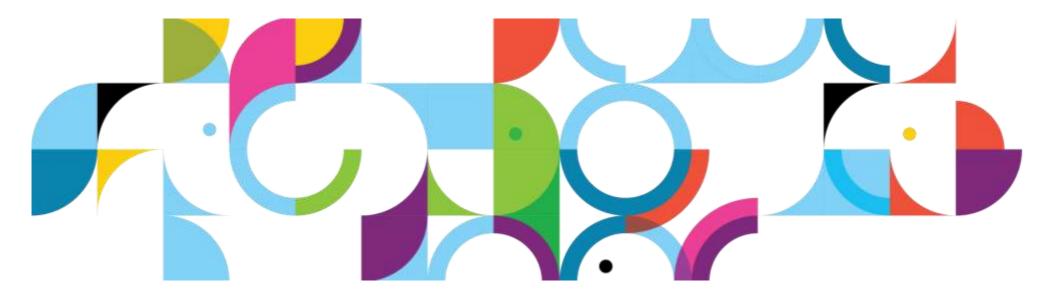


BM Technical Summit

Rapid Application Development on IBM Platform for Social Business





Agenda

- A brief History of Notes and Domino
- IBM Social Roadmap
- IBM Domino Application Development
- Xpages for Social Application Development
- Have you heard of Xworks server ?



Release 1.0 – A star is born

- Release 1.0 (1989)
- Release 1.1 (1990)
 - Encryption, signing, and authentication using RSA
 - Dial-up functionality
 - Import/export capability
 - Electronic mail system
 - DocLinks
 - ACLs
 - Replication
 - ...





Release 2.0 – Bigger and better

- Release 2.0 (1991)
 - C API
 - Column totals in views
 - Tables and paragraph styles
 - Rich text support
 - Additional formula language @functions
 - Address look-up in mail
 - Multiple Name and Address books
 - Return receipt for mail memos
 - Forwarding documents from mail

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Release 3.0 – Notes for everyone

- Release 3.0 (1993)
 - Full-text search
 - Hierarchical names, views, forms, and filters
 - Additional mobile features, including background replication
 - Enhanced scalability
 - Alternate mail capability
 - Selective replication
 - Support for AppleTalk
 - Support for Macintosh
 - Server for Windows



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Release 4.0 – A whole new look

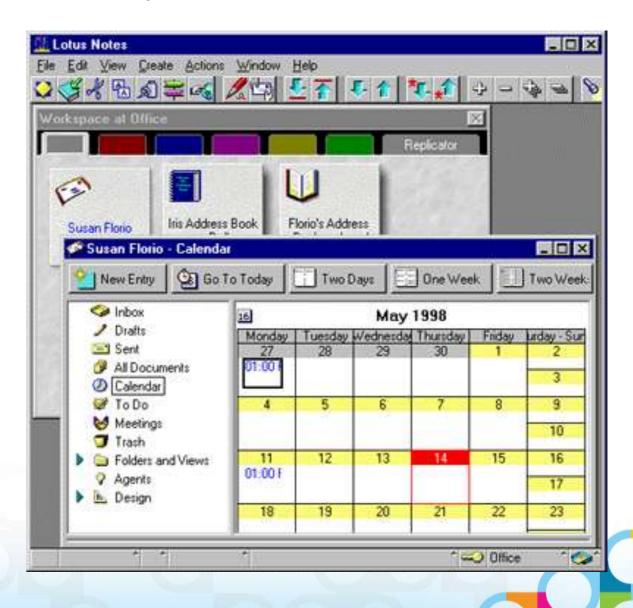
- Release 4.0 (1996)
- Release 4.1 (1996)
 - LotusScript
 - Three-paned UI
 - Pass-thru servers
 - GUI for administrators
 - Built-in Internet integration
 - IDE, infoboxes, ...
 - Action bars, navigators,
 - improved tables, ...
 - Security features
 - SOCKS support, HTTP proxy support





Release 4.5 – The Domino theory

- Release 4.5 (1996)
- Release 4.6 (1997)
 - Calendaring & Scheduling
 - STMP, POP3, cc:Mail
 - HTTP Server
 - Web-Access
 - Clustering
 - Directory Assistance
 - ECL
 - Java Agents
 - Hide Design Elements





Release 5.0 – Web integration

- Release 5.0 (1999)
 - Native MIME and SMTP
 - Directory Catalog
 - LDAP
 - CORBA
 - Java, JavaScript
 - TXL
 - ...

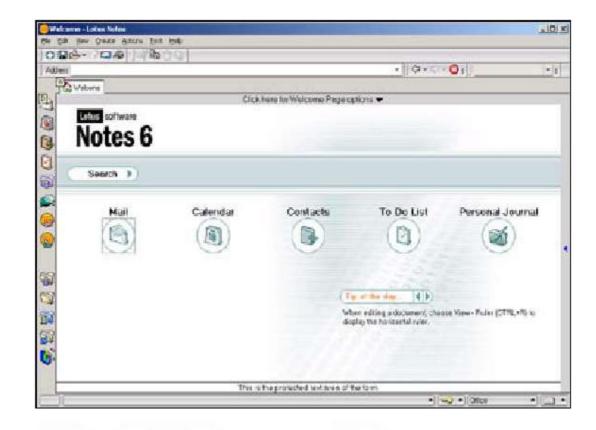




Release 6.0 – Faster, better, cheaper

- Release 6.0 (2002)
 - Welcome Page
 - TCO savings
 - C&S improvements
 - Design reuse features
 - Agent Debugging
 - Data Connections
 - iNotes
 - Directory Indexer
 - Policy Management

• ...







Release 6.5 – Everybody's talking

- Release 6.5 (2003)
 - Sametime integration
 - Expanded C&S functionality
 - Follow-Up flags
 - Message indicators
 - zLinux support
 - Unified Fault Recovery/Cleanup
 - Scripts (NSD)

• ...

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Release 7.0 – New Horizons

- Release 7.0 (2005)
 - Server performance improvements

Weiperne - Bill Letter Note:

Vest Grade Atlanta

- WAS integration
- DDM
- Activity Trends
- ADC
- SmartUpgrade
- 1024bit keys
- RnRMgr
- Autosave

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• Web Services

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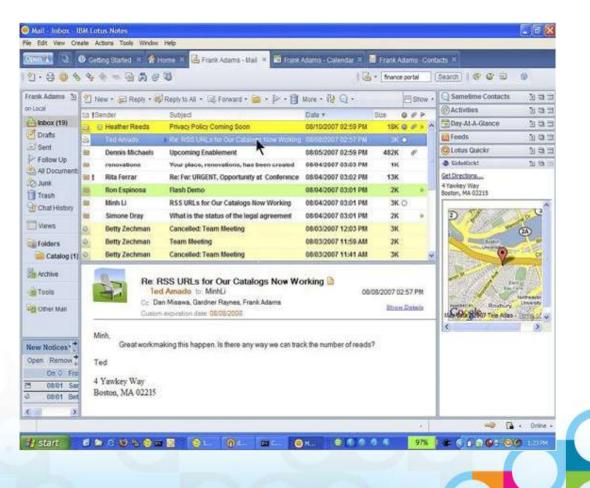
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Release 8.0 – Built on Eclipse

- Release 8.0 (2007)
 - Eclipse UI with Sidebar and Open Button
 - Widgets
 - Context-sensitive toolbars
 - Collaboration history
 - Conversation mode
 - Symphony integration
 - Enhanced Polices
 - Improved Internet
 - security features
 - Notes Traveler
 - F5 vs F9

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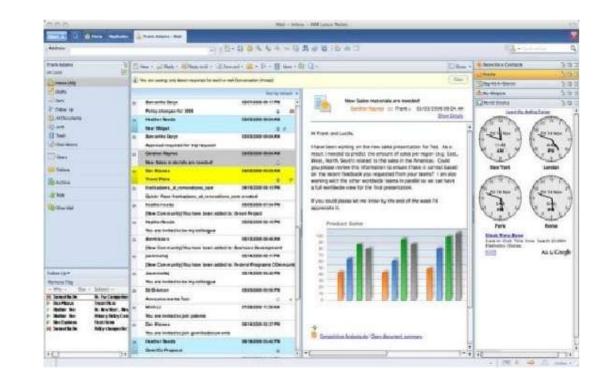




Release 8.5 – Single point of access

• Release 8.5 (2008)

- ID-Vault
- Connections integration
- Enhanced Type-ahead
- Extended support for calendars
- vCard import/forward
- Mac OS X support
- Enhanced widgets and
- livetext support
- Lotus Protector integration
- Recent contacts improvements
- Xpages
- •••

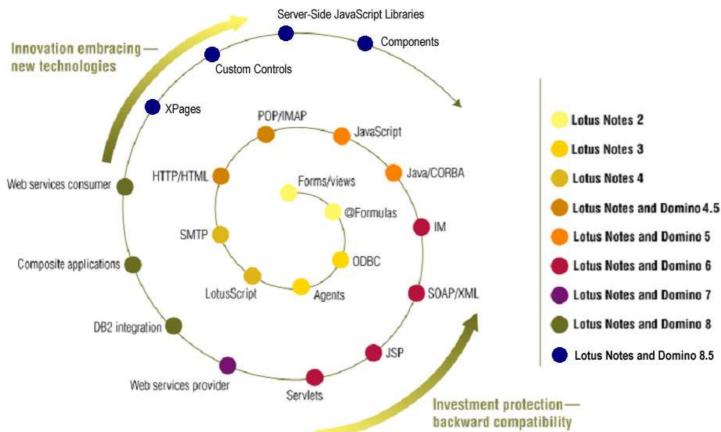






Notes / Domino Proven in Production

Release to Release Compatibility = Longer Lasting Applications



- Responding to user requirements
- New functional าancements

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And now 8.5.4 9.0 Social Edition

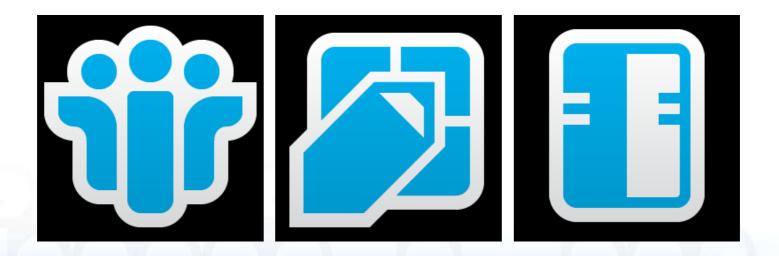
- Originally to be released as 8.5.4 and released in Sept 2102
- For various reasons that date slipped to October, then November, then...
 - Feedback from Design Partners
 - Discussions with customers
- All conspired to move the release date to Q1 2013
 - Allowed a lot of finishing touches
 - Additional testing
 - UI "fixes"
 - Polishing





Which leads us too...

