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Next  NOW!



Putting the Agility into software delivery with IBM Rational Team Concert

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Business needs software delivery that supports agility..

Must Deliver:

- ✓ More solutions
- ✓ More flexibility
- ✓ More quality
- ✓ More value

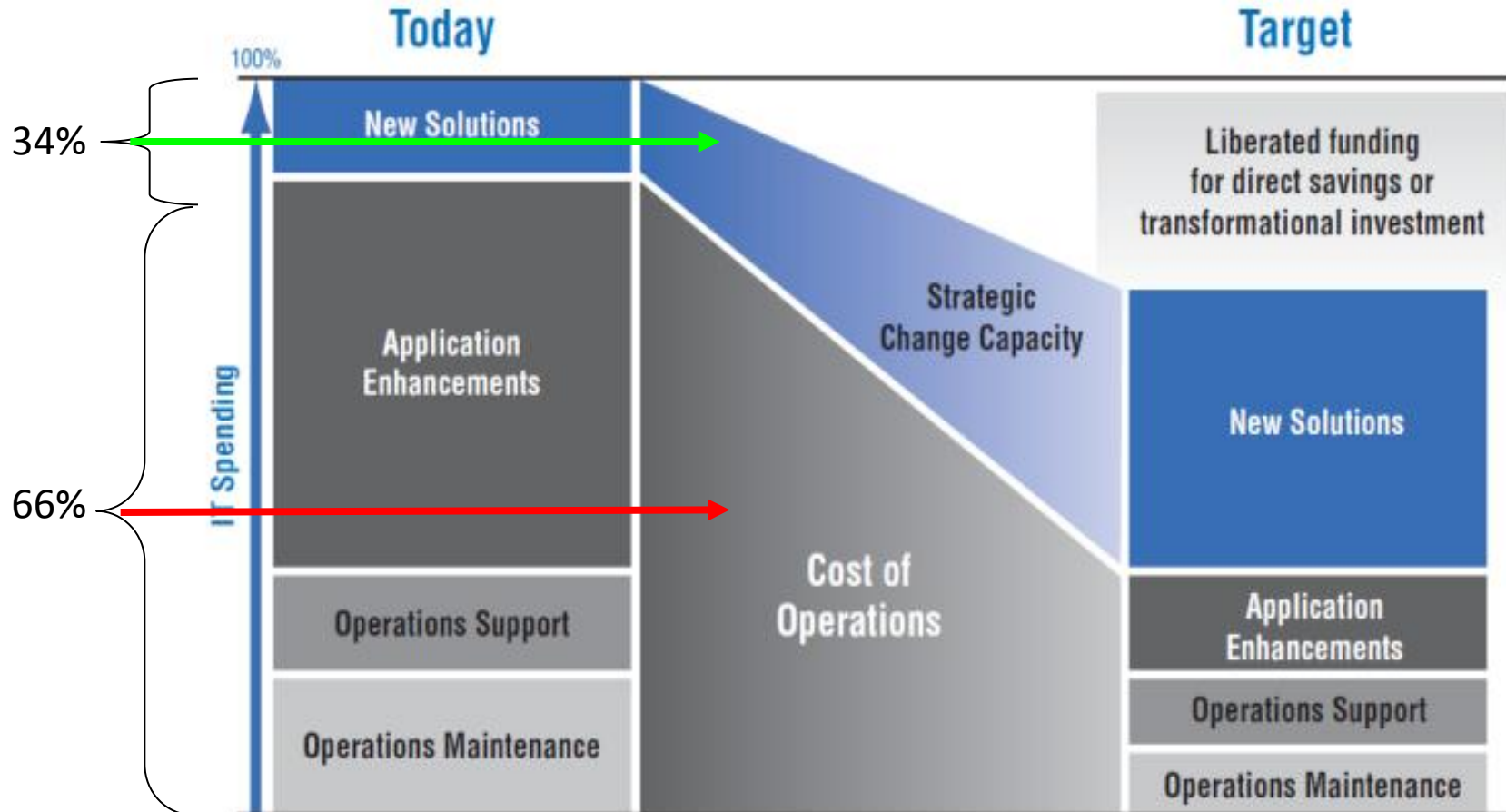
-yet-

- ✓ Less risk
- ✓ Less costs
- ✓ Less or flat resources



Effective software & systems development promotes a delicate balance of resources, reducing costs while delivering more, higher-quality business solutions.

Business and Agility: Balancing Resources to Support Business Innovation

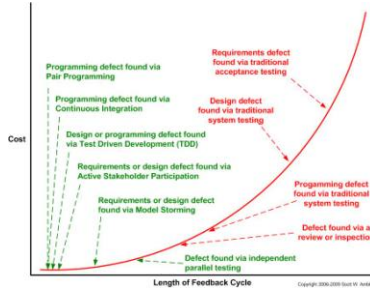


- Forrester estimates that ongoing operations and maintenance consume **66%** of IT budgets
- While new projects and software initiatives represent only **34%**

Lean Software Development Principles



Eliminate Waste



Build Quality In



Defer Commitment



Deliver Fast



Amplify learning



Engage Everyone



Optimize the Whole

Agile values

We value

Individuals
Interactions

over

Processes and
Tools

Working
Software

Comprehensive
Documentation

Customer
Collaboration

Contract
Negotiation

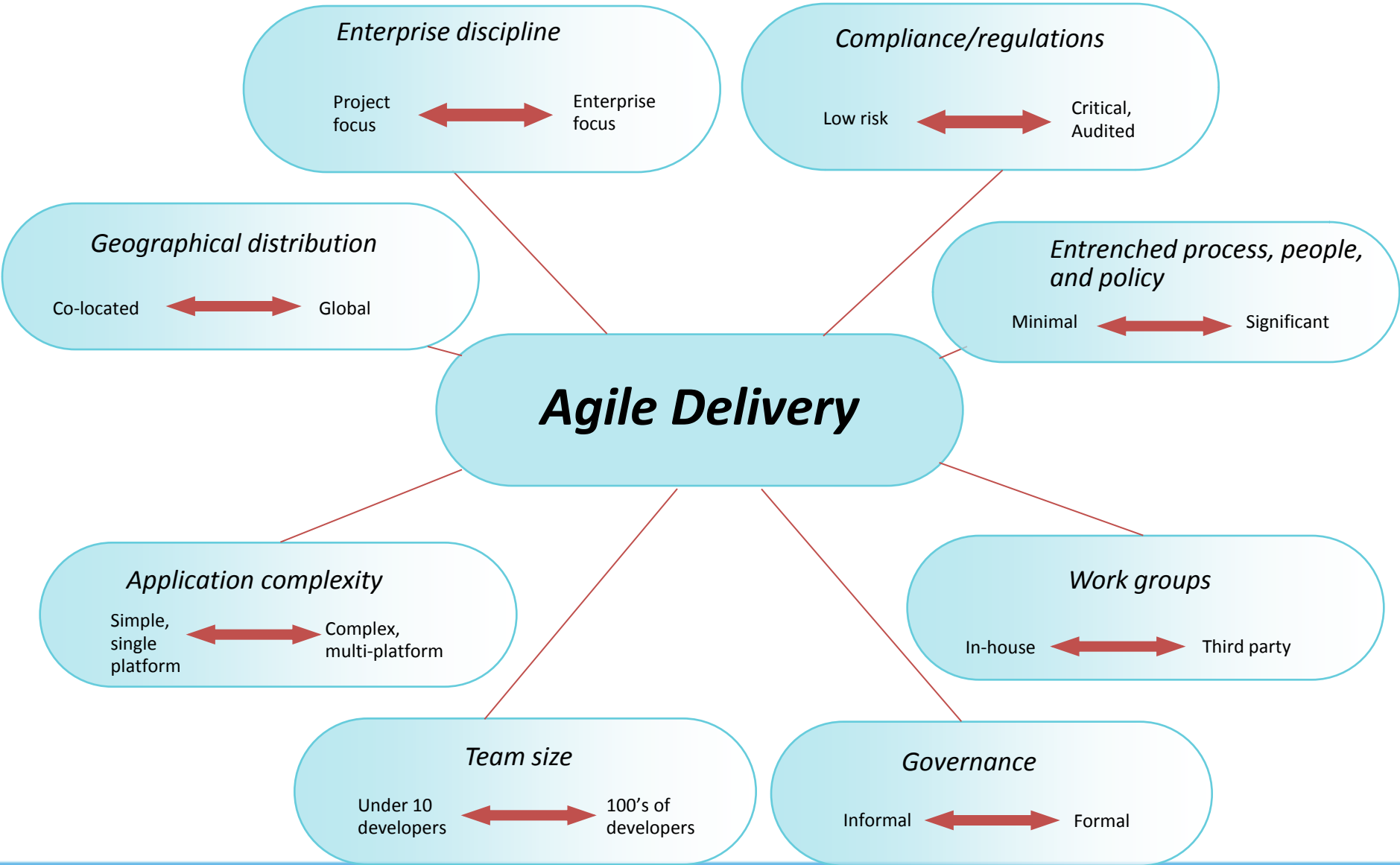
Responding to
Change

Following a
Plan

While there is value in the items on the right, we value the items on the left more.

