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Lotus knows.

Smarter software for a Smarter Planet.

Customer Insight: PSMB Enterprise Portal Experience Sharing

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lotusknows.com



Agenda

Introduction of the Customer

Portal Solutions

Implementation Roadmap

Value Gained

The Future

Introduction of the Customer

Pembangunan Sumber Manusia Berhad (PSMB)

PSMB major role is to retrain and upgrade the quality of Malaysian workforce and hence enhanced their skill intensity and competitiveness.



Industry: Government Sector

Founded: 1993

Employees: 175

Divisions: 6

Website: www.hrdf.com.my

PSMB Enterprise Portal – Challenges & Visions



Challenges



Consolidate
Business
Processes

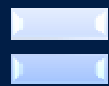


Resource
Constraints



Limited
Collaborative
Tools

Visions



Single Sign-On
&
Personalization



Dissemination
of Information



Collaboration &
Communication

PSMB Enterprise Portal - Objective



Employee Self-Services
Knowledge Management
Personalized & Common Platform
Communication & Collaboration

Employees

Intranet Portal

Dissemination of Info
Single Sign On

News Publication
Up-to-date Content

Enterprise Portal

Composite
Application

Foundation
Services

EAI Tool

Portal Platform

Supplier Portal

Customer Portal

PSMB Enterprise Portal – Solution Modules

Enterprise portal infrastructure & platform

Seamless integration

Single sign on (SSO)

