

**IBM® Content Analytics with Enterprise Search**

**Building Queries for Enterprise Search**

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## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, a dark blue header contains the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links: "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About". Below the header is a search bar with a "Help for query syntax" link to its right. To the right of the search bar are "Search" and "Clear" buttons, and a checkbox labeled "Search within results". Below the search bar are three tabs: "Saved Searches (0)", "Advanced Search", and "Query Tree". A light gray box on the left contains the text "Results will be displayed below." A purple callout box in the center contains the following text:

If an administrator authorized you to build queries, you can easily create a complex query by selecting content from a document in the search results.

As you create the query, the number of documents that match is displayed. You can run the query or revise the search conditions.



# Building Queries for Enterprise Search

The screenshot shows the IBM Content Analytics with Enterprise Search interface. At the top, the search query is "( honda recall ) AND /"date"/"2010"". The interface includes a search bar, navigation tabs for Saved Searches, Advanced Search, and Query Tree, and buttons for Search and Clear. Below the search bar, there are options for Saved Searches (0), Advanced Search, and Query Tree. The results section shows "Results 11-20 of 139 (139 results matched)" with a "Results per page" dropdown set to 10. On the left, there is a Facet Tree and Category Tree. The Facet Tree shows "Narrowed by: /date/2010" with a sub-facet for "Date" containing "2010(139)" and a "maker" facet. The Category Tree shows "Rearend2010 (139)" and "Side Impacts (139)". The main results area displays a list of documents with columns for Flags, CSV file, date, and ID. A callout box highlights the "Query Builder" icon (a magnifying glass over a document) and explains its use: "In this scenario, you previously searched the collection for information about recalls from Honda in 2010, and you now want to build a query based on terms that appear in those results. When viewing results in the enterprise search application, click the **Query Builder** icon for the document that you want to use as the basis for your query."

IBM Content Analytics with Enterprise Search  
Collection: NHTS... (change) | Logged in as: Not lo... | Preferences | My Profile | Help | About

Help for query syntax

( honda recall ) AND /"date"/"2010"

Search Clear

Search within results

Results 11-20 of 139 (139 results matched)

Results per page: 10

Facet Tree

Narrowed by: /date/2010

Date

2010(139)

maker

New search

Add to search

Search Clear

Category Tree

Rearend2010 (139)

Side Impacts (139)

New search

Add to search

Search Clear

Dynamic Facet Chart

Flags

SEARCH HONDA

... 2004 H

WHEN I C

WILL CO

RECALL

2005 FOR

WITH 2001 ACCORD AND

DE LOUD POPPING NOISE.

ED THIS FROM SAYS THAT IT

SPREAD. WILL HONDA DO A

AT I PURCHASED NEW IN

1 CSV file 8/10/10 10349623

TRANSMISSION SLIPS AND WONT EASILY SHIFT INTO 2ND GEAR. THIS CAUSES MY CAR TO STOP ACCELERATING AND I'M AFRAID I WILL ... VEHICLE. (2001 HONDA ACCORD). THERE WAS A RECALL SHORTLY AFTER I PURCHASED VEHICLE AND THE ORIGINAL TRANSMISSION WAS REPLACED

0 CSV file 3/1/10 10344560

WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY ... AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS SITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO ... SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL. EVEN THOUGH THE POTENTIALLY ... FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002

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The search bar contains the query "( honda recall ) AND /"date"/"2010"". Below the search bar are buttons for "Search" and "Clear", and a checkbox for "Search within results". Navigation options include "Saved Searches (0)", "Advanced Search", and "Query Tree".

The results section shows "Results 11-20 of 139 (139 results matched)". A toolbar includes icons for document actions and a "Results per page: 10" dropdown. A pagination bar shows numbers 1 through 10.

On the left, the "Facet Tree" is expanded to show "Narrowed by: /date/2010". Under "Date", "2010(139)" is selected. Under "maker", "New search" and "Add to search" are visible. The "Category Tree" shows "Rearend2010 (139)" and "Side Impacts (139)".

The main results area is a table with columns: "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail".

Flags	Actions	Source	Date	Title	Thumbnail
				SEARCHING THE INTERNET, IT IS CLEAR THAT THIS PROBLEM IS WIDESPREAD WITH 2001 ACCORD AND HONDA REFUSES TO RECALL ...	
0		CSV file	8/13/10	10349692	
				... 2004 HONDA CRV - AIR CONDITIONING COMPRESSOR STOPPED WORKING. MADE LOUD POPPING NOISE. WHEN I OPENED THE HOOD YOU ... THIS. THE HONDA DEALER THAT I PURCHASED THIS FROM SAYS THAT IT WILL COST \$2400 TO FIX IT AS IT BASICALLY NEEDS AN ENTIRE NEW AC ... WIDESPREAD. WILL HONDA DO A RECALL FOR THIS ISSUE? I'M VERY CONCERNED, AS I ALSO HAVE A 2005 CRV THAT I PURCHASED NEW IN 2005 FOR MY WIFE ...	
1		CSV file	8/10/10	10349623	
				TRANSMISSION SLIPS AND WONT EASILY SHIFT INTO 2ND GEAR. THIS CAUSES MY CAR TO STOP ACCELERATING AND I'M AFRAID I WILL ... VEHICLE. (2001 HONDA ACCORD). THERE WAS A RECALL SHORTLY AFTER I PURCHASED VEHICLE AND THE ORIGINAL TRANSMISSION WAS REPLACED	
0		CSV file	3/1/10	10344560	
				WHILE DRIVING THROUGH THE ENGINE JUST SHUT OFF. THERE IS NO STUTTERING, SHAKING, OR ENGINE MISFIRES, IT QUIETLY SHUTS OFF. I WAS DRIVING AT APPROX 40 MPH. I WAS IN A SERIOUS SITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO ... SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL. EVEN THOUGH THE POTENTIALLY ... FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002	

At the bottom left, there is a "Dynamic Facet Chart" section and a "javascript:" label.