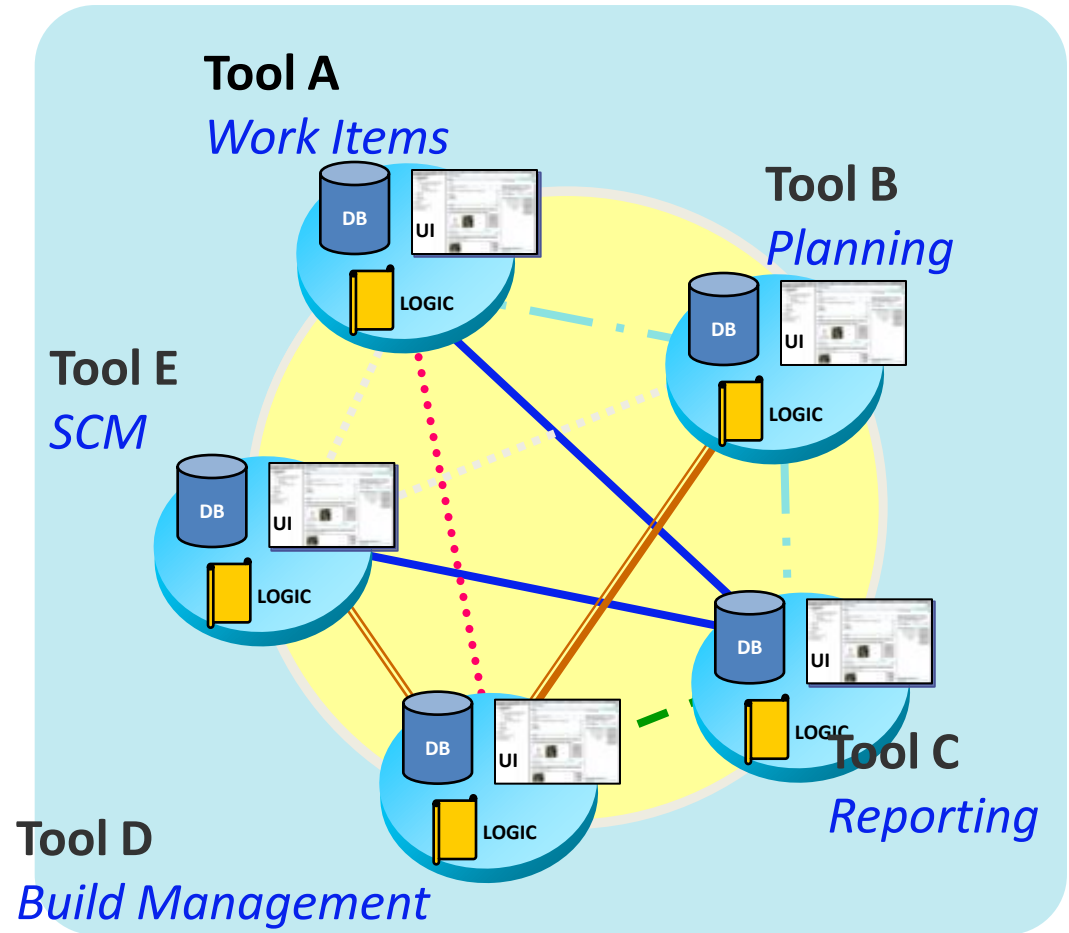
www.agilemanifesto.org

Challenges with becoming more Agile



Our customers have invested in a diverse set of tools...

- Traditionally, each tool came with its own
 - UI - Web and desktop presentations of views and tasks
 - Logic – Workflow, process, search, query, scale, security and collaboration
 - Storage – Availability, traceability
 - Privacy, backup/archive
- Resulting in...
 - Brittle integrations
 - Silos everywhere
 - High cost to maintain and administer
 - Proprietary API's



How do you solve this?

Team Concert enables teams to more easily adopt and support agile development with greater team productivity and results

Facilitates the principles of high-performance teams



Team Concert : A Closer Look

Planning

- Integrated release/iteration planning
- Effort estimation & progress tracking taskboards
- Out of the box process templates: formal or agile

Project Transparency

- Customizable web based dashboards
- Real time metrics and reports
- Project milestone tracking and status

SCM

- Component based SCM enables reuse across projects
- Change set based for easy addition or removal of features
- Server-based sandboxes
- Use RTC SCM or SVN, Git, ClearCase or Synergy

Work Items

- Defects, enhancements and conversations
- View and share query results
- Support for approvals and discussions
- Query editor interface
- Connects to ClearQuest or Change

Build

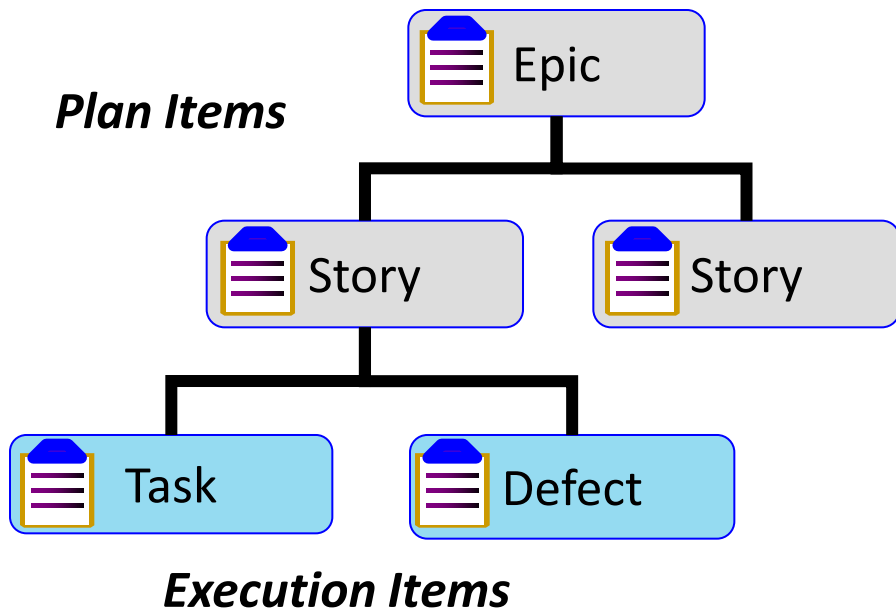
- Automated Work item and change set traceability
- Build definitions for team and personal builds
- Local or remote build servers
- Multi-level continuous integration
- Can integrate with Build Forge

Jazz Team Server

- Single structure for project related artifacts
- World-class team on-boarding / offboarding including team membership, sub-teams and project inheritance
- Role-based operational control for flexible definition of process and capabilities
- Team advisor for defining / refining “rules” and enabling continuous improvement
- Process enactment and enforcement
- In-context collaboration enables team members to communicate in context of their work

Work items

- A **work item** captures any type of task or activity
 - **Plan items** are work items used for high-level planning.
 - **Execution items** are work items which are planned for a single iteration and assign work.



Workflow

✓ Done

Story 27 ?

Summary: * User uploads and shares photos

Overview [Links](#) [Approvals](#) [Acceptance Test](#) [History](#)

Details

Type: Story

Story Points: 5 pts

Creation Date: Mar 7, 2011 5:28 PM

Created By: [Bob](#)

Project Area: Watson Social Networking 2

Team Area: Photo Sharing

Filed Against: * Photo Sharing

Description

As a user, I want to be able to upload and store my images so that I can share my photos with others

Discussion

No Comments.

Owned By: Bob

Priority: 1 High

Planned For: Architecture Envisioning

Collaborate in real-time and in context - maximize progress

The screenshot displays the IBM Work Items application interface. The main window shows a story titled 'Story 45274' with a summary '[Messages] Review/improve messages'. The progress bar indicates 11% completion (2 Closed, 15 Open Items). A discussion thread is visible with a comment from Julian Jones dated Mar 6, 2008. A context menu is open over the 'Chat...' option, listing actions like 'Send File...', 'Send Clipboard...', 'Send Mail...', 'Call...', 'Subscribe to Events Generated by User', and 'Add to Favorites...'. An inset window shows a chat conversation with a link to the story.

