IBM WEBSPHERE BUSINESS MONITOR 6.1 – LAB EXERCISE

WebSphere Business Monitor V6.1 user defined functions lab

What this exercise is about	I
Lab requirements	I
What you should be able to do	I
Introduction	2
Part 1: Import the Clips and Tacks monitor model	3
Part 2: Import the user defined function project	5
Part 3: Review the user defined functions and create the jar file	3
Part 4: Import the user defined functions into the monitor model	3
Part 5: Add expressions that reference user defined functions1	I
Part 6: Publish the model to the server13	3
Part 7: Run events to exercise the model15	5
Part 8: Create a dashboard17	7
What you did in this exercise	9

What this exercise is about

The objective of this lab is to show you how to use user defined functions in the monitor model. You will review the Java project that contains the user defined functions. You will edit the monitor model and add expressions that reference the user defined functions. You will also use the instances view to see the results in the dashboard.

Lab requirements

List of system and software required for the student to complete the lab.

- Rational Application Developer 7.0 or WebSphere Integration Developer V6.1.
- WebSphere Business Monitor V6.1 Toolkit Installation including the Monitor Model editor and Monitor Server

What you should be able to do

At the end of this lab you should be able to:

- Use Rational Application Developer or WebSphere Integration Developer to edit the monitor model to add references to user defined functions.
- Define a dashboard to view monitoring context instances.

Introduction

In this lab you will build on the Clips and Tacks model, which is described in another lab document titled 'WebSphere Business Monitor V6.1 Clips and Tacks business activity monitoring lab'. You will import the full Clips and Tacks model, then update the monitor model, deploy the changed model and submit events to the monitor model.

The user defined functions have been created for you so you can just import them into the workspace.

In the monitor model, you will define a new metric to track the cost of the ordering process. You will use an existing metric 'Order Fulfillment Duration,' which is the duration of the order process. You will use a user defined function to calculate the cost of the process using the order fulfillment duration as an input parameter. The cost function could retrieve the average unit cost from a database or another system, but for simplicity in this lab, the Java function is implemented using a random number generator.

URL Cheat sheet

These URLs may be helpful to you as you exercise this lab. Note that the port numbers in the URL of your installation may be different depending on your configuration.

• Server administrative console

http://localhost:9061/ibm/console/

• Web dashboard

http://localhost:9081/BusinessDashboard/

Part 1: Import the Clips and Tacks monitor model

In this section, you will import the Clips and Tacks monitor model into the workspace. If you already have the ClipsAndTacks model in your workspace after completing the Clips and Tacks lab, then you can skip this section.

- ____1. Start Rational Application Developer or WebSphere Integration Developer and setup the environment.
 - ____a. Start Rational Application Developer or WebSphere Integration Developer, and when prompted point to a new workspace such as c:\workspaces\ClipsAndTacks
 - ____b. Close the Welcome tab.
 - ___ c. You want to open the Business Monitoring perspective. Select Window > Open Perspective > Business Monitoring.
 - _____d. If it asks you to Confirm Enablement, then click **OK**.
- 2. Create a new monitoring project.
 - ____a. Right click the Project Explorer, then select New > Business Monitoring Project...
 - ____b. For Project name, enter ClipsAndTacks
 - ____ c. Click **Finish**. You will see the new project in the Project Explorer view.
 - ____ 3. Import the supplied mm and cbe files.
 - ____a. Right click on ClipsAndTacks in the Project Explorer view, and then select Import...
 - ____b. Select General > File system, click Next.
 - ____ c. Browse to the location containing the files, for example, c:\Labfiles61\ClipsAndTacks
 - ____d. Select ActivityEvent.cbe
 - ____e. Select ClipsAndTacks.mm
 - ____f. Select DeclinedOrderEvent.cbe
 - ___g. Select LateAverageOrderShippedEvent.cbe
 - __ h. Select NewOrderEvent.cbe
 - ___ i. Click Finish.
 - 4. Expand the project in the Project Explorer view, then expand the Event Definitions and you will see the new events listed. Expand Monitor Models and you will see the new ClipsAndTacks model listed.



Part 2: Import the user defined function project

In this section you will use Rational Application Developer or WebSphere Integration Developer to import the project interchange containing the cost functions.

