

IBM Service Management Suite for z/OS 1.3

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IBM Service Management Suite for z/OS 1.3



Comprehensive service management capabilities for IBM z Systems.

- ✓ **ONE Solution:** Single PID offering that contains the System and Resource level automation, network, monitoring, and asset discovery capabilities needed to manage z/OS and all key subsystems
 - ✓ *One stop shop for all your mainframe management needs*
 - ✓ *Opportunity for customers to reduce their overall bill for monitoring & automation software*
- ✓ **Service Management Unite:** Offers a single point of control using modern dashboards to monitor and operate your applications
 - ✓ *Modern Web UI for automated operations of z and non-z Systems environments*
 - ✓ *Isolate, analyze and diagnose problems twice as fast*
 - ✓ *Runs on mobile*
- ✓ **High Availability & Automated Operations** to improve Service Levels and reduce system downtime and outages.
- ✓ **Network & Performance Management** to increase efficiency of resources and personnel while lowering overall costs.



Provides comprehensive service management capabilities for IBM z Systems

One Solution

Single offering that contains capabilities to manage z/OS and all key subsystems

High Availability & Automated Operations

Improve Service Levels and reduce system downtime

Network Management

Maintain the highest degree of availability of your z Systems networks

Performance Management

Real-time and historical performance and availability management

Asset Discovery

Who is using what, where and when

Dashboards

Single point of control to monitor and operate your applications

Service Management Suite for z/OS 1.3

Service Management Suite V1.1.0

System Automation for z/OS V3.5

NetView for z/OS V6.2.1

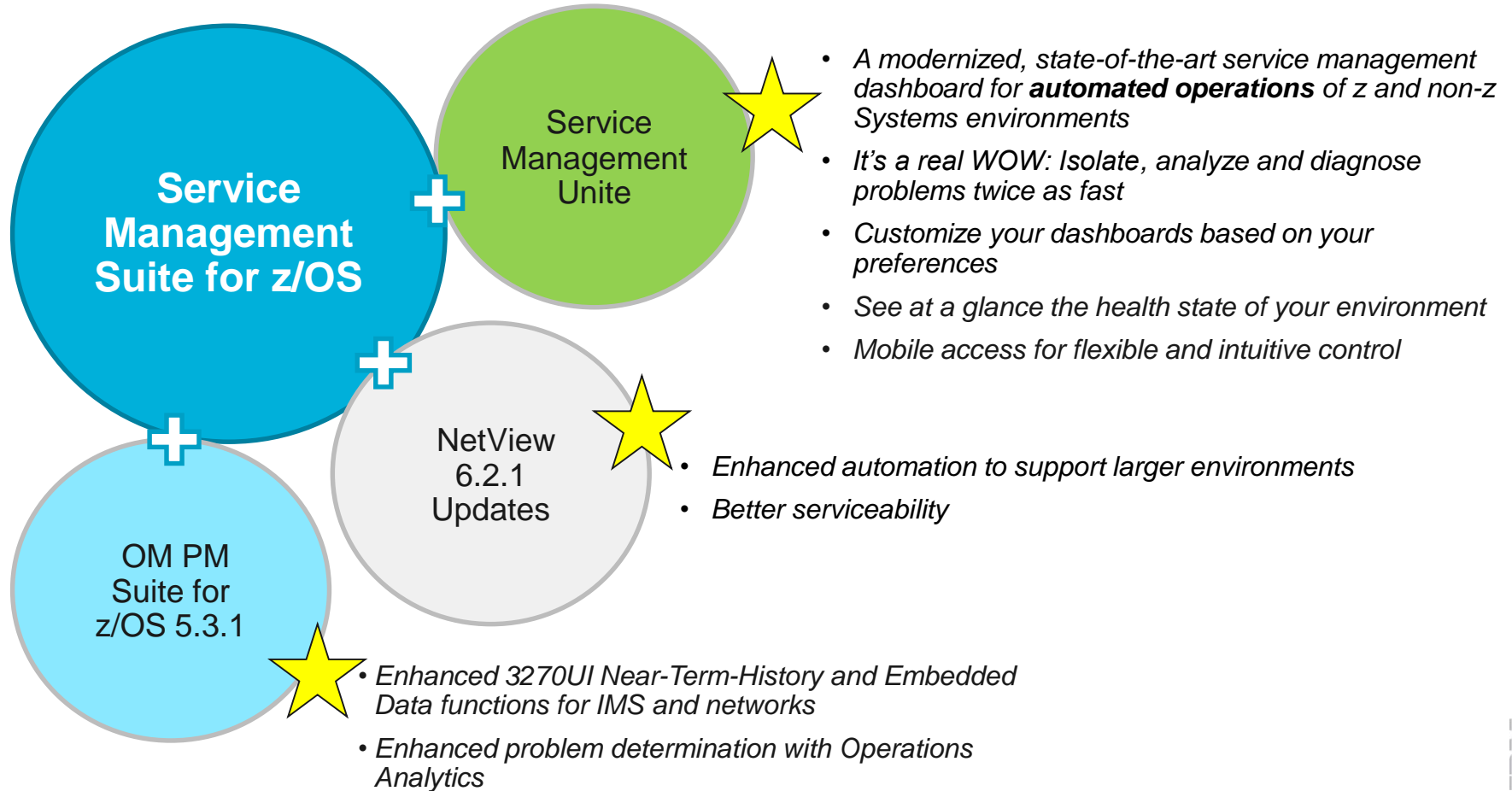
Tivoli Asset Discovery V8.1

OMEGAMON z/OS Perf Mgmt Suite

- ✓ OMEGAMON XE for DB2 PE V5.3.0
- ✓ OMEGAMON XE for Messaging on z/OS V7.3.0
- ✓ OMEGAMON XE for CICS V5.3.0
- ✓ OMEGAMON XE for IMS V5.3.0
- ✓ OMEGAMON Dashboard Edition on z/OS 5.3.0
- ✓ OMEGAMON XE for z/OS V5.3.0
- ✓ OMEGAMON XE for Mainframe Networks V5.3.0
- ✓ OMEGAMON XE for Storage V5.3.0
- ✓ ITCAM AD V7.1 (only ITCAM for WR component)
 - Composite Application Manager for Web Resources on z/OS 7.1.0
- ✓ Operations Analytics Log Analysis
 - OMEGAMON z/OS Insight Pack