Avoid Duplication

- Find potential duplicates
- Subscribe team members
- Move / Copy work between projects

Team Awareness

- Shows team members and their online status
- Discussions kept with work for all time

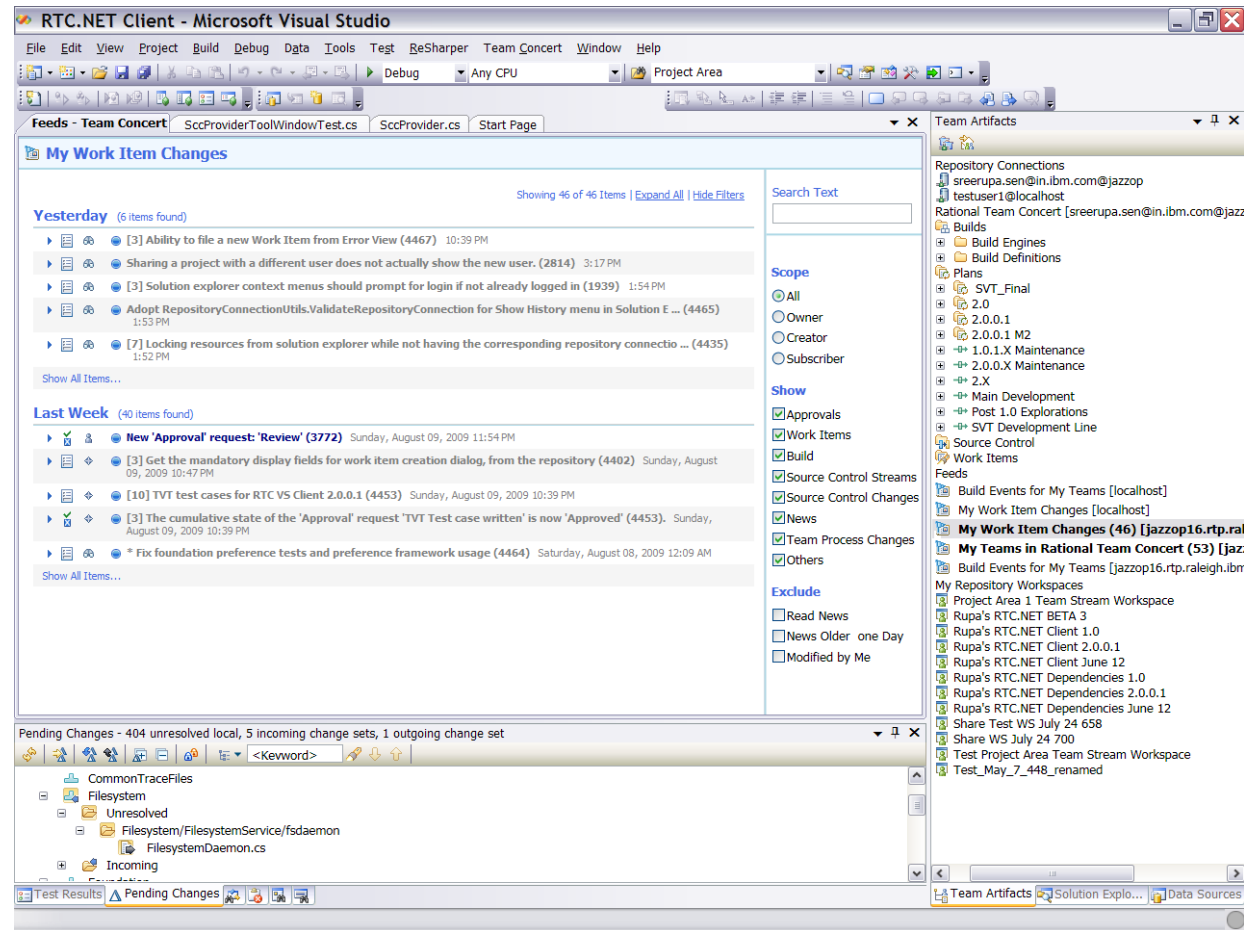
Change Awareness

- Automatically links to changes if mentioned in chat
- Drag and drop any work item or query into chat

Markus Kent mentioned you in: JUnit4 should detect and report if it cannot invoke a method (38)

Provide transparency and focus to what matters to you

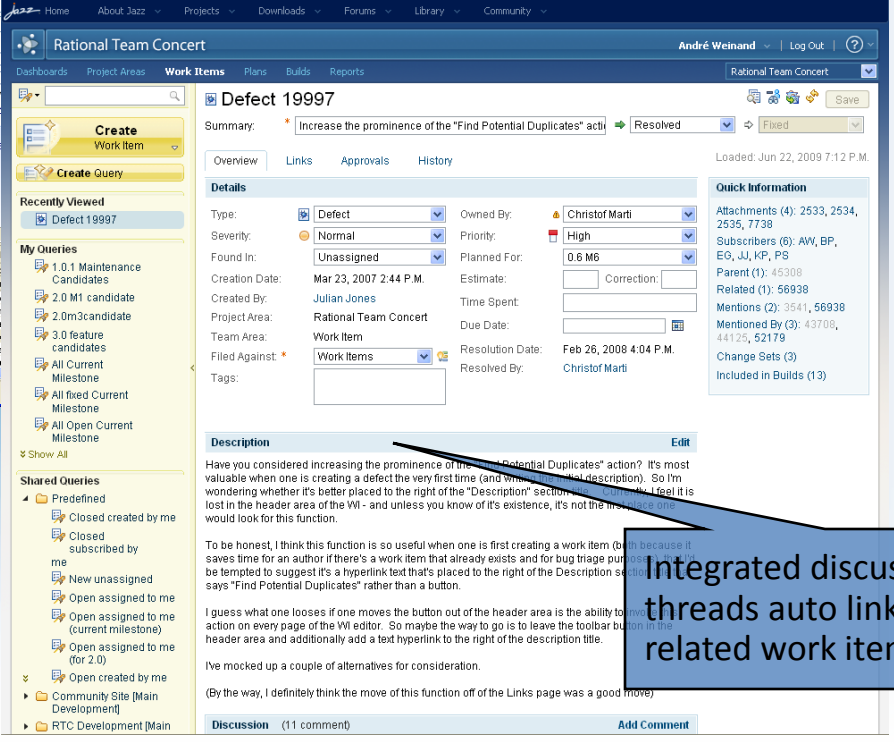
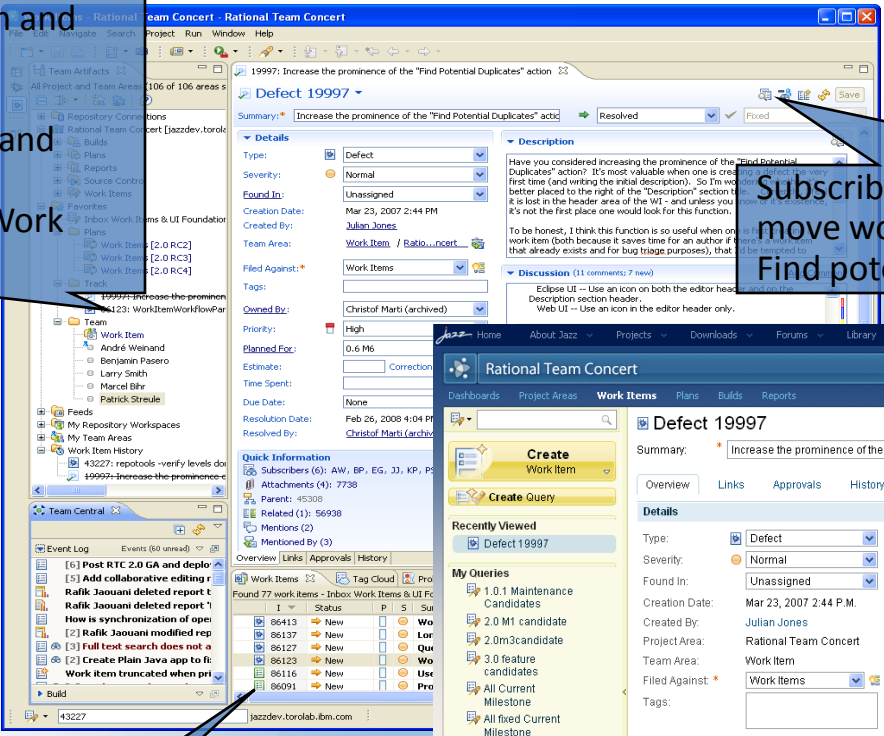
- Create feeds for
 - work items, queries
 - builds, build definitions
 - team events
- A consolidated view of events in your team area/project area
- You can customize feeds by filtering



Change management available everywhere – IDE or Web

Predefined, custom and personal queries; Share queries with individuals, teams and projects Favorite Queries, Work Items

Subscribe to work items you're interested in Copy / move work items between projects Find potential duplicates