- ____1. Switch to the J2EE perspective.
 - ____a. Click Window > Open Perspective > Other...
 - ____b. Click Show all, then select J2EE
 - ___ c. Click **OK**
- _____2. Import the cost function project interchange file.
 - ____a. Right click in the Project Explorer view, and then select Import > Import...
 - ____b. Select Other > Project Interchange, click Next.
 - ____ c. For the .zip file, browse to the location containing the file, for example, c:\Labfiles61\UDF\CostFunctionPl.zip
 - ____ d. Click Select All
 - ____e. Click Finish.
 - ____f. You will see the costFunctions project in the Project Explorer.



3. Check for any errors in the Problems view. You should resolve any errors before continuing. Warnings and informational messages may be present but these are not a problem.

Part 3: Review the user defined functions and create the jar file

In this section you will review the user defined functions that you imported in the previous section. Then you will export a jar file that will be imported into the monitor model.

1. Expand the costFunctions project in the Project Explorer.

🖻 🔂 costFunctions
🚊 🗁 🅭 src
🚊 🖶 com.cost.functions
😟 🚺 CostFunctions.java
🗄 🕖 MoreCostFunctions.java
🗄 🗁 META-INF
🗄 🛋 JRE System Library [jdk]
🗄 🚽 com.ibm.wbimonitor.xml.expression.runtime.;

- 2. Double click on CostFunctions.java to open the Java editor.
- ____3. Notice the annotations in the file to specify the user defined functions to Monitor.

```
@XPathFunction(
    namespaceName = NAMESPACE,
    localName = "cost1",
    description = "calculate the cost based on task duration days",
```

- _____4. You will use the cost1 function in the monitor model.
- 5. Take a look at the code in the cost1 function. It receives a parameter that is the number of day's duration for order fulfillment. It multiplies the duration by a random number between 0 and 1, and then multiplies that by 10. It returns this number as a decimal number, which is the calculated cost for the supplied duration. This is a simple example for the lab, but you could easily reference a database or Web service to retrieve the cost. Notice the Java types that are used for the function, argument and return types. Since you are implementing a Java method that will be used as an XPath function, you need to be aware of the mappings from Java to XML data types. Refer to the information center for all the available data types and mappings.

```
BigDecimal cost1(BigInteger numberDays) {
    // here you could get the cost from a database,
    // but we use a random function for simplicity for this example.
    // random returns a double between 0 and 1.
    return new BigDecimal(numberDays.doubleValue() * (random() * 10));
}
```

- 6. There is another function cost2, which is defined in this file but is not used in the monitor model. There is also another file MoreCostFunctions.java, which contains other cost functions. This file is imported into the model to show how multiple files can be referenced in the workspace.
- _____7. Export the user defined functions to a jar file.
 - ____a. Right click on **costFunctions** folder (not the CostFunctions.java) in the Project Explorer, and select **Export...**
 - ____b. Select Java > Jar file, and click Next.

- ____ c. For the JAR file, click **Browse**... and navigate to a destination such as c:\temp.
- _____d. Then specify a name for the jar file, such as costFunctions.jar, and click **Save**.
- ___ e. Click Finish.
- ____f. You may get a popup indicating warnings, but this is fine, so just click **OK**.

🚯 JAR	Export	×
1	JAR export finished with warnings. See details for additional information.	
	OK Details >>	

8. Check for any errors in the Problems view. You should resolve any errors before continuing. Warnings and informational messages may be present but these are not a problem.

Part 4: Import the user defined functions into the monitor model

In this section you will import the user defined functions jar into the monitor model.

- _____1. Switch to the Business Monitoring perspective.
 - ____a. Click Window > Open Perspective > Business Monitoring
 - ___ b. Click OK
- _____2. Define an external function library.
 - ____a. Right click on the ClipsAndTacks project in the project explorer, and then select External Function Libraries...
 - ____ b. Click Add External JARs...
 - ____ c. Navigate to the location of your function jar, for example, c:\temp\costFunctions.jar, then click Open

🚯 External Func	tion Libraries					×
Select external function libraries						
Select the JAR file monitor project. B	s that include the use e sure to also include	er defined funct any JAR files r	tions you wish to ac needed to satisfy de	cess withi pendenci	n this es.	
Name		Path			Add JARs	
ScostFunction	ns.jar	C:/temp		Ad	ld External JARs.	
					Remove	
0				ОК	Cancel	

___ d. Click **OK**.

- _____ 3. Define the cost functions to the monitor model.
 - ____a. Double click on ClipsAndTacks > Monitor Models > ClipsAndTacks.mm in the project explorer.
 - ____b. The monitor model editor opens.

