

IBM Transportation
Management System
&

Case: European Automotive OEM

Cosmas Hoefnagels, VP CLX Logistics



Today's Agenda

- **+** Overview of CLX Logistics
- + IBM Transportation Management System
- + Case: European Automotive OEM



CLX Logistics – Company overview







LHC Consulting



VistaLogix



ChemLogix

CHEML@GIX





CLX Logistics Global Overview

Global provider of comprehensive logistics management and transportation technology services

Fast Facts

- + Established in 1997
- + Blue Bell, PA & Eindhoven, NL
- + Certified IBM Business Partner
- + TMS Expertise: > 30 Installed
- Over \$1.75 Billion of Freight
- Over 4 Million Shipments
- Complete Logistics Service
 Offerings
- Private, with Strong Growth (30%+), No Debt or Venture Capital.



Value-Added Service

Best-in-class technology across all disciplines:

- Multi-tenant Cloud TMS
- + Benchmark and On-Line Freight Bid Service
- + ILOG Network Optimization
- + Freight Pay and Audit
- + Rail Management
- + Intermodal Management
- + International Logistics Services





TMS Introduction

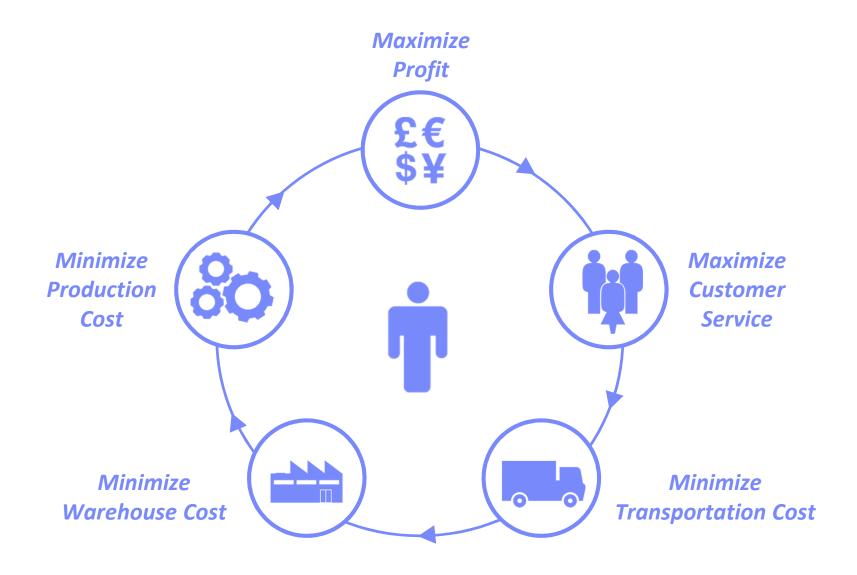
IBM Transportation Management System







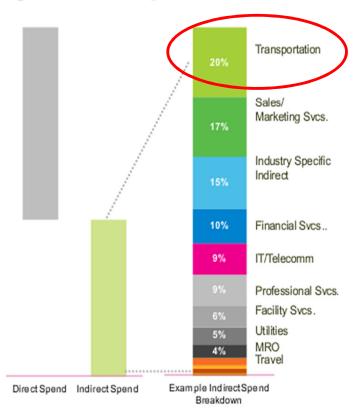
Transportation must be optimized along side other objectives





Transportation is one of the largest indirect costs

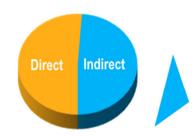
20-40 % of most company revenues go to indirect purchases:



Source: Procurian benchmarks

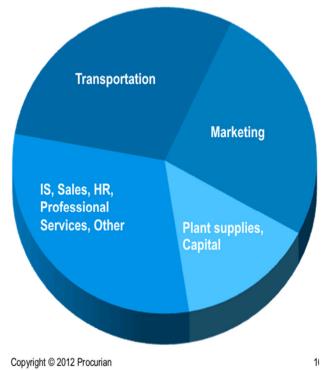
Large CPG manufacturer

Total Spend: \$2.8 Billion



Inherent Challenges:

- Magnitude: represents
 25% of revenue
- Fragmented: >50 categories
- · Thousands of end-users