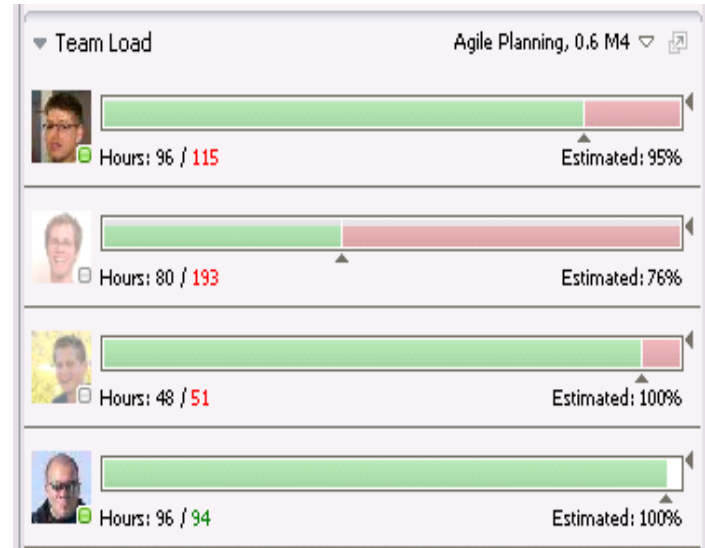


Interactive query results Bulk Edit Mode

Integrated discussion threads auto linking to related work items

Real-time dynamic planning

Priority	Created Date	Days Open	Assigned To	Changed Date	Days Since Last Update
75	4/30/2009 8:34 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
76	4/30/2009 8:34 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
387	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
189	4/16/2009 6:59 AM	6	Jim Boyle	5/12/2009 9:31 AM	6
383	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
385	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
389	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
296	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
393	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
402	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
403	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
404	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
390	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
400	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
401	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
202	4/18/2009 8:11 AM	24	Aaron	5/12/2009 9:31 AM	6
203	4/18/2009 8:11 AM	24	Aaron	5/12/2009 9:31 AM	6
206	4/18/2009 8:11 AM	24	Aaron	5/12/2009 9:31 AM	6
207	4/18/2009 8:11 AM	24	Aaron	5/12/2009 9:31 AM	6
71	4/6/2009 8:11 AM	12	Jim Boyle	5/12/2009 9:31 AM	6
82	4/6/2009 8:11 AM	12	Jim Boyle	5/12/2009 9:31 AM	6
86	4/6/2009 8:11 AM	12	Jim Boyle	5/12/2009 9:31 AM	6
87	4/6/2009 8:11 AM	12	Jim Boyle	5/12/2009 9:31 AM	6
200	4/18/2009 7:41 AM	24	Aaron	5/12/2009 9:31 AM	6
388	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
387	4/18/2009 6:59 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
390	4/28/2009 6:59 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
391	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
388	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1
386	5/4/2009 6:35 AM	12	Jim Boyle	5/19/2009 9:20 AM	1



- Plans live outside of ALM environment
- Manual, error-prone updates
- Separate from team activities and assignments

- Plans fully integrated with execution
- Continuous planning
- Instantly see the impact of changes to delivery dates

What is the impact of business trade-offs on our current delivery dates?

Create, manage, and prioritize your backlog(s)



Browser address bar: <https://localhost:9443/jazz/web/projects/Call%20Center#action=com.ibm.team.apt.viewPlan&page=viewMo>

Plan: Product Backlog [Backlog] - ... Rational Team Concert - Call Centre

Rational Team Concert | Jean-Michel Lemieux | Log Out

Dashboards | Project Areas | Work Items | **Plans** | Source Control | Builds | Reports

Admin | Call Center

Plans Related to Timeline 'Main Development [Project Timeline]' >

Previous | 5 of 5 | Next

Product Backlog

Owner: Call Center | Iteration: Backlog | 0 Closed | 7 Open

Overview | **Planned Items** | Charts

Progress: 0/61 pts | Estimated: 100%

View As: Ranked List

Item	Priority	Points	Release	Points
Voice recordings don't activate during holidays	High	-	Release 1.0	151
Activate call recording automatically based on a voice queue	High	20 pts	Backlog	150
Control the dashboards with a remote control	High	20 pts	Release 1.0	149
Provide a mechanism to block return calls	Medium	8 pts	Sprint 3	147
Phone login can timeout when network drops a packet	Medium	-	Sprint 4	152
Allow caller ids to be blocked when temp workers are helping out	Low	13 pts	Backlog	148
Control of call forwarding to another specialist is too slow	Low	-	Backlog	153

Manage the big picture for releases, roll up progress and work load

Plan: Call Center 1.0 [Release 1.0] ... Rational Team Concert - Call Centre

Rational Team Concert Jean-Michel Lemieux | Log Out

Dashboards Project Areas Work Items **Plans** Source Control Builds Reports Admin | Call Center

Plans Related to Timeline 'Main Development [Project Timeline]' >

Previous | 2 of 5 | Next

Call Center 1.0

Owner: Call Center | Iteration: Release 1.0 (10/20/09 - 11/29/09) | 15 Closed | 23 Open

Overview **Planned Items** Charts

Progress: 121/327 pts Estimated: 100%

View As: **Iterations**

Release 1.0		Progress: 121/327 pts		Estimated: 100%	
Closed Items: 15 Open Items: 25					
Prepare sample data for call demos	5 pts	0/27 h	New	Unassigned	144
Allow home handlers to call in and take calls	100 pts	--	New	Jennifer Ginness	84
Send thank you notices to Facebook accounts	8 pts	--	New	Markus Kent	115
Allow voice note talking for customer accounts instead of typing in messages	20 pts	--	New	Bill Cassavelli	116
Allow concurrent modification of non-conflicting users settings	20 pts	--	New	Unassigned	131
Provide bundle options based on customer loyalty	13 pts	--	New	Unassigned	132
Need more build servers for continuous integration			New	Jean-Michel Lemieux	101
Report doesn't consider dial tone differences			Done	Unassigned	90
Call forwarding broken in latest build			Done	Unassigned	90
Allow adding calls to the dashboard	0 pts	0/0 h	New	Unassigned	158
Task 1			New	Unassigned	159
Sprint 1 (1.0)		Progress: 71/71 pts		Estimated: --	
Closed Items: 4 Open Items: 0					

Team and project work breakdown - easily rebalance and self organize

Browser: <https://localhost:9443/jazz/web/projects/Call%20Center#action=com.ibm.team.apt.viewPlan&page=viewMo> | Search: Google

Plan: Sprint 3 [Sprint 3] - IBM Rati... | Rational Team Concert - Call Centre

Rational Team Concert | Jean-Michel Lemieux | Log Out

Dashboards | Project Areas | Work Items | **Plans** | Source Control | Builds | Reports

Admin | Call Center

Plans Related to Timeline 'Main Development [Project Timeline]' >

Previous | 4 of 5 | Next

Sprint 3

Owner: Call Center | Iteration: Sprint 3 (11/30/09 - 1/15/10) | 5 Closed | 19 Open

Overview | **Planned Items** | Charts

View As: Work Breakdown

Progress: 36/171 | -51.75 h | Estimated: 79%

Team	Item	Duration	Status	Start	End	Estimate
Jean-Michel Lemieux Closed Items: 1 Open Items: 6 Load: 57/132.75 +75.5 h Estimated: 83%						
	Backport call hang-up fix to Sprint 1	-	New			157
	Fix up unit tests to avoid having to re-initialize for each suite	2 days	New		1 day	156
	Update blocked listed table	5 minutes	New		5 minutes	155
	Prepare sample data for call demos	0/27 h	New			144
	Problem with build I20091217-1336	4 hours	Done		4 hours	143
	Adding new content to the server	2 days	New		2 days	140
Jennifer Ginness Closed Items: 1 Open Items: 6 Load: 32/132.75 +100.75 h Estimated: 67%						
	Prepare sample data for call demos	0/27 h	New			144
	Allow adding features via addons that can be added to a running call center application	32/64 h	In Progress			87
	Allow home handlers to call in and take calls	-	New			84
Markus Kent Closed Items: 0 Open Items: 3 Load: 44/132.75 +88.75 h Estimated: 100%						

Agile planning dashboard

The screenshot shows the Rational Team Concert Agile planning dashboard for a project named 'Call Centre'. The browser address bar shows the URL: `https://localhost:9443/jazz/web/projects/Call%20Center#action=com.ibm.team.dashboard.viewDashboard&`. The dashboard is titled 'Rational Team Concert' and is accessed by 'Jean-Michel Lemieux'. The main navigation includes 'Dashboards', 'Project Areas', 'Work Items', 'Plans', 'Source Control', 'Builds', and 'Reports'. The current view is 'Call Centre'.

