



Lotus Expeditor 6.1 Education

IBM® Lotus® Expeditor 6.1 Server

Uninstall

Lotus software



@business on demand software

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Welcome! Thank you for attending this education session on the IBM Lotus Expeditor 6.1 Server Uninstall. We will be describing how to uninstall Expeditor 6.1 Server.

Uninstall

- The uninstall process is integrated like the install
 - ▶ You cannot selectively uninstall components (it is all or nothing)
- Uninstall performs the following:
 - ▶ Removes the configuration of each component
 - ▶ Disables WebSphere® security
 - ▶ Silently uninstalls all bundled components
 - ▶ Removes shortcuts and registry entries for the bundle
- If you hit a failure during the uninstall, you can elect to continue:
 - ▶ Should always try to address uninstall issue first and then retry
 - ▶ Continuing may require manual clean up

The uninstall process is integrated like the install. All components will be removed.

The uninstall will deconfigure each component and then silently remove the files for each component.

For a WebSphere unmanaged node, security will be disabled since Lotus Expeditor configured the security. In a WebSphere managed environment, security is not disabled since it may have been manually configured by the administrator.

The uninstaller will also remove Windows shortcuts and registry entries for all components.

In case of a failure, there is a checkbox allowing you to continue past the error. While this makes it easy to skip over the error, it is important to try to resolve the issue. If you cannot resolve the issue, you may need to manually clean up the system later.

Uninstall (Windows)

- There are two Add/Remove program entries
 - ▶ IBM Lotus Expeditor
 - ▶ MQ Everyplace®
- Uninstalling IBM Lotus Expeditor will also remove MQ Everyplace
- Registry entry for MQ Everyplace is required by the MQ SupportPac™ install

On Windows, there are two Add/Remove programs entries. One is for IBM Lotus Expeditor. The other is for MQ Everyplace. The Expeditor uninstall will remove the MQ Everyplace entry. This entry may appear to still be there for a brief moment after the install, but it will be removed once the Add/Remove panel is refreshed. The MQ Everyplace is required by the MQ SupportPac install.

Removing the configuration

- WebSphere applications and servers created during the install will be removed.
- Local databases will be removed.
- Remote databases will NOT be removed. Use the dropDBs script on the database server.

- Validation before starting uninstall
 - ▶ Database server connection
 - ▶ LDAP server connection (if configured)

The uninstall process will remove the configuration created during the install. Enterprise applications, application servers, and other configuration will be removed from the WebSphere profile.

If the server was configured with a local database, then it will be removed.

If the server was configured with a remote database, then it will not be removed. Run the dropDBs script on the database server to remove the remote database. The dropDBs script is available on the CD in the scripts/remotedb directory.

The uninstall will validate that the database server connection is available so the database can be removed. It will also validate the LDAP server connection if WebSphere security has been configured to use Active Directory or a custom LDAP. So the database server and LDAP server must be started before running the uninstall.

Uninstall of a cluster

- All secondary nodes must be removed first.
- The primary node of a cluster must be removed last.
- Uninstall will check if all other cluster nodes are removed before allowing the primary node to be uninstalled.

Installing a cluster starts with a single node and additional nodes are added later. The uninstall works in the reverse. The first node must be the last node removed.

When a node is removed the additional cluster members are removed, but the rest of the cluster remains in a working state.

Once all secondary nodes are removed, then the primary node can be removed. The uninstall on the primary node will validate that all other cluster members are removed before allowing the uninstall to continue.

Performing an Uninstall (Windows)

- Navigate to Add or Remove Programs
- Click on IBM Lotus Expeditor 6.1
- Click on Change/Remove
- Follow prompts in uninstaller
- Uninstaller will use saved values instead of prompting
- Wait while the component configuration and files are uninstalled

This slide outlines the uninstall process on Windows. Start by opening Add or Remove Programs in the control panel. Find the IBM Lotus Expeditor 6.1 entry and click on Change/Remove. The uninstaller will load saved values from the configuration process and run the steps to remove the Enterprise Applications and database configuration. Once the configuration is removed, the files will be silently uninstalled.

Performing an Uninstall (Linux)

- Navigate to \$INSTALL/Expeditor/_uninst
- Run \$INSTALL/Expeditor/_uninst/uninstaller.bin
- Follow prompts in uninstaller
- Wait while the component configuration and files are uninstalled

On Linux, open a terminal window to run the uninstall. Find the Expeditor 6.1 Server install location and change directories to Expeditor/_uninst directory. Then run the uninstaller.bin file. You can also run the uninstaller.bin file from another directory as the _uninst directory will not exist after the uninstall completes.

Once the uninstaller starts, follow the prompts and it will remove the configuration and then silently uninstall the components.

Troubleshooting an uninstallation

- If there is an error on the uninstall, there will be an option to skip the error and continue.
 - ▶ Recommend fixing it instead of skipping it
- If you do skip over an error, there are steps in the Lotus Expeditor 6.1 Information Center to manually remove the remaining configuration.

If an error occurs during uninstall, there will be a checkbox which allows you to skip over the error and continue. We recommend attempting to fix the error.

If you cannot fix the error, then you may need to manually clean up the system. The Lotus Expeditor 6.1 Information Center contains details on removing the remaining WebSphere profile and database configuration. If you want to reinstall, it is recommended that you use a new WebSphere profile.

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