

IBM Welcomes you to Passport Advantage Online

\*\*\* Note: This is an automated e-mail message; please do not respond directly. \*\*\*

Dear Passport Advantage customer:

We appreciate your decision to obtain IBM software using Passport Advantage or Passport Advantage Express. As an additional program benefit, we would like to invite you to Passport Advantage Online - the on demand resource for all your Passport Advantage needs. This e-mail provides instructions for access to Passport Advantage Online.

Passport Advantage Online enables you to:

- \* Access entitled software: download or request a media pack shipment to a destination and contact of your choice.
- \* Purchase licenses by browsing the popular offering catalog.
- \* Access IBM quotes for licenses or Software Subscription and Support Renewals that have been provided to you on-line by your IBM sales representative.
- \* Review and update contact information for your Site's designated contacts.
- \* View your Site's Proofs of Entitlement.
- \* Subscribe to eNotifications to receive automatic notification whenever new software upgrades that match your preferences and entitlement become available.
- \* Generate reports to track transaction history, download history or active entitlements at the Enterprise or Site level.

\*\*Please note that purchasing and renewal capabilities in the list above may not be available in all countries.

You have been designated as the Primary Contact for your Passport Advantage Site. As the Primary Contact, you must complete the registration process below and you will be responsible for authorizing additional users from your company to access Passport Advantage Online.

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#### Passport Advantage Online - REGISTRATION/AUTHORIZATION PROCESS

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(1) Access Passport Advantage Online at:

[ibm.com/software/passportadvantage](http://ibm.com/software/passportadvantage) and select the "Passport Advantage Online" tab and then "Customer sign in"

(2) If you already have an IBM ID and password created elsewhere on [ibm.com](http://ibm.com) you may enter these into the fields for "IBM ID" and "password". If you do not, please create them now by selecting the "register" link on the sign in page and completing the necessary information on the next page.

(3) You will be prompted to enter your Temporary Passcode. If you have not received it you may choose to continue with download and media access.

Full access to Passport Advantage Online requires a Temporary Passcode. For security purposes, the Temporary Passcode is included in the Passport Advantage welcome letter.

\* Note: If you do not receive the welcome letter within 10 business days from receipt of this e-mail, please contact the IBM Passport Advantage eCustomer Care team as indicated below.

Yours sincerely,  
IBM Passport Advantage eCustomer Care Team

If you need additional information, please refer to the link below to locate worldwide contact information for the IBM Passport Advantage eCustomer Care Team:

[https://www\[Environment URL\].ibm.com/software/howtobuy/passportadvantage/paocustomer/docs/en\\_US/ecare.html](https://www[Environment URL].ibm.com/software/howtobuy/passportadvantage/paocustomer/docs/en_US/ecare.html)

Site number = [Customer number]