

InformationOnDemandIndia2011

The Premier Conference for Information Management Manage. Analyze. Govern.

February 2, 2011 Hyatt Regency I Mumbai, India

Who Needs InfoSphere Optim Solutions for Managing Performance?

Target Audience

- CIO
- IT Director
- Database Administrators
- Developers
- Administrators

What are they working on?

- BI & Data Warehousing
- OLTP transactional systems
- DB2 environments
- ERP applications
- Application Implementation, Consolidation or Migration
- Custom & Packaged applications



CIO

IT Director

DBA/ Administrator

How is performance managed today?

 Reactive approach using tedious, manual processes and disconnected tools

Developer

Why is this a challenge?

- Expensive Need specialized skills
- Time-consuming Gather disparate diagnostics
- Imprecise & error-prone Correlate data to pin-point problem
- Stop-Gap Approach Use band-aid solution
- Reactive Address performance only after negative business impact or missed SLA





InfoSphere Optim Solutions for Managing Performance *Key Business Values*

✓ Guided Problem Solving Approach

- Identify, diagnose, solve and prevent problems
- Integrate with the InfoSphere Optim family to close the loop on problem resolution

✓ Overall Performance Management

- Manage performance of both databases and applications
- Deliver application monitoring for Java[™] and DB2 Call Level Interface (CLI) applications, with out-of-the-box configurations for SAP, WebSphere, Cognos, InfoSphere DataStage, and InfoSphere SQL Warehouse applications
- Integrate with Tivoli for enterprise performance analysis

✓ Rapid deployment for immediate value

- Install and configure quickly with templates

Supporting Product Offerings

InfoSphere Optim Performance Manager V4.1.0.1
InfoSphere Optim Performance Manager Extended Edition V4.1.0.1





Guided Problem Solving Approach Identify, diagnose, solve and prevent performance problems



New Optim Performance Manager for DB2 on LUW (OPM)

- Successor product of DB2 Performance Expert
- New easy-to-use browser interface
 - To access health and availability information outside of the office
 - Overall health summary with immediate problem detection and drill-down analysis
 - Reduce "up and running" costs with single simplified install per site
- Integration with IBM Optim Query Tuner
 - Get immediate expert advice and resolve problematic SQL statements
- Integration with Optim Development Studio
 - Detect line of code containing SQL statement for immediate problem resolution
- Immediate resolution of common performance problems with OPMs problem focused dashboards
- Integrated workload management UI
 - Let's you assign resources to the right tasks
- Enhanced Extended Insight
 - Support for more than just JCC clients with new CLI support
 - Out of the box support for Cognos, SAP, SQW, and DataStage
 - Insights into what workload is doing inside database (I/O, locking, etc.)
- New graphical report engine
- FixPack 1 just released with additional functionality







Optim Monitoring Editions







DB2 Advanced Enterprise Server Edition



DB2 9.7 Advanced Enterprise Server Edition is based on DB2 Enterprise Serverⁱ Edition and includes key features and tools for complex information systems including:

- DB2 9.7 Enterprise Server Edition
- DB2 9.7 Storage Optimization feature
- DB2 Advanced Access Control feature

DB2 Workload Management feature

Optim Performance Manager

- Data Studio 2.2.1
- Optim Development Studio 2.2.1
- Optim Database Administrator 2.2.3
- Limited use Homogeneous Replication feature
- InfoSphere Federation Server between DB2 and Oracle data sources

... all at a low cost and with one part number





Data Studio Health Monitor



- Replacing DB2s Health Monitor
- Offered at no-charge in a standalone version, or as part of an OPM edition
- Can be downloaded here: http://www-01.ibm.com/software/data/optim/
- Offers health alerts and basic monitoring capabilities:
 - Look at current application connections
 - Check which statements are currently running
 - Check current table space status
 - Be alerted for health problems
- Database Status
- Number of Connections
- Table space states
- Table space utilization
- HADR state

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Task Manager 🔹 🚯 Manage Database Connections 💧 Welcome - My Optim Centra





OPM - Getting a health overview – the Health Summary



... gives you a quick overview about the health and utilization of ALL your databases.