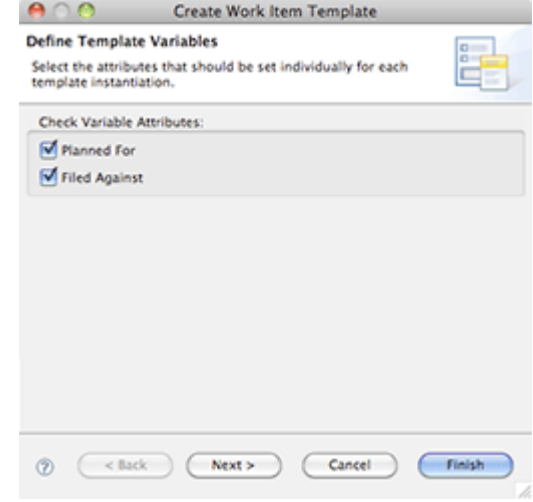
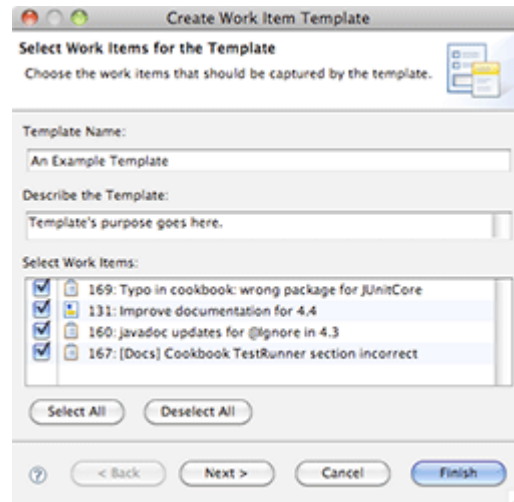
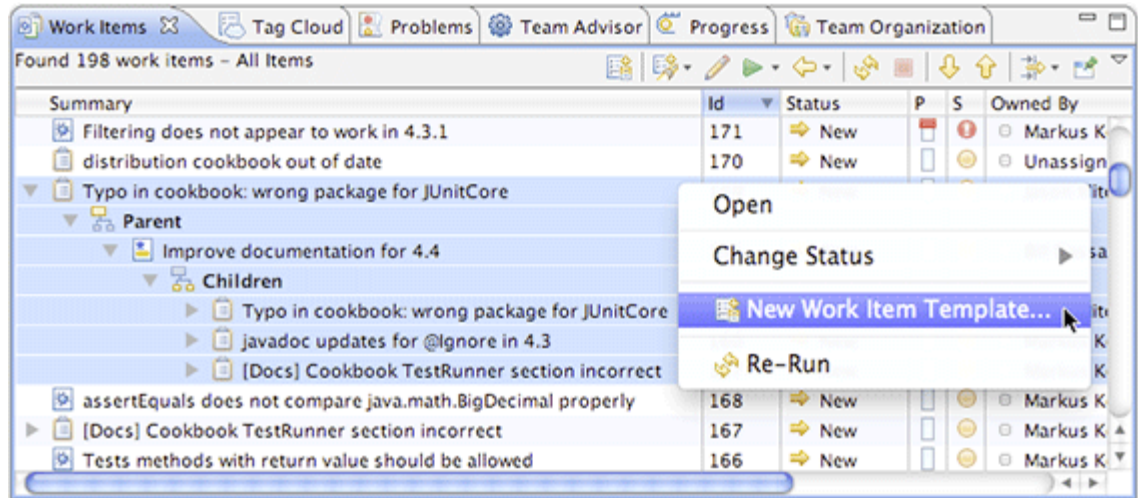
The dashboard is divided into several sections:

- Overview:** Includes tabs for '1.0 Planning', '1.0 Development', and '1.0 Testing'. The current iteration is 'Sprint 3'.
- Open Impediments (1):** A list of impediments, including '101: Need more build servers for continuous integration'.
- Call Center Plans (5):** A bar chart showing the progress of various plans across Sprints 1, 2, and 3. The 'Product Backlog' is also visible.
- Story Points By Iteration:** A bar chart showing the number of story points completed in each iteration. The y-axis ranges from 0.0 to 71.0.
- Stories Blocked (1):** A list of blocked stories, including '144: Prepare sample data for call demos'.
- Stories In Progress (1):** A list of stories currently in progress, including '87: Allow adding features via addons that can be added to a running call center application'.
- Stories that haven't been started (11):** A list of stories that have not yet started, including '150: Activate call recording automatically based on a voice queue', '149: Control the dashboards with a remote control', '148: Allow caller ids to be blocked when temp workers are helping out', '147: Provide a mechanism to block return calls', '144: Prepare sample data for call demos', '132: Provide bundle options based on customer loyalty', '131: Allow concurrent modification of non-conflicting users settings', '116: Allow voice note talking for customer accounts instead of typing in messages', '115: Send thank you notices to Facebook accounts', and '85: Enable home handler billing based on hours logged in'.
- Release Burndown:** A line chart showing the burndown of work over three sprints. The y-axis ranges from 0.0 to 222.0. The x-axis shows 'Sprint 1 (1.0)', 'Sprint 2 (1.0)', and 'Sprint 3'. The chart includes 'Remaining Work' (blue line) and 'Planned Work' (black line).
- Open vs Closed Work Items:** A bar chart showing the number of open and closed work items. The y-axis ranges from 0.0 to 70.0.

Page 1 of 2

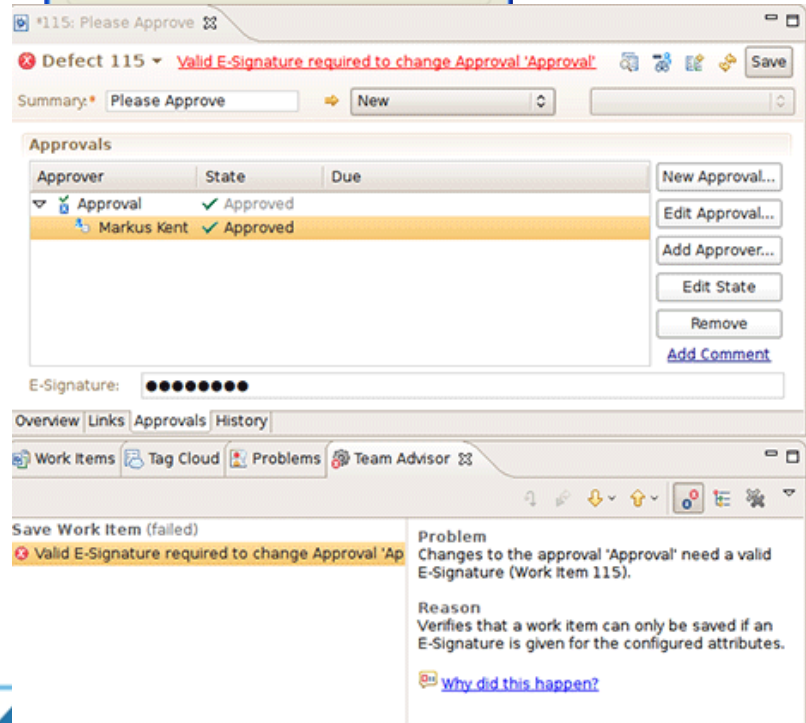
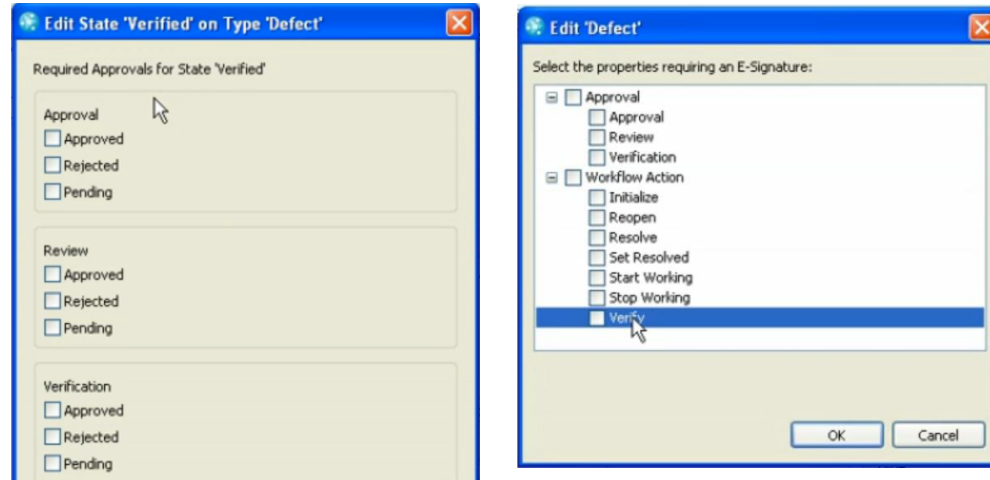
Save time by using work item templates

- Work item templates allow you to create a set of work items in an automated fashion and populate them with preset attributes and links
- For example: Work items that reflect repeating tasks in different iterations can be created simply by instantiating a template for each iteration.
- A work item template wizard makes it easy to capture and create new templates.