Indirect Spend: \$1.3 Billion



IBM Transportation Management



1st Cloud TMS - 1997

#1 Cloud TMS Today

#1 Cloud Customers

#1 Cloud Carriers

#1 Optimization ILOG

#1 Financial Services





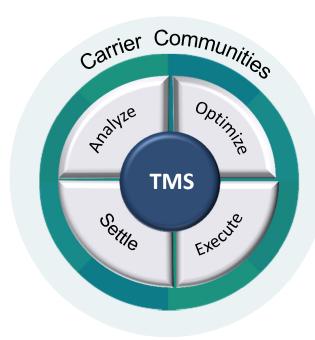
Shippers reduce costs by automating key processes

Analyze

- Functional Dashboards
- Best of Breed Reports
- Ad-Hoc Reports
- Carrier Scorecard
- Compliance

Settle

- Match & Pay or Self-Invoicing
- Pre-Shipment Audit
- Accessorial Charges
- Integrated Accruals



Optimize

- Route Guide Compliance
- Carrier Network Queries
- Shipment Optimization
- Carrier Optimization
- Bid/Proposal

Execute

- Booking
- Dock Scheduling
- Events and Alerts
- Shipment Visibility
- Spot Market Tendering



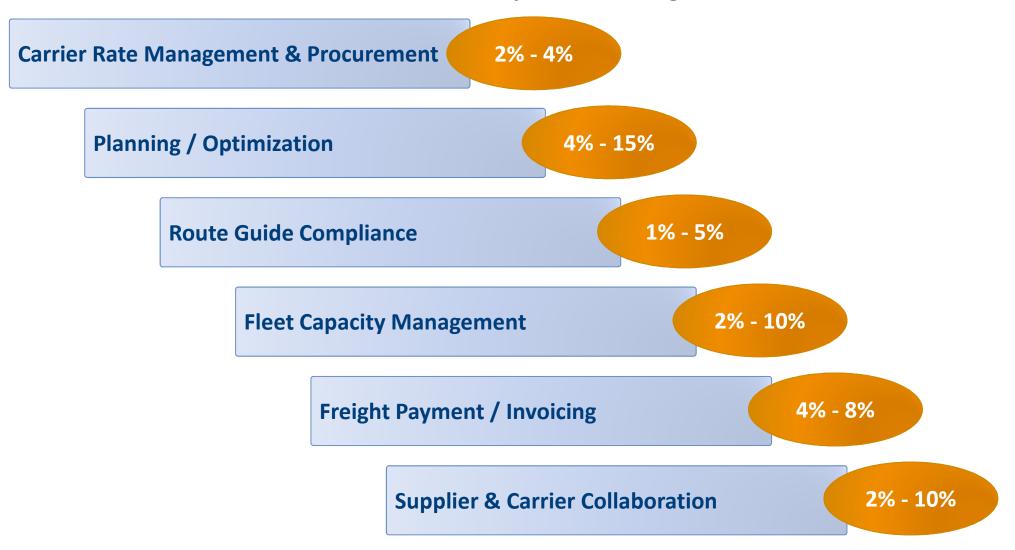
IBM TMS Benefits

Reduce costs	+ System-directed handling reduces cost
Increase load consolidation	+ Consolidate loads from parcel to LTL and from LTL to TL and Inter-modal
Optimize carrier and mode selection	+ Automate the selection of lowest-rate carrier, mode, and accessorial combination
Identify transportation invoice discrepancies	+ Automate the audit of freight invoice vs. original contract
Track carrier performance	+ Carrier performance info helps negotiate lower carrier rates
Lower administrative costs or increase in "value-add" activities	+ Reduce manual processes by automating tendering, shipment creation, consolidation, and invoice processes
Asset Utilization	+ Better utilize equipment for asset-based fleets



TMS Customers areas of ROI...

