

IBM DB2 products

How to locate a license on the Passport Advantage website



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This is the How to locate a license on the Passport Advantage® website presentation.

Objectives

- Locating license
- Navigating Passport Advantage

In this presentation, you will learn how to locate a license by navigating through the Passport Advantage website.

Locating a license (1 of 2)

- Most licensing PMRs related to obtaining license
 - DB2® licenses can be obtained from Passport Advantage
 - Passport Advantage also contains full install images
 - Locating specific license can be confusing
 - Searching by part number is easiest way to locate license
- Technote describes how to locate and download license using part numbers
 - <https://www-304.ibm.com/support/docview.wss?rs=71&uid=swg21305417&wv=1>

The most commonly opened licensing PMRs are for obtaining the correct license. DB2 licenses can be obtained from Passport Advantage. The licenses are included in a compressed bundle called "Quick Start and Activation for Linux®, UNIX®, and Windows®". If you are having difficulty locating a specific license, searching by part number is the easiest and recommended way to locate a license. If you do not know the part number, you will again find using the `db2licm -l` command useful. This will provide you with the product name, which you can use to locate the part number to search for. You can locate the part number by using the "Activation part numbers" by version links provided in the technote link displayed at the bottom of this slide.

Locating a license (2 of 2)

- You may not know which type of license purchased
- Only part numbers you are entitled to will return with search
- Example
 - If only bundle for processor option returns, you purchased this license option
 - If bundles for both Authorized User and processor options return, choose which is appropriate license
- You must know which license option to install
- Service is unable to determine which option to use or advise you on which is best

It is not uncommon to be unaware of which type of license was purchased. This can be determined through a search on Passport Advantage. This search will only return Quick Start and Activation bundles to which you are entitled. For example, if you can only see the bundle for the processor option, then this is the option that was purchased. If you can see bundles for both the Authorized User and the processor options, then you will need to choose the license which is appropriate for your system. The determination of which option to use for your particular system must be made by you. Technical Support cannot determine or advise which option is best for your particular system.

Passport Advantage questions

- If you do not have Passport Advantage account, contact Passport Advantage Support
- DB2 Support does not have Passport Advantage accounts nor access to Passport Advantage systems
- Passport Advantage contact information in technote
 - <http://www-01.ibm.com/support/docview.wss?uid=swg21305417>

If you do not have a Passport Advantage account, you need to contact the Passport Advantage Team. DB2 Support does not have Passport Advantage or access to the Passport Advantage system. Passport Advantage Support is needed to resolve this issue. See the Licensing Technote for Passport Advantage Support contact information displayed at the bottom of this slide.

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