____ c. On the Monitor Model Details tab, notice the area for user defined functions:



___ d. Click Edit…

____e. You should see a list of the function files in the library.

抢 Manage User-Defined XPath Functions 🛛 🔀
Manage user-defined functions Select the namespaces that contain implementations of the user-defined functions you want to use. You can also customize the prefix assigned to each namespace.
⊕-□ ♀ http://cost.functions.com/expression ⊕-□ ♀ http://more.costfunctions.com/expression
Calestad function likeway https://cost functions.com/ourworsion
Function prefix library:

- ____ f. You need to assign a prefix to each namespace.
- ____g. Check the box for the first one in the list, then type a name for the function prefix down below, for example, **costMain**.

🚯 Manage User-Defined XPath Functions 🛛 🛛 🔀
Manage user-defined functions Select the namespaces that contain implementations of the user-defined functions you want to use. You can also customize the prefix assigned to each namespace.
CostMain:http://cost.functions.com/expression Demonstrate CostFunctions.com/expression
Selected function library: http://cost.functions.com/expression Function prefix library: costMain

- ____h. Check the box for the second one in the list, then type a name for the function prefix down below, for example, **costOther**.
- ____i. Click **Finish**, then you should see the two listings on the Monitor Model Details tab in the user defined functions list.

 User-Defined XPath Functions 			
Specify and assign a prefix to the user-defined function libraries that are available for use within this monitor model.			
🕀 🦗 costMain:http://cost.functions.com/expression	Edit		
🗄 🖗 costOther:http://more.costfunctions.com/expression			

- ____j. Now the functions are available for use in the monitor model.
- ____k. Press Ctrl-S to save your work.
- ____I. Check for any errors in the Problems view. You should resolve any errors before continuing. Warnings and informational messages may be present but these are not a problem.

Part 5: Add expressions that reference user defined functions

In this section you will use Rational Application Developer or WebSphere Integration Developer to edit the monitor model. You will create a new metric and add expressions that use the cost functions. You will be calculating the cost based on the order fulfillment duration metric, which is already defined in the model. Since the order fulfillment duration metric is calculated based on two triggers, one for the order shipment and one for the order cancellation, you will use the same triggers to fire the calculation of this cost metric.

- 1. If not already open, switch to the Business Monitoring perspective.
- 2. Double click on the monitor model **ClipsAndTacks.mm** in the project explorer to open the model editor.
- 3. Create a new metric in the monitor model for order fulfillment cost.
 - ____a. In the model navigator in the model editor, right click on 'ClipsAndTacks MC', then select New > Metric.
 - ____b. For name, enter: Order Fulfillment Cost
 - ___ c. For ID, accept default: Order_Fulfillment_Cost
 - ____d. For type, select: Decimal
 - ___e. Click OK
 - ____f. For Metric Value Expressions, click Add
 - ___ g. In the first row of the Metric Value Expressions table, select the cell under column Trigger, then a button is shown, then click the button and select Trigger type > ClipsAndTacks MC > Ship Order to Customer Trigger, click OK
 - ____ h. In the first row of the Metric Value Expressions table, select the cell under column Expression, then bring up content assist by pressing Ctrl-space. Expand Functions and notice that your cost user defined functions are listed here with the prefixes costMain and costOther that you defined earlier:

🗄 🙀 Functions
🖹 🚽 🏂 costMain:cost1
∫x costMain:cost1(xs:integer?) xs:decimal?
🗄 🕤 🎪 costMain:cost2
⊞ ∫ x costOther:cost3
⊞ ∫ x costOther:other4
⊞… ∫ x fn:abs
🗄 🕤 🏒 fn:adjust-date-to-timezone
🗄 🕤 🏒 fn:adjust-dateTime-to-timezone
🗄 🕤 🎪 fn:adjust-time-to-timezone

____i. Select costMain:cost1 and it is added to the expression.

 Metric Value Expressions 	
Specify the expressions that set the	value of the metric. If a trigger is specified, the map is evaluated when the trigger fires.
Trigger	Expression
📅 Ship Order to Customer Trigger	<pre>x+YP costMain:cost1()</pre>

_____j. Now you need to define the integer duration input to the function. There is a metric in the model, Order Fulfillment Duration, that you can use, but it is type duration so you will also need to use a function to convert the duration to an integer number of days. Use content assist, or type the expression manually so that it looks like this:

costMain:cost1(fn:days-from-duration(Order_Fulfillment_Duration))