- alerts for performance areas will tell you immediately if something is critical and needs further attention
- alerts can be send automatically via email to database staff, even if not being logged on
- alert sensitivity can be adjusted a according to system and workload
- configuration can easily be cloned to other databases
- chronological list of alerts also available



Enhanced alerting and notification capabilities

Flexible alert notifications per alert type, alert severity and database ...

Send Email or SNMP trap to console, such as TEC or HP Openview

	New Alert Notificatio	n				
I	Alert type:	Buffer Pool Hit Ratio	s durin	ig maintenance	e windows	
(Alert description:	The percentage of data, index, and XML data pages that were already in the buffer pool when an application requested the data.				
•	Severity:	Warning or Critical				
		✓ Enabled				
	Email addresses:	Add Edit Delete				
		Send SNMP notifications				
	Reminder interval:	Repeat every 15 minutes				
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New in FP1



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local							9local ▼ Di
	Sorting		_	Locking			
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0 sec	Average sort time:	0 sec		Timeouts:	0		
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... gives you a quick overview about the health and utilization of a database.

- Key-performance-indicators (KPIs) will tell you what's going on
- alerts for critical areas will tell you if something is critical and needs further attention
- detailed dashboards for each of the areas will let you then isolate and analyze a problem
- historical information lets you go back in time and see how a problem arised, or if problems occurred in the past



Getting a health overview – the overlays



Charts tell you what the average was and if there was an outlier partition ...



...and which partition it was







OPMs inflight dashboards



... will let you quickly isolate and analyze typical database performance problems

Memory

Co

Check memory consumption of system and see which areas consume how much memory and if they really need it.

Buffer Pool and I/O

Check and tune database I/O

 Active SQL Isolate missbehaving currently running queries, stop them, or tune them with Optim Query Tuner

- Logging
 Check and tune log performance
- Locking Identify, analyze, and fix deadlocks, timeouts, and lock waits
- Utilities

Plan execution of utilities and identify failures

- System
 Check system resources
- Workload
 Cat overview about database

Get overview about database utilization



Locking dashboard

Lo	cking Dashboard: SAN	IPLE@uzziel			🕕 🏭 SAMPL	.E@uzziel	Disconnect					
This grou	dashboard shows the workload cl	uster groups that are in a	a locking situation. Clic	k a workload cluster g	proup to view locking i	nformation	for that					
Ov	erview						Deadlock in ap	plication				\times
A	Activate Deactivate New	Edit Copy	Delete		C	Change Co	Overview Par	ticipants	Statements Lock			
	Database Workload	Maximum Wait Time (sec)	Maximum Block Time (sec)	Lock Wait Alerts	Deadlocks	ті	Activity ID	Participa	ant 1 - Owner	Participant 2 - Vict	im	
	🔻 🗁 SAMPLE@uzziel	7.480	7.480	0	ot 500 🗄 🔶		2	UPDATE V	VE_65X2B2P18DL2 set	tex		
=	Client application names	7.480	7.480	0	500		1	SELECT *	FROM WE_65X2B2P18	DL2		
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The	e grid shows lock wait alerts, dead	locks, and timeouts for th	ne selected workload c	luster group. Choose a	an event and click Ana	alyze to vi				Lock Attributes	00003010	=
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Fri	Mar 19 14:15:55 CET 2010	Deadlock in application	PROBLEM				Package Name:		SYSSH200	Table Schema	TST97L6	
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... let's you see the real application which is causing trouble or having problems.

- auto-detects typical applications, such as WebSphere apps, DataStage jobs, Cognos
- reports, SQL Warehouse operations, or SAP transactions
- helps to differentiate easily between critical problems and just ,background noise'
- uses application terms instead of database terms to point to root cause area (such as
- report name, or DataStage step ID inside job)
- shows you also the statement history which lead to a deadlock problem





Buffer Pool and I/O dashboard



... lets you check buffer pools, table spaces, and tables

- helps identifying hot objects and moving them to dedicated buffer pools
- Iets you check the approprite size of a buffer pool
- Iets you check the disk space and container definition of table spaces





