

Business Connect IBMSoftwareUniverse2013 Meet Possible 19th March, Colombo

Title: New Era of Data Warehousing & Analytics

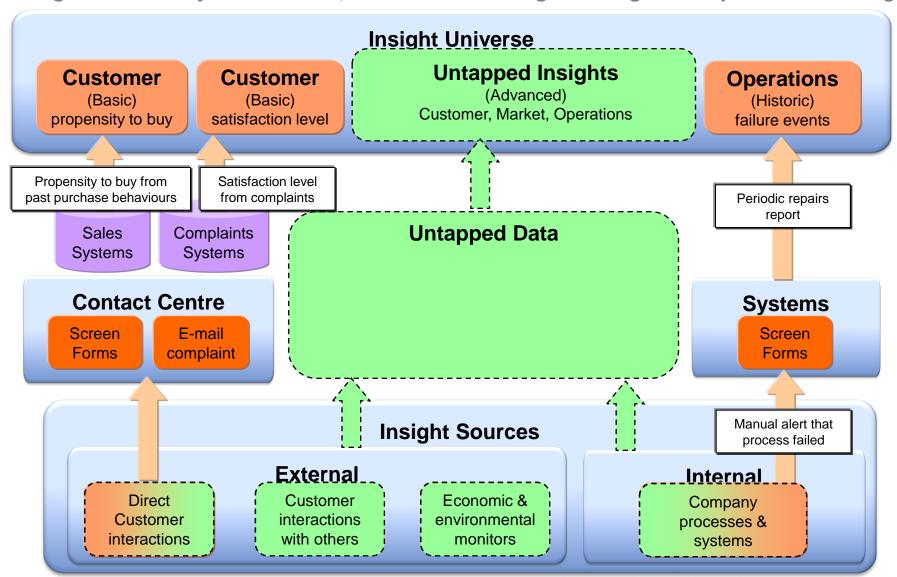
Speaker Name: Vivek N lyer

Designation: National Manager – Database

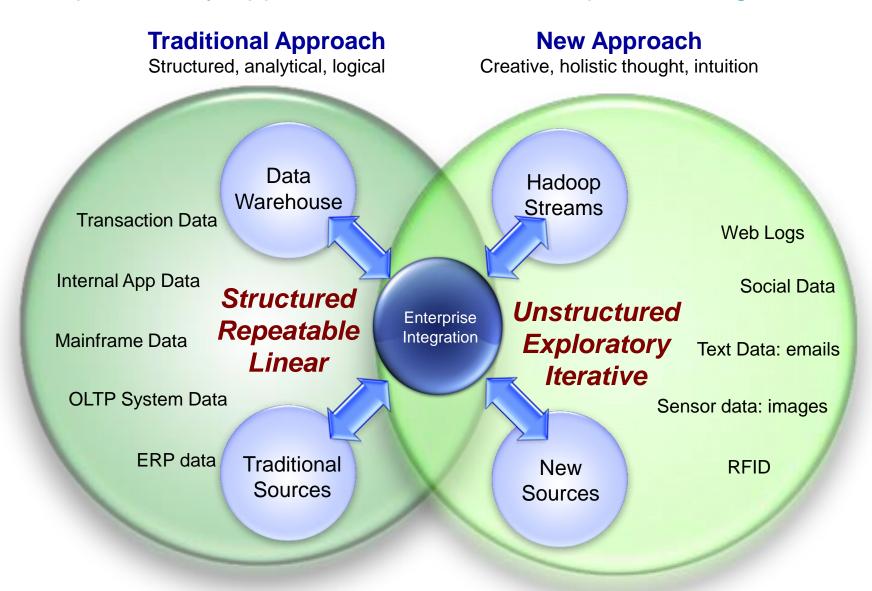
Sales

Is Big Data something new (don't we do it already today)?