____k. Press Ctrl-S to save your work.

 Metric Value Expressions 	
Specify the expressions that set th	e value of the metric. If a trigger is specified, the map is evaluated when the trigger fires.
Trigger	Expression
🖙 Ship Order to Customer Trigge	costMain:cost1(fn:days-from-duration(Order_Fulfillment_Duration))

- ___I. For Metric Value Expressions, click Add
- ____ m. In the second row of the Metric Value Expressions table, select the cell under column Trigger, then a button is shown, then click the button and select Trigger type > ClipsAndTacks MC > Cancel Trigger, click OK
- ____n. In the second row of the Metric Value Expressions table, select the cell under column Expression. Use content assist, or type the same expression as above so that it looks like this:

costMain:cost1(fn:days-from-duration(Order_Fulfillment_Duration))

____ o. Press **Ctrl-S** to save your work.

 Metric Value Expressions Specify the expressions that set the value of the metric. If a trigger is specified, the map is evaluated when the trigger fires. 			
Trigger	Expression		
🖙 Ship Order to Customer Trigger	<pre>x+y costMain:cost1(fn:days-from-duration(Order_Fulfillment_Duration))</pre>		
🖙 Cancel Trigger	costMain:cost1(fn:days-from-duration(Order_Fulfillment_Duration))		

____4. Check for any errors in the Problems view. You should resolve any errors before continuing. Warnings and informational messages may be present but these are not a problem.

Part 6: Publish the model to the server

In this section you will use Rational Application Developer or WebSphere Integration Developer to publish the monitor model to the monitor server.

- 1. In Project Explorer, expand ClipsAndTacks → Monitor models → ClipsAndTacks.mm. Right click over ClipsAndTacks.mm and then select Generate Monitor J2EE Projects from the context menu
- 2. If you have already generated the ClipsAndTacks model for another lab, then you may need to select 'overwrite existing projects'. Then click **Finish**.
- 3. A progress dialog shows the status of the operation and it closes when the operation is complete. Check for errors in the Problems view. There might be warnings, but there should not be any errors. If you see errors, then try to perform a clean to see if the errors can be removed: Project > Clean... > select 'Clean all projects', then click OK.
- 4. Click the Servers tab, then right click and select the **Start** option to start the server WebSphere Business Monitor V6.1. This may take a few minutes to complete.

Monitoring Flow Properties Problems 👫 Ser	vers 🗙 Progress	
Server	Status	State
👪 WebSphere Business Monitor v6.1	🚠 Started	Republish
🔛 WebSphere Process Server v6.1	遣 Stopped	Republish

- 5. Right click in the servers view, then select 'Add and Remove Projects...'.
- 6. Click Add to move the ClipsAndTacksApplication from the list of available projects to the list of configured projects. Click Finish. Note: If the application is already in the list of configured projects, then you may have run another lab and published this application already, so in that case, cancel this window and select the 'Publish' option from the server menu.
- 7. A progress message is displayed in the lower right corner of the window.
- 8. Check the messages in the console view. You should see this message when the application has been started:

Application started: ClipsAndTacksApplication

- 9. In the servers view, right click, then select **Run administrative console**. You should see it open in a separate tab. It will prompt you for user ID and password. Enter 'admin' without the quotation marks for user ID, and then enter 'admin' without the quotes for password.
- _____ 10. Click Log in
- _____11. Click **Applications > Monitor Models**. The application should show green status if it started successfully.

Integrated Solutions Console	Welcome adn	nin				Help Logout	IEN
View: All tasks	Mor	nitor Mo	odels				Close page
Welcome	Moi	nitor M	odels				?
🗄 Guided Activities		Monito	r Models				
🗄 Servers		Use thi	s page to manag	e all versions of	monitor models ar	nd their associated applications. To start or st	top a
Applications		version root re:	of a monitor mo source group and	odel, you must sta I may not be visib	art or stop the assu ble by its intended	ociated application. All models are initially ad dashboard users. Use the Monitor data secu	ded to the rity panel to
 Enterprise Applications Install New Application 		assign ⊕ Pref	permission to the	e models.	·		
 SCA modules Monitor Models 		Start	Stop Insta	ll Update			
Data Movement Service Monitor Action Services		Q	ð 👯 🦃				
1 Resources		Select	Model 🔷	Version	Deployment 🗘	Application 🗘	Status ሷ
🗄 Security			<u>ClipsAndTacks</u>	2007-09- 11T12:07:30	ок	ClipsAndTacksApplication	⇒
🗄 Environment			<u>GlobalHTMM</u>	2007-06-	ок	IBM WBM HUMAN TASK MONITOR MODEL	. €
🗄 Integration Applications				18109:54:38			
🗄 System administration		Iotal	2				
🗄 Users and Groups							

