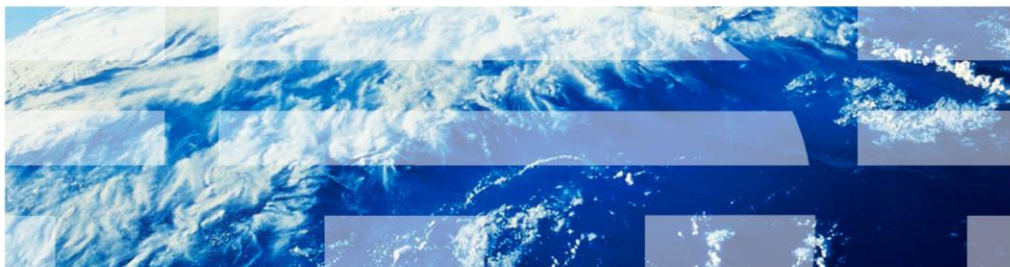


# Tivoli Business Service Manager V4.2

## Configuring the agent



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Welcome to the IBM Education Assistant module for Tivoli® Business Service Manager version 4.2. In this training module, you learn about configuring the IBM Tivoli Business Service Manager Common Agent.

## Introduction

- The Tivoli Business Service Manager agent is an IBM Tivoli Monitoring distributed agent
- After you install the agent and the agent support, you can configure the agent according to your needs

The IBM Tivoli Business Service Manager Common Agent is an IBM Tivoli Monitoring distributed agent. You can configure the agent according to your needs.

## The agent desktop

The screenshot displays the IBM Tivoli Monitoring agent desktop. The main window, titled 'TBSM Availability - WIN2003ITM61 - SYSADMIN', shows a 'Navigator' on the left with a tree view of monitored items, including 'TBSM Services Status History'. The main area contains a table of 'TBSM Availability' with columns for Status, Node, Timestamp, and Application Component. Below this is a chart titled 'TBSM Availability - Processor Time and Thread Count' showing two bars for 'Percent Processor Time' and 'Thread Count'. A legend at the bottom of the chart identifies the yellow bar as 'Percent Processor Time' and the blue bar as 'Thread Count'.

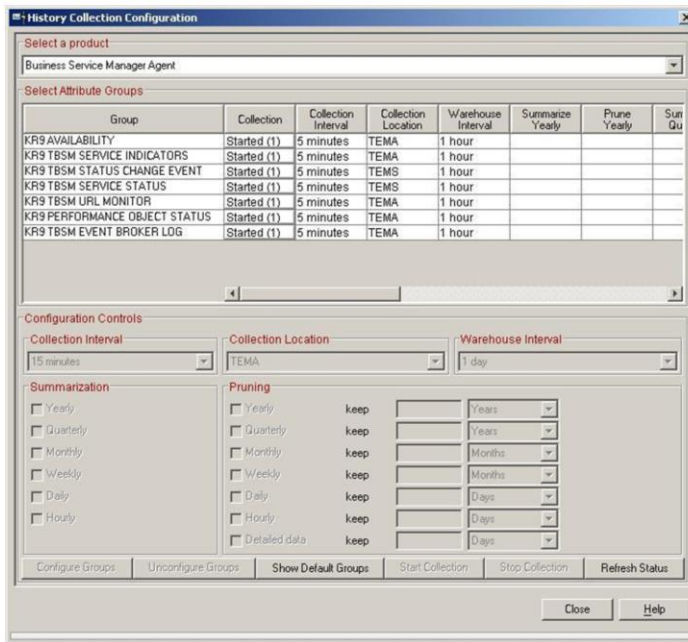
Status	Node	Timestamp	Application Component
UP	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM Data Server
UP	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM Dashboard Server
DOWN	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM Process Control Agent
UP	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM OMNibus Object Server
UP	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM Postgres Database
DOWN	mhel4tbsm42p.R9	13/11/09 19:44:04	TBSM Discovery Library toolkit

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On this slide is an example of the IBM Tivoli Monitoring desktop that you see when the Tivoli Business Service Manager agent is installed and running. The upper right area shows that the agent is monitoring Tivoli Business Service Manager (TBSM) processes. The red items indicate that the process control agent and discovery library toolkit are not running.

In the upper left window are all the items that are monitored within Tivoli Business Service Manager. If the agent is installed, and no agent support is implemented on the TEM server, you see codes. Otherwise, you see descriptive terms, such as TBSM Services Status History.

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After you install the agent, you must configure the history to maintain historical information in the warehouse. You can select how often to collect data to store in the warehouse.

IBM Tivoli Monitoring uses a summarization and pruning agent that reduces the data that you have selected. You configure the summarization and pruning agent from this screen.

## Summary

- In this module, you learned how to configure a Tivoli Business Service Manager agent
- For more information on the agent, see the IBM Tivoli Business Service Manager User's Guide version 4.2

In this module, you learned how to configure a Tivoli Business Service Manager agent. For more information about the agent, see the IBM Tivoli Business Service Manager User's Guide version 4.2.

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