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the IBM logo is on the left, and navigation links for 'Collection: NHTS...', 'Logged in as: Not lo...', 'Preferences', 'My Profile', 'Help', and 'About' are on the right. A search bar at the top contains the query '( honda recall ) AND /"date"/"2010"'. Below the search bar is a 'Query Builder - 10344560' window. This window has a title bar with a question mark, minimize, and close button. The main content area of the window is titled 'Build the Query' and contains the text: 'Select the type of query that you want to build, and then As you build the query, the number of documents that Query Builder.' Below this, there is a dropdown menu for 'You must select a query type:' with 'Keyword query' selected. A yellow callout box points to this dropdown with the text: 'You can build different types of queries, such as a keyword search, a proximity search, or a search of a specific field or date range. As you build the query, you can select different query types and combine all search conditions into a single query.' The window also features a 'Build keyword queries:' section with a text input field and a '+' button, and a 'Remove / Remove all' link. At the bottom of the window, it says 'No results were returned by this query' and 'Select a Saved Search'. The background shows search results for the query. On the left, a 'Facet Tree' is visible, showing 'Narrowed by: /date/2010' and a 'Date' facet with '2010 (139)' selected. Below that is a 'Category Tree' with 'Rearend2010' and 'Side Impacts' listed. At the bottom left, there are 'Dynamic Facet Chart' and 'Flags' sections. The main search results area shows a snippet of text: 'THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS STILL WORK BUT NOT THE SIGNAL LIGHTS. THIS HAS HAPPENED MANY TIMES, INCLUDING WHILE DRIVING ON THE HIGHWAY AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS SITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH HONDA CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002.' The snippet is partially obscured by the query builder window. At the bottom of the window, there are buttons for 'AND Search', 'AND NOT Search', 'OR Search', and 'Close'.

# Building Queries for Enterprise Search

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The main search area shows a query input field containing "( honda recall ) AND /"date"/"2010". To the right of the input field are "Search" and "Clear" buttons. Below the input field is a "Query Builder - 10344560" window. This window contains instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder." It offers options to "Build the Query" or "Keyword query". A yellow callout bubble points to the "Build the Query" option with the text: "To build the query, you can select query terms by highlighting text in the document content...".

The "Build keyword queries" section shows a list of selected terms: "2010(139)" and "maker". Below this, a message states "No results were returned by this query". At the bottom of the query builder, there are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side, a "Facet Tree" is visible, showing "Narrowed by: /date/2010" and "Date" with a selection for "2010(139)". Below the facet tree are "Category Tree" and "Dynamic Facet Chart" sections.

The search results area on the right shows a snippet of a document with highlighted text: "HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL. EVEN THOUGH THE POTENTIALLY ... FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002".



# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About". A search bar at the top contains the query "( honda recall ) AND /\"date\"/\"2010\"", with "Search" and "Clear" buttons to its right. A "Help for query syntax" link is also present.

The main content area is partially obscured by a "Query Builder - 10344560" dialog box. The dialog box contains the following text: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder." Below this text are two main sections: "Build the Query" and "Highlight text and facet values to add to the query." The "Build the Query" section includes a dropdown menu for "You must select a query type:" (currently set to "Keyword query"), a "Build keyword queries:" input field with a "+" button, and a "Remove / Remove all" link. The "Highlight text and facet values to add to the query." section has a "Clear" button and a text area containing a document snippet with highlighted terms: "HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL. EVEN THOUGH THE POTENTIALLY ... FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002." A yellow callout bubble points to the "Build the Query" section with the text: "Or by selecting a previously saved search that specifies the query terms that you want to apply to the current query." Below the dialog box, there are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side of the interface, there is a "Facet Tree" section with "Narrowed by:" and a list of facets including "/date/2010", "2010(139)", and "maker". Below this is a "Category Tree" section with "Rearend2010" and "Side Impacts". At the bottom left, there are sections for "Dynamic Facet Chart" and "Flags".

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows "IBM Content Analytics with Enterprise Search", "Collection: NHTS... (change)", and "Logged in as: Not lo... | Preferences | My Profile | Help | About". A search bar contains the query "( honda recall ) AND /"date"/"2010"". Below the search bar, a "Query Builder - 10344560" window is open, providing instructions on how to build a query and highlighting text in a document snippet. The document snippet includes the text: "WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS STILL WORK BUT NOT THE SIGNAL LIGHTS. THIS HAS HAPPENED MANY TIMES, INCLUDING WHILE DRIVING ON THE HIGHWAY AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS STITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND WHAT TO DO OTHER THAN TO WITH 1998. UNFORTUNATELY, MY HONDA DEALER THE RECALL, EVEN THOUGH THE THE IGNITION SWITCH IS THE SAME BASIS ED IN 2002." A yellow callout box points to the highlighted text, stating: "Note that analytics facets are available only in content analytics collections that you explore with the content analytics miner." The interface also shows a "Facet Tree" on the left with "Narrowed by: /date/2010" and "Date: 2010(139)", and a "Dynamic Facet Chart" at the bottom. Search buttons for "AND Search", "AND NOT Search", and "OR Search" are visible at the bottom of the query builder window.



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The main search area shows a query input field containing "( honda recall ) AND /"date"/"2010". To the right of the input field are "Search" and "Clear" buttons. Below the input field is a "Query Builder - 10344560" window. This window contains instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder."

Inside the Query Builder window, there is a "Build the Query" section with a dropdown menu set to "Keyword query". Below this is a "Build keyword queries:" field with a plus sign and "Remove / Remove all" links. A yellow callout box points to the "Keyword query" dropdown with the text: "In this example, you want to search for a specific phrase, so you select the **Phrase** query type."

Below the "Build the Query" section is a "Select a Saved Search" field. To the right of the Query Builder window is a document snippet titled "Analytics Facet" with the text: "HERE IS NO STUTTERING, THE RADIO, HEATER FAN, BRAKE AS HAPPENED MANY TIMES, STATE ROADS, CREATING HAVOC RS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH HONDA CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002."