- 12. If the model shows red (stopped), then wait a moment, then refresh by clicking on the icon to the right of Status in the last column of the table. You should see green (started) for the model. If it does not show green, be patient and keep refreshing until it does show green.
- _____13. Check the server log to ensure there are no problems. You can check this in the console view.
- 14. If you are using the integrated server within WebSphere Integration Developer or Rational Application Developer, then you do not need to setup Monitor data security, since the admin user is automatically authorized to all models. If you are using a different server, then you should open the administrative console, navigate to Security > Monitor Data Security, then add the model, role and user information to a resource group.

Part 7: Run events to exercise the model

Rather than installing a Java EE application to actually create the events that you want to monitor, you are going to use a program to simulate the submission of events from the application.

The supplied program is 'BatchCBEWriter61' and it will submit the events to the Common Event Infrastructure. Look for the program in \Labfiles61\ClipsAndTacks\BatchCBEWriter. This program reads XML files that represent the Common Base Events for the model.

- 1. Update BatchCBEWriter61.bat to point WAS_HOME to the monitor server home, for example 'set WAS_HOME=C:\IBM\WebSphere\AppServer'. If you are using the integrated monitor server in WebSphere Integration Developer, the path is <WID-Install-Path>\pf\WBMonSrv_wps. If you are using the integrated monitor server in Rational Application Developer, the path is <RAD-Install-Path>\pf\WBMonSrv.
- 2. Update config.properties, setting the serverName and portNumber. You can find the port number by browsing the server log and finding 'bootstrap port'. For example, check for the log at C:\IBM\WebSphere\AppServer\profiles\WBMon01\logs\server1\SystemOut.log . For the integrated server in WebSphere Integration Developer, the path is <WID-Install-Path>\pf\WBMonSrv_wps\logs\server1\SystemOut.log and the portNumber is 2810. For the integrated server in Rational Application Developer, the path is <RAD-Install-Path>\pf\WBMonSrv\logs\server1\SystemOut.log and the portNumber is 2810. Here is an example of the config.properties settings:
 - ___a.connect.serverName = localhost
 - ___b.connect.portNumber = 2810
- ____3. Open a command window, then change directory to the folder containing BatchCBEWriter61, for example, type this command
 - ___a. cd \Labfiles61\ClipsAndTacks\BatchCBEWriter
- 4. Run commands to load the common base events to the server.
 - ____a. batchcbewriter61 -Dsource.filename="c:/labfiles61/clipsandtacks/cbe/allevents.xml"
 - ____b. When it prompts you for user identity and password, enter 'admin' for both (without the quotation marks)
 - __5. When you run BatchCBEWriter61, you should see results such as:

C:\drivers\events>batchcbewriter61	-Dsource.filename="c:/drivers/events/clipsand
tacks/allevents.xml"	*
Getting CBEs.	
Getting Emitter.	
Removing GlobalInstanceIds.	
Setting missing values.	
Changing Instance Ids.	
Updating timestamps.	
Validating CBEs.	
Sending CBEs.	
START=09:14:10.875	
Sending cbe[10].	
Sending cbe[20].	
Sending cbe[30].	
Sending cbe[40].	
Sending cbe[50].	
Sending cbe[60].	
Sending cbe[70].	
Sending cbe[80].	
END=09:14:24.390	
TotalTime=13515 milliseconds.	
CBEs/second=6.215316315205327	

Part 8: Create a dashboard

In this section you will build a dashboard. You will add views to the dashboard and configure them.

- _____1. Open the dashboard.
 - _____a. In Rational Application Developer or WebSphere Integration Developer, click Window > Web Browser. The default browser is 'Internal Web Browser', but you should not use this one since some standard functions are not provided that you may need. Select 'Default system Web browser' or any other listed browser other than the internal browser.
 - ____ b. In WebSphere Integration Developer, in the servers view, right click and select WebSphere Business Monitor Dashboard
 - ____ c. When prompted, enter admin for the user ID and enter admin for the password. You must log in with 'admin' so that you can view the alerts that were setup in action manager to be sent to this particular user ID. Also, in the toolkit environment, this is the user that is automatically defined on the secured server.
 - ____ d. Click the **Dashboards** tab.

