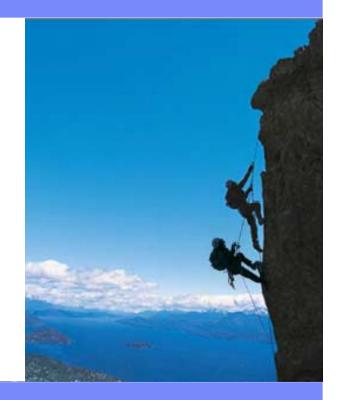


ISV & Developer Relations

PartnerWorld Industry Networks

Fredric.Wahlsten@se.ibm.com

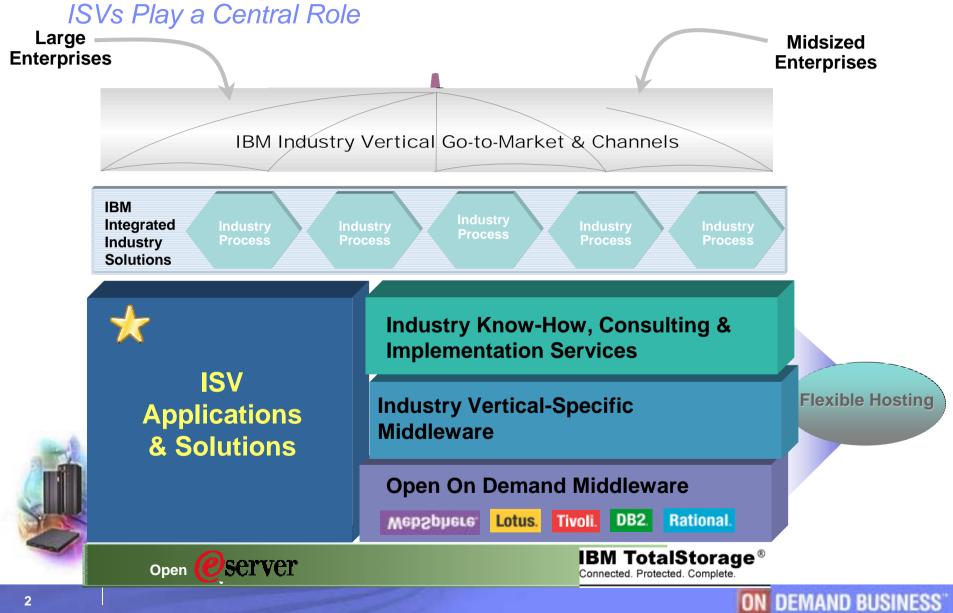




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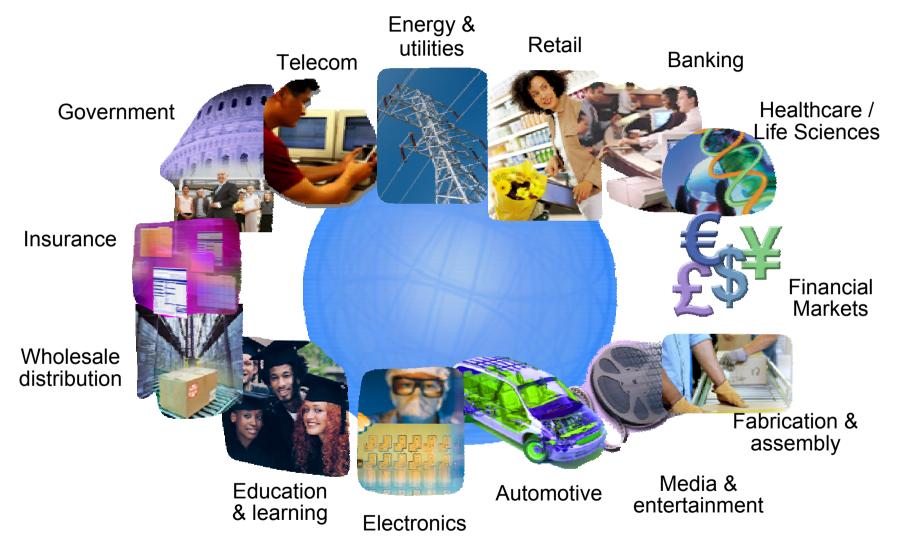


IBM Industry On Demand Solutions



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14 Industry Networks



Why an Industry Vertical Orientation?

- A customer-oriented approach –every customer operates in an industry vertical marketplace!
- Aligns with how IBM markets & sells
- Supports how our partners are going to market
- Delivers a value proposition which is a significant competitive advantage

Those that understand their customers – WIN the most!

