

This presentation covers failover and recovery scenarios, both from workload and system perspective.

	IBM
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This presentation covers the workload and the system failover and recovery scenarios. Few examples of high availability are covered along with some discussion on disaster recovery.

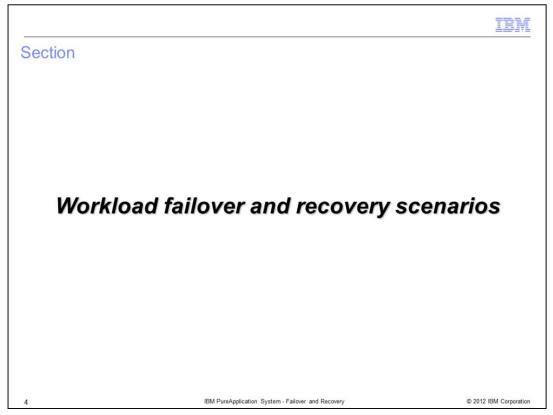
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Definitions		
at a time, but can do so as <i>scheduled</i> maintenance.	o an <i>unplanned</i> outage for more than a few second often as necessary, or may be down for a few hou <i>bility</i> which does not allow for any outage ntra-rack	
 after the loss of your prima The process of bringing up business from the alternate This environment may be s 	servers and applications, in priority order, to suppo	ort the
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This slide covers some basic definition. High availability (HA) is required when applications cannot undergo an unplanned outage for more than a few seconds or minutes at a time, but can tolerate those short periods of not being available often, or can be down for a few hours for *scheduled* maintenance. This is short of what is defined as *Continuous availability* which does not allow or tolerate any outage.

There are 2 scenarios to consider for HA. One is the HA features internal to the rack or intra-rack. The other is the HA features across rack or inter-rack. The next few slides will explore some of these scenarios

Disaster recovery is the ability to very quickly reconstruct and start the applications in an alternate physical site if the primary data center has some catastrophic loss and cannot continue to run the application for an extended period. It is the process of bringing the servers and applications in a priority order to support mission critical application at an alternate site. The alternate site need not be the same physical size as the primary data center since its role is to quickly get the mission critical application up and running.

This presentation covers the High availability scenarios and some recovery scenarios for consideration.



This section covers the workload failure and recovery scenarios for the different deployment models in PureApplication[™] System.

Virtual applications – WebSphere App. Server failover and recovery

- WebSphere Application Server as part of virtual application deployment is considered nonpersistent (should not have any state in the VM)
- Hence in case of VM failure, PureApplication System can re-create another VM with no side effect

Type of failure	What happens	Deployer Action
WebSphere App. Server failure within VM (VM is still running)	PureApplication System will monitor WebSphere process failures and will restart WebSphere once a day (to prevent spinning of middleware) If scaling is enabled, PureApplication System will start another instance if SLA is not satisfied	None needed for recovery. Deployer needs to follow-up on this scenario to understand the cause of failure using SSH, logs, and so on.
VM containing WebSphere fails	PureApplication System detects VM failure and will re-spin another VM, assigning a new IP address (WebSphere in virtual application is to be non-persistent) If scaling, routing or caching policies are enabled, PureApplication System will link the instance to the appropriate Shared service	None needed – this is handled by PureApplication System
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This slide discusses the failover and recover scenario of WebSphere Application Server running in virtual application deployment model. The basic assumption for WebSphere applications running in virtual application model is that the application is considered non-persistent. This means the application can run on any instance of WebSphere and there is no dependency that the state is locked in a specific instance. This means, in case of a failure of a WebSphere instance, PureApplication System can provision another WebSphere instance in another virtual machine.

If a WebSphere Application server fails within a virtual machine, and the VM is still running, PureApplication System will monitor WebSphere process failures and will restart WebSphere once a day to prevent spinning of middleware. If scaling is enabled, PureApplication System will start another instance if SLA is not satisfied. There is no action needed by the deployer. At some point, the deployer can determine the cause of the failure using the standard troubleshooting methods. However, if the VM itself fails, PureApplication System detects VM failure and will re-spin another VM, assigning a new IP address. If scaling, routing or caching policies are enabled, PureApplication System will link the instance to the appropriate Shared services. Again, there is no action required by the deployer. PureApplication System handles the recovery.