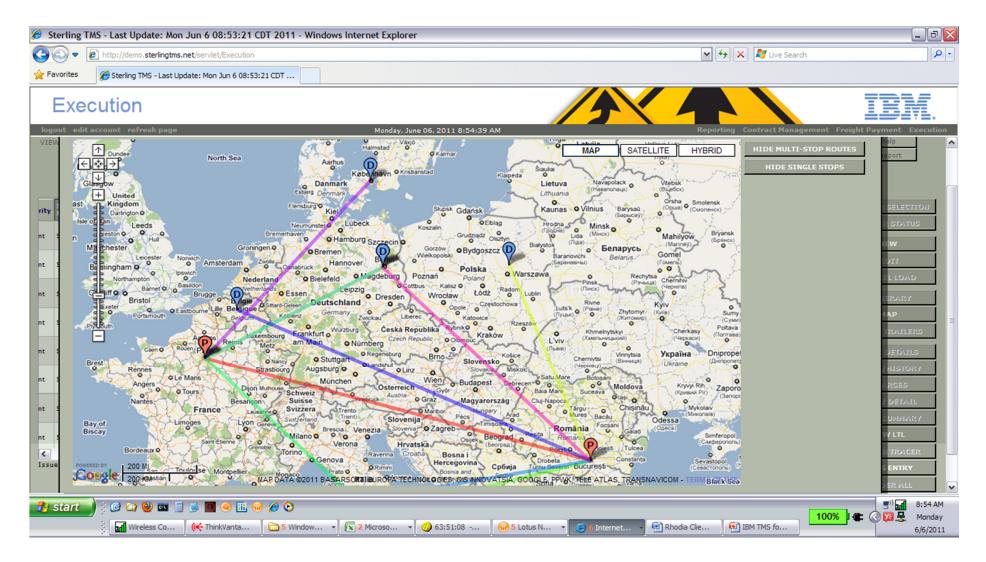
Potential Transportation Savings





Complete Visibility and Management of Network Freight Activity

Graphical Freight Activity Management





Optimize Global Transportation with Multiple Factors



"Rate Explorer gives my customer service managers an edge when helping our shipper clients understand their routing options and pick a service that meets their required delivery dates and logistics budgets."

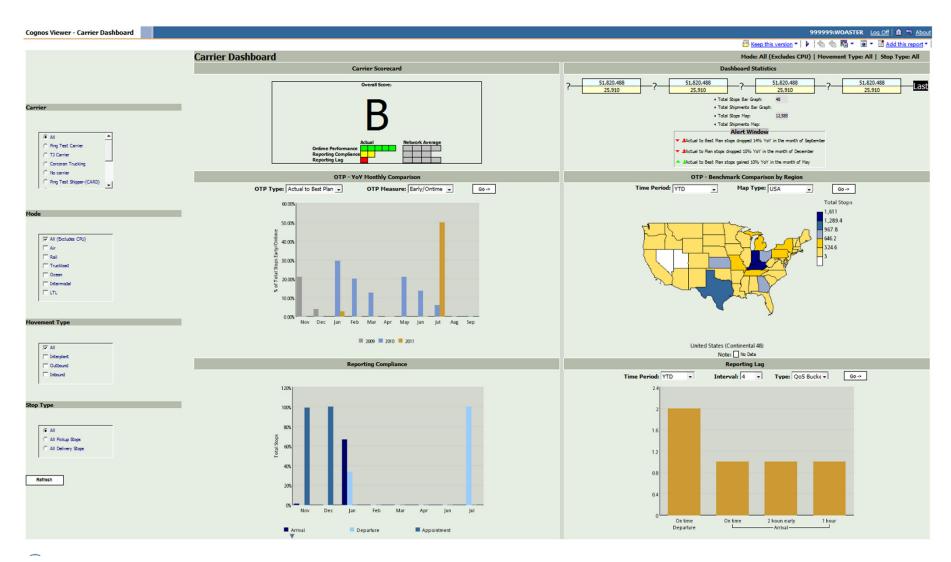
John Onorato, Chief Operating Officer Triton Overseas Transport

- How much does it cost?
- What are all routing options?
- What is the transit time?
- How reliable is the service?
- What are the contractual commitments?