11/ Memory dashboard (H) Memory Dashboard: DEMO@local 0 SAMPLE@uzziel Connect Scope: Database Global Memory -Instance Graph Database Global Memory Show Defined Memory Limit Selec . Application Global Memory Application Private/Shared ... 50 40 30 × Hit Ratio (%) for Package cache MB 20 Graph Grid 10-× Current Utilization for Lock list 0 Grid Graph 03/30 12:26:40 3/30 13:33:20 03/30 13:50:00 03/30 14:06:40 1.6 1.4 **Health Overview** 1.2 Memory Area **Current Size and Utiliz** Configuration Details ion Name Parameter Value Database memor... 39,980 pages emory 2 0.8 Database heap - o.. 1,272 pages Database heap - I... 98 pages Logging Dashboard 0.6 Buffer pools Buffer Pool and I/O Dashboard 03/30 13:33:20 03/30 14:06:40 0:00 0.4 Time Package cache 2,430 pages ratio · 86 894% 0.2 Catalog cache 300 pages e sz al value: 70 • **Utility heap** Utilities Dashboard 17,572 pages 03/30 12:26:40 03/30 13:00:00 03/30 13:33:20 03/30 14:06:40 1.392 % Lock list 512 pages Time Cancel Shared sort heap N/P sh 280 pages (a) Extended Insight Analysis Das... Current utilization of lock list : 1.392% Cancel

... lets you check which area inside DB2 is using how much memory

- shows memory usage by instance, database, application shared usage, and application private usage
- shows you how those areas are configured
- for a partitioned DB you also see if you have outlying partitions
- depending on the area you also get health information (hit ratios) and utilization information

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... lets you easily check if rogue queries are eating up your database resources

- queries can be stopped or whole connection be canceled if necessary
- statement execution plan can be analyzed via Optim Query Tuner for a missing index, MQT, or outdated statistics
- historical data allows you to better plan execution of heavy statements



Tune queries with Optim Query Tuner



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Reports



Optim Performance Manager		Log out About
ask Manager 👻 🛛 🕅 Manage Database Conn	ctions 🛛 🖓 Welcome - My Optim Central	
lcome - My Optim Central V Reports ×		
oorts: SAMPLE@uzziel		
- 16 		
Database name:	1 SAMPLE@uzziel Disconnect	
Report type:	* Database Configuration report	▼
	<select a="" of="" report="" type=""></select>	1
Description:	Database Configuration report	n of your
	Database Manager Configuration report	ETL, catalog,
	Database Connection report	
	Disk Space Consumption report	on type have
	Dynamic SQL Statement report	on or group of
	partitions have changed over time. The Database Configuration report con capacity management, communications, logging and recovery, and databa	ntains information about ase management.
Report duration (GMT+01:00):	* (•) Show most recent activity of last 1 Hour	
	C Show period of 1 Hours With start date of 03/18/2010 Hours	14 Minutes 29
		Generate Report
		•

... allows you to generate printable reports for trend analysis, capacity planning, or long-term analysis.

- disk space usage

- DB and DBM configuration W
- WLM configuration & utilization
- top resource-consuming SQL active Database connections
- fully integrated into OPMs web user interface
- can be saved and shared as PDF, Microsoft PowerPoint, comma-separated list (CSV)



The top SQL report ...







WLM Report

Definitions:

Service Superclass Definition	ns								
Service Superclass Name	ID	Enabled	Agent Priority	Prefetch Priority	Outbound Correlator	Partition for Activity Data Collection	Activity Data to Collect	Collect Aggregate Activity Data	Collect Aggregat Data
SYSDEFAULTSYSTEMCLASS	1	Y	-32768	Default	-	с	Ν	Ν	N
SYSDEFAULTMAINTENANCECLASS	2	Y	-32768	Default		с	Ν	Ν	Ν
SYSDEFAULTUSERCLASS	3	Y	-32768	Default		С	Ν	Ν	Ν
DS AUTO MGMT SUPER	14	Y	-32768	Default		С	N	Ν	Ν
OPM	20	Y	-32768	Default		с	Ν	Ν	Ν

