

Rational Quality Manager Best Practices

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Florida



IBM Rational Quality Manager (RQM) Best Practices

Agenda

Deployment Planning

Administration

Governance

General Usage/Productivity

Test Execution

Questions



Deployment Planning

Topics

Topologies

Artifact Organization

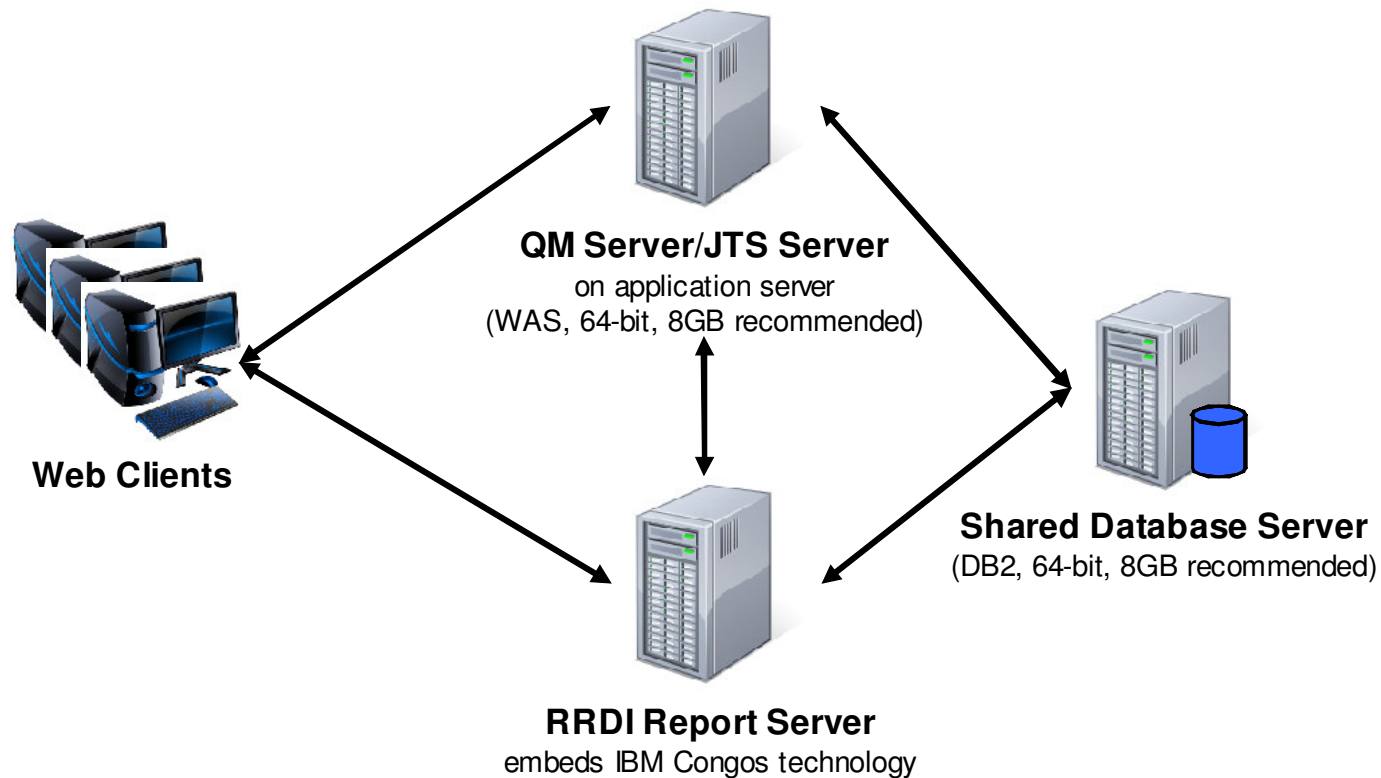
Deployment Options



Deployment Planning

Recommended Topology: Two Tiers, Single Server Environment

For smaller organizations involving less than 100 users and/or 250K artifacts