At the bottom of the Query Builder window, there are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side of the interface, there is a "Facet Tree" section with "Narrowed by: /date/2010" and a "Date" facet with "2010(139)" selected. Below this is a "Category Tree" section with "Rearend2010" and "Side Impacts" listed. At the bottom left, there are sections for "Dynamic Facet Chart" and "Flags".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the IBM logo and navigation links are visible. The main search bar contains the query `( honda recall ) AND /"date"/"2010"`. A "Query Builder" dialog box is open, titled "Query Builder - 10344560". The dialog provides instructions on how to build a query and lists several query types: Keyword query, Phrase query (highlighted by a mouse cursor), Field query, Proximity query, Exact match query, Base form match query, Fuzzy query, Boost query, Parametric range query, and Date query. The background shows a search result for a document about a Honda recall, with the text "HONDA RECALL" highlighted in green. The interface also includes a "Facet Tree" on the left, a "Category Tree" with "Rearend2010" and "Side Impacts" selected, and a "Dynamic Facet Chart" at the bottom left.

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The main search area shows a query input field containing "( honda recall ) AND /"date"/"2010"". To the right of the input field are "Search" and "Clear" buttons. Below the input field is a "Query Builder - 10344560" window. This window contains instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder." It also features a "Highlight text and facet values to add to the query." section with a "Clear" button.

On the left side, a "Facet Tree" is visible, showing "Narrowed by: /date/2010" and a "Date" facet with "2010 (139)" selected. Below this is a "Category Tree" with "59 results match" highlighted. A "Dynamic Facet Chart" and "Flags" section are also present at the bottom left.

A yellow callout box is overlaid on the "Build phrase queries" section of the Query Builder, containing the text: "The phrase that you selected is displayed along with the number of documents that match. As you build a query, you can remove terms, select additional terms, select a different query type before adding additional terms, or run the query." The callout points to the "IGNITION SWITCH" term in the "Build phrase queries" list.

The main document view shows a snippet of text: "WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS. THIS HAS HAPPENED MANY TIMES, ... WAY AND BUSY STATE ROADS, CREATING HAVOC ... NS AS OTHER CARS SWERVE AND ANGRILY HONK ... NALLY COME A STOP AND TRY TO RE-START, IT ... IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT ... NOT CONSISTENT WHEN IT FAILS EACH TIME. MY ... NATOR BUT THE PROBLEM CONTINUES. I DID A WEB ... DA RECALL FOR THIS EXACT SAME PROBLEM AND ... NO IDEA WHAT TO DO OTHER THAN TO WITH ... HONDA DEALER ... INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002." The words "RECALL", "IGNITION SWITCH", and "RECALL" are highlighted in green.

At the bottom of the document view, there is a legend: "Documents match if they contain all of the keywords, facets, field values, or dates specified in the query." Below the legend are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

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The main search area shows a query input field containing "( honda recall ) AND /"date"/"2010". To the right of the input field are "Search" and "Clear" buttons. Below the input field is a "Query Builder - 10344560" window. This window contains instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder."

The Query Builder window is divided into two main sections:

- Build the Query:** This section includes a dropdown menu for "You must select a query type:" set to "Phrase query". Below it is a "Build phrase queries:" field with a plus sign (+) and a "Remove / Remove all" link. A list of selected terms includes "IGNITION SWITCH". At the bottom of this section, it displays "59 results match".
- Highlight text and facet values to add to the query:** This section contains a "Clear" button and a text area with a document snippet. A yellow callout box points to the text: "In this example, you decide to search the collection and explore some of the documents that match, so you click the **AND Search** button." The document snippet includes the words "HONDA RECALL" and "IGNITION SWITCH" highlighted in green and blue, respectively.

At the bottom of the Query Builder window, there are four buttons: "AND Search" (with a magnifying glass icon), "AND NOT Search", "OR Search", and "Close". A mouse cursor is hovering over the "AND Search" button.

In the background, the search results are visible. The "Facet Tree" on the left shows "Narrowed by: /date/2010" and "Date" with a selection for "2010(139)". The "Category Tree" on the left shows "Rearend2010" and "Side Impacts". The main results area shows a snippet of text: "HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL. EVEN THOUGH THE POTENTIALLY ... FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002".



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The search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. To the right of the search bar are "Search" and "Clear" buttons. Below the search bar is a "Query Builder - 10344560" window, which is minimized. This window contains buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

A yellow callout box with a speech bubble icon contains the text: "Note that the Query Builder is automatically minimized so that you can explore documents that match your search conditions." The callout points to the minimized Query Builder window.

The main content area shows search results in a table format. The table has columns for "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail". The results are as follows:

Flags	Actions	Source	Date	Title	Thumbnail
		CSV file	6/19/10	10343058	
IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. *TR					
		CSV file	3/1/10	10344560	
WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY ... AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS SITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO ... SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO ... RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA...					
		CSV file	6/1/10	10342669	
... 2002. THE DEALER AND HONDA OF AMERICA BOTH TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THEY ARE NO LONGER RESPONSIBLE, EVEN ... OF THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ELECTRICAL & LIGHTS: ELECTRICAL SYSTEM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... REPLACE THE IGNITION SWITCH. OWNER NOTIFICATION BEGAN JUNE 14, 2002. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 . RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S ...					

On the left side of the interface, there is a "Results 1-10 of (21)" section. Below it, there are navigation options for "2010 (21)" and "maker". There are also "New search" and "Add to search" buttons with "Search" and "Clear" sub-buttons. A "Category Tree" section shows "Rearend2010 (21)" and "Side Impacts (21)". At the bottom left, there are sections for "Dynamic Facet Chart" and "Flags".



# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the navigation bar includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and user information: "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. To the right of the search bar are "Search" and "Clear" buttons. Below the search bar is a "Query Builder - 10344560" window with buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side, there is a "Facet Tree" section. Under "Narrowed by:", it shows `/date/2010`. The "Date" facet is expanded to show `2010(21)`. The "maker" facet is also visible. Below the facet tree are "New search" and "Add to search" options, along with "Search" and "Clear" buttons. A "Category Tree" section shows `Rearend2010 (21)` and `Side Impacts (21)`, with similar "New search" and "Add to search" options and "Search" and "Clear" buttons. At the bottom left, there is a "Dynamic Facet Chart" and a "Flags" section.

