

IBM Tivoli Business Service Manager V6.1

Disabling wires



IBM Tivoli® Business Service Manager V6.1, Disabling wires.

Objectives

After you complete this module, you can perform these tasks:

- Create and manage a page
- Disable wires that connect a service tree and its services to a service view

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Agenda

- Introduction
- Steps to disable wires
- Review

This module covers a few topics:

- The introduction portion covers some basic information about why there might be a need to disable wires in a Tivoli Business Service Manager V6.1 system
- The next section, *Steps to disable wires*, depicts the specific configuration steps needed to disable the wires
- Finally, there is a review of the steps

Introduction

- In a Tivoli Business Service Manager V6.1 system, there might be times when a you want to remove or disable the wires that connect a service tree and its services to a viewer
- Disabling this connectivity allows the service tree to work independently from the service viewer and context-based reports

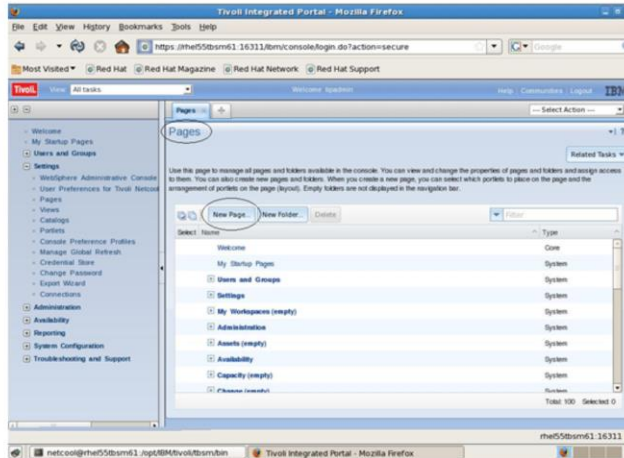
For a V6.1 Tivoli Business Service Manager system, there might be times when a you want to remove or disable the wires that connect a service tree and its services to a viewer for example.

Disabling this connectivity allows the service tree to work independent of the service viewer and context-based reports.

This education module presents an example of disabling of wire connectivity between a Service Tree portlet and a Service View portlet.

Steps to disable wires (1 of 5)

- Log in with an administrator user account or any user account with the appropriate access into the Tivoli Integrated Portal for your Tivoli Business Service Manager system
- Click **Settings > Pages > New Page**



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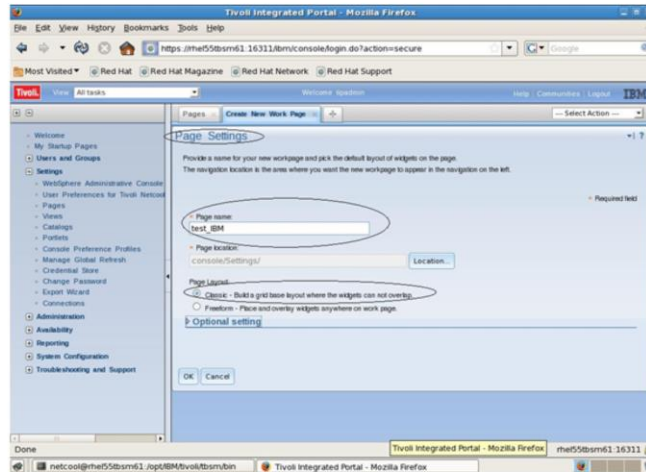
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Log in with an administrator user account, for example **tipadmin**, or any user account with the appropriate access into the Tivoli Integrated Portal for your Tivoli Business Service Manager system.

To create a new page, click **Settings > Pages > New Page**.

Steps to disable wires (2 of 5)

- On the Page Settings screen, enter a **Page name** and for **Page Layout**, click **Classic**
- Click **OK**



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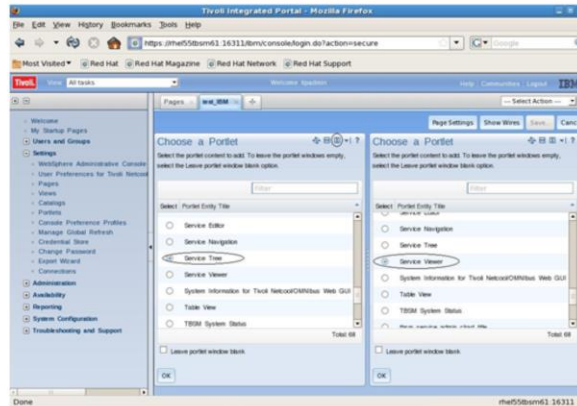
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On the **Page Settings** screen, enter a **Page name**, for this example, **IBM_test**.
For the **Page Layout**, click the **Classic** radio button, as shown in this example.
To proceed, click **OK**.