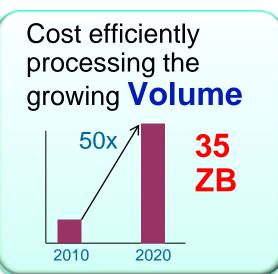
Existing methods may be sufficient, but additional insights can give competitive advantage



Complementary Approaches to harness the power of Big Data



The Characteristics of Big Data



Responding to the increasing **Velocity**



30
Billion
RFID
sensors and counting

Collectively
Analyzing the
broadening Variety



80% of the worlds data is unstructured



1 in 3 business leaders don't trust the information they use to make decisions

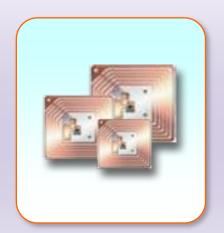
In Order to Realize New Opportunities, You Need to Think Beyond Traditional Sources of Data

Transactional & Application Data



- Volume
- Structured
- Throughput

Machine Data



- Velocity
- Semi-structured
- Ingestion

Social Data



- Variety
- Highly unstructured
- Veracity

Enterprise Content



- Variety
- Highly unstructured
- Volume

The 5 Key Use Cases



Big Data Exploration

Find, visualize, understand all big data to improve decision making



Enhanced 360° View of the Customer

Extend existing customer views (MDM, CRM, etc) by incorporating additional internal and external information sources



Security/Intelligence Extension

Lower risk, detect fraud and monitor cyber security in real-time



Operations Analysis

Analyze a variety of machine data for improved business results



Data Warehouse Augmentation

Integrate big data and data warehouse capabilities to increase operational efficiency

What can you do with big data?

Financial Services

- Fraud detection
- 360° View of the Customer





Utilities

- Weather analysis
- Smart grid management

Transportation

- Logistics optimization
- Traffic congestion







П

- System Log Analysis
- Cybersecurity

Health & Life Sciences

- Epidemic early warning
- ICU monitoring





Retail

- 360° View of the Customer
- Real-time promotions

Telecommunications

- Geomapping / marketing
- Network monitoring





Law Enforcement

- Multimodal surveillance
- Cyber security detection

Improving next best action with big data analytics

Analyze information from all customer interactions and data sources - use that data to gain customer and operational insights to take sales, marketing or service actions

Contact Center

Notes and chats.

customer interaction





Geospatial

Where is

the customer

Outcomes

- Pro-active interactions
- Improved offer acceptance
- Increased customer satisfaction

Big data for smart meter analytics

Gain customer and operational insight from smart meters and the smart grid



DATA

New Capability



 Data from grid assets, sensors and assets



- Track & evaluate energy losses
- Micro customer segmentation
- Secure analytics warehouse for operational insight
- Analyze meter failures and power outages



Customer

- Customer data
- Billing information

Smart Meter Data

- Meter readings
- Meter connection status
- Meter-generated alerts & power quality indicators

Outcomes

- Better understand and manage outages
- Detect energy theft
- Drive customer usage portal
- Prepare customer specific alerts and communications
- **Customer segmentation and insights**

Execute dynamic pricing with big data analytics

Real-time price comparisons of top competitors and synchronizing price changes with demand and deliver real-time offers





New Capability

DATA

Product

availability, location, margins

 Competitive Pricing strategy and execution

 Ability to price by channel, region, time of day

Integrated execution knowing customer's preferred price point, profit targets, supply and timely delivery of offers to customers

Geospatial

where is the customer



weather, local

events

Hourly price changes



Social Media

customer sentiment on pricing

Outcomes

- > Increased revenue
- Improved marketing ROI
- Reduced stock out situations

Threat & crime prediction and prevention

Identify and respond to threats and crime before it materializes





Strengthen national security, defense and public safety

DATA **Sensors** optical, acoustic, thermal,

New **Capability**



Holistic entity or activity-centric picture across multiple data sources and types of intelligence **Imagery**

Satellite, aerial, camera

Geospatial Location data

Outcomes

- More reliable understanding of target or area of interest
- Finds the dots, connects them
- Helps analysts understand what they don't know

Entities & Relationships

chemical, etc.

