

This presentation covers creating a custom URL Launch Action for Tivoli<sup>®</sup> Business Service Manager 6.1.

	IBM
Assumptions	
<ul> <li>You are familiar with or have heard of Tivoli Business Service Manager 6.1</li> </ul>	
<ul> <li>You plan to deploy Tivoli Business Service Manager 6.1 soon</li> </ul>	
You have access to minimum required hardware for Tivoli Business Service Man	ager 6.1
2 Create custom URL launch action for the Tivoli Business Service Manager 6.1 Service Viewer	© 2013 IBM Corporation

This presentation is built for those who are deploying Tivoli Business Service Manager 6.1 or 6.1.1. This presentation is designed to help you build a custom URL launch action for the Tivoli Business Service Manager Service Viewer.

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Objectives	
When you complete this module, you can perform these common and simple customization tasks	
<ul> <li>Build a custom view definition</li> </ul>	
<ul> <li>Start a custom action from that view</li> </ul>	
<ul> <li>Enable a URL-based menu</li> </ul>	
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When you complete this module, you can enable a URL menu and change that URL menu.

oli. View: All tasks	Welcome tipadmin	Help   Communities   Logaut
5	Service Configuration × +	- Select Action
Welcome	Service Navigation +1 ?	Service Editor
Users and Groups	🔺 Services 🔻 🍸 🎇 🔍 👼 🙆	View Service 'nc050022.tivlaystem' Edit Service 'nc050022.tivlaystem'
E Settings		File Edit View
- Administration	Service   State Events	
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<ul> <li>Service Configuration</li> </ul>	G Imported Business	Relationships Down 3+ Up 1+ Apply
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Troubleshooting and Support	🖌 🕞 🖞 Josh's Systems 📄 🙆	Linux Servers
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From the Administration menu on the left:

Select Service Configuration.

Select a service from the Service Navigation portlet.

Click the View Service tab to access the view definition editor.



Begin by editing an existing view definition in your current Service Viewer.

	IBM
Build a custom view definition (2 of 2)	
Edit View Definition: BasicRelationships ×	
Visibility Options         Show Swim Lanes         Show Seeds         Population Filter         Available Templates         ESM_Application         BSM_Application         BSM_ApplicationCluster         BSM_ApplicationCluster         BSM_AppServer         BSM_AppServer         BSM_AppServerGroup         With Help Save As New         Apply OK Car	
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While editing this view definition, rename it to a unique name.

	IBM
Build a custom view definition, save, and define actions	
Edit View Definition: Tomsnewview     General   Visuals   Actions     Background Color:   Number of Levels Up:   0   Number of Levels Down:   1   Flow Direction:   Bottom     Visibility Options   Show Swim Lanes   Show Seeds     Population Filter   Available Templates   Filter   Add >   Filter     Filter     Add >     Filter     Add All >	
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You now have a new saved view definition that you can edit.

		IBN
Creat	e custom URL launcher (1 of 2)	
Build a s	static launch to item first:	
1 Edit	your customized view definition to deploy a launch LIPI	
I. Luit	your customized view demnition to deploy a launch one	
	Edit View Definition: tom123	
	General Visuals Actions	
	Global Action Configuration	
	Action:	
	Template Action Configuration	
	Use the list to select the template you want to configure actions for. Select	
	"DefaultTag" from the list to configure the default actions used for all templates that have not been configured. Templates with an (*) already have actions set.	
	Service Template: DefaultTag (*)	
	Single Click: Show Service Details 💌	
	Double Click: Service Affecting Events (Table)	
	Right click menu options:	
	Action	
	Edit Service Instance	
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Click the Select Actions tab of new view definition to edit.

the Edit View Definit	tion window, click New to create a new action
Edit View Defini Global Action Action:	ition: Tomstestview X Configuration
Edit View Defini Global Action Action:	ition: Tomstestview X Configuration
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Action:	Configuration
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Template Acti	ion Co New Action X
Use the list to se from the list to a	configu *Name:
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Action	
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Service Det	tails
	OK Cancel

Click New.

				IBM
Create custom URL I	aunch			
3. Add a default launch action	on			
	Edit Action		х	
	*Name:	launchFixCentral		
	Display Name: Description:	Fix Central		
		http://www- 933.ibm.com/support/fixcentral/swg/		
	*URL:			
	Frame:	_blank		
	OK Cancel			
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Edit New action with URL.



New URL action Fix Central is located in the Action drop-down menu.



On your service view definition, you now have a Fix Central customer URL launcher. To access this menu, right-click the assigned service.



Links to additional documentation and the customization guide are shown.

	IBM
Summary	
Now that you have completed this module, you can perform these common and simple customization tasks	
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<ul> <li>Enable a URL-based menu</li> </ul>	
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Now that you have completed this module, you can enable a URL menu and change that URL menu.

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