IBM Notes Social Edition 9.0 IBM Domino Social Edition 9.0





NDSE is the on-ramp to becoming a social business! The IBM **Platform** for Social Business

IBM Social Business Solutions	Smarter Workforce	Smarter Commerce
Access Options:	Smartphone	Tablet Desktop
Social Integration:	BM Platform for Social IBM WebSphere Portal	Business IBM Web Content Management
Social Networking IBM Connections IBM Sametime IBM Domino Social Edition	Social Analytics IBM Social Analytics Suite	Social Content IBM Enterprise Content Managemen



Why Notes 9, Why Now? Because this is where everyone does their work!

"The report of my death was an exaggeration..." - Mark Twain

Business emails/day: 116 BILLION⁽¹⁾ Increasing through 2016

Facebook posts / day: 2.5 BILLION⁽²⁾

Tweets / day: 400 MILLION⁽³⁾

(1) Osterman Research (2010), "Results of a survey of the use of email, social networking and other applications", combined with IBM estimate of 800 Million workers worldwide have email at work.".
(2) GigaOM, August 2012
(3) CNET News, June 6 2012



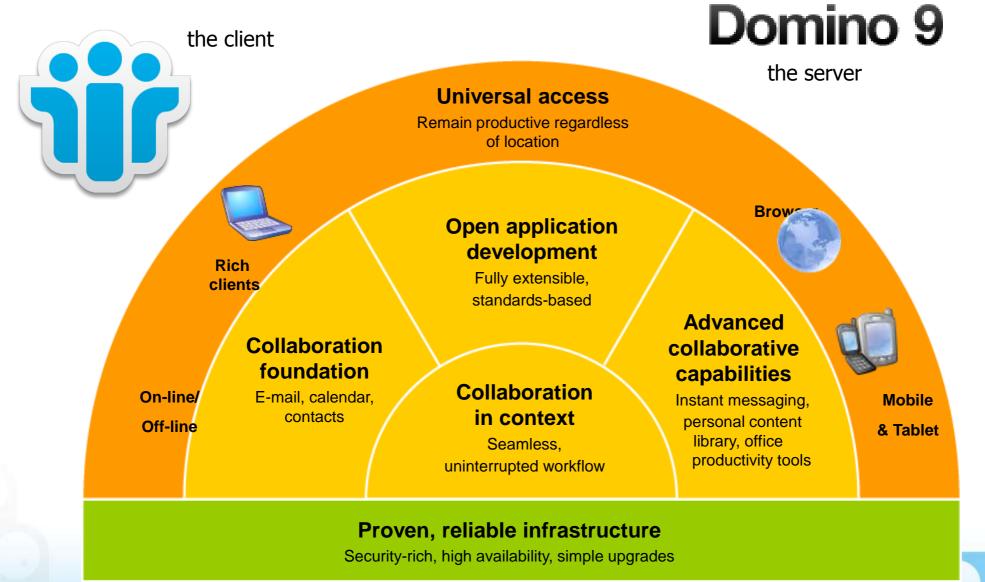
Why is e-mail so important in the path to becoming a Social Business?

- E-mail is a mature technology and one that is often the lowest common denominator for communication
- Everyone is seeing higher volumes of email to process than ever before and the trend is continuing
- With this volume and associated time spent processing e-mail, a unique opportunity to inject social capability "where the eyeballs are" and drive adoption exists
- Digital natives and digital immigrants can work as they choose
 this is our competitive advantage to seize!

IBM. 🕉

IBM Client Strategy

The flexible and comprehensive collaboration solution





Domino as an application development platform

- * Comprehensive and extensible platform that delivers everything needed (Web 2.0 server, NoSQL data store, directory, security and integrated development tools) to deliver an end to end solution.
- * Straightforward and simple installation and configuration as well as easy application deployment and lifecycle maintenance means fewer IT resources needed to maintain your application infrastructure.
- ★ XPages provides an enterprise ready Java/OSGi based Web 2.0 programming model that is tailored for web developers yet allows Java developers to do very powerful things.
- Standards based XPages framework provides a large library of rich web controls (including Dojo), incorporates built in Ajax services, and allows developers to tap into endless open source and 3rd party assets, all which help ensure a modern and responsive application user experience.
- One programming model for building applications accessible from desktop web, mobile web, mobile hybrid and rich clients.
- ★ Out-of-the-box mobile controls allow developers to quickly deliver mobile web access to iPhone, iPad and Android devices and Domino REST services for building mobile hybrid applications using IBM Worklight
- * Unrivaled release to release application compatibility helps maximize return on investment.
- Innovative ability to deliver application services to users mail inbox or activity streams using OpenSocial Embedded Experiences enhances and extends the basic notification by making them actionable with the latest data

Social Business

IBM 🕉

"Social Mail" is the evolution of messaging to include social capabilities...delivered in the context of where you choose to work





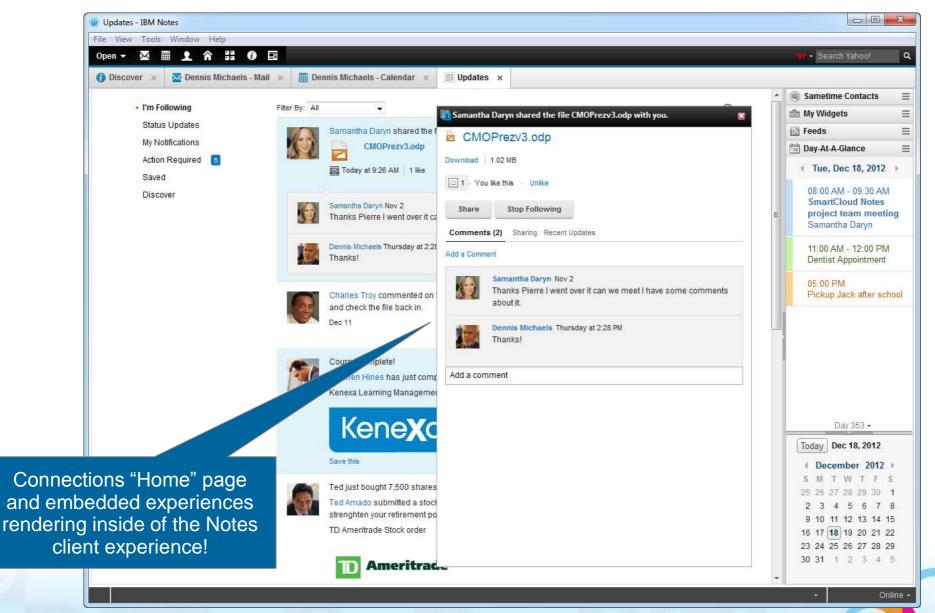
Realizing the Social Vision in the IBM portfolio





"Updates" page

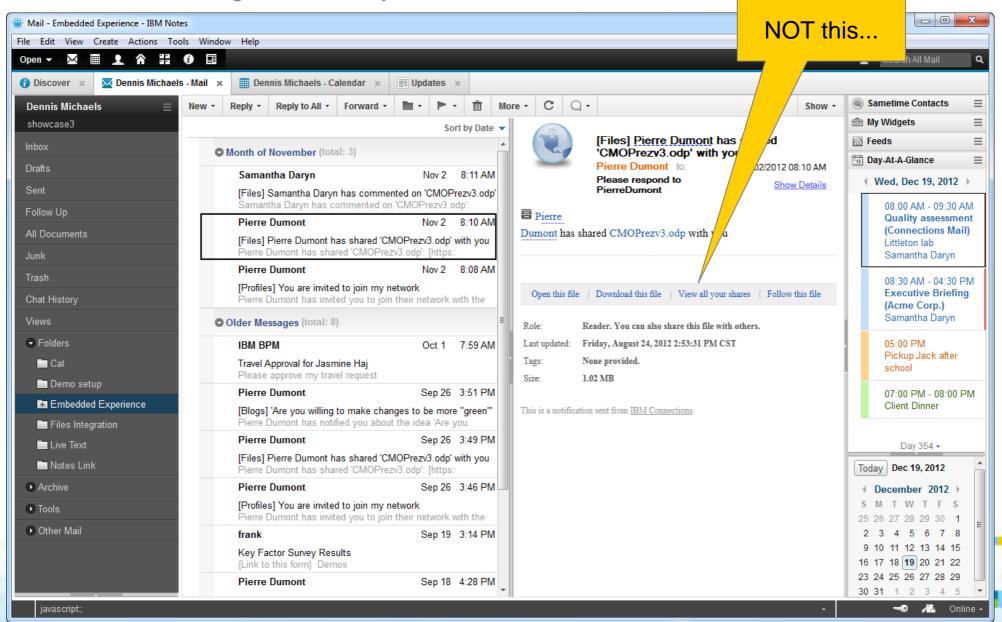
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Embedded Experiences

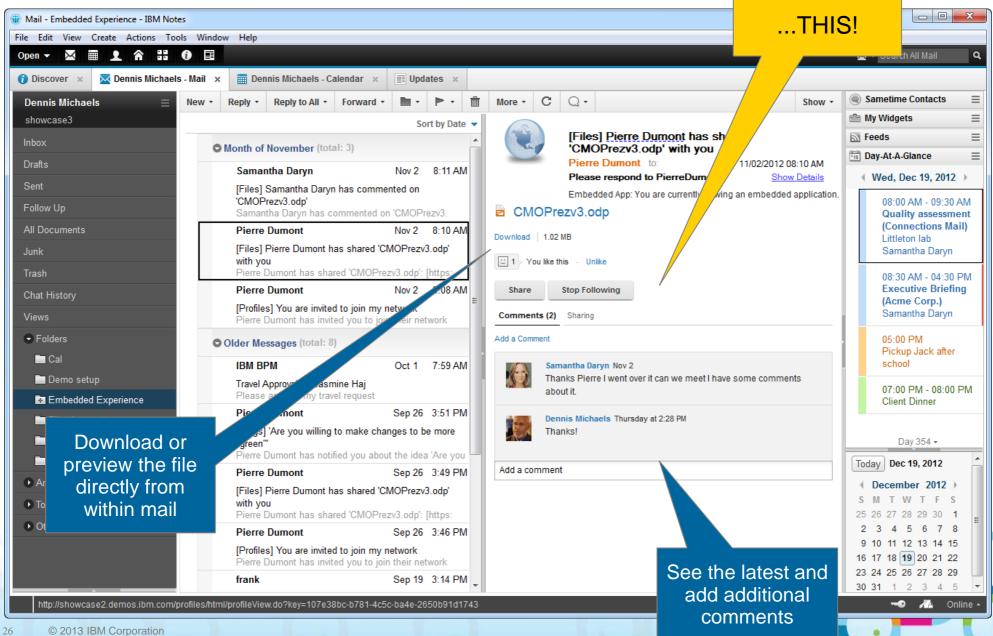
Work without switching context...stay focused