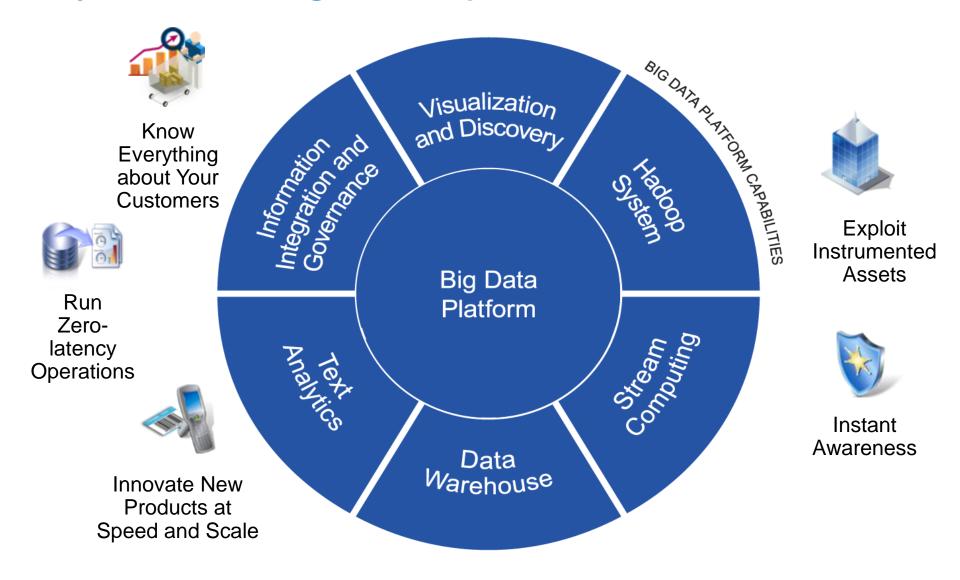
Persons of interest, targets, watch lists



Social Media

Search, blogs, tweets, text messages

Entry Points to a Big Data Project

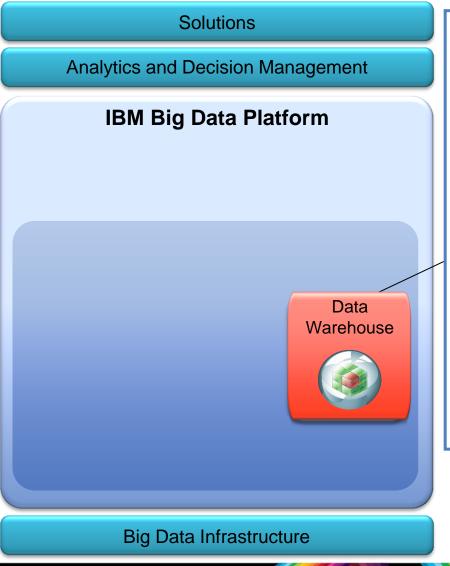


Getting the Value from Big Data – Why a Platform?

The Whole is Greater than the Sum of the Parts

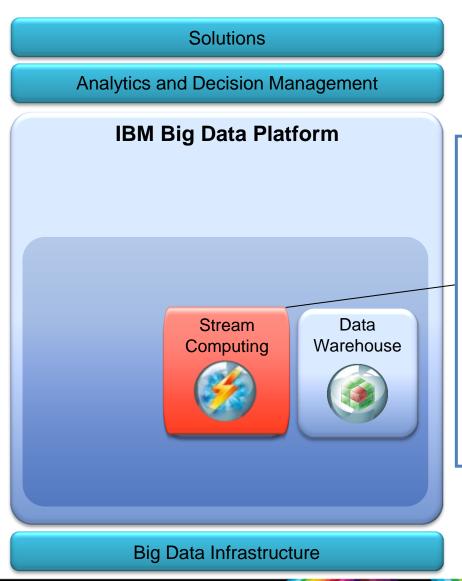
- Almost all big data use cases require an integrated set of big data technologies to address the business pain completely
- Reduce time and cost and provide quick ROI by leveraging preintegrated components
- Provide both out of the box and standards-based services
- Start small with a single project and progress to others over your big data journey (value is additive)





Delivers deep insight with advanced indatabase analytics & operational analytics

- PureData for
 Analytics expert
 integrated systems to
 make advanced
 analytics faster &
 simpler
- InfoSphere
 Warehouse -- data
 warehouse software
 to access operational
 info in real time.



