

The Premier Software and Product Delivery Event





# Measured Improvement in Software Economics

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# Software Delivery is an Economic Discipline



Level 5: Completely irreducible uncertainty

Level 4: Partially reducible uncertainty

Level 3: Fully reducible uncertainty

Level 2: Risk without uncertainty

Level 1: Complete certainty

Engineering → Software → Engineering → Software → Engineering → Engineering → Philosophy History Economics Biology Chemistry Physics Mathematics

Software  $\rightarrow$ 

Software  $\rightarrow$ 

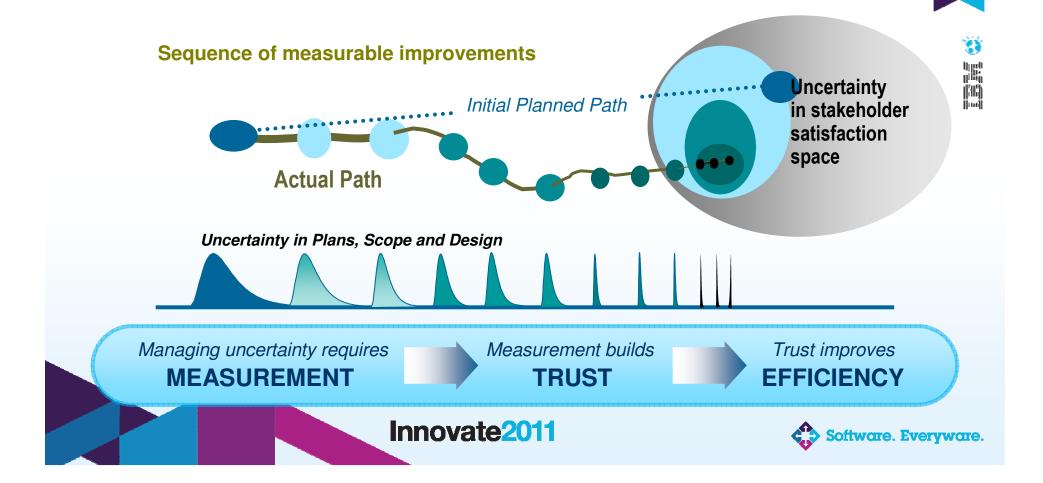
Lo, Andrew, and Mark Mueller. MIT Sloan School of Management,

Moody's/NYU 6th Annual Credit Risk Conference, New York, March 2010.