Best practice is to have scaling enabled so that PureApplication System can manage the recovery to satisfy the SLAs required by the application.

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Virtual systems – WebSphereApp. Server (w/o IMP) failover and recovery

 This is similar to traditional WebSphere Application Server failure scenarios and handled like normal case - PureApplication System does not take any special action

Type of failure	What happens	Deployer Action
WebSphere process failure within VM	PureApplication System does not monitor WebSphere process failure and will not restart WebSphere If WebSphere application server node in Network Deployment topology goes down, the Node agent will restart WebSphere node – normal WebSphere function If Node Agent or Deployment Manager fails, follow normal WebSphere debug procedure	Deployer needs to look into WebSphere logs. Deployer can log into VM from PureApplication System console and restart WebSphere as needed Look at Monitoring data
VM containing WebSphere fails	PureApplication System detects VM failure but there is no VM recovery	Try restarting VM Add another clone for Virtual Machine instance that represents WebSphere node

This slide discusses the failover and recover scenario of WebSphere Application Server without Intelligent Management Pack, running in virtual system deployment model. Virtual system WebSphere Application Server failure and recovery is handled by the built-in capabilities of the middleware and normal troubleshooting and debug practices need to be followed. PureApplication System does not monitor the WebSphere processes within the virtual machines in the virtual system deployment model. If WebSphere application server node in Network Deployment topology goes down, the Node agent will restart WebSphere node. This is normal WebSphere function. If Node Agent or Deployment Manager fails, you will have to follow normal WebSphere log files, log into the VM and restart WebSphere, debug from within the VM or look at the monitoring data for potential cause of failures. If the VM running WebSphere fails, PureApplication System detects the VM failure but there is no VM recovery. Deployer can try to restart the VM from the PureApplication System workload console, add additional nodes by cloning the deployed instance, while they debug the root cause of the failure.

Virtual systems – WebSphere App. Server (with IMP) failover and recovery

 This is similar to traditional WebSphere Application Server failure scenarios and handled like normal case - PureApplication System does not take any special action

Type of failure	What happens	Deployer Action
WebSphere failure within VM – application stops working as expected	PureApplication System does not monitor WebSphere failures and does not restart WebSphere IMP will restart WebSphere or create additional WebSphere dynamic cluster member, if SLA is not satisfied, based on the settings For static cluster scenario, this is same as WebSphere w/no IMP	Deployer needs to look into WebSphere logs. For DMgr failure, IMP has a backup DMgr that can be exploited but deployer needs to create shared file system and set it through configuration scripts – this is normal WebSphere Virtual Enterprise support for backup DMgr that is part of IMP feature
VM containing WebSphere fails	PureApplication System detects VM failure but there is no VM recovery IMP will start additional cluster member for dynamic cluster if SLA is not satisfied	Try restarting VM In case of static cluster, add another clone for Virtual Machine instance that represents WebSphere node

This slide discusses the failover and recover scenario of WebSphere Application Server with Intelligent Management Pack, running in virtual system deployment model. Intelligent Management pack provides dynamic clustering capability from the WebSphere Virtual Enterprise product. This capability allows WebSphere to provision additional servers to satisfy SLAs, or when excess capacity is present, remove some servers and still maintain the SLAs when the load goes down.

Just like the last use case, virtual system WebSphere Application Server with IMP failure and recovery is handled by the built-in capabilities of the middleware and normal troubleshooting and debug practices need to be followed. PureApplication System does not monitor the WebSphere processes within the virtual machines in the virtual system deployment model.

IMP will restart WebSphere or create additional WebSphere dynamic cluster member, if SLA is not satisfied, based on the settings.

If static cluster is used in WebSphere with IMP enabled, this use case is the same as WebSphere with no IMP as described in the last slide.

For deployment manager failure, IMP has the capability to support backup deployment manager, as long as the shared file system is configured, as explained in the WebSphere Virtual Enterprise information center.