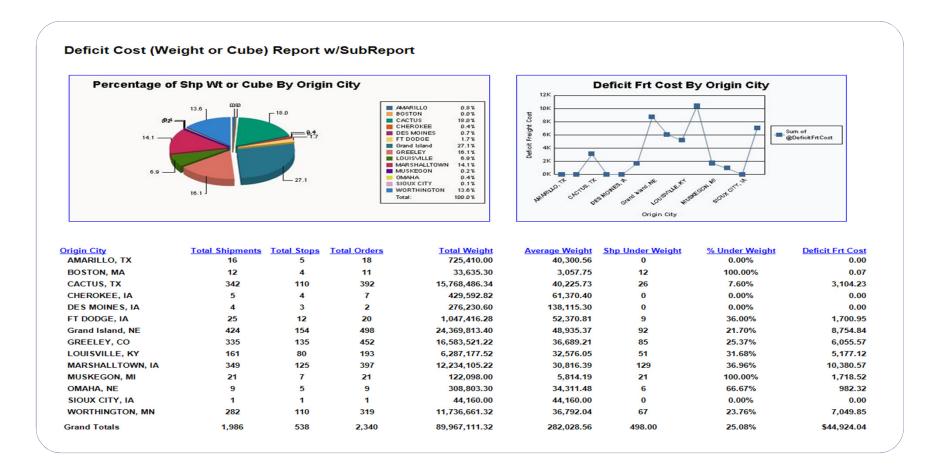
Carrier Scorecard Dashboard

On-time Performance / Reporting Compliance / Reporting Lag Time





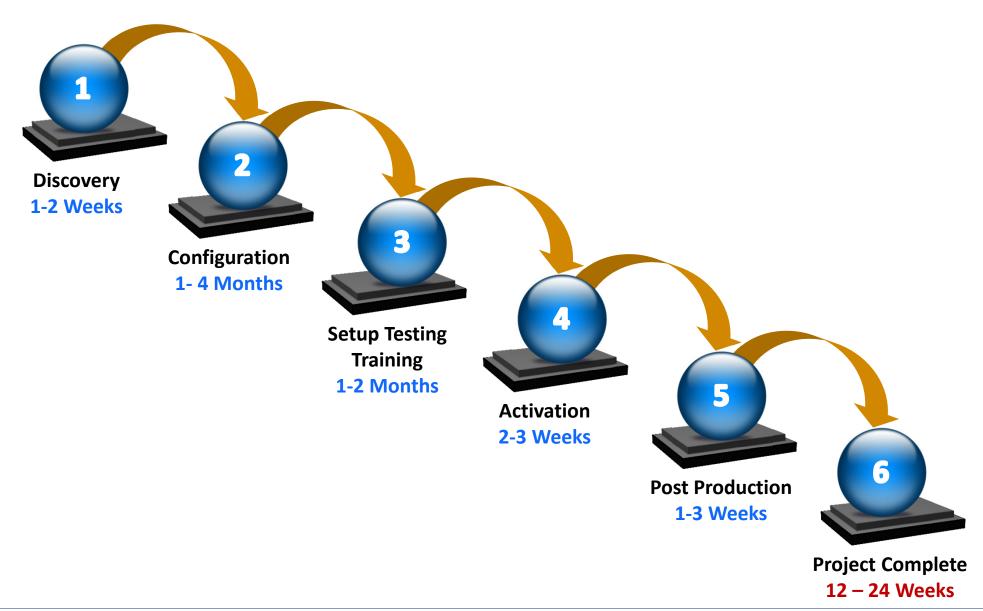
Business Intelligence for Transportation & Logistics Management



- Trading partner performance scorecard evaluation
- Financial Impact reporting and metrics
- Configurable and flexible access to data and key reporting indicators



Implementation Timeline





140+ Industry Leading Companies Rely On IBM Sterling TMS







































Case: European Automotive OEM





Client Overview and Business Objective

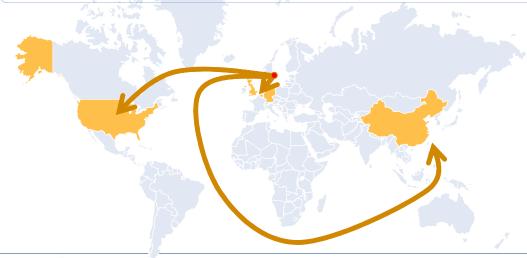
Leading European OEM

Manufactures a range of SUVs, Station wagons (estates), Sedans (saloons), Compact executive sedans, Coupes.

2.300 local dealers from around 100 national sales companies worldwide

Largest markets are the United States, Sweden, China, Germany, the United Kingdom, and Belgium.

2011: global sales of 449,255 cars (+20.3% vs. 2010).