Embedded Experiences

Work without switching context...stay focused

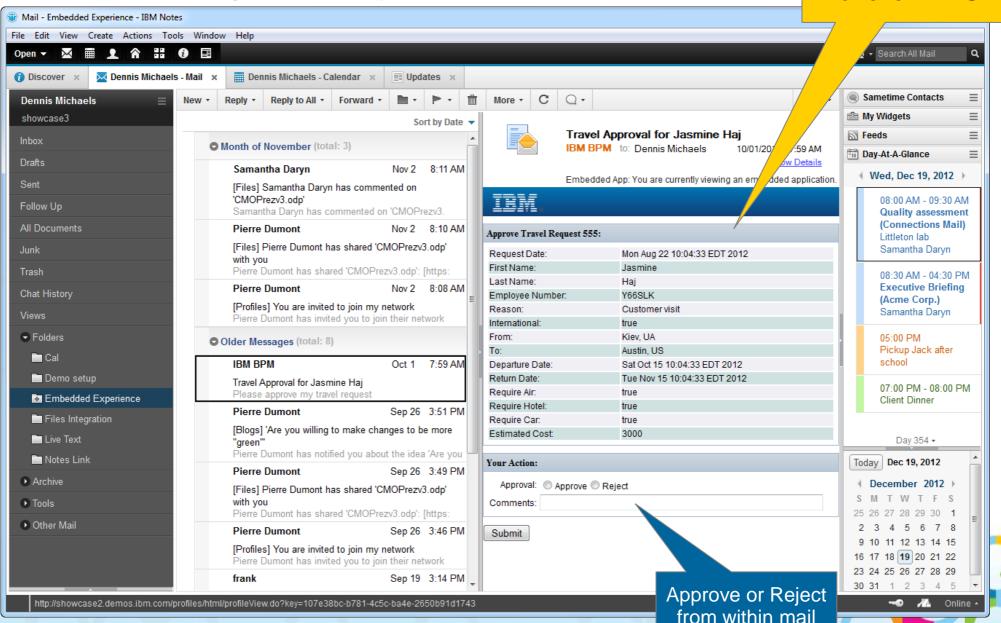




... or even THIS!

Embedded Experiences

Work without switching context...stay focused





Social Enabling Technologies

- Definition: Custom social applications
 - Applications that provide social and collaborative functionality and/or
 - Applications that leverage existing social software
- Social software as well as other cloud based and on-premises services provide REST APIs
 - Custom social applications that leverage social software need to consume REST APIs



XPages Social Enabler and IBM Social Business Toolkit SDK

- Infrastructure to easily inovke REST APIs
 - XPages social enabler
 - IBM Social Business Toolkit SDK

Benefits

- Isolates complexity related to authentication mechanisms
- Makes it easy to switch between multiple environments
- Provides easy to use objects with many code examples





IBM Social Business Toolkit SDK

- Targets the broader range of developers
 - Focus on web technologies: HTML, JavaScript and CSS
 - Also supports Java[™] developers, and more over time

Simplifies access to …

- IBM Connections
- IBM SmartCloud[™] for Social Business
- Other REST services
- Provides new APIs and services designed to help developers build unified user experiences and consistent extensibility independent c⁻
 - Product,
 - Delivery model (cloud, on-premises) and
 - Client type (desktop client, browser, mobile)







XPages Social Enabler

- The social enabler is an infrastructure to invoke REST APIs
- Available on OpenNTF with samples to connect to …
 - IBM Connections, IBM SmartCloud for Social Business, etc.

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Ni9-NiklasHeidloff	shared folder	Root				Previous 1 Ne
			Title	Size	Version Updated	Path
OpenNTF	shared folder		DAS1.gif	56.3 KB	14.0	DAS1.gif
Photos	folder	— <u></u>	Getting Started.pd	if 225.4 KB	7.0	Getting Started.p
Public	folder		Ni9-NiklasHeidlo	ff 0 bytes	33.0	Ni9-NiklasHeidlo
			OpenNTF	0 bytes	31.0	OpenNTF
n Test	shared folder		Photos	0 bytes	1.0	Photos
DAS1.gif	image gif		Public	0 bytes	2.0	Public
Getting Started.pdf	document pdf		Test	0 bytes	12.0	Test





XPages Social Enabler and IBM Social Business Toolkit SDK

- IBM Social Business Toolkit SDK
 - For web and Java (including XPages) developers
 - Advantages:
 - Convenience Java APIs to access IBM Connections and IBM SmartCloud
 - OAuth 2
 - Anonymous users
- XPages social enabler
 - For XPages developers
 - Advantages:
 - Persistent web security store
 - Ltpa
 - XPages controls (e.g. data sources, user bean)
- Goal: Integrate SDK in future XPages extension library release



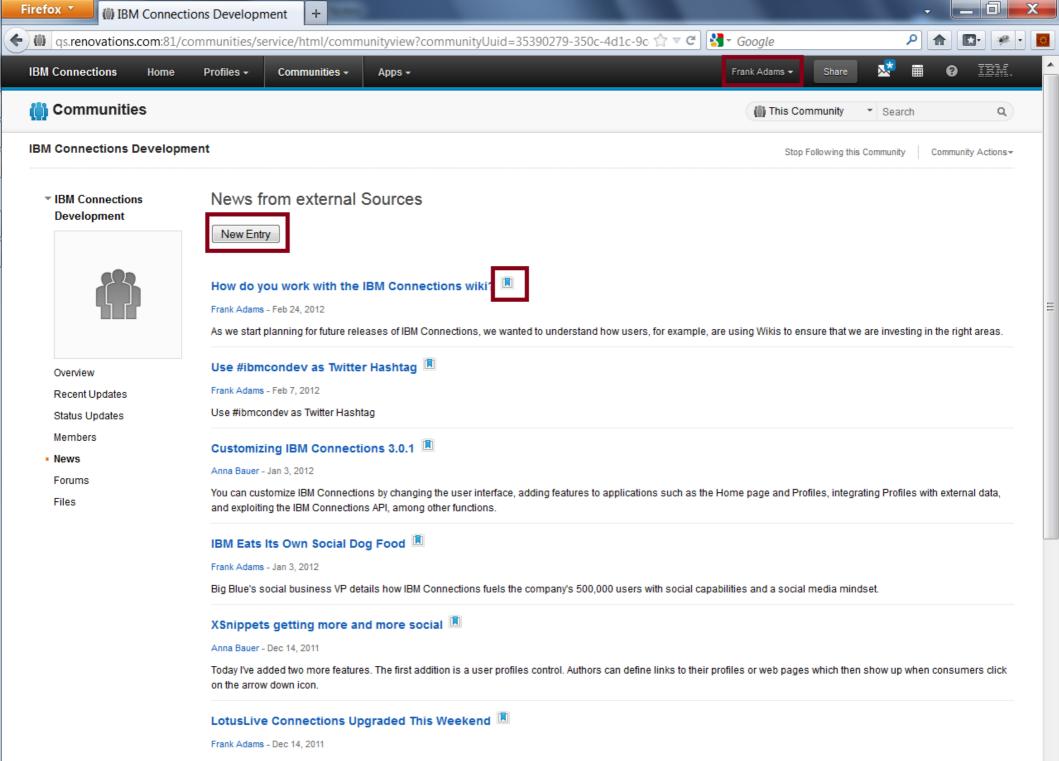


Demo

- Create bookmarks in IBM Connections from XPages
 - Via XPages social enabler







Over this past weekend, we finalized some upgrades to LotusLive Connections, our multi-tenant IBM Connections solution in the cloud.

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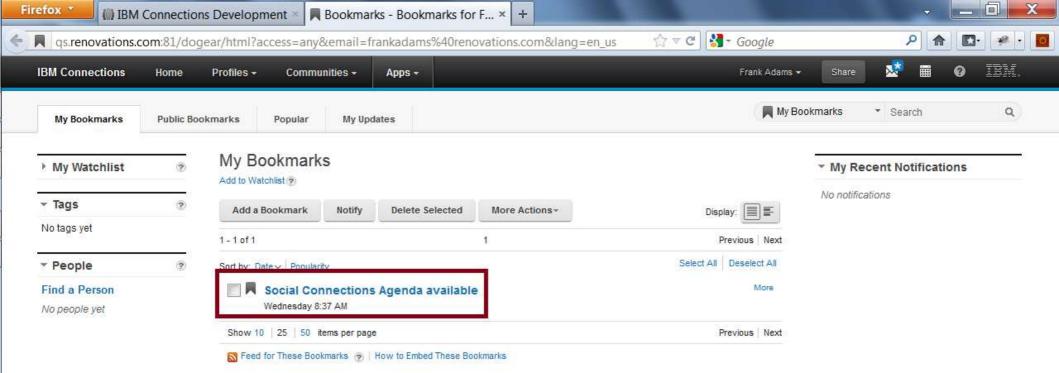
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	Social Connections Agenda available 间 Frank Adams - Nov 21, 2012 Test					
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Members • News Forums Files	Use #ibmcondev as Twitter Hashtag I Frank Adams - Feb 7, 2012 Use #ibmcondev as Twitter Hashtag					
	Customizing IBM Connections 3.0.1 🔳					
	Anna Bauer - Jan 3, 2012 You can customize IBM Connections by changing the user interface, adding features to applications such as the Home page and Profiles, integrating Profiles with external data, and exploiting the IBM Connections API, among other functions.					
	IBM Eats Its Own Social Dog Food 闻					
	Frank Adams - Jan 3, 2012 Big Blue's social business VP details how IBM Connections	fuels the company's 500,000 users with social capabilities and a social media mindset.				
	XSnippets getting more and more social 🔳					
	Anna Bauer - Dec 14, 2011					