The main search results area shows a list of results. A tooltip is overlaid on the results, containing the text: "As you work with results, you can use the **Query Tree** to revise the search conditions. First, you might want to move the **Query Builder** lower on the page to allow room for viewing the tree." The tooltip is positioned over the "Query Builder" window and the search results.

The search results list includes a document with ID 10342669, dated 6/1/10, and a "CSV file" icon. The document content is partially visible, showing text related to a recall: "... 2002. THE DEALER AND HONDA OF AMERICA BOTH TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THEY ARE NO LONGER RESPONSIBLE, EVEN ... OF THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ELECTRICAL & LIGHTS: ELECTRICAL SYSTEM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... REPLACE THE IGNITION SWITCH. OWNER NOTIFICATION BEGAN JUNE 14, 2002. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 . RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S ...".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the search bar are buttons for "Search" and "Clear", and a checkbox for "Search within results".

The main results area shows "Results 1-10 of 21 (21 results matched)". A yellow callout bubble points to the "Query Tree" button, stating "Click to expand the Query Tree." The results are displayed in a table with columns: "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail".

The first result is a CSV file from 6/19/10 with ID 10343058. The snippet reads: "... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. \*TR

The second result is a CSV file from 6/1/10 with ID 10342669. The snippet reads: "... 2002. THE DEALER AND HONDA OF AMERICA BOTH TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THEY ARE NO LONGER RESPONSIBLE, EVEN ... OF THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ELECTRICAL & LIGHTS: ELECTRICAL SYSTEM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... REPLACE THE IGNITION SWITCH. OWNER NOTIFICATION BEGAN JUNE 14, 2002. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 . RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S ...

A "Query Builder - 10344560" dialog box is open, showing search options: "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side, there is a "Facet Tree" with "Narrowed by:" and a "Category Tree" with "Rearend2010 (21)" and "Side Impacts (21)".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the search query is entered as `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. A yellow callout box explains: "The Query Tree shows all of your query elements and applied search logic in a tree diagram. You can quickly change the query by modifying and removing query terms." Below the query input is a "Query Tree" panel showing a hierarchical structure of search terms: "AND : 21 documents" (root), "Facet : 'date/20106846 documents" (child), and "Quoted : 'IGNITION SWITCH59 documents" (child). To the right of the tree, individual keyword counts are shown: "Keyword : ' honda791 documents" and "Keyword : ' recall1776 documents".

Below the query tree is a "Query Builder" window with options for "AND Search", "AND NOT Search", and "OR Search". The main interface shows "Results 1-10 of 21 (21 results matched)". On the left, a "Facet Tree" is visible, showing "Narrowed by: /date/2010" and "Category Tree" with "Rearend2010 (21)" and "Side Impacts (21)". The main results table is as follows:

Flags	Actions	Source	Date	Title	Thumbnail
		CSV file	6/19/10	10343058	
				... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. *TR	
		CSV file	3/1/10	10344560	
				WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY .... AND BUSY STATE ROADS. CREATING HAVOC AND EXTREMELY DANGEROUS	

# Building Queries for Enterprise Search

IBM Content Analytics with Enterprise Search

Collection: NHTS... (change) | Logged in as: Not lo... | Preferences | My Profile | Help | About

( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"

Query Tree

Keyword : " honda791 documents

Keyword : " recall1776 documents

Facet : " date/20106846 documents

Quoted : " IGNITION SWITCH59 documents

AND : 21 documents

Query Builder - 10344560

AND Search | AND NOT Search | OR Search | Close

Results 1-10 of 21 (21 results matched)

Results per page: 10

Flags	Actions	Source	Date	Title	Thumbnail
		CSV file	6/19/10	10343058	
				... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. *TR	
		CSV file	3/1/10	10344560	
				WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY ... AND BUSY STATE ROADS. CREATING HAVOC AND EXTREMELY DANGEROUS	

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows the IBM logo, the product name, and navigation links for 'Collection: NHTS...', 'Logged in as: Not lo...', 'Preferences', 'My Profile', 'Help', and 'About'.

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the input are 'Saved' and 'Advanc' buttons. A yellow callout box points to the 'Exclude' icon (a trash can) on the 'Keyword: " recall1776 documents' entry in the Query Tree, with the text: 'Click the **Exclude** icon to remove all documents that contain the specified query term or terms from the results.' A 'Clear' button is also present.

The Query Tree shows a hierarchical structure:
 

- AND : 21 documents (trash icon)
- (DEFAULT) : 178 documents (trash icon)
- Facet : " date/20106846 documents (trash icon)
- Quoted : " IGNITION SWITCH59 documents (trash icon)
- Keyword : " honda791 documents (trash icon)
- Keyword : " recall1776 documents (trash icon)

Below the Query Tree is a 'Query Builder - 10344560' window with search options: 'AND Search', 'AND NOT Search', 'OR Search', and 'Close'.

The search results section shows 'Results 1-10 of 21 (21 results matched)'. The results are displayed in a table with columns: 'Flags', 'Actions', 'Source', 'Date', 'Title', and 'Thumbnail'. The first result is a CSV file from 6/19/10 with title '10343058'. The snippet shows: '... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. \*TR'. The second result is a CSV file from 3/1/10 with title '10344560'. The snippet shows: 'WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY ... AND BUSY STATE ROADS. CREATING HAVOC AND EXTREMELY DANGEROUS'.

On the left side, there is a 'Facet Tree' with 'Narrowed by: /date/2010'. Below it is a 'Category Tree' with 'Rearend2010 (21)' and 'Side Impacts (21)'. At the bottom left, there are 'Dynamic Facet Chart' and 'Flags' sections.