Į٤										
S	ervice Subclass Definition	s								
	Service Superclass Name	Service Subclass Name	ID	Enabled	Agent Priority	Prefetch Priority	Outbound Correlator	Partition for Activity Data Collection	Activity Data to Collect	Collect Aggregate Activity Data
I	SYSDEFAULTSYSTEMCLASS	SYSDEFAULTSUBCLASS	11	Y	-32768	Default	-	с	N	Ν
IF	SYSDEFAULTMAINTENANCECLASS	SYSDEFAULTSUBCLASS	12	Y	-32768	Default	-	С	N	Ν
	SYSDEFAULTUSERCLASS	SYSDEFAULTSUBCLASS	13	Y	-32768	Default	-	С	N	Ν
I	DS_AUTO_MGMT_SUPER	SYSDEFAULTSUBCLASS	15	Y	-32768	Default	-	С	N	Ν
IF	DS_AUTO_MGMT_SUPER	DS HIGH PRI SUBCLASS	16	Y	-32768	Default	-	с	N	E

Histograms:



Statistics:

Service Subclass Statistic	:s											
Service Superclass Name	Service Subclass Name	Partition ID	Concurrent Activities	Failed Coordinator Activites	Completed Coordinator Activities	Maximum lifetime of Coordinator Activities (ms)	Rejected Coordinator Activities	Max. Estimated Cost (timerons)	Rows Returned	Temporary Tablespace Usage (KB)	Average Lifetime of Coordinator Activities (ms)	Average Queue Time Coordinator Activities (ms)
DS_AUTO_MGMT_SUPER	DS HIGH PRI SUBCLASS	0	0	0	0	0	0	0	0	0	0	0
DS_AUTO_MGMT_SUPER	DS LOAD SUBCLASS	0	0	0	0	0	0	0	0	0	0	0
DS_AUTO_MGMT_SUPER	DS LOW CONC SUBCLASS	0	1	0	64	12	0	0	1	0	0.055	0
DS_AUTO_MGMT_SUPER	DS MED CONC SUBCLASS	0	1	4	340	2496	0	384	166	0	83.777	0
DS_AUTO_MGMT_SUPER	SYSDEFAULTSUBCLASS	0	0	0	0	0	0	0	0	0	0	0
OPM	DS HIGH PRI SUBCLASS	0	0	0	0	0	0	0	0	0	0	0
OPM	DS LOAD SUBCLASS	0	0	0	0	0	0	0	0	0	0	0
OPM	DS LOW CONC SUBCLASS	0	2	0	1325	23227	0	0	68	0	104.574	0
OPM	DS MED CONC SUBCLASS	0	3	0	2638	14498	0	15568	2050	0	148.925	0

Provides for the selected timeframe:

- Overview of configured WLM objects like service classes, workloads and so on
- Summary of statistics summed up for the configured WLM objects
- Detailed statistics, histograms and definitions per service class, work load, work action set and so on





Extended insight: Where is my problem?





Extended insight: Where is my DB application spending its time? E.g. in application, SQL, and network?





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<u>jej</u>

Show me the health of my apps



Disconnect

DEMO@local

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Extended Insight Analysis Dashboard: DEMO@local

Workloads are listed in the grid. Click in the left column to show the chart for the workload. Use the second column to expand and collapse workload clusters in the grid. Double-click a row to view details. Click New to

Open De	Different views at DB w	vorkload.	a auto dotoc	tod	action Topo	logy			E	xpand <u>Collapse</u>
Graph	SAP, Cognos, InfoSphere V	Varehouse,			age 	Average Network Time	Average Client Time (sec)	Warning (%)	Critical (%)	Transactions (/min)
🚵 Show	DataStage, WebSphere				♦ 0.079	÷0.009	0	N/P	N/P	710.097
🚵 Show	Cognos report packages	0.089	0.078	1.063	♦ 0.080	÷0.009	0	1.207	0.046	700.387
🚵 Show		5.639	0	0	5.637	0	0.001	0	0	9.71
🚵 Show	profit	0.013	0.062	1.015	♦ 0.002	0.011	0	3.701	0.141	228.355
📐 Hide	🔶 resultspergeo	0.012	0.078	1.031	♦ 0.001	0.011	⇔ 0	N/P	N/P	228.871
📉 Hide	earningspershare	0.007	0.062	1.063	♦ 0.001	0.006	\$ 0	N/P	N/P	233.452
📉 Hide	Cognos users	0.089	0.078	1.063	♦ 0.080	0.009	0	1.971	1.17	700.387
Show	► ◆ Cognos report servers	0.089	0.078	1.063	♦ 0.080	÷0.009		N/P	N/P	700.387
Show	►◆ Client user IDs	0.088	01:11:04.320	1.063	0.079	÷0.000	+0	N/P	N/P	710.097