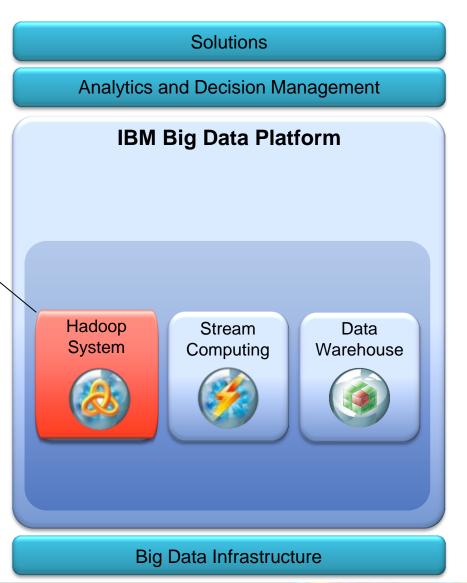
Analyze streaming data and large data bursts for real-time insights

InfoSphere Streams

 software enabling
 continuous analysis of
 massive volumes of
 streaming data with
 sub-millisecond
 response times

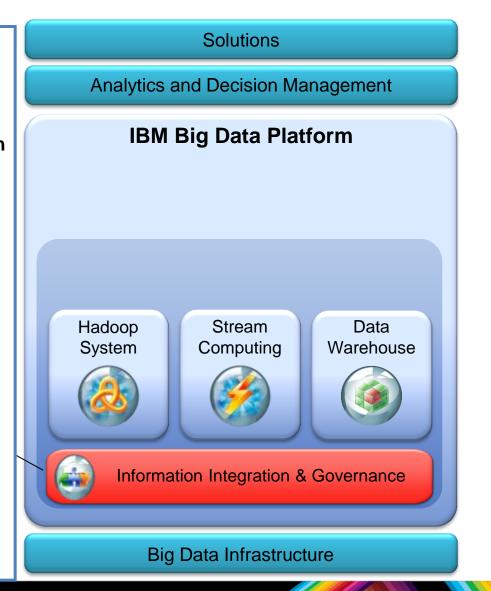
Cost-effectively analyze Petabytes of unstructured and structured data

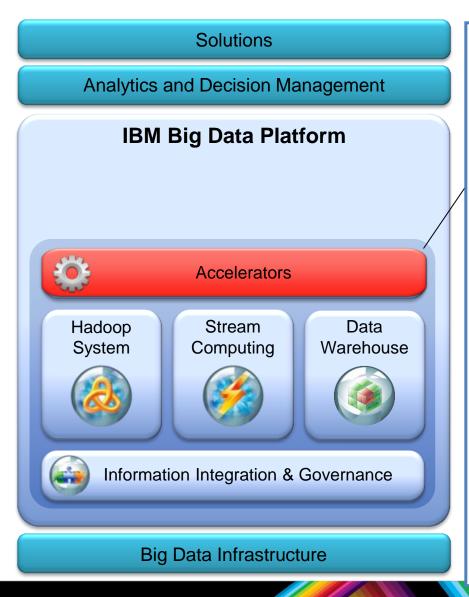
■ InfoSphere
BigInsights -enterprise-grade
Hadoop system
enhanced with
advanced text
analytics, data
visualization, tools, &
performance features
for analyzing massive
volumes of structured
and unstructured
data.