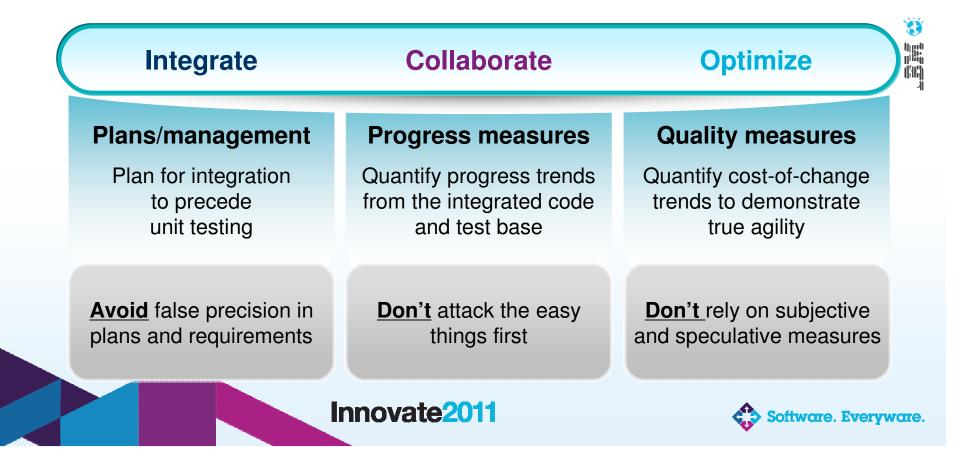
### Innovate2011



## **Economic Governance: Measurement and Steering**



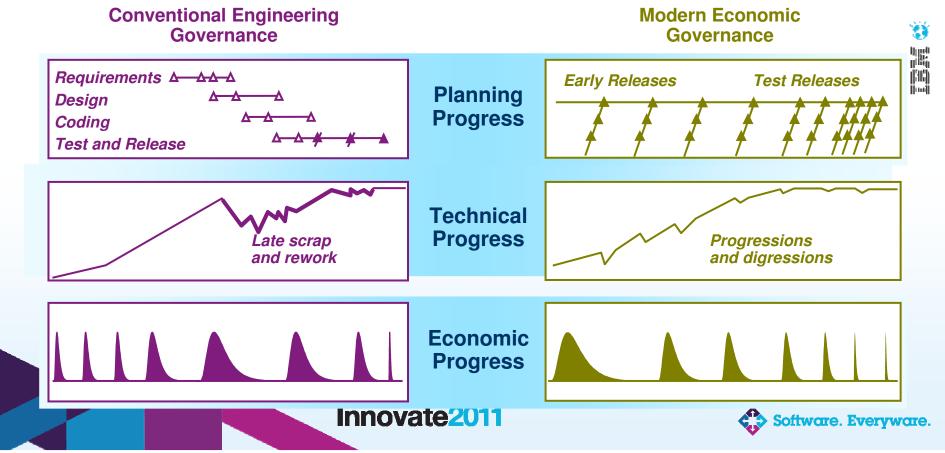
## **Pivotal Culture Shifts**



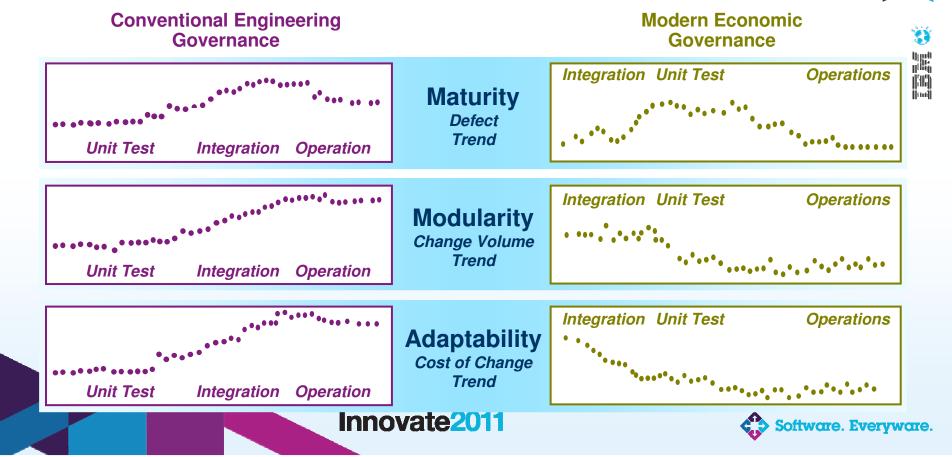


## **Measured Improvement:** <u>Progress</u> Econometrics





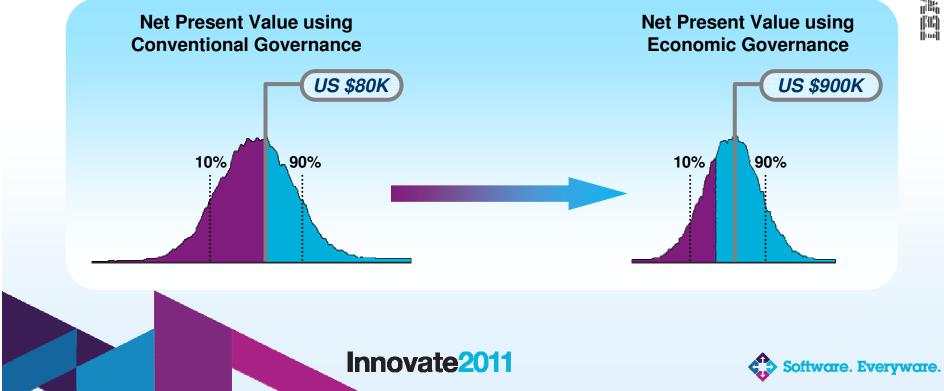
## **Measured Improvement:** <u>*Quality Econometrics*</u>