Information on demand

Communication & collaboration

PSMB Enterprise Portal

Portal UI & Site
Structure

Web Content
Management

Document
Management

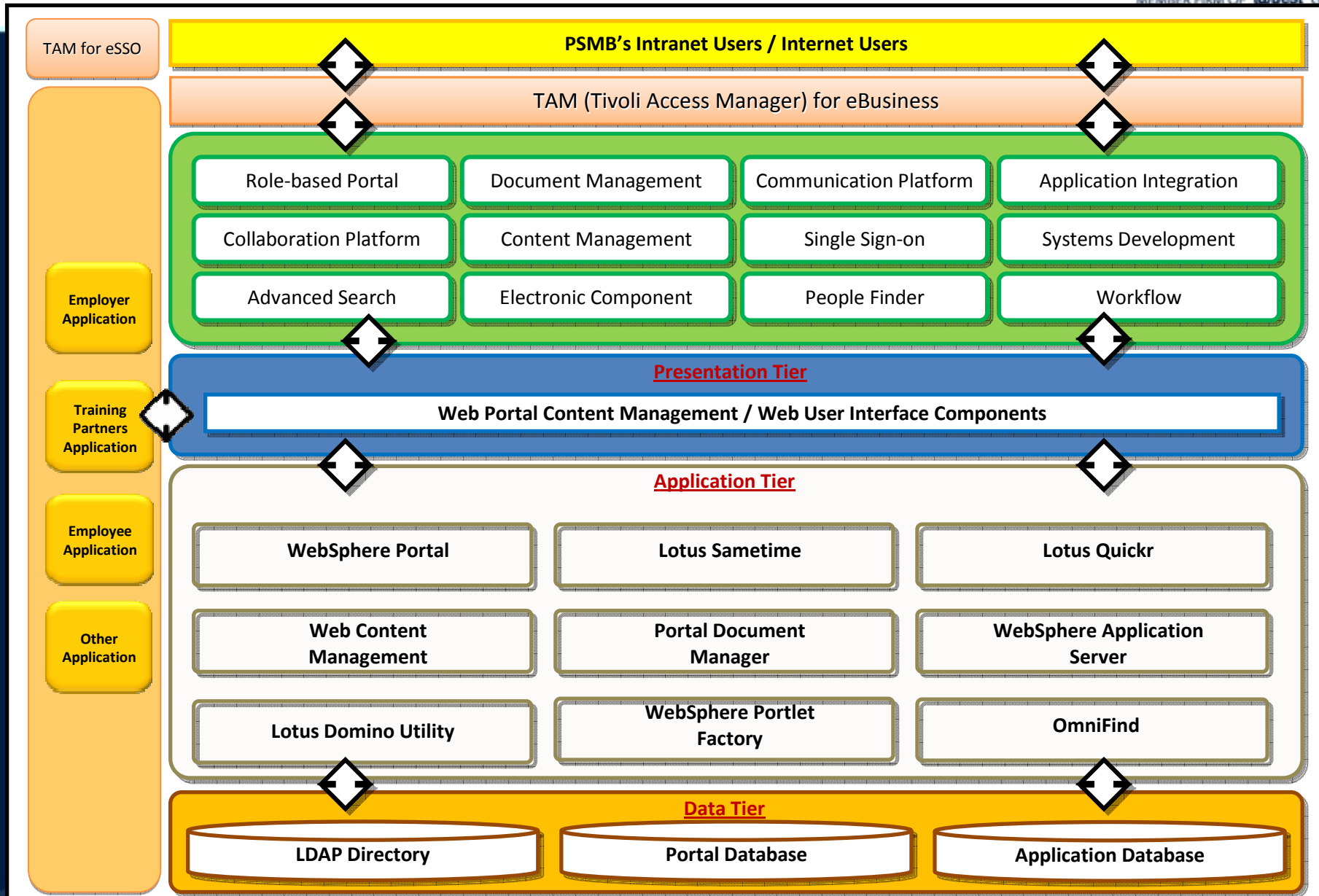
Collaborative
Communication

Knowledgebase
System

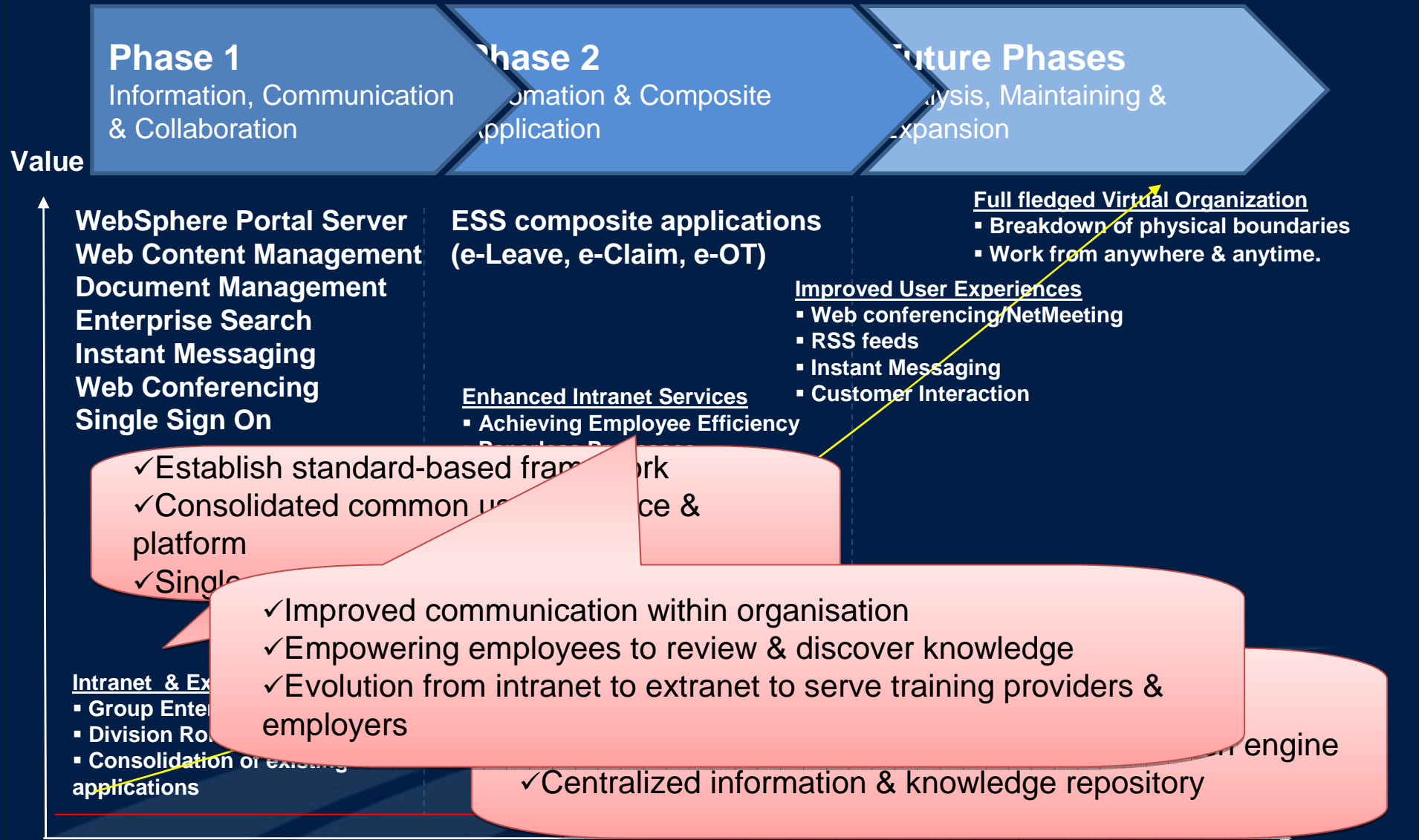
HR-base
Applications

Integration

PSMB Enterprise Portal – Solution Framework



Solution Roadmap



PSMB Portal (Past to Current)



PSMB 2009 Conference
In line with the HRD Conference of the year, the PSMB 2009 Conference will be held on 13 and 14 October 2009 at Sunway Pyramid Convention Centre.

Submissions:

- HRD Scheme
- HRD Scheme
- HRD Scheme
- HRD Scheme
- HRD Scheme

Training:

- Training Grant application
- Employee Grant
- Training Provider Grant
- Registration of Training Provider and Program
- Others

PSMB Yearly Conference
13 & 14th October 2009
Sunway Pyramid Convention Centre

STRATEGIZING HUMAN CAPITAL DEVELOPMENT DURING GLOBAL ECONOMIC CRISIS

It is with great pleasure to announce that PSMB will be organizing its 7th Annual HRD Conference & Exhibition, the PSMB 2009 Conference at Sunway Pyramid Convention Centre (SPCC), Putrajaya from 13th to 14th October 2009. The theme for the conference is "Strategizing Human Capital Development During Global Economic Crisis".

The conference will be officiated by the Honourable Minister of Human Resources, Y. B. Datuk Dr. S. Subramaniam. The highlight of the event will be the presentation of the Human Resources Development Awards to those who have made significant contributions and achievements in the field of human resources development. More than 1,400 participants nationwide are expected to participate in this conference.