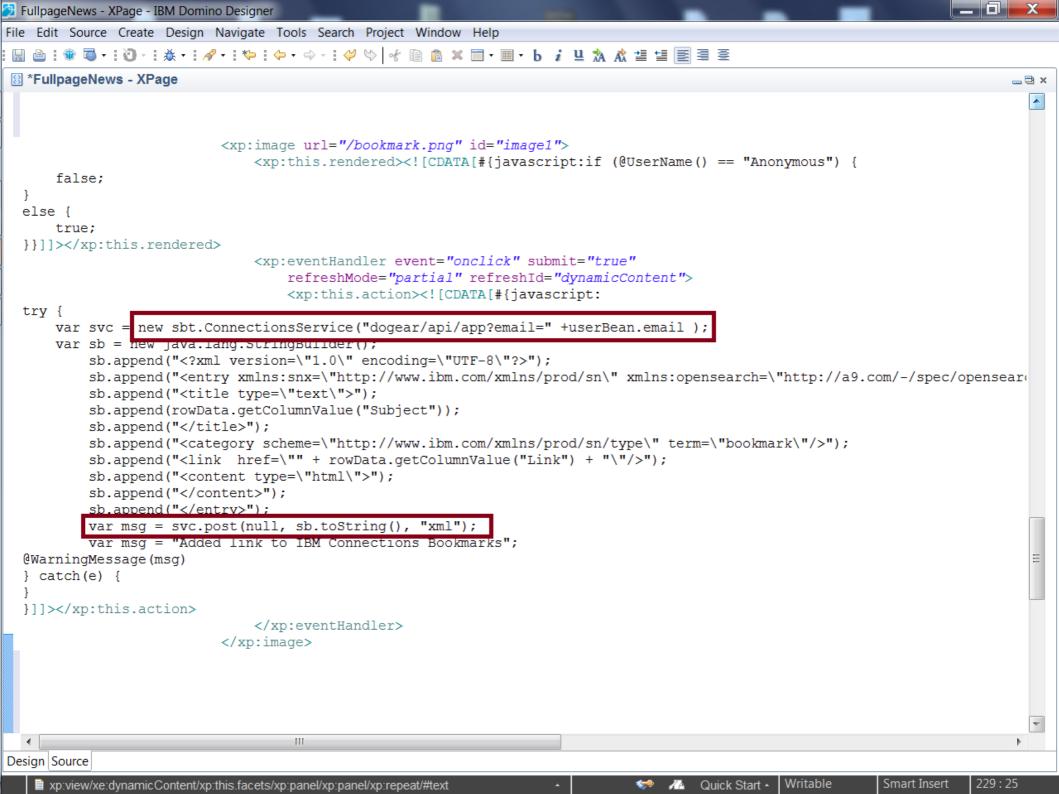
Today I've added two more features. The first addition is a user profiles control. Authors can define links to their profiles or web pages which then show up when consumers click on the arrow down icon.

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Today I've added two more features. The first addition is a user profiles control. Authors can define links to their profiles or web pages which then show up when consumers click on the arrow down icon.



Home Demo Help IBM Lotus Support Forums Bookmarking Tools About IBM Connections on ibm.com Submit Feedback



XPage Properties Editor - MemACL - IBM Domino Designer

File Edit Create Design Navigate Tools Search Project Window Help

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XPage Properties Editor - MemACL

Page Generation Properties

HTML Generation

Client validation:	Server default	🔘 On	Off	
Compression:	Server default			•
Encoding:	Server default			•
HTML doctype:	Server default			•

- Generate meta tags in the HTML header
- Force content type to application/xhtml+xml
- Page redirect mode
- Allow zero rows in repeat controls

Active Content Filtering

Display filter type:	Server default 🔹
Save filter type:	Server default
Config file:	

Rich Text Options

Save links in:

Notes format
Web format

XPage Libraries

Select the libraries of extended XPage controls to use in this application.

Library ID	
com ibm xsp sbtsdk library	
com.ibm.xsp.extlib.library	
com.ibm.xsp.extlibx.library	
com.ibm.xsp.extlibx.bazaar.	library

When running on the Web, the libraries must be available on the server. When running on the Notes client, the library plug-ins must be installed on the client.

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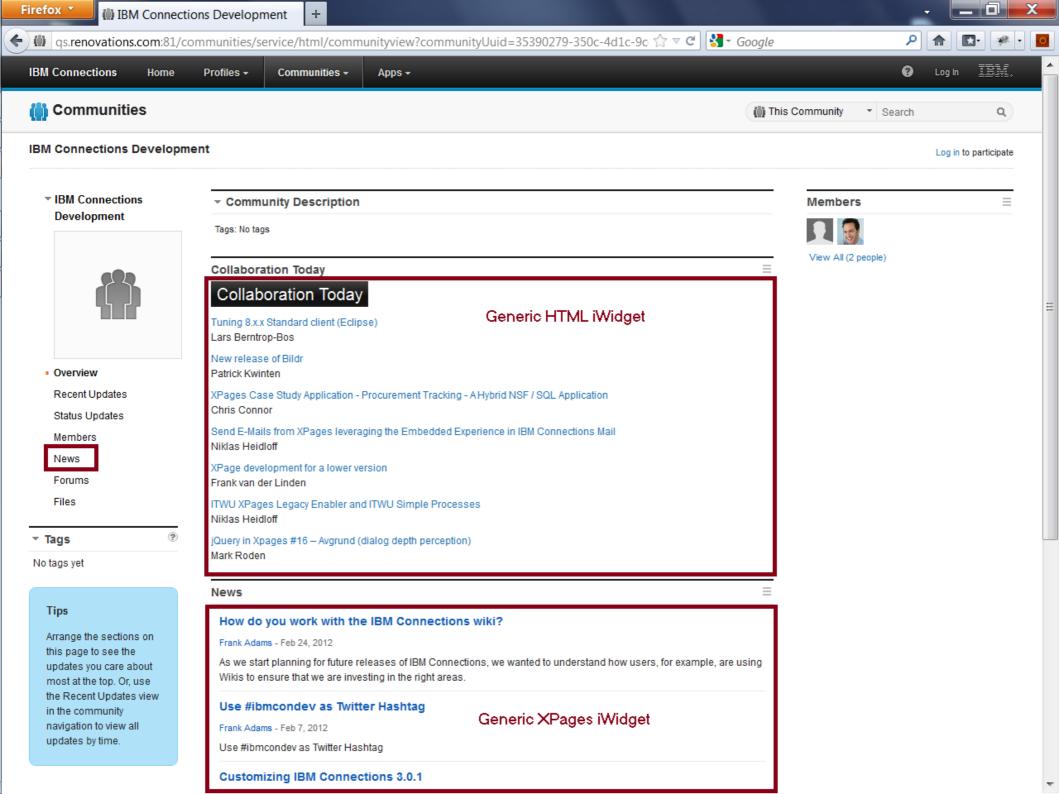
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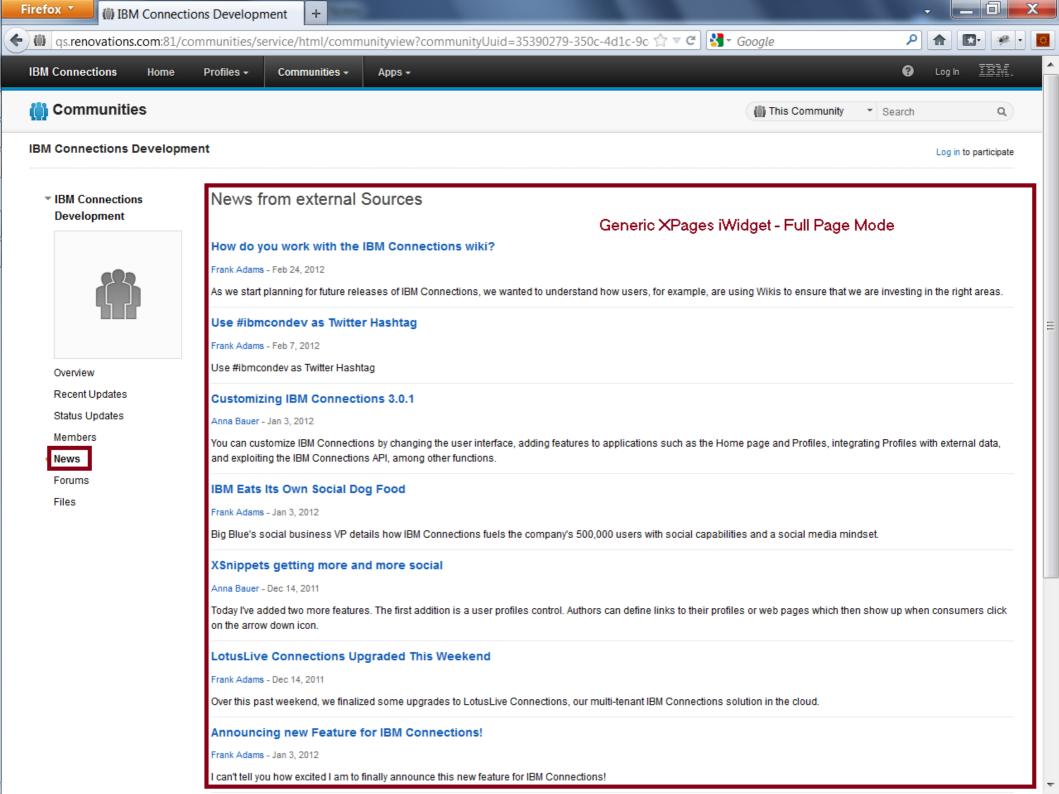


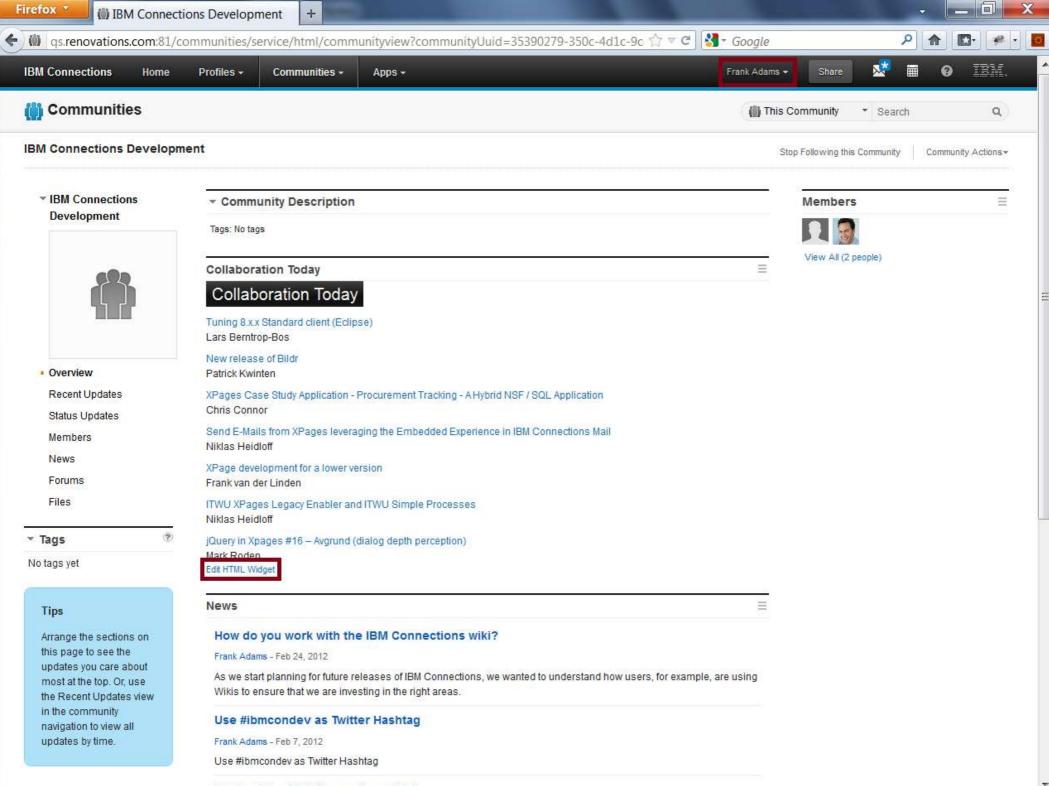
Extensions to IBM Connections via iWidgets