Govern change

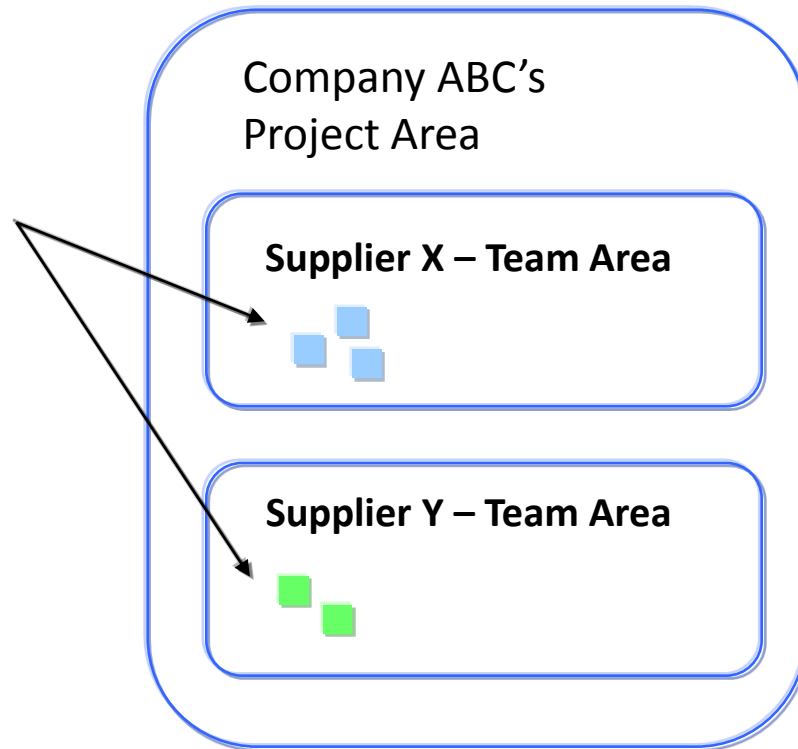
- Establish and enforce approval and review checkpoints in your change workflow
- Require approvals and reviews before a workflow state change
 - Example: Rejecting a submitted workitem, moving a defect from submitted to planned, moving an enhancement from resolved to implemented
- Establish multiple approvals and reviews integrating comments and discussion
- Require an electronic signature when changing the state
 - Example: As part of an approval, when moving an enhancement or defect from submitted to rejected or accepted.



Multiple development teams can isolate work from one another

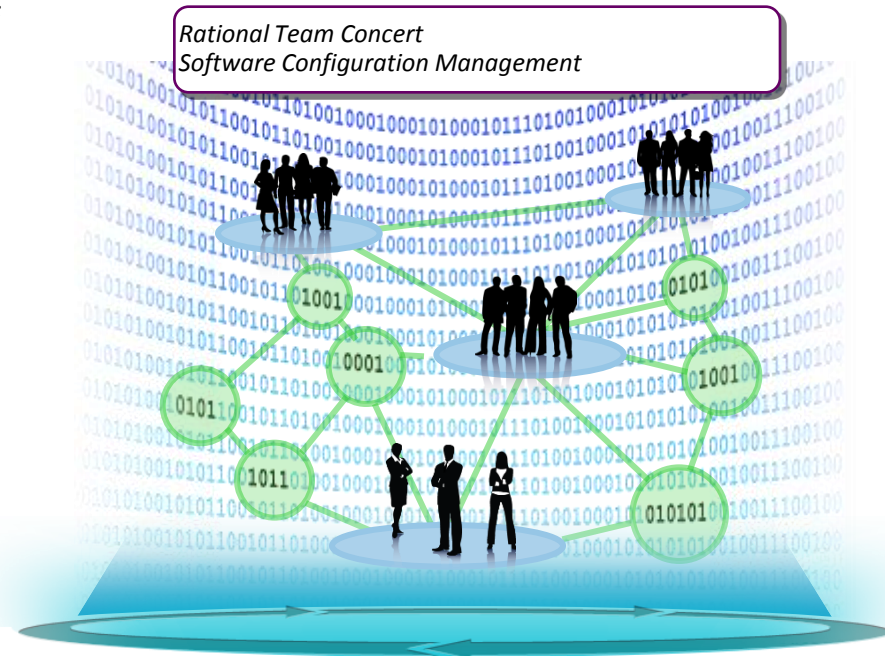
Example Use case:

- Each supplier has a team area
- Each member of that team area can see work items in their team area but not in the others.
- Company ABC can read all work items in all team areas under their Project Area

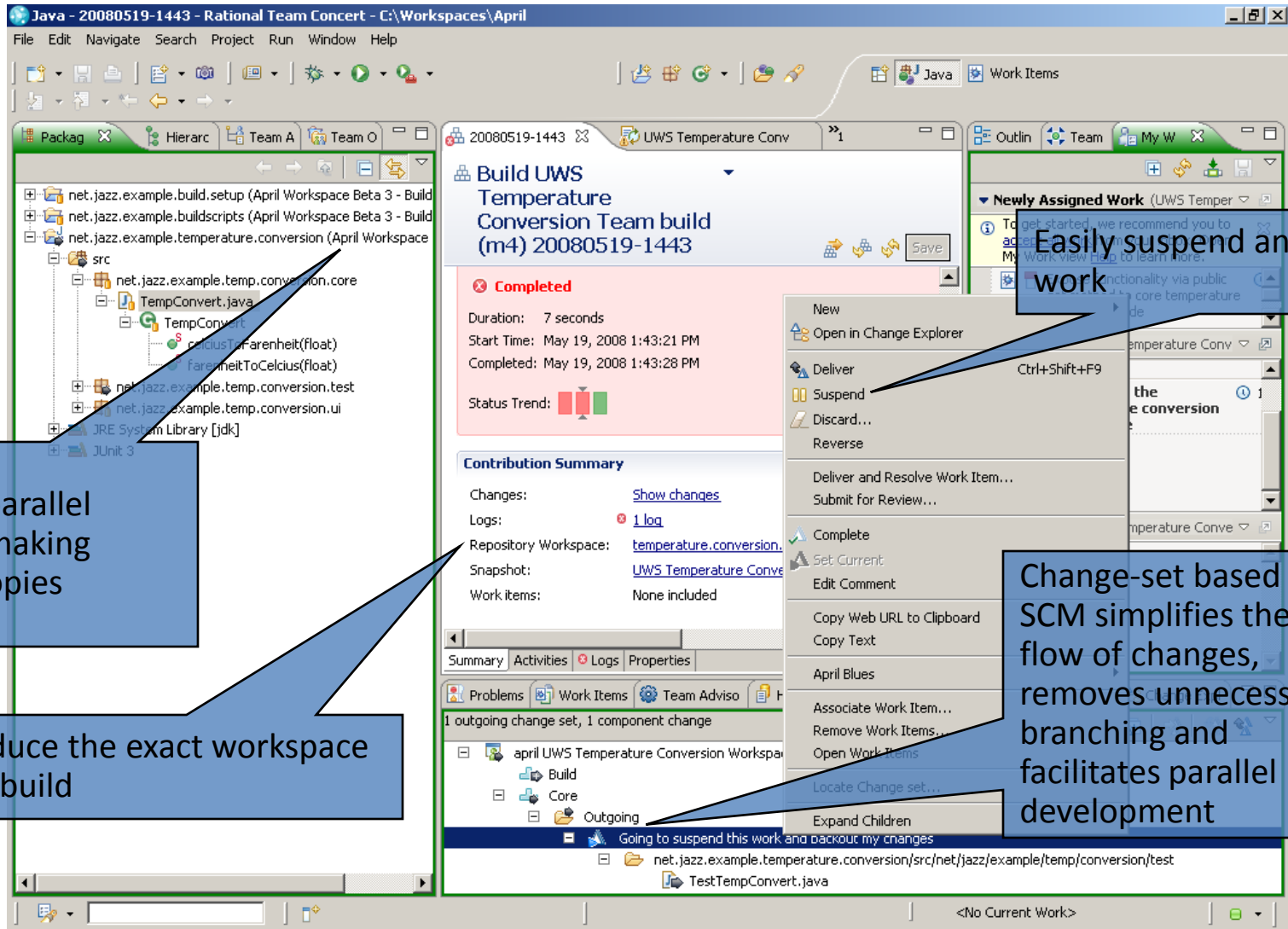


Advanced source code management

- Efficiency
 - Change-set based SCM, rather than file-based, raises the abstraction level, simplifies the flow of changes, removes unnecessary branching and facilitates parallel development
 - Private workspaces allow individuals to experiment and backup their work without interfering with the rest of the team
 - Ability to suspend and resume work, work on a new task and then resume the saved task, supports interruptions to work seamlessly
- Security
 - Distributed source control works on selected streams and components on a “need to know” basis, rather than copying the entire repository
- Governance
 - Tightly integrated traceability across plans, work items, source control and builds supports the imperatives of effective application lifecycle management