Built-in support for standard applications

Pre-defined application specific views let you look at database workload from different angles

- Shows application specific terms (e.g. report name, SAP transaction code, etc.)
- Simply activate/de-activate the views you need for your environment

🗹 🗖 📋 🥒 Edit		
Worldoad Cluster Group	Description	
SAP application servers	Contains a workload cluster for each SAP application server that sends transaction	WebSphere Application Server 6.1.0.21
SAP users	Contains a workload cluster for each SAP end user that sends transactions to the	
SAP transactions	Contains a workload cluster for each SAP source module that sends transactions to	webSphere Application Server 7.0.0.1*
SQW application servers	Shows the response time of each InfoSphere Warehouse application server.	Cognos 8.4 FP2, or later
SQW applications and flows	Shows the InfoSphere Warehouse applications and flows accessing this database.	
DataStage jobs	Contains a workload cluster for each DataStage job that sends transactions to the	- SAP Kernel V7.0 SR3, or later
DataStage servers	Contains a workload cluster for each DataStage server that sends transactions to t	1 InfoSphere Warehouse 9.7.1 (SOW)
Cognos users	Contains a workload cluster for each Cognos user that sends transactions to the m	
Cognos report packages	Contains a workload cluster for each Cognos report package that sends transactio	Information Server 8.5
Cognos report servers	Contains a workload cluster for each Cognos report server that sends transactions	t
WebSphere Application Servers	Contains a workload cluster for each WebSphere Application Server that sends tran	*) with APAR number PK74962
WebSphere applications	Contains a workload cluster for each WebSphere application that sends transaction	is to the monitored database.





Let me analyze what's wrong and why

Where is this DB workload spending its time – client, network, or inside DB2? Most insight into DB2 will be offered with DB2 V9.7.

Which statements have been executed. Which app servers or DB clients are involved. For a partition DB how does it look on each partition.

Extended Insight Analy sis Dashboard: DEMO@local Back Locate the source of performance pro s, determine how those problems affect different parts of the workload, and analyze the perform nce of individual SQL statements, clients, and partitions. **Response Time Details: profit** Clients Partitions/Members Graph Grid SQL Statements Average End-to-End Resp Selected layer: nse Time 💌 Show Maximum Show highest 10 v by Average Data Server Time (sec) -0.036 Statement Text Statement Executions Average Data Server Average End-to-End 0.03 Time (sec) Response Time (sec) 0.024 INSERT INTO WE_ZXZ.. 0.001 140 0.049 0.018 INSERT INTO WE_ZXZ ... 0.002 139 0.020 0.012 INSERT INTO WE ZXZ .. 150 0.002 0.020 0.006 03/31 12:56:40 03/31 13:10:00 03/31 13:23:20 03/31 13:36:40 03/31 13:50:00 Display this list by the selected graph layer Detail Area for SQL Statements Statement information Statement Performance Number of Executions: 140 INSERT INTO WE_ZXZRFJP1G.WE_1G0_85894 (value) values(100) Average end-to-end elapsed time: 0.049 sec Average client time: 0 sec Average driver time: 0 sec 0.048 sec Average network time: All Tune Average data server time: 0.001 sec Statement Time Distribution (%) Package name: N/P = Section number: N/P Client time Package Consistency token: N/P Driver time N/P Network time Package Version: 97.96%-Collection N/P Data server ti lava rati Metadat Java Method

This area shows then the details to the selected layer or entity above ...