If the VM running WebSphere fails, PureApplication System detects the VM failure but there is no VM recovery. For dynamic cluster, if the SLA is not satisfied, IMP will start additional cluster member. Deployer can try to restart the VM from the PureApplication System workload console, add additional nodes for static clusters by cloning the deployed instance, while they debug the root cause of the failure.

- Hence in case of	s part of virtual application is considered p f failure, PureApplication System will not rtual application is not scalable	
Type of failure	What happens	Deployer Action
DB2 failure within	PureApplication System does not	Need to look into DB2 logs to identify failure
VM – VM is still running	monitor DB2 failures and hence does not attempt to restart DB2	SSH into the VM and start DB2
		Restart VM
VM containing DB2 fails	PureApplication System detects VM failure and will restart DB2 VM once (only) at the same IP address (since DB2 is considered persistent)	If VM does not come up after 1 retry, deployer will need to create a new DBaaS instanc (create a new VM) and then restore DB2 data from TSM backup (hence backup is essential)

This slide discusses the failover and recover scenario of DB2 running in virtual application deployment model.

The virtual machine for Database-as-a-Service or DBaaS as part of DB2 virtual application deployment is considered persistent. It has data and hence a state. This means, in case of failure, PureApplication System cannot just spin another database instance. Additionally, in the current release, DBaaS as part of virtual application is not scalable.

PureApplication System does not monitor DB2 failures. Hence, if there is DB2 failure and the VM is still running, PureApplication System does not attempt to restart DB2. Deployer will need to look into DB2 logs to identify failure by getting in the VM by way of SSH and if needed, restarting DB2.

If the VM containing DB2 fails, PureApplication System detects VM failure and will restart DB2 VM once at the same IP address, since DB2 is considered persistent. If VM does not come up after 1 retry, deployer will need to create a new DBaaS instance VM and then restore DB2 data from Tivoli[®] Storage Manager backup. Hence for use cases where data loss cannot be tolerated, periodic backups are essential. Deploy SSH into the VM and start DB2; restart the VM.

	ditional DB2 failure scenarios and handled stem does not take any special action	
Type of failure	What happens	Deployer Action
DB2 failure within	PureApplication System does not	Client needs to view DB2 logs, log into the VM to fix or restart DB2
VM – VM is still running.	monitor DB2 failures and hence does not attempt to restart DB2	Follow normal best practice for DB2 recovery
		Use DB2 HADR
VM containing DB2 fails	PureApplication System detects VM failure, but there is no restart of VM in virtual system	Client will need to look into logs and determine the failur and restart of VM or create new VM.
	virtual system	Standard DB2 backup/restor will need to be implemented

This slide discusses the failover and recover scenario of DB2 running in virtual system deployment model. This is similar to traditional DB2 failure scenarios and handled like normal DB2 failures. Normal DB2 troubleshooting techniques apply. PureApplication System does not take any special action.

If the DB2 failed but the VM is still running, PureApplication System does not monitor DB2 failures and hence does not attempt to restart DB2. Clients will need to view the DB2 logs, log into the DB2 VM to fix or restart DB2. Normal DB2 best practice and recovery process applies to DB2 running in PureApplication System. PureApplication System contains DB2 Enterprise, and DB2 HADR images. For clients needing HADR capability can use the primary and secondary DB2 HADR virtual image parts.

If the VM containing DB2 instance failed, PureApplication System detects VM failure, but there is no restart of VM in virtual system. The client will need to look into logs and determine the failure and restart the VM or create a new VM. Standard DB2 backup/restore will need to be implemented. DB2 HADR can help here where the secondary DB2 can take over processing the requests.

outring charoa	service - failover and recover	у
	e is provided through a pool of VMs for scale a n scaling policy of caching service which includes auto-s	
 The Management nod 	e monitors the Caching shared services	
 If a primary or replica 	goes down, it is restored and the cache will be p	populated
 Caching shared service 	e uses WebSphere eXtreme Scale (WXS) whic	h is very robust
Type of failure	What happens	Deployer Action
Caching shared service failure within VM – VM is still running	PureApplication System monitors cache shared service failures and restarts caching service	None needed – this is handled by PureApplication System
VM containing Cached Service fails	PureApplication System detects VM failure and will restart cache service at the same IP address – Caching VM is considered persistent	None needed – this is handled by PureApplication System
	The cache is populated from the primary or replica	

This slide discusses the failover of caching services used by WebSphere applications running as part of virtual applications.

