

### **Information Management software**

# **Information Management, Analytics & Optimization Services**

MDM Server for PIM Migration Assessment Offering



Highlights

- Leverage our IM Experts to gain a seamless transition from your current MDM Server version to the latest version
- A Detailed Assessment of the client's current environment. used to scope the level of effort of the actual Migration
- Provide two alternative Migration execution approaches to best vour needs
- Post Assessment IBM will recommend the appropriate Migration strategy for you

The MDM Server for PIM Migration Assessment Offering will get you migrated to the latest version using the best approach for you and your budget. In order to better tailor the Migration Assessment Offering to suit your needs, the process is broken up into two phases:

- Phase 1: Assessment Phase
- Phase 2 Migration Phase
  - IBM Led Migration
  - Guardian Services Migration

#### **Assessment Phase**

Our IM Migration Specialists will comet o your facility to assess and document your current configuration and environment. During this Assessment period our IM Migration Specialist will document what steps need to be taken to migrate your environment. The Assessment will discover and

document the necessary steps and areas that may need further detailed analysis. This allows IBM to create the Migration plan to suit your needs.

The Assessment phase will allow IBM to better determine and scope the complexity of the actual Migration, to give you the most accurate level of effort and cost to do the actual Migration implementation.

Our IM Migration Specialist will also present and recommend the right Migration execution model to best suit your needs.

#### **Migration Implementation Phase**

There are two different approaches that can be taken to complete a Migration implementation.

#### IBM Led Migration

The IBM led Migration is performed on-site by IBM an IM Migration Specialist who has years of experience migrating MDM server for PIM versions The IM specialist will, working with your project team complete the entire migration in the time frame planned for in the Assessment phase. The IM Specialist will leverage pre-built artifacts and tools to migrate and verify your current environment to the latest version in your environment. The IBM specialist will not be implementing new functionality available in the latest version unless that was explicitly built into the Migration Statement of Work (SOW). 1

#### Client/Partner Led Migration

The alternative approach for those customers, who have the desire and resources or are working in conjunction with a Partner, IBM has a new approach that leverages our New Guardian Services model. IBM can craft a customized model to best meet your needs. It may range from being on call to answer questions that may come up during the Migration or it may actually have an IBM Migration Specialist on-site for certain key portions of the Migration effort. IBM can tailor this model to suit your needs.

#### **Guardian Services Overview**

The Guardian Services Offering provides up-front, specific point in time and on-going technical advice and guidance regarding your solution implementation. This technical advice and guidance allows our customers and partners to leverage Information Management, Analytics & Optimization Services knowledge and expertise to mitigate solution implementation risk while providing best practices and recommendations. Reviews are tightly aligned with Information Management, Analytics & Optimization Services standard practices and methodologies and provide focus on aspects such as architecture, solution development and deployment, environment considerations, and operational requirements.

## Information Management, Analytics & Optimization Services

IBM offers a broad set of services offerings designed to maximize success with the InfoSphere product suite through standard practices. Intended to establish a foundation of product knowledge and guidelines, these strategic workshops and offerings are customized to the your existing environments, standards, and methodologies.

Our objective is to provide the most cost effective and expedient means of achieving project goals through the utilization of the IBM InfoSphere product suite, repeatable processes, and consistent deliverables. To achieve these goals and ensure the continued success of our initiatives, IBM leverages standard methodologies, proven consulting expertise and experience refined throughout hundreds of successful client engagements.

#### For More Information

For more information regarding this or any services offerings, please visit the IBM Information Management Services website at:

ibm.com/software/data/services



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