

IBM Information Management Software Services InfoSphere Optim Upgrade Offering



Highlights

- *Leverage Optim experts to seamlessly upgrade with minimal downtime*
- *Take advantage of the new features and functions of InfoSphere Optim and optimize your environment for future growth*
- *Gain Optim skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants*
- *Opportunity to leverage On-Demand Consultancy, a pre-paid pool of consultant hours to be used as needed*

Today's leading organizations require more from their IT environments to accommodate growth and capitalize on new market opportunities. Getting up and running quickly with new technology is essential to business success. Hundreds of customers leverage IBM Software Services, the industry's premier Optim experts, to upgrade to the latest IBM Optim version with minimal downtime.

What is an upgrade service?

The IBM InfoSphere Optim Upgrade Service provides on-site expertise to take advantage of the power of the newest version of InfoSphere Optim and optimize your environment for future growth. Our experts will provide an impact analysis of all the infrastructure components that might be affected by the upgrade in a distributed or z/OS environment. We will help your staff install and configure your updated InfoSphere Optim in your organization's environment.

The service specifically addresses:

- Version to version planning
Software installation
- Review data access requirements with the users and validate data access
- Mentoring for new features and functions and optimization for your environment
- Impact Analysis and next step recommendations for upgrading your Optim Solution

The latest version of IBM InfoSphere Optim provides the ultimate performance, scalability, reliability, availability, and security in a cost-effective platform that is open and flexible and supports key industry standards.

Your independence is our greatest success

We believe that nothing is more important than transferring our knowledge to your organization. This provides you with long-term self-sufficiency through our mentored and parallel working approaches.

Engage today

With a world-wide team of highly trained services professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met.

Our experts are ready to assist your organization with:

- Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- Reducing total cost of ownership

Available for whatever the delivery approach your business requires, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For more information

- Visit the IM Services Web site at:
ibm.com/software/data/services
- Find us on Facebook:
on.fb.me/IMSKILLS



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