Caching shared service is provided through a pool of VMs for scale and redundancy. The number of VMs depends on scaling policy of caching service which includes auto-scaling based on the percentage cache in use. Caching shared service uses WebSphere eXtreme Scale (WXS) which is very robust. Internally, Extreme Scale has its own monitors that monitors the caching shared services.

If a caching shared service fails within a VM and the VM is still running, PureApplication System restarts caching service. There is no action needed by the deployer. Caching VM is considered persistent VM. Hence if a VM fails, PureApplication System detects VM failure and will restart cache service at the same IP address. There is no action needed by the deployer. If a primary or replica goes down, it is restored and the cache will be populated. PureApplication System handles the failures.



Proxy shared service - failover and recovery

- Clients can specify the # of Proxy shared service VMs for scaling and redundancy can specify Manual or Auto scaling
- Typical for external Load Balancer to forward client application requests to the set of Proxy servers
- Proxy service is considered a persistent service since it has a state.

Type of failure	What happens	Deployer Action
Proxy shared service failure within VM – VM is still running. Your request fails	PureApplication System does not monitor Proxy shared service failure If you have multiple Proxy defined (manual or auto scaling), additional Proxy servers can start based on SLA	Trouble shoot the problem Try restarting the VM Other Proxy service VMs can handle the load
VM containing Proxy shared service fails	PureApplication System detects VM failure and will restart proxy service at same IP address - Proxy VM is considered persistent	None needed – this is handled by PureApplication System
	e dedicated environment profile for proxy ss assigned to proxy services and given tl	

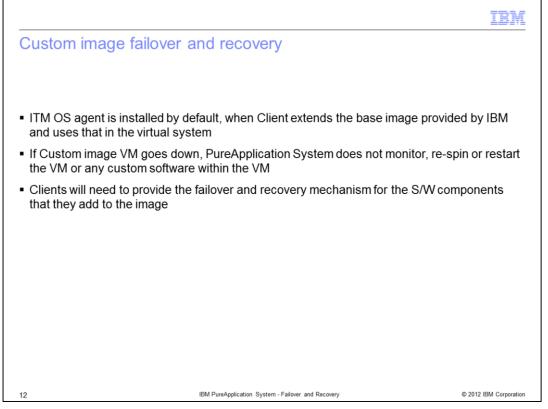
balancers/sprayers

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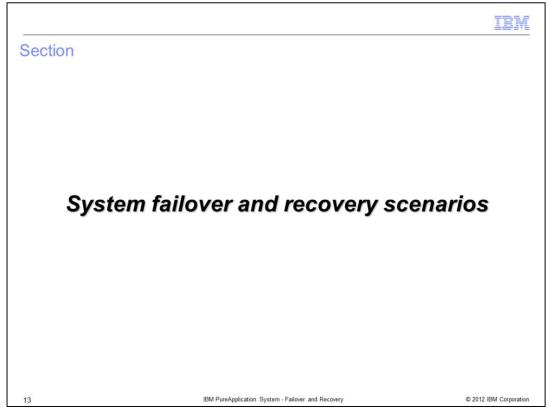
Proxy service supports scaling. Deployer can specify manual or auto scaling. These set of proxy servers are typically front ended by external load balancer. PureApplication System does not monitor Proxy shared service failure. If the proxy shared service instance fails but the VM is still running, PureApplication System does not restart the proxy service. However, if you have multiple proxy defined either through auto scaling, additional proxy servers can start based on SLA. In the meantime, you can troubleshoot the problem and try to restart the VM. Since the proxy service is considered persistent, if the VM containing the proxy service fails, PureApplication System detects VM failure and will restart proxy service at the same IP address.

As a best practice, you can either use fixed IP address for the proxy services VM or have a separate smaller pool of IP group for proxy service. These set of IP addresses can then be given to the front end load balancer to spray the requests. One way to achieve this is to have a separate environment profile just for proxy service and then use that for deployment of proxy shared services.