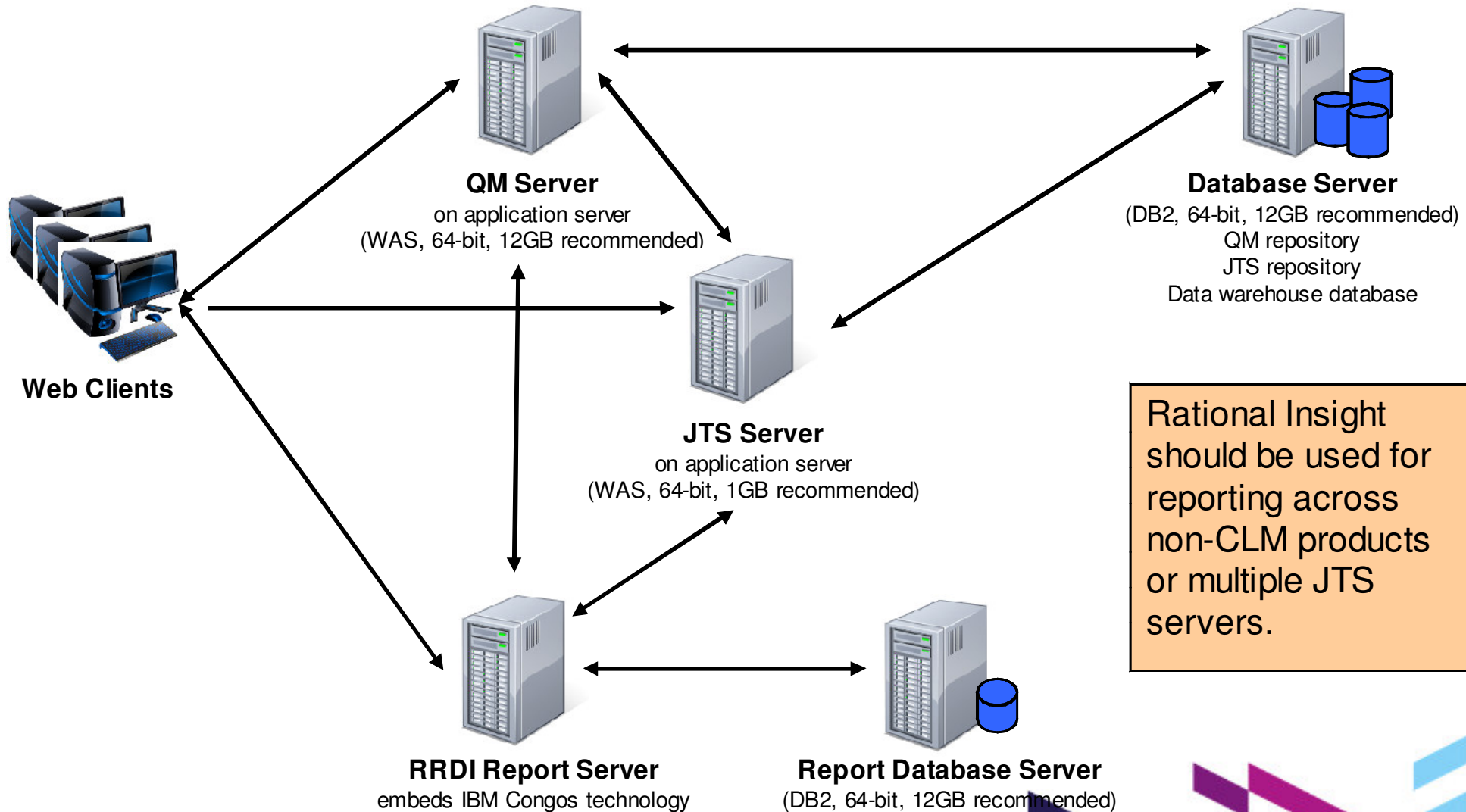
See article [“Building products from applications”](#) to understand the new jazz architecture for RQM.



Deployment Planning

Recommended Topology: Three Tiers, Distributed Environment

For larger organizations involving more than 100 users and/or 250K artifacts



Deployment Planning

Artifact Organization: category types vs. custom attributes

Category types are custom fields that support an enumerated set of values. Several enhancements have been made in RQM 3.0.1 to improve organizing artifacts with category types.