# Building Queries for Enterprise Search

IBM Content Analytics with Enterprise Search

Collection: NHTS... (change) | Logged in as: Not lo... | Preferences | My Profile | Help | About

( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"

Query Tree

- Keyword : "honda791 documents" (Delete icon circled)
- Keyword : "recall1776 documents" (Delete icon circled)
- Facet : " date/20106846 documents" (Delete icon circled)
- Quoted : " IGNITION SWITCH59 documents" (Delete icon circled)

Click the **Delete** icon to completely remove query terms from the query.

Query Builder - 10344560

AND Search | AND NOT Search | OR Search | Close

Results 1-10 of 21 (21 results matched)

Results per page: 10

Flags	Actions	Source	Date	Title	Thumbnail
		CSV file	6/19/10	10343058	
				... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. *TR	
		CSV file	3/1/10	10344560	
				WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY ... AND BUSY STATE ROADS. CREATING HAVOC AND EXTREMELY DANGEROUS	



# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area shows a query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the query are buttons for "Saved" and "Advanc". To the right, a yellow callout box explains: "The Query Builder works in collaboration with the Query Tree. You can modify a query by applying query terms from the Query Builder to a specific node in the query tree. First, reopen the Query Builder and position it so that you can see it and the Query Tree." A "Clear" button is also visible.

The "Query Tree" section shows a hierarchical structure of search terms: "(DEFAULT) : 178 documents", "AND : 21 documents", "Facet : ' date/20106846 documents", and "Quoted : ' IGNITION SWITCH59 documents".

The "Query Builder - 10344560" window is open, showing search operators: "AND Search", "AND NOT Search", "OR Search", and "Close". A tooltip "Expand this area." is pointing to the "Close" button.

The search results section shows "Results 1-10 of 21 (21 results matched)". The results are displayed in a table with columns: "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail".

Flags	Actions	Source	Date	Title	Thumbnail
		CSV file	6/19/10	10343058	
				... IGNITION SWITCH FAILURE ON 1999 HONDA EX ACCORD...MY VEHICLE SHUTS OFF WHILE DRIVING ON THE HIGHWAY OR REGULAR ROADS ... RECALLED VINS BUT YOU ALLOW HONDA TO EXCLUDE THE REPAIR..YOU ARE TO BLAME WHENEVER PEOPLE ARE KILLED OR INJURED.. YOUR ... PROTECT THE PUBLIC NOT HONDA...RECALL WAS IN 2002. *TR	
		CSV file	3/1/10	10344560	
				WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES. IT QUIETLY ... AND BUSY STATE ROADS. CREATING HAVOC AND EXTREMELY DANGEROUS	

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows the IBM logo, the product name, and navigation links for 'Collection: NHTS...', 'Logged in as: Not lo...', 'Preferences', 'My Profile', and 'Help | About'. The main search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the search bar, there are buttons for 'Saved', 'Advanc', and 'Search', along with a 'Clear' button and a checkbox for 'Search within results'. A 'Query Tree' panel shows the hierarchical structure of the query: 'AND : 21 documents' (root), '(DEFAULT) : 178 documents' (child), 'Facet : " date/20106846 documents' (child), and 'Quoted : " IGNITION SWITCH59 documents' (child). A 'Query Builder - 10344560' dialog box is open, providing instructions on how to build a query. The dialog has two main sections: 'Build the Query' and 'Highlight text and facet values to add to the query'. The 'Build the Query' section includes a dropdown for 'Phrase query', a text input for 'Build phrase queries', and a list of selected terms: 'IGNITION SWITCH'. The 'Highlight text...' section shows a snippet of a document with highlighted text: 'HONDA RECALL' and 'RECALL'. The main search results area shows 'Results 1-10 of (21 results match)'. A 'Facet Tree' on the left shows 'Narrowed by: /date/2010' and 'Category Tree' with 'Rearend2010' selected. The 'Dynamic Facet' and 'Flags' sections are also visible.

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the navigation bar includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and user information: "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. To the right of the input field are "Search" and "Clear" buttons, and a checkbox labeled "Search within results".

Below the search bar is a "Query Tree" section. It shows a tree structure with a root node "(DEFAULT) : 178 documents" and two child nodes: "Keyword : ' honda791 documents" and "Keyword : ' recall1776".

A "Query Builder - 10344560" dialog box is open in the foreground. It contains the following sections:

- Build the Query:** A dropdown menu set to "Phrase query". Below it, a text input field for "Build phrase queries:" is empty, with a "+" icon to its right. Below the input field are "Remove" and "Remove all" links.
- Highlight text and facet values to add to the query:** A text area containing a snippet of text from a document. The text includes phrases like "WHILE DRIVING THE", "STALLING, OR ENG", "LIGHTS STILL WOR", "INCLUDING WHILE", "AND EXTREMELY D", "HORNS TO AVOID A", "IMMEDIATELY RE-S", "- WEATHER AND RO", "MECHANIC FIRST R", "SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH HONDA CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002." The words "RECALL" and "IGNITION SWITCH" are highlighted in yellow and cyan respectively.
- Analytics Facet:** A section at the bottom of the dialog box.

At the bottom of the dialog box, there are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side of the main interface, there is a "Results 1-10 of 21 (21 results matched)" section. Below it is a "Facet Tree" section with "Narrowed by:" and a facet for "/date/2010". Below that is a "Category Tree" section with facets for "Rearend2010 (21)" and "Side Impacts (21)". At the bottom left, there are sections for "Dynamic Facet Chart" and "Flags".

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the input field are buttons for "Saved", "Advanc", and "Query Tree". To the right of the input field are "Search" and "Clear" buttons, and a checkbox for "Search within results".

A "Query Builder - 10344560" window is open in the foreground. It contains the following elements:

- Build the Query:** A dropdown menu set to "Phrase query".
- Build phrase queries:** A text input field with a plus sign (+) and a "Remove / Remove all" link.
- Selected Queries:** A list containing "IGNITION SWITCH" and "STALL", with "9 results match" below it.
- Select a Saved Search:** A dropdown menu.
- Highlight text and facet values to add to the query:** A section with a "Clear" link and a text area containing a document snippet. The snippet text is: "WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS STILL WORK BUT NOT THE SIGNAL LIGHTS. THIS HAS HAPPENED MANY TIMES, INCLUDING WHILE DRIVING ON THE HIGHWAY AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS STITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH HONDA CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002." The words "STALLING", "RECALL", and "IGNITION SWITCH RECALL" are highlighted in yellow.
- Analytics Facet:** A section at the bottom of the window.

