TRM

Highlights:

- Leverage the industry's premier database experts and seamlessly upgrade with minimal downtime
- Take advantage of the power of Informix and optimize your database for future growth
- Gain Informix skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants



Gain skills quickly and efficiently

Today's leading organizations require more from their database environments to accommodate their growing infrastructures and capitalize on new market opportunities. Getting up and running quickly with new technology is essential to business success. IBM Information Management Software Services has the industry's premier database experts, to seamlessly make the move to IBM® Informix® with minimal downtime.

Overview

The IBM Upgrade Service provides on-site expertise to take advantage of the power of Informix and optimize your database environment for future growth. Our consultants help your staff install and configure Informix in your organization's existing Informix environment, including the migration of the existing databases. Informix provides the ultimate in performance, scalability, continuous availability, compatibility, ease of administration, and security — all in a cost-effective platform that is open and flexible and supports key industry standards.

This service specifically addresses:

- Database installation
- · Review and migration of the existing databases
- · Basic performance tuning
- New feature education

What's involved

Our experts will work closely with your database administration staff to identify and address all elements in the existing system prior to the upgrade process. Gain Informix skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants.

Our team will deliver a custom report detailing the pre-upgrade process for your specific environment, configuration modifications made to the default database settings, and specific operational processes required to administer your unique database system.

Activities:

- · Physical layout and database design review
- Configuration
- Basic performance tuning
- Identify and implement new technology with staff



Once you have upgraded to the newest Informix you can enhance your environment by taking advantage of these additional optional components:

Application enablement

Once Informix is installed and configured and the database(s) migrated, a sampling of existing applications will be relinked or recompiled with new Informix client libraries if any. The consultant will confirm that the applications can connect and guery databases.

Performance tuning

Our expert will provide configuration and tuning assistance for the databases after the new version of the product is installed. The focus of the tuning will be in areas specific to the new version of the database. If in-depth performance tuning is required, this should be requested at the time of purchasing this offering.

Education on new features

Our consultants will review the new features offered in Informix with your staff, and discuss how they can be exploited and implemented in your newly migrated environment.

Your independence is our greatest success

Nothing is more important than transferring IBM expert knowledge to your organization. This provides long-term self-sufficiency through a mentored approach.

Engage today

With a world-wide team of highly trained professionals, the IBM Information Management Software Services team can help build your solution with confidence while assuring that the business needs and expectations of your organization are met. Our experts are ready to assist your organization with:

- · Establishing project goals and expectations
- Maximizing the return on your investment
- Reducing project delivery times, complexity and risk through the delivery of proven offerings
- · Reducing total cost of ownership
- Information sharing through our mentoring approach

Available for any delivery approach, the IBM Information Management Software Services team will produce results quickly, and will help to put your project on the road to success.

For more information

- Visit the IM Software Services Web site: ibm.com/software/data/services
- Find us on Facebook: on.fb.me/IMSKILLS
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