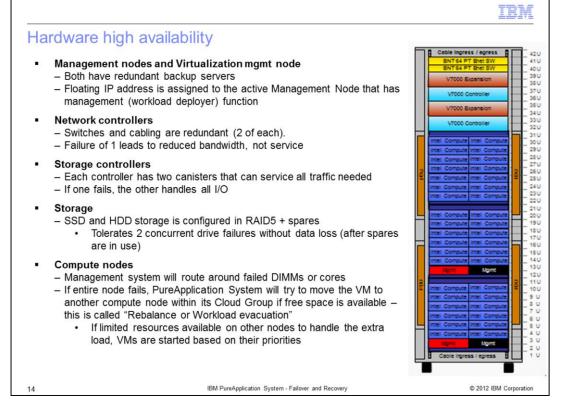


This slide covers the custom image failover and recovery. Custom image can be created using IBM Composition and Construction tool or using the PureApplication System extend and capture function. Details of tool and the extend/capture function is discussed in a separate presentation.

If you use one of the IBM supplied images for base virtual image as the base image for creating a custom image, it includes ITM OS agent to monitor the base OS. All failover and recovery functions will have to be handled by you in the image. PureApplication System does not monitor, re-spin or re-start the VM or any custom software within the VM.



This section covers the system hardware failover and recovery scenarios.



PureApplication System has built-in hardware redundancies for failover. Both the management node and the virtualization node have redundant backup servers that are continuously kept in sync with each other. PureApplication System has a floating IP address that is used to access the PureApplication System management functions. If one of the management nodes goes down, the floating IP address is automatically assigned to the backup server and thereby requiring no change by the clients to access the management function.

For the network controllers, there are redundant switches and cabling. Failure of 1 of the switch leads to reduced bandwidth, however, the rack continues to function.

For the storage controllers, each controller has 2 canisters that can service all the traffic to the storage. If one of them fails, the other one handles the I/O. For storage, both SSD and HDD, they are configured in RAID5, plus 1 spare. Hence it tolerates 2 concurrent drive failures without data loss.

If a compute node fails, PureApplication System will try to move the virtual machine to another compute node that has free resource to accept the VM. The VM is moved within the compute nodes belonging to the same cloud group. This is called rebalance or workload evacuation. If limited resources available on other nodes to handle the extra load, the virtual machines are started based on their priorities. Appropriate messages and events will be displayed for virtual machines that can not be moved due to lack of space in other compute nodes.



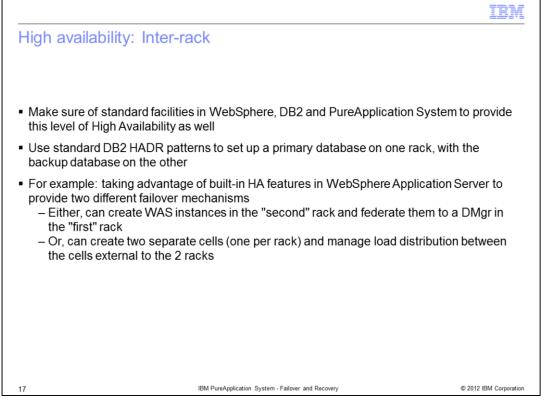
The next section covers some high availability scenarios.

		IBM
High availability:	Inside the rack	
failure within each ra – A standard Gold	en Topology WebSphere and DB2 virtual system rur cted from failure by any one piece of hardware (Con	nning entirely inside
 WebSphere plug seamlessly rerou PureApplication VM on another C cluster by the plu 	pute Node goes down p-in itself detects the failure of the JVM running, and uted to other cell members System will detect the Compute Node failure and m Compute Node which will eventually then be rejoined ug-in and start taking traffic again deployments, if the primary database fails, the seco uests	ove the WebSphere I back into the
compute node if the	rithms tries very hard not to place two cluster memb configuration of the cloud group and the availability cloud group allow that.	-
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Here, you first consider some of the high availability features inside the single rack. IBM PureApplication System has built-in high availability features inside the single rack and is carefully designed to not have a single point of hardware failure within the rack. For example, a standard golden topology WebSphere and DB2 virtual system deployments running entirely inside the rack is protected from failure by any one piece of hardware like Compute Node, storage, TOR switch, etc.