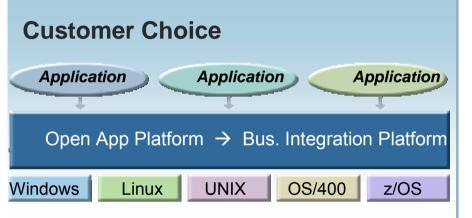






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It's About Business and Economic Value









PartnerWorld Industry Networks: How Can We Help You?

Want to build more skills?





Create mutual

Business ?

Want to run a direct marketing campaign?

Want support closing deals?

ISV &	Develo	oper Re	lations
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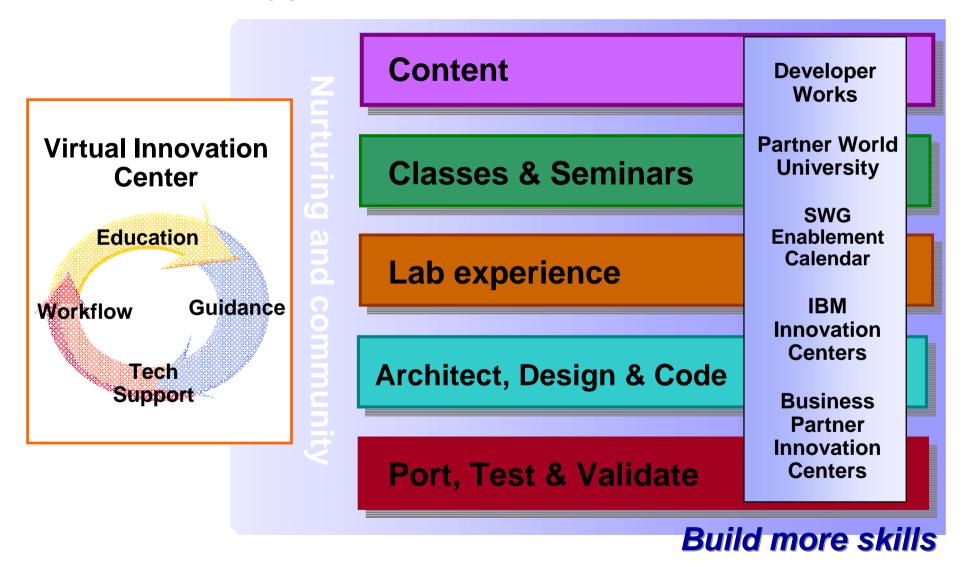
ON DEMAND BUSINESS

PartnerWorld Industry Networks Benefits Increase with ISV Commitment ... **Optimize to Industry Solution** Industry & Go-to-Market Enable Comply with industryspecific criteria as defined **Participate** Support an IBM on by the industry solutions demand industry units & sales teams middleware offering Opt to gain access to on eServer platform benefits and to **PW** Advanced optionally publicly PW Advanced support IBM solutions **PW Member**

PartnerWorld Benefits for ISVs



Build Skills & Applications





IBM Innovation Centers for Deep Support

State-of-the-art facilities dedicated to partners for advanced training & support

- Architectural design and implementation consulting
- Porting, migration and testing services
- Support for application integration, proof of concepts, validations, scalability testing
- Cross-platform test environments
- Expertise in the latest technologies



Build more skills

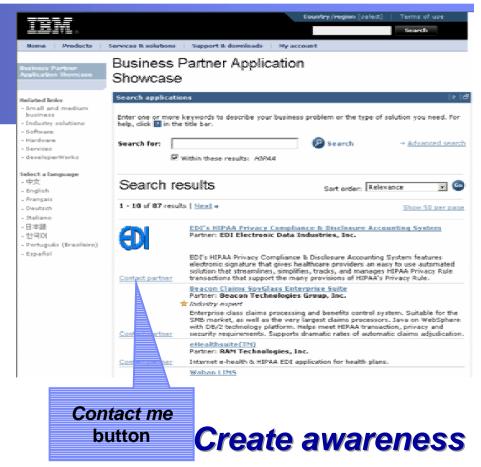


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IBM Business Partner Application Showcase Results drive visibility and joint leads

Powerful new resource for customers to locate and select IBM Business Partner solutions – by industry, solution and country

- Easy interface makes it simple for customers to quickly find industry applications
- "Contact Me" connects customers with IBM partners; generating leads
- Translated on IBM Web sites around the globe, extending partner reach into new markets



ibm.com/partnerworld/industrynetworks/benefits/application_showcase.html

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IBM Sales Connections

Connects you* to the most appropriate **IBM** sales people or Business Partners who can leverage their customer relationships and solution selling skills to help you close active sales opportunities faster!

- Part of the IBM Global sales coverage model
- Wired to the IBM sales management system
- Consultative in nature
- A proven service with 400+ usage occasions

ibm.com/partnerworld/industrynetworks/salesconnections.html



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Discounted Advertising

Assistance from IBM in creating and placing advertisements including 60% discounts in over 200 high profile industry & business publications spanning 40 countries.

