**IBM Analytics** 

# IEW

# Highlights:

- A seamless upgrade from one environment to another requires in-depth planning and testing
- Fully realize the benefits of your application on the latest version of IBM InfoSphere Information Server
- Create an upgrade plan tailored for your environment
- Get guidance on standard practices and test procedures to safeguard your production system
- Learn valuable skills and gain hands-on experience



# IBM InfoSphere Information Server Upgrade

# Successfully upgrade your data integration platform

The benefits of upgrading to the latest version of IBM® InfoSphere® Information Server are numerous; including performance benefits, new and expanded functionality, and much more. Going through an upgrade for any software package can appear to be challenging when done without support and guidance from the experts. IBM can help to simplify and streamline your approach.

#### **Overview**

The IBM InfoSphere Information Server Upgrade can help you assess your upgrade needs and provide help to successfully execute your upgrade strategy. Our upgrade services help you leverage your existing Information Server investments and establish an up to date Information Server environment across your organization.

## **Assessment**

The InfoSphere Information Server Upgrade Offering begins with an overall assessment of your existing environment by IBM Analytics services professionals. The intent of this assessment is to gain a joint understanding of the process and the effort required to upgrade. Upon conclusion of the assessment, you will have an understanding of what it will take to complete your upgrade including recommendations and a roadmap for next steps.

# **Implementation**

Upon completing the upgrade assessment the next step is to determine how you will execute the upgrade. If you choose to have IBM assist you with this project, there are two different approaches that can be taken: onsite *or* offsite upgrade services.

#### Onsite upgrade services:

IBM Analytics services will come onsite to your environment to install the latest version of IBM InfoSphere Information Server and complete the upgrade initiative.

## Offsite upgrade services:

You, as the client, take responsibility to complete the upgrade in this scenario; however IBM Analytics services can be made available through our Virtual Services Implementation Desk. They can provide remote guidance and proven practices as you progress through the upgrade initiative.

IBM leverages standard methodologies, proven consulting expertise and experience refined throughout hundreds of successful client engagements. We look forward to working with you on determining and executing the right approach to your upgrade initiative.

# **Engage today**

With a world-wide team of highly trained professionals, the IBM Analytics services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

Our experts are ready to assist your organization with:

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership
- Information sharing through our mentoring approach

Available for any delivery approach, the IBM Analytics services team will produce results quickly, and will help to put your project on the road to success.

#### For more information

- Visit our Services Web site:
  - ibm.com/software/data/services
- Contact our experts:
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