Data server execution metrics per SQL statement

Identify the exact statements causing high processing or wait times in data server time layers

esponse Time Details: joseph vele	termine how those problems affect different parts of the workloa eparambil	ad, and analyze the performance	
raph Grid		SQL Statements Clients	
Selected layer: No layer selected 💌	🙆 🔟 Fit	it Maximum Show highest 20 V Average Data Server Time (sec)	
12-		Statement Text Statement Executions Average Data Server Time (see	:)
10-		SELECT COH.CUST_ORDER_NUMBE 68	3.64
		SELECT CUST_CODE, CUST_FIRST 66	1.31
8		SELECT P.PRODUCT_NUMBER, P.BA 78	0.0
6-		select cust_order_number from fin 124	0.0
4-		SELECT CUST_COUNTRY_CODE, CU 124	0.0
2-		SELECT P.PRODUCT NUMBER, P.BA 207	0.0
			0.0
e tab display gata for each time that the sta dicated on the ab that displays the client me	ecution Del itement ratio the data server during the time interval: 08/23 18 trics. (3) Look at data se	18:29:00 and 08/23 17:48:00. In some cases, this data can comprise more statement executions for the same statement than	•
	statement using th	ha Statement Server	_
Statement iden fier:	102, Statement using tr		=
Package name:	Execution Details	tab	
Statement Type			
Statement Type Package Version			
Statement Type Package Version Cache Insert time stamp:	08/23 17:51:51	Total sorts: 0	-
Statement Type Package Version Cache Insert time stamp: La	08/23 17:51:51	Total sorts: 0 Number of Sort Overflows per Partition/Member 0	
Statement Type Package Version Cache Insert time stamp: La In (2) Look at genera	08/23 17:51:51 al end-to-end metrics of the	Total sorts: 0 Number of Sort Overflows per Partition/Member 0 Post threshold sorts 0	
Statement Type Package Version Cache Insert time stamp: La (2) Look at genera	08/23 17:51:51 al end-to-end metrics of the	Total sorts: 0 Number of Sort Overflows per Partition/Member 0 Post threshold sorts 0 Post threshold shared sorts 0	
Statement Type Package Version Cache Insert time stamp: La In (2) Look at genera statement using t	al end-to-end metrics of the the ,General information' tak	Total sorts: 0 Number of Sort Overflows per Partition/Member 0 Post threshold sorts 0 Post threshold shared sorts 0 Row Efficiency Eme Sort Efficiency	
Statement Type Package Version Cache Insert time stamp: (2) Look at genera statement using t Compilation time:	al end-to-end metrics of the the ,General information' tak	Total sorts: 0 Number of Sort Overflows per Partition/Member 0 Post threshold sorts 0 Post threshold shared sorts 0 Row Efficiency Emm In Memory Rows Read	
Statement Type Package Version Cache Insert time stamp: (2) Look at genera statement using t Compilation time: Isolation level:	al end-to-end metrics of the the ,General information' tak	Total sorts: 0 Number of Sort Overflows per Partition/Member 0 Post threshold sorts 0 Post threshold shared sorts 0 Row Efficiency Immory Sorts and Not Used	

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Data server execution metrics per SQL statement