## kbenz1 Measured Improvement: <u>Quality</u> Econometrics



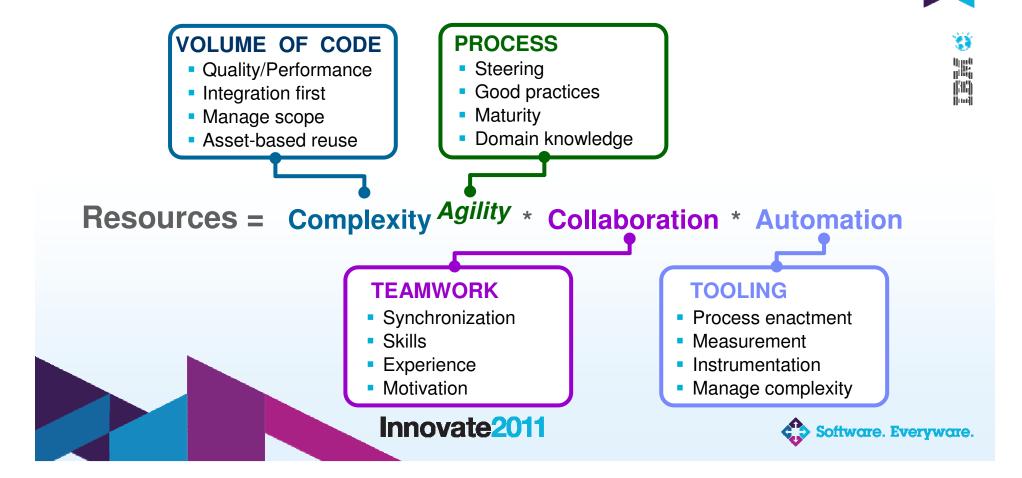


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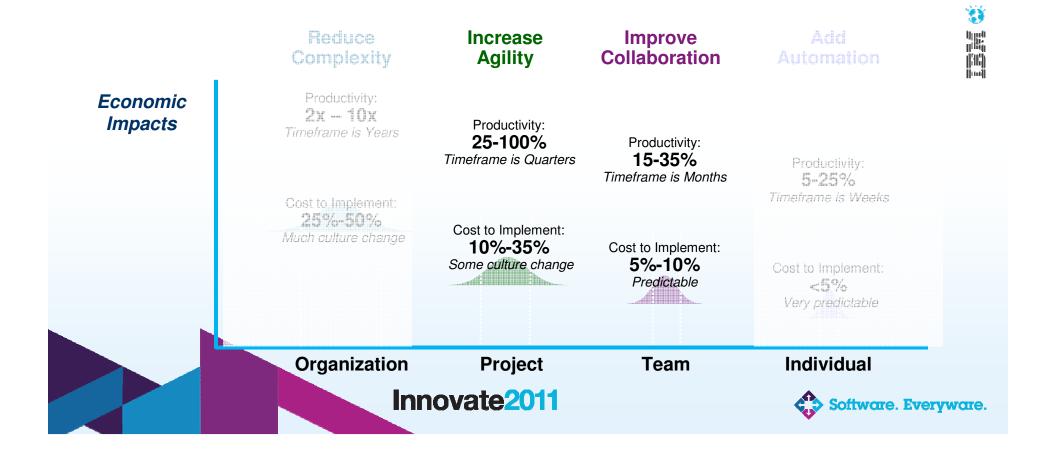
#### Slide 7

**kbenz1** this is a slide build from previous kbenz, 5/20/2011

## **Improving Software Economics**



# **Productivity Improvement Leverage**



# The Moral of This Story

### Better software economics is a result of:

## 1. Measured improvement for improved predictability

- The foundation of economic governance
- Measurement helps you manage uncertainty

### 2. Agility for improved operational efficiency

- Best measured by cost of change trends
- Best achieved by accelerating integration testing

## If you play better defense you can play more offense! Innovate<sup>2011</sup>

Software. Everyware.