Custom attributes are custom fields of one of the following types:

Text (Small) – 250 character limit

Text (Medium) – 1000 character limit

Integer

Date/Time

▼ Artifact Categories

Test Plan

Test Case

Test Script

Test Suite

Test Case Execution Record

Test Suite Execution Record

Test Case Execution Result

Test Suite Execution Result

▼ Custom Attributes

Test Plan Attributes

Test Case Attributes

Test Script Attributes

Test Suite Attributes

Test Case Results Attributes

Test Suite Results Attributes



Deployment Planning

Artifact Organization: category types vs. custom attributes

Both are useful for filtering (finding) artifacts in the views and for obtaining metrics (counts).

View Test Cases 

Group by: **Ungrouped**

Show All Previous | 1 | Next

	ID	Name	Application	Function	Test Phase	Prep Weight	Tags	Weight
			PlantSeedlings	Any	Any	>0	EndUser	
<input type="checkbox"/>	347	Plants - Login	PlantSeedlings	Login	Developer Test	5	web20, EndUser	5
<input type="checkbox"/>	350	Plants - Browse C...	PlantSeedlings	Order Tracking	Developer Test	10	web20, EndUser	20

Category types

Custom attributes

Deployment Planning

Artifact Organization: category types vs. custom attributes



Deployment Planning

Artifact Organization: category types vs. custom attributes

EXAMPLE: using subcategory types to represent a linear hierarchy of test plans

Summary section of Product01 Regression Test Plan

The screenshot displays a software interface for managing test plans. On the left, a 'Filter By Categories' sidebar shows a tree structure: Release (expanded) -> 1Q2011 -> Product01 -> Domain01 (highlighted) and Domain03. Other categories include Product02, 1Q2012, 2Q2011, 2Q2012, 3Q2011, 4Q2011, and Type.

The main area is titled 'View Test Plans' and shows 'Filter By Categories: Release >'. It includes a 'Group by' dropdown set to 'Ungrouped' and a 'Show All' dropdown for 'Items per page'. A table lists test plan items:

ID	Name	State	Owner	Release
287	Product01 Regression ...	Draft	usr008 ...	1Q2

Below the table, it indicates 'Showing 1-1 of 1 items'. To the right, an 'Overview of the test plan' section lists categories with dropdown menus: Release: * (1Q2011), Product: (Product01), Domain: * (Domain01, Domain03), Application: * (App02, App23), and Type: * (Application-Regression).

Deployment Planning

Artifact Organization: category types vs. custom attributes

EXAMPLE: defining test case subcategory type values for each parent value to tune selections for CLM Product FVT teams using the same project area

Linear hierarchy through subcategory types

Summary ?

Use the theme, category and function features to group your test cases along related items or logic based on tester hours, units of work, or priority.

Categories

CLM Product: *

Category: *

Function: *

Test Phase:

Weight: *

Quality Manager

Test Execution

Other

Unassigned

Adapter Framework

Datapools

Execution Records

Execution Results

Execution Sequence

Keywords

Manual Testing

Other

RFT


More...


Function values that apply when **Test Execution** Category value is selected.



Deployment Planning



Artifact Organization: category types vs. custom attributes

EXAMPLE: using custom text attributes in a test case execution result to solicit any deviations and a test lead's subsequent disposition.

114 : Execution Result 
 Result Overview | History


Action:  → State: Draft


ID: 114
 Actual Result:  
 Host Name: Local Computer
 Owner: usr030 dev030

Test Plan: 65: VA TP 1
 Test Milestone:
 Test Case: 1,996: VA TC 1
 Test Script: TS1
 Test Data: Unassigned
 Build: Unassigned  
 Weight: 100

Start Time:
 End Time:
 Total Run 1

Deviations and Disposition were defined as Medium (Text) custom attributes.

Categories 

Categories 

Attributes

Deviations :

Disposition :

Deployment Planning

Deployment Options

Consider the current and future RQM needs of all projects/teams.
Consider tradeoffs for each deployment option.