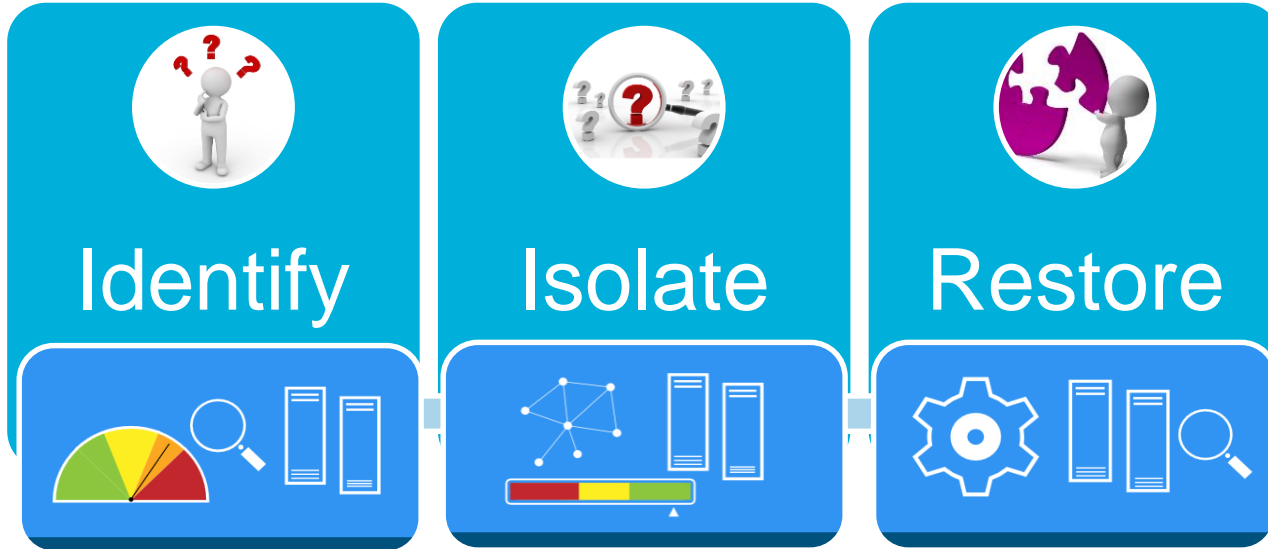


NEW: Service Management Suite for z/OS 1.3



Service Management Unite - What is it?

A modernized, state-of-the-art service management dashboard for visibility and operations of IBM z Systems



Service Management Unite – A new way to operate your mainframe

Monitor System Health

Domain and Automation Health

Explore Automation Domains

IBM Electronic Support



Manage growing workload with the same operations team

Customize your dashboards to maximize efficiency

Drastically increase productivity through intuitive systems control

Automate and control applications on z/OS and Linux on z

It's a real **WOW**

Significantly improve time to isolate, analyze and diagnose problems



Summary – Service Management Unite

- **End-to-End Operations**
 - A modernized, state-of-the-art service management dashboard for visibility and operations of z and non-z Systems environments
- **Customizable & Modern look and feel**
 - Customize your dashboards based on your preferences
- **Enterprise Health**
 - See at a glance the health state of your environment
- **Integrated console**
 - Operators can issue commands and restore service
- Available on your **Smartphone**
 - Mobile access for flexible and intuitive control
- It's a real **WOW**
 - Isolate, analyze and diagnose problems twice as fast



Integration the key to collaboration and efficiency

IBM Tivoli OMEGAMON Performance Management Suite for z/OS v5.3.1



Working as a team is vital to getting the job done and the same can be said about your systems management information

- **Greater Visualization, Control and Automation** - Integrate management Information from multiple IBM management products on a single workspace for of your enterprise views of IT resources

- **Reduce problem isolation time and correction** - Create consolidated alerts that represent all computing resources servicing your critical workloads to quickly isolate and avoid or correct problems

- **Reduce response times to problems and costs** - Utilize the policy feature to create sophisticated responses to the world class alerting/situations coming from the OMEGAMONS

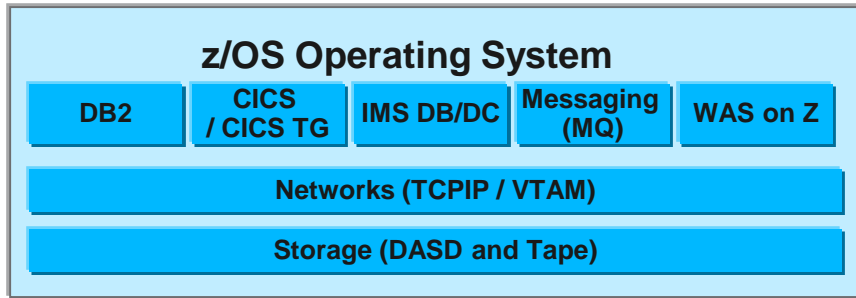
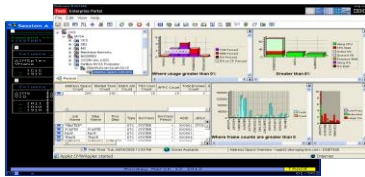


OM Performance Management Suite for z/OS v5.3.1



Integrated management solution

Extensive capabilities to monitor & manage z/OS platform. Delivers increased problem identification and resolution, reduced costs, flexibility, and decreased TCO.



Updates to OM PM Suite:

- OM XE for IMS on z/OS V5.3.0
- OM XE for DB2 PE V5.3.0
- OM XE for Mainframe Networks V5.3.0
- OM DE on z/OS V5.3.0 (IF)
- Inclusion of IBM Operations Analytics on z (OM internal log analysis)
- Feature Codes for easy individual product downloads (in PM Suite, OMzMS, & SMSz)