Advanced source code management



Work in parallel without making branch copies

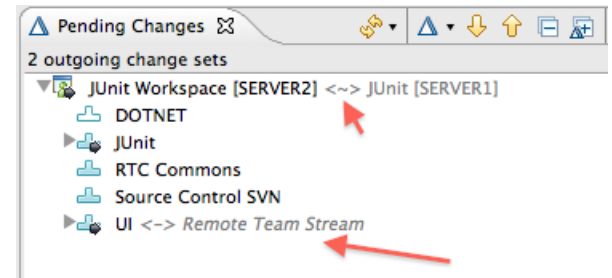
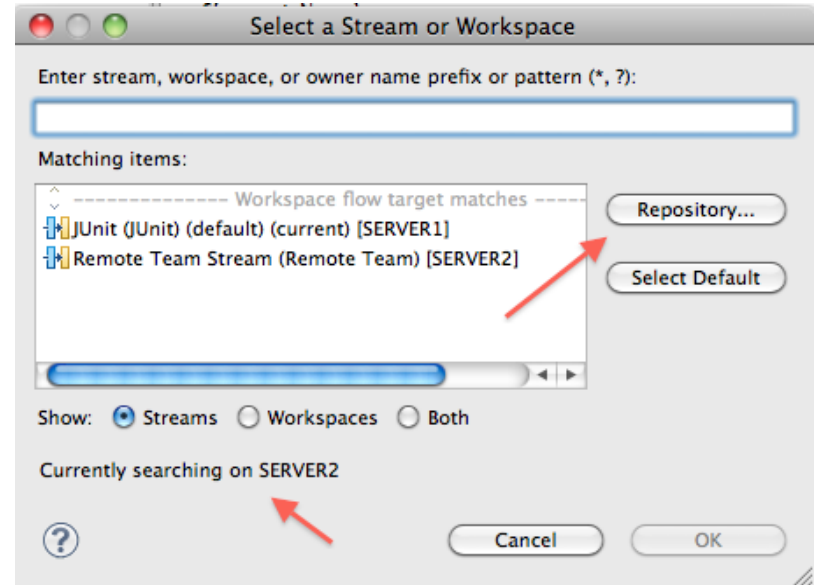
Reproduce the exact workspace of any build

Easily suspend and resume work

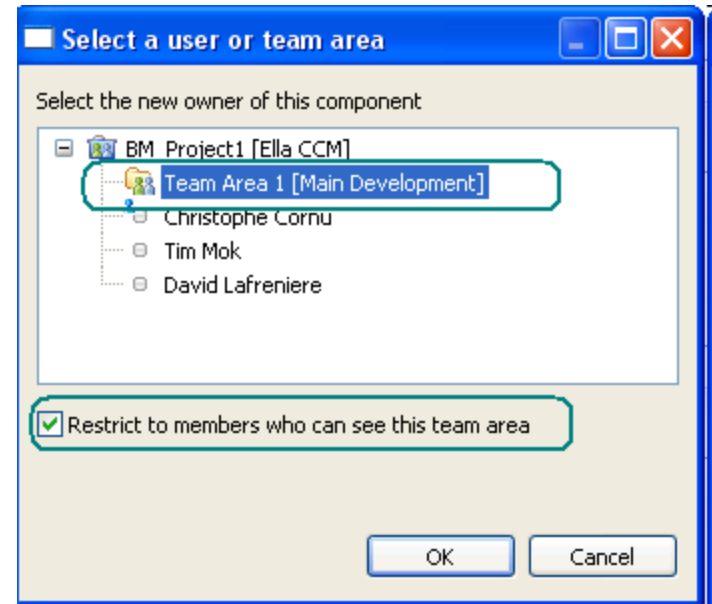
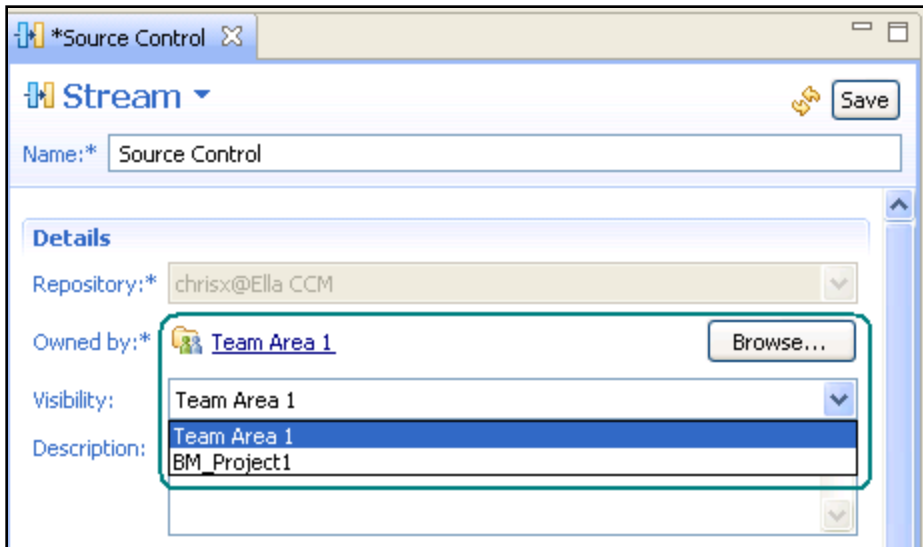
Change-set based SCM simplifies the flow of changes, removes unnecessary branching and facilitates parallel development

Distributed source control

- Share, compare, manage the flow of changes between developers, teams, and projects across different repositories
- Provides organizations with flexibility while governing source control across distributed locations
- Improves collaboration with other lines of business, and outside suppliers, who need to share component code changes across repositories

