Datasheet

TRM

Highlights:

- Solutions aligned with your business needs
- Accelerated time-to-value
- Mitigated implementation risk
- Skills developed with IBM proven practices
- · Dedicated guidance for adoption success
- · Flexible delivery approaches

Software Services

Flexible services for your entire software solution lifecycle

We understand that integrating IBM's powerful Information Management solutions into your business as quickly as possible is a priority. Our skilled and knowledgeable IBM Information Management Software Services experts are ready to help you be successful. We can maximize the value of your technology investment and address your critical business needs.

Our solution based services portfolio includes flexible, end-to-end services that are designed to help drive positive results. The portfolio delivers value in all four core elements of your solution lifecycle: define, implement, realize and grow.

Solution Services Lifecycle



Define: Accelerate and define your vision and strategy.

Implement: Implement your solution based on our iterative deployment methodology and proven practices.

Realize: Maximize performance and ensure operational efficiency.

Grow: Enhance business effectiveness & alignment, increasing enterprise skills and adoption.

Our solution services lifecycle takes a comprehensive approach in order to align to and achieve your business goals while bringing to bear IBM's unmatched expertise and best practices gained from thousands of successful solution deployments worldwide.



What we offer

We have a broad, flexible portfolio of offerings designed to support your solution planning and implementation. We also provide services that will continue to optimize and refine your solution post deployment. In addition, through both formal and informal knowledge transfer activities, your team will benefit from the deep expertise of our Information Management Software Services Experts and will grow in their solution knowledge.

Our offerings include:

- Architecture Planning
- QuickStarts
- Installation and Configuration
- Assessments and HealthChecks
- Migrations and Upgrades
- Accelerated Value Program and Essential Management Service

Information Management Software Services will work with you to determine the most effective and efficient engagement model that will benefit your business. With a broad range of offerings and our flexible delivery models, we are sure we will find the right services model to make your solution successful!

Available for any delivery approach, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For more information

- Visit the IM Software Services Web site: ibm.com/software/data/services
- Contact our experts:

ibm.com/software/data/services/contacts.html

- Find us on Facebook: on.fb.me/IMSKILLS
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