Detail Area for SOL Statements								
eneral Information Statement Server Execution Del								
be tab displays data for each time that the statement ran on the	data server during the time interval: 08/23 18:29:00 and 08/23 17:49:00. In some cases, t	this data can comprise more state	ment executions for th	e same statement than indic	ated on the tab that dis	plays the client metrics.		
ost Recent Identification		Statement Row and Sort De	Lalis					
Statement identifier:	0100000000000000fe0200000000000000000000	Average rows read:		267,301.423				
Package name:		Average rows returned:		0				
Statement Type:	DML, Select (blockable)	Average rows modified:		0				
Package Version:		Average Sort Processing Tir						
Cache Insert time stamp:	08/23 17:52:51	Total sorts:	520					
Last execution:	08/23 18:35:36	Number of Sort Overflows p		0				
Involved partitions:	1	Post threshold sorts	0					
		Post threshold shared sorts		0				
ost Recent Compilation		Row Efficiency		Sort Efficiency				
Compilation time:	465		In Memory		Powe Read			
Isolation level:	UR		Sorts	100 %-	and Not Used			
Estimated cost:	0	100 %	Number of		Rows			
		100 //	Sort		Returned or			
ata Server Execution Time			per		Modified			
					In Memory			
Number of executions:	520							
Average execution time:	4.062 sec	I/O Statistics						
Average CPU time:	0.053 sec	Buffer Pool Hit Ratio:			99.120 %			
Average activity time:	4.062 sec	Logical page I/O:			795.310			
Average WLM queue time:		Physical page I/O:			6,998			
Average Routine Processing time:		Pages written:			2			
Average Section Processing time:	2.953 sec				- 1	a were and the		
Average Section Wait Time:		Logical Page 1/0 Distric	ution	Physical Page 1/0 Dist	ibution 💷	Page Write Distribution		
Overall Time Distribution		100 %-	Data writes Index writes Buffer pool XDA data writes	100 %-	Data reads Index reads Buffer pool XDA data physical reads	100 %	Data pages Index pages XDA pages Temporary data pages Temporary	
10.02 %		FCM Statistics						
ansaction Logging Statistics		FCM send time						
Average log disk wait time:		FCM receive time						
Average log buffer wait time:		FCM receives:			0			
Log disk waits:	0	FCM sends:			0			
		FCM receive volume			0 bytes			
ocking Statistics		FCM send volume			U bytes			
Overall average lock wait time per transaction:								
Average global lock wait time:								
Lock waits:	0							
Lock escalations	0							
Timeouts	0							
Deadlocks	0							



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WebSphere – a first class OPM citizen

Extended Insight Analysis Dashboard: DEMO@local

Back

Locate the source of performance problems, determine how those problems affect different parts of the workload, and analyze the performance of individual SQL statements, clients, and partitions. Response Time Details: profit

Graph Grid			SQL Statements	Clients						
Selected layer: Average End-to-End Response Time	ime 🔻 Show Maximum		Show highest	10 🛛 by	Average Respons	e Time (sec)		•		
0.036-			Client Host Address	Name or IP Tra	nsaction Execution	5 Time of First Connection	Average (sec)	Response Time		
			GoSales2.ib	m.com	1	8 03/31 1	2:52:22	01:04.491		
	Mark		GoSales1.ib	im.com	3	5 04/07 1	7:17:39	4.758		
pureQuery level: 2.15.14 JRE vendor: Sur Micros	Client Compariso	n								×
JRE version: 10.2-b04 Svm properties: Javan summe WebSphere Application Server data source GSDB webSphere Application Server server name: GoSales2 WebSphere Application Server version: 7.0.1 WAS Connection Pool Connection pool size: 50	Client Host Name or IP Address	Time of First Connecti on	Network Time	Client Time	Currentl y Used Connecti ons	Connecti on Pool Size	Maximu m Connecti on Wait	JRE Version	Operatin g System	Database Driver Level
Average connections in use: 47 Maximum connection wait time: 57.67 Pool Usage EIII	GoSales2.ibm.com	03/31 1	13:50.8	11:04.0	47	50	57.67	16.2-Ь04	Window	3.58.82
Currently use Currently use Currently free	GoSales1.ibm.com	04/07 1	7.367	25.336	52	100	0.34	16.2-b04	Window	3.58.82
Client Comparison										



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Another addressed problem: SQL is generated ...









How Optim pureQuery Runtime can help

It offers three primary features:

- built into WAS 6.1+ 1. **Client optimization** which allows converting <u>any</u> Java applications from dynamic to static SQL execution z/OS CPU Utilization by SQL Execution Mod
- -fix or tune problematic SQL without changing application source code
- -Benefit from performance improvement and SQL injection prevention
- 2. **Annotation method style** to boost Java coding efficiency by offering an JPA like coding style via @nnotations, but without the need of an heavy EJB container
- 3. **Tracing SQL statements back to origin** source (via #1 or #2)





OPM can tell you where the query came from ...