- Home pages, communities and profiles can be extended via iWidgets
- Designer allows definition of iWidgets for XPages
 - Goal: Improvements for sizing and full page mode

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Customizing IBM Connections 3.0.1

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(ii) IBM Connections Development +

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Arrange the sections on	How do you work with the IBM Connections wiki?	
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updates you care about most at the top. Or, use the Recent Updates view	As we start planning for future releases of IBM Connections, we wanted to understand how users, for example, are using Wikis to ensure that we are investing in the right areas.	
in the community navigation to view all	Use #ibmcondev as Twitter Hashtag	
updates by time.	Frank Adams - Feb 7, 2012	
	Use #ibmcondev as Twitter Hashtag	
	Customizing IBM Connections 3.0.1	
	Anna Bauer - Jan 3, 2012	
	You can customize IBM Connections by changing the user interface, adding features to applications such as the Home page and Profiles, integrating Profiles with external data, and exploiting the IBM Connections API, among other functions.	
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Share Your First File

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Social**Business**

- **OpenNTF** Projects
 - Generic NSF View Widget for IBM Connections by Rene Winkelmeyer
 - IFrame-able View Controls by Jesse Gallagher
 - Notes mail and calendar for IBM Connections 3 by David Marko and Stanislav Marszalek
 - Attendance Widget for IBM Connections by NithyaPriya Rajkumar and Abeish Babu









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Generic NSF View Widget for IBM Connections

Overview	0011011011	ier nen magerier iem een	ie e u e u e u e	
Downloads / Releases News	Owners	Rene Winkelmeyer	Category	Presentation & View Utilities
Screenshots	Contributors	Rene Winkelmeyer	Platform	R 8.5.3
Documentation	Downloads	37 Download latest release	Last Release	Dec 3, 2012
Feature Requests	Rating	☆☆☆☆☆ (0 ratings)	Project Creation	Dec 2, 2012
Defects	Status	Active	Short URL	Not defined
Discussions	Description	Generic widget which allows to display any	In Catalog	No
Help Wanted	1999-1999-1999-1999-1999-1999-1999-199	Notes document data from Notes views.	3	
Reviews				

The Generic NSF View Widget for IBM Connections has a simple, single purpose: to display data from in Notes views containes Notes documents. Point.

Some highlights:

- Administrators only have to enable HTTP only on one Domino server but data can be accessed from any Domino server in the
 organization including automatic cluster failover handling.
- Users (widget owners or community moderators) may define the source database, the used view, the Notes document fields or the HTML for displaying the data - or administrators can define them globally.
- Built-in dojo dialog box support and multi language admin interface.
- The widget XML file may be taken as template for multiple, different widgets.
- All configuation data is managed and hold in IBM Connections. NSF is just the source.



EMail Project Owners

Create Defect

Create Review

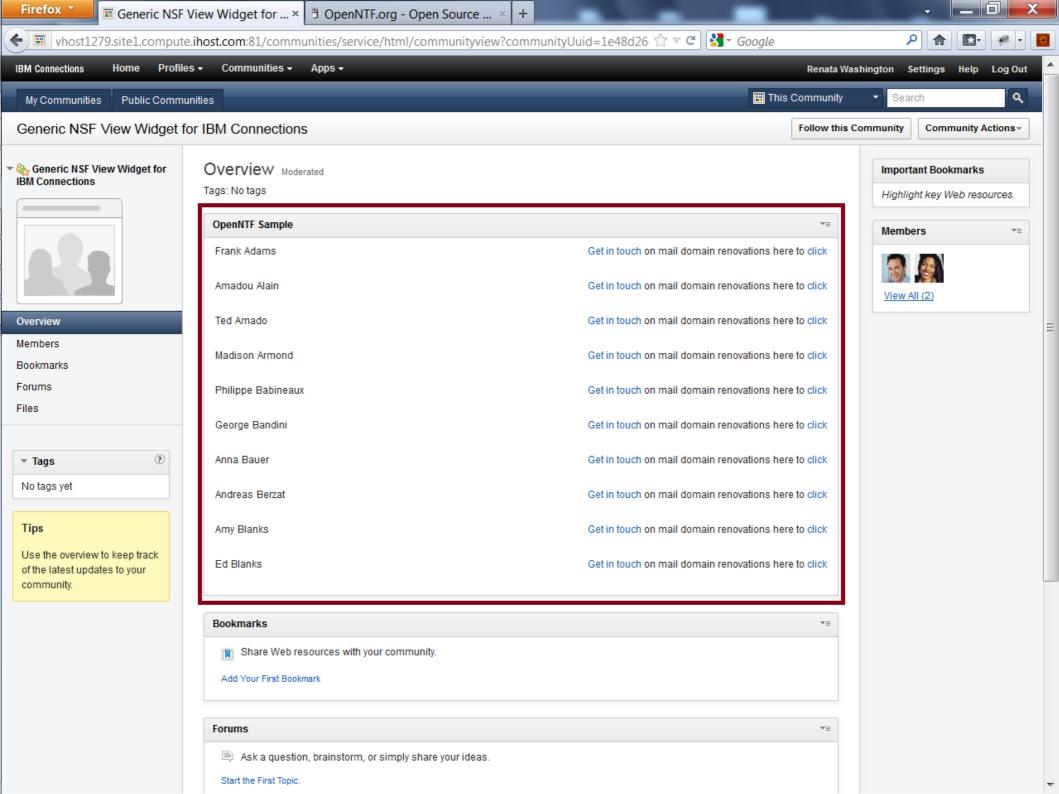
Rate Project

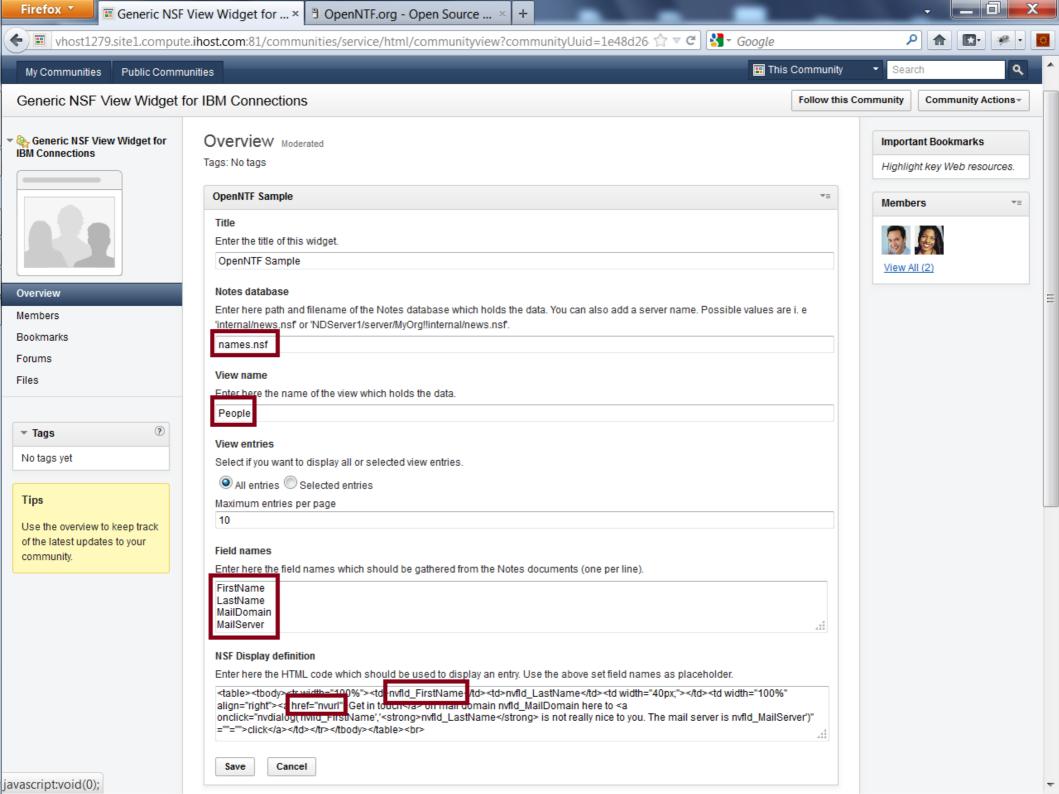
Create Discussion

Create Feature Request

Subscribe to Project (RSS)

Overview





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IFrame-able View Controls

Overview	in rame-ac				
Downloads / Releases News	Owners	Jesse Gallagher	Category	Admin Utilities	
Screenshots	Contributors	5-	Platform	R 8.5.3	
Documentation	Downloads	53 Download latest release	Last Release	Dec 3, 2012	
Feature Requests	Rating	☆☆☆☆☆ (0 ratings)	Project Creation	Dec 2, 2012	
Defects	Status	Active	Short URL	Not defined	
Discussions	Description	Ahandful of XPages/CCs for embedding	In Catalog	No	
Help Wanted		existing and generating new views/queries	Constantine en 🕒		
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This database contains three small XPages:

- · View This just displays a view designated by the query parameters using the Dynamic View Panel and my
- DynamicViewCustomizer bean
- . FTSearchPage and the FTSearch CC This performs an FT search in the designated database and returns a view-like table containing the requested fields as columns, all sortable
- DynaViewPage and the DynaView CC This generates a view in the designated database (or re-uses one it previously created) to match the requested selection formula and requested columns