RAM Technologies, Inc.

- A provider of apps & consulting services addressing the challenging demands of managed care
- Healthcare & Life Sciences industry networks
- Leveraged to SOA advertising promotion to place full page ad in Health Management Technology magazine



Payers! — Improve Your Return on Investment with Advanced Software Solutions



RAM Technologies is a leading provider of administrative selections for health plans and other health care-organizations. If improving administrative services and increasing return on investment are important to you, then you need to see HEALThissite" and elevablesate" from RAM: Technologies. These advanced solutions support YDUR specific business needs using our highly adaptable multis based explore—elevables the need for many camples splanm-enhancements to

Websphere. SOA* on your terms. And our expertise.



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> Learn how these innovative solutions saw manay while improving service. Visit www.comtechnologiesinc.com or call (877) 654-4800 or call (877) 654-8800

With unreatchest power and adaptability these solutions provide the ultimate corribution of flexibility, security and scalability. 4847.Technologies meeting years needs today, predicting year system for the formatic and efficiently guiding year system the transition.



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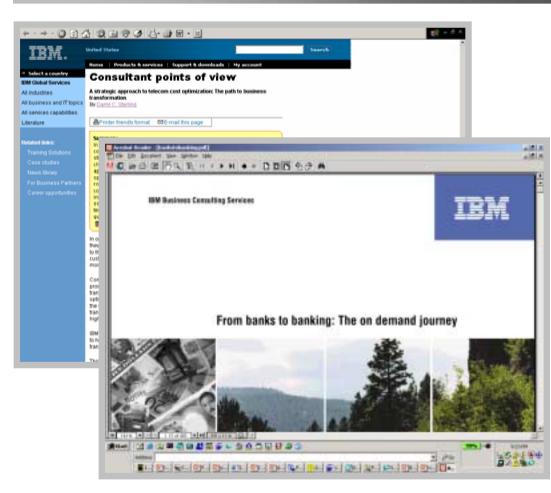
Drive marketing

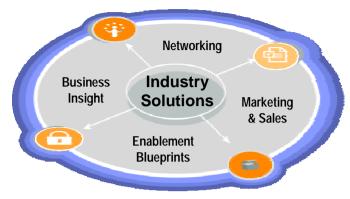


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Industry Business Insight

Stay ahead of the market with leading business insight specific to your industry





- Consultant industry points-of-view
- Success stories
- Webcasts
- Market trends & news
- IBM targeted industry solution areas



PartnerWorld Industry Networks Go further with a team you trust

ibm.com/partnerworld/industrynetworks



14

IDC View of way IBM # 1 in Programs for ISVs

IBMs Value Proposition

- Insight Business
 - industry research
 - third-party subject matter experts
 - Webcasts / Events
- Technical enablement
 - IBM's Virtual Innovation Center a portal that provides partners with interactive courseware
 - IBM Innovation Centers
 live access
 - > technical consulting, education, porting, testing services
- Sales and marketing support
 - discounted print advertising
 - telesales support
 - industry-tailored direct mail tools
 - IBM Sales Connections
 - > linking partners with the IBM global sales network.

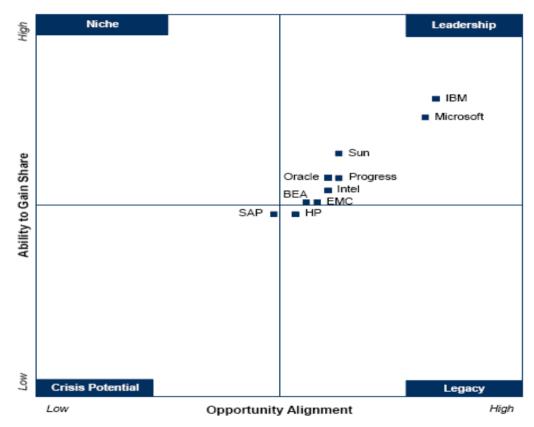
Way?

- IBM provides leadership in ISV programs based on its ability to do the following:
 - > Effectively recruit ISVs in all geographic markets
 - > Maintain a strong infrastructure
 - Provide strong industry and product alignment
 - Focus on business development with ISV partners.
 - > Overall, IBM's offering is viewed as a program in the maturation stage that is well integrated with its go-to-market strategy and that provides significant value to partners



IDCs View

IDC Leadership Grid: Worldwide Independent Software Vendor Programs >IBM's Value Proposition



Source: IDC, 2006

Insight Business Technical enablement Sales and marketing support

> Way

well integrated with its go-tomarket strategy and that provides significant value to partners

Provide strong industry and product alignment