Govern data quality and manage the information lifecycle

- InfoSphere Information
 Server –Cleanses data,
 monitors quality and
 integrates big data with
 existing systems
- InfoSphere Optim manages business information throughout its lifecycle
- InfoSphere Master
 Data Management –
 manages and maintains
 trusted views of master
 and reference data
- InfoSphere Guardium
 real-time database
 security and monitoring



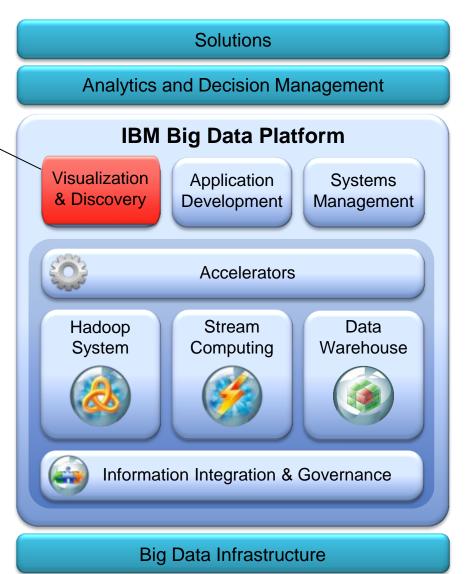


Speed time to value with analytic and application accelerators

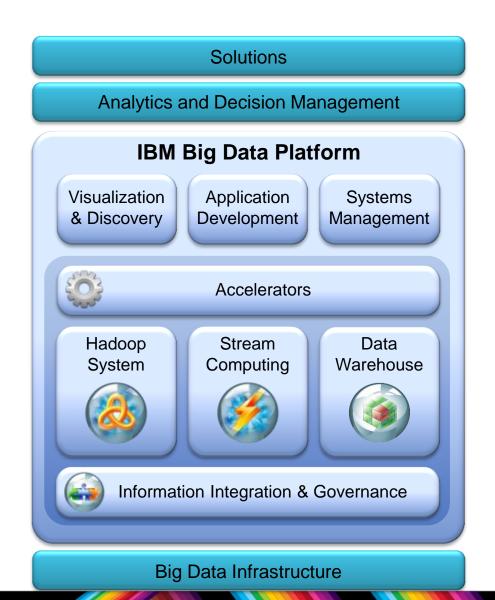
- Analytic
 Accelerators text
 analytics, geospatial,
 time-series, data
 mining
- Application
 Accelerators –
 financial services,
 machine data, social
 data, Telco event data
- Industry Models
 comprehensive data
 models based on
 deep expertise and
 industry best practice

Discover, understand, search, and navigate federated sources of big data

■ InfoSphere Data
Explorer – Discovery
and navigation
software that provides
real-time access and
fusion of big data with
rich and varied data
from enterprise
applications for
greater insight



- Process any type of data
 - Structured, unstructured, inmotion, at-rest
- Built-for-purpose engines
 - Designed to handle different requirements
- Analyze data in motion
- Manage and govern data in the ecosystem
- Enterprise data integration
- Grow and evolve on current infrastructure



And we are driving hundreds of new Analytics and Big Data programs

- Active Relationships with 200+ Universities Around the World
 - Building new programs and enhancing existing programs to train the skilled professionals of the future in:
 - Analytics
 - Big Data
 - Business Intelligence and Analytics
 - Predictive Analytics
 - Computing and Informatics
 - Math, Statistics
 - Operations Research



Yale University





UNIVERSITY OF CAMBRIDGE

Majority of new programs are Masters

level in Business Schools



Northwestern Engineering

Society for Computer Technology and Research's

SYRACUSE UNIVERSITY









M^CCormick

Huazhong University of Science & Technology

Pune Institute of Computer Technology

An Engineering College Affiliated to University of Pune

WARSAW UNIVERSITY OF TECHNOLOGY





And building an extensive business partner ecosystem for Big Data and Analytics (Over 330 partners!)



































































































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