# IBM Information Management Software Services
## Install Package: MDM-PIM Guided Install

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### Install Package Deliverables

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- *Prerequisite Environment Review and Checklist*

- *Sample Project Plan Provided*

- *System Installation Document Deliverable*

- *Post Installation Project Checklist*

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### What is a Package Offering?

Information Management Implementation Packages are fixed-scope, fixed-priced services to help IBM clients ensure that they have a technically sound and functional system framework necessary for the successful development and deployment of their IM solution.

The MDM Server for PIM "Guided" includes a complete set of pre-requisites for customer preparation along with an expert engagement to enable customers to use and deploy their MDM Server for PIM software in the fastest, lowest risk, most cost effective way possible. This "Guided" installation service is delivered by an IBM MDM Server for PIM Installation Specialist where they will guide the customer's resource every step of the way through the complete installation process, while also providing 5 hours of post installation support. The customer gains trained in-house skills and an installed and validated environment all in one fixed price, fixed duration Package.

### Tasks Involved

In a Guided Install, the client's MDM Admin does all in the installation tasks under the guidance of the IBM IM Installer.

*1. Kickoff Meeting*
- Review Project Service Description
- Define/Review Project Plan
- Review Project Status Reporting

*2. Environment Review*
- SIM, MDM Installation Specialist & Customer SMEs review Prerequisite Environment Checklist
- Customer SME completes Prerequisite Environment Checklist

*3. Prepare Application Server*
- Websphere App Server
  - Review for proper patch level
- WebLogic App Server
  - Create and configure a domain for PIM 6.X

*4. Configure Database Server*
- DB2 UDB or Oracle

*5. MDM Server for PIM Software Install*
- Create standard configuration

*6. Execute Scheme Creation Steps*
- Create test company

*7. Verify Installation*
- Post Install Check

*8. Standard Configuration*

*9. Knowledge Transfer*
Most of Knowledge Transfer completed by Customer's resource performing tasks.
- Transfer of Information
- Routine Maintenance
- Review Basic Backup Methodologies
- Review Problem Reporting

*10. System Demonstration*
- Demonstrate test company to Project Team

*11. Deliverable Documents*
- Deliver & Review a System Installation Guide

*12. Post-Install Support*
- Five hours of post-install support

### Education Prerequisities

IBM Requires the following course to be completed for the MDM-PIM Guided Install:

**DC720** Using InfoSphere MDM Server for PIM V6.X

IBM Recommends the following courses to be completed for the PIM Black Box Install:

**DC730** Implementing InfoSphere MDM Server for PIM

### Enrollment

For course descriptions and instructions on how to enroll, visit the Global Learning Services website at **ibm.com**/training. For specific details of delivery and deliverables, please see the appropriate Service Description.

Packages do not include Travel and Living expenses.

### For More Information

To learn more about IBM Software Services for Information Management and how this package can help meet your business needs, please contact your local IBM sales representative.

You can also visit

**ibm.com**/software/data/services