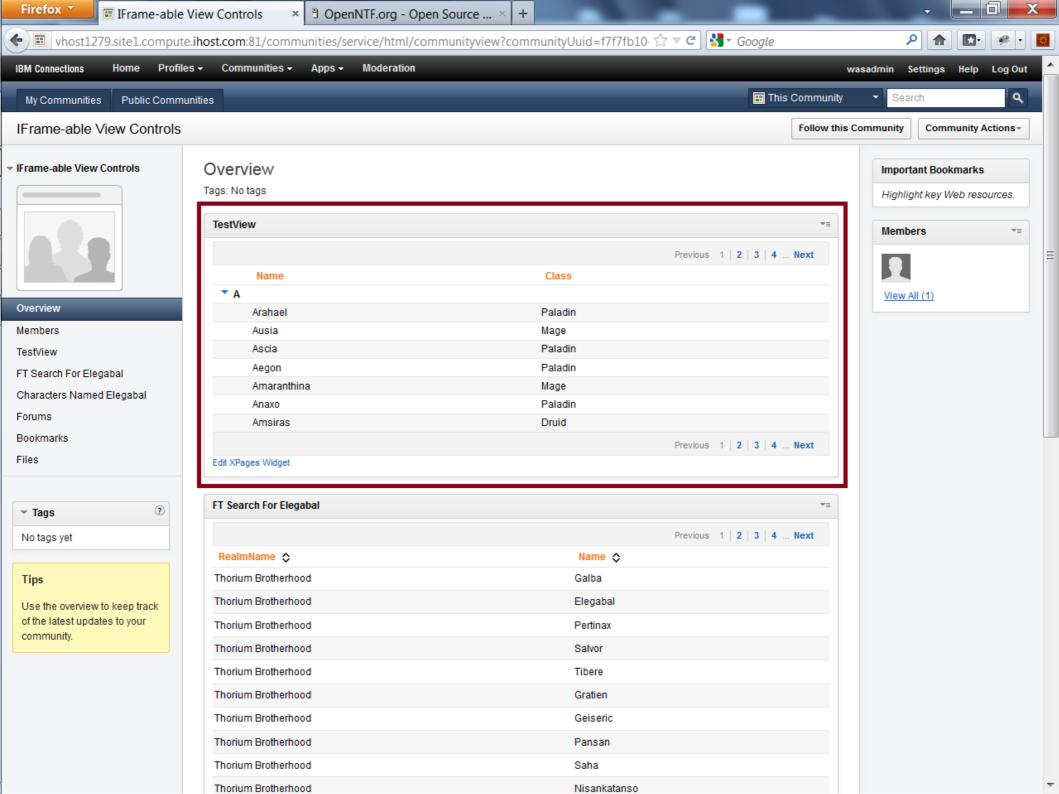
The primary potential use for these is in a situation like with Connections, where you want to display some Notes data in a generic and easily-modifiable way without having to manually adjust the design of the database.

EMail Project Owners Create Feature Request Create Defect Create Discussion Create Review Rate Project Subscribe to Project (RSS)

Overview

Reviews

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Tips

Use the overview to keep track of the latest updates to your community.

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🗎 Ask a question, brainstorm, or simply share your ideas.

Start the First Topic.

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Notes mail and calendar for IBM Connections

Owners	David Marko	Category	Calendaring & Scheduling
Contributors	Stanislav Marszalek	Platform	R 8.5.3
Downloads	33 Download latest release	Last Release	Nov 26, 2012
Rating	Rating ☆☆☆☆☆ (0 ratings)		Nov 23, 2012
Status Active		Short URL	Not defined
Description Notes mail and calendar for IBM Connections		In Catalog	No

Application description:

Application 'Notes mail and calendar for IBM Connections' has been released as a part of the fourth development contest on OpenNTF.Org. Application created using xPages technology is designed to maintain an access to users mailboxes (email and calendar) located on IBM Domino server via a widget in IBM Connections environment. Application takes advantage of single sing-on between IBM Connections server and IBM Domino server and provides integration with IBM Connections activities and bookmarks.

What is in the package?

a) Email – easy access to the incoming and sent emails. Users can send a new email or reply to existing one in a fast way. Users can create a new IBM Connections activity or bookmarks from email.

b) Calendar - an access to user's IBM Notes calendar allows to display the calendar entries in week, month, day views and creating new entries and editing the existing ones. User can create a new Connection Activity from calendar entry.

Technical information:

- Domino 8.5.3 + Extensions Library
- GUI created using Twitter Bootstrap
- xPages based
- integrated with IBM Connections using Social Enabler

How to install:

- · download the installation package from openNTF
- · copy provided database to data directory on LN server and sign the design
- add users to ACL with author or editor access based on requirements
- · users must have an access to NAB (public name and address book) as readers at least
- setup the IBM Connections SSO and widget integration using files enclosed in the package
- · adjust URLs to your IBM Connections server in faces-config.xml file

EMail Project Owners Create Feature Request Create Defect Create Discussion Create Review Rate Project Subscribe to Project (RSS)

Overview

News Screenshots Documentation Feature Requests

Defects Discussions Help Wanted Reviews

Downloads / Releases



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Attendance Widget for IBM Connections

es	Owners	NithyaPriya Rajkumar	Category	Time Tracking	
	Contributors	NithyaPriya Rajkumar, abeish babu	Platform	R 8.5.2	
	Downloads	48 Download latest release	Last Release	Nov 27, 2012	
	Rating	☆☆☆☆☆ (0 ratings)	Project Creation	Nov 26, 2012	
	Status	Active	Short URL	Not defined	
	Description	Attendance Widget for IBM Connections	In Catalog	No	

BEGIN and END Your Work day with IBM Connections - Go SOCIAL ! Work SOCIAL !! Live SOCIAL !!!

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Overview

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Downloads / Release:

Attendance Widget acts as an interactive interface to integrate the Attendance Tracking System with IBM Connections. In any Organization, an employee starts their work day with keying in their presence to work through an Attendance system. By Integrating the attendance system with IBM Connections, we can also make the users to get socialize every day by logging in IBM Connections, keying attendance followed by tracking the happenings in the organization through our IBM Connections, Communities, Wikis, directory, profiles, blogs etc.

This Attendance Widget enhances the employee interactions, from the point they Check In the Attendance system through IBM Connections to the point they Check Out, during which they are accessing the Social media throughout their active time and enables them to contribute more to the linked community.



It also enables them to view their attendance reports and the web pages are designed with XPages which gives better User Interface, intuitive framework and swift response in the web interface.

NOTE: Please refer the attached User Manual for the steps to integrate the widget in your Social setup.

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Web Pages vs OpenSocial Gadgets in Embedded Experiences

Web pages

- URLs to web pages rendered in iframes
- Context is passed via URL parameters
- SSO and basic authentication
- Access to IBM Connections via IBM Connections REST API

OpenSocial gadgets

- XML descriptors
- Context is passed via OpenSocial container
- OAuth and SSO (SSO only in IBM Connections 4, not IBM Notes 9)
- OAuth to third party services is handled by the container
- Access to IBM Connections via IBM Connections REST API (superset of OpenSocial APIs)
- Contributions of actions in menus and toolbars
- Two types
 - URL content rendered in iframes
 - HTML content



Send Mail Action

- Goal for IBM Notes and Domino 9: Provide new send mail action
- Drag & drop simple action to facilitate sending basic mail
- Ability to send both plain text and html parts
- Deliver option support
- Embedded experience support
 - Encapsulates required JSON payload for embedded experiences
 - Options for web pages or OpenSocial gadgets
 - Name/value UI to easily add gadget context properties





Demo

 Send mails with embedded experiences rendering XPages web pages in IBM Connections mail, IBM Notes and IBM iNotes



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Cannot access the travel expense application

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Ticket closed, resolution: i fixed this by Samantha Daryn on 12/10/12 6:26 AM