At the bottom of the interface, there are buttons for "AND Search", "AND NOT Search", "OR Search", and "Close".

On the left side, a sidebar shows "Results 1-10 of 21 (21 results matched)", a "Facet Tree" with "Narrowed by: /date/2010", and a "Category Tree" with "Rearend2010 (21)" and "Side Impacts (21)".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows the IBM logo, the product name, and user information: "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the input are "Saved" and "Advanc" buttons. To the right are "Search" and "Clear" buttons, and a checkbox for "Search within results".

A "Query Tree" panel shows the query structure:

- Keyword : " honda791 documents
- Keyword : " recall1776 documents
- Facet : " date/20106846 documents
- Quoted : " IGNITION SWITCH59 documents

The total count for the query is "AND : 21 documents".

A "Query Builder - 10344560" dialog box is open, providing instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder."

The dialog has two main sections:

- Build the Query:** Includes a dropdown for "Phrase query", a text input for "Build phrase queries:", and a list of selected terms: "IGNITION SWITCH" and "STALL". It shows "9 results match".
- Highlight text and facet values to add to the query:** Contains a text area with a document snippet. The words "HONDA RECALL" and "RECALL" are highlighted in yellow. A "Clear" button is present.

On the left side of the main interface, a "Results 1-10 (21 results)" section is visible, along with a "Facet Tree" showing "Narrowed by: /date/2010" and "Category Tree" with "Rearend20" and "Side Impa".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows "IBM Content Analytics with Enterprise Search", "Collection: NHTS... (change)", and "Logged in as: Not lo... | Preferences | My Profile | Help | About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the input field are buttons for "Saved", "Advanc", and "Search", along with a "Clear" button and a checkbox for "Search within results".

A "Query Tree" panel shows the following structure:

- AND : 21 documents
  - (DEFAULT) : 178 documents
    - Keyword : " honda791 documents
    - Keyword : " recall1776 documents
    - Facet : " date/20106846 documents
    - Quoted : " IGNITION SWITCH59 documents

Query Builder - 10344560

Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder.

**Build the Query**

You must select a query type:  
Phrase query

Build phrase queries:  
IGNITION SWITCH  
STALL  
9 results match

**Highlight text and facet values to add to the query.**

WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, **STALLING**, OR ENGINE MISFIRES, IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS STILL WORK BUT NOT THE SIGNAL LIGHTS. THIS HAS HAPPENED MANY TIMES, INCLUDING WHILE DRIVING ON THE HIGHWAY AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS SITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A **HONDA RECALL** FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO **HONDA** DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH **HONDA** CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY **HONDA** DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE **RECALL**. EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS



# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH"`. Below the query is a "Query Builder" window titled "Query Builder - 10344560". The window provides instructions: "Select the type of query that you want to build, and then highlight the document text, facet values, or saved search that you want to include in the query. As you build the query, the number of documents that match is displayed. To run the query and explore documents, click a Search button and minimize the Query Builder."

The "Build the Query" section shows a dropdown menu set to "Phrase query". Below it, a text input field contains "IGNITION SWITCH STALL" and a list of "Build phrase queries" with a plus sign. A "Remove / Remove all" link is also present. The "9 results match" indicator is visible.

The "Highlight text and facet values to add to the query" section shows a document snippet with highlighted text: "WHILE DRIVING THE VEHICLE, THE ENGINE JUST QUITS. THERE IS NO STUTTERING, STALLING, OR ENGINE MISFIRES, IT QUIETLY JUST QUITS. THE RADIO, HEATER FAN, BRAKE LIGHTS STILL WORK BUT NOT THE SIGNAL LIGHTS. THIS HAS HAPPENED MANY TIMES, INCLUDING WHILE DRIVING ON THE HIGHWAY AND BUSY STATE ROADS, CREATING HAVOC AND EXTREMELY DANGEROUS STITUATIONS AS OTHER CARS SWERVE AND ANGRILY HONK HORNS TO AVOID A COLLISION. WHEN I FINALLY COME A STOP AND TRY TO RE-START, IT IMMEDIATELY RE-STARTS AND RUNS OKAY. IT IS IMPOSSIBLE TO PREDICT WHEN IT WILL QUIT - WEATHER AND ROAD CONDITIONS ARE NOT CONSISTENT WHEN IT FAILS EACH TIME. MY MECHANIC FIRST REPLACED THE ALTERNATOR BUT THE PROBLEM CONTINUES. I DID A WEB SEARCH AND SAW THAT THERE IS A HONDA RECALL FOR THIS EXACT SAME PROBLEM AND OTHER WORKTWO HONDA DEALERS HAD NO IDEA WHAT TO DO OTHER THAN TO WITH HONDA CIVICS AND OTHER MODELS, INCLUDING 1998. UNFORTUNATELY, MY HONDA DEALER SAID THAT MY VIN NUMBER IS NOT INCLUDED IN THE RECALL, EVEN THOUGH THE POTENTIALLY FATAL DEFECT MY CAR HAS WITH THE IGNITION SWITCH IS THE SAME BASIS FOR THE HONDA IGNITION SWITCH RECALL ISSUED IN 2002."

On the left side, the "Results 1-10 of 21 (21 results matched)" section shows a "Facet Tree" with "Narrowed by: /date/2010". Below it, a "Category Tree" lists "Rearend2010 (21)" and "Side Impacts (21)".

At the bottom, a search results table shows a document with the title "HONDA... RECALL WAS IN 2002. \*TR" and a snippet of the document text. A tooltip explains: "Documents match if they contain all of the keywords, facets, field values, or dates specified in the query."