Overall Business Objective

"In-source the Logistics **Operations of Finished Vehicles** from an outsourced 3rd party logistics provider in order to internally control, execute, and manage their global finished vehicle distribution"

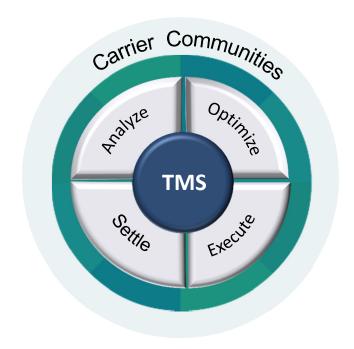


Project Scope and Timelines

Scope

Implement a solution which executes and manages the global finished vehicle distribution of luxury cars. This includes:

- Route Determination,
- Transit Time Calculation,
- Mode Selection,
- Carrier Contract Management & Selection,
- Shipment Visibility,
- Freight Payment and
- Electronic communication with the Shipper's 20+ systems and their 30+ multiple carriers



Timelines

- <u>Live within 5 months</u> or the Shipper would not have been able to distribute their finished vehicles.
 - The ideal project timeline for a project with this scope would be over a year in length!
- Started March 2012 Full scope of functionality working in Production by the end of July in 2012
 - Including the connectivity to all systems (Shipper and Carrier systems).



Value Proposition

Logistics knowledge / Domain expertise

+ Outsourced 3rd party LSP to manage the shipper's global vehicle distribution



- + No internal vehicle distribution system or domain expertise
- + Logistics Process and Implementation experience provided by CLX vital

SaaS Solution

- + Cloud Service
- + IBM and CLX joint effort
- + Live in the TMS within 5 months of the start of the project
- + Much lower overall cost than a traditional solution

Carrier On-boarding



- + CLX experienced in on-boarding of Carriers (for multiple modes).
 - Including the development and the implementation of new EDI by the Carriers
- + All of the Shipper's Carriers connected to the TMS at the time of the go-live

Overall IBM value

- + Full system for testing within 3 months from the start of the project.
 - Including customizations to the SaaS solution and custom cloud connectivity platform to overcome to the Shipper internal IT weaknesses



SaaS



Project Challenges

Ambitious initiative to insource

+ No internal vehicle distr. system, no domain expertise, large knowledge gap

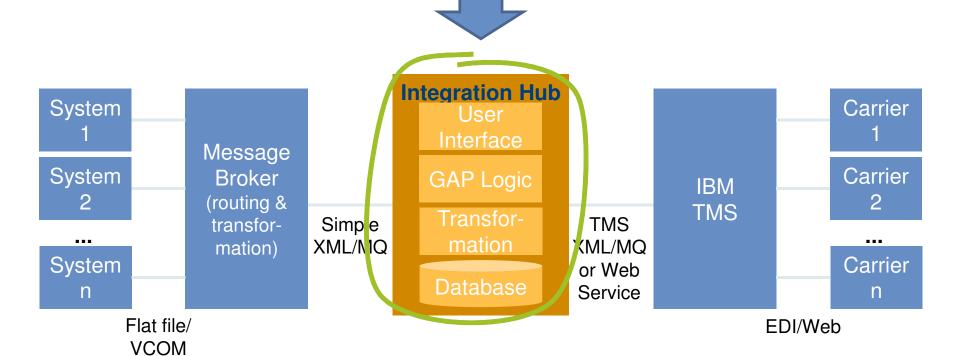
Short timeline

Fixed go-live for a complex Project
 Scope

No central IT structure

+ TMS needed to connect to +20 different IT applications each requiring different data/processes.

New, Complex functionality to be added to TMS for this client Carrier contacts on 3 different continents





Solution & Results

Full deployment within 6 months

- + Deployed global solution for car distribution in less than 6 months
- + 8,000+ routes via multiple carriers and modes into 120 countries

30+ carriers connected

• 30+ global carriers connected and certified on IBM TMS network

Control & visibility

 Complete control and visibility of global distribution process

Car movement booking

 Booking of car movements from plant, through processing centers, to ports, distribution yards and to dealers (including Routing changes and Dealer allocation updates)

Shipment visibility

 Tracking each shipment leg for visibility of on-time pickup and delivery

Alerts on late arrivals

 Alerting on late events, as well as automatic update of subsequent shipment legs based on actual delivery events on prior legs

SaaS Platform

 SaaS platform providing flexibility to scale with OEM's growth expectations and business changes

Self-billing through TMS

 Automated Self-Billing Freight Payment processing through the **TMS**

Large money savings: better management of cost through removal of the 3PL and dependency on legacy system support



Questions / Discussion