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Product Architecture





For base product:

- Firefox or Internet Explore is required (1).
- WAS can be either installed by OPM, or an existing WAS 6.0.21+ reused (2).
- A DB2 V9.1+ is required to store performance information (3). A restricted-use DB2 license is shipped with OPM.

For Extended Edition (optional):

- C/C++ applications have to upgrade the CLI driver (4) to a specific level.
- Java applications have to upgrade the JCC driver to a specific JCC level (5A) and to install a pdq.jar file (5B) into the same directory where db2jcc.jar is stored



Tivoli and Optim – system wide monitoring with drilldown



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Client Success : Financial Software Provider - Yee Pay



Challenges

- Slow, unpredictable application response times resulting from poorly formed SQL
- Lack of insight into where and when performance bottlenecks occur
- Deep technical skill required to diagnose performance problems
- Inability to recreate performance problems making it impossible to diagnose issues
- Insufficient data to determine root cause
- Employees unable to complete routine tasks due to long application response times
- Inefficient use of human and IT resources
- Declining customer satisfaction

Solution

- IBM InfoSphere Optim Performance Manager Extended Edition
- Optim Query Tuner



Business Benefits

- Improved performance with optimized SQL statements
- Analyzed performance based on historical trends
- Identified performance bottlenecks before production impact to improve end user satisfaction
- Permanently solve performance problems rather than temporary workarounds
- Empowered IT staff to efficiently identify, diagnose, solve and prevent performance issues

Client Success



"In complex environments it can be very difficult to find performance bottlenecks. It can take several people with skills in application servers, networking and databases to analyze and then fix the bottleneck. OMP EE is a single tool that can handle all of that process. It is also very easy to use"

"Banks need to know when there's a problem. OPM EE presents powerful summaries, out of the box alerts and in-depth analysis that is available anywhere at any time."





"OPM EE has sensible defaults that give productive monitoring straight out of the box. The end-to-end monitoring capability from a single point of control saves costs and resources."



Client Success: US Financial Services Firm



Challenge

- Manage storage, maintenance and performance costs for hundreds of thousands of DB2 instances
- Eliminate reactive approaches to performance bottlenecks to ensure SLAs and high customer satisfaction
- Establish a scalable approach to managing historical performance data
- Empower DBAs to be more effective with powerful yet easy to use administration tools
- Break free from the raising costs of Quest software maintenance

Solution

- IBM InfoSphere Optim Performance Manager Extended Edition
- IBM InfoSphere Optim Database Administrator
- IBM DB2 Storage Optimization Feature



Business Benefits

- Comprehensive, proactive system performance management to mitigate risk of downtime
- Better resource utilization to minimize capital spending, achieved 60% compression rate
- Robust scalable repository for history performance data to diagnose problems at any point in time
- Detailed reporting to validate performance improvements
- Flexible capabilities for DBAs to streamline change management

"We adopted InfoSphere Optim Performance Manager to replace Quest Spotlight. With Optim we get more functionality for less cost. The historical repository provided with Optim saves us hours tedious work." — Database Manager, US Financial Services Firm

Client Success: Consumer Product Company

Challenge

- Develop a single, comprehensive view of performance across the enterprise
- Improve performance of business critical SAP applications
- Establish key performance indicators to ensure the DB2 and SAP environment support business goals
- Optimize the data warehouse to drive strategic decision making
- Run reports to analysis performance
- Indentify performance bottlenecks and document resolution

Solution

 IBM InfoSphere Optim Performance Manager Extended Edition





Business Benefits

 Comprehensive, proactive performance management to prevent problems before negative impact

- Better resource utilization to minimize capital spending
- Document improvements in data warehouse and SAP application performance
- Empower junior DBAs to contribute sooner
- Immediate ROI in terms of cost & performance
- Improved performance without negative product impact

"With InfoSphere Optim Performance Manager, our DBAs get a simple way to understand performance across the enterprise. Proactive alerts and the ability to set key performance indicators help optimize the performance of our data warehouse and SAP applications. We are also able to document cost savings with easy to use customizable reports." --Lead DB2 DBA

Some more 2010 Client Success





Health Care Service Corporation, a Mutual Legal Reserve Company







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