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. To the right of the input field are "Search" and "Clear" buttons. Below the input field is a "Query Builder - 10344560" window. This window has a title bar with standard window controls and a toolbar with buttons for "AND Search", "AND NOT Search", "OR Search", and "Close". A yellow callout box points to the "Close" button, stating: "When you are finished building the query, click **Close** to close the Query Builder." Another callout box points to the "Close" button, stating: "Closes the Query Builder. To save a category rule."

The Query Builder window shows a hierarchical structure of search rules. On the left, it lists: "(DEFAULT) : 178 documents", "Facet : " date/20106846 documents", "AND : 5 documents", and "AND : 9 documents". On the right, it lists: "Quoted : " IGNITION SWITCH59 documents", "Quoted : " IGNITION SWITCH59 documents", and "Quoted : " STALL147 documents".

Below the Query Builder window, the search results are displayed. The header shows "Results 1-5 of 5 (5 results matched)" and "Results per page: 10". The results table has columns for "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail". The first result is a CSV file with the following text snippet: "... 2002. THE DEALER AND HONDA OF AMERICA BOTH TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THEY ARE NO LONGER RESPONSIBLE, EVEN ... OF THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ELECTRICAL & LIGHTS: ELECTRICAL SYSTEM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... STALL WITHOUT WARNING, INCREASING THE RISK OF A CRASH. CORRECTIVE SUMMARY: DEALERS WILL REPLACE THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 . RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY".

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The main search area contains a query input field with the text: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. Below the input field are buttons for "Saved" and "Advanc", and a "Help for query syntax" link. To the right are "Search" and "Clear" buttons, and a checkbox for "Search within results".

A "Query Tree" panel is open, showing a hierarchical structure of the search query. A yellow callout box points to the tree with the text "And then collapse the Query Tree." The tree includes nodes for "(DEFAULT): 178 documents", "Facet: 'date/2010' 6846 documents", "AND: 5 documents", "Quoted: 'IGNITION SWITCH' 59 documents", and "AND: 9 documents".

Below the query tree, the search results are displayed. The top bar shows "Results 1-5 of 5 (5 results matched)" and "Results per page: 10". The results table has columns for "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail". The first result is a CSV file with the date "6/11/10" and title "10342669". The snippet of the document text is: "... 2002. THE DEALER AND HONDA OF AMERICA BOTH TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THEY ARE NO LONGER RESPONSIBLE, EVEN ... OF THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ELECTRICAL & LIGHTS: ELECTRICAL SYSTEM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... STALL WITHOUT WARNING, INCREASING THE RISK OF A CRASH. CORRECTIVE SUMMARY: DEALERS WILL REPLACE THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 . RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY".

# Building Queries for Enterprise Search

IBM Content Analytics with Enterprise Search

Collection: NHTS... (change) | Logged in as: Not lo... | Preferences | My Profile | Help | About

Help for query syntax

( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )

Search Clear

Search within results

Results 1-5 of 5 (5 results matched)

Results per page: 10

Facet Tree

Narrowed by: /date/2010

Date

2010 (5)

maker

New search

Add to search

Search Clear

Category Tree

Rearend2010 (5)

Side Impacts (5)

New search

Add to search

Search Clear

Dynamic Facet Chart

Flags

Depending on privileges assigned to you by your administrator, there are several ways to save the query or export the search results.

For example, click the **Save** icon to save the query so that you can run it again another time.

Date	Title	Thumbnail
6/1/10	10342669	H TOLD ME THAT IF THE RECALL HAD BEEN COMPLETED, THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA EM:IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 0 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... AN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT WARNING, INCREASING THE RISK OF A CRASH. THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A 800-999-1009 1-800-999-1009 OR ACURAAT 1-800-382 ...
3/10/10	10343364	... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL
5/15/10	10349529	... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...
6/10/10	10343439	

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the search query is: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. The interface includes a search bar with "Search" and "Clear" buttons, and a "Search within results" checkbox. Below the search bar, there are tabs for "Saved Searches (0)", "Advanced Search", and "Query Tree".

The results section shows "Results 1-5 of 5 (5 results matched)" with a "Results per page: 10" dropdown. A yellow callout box points to the "Category Tree" in the left sidebar, containing the text: "If you add the query as a category rule, the query terms are applied whenever you explore the collection by selecting the category from the **Category Tree**."

The main results area is a table with columns: Flag, Title, and Thumbnail. The results are as follows:

Flag	Title	Thumbnail
<input type="checkbox"/>	10342669	... 2010 HONDA ACCORD ... I'D ME THAT IF THE RECALL HAD BEEN COMPLETED, THE RECALL NOTICE: RECALLS FOR THE 1999 HONDA ACCORD ... IGNITION:SWITCH ... MANUFACTURED: 05/1998 TO 08/1998 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... STALL WITHOUT WARNING, INCREASING THE RISK OF A CRASH. CORRECTIVE SUMMARY: DEALERS WILL REPLACE THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238 RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S A...
<input type="checkbox"/>	10343364	... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL
<input type="checkbox"/>	10349529	... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...
<input type="checkbox"/>	10343439	

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. Below the search bar are buttons for "Search" and "Clear", and a checkbox for "Search within results".

The interface shows "Results 1-5 of 5 (5 results matched)" with a "Results per page: 10" dropdown. On the left, there are panels for "Facet Tree" and "Category Tree". The "Facet Tree" is narrowed by "/date/2010" and includes a "Date" facet with "2010(5)" selected. The "Category Tree" shows "Rearend2010 (5)" and "Side Impacts (5)".

The main results area is a table with columns for "Flags", "Title", and "Thumbnail". It lists three results, each with a "CSV file" icon, a date, and a unique ID. A callout box points to the "CSV file" icon in the first row, containing the text: "You can export documents that match your search conditions and import them into other applications to further analyze the results. For example, you might export the documents in CSV format so that you can import them into a spreadsheet."