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My Closed Tickets

Can't connect over VPN

9740094221 | Closed | VPN | High

Ticket closed, resolution: User config by Samantha Daryn on 12/10/12 6:02 AM

Cannot access the travel expense application

6641116162 | Closed | Printer | Medium

Ticket closed, resolution: i fixed this by Samantha Daryn on 12/10/12 6:26 AM

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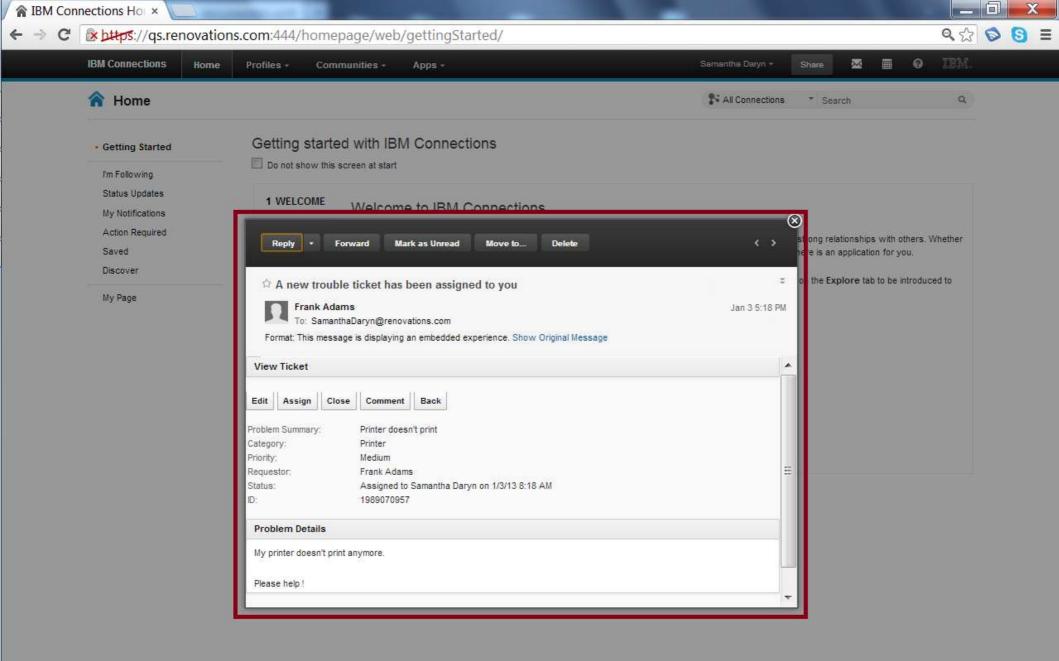
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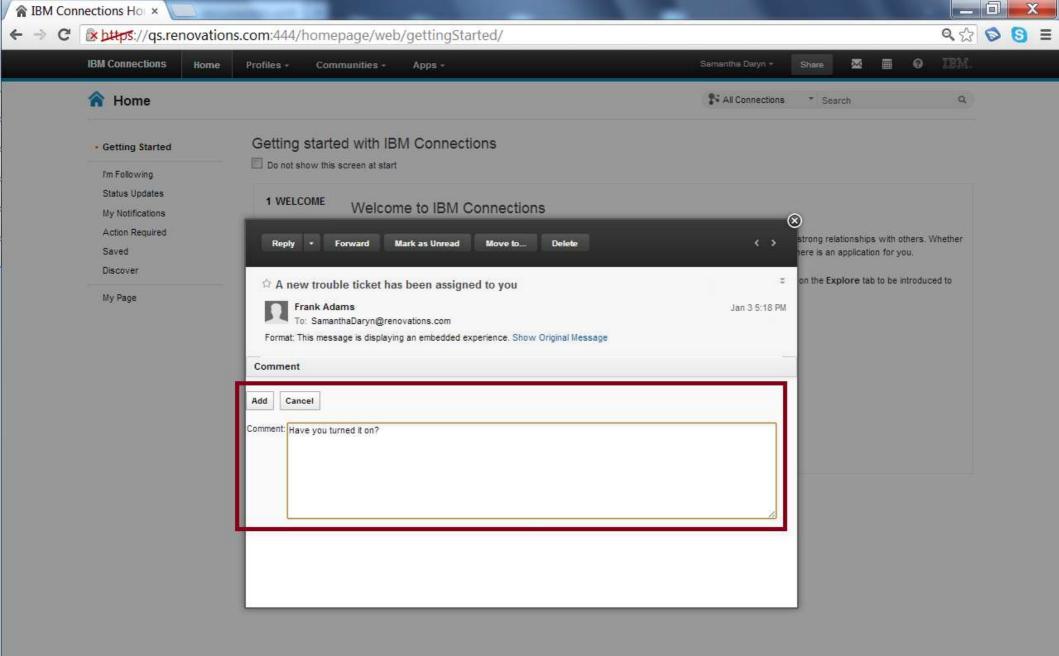
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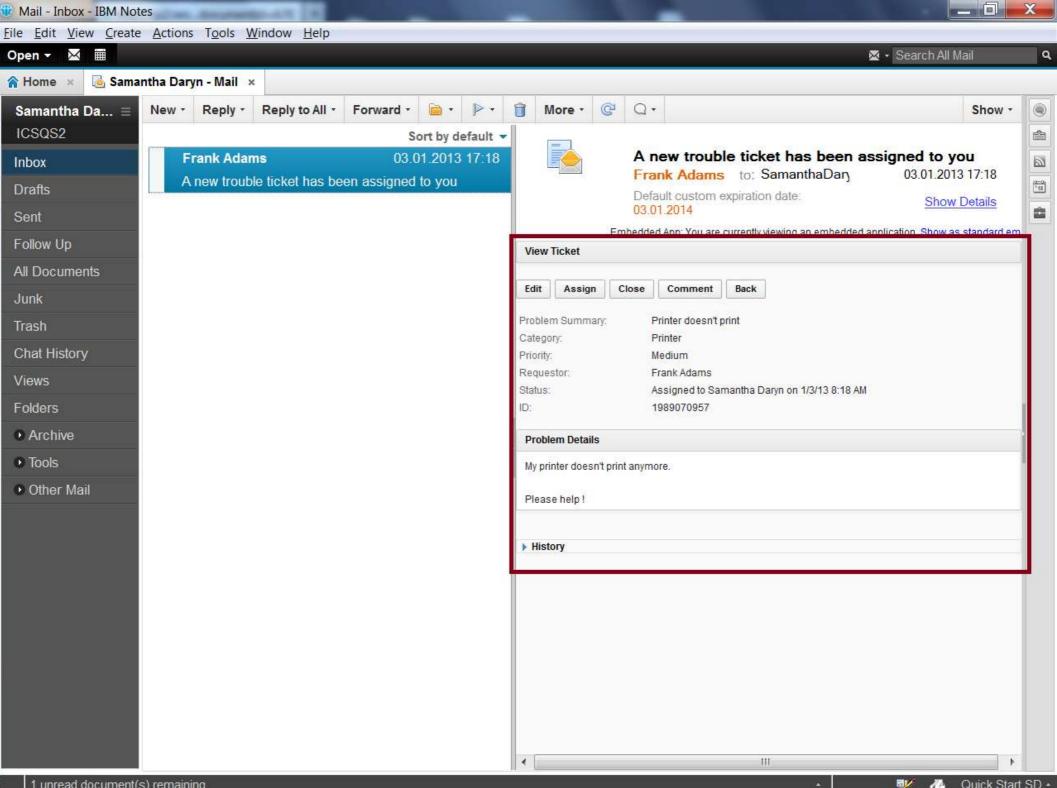
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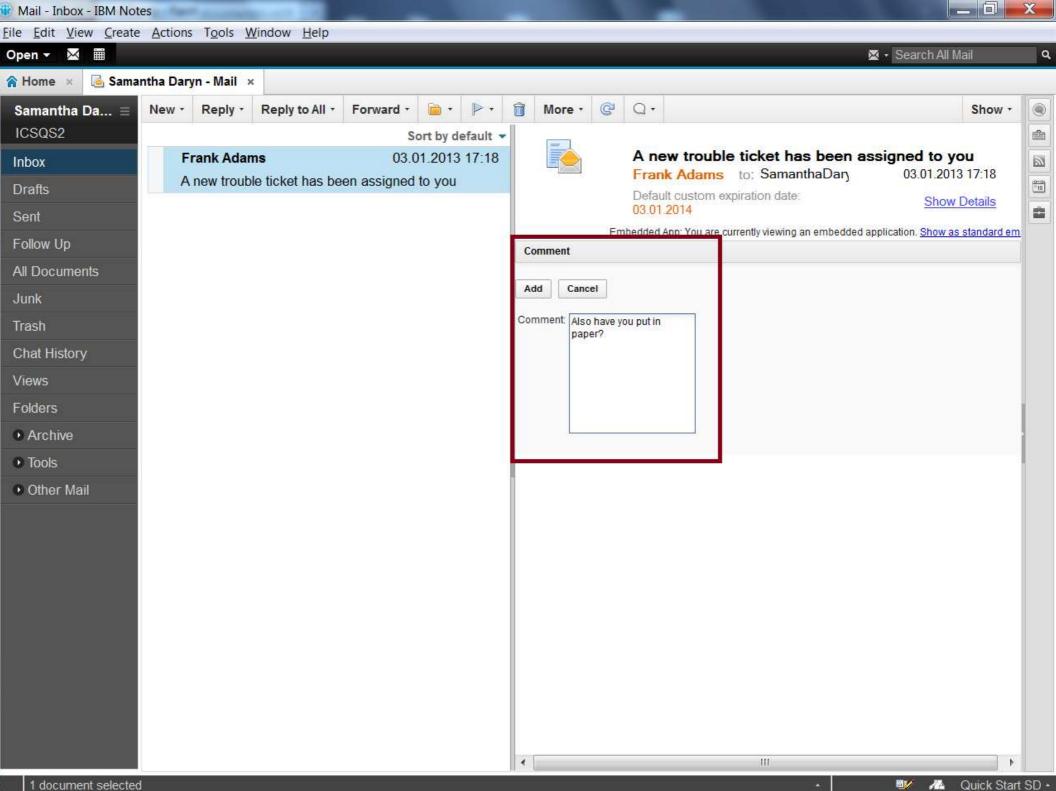
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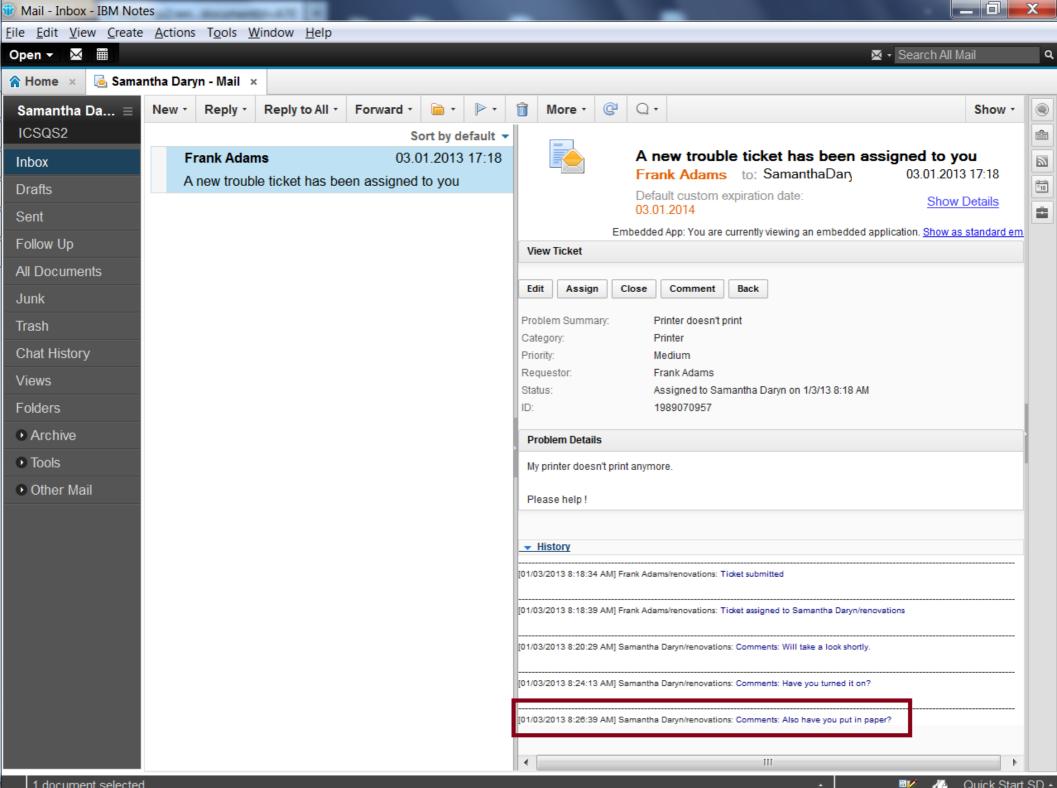




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Trouble Ticket (Assigned)	
View Ticket	
Edit Assign Close Comment Back	
Problem Summary:Printer doesn't printCategory:PrinterPriority:MediumRequestor:Frank AdamsStatus:Assigned to Samantha Daryn on 1/3/13 8:18 AM	
ID: 1989070957	
Problem Details My printer doesn't print anymore.	
wy printer doesn't print anymore.	
Please help !	
✓ History	
[01/03/2013 8:18:34 AM] Frank Adams/renovations: Ticket submitted	
[01/03/2013 8:18:39 AM] Frank Adams/renovations: Ticket assigned to Samantha Daryn/renovations	
[01/03/2013 8:20:29 AM] Samantha Daryn/renovations: Comments: Will take a look shortly.	
[01/03/2013 8:24:13 AM] Samantha Daryn/renovations: Comments: Have you turned it on?	
[01/03/2013 8:28:39 AM] Samantha Daryn/renovations: Comments: Also have you put in paper?	

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O 16		Problem Summary: Printer doesn't print
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0 10015			ID:	1989070957	
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			 [01/03/2013 8:26:39 AM] Sama	ntha Daryn/renovations: Comments: Also have you put in	paper?
			[01/03/2013 8:28:52 AN Frank	Adams/renovations: Comments: Ups, sorry, my fault. Som	eone must have turned off the printer.