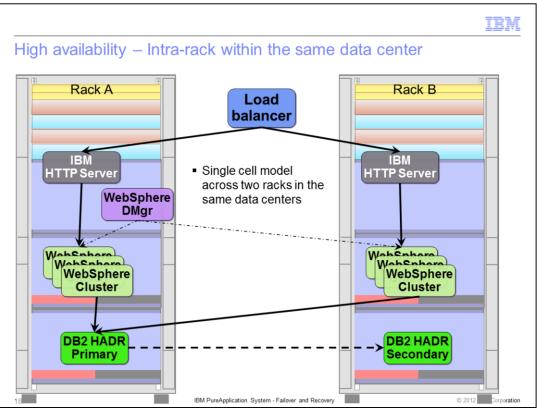
For DB2 HA/DR deployments, if the primary database fails, the secondary DB2 is used to serve the requests.

As an example, when a compute node goes down, several steps happen. The WebSphere middleware detects the failure of the JVM and seamlessly routes the traffic to the other cluster members within the WebSphere cell. PureApplication System will detect the Compute Node failure and move the WebSphere VM to another Compute Node , which will eventually then be rejoined back into the cluster by the plug-in and start taking traffic again. The placement algorithms of PureApplication System are intelligent enough that, in most cases, it tries very hard never to place two cluster members on a single compute node if the configuration of the cloud group and the availability of compute resources within the cloud group allow that. However, intra-rack HA does not help if the entire rack fails due to some catastrophic conditions in the data center. That is where inter-rack HA comes into picture. That's where you can again take advantage of standard facilities in WebSphere, DB2 and middleware to provide this level of high availability as well.



Here, you consider some of the high availability features across multiple racks. In this case, the standard middleware high availability features are used to support high availability across racks. Many IBM middleware like WebSphere, DB2, and others comes baked with high availability features that can be exploited in the same way it is done traditionally, outside PureApplication System.

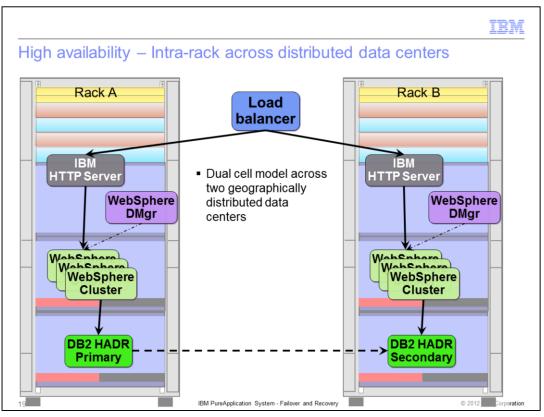
For example, taking advantage of the built-in HA features in WebSphere Application Server, one can provide either of the two different failover topologies. For mechanisms, either, one can create WebSphere node instances in the "second" rack and federate them to a deployment manager in the "first" rack, or, one can create two separate cells (one per rack) and manage load distribution between the cells external to the two racks. Some of these use cases are covered with more detail later in this presentation.



In this high availability intra-rack scenario, referred to as the "single cell" model, you begin by creating a virtual system pattern that defines a WebSphere network deployment cell. It consists of a Deployment manager, IBM HTTP Server (IHS) nodes, and WebSphere Application Server nodes in the first rack named Rack A. You then create a second virtual system pattern on the 2nd rack, named Rack B, that contained only IHS nodes and WebSphere Application Server nodes. You can specify the Rack A Deployment Manager on the Custom node cluster of Rack B and then deploy the Virtual System pattern. This defines the cell boundary as crossing both the racks. You likewise create a virtual system pattern for the primary DB2 HADR node in Rack A, and a second virtual system pattern for the secondary DB2 HADR node in Rack B. Note that in order for this to work, you need to configure an external load balancer to be aware of all of the IHS instances in the two racks. You also have to consider HTTP session management across the two racks. The simplest case in this approach is to enable database session persistence to the shared database.