Steps to disable wires (3 of 5)

- On the portlet selection page, select the **vertical split** icon to select the two portlets that are shown in this example
- On the Service Tree portlet window, click the **Events** icon



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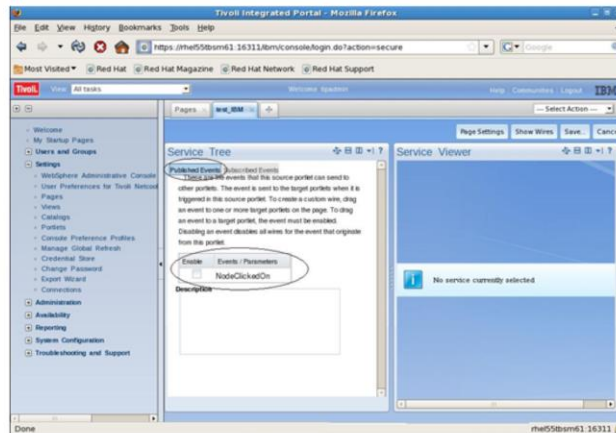
On the portlet selection page, click the **vertical split** icon to select the two portlets shown in this example.

For the example, on the left side, click the **Service Tree** portlet and on the right side, click the **Service Viewer** portlet.

On the Service Tree portlet window, click the **Events** icon as highlighted in the screen capture, located on the same line as **Choose a Portlet** title.

Steps to disable wires (4 of 5)

- Clear the **Enable** check box for the published event **NodeClickedOn**
- Click **Save**



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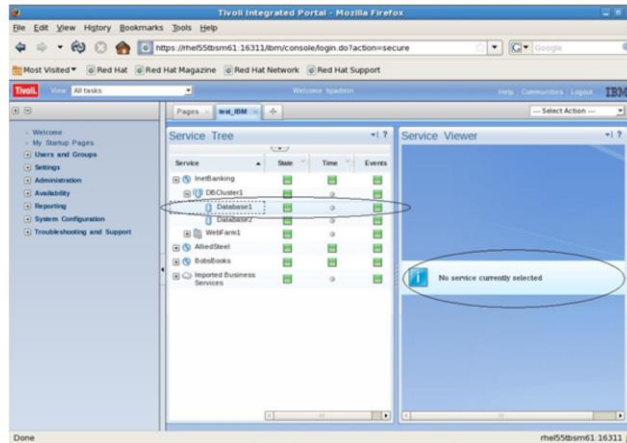
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After you select the events icon, the Service Tree screen displays. Clear the **Enable** check box for the published event **NodeClickedOn**. This action disables the wire connectivity from the service tree window to the service viewer.

To save the page, click **Save** and enter the new page name when prompted.

Steps to disable wires (5 of 5)

- Open the page that was saved and select any of the available service instances
- Notice that in the Service Viewer portlet for example, nothing is displayed automatically



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Open the page that you saved and click any of the service instances. You can see that in the Service Viewer portlet in the example, nothing is displayed automatically. When nothing is displayed, it indicates that the wire connectivity between the Service Tree window and the Service View window is disabled.

Review

- When a selection is made in the service tree, the service viewers are activated and re-rendered with the selected service tree instance
- When the software adds a service viewer to a page that contains a service tree, it automatically creates a wire that connects the service viewer to the service tree
- To disable this function, you must manually disable the wire between the service tree and the service viewer

To review, in the example scenario, when you make a selection in the service tree, the service viewers are activated and re-rendered with the selected service tree instance.

When the software adds a service viewer to a page that contains a service tree, a wire is automatically created that connects the service viewer to the service tree. To disable this functionality, you must disable the wire between the service tree and the service viewer.

Summary

Now that you complete this module, you can perform these tasks:

- Create and manage a page
- Disable wires that connect a service tree and its services to a service view

After you complete this module, you can perform these tasks:

- Create and manage a page
- Disable wires connecting a service tree and its services to a service view

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