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Sent	A new trouble ticket has been assigned to you		Frank Adams	Thursday, January 03, 2013 05:18PM
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• Tools		Status: Closed on 1/3/13 8:30 AM by Samantha Daryn resolution: Resolved.
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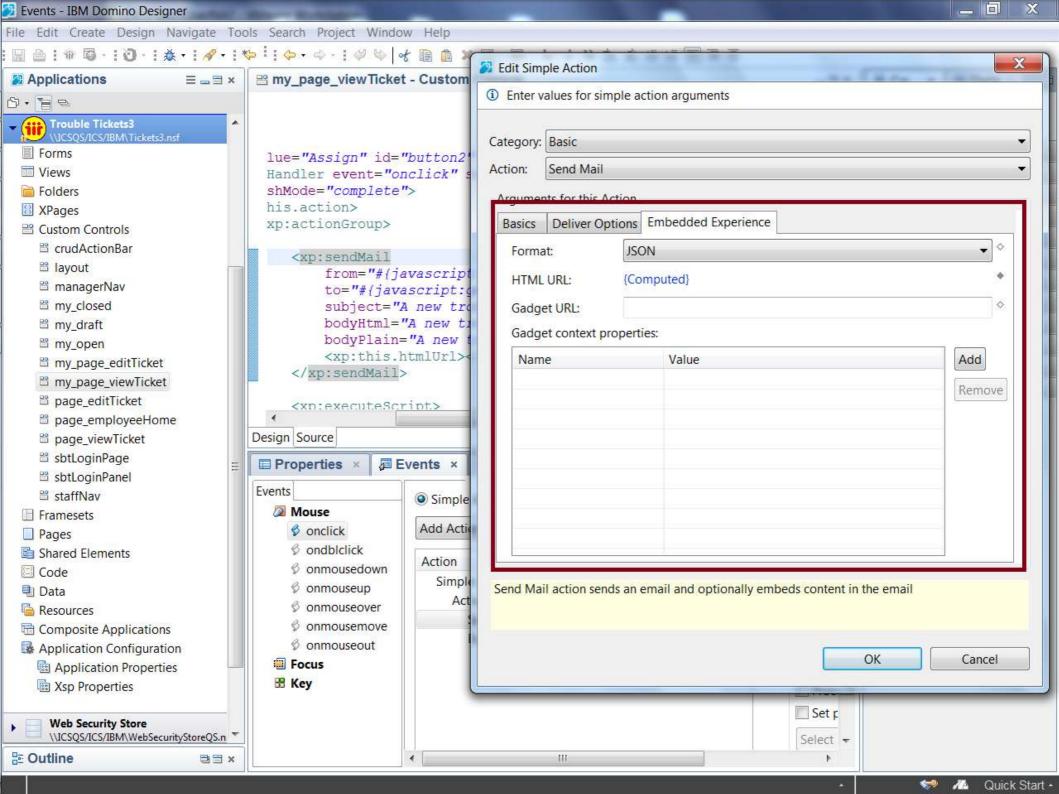
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		http://qs.renovations.com/Tickets3.nsf/viewTicket.xsp? action=openDocument&documentId=A6A					
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action=openDocument&documentId=A6A">trouble ticket was	I				
		assigned to you.					
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		Content-Transfer-Encoding: 7bit					
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		{"url";"http://qs.renovations.com/Tickets3.nsf/myViewTicket.xsp?					
		action=openDocument&documentId=A6A"}					
		==IFJRGLKFGIR28953UHRUHIHD					



Contributions of Actions

- Goal: Allow contributions of actions in future versions of IBM Notes and IBM iNotes
- Makes use of the OpenSocial container services API which has the following services
 - gadgets.selection: to participate in the container's selection eventing
 - gadgets.actions: to contribute buttons and menu items to the container's UI
 - gadgets.views: to open and/or close gadgets and URL sites within the container which it is rendered
- Provides contributions to IBM Notes and IBM iNotes existing pop up menus and toolbars with the exact same code in your gadget

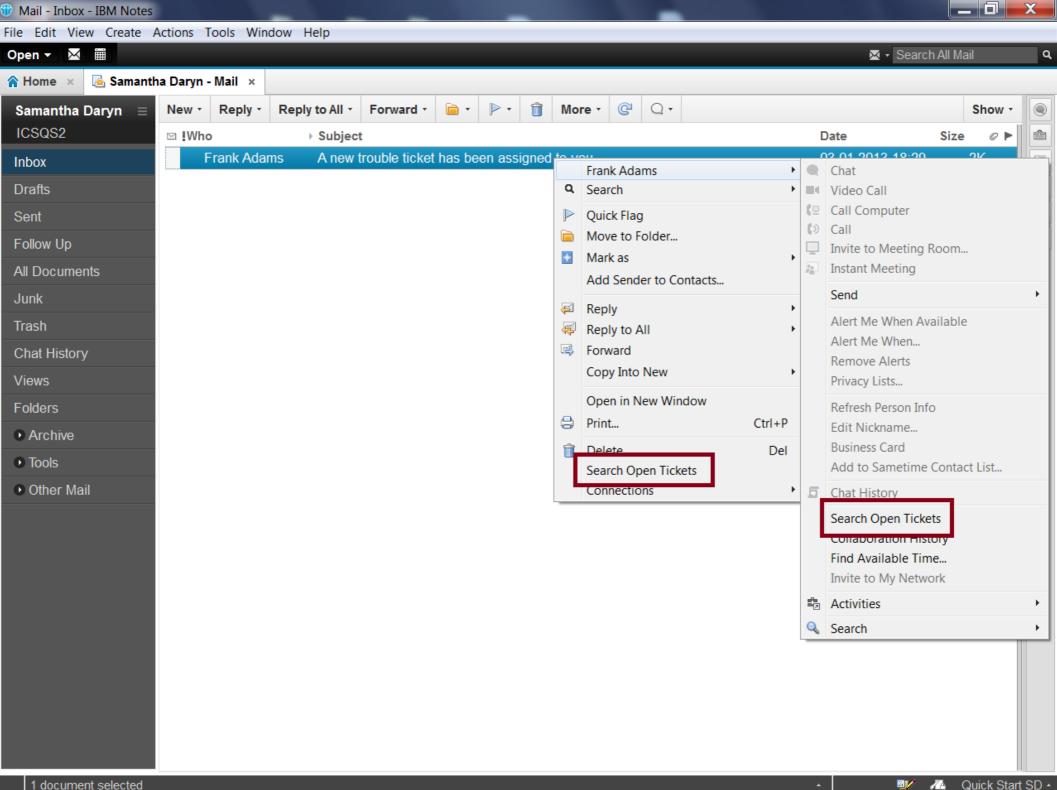


Demo

 OpenSocial gadget implemented via HTML and XPages contributing actions to IBM Notes and IBM iNotes







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Problem Summary: Printer doesn't print	🚔 Activities 🛛 🚍
Category: Printer Priority: Medium	Trouble Tickets =
Requestor: Frank Adams	Open Tickets for Frank Adams
Status: Submitted on 1/3/13 11:56 AM by Frank Adams ID: 5411299931	Lost smartphone
	8073551484 Submitted Mobile Devices Medium Ticket submitted by Frank Adams on 1/3/13 11:57 AM
Problem Details	Printer doesn't print
My printer stopped working.	5411299931 Submitted Printer Medium Ticket submitted by Frank Adams on 1/3/13 11:56 AM
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  <Module>
    <ModulePrefs title="Trouble Tickets" height="250" scrolling="false">
      <Require feature="selection"/>
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          <actions>
             <action id="org-trouble-searchTicketPerson" dataType="opensocial.Person" label="Search Open Tickets"</pre>
                  tooltip="Search Open Tickets" />
             <action id="org-trouble-searchTicketMessage" dataType="opensocial.Message" label="Search Open Tickets"</pre>
                  tooltip="Search Open Tickets" />
          </actions>
        1 X/Param>
      </Require>
      <Optional feature="settitle"/>
      <Optional feature="dynamic-height"/>
      <Optional feature="content-rewrite">
        <Param name="exclude-url">*</Param>
      </Optional>
    </ModulePrefs>
    <Content type="html" view="default"><! [CDATA[
      <script>
        function status(str) {
          document.getElementById("status").innerHTML = str;
          if (gadgets.util.hasFeature('dynamic-height')) {
            gadgets.window.adjustHeight();
        function findMessage(selection) {
          selection = [].concat(selection);
          var message;
          for (var i = 0, selected; !message && (selected = selection[i]); i++) {
            if (selected.type && selected.dataObject && selected.type.toLowerCase() == 'opensocial.message') {
              message = selected.dataObject;
            }
          return message:
  .
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<pre>function searchTicket(selection) { var message = findMessage(selection); console.log(message(selection); console.log(message(senderId); var url="http://podge4.cork.ie.ibm.com/Tickets2.nsf/myEmployeeOpenTickets.xsp?name="+message.senderId;</pre>	
console.log(url);	
<pre>document.getElementById('XPageGadget').src=url;</pre>	
}	
<pre>gadgets.util.registerOnLoadHandler(function() { if (gadgets.actions) { gadgets.actions.updateAction({ id: "org-trouble-searchTicketPerson",</pre>	
<pre>callback: searchTicket }); gadgets.actions.updateAction({ id: "org-trouble-searchTicketMessage", callback: searchTicket</pre>	
}); } if (gadgets.util.hasFeature('dynamic-height')) {	
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<pre></pre>					
<pre>var url : XSPUrl=context.getUrl();</pre>					
<pre>var name =url.getParameter("name");</pre>					
<pre>var fullName=name.slice(name.indexOf(":")+1);</pre>					
<pre>fullName=fullName.toString().replace("."," ");</pre>					
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<pre><div id="space" style="margin:5px"></div></pre>					
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<pre>var="entry" indexVar="index"></pre>					
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- Application development platform for ISVs and IBM Business Partners
 - Platform to develop and deliver collaborative social business applications for web and mobile
 - Allows partners and ISVs to deliver social business applications with an IBM branded set of offerings
 - Offering is based on Lotus Domino Utility Server but with license restrictions
- Provides well-priced and easy to sell XPages based offering
 - Lowers the cost of the technology to the customer
 - Simplified pricing: licensed per install not per PVU
 - Fixed term license, not perpetual (i.e license and subscription)









Changes for IBM XWork Server 9.0

	IBM XWork Server 8.5.3 (today)	IBM XWork Server 9.0 (NEW)
License Type	Fixed Term License	Fixed Term License
License Metric	Per Install	Per Install
Cost per install	\$2000	\$1000
Databases per install entitlement	4 applications with 4 databases each	8 per Install
Total Databases allowed per server	16 databases	32 databases
Users supported (authenticated & anonymous)	Unlimited	Unlimited
Deployment size restrictions	Up to 2 installs	Up to 4 Installs