In this configuration, you are now tolerant of a complete failure of either rack. If Rack A fails, then the IHS instances and WebSphere Application Server nodes on Rack B continues to take requests from the external load balancer, and the DB2 HADR secondary takes over from the failed primary node.

This model also allows you to provide WebSphere maintenance per rack one at a time, giving you the ability of WebSphere cluster member running at least on 1 rack while the other is undergoing maintenance.



The case of two geographically separated PureApplication System racks is a bit more complicated. The communication necessary between the DMgr and its cluster members (for management, code distribution, and so on) is not efficient over a wide area network, and so it is not recommended federating cells across long distances as a best practice.

Hence the recommendation to create two cells as opposed to joining all the instances into a single cell as shown in the last example. This is referred to as "dual-cell" model, you need to create at least two different cells using a shared database, as shown here.

Using HTTP session replication across two cells through the shared database is possible, but it is rarely done. In most cases, session affinity is configured in the external load balancer. For example, requests for a session that was started in a particular cell will always be routed to that cell. If you can tolerate lost session data in cases of a failover, you can set up a separate local database for session persistence. The external load balancer is set up to feed traffic to the full set of IBM HTTP Server instances in both cells. If either rack fails completely, then the other continues to take traffic uninterrupted.

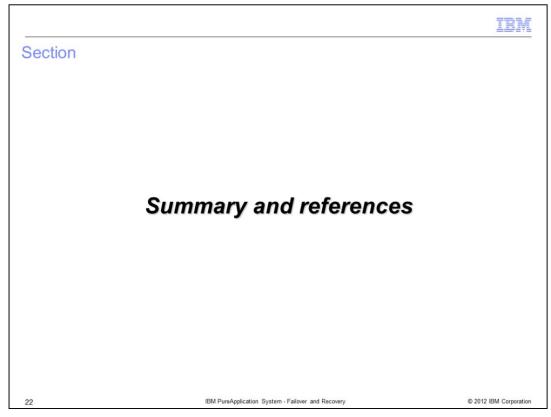


The next section discusses some of the disaster recovery steps.

Disaster recovery	
 Critical applications need to running and available on another system t Recovery scenarios 	o handle Disaster and
 Use standard procedures in use in clients today - Normal Disaster Rec needs to be applied 	covery mechanism
 Backup critical DBs using a backup solution like Tivoli Storage Manage 	er
 Create ACLs, Cloud Groups in the backup rack, similar to the one in th 	e primary rack
 Export the critical virtual application and virtual system Patterns and imand import in the backup rack This can be done in a scripted (automated) way Once imported, deploy the patterns, and let them get to a stable, constop them, restore the databases from the backups, and then finall and let them begin taking traffic 	onfigured state, then
 In case of disaster on the PureApplication System, IP Sprayer can forw second backup system 	vard the requests to
 No automated Disaster Recovery solution in this release 	
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While in this release, there is no automatic process to create another rack for disaster recovery, there are some steps you can take to create another rack that contains critical applications either ready to run or already running in standby mode that can then used for disaster recovery. At the core, you continue to use the normal disaster recovery mechanism and backup the critical databases. The stand-alone DBaaS or DBaaS as part of Web Application pattern can be backed up using Tivoli Storage Manager. For DB2 VMs as part of virtual system patterns can use the standard backup mechanism supported by DB2.

You create the same users and groups and ACLs, cloud configurations in the backup rack. Or, you can create the minimum set of user/groups, ACLs, cloud configuration in the backup rack. You then export the critical virtual application and virtual system patterns. The exported patterns can then be imported to the secondary rack. One can use an external sprayer to forward the request. When the initial rack is down, the sprayer can forward the request to the backup system.



The next section covers the summary and references.

	IBM
Summary	
 This presentation covers aspects of the workload and system failover 	
 Some aspects of disaster recovery are covered 	
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This presentation covered the Workload and System failover use cases from the workload and System failover, along with some aspects of Disaster Recovery.

	IBM
References	
IBM Developerworks articles	
 High availability topologies for IBM PureApplication System 	
http://www.ibm.com/developerworks/websphere/library/techarticles/1206_brown/1206_brown.html	
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