WebSphere Business Monitor
Welcome admin
Getting Started Dashboards Utilities
New Copy Rename Share Delete Import Export Select Dashboard \$ Delete Import Export
📕 🚽 Page 0 of 0 🕨 🕨 Go to page: 📝 Results 0 to 0 of 0

____e. Click **New**, then enter a name for the dashboard, then click **OK**.

	WebSphere Business Monitor	
١	Welcome admin	
	Getting Started Dashboards	Utilities
	Manage MyDashboard ×	
		Add to Dashboard

_ f. Click **Add to Dashboard**, then select **Instances**, then click **OK**. Note that you can also add a view by dragging the view from the palette on the right and dropping it onto the dashboard.

Instances	
↓ To select whi	ch instances to display, click Personalize.
Personalize	

____g. Click **Personalize**.

___h. Click the Advanced tab, and select model 'ClipsAndTacks (All Versions)'

stunces					
how/Hide	Filter	Sort	Format	Advanced	Cooperative
change whic	h instanc:	es are av	ailable in th	e show/hide, s	elect a model and monitoring context
change whic	h instanco	es are av	ailable in th	e show/hide, s	elect a model and monitoring context
change whic	h instanco	es are av	ailable in th	e show/hide, s Mor	elect a model and monitoring context

- ____i. Click the **Show/Hide** tab.
- ____j. Click >> to copy all the metrics from the available list to the selected list.

Show/Hide	Filter	Sort	Format	Advanced	Cooperative
Select the colu	mns to dis	play.			
Available:					* Selected:
					city ClipsAndTacks Key COMPLETED country Monitoring Context Timer Order End Time Order Fulfillment Duration Order Start Time Order Status Ship Counter totalPrice

k. Then click OK. You should see a list of monitoring context instances for the events that you just processed.

E Search for: Reset											
city	Clips AndTacks Key	COMPLETED	country	Monitoring Context Timer	Order End Time	Order Fulfillment Cost	Order Fulfillment Duration	Order Start Time	Order Status	Ship Counter	totalPrice
Raleigh	01	*	USA	0 s	August 9, 2006 2:20:05 AM	13.242403978874185	2 d, 0 h, 0 m, 0 s	August 7, 2006 2:20:05 AM	Shipped	1	100
Toronto	02	*	Canada	0 s	August 11, 2006 3:14:55 AM	26.84392231345392	4 d, 0 h, 0 m, 0 s	August 7, 2006 3:14:55 AM	Shipped	1	150
Mexico City	03		Me×ico	2 m, 40 s			0 s	August 7, 2006 4:01:22 AM	New	0	200
Raleigh	04		USA	2 m, 40 s			0 s	August 10, 2006 5:01:34 AM	New	0	250
Toronto	05		Canada	2 m, 40 s			0 s	August 12, 2006 6:12:22 AM	New	0	300
Raleigh	06	*	USA	0 s	August 26, 2006 2:20:05 AM	16.903475223753265	4 d, 0 h, 0 m, 0 s	August 22, 2006 2:20:05 AM	Cancelled	0	350
Foronto	07	*	Canada	0 s	August 27, 2006 3:14:55 AM	18.642649442552706	5 d, 0 h, 0 m, 0 s	August 22, 2006 3:14:55 AM	Cancelled	0	400
Me×ico City	08		Mexico	2 m, 40 s			0 s	August 22, 2006 4:01:22 AM	New	0	450
Raleigh	09		USA	2 m, 40 s			0 s	August 22, 2006 5:01:34 AM	New	0	500
oronto	010		Canada	2 m, 40 s			0 s	August 22, 2006 6:12:22 AM	New	0	550

2. Notice the new metric Order Fulfillment Cost. For shipped or cancelled orders, you see that the cost1 function has been used to calculate the cost based on the Order Fulfillment Duration.

What you did in this exercise

In the lab, you imported user defined functions into a monitor model, and you created a cost metric that referenced the functions in expressions.

Then you published the model to the monitor server.

You used the supplied program to simulate the submission of events from the monitored application.

You configured dashboards to view the new cost metric in the instances view.

This page is left intentionally blank.