



InfoSphere[™]
software

Information Management software

IBM InfoSphere Professional Services *Information Server Version Upgrade Offering*

- *A seamless upgrade from one environment to another requires in-depth planning and testing*
- *Fully realize the benefits of your application on the latest version of Information Server*
- *Upgrade plan tailored for your environment*
- *Guidance through standard practices and test procedures to safeguard production system*
- *Learn valuable skills and gain hands on experience*

InfoSphere Services Upgrade Offering Introduction

The benefits of upgrading to the latest version of Information Server 8.X are numerous; including performance benefits, expanded functionality, new and expanded transformation capabilities, and much more. Going through an upgrade for any software package can be a challenging and daunting task when it is gone about without support and guidance from the experts. With the InfoSphere Services Upgrade offering, IBM can simplify and streamline your approach allowing you to take advantage of the latest capabilities of Information Server as quickly as possible.

The InfoSphere Services Upgrade offering can help you assess your upgrade needs and successfully implement your upgrade strategy. Our Upgrade services help you leverage your existing DataStage or Quality Stage investments to establish an Information Server version 8.X environment across your organization using standard practices techniques and methodologies.

Information Server Upgrade Assessment Services

The InfoSphere Services Upgrade Offering begins with an overall assessment of your existing DataStage or Quality Stage jobs. The intent of this assessment is to gain a joint understanding of the process and the effort required for upgrading. Specifically, a current job inventory and priority of jobs will be discussed. Upon the conclusion of the assessment, you will have an understanding of what it will take to complete your upgrade, cost, as well as recommendations for next steps to take to complete your upgrade.

Information Server Upgrade Implementation Services

Upon completing the Upgrade Assessment, the next step is to execute the Upgrade implementation. There are two different approaches that can be taken: Onsite or Offsite Upgrade Services.

- **Onsite Upgrade Services:**
IBM will come on site to your environment to install the latest version of Information Server, and complete the upgrade initiative. This

approach includes all related testing activities and overall validation of your Information Server 8.X environment.

- **Offsite Upgrade Services:**

You as the customer take responsibility to complete the upgrade in this scenario; however IBM Services can be made available through our Implementation Services Desk available to provide remote guidance and best practices as you progress through the upgrade initiative.

IBM looks forward to working with you on determining and executing upon an approach to your upgrade initiative.

IBM InfoSphere Services

IBM offers a broad set of services offerings designed to maximize success with the InfoSphere product suite through standard practices developed across numerous successful deployments. Intended to establish a foundation of product knowledge and guidelines, these strategic workshops and offerings are customized to the customer's existing environments, standards, and methodologies.

IBM's objective is to provide the most cost effective and expedient means of achieving project goals through the utilization of the IBM InfoSphere product suite, repeatable processes, and consistent deliverables. To achieve these goals and ensure the continued success of our initiatives, IBM leverages

standard methodologies, proven consulting expertise and experience refined throughout hundreds of successful client engagements.

For more information regarding this or any other InfoSphere Services offerings, please visit us at

<http://www-01.ibm.com/software/data/ips/services/professional-info-platform.html>

Disclaimer

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