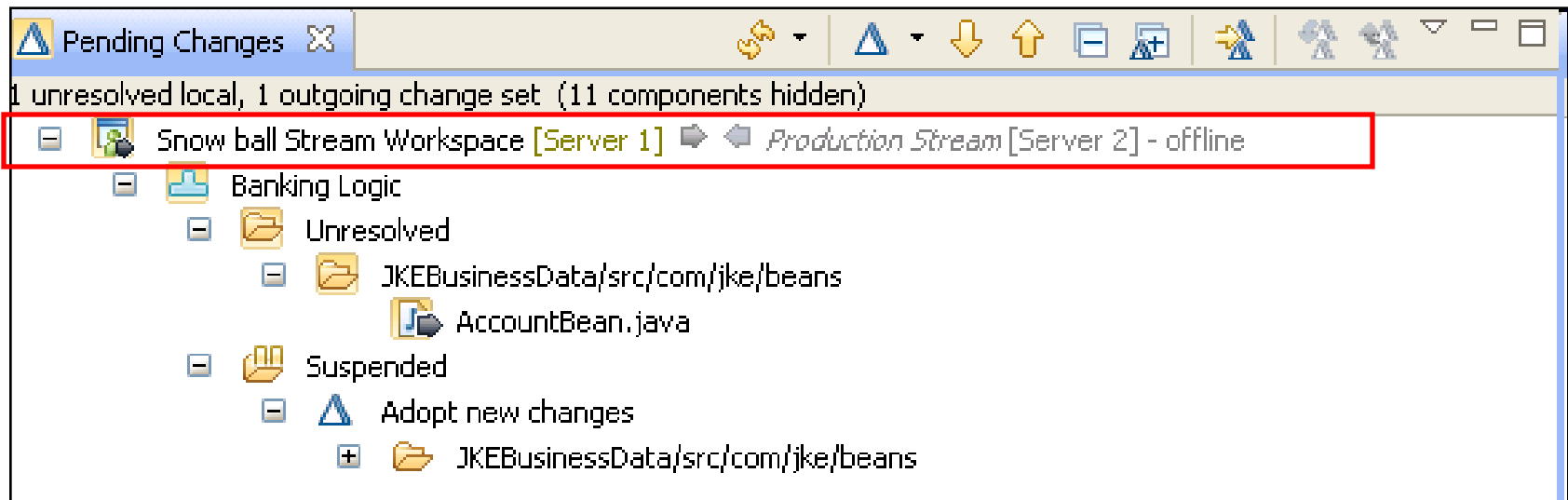


Restrict team area visibility of Components, Streams, Folders, Files

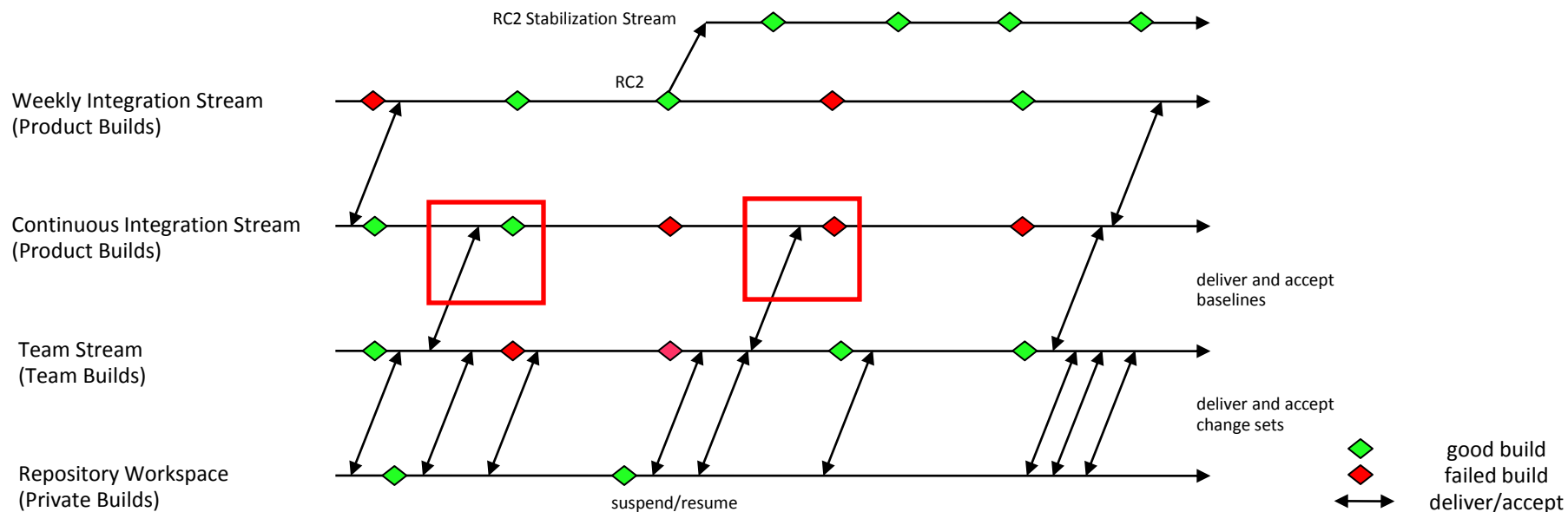


Continue working if your target stream is offline

- If you lose connection to your target, you can still keep working in your repository workspace - check in, create change sets and baselines, associate work items, suspend and resume are unaffected.
- When the connection returns, you'll be ready to accept and deliver again!



Multi-level continuous integration



Build auditing



The screenshot displays the IBM Rational Build Auditor interface. The main window shows a build summary for 'callcenter (personal build by Jean-Michel Lemieux)' with ID 'I20091223-1325'. The build is marked as 'Completed' with a duration of 25 seconds, starting at 1:25:50 PM and completing at 1:26:15 PM on December 23, 2009. A status trend bar shows 10 red bars followed by 1 green bar. The contribution summary indicates 0 errors and 47 warnings, 1 download, 1 link, 84 tests (0 failures, 0 errors), 1 log, and the repository workspace is 'JM's Center WS'. The 'Reported Work Items' section shows 1 currently open work item against the callcenter. The 'General Information' section lists the requester as Jean-Michel Lemieux, build definition as 'callcenter', build engine as 'center_engine1', and 33 builds in history. A 'Deletion allowed' checkbox is checked.

A context menu is open over the 'Deliver' option in the Project Explorer. The menu items include: New, Open in Change Explorer, Deliver (highlighted), Suspend, Discard..., Reverse, Deliver and Resolve Work Item..., Submit for Review..., Complete, Set Current, Edit Comment, Copy URL, Copy Text, Jean-Michel Lemieux, Associate Work Item..., Remove Work Items..., Open Work Items, Locate Change set..., and Expand Children.

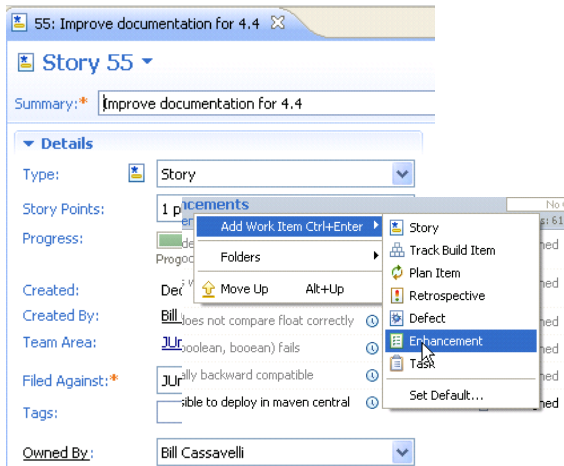
At the bottom, a table lists builds found in the center workspace:

Build	Label	Progress	Estimated Completion
callcenter	I20091222-2304	Completed	
callcenter	I20091222-2305	Completed	
callcenter	I20091223-0906	Completed	
callcenter (personal build by Jean-Michel Lemieux)	I20091223-1325	Completed	

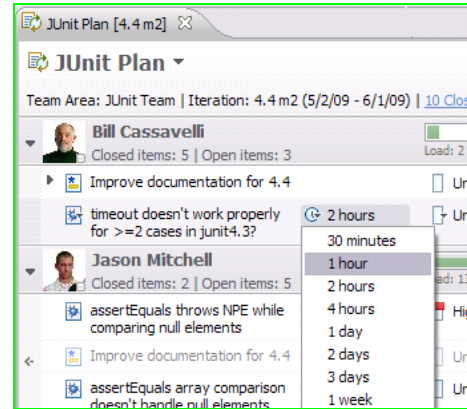
Rational Team Concert – A single tool, many capabilities



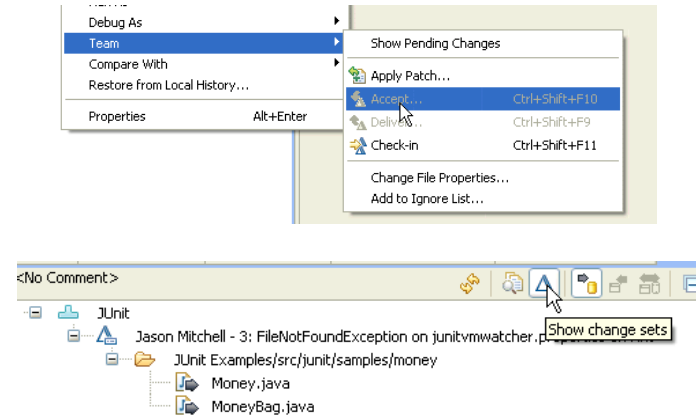
Work Items



Planning



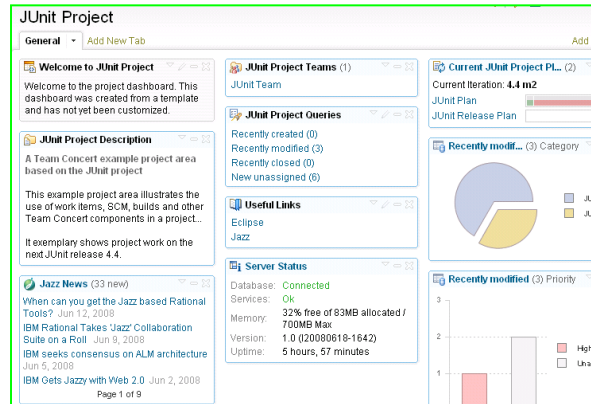
Source Control



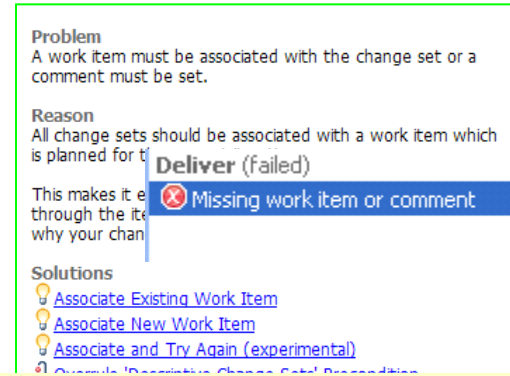
Builds – Continuous Integration



Dashboards & Reporting



Method Enforcement and Automation



- Quality of releases improves 12%*
- Project governance improvements of 12%

- Team productivity increases of up to 50%
- Team collaboration performance up 25%*

For more information

- Find out more about Rational Team Concert
 - <http://ibm.com/rational/rtc>
- Explore Rational Team Concert tutorials, demos, downloads and other developer learning resources
 - <https://jazz.net/projects/rational-team-concert/>
- Check for the latest RTC integrations
 - <http://jazz.net/projects/rational-team-concert/integrations/>
- Try the RTC ROI Calculator
 - <http://www.ibm.com/rational/rtc/roi>



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