

IBM Information Management Software Services Master Data Management Server for PIM Health Check Offering



Let the experts help you resolve issues, improve performance and adopt best practices through this Services offering.

This quality assurance review is ideal if you are using MDM Server for PIM in an environment that covers any of the following:

- Functional, Technical and UI Reviews
- Data Model, Work flows
- Product and Solution Reviews
- Infrastructure and Performance Reviews
- Imports and Exports
- Reporting
- Value Proposition
- Review of adopted and suggested Best Practices
- Summary Analysis and Recommendations

Highlights

- ***A quality assurance review for customers using MDM Server for PIM in a number of different environments***
- ***Ability to leverage new or under utilized product features***
- ***Performance assessment and recommendations for adopting best practices***

Over time, increases in data quantity and enhancements to Master Data Management (MDM) Server for PIM solutions may require tuning to maintain optimal MDM Server for PIM performance. Consider the MDM Server for PIM Health Check Offering from Information Management (IM) Software Services to ensure that you are obtaining optimal performance from your solution environment.

What is a Health Check?

An MDM Server for PIM Health Check is needed if you are planning on growing your MDM Server for PIM solution and want an in-depth understanding of your current environment's state, or if you are experiencing pain points with your solution and do not feel that you are getting optimum benefits from your current environment.

How does IBM Approach this offering?

This offering uses a prescriptive approach to evaluate your MDM Server for PIM Solution's health, including standard templates and a quantitative methodology. IM Software Services has a wealth of knowledge relating to MDM Server for PIM and will guide you using our proven best practices.

Activities & Deliverables

Coordinate Health Check activities

- Organize workshops
- Consult with your business users
- Consult with your technical staff

Understand how the solution is used

- Review pain points
- Review documents
- Consult the implementation team

Identify gaps

- Consult customer support on existing issues

Propose potential solutions

- Brief Services engagement
- Upgrade to a newer version
- Solutions Assets
- Follow Best Practices

Deliverables

- Health Check Findings Report
- Recommendations for Next Steps

Benefits

This brief engagement refines and improves deployed MDM for PIM solutions. IM Software Services will also help you leverage new or underutilized product features to extract the most value out of your implementations. IBM may also recommend upgrading to the latest product version to take advantage of new and more robust product features.

How long does it take?

The MDM Server Health Check Offering is targeted between 8-10 days, depending on the solution complexity.

For More Information

To obtain points of contact as well as more information regarding any of our other services offerings and packages, please visit the IBM Information Management Software Services Website:

ibm.com/software/data/services



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1133 Westchester Avenue
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Published in Canada
05-27
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