The conference features 6 general and 6 concurrent sessions from the rich experiences of leading organizations and business professionals in Malaysia and globally. PSMB Conference has been a networking platform for HR professionals to exchange ideas and thoughts on HR critical issues and challenges pertaining to human capital development facing organizations in today's uncertain global economic climate.

Come and learn from our renowned speakers and explore the latest human capital development theories and models to help organizations win over current global economic crisis. Get valuable insights and fresh ideas from HR and business gurus and leave the conference with a fresh perspective.

There has never been a time when you have to be fully engaged with your profession than this now. Book your seats today and join us as we uncover issues and challenges of today's HR.

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• To create dynamic workforce by understand and the on going changes of human capital

to plan and address their training needs more effectively.

PSMB 2009 Conference

[OUR OBJECTIVES](#) | [MEMBERS REGISTER](#) | [MEMBERSHIP ONLINE REGISTRATION](#)

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Value Gained

User Satisfaction

- Application consolidation seamless to users
- Right info to the right person

Time to Market

- Rich knowledge base to provide immediate feedback
- Immediate update to reflect policy changes

Employee Efficiency

- Better team collaboration & communication
- Empowerment of non IT users

ROI

- Transformation at low cost and faster in time
- Better decision making

The Future

“This is just the beginning of our journey, we see the IBM solution as more than just a one-off project. It’s a platform for change that is transforming our organization from the inside out.”

*- Pn Wan Yon Shahima bt Wan Othman
General Manager, IT & Multimedia Division of PSMB*



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Thank You

Please visit us at our booth near the Ruby ballroom entrance



lotusknows.com