Flags	Title	Thumbnail
	0342669	IF THE RECALL HAD BEEN COMPLETED, NOTICE: RECALLS FOR THE 1999 HONDA SWITCH ... MANUFACTURED: 05/1998 TO S AFFECTED: 1997, 1998, 1999 DATE ... U TO THE HIGH ELECTRICAL CURRENT REASING THE RISK OF A CRASH. SWITCH ... THE FREE REMEDY WITHIN A
	3/10/10 10343364	... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL
	5/15/10 10349529	... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...
	6/10/10 10343439	



# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the search query is: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. The interface shows 5 results matched, with 1-5 displayed. A callout box points to the 'Flags' icon in the toolbar, stating: "You can also do further analysis on the results by adding the documents to a content analytics collection. First, select the **Flags** icon to assign a flag to all documents in the results."

**Facet Tree**

Narrowed by:

- /date/2010

**Date**

- 2010 (5)

**maker**

- New search
- Add to search

**Category Tree**

- Rearend2010 (5)
- Side Impacts (5)

- New search
- Add to search

**Dynamic Facet Chart**

**Flags**

Flags	Actions	Thumbnail
<input type="checkbox"/>		... 2002. THE DEALER THEY ARE NO LONG ACCORD ELECTRICAL 08/1999 NUMBER OF ELECTRICAL CONTACT PASSING THROUGH THE SWITCH... STALL WITHOUT WARNING, INCREASING THE RISK OF A CRASH. CORRECTIVE SUMMARY: DEALERS WILL REPLACE THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238. RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S A...
<input type="checkbox"/>	CSV file	3/10/10 10343364 ... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL
<input type="checkbox"/>	CSV file	5/15/10 10349529 ... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...
<input type="checkbox"/>	CSV file	6/10/10 10343439

## Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header shows the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The search bar contains the query: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. Below the search bar are buttons for "Search" and "Clear", and a checkbox for "Search within results".

The interface shows "Results 1-5 of 5 (5 results matched)" with a "Results per page: 10" dropdown. A toolbar includes icons for saving, deleting, and exporting. A callout box points to the export icon (a document with an arrow) and contains the following text:

Then click the icon to export the flagged documents to a content analytics collection.

After the documents are analyzed and indexed, you can use the content analytics miner to look for correlations between the documents.

For example, by exploring trends or discovering unexpected connections, you might learn more about the cause of the recall to prevent future problems.

The results table has columns for "Flags", "Date", "ID", and "Thumbnail". The first three results are highlighted in blue and are CSV files:

Flags	Date	ID	Thumbnail
<input type="checkbox"/>	3/10/10	10343364	... 2002. THE D... THEY ARE NO I... ACCORD ELEC... 08/1999 NUMB... ELECTRICAL O... PASSING THRO... CORRECTIVE S... REASONABLE S... 2238 . RECALL... ADMINISTRATIO...
<input type="checkbox"/>	5/15/10	10349529	... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL
<input type="checkbox"/>	6/10/10	10343439	... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...

The left sidebar contains a "Facet Tree" with "Narrowed by:" and a "Category Tree" with "Rearend2010 (5)" and "Side Impacts (5)".

# Building Queries for Enterprise Search

The screenshot displays the IBM Content Analytics with Enterprise Search interface. At the top, the header includes the IBM logo, the text "IBM Content Analytics with Enterprise Search", and navigation links for "Collection: NHTS... (change)", "Logged in as: Not lo...", "Preferences", "My Profile", "Help", and "About".

The search query is entered in a text box: `( honda recall ) AND /"date"/"2010" AND "IGNITION SWITCH" AND ( "IGNITION SWITCH" "STALL" )`. Below the query box are buttons for "Search" and "Clear", and a checkbox for "Search within results".

The interface shows "Results 1-5 of 5 (5 results matched)" with a "Results per page: 10" dropdown. On the left, there is a "Facet Tree" section with "Narrowed by:" and filters for "Date" (2010(5)) and "maker". Below this is a "Category Tree" with "Rearend2010 (5)" and "Side Impacts (5)".

The main results area is a table with columns: "Flags", "Actions", "Source", "Date", "Title", and "Thumbnail". The first result is a document with ID 102669, dated 3/10/10, titled "10343364". The snippet for this result includes text about a recall: "... 2002. THE DEALER THEY ARE NO LONGER ACCORD ELECTRICAL ... MANUFACTURED: 05/1998 TO 08/1999 NUMBER OF VEHICLES AFFECTED: 1,000,000 MODEL YEARS AFFECTED: 1997, 1998, 1999 DATE ... ELECTRICAL CONTACTS IN THE IGNITION SWITCH CAN DEGRADE DUE TO THE HIGH ELECTRICAL CURRENT PASSING THROUGH THE SWITCH ... STALL WITHOUT WARNING, INCREASING THE RISK OF A CRASH. CORRECTIVE SUMMARY: DEALERS WILL REPLACE THE IGNITION SWITCH ... THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT HONDA AT 1-800-999-1009 1-800-999-1009 OR ACURA AT 1-800-382 ... 2238. RECALL NOTES: CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S A...". A tooltip is visible over the first result, stating: "This concludes the tour of how to build and save queries for enterprise search."

The second result is a CSV file with ID 10349529, dated 5/15/10, titled "10349529". The snippet includes: "... HIGH SPEEDS ON THE HIGHWAY, JUST CHECKED MY VIN WITH HONDA.COM AND IT WAS AFFECTED BY THE 1997-99 IGNITION SWITCH RECALL".

The third result is another CSV file with ID 10343439, dated 6/10/10, titled "10343439". The snippet includes: "... 1998 HONDA ACCORD STALLS RANDOMLY WHILE DRIVING. DASH LIGHTS FLASH FOR A BRIEF INSTANT AT SAME TIME ENGINE STALLS AND ... FIRING. THIS CAR HAD A PREVIOUS RECALL FOR DEFECTIVE IGNITION SWITCH WHICH WOULD CAUSE THE CAR TO STALL SUDDENLY AND RANDOMLY ... FOR A 3RD IGNITION SWITCH TO BE INSTALLED. THIS IS A REAL SAFETY CONCERN AS IT CAN CAUSE THE ENGINE TO STALL AT ANY TIME ...".