Administration

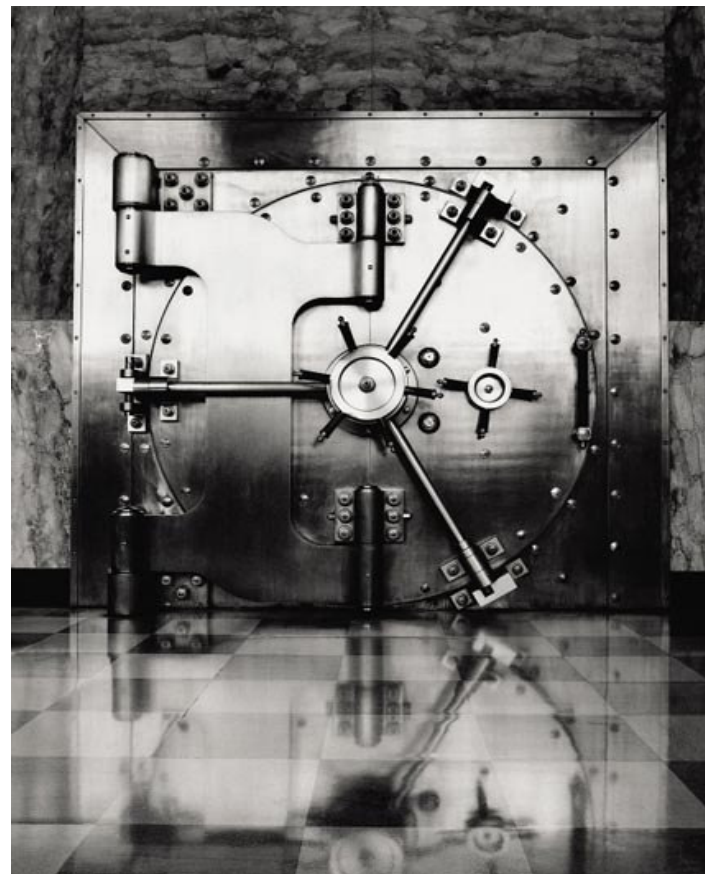
Topics

Artifact visibility

Permission changes

Process sharing across project areas

User administration



Administration

Artifact Visibility

In RQM 2.0, artifact visibility was restricted to members of the project area hierarchy. In RQM 3.0.1, visibility can be set to the server level or further restricted.

Upgrade recommendation: if you do not desire an open system, ensure the read access of imported projects is not set to **Everyone** before deploying RQM 3.0.1.

In RQM 3.0.1, the Everyone selection grants read only access to **all** users. Projects created in RQM 2.x had this selection set by default. If **Everyone** is selected in a project area, whatever permissions are enabled for the **Everyone (default)** role will apply to non-Members as well as members with no assigned roles.

Active Project Areas >

SVT_RQM

Save

Overview Timelines Roles Permissions **Access Control** Releases Categories

Work Items Process Description RequisitePro

Access Control

Configure which users have read access to the project area and its artifacts. If you grant access to members of the project area hierarchy, anyone who adds a member to any team will implicitly grant access to the entire project. For strict control, grant access to users in the access list only. Note that repository administrators will always have access.

If this project area shares its process, anyone who can read a project area that uses the process will be able to read this project area, regardless of the setting on this page.

Grant read access to:

- Everyone
- No one (repository administrators only)
- Members of the project area hierarchy
- Members of the project area hierarchy and users in the access list
- Users in the access list only

Administration

Permission Changes

Upon installation, RQM 2.x is a completely open system; all permissions are enabled for all built-in roles. RQM 3.0.1 is much more restricted for **new** project areas **by default**: Read access is restricted to members of the project area hierarchy.

Users for which no roles have been defined only have permission to view artifacts.

If you are upgrading from RQM 2.x, recommend you review/adjust the permissions for the roles within the project areas.

New permissions that were added in RQM 3.0.1 (e.g., Save Execution Result>Edit Actual Result) **need to be manually enabled** in projects imported from earlier versions of RQM.



Administration

Process Sharing Across Project Areas



If you have the need to seed new project areas with a common set of roles and permissions:

Define a project area with the common set of roles and permissions and enable other project areas to use its process. **NOTE:** this will make this project area visible to anyone who can see a project area that uses the process so limit this project area to just shareable process content.

Process Sharing

Roles, permissions, preconditions and configuration data can be shared between project areas. A project area can choose to provide this information, consume this information, or not participate in sharing.

- Do not share this project area's process
- Allow other project areas to use this project area's process
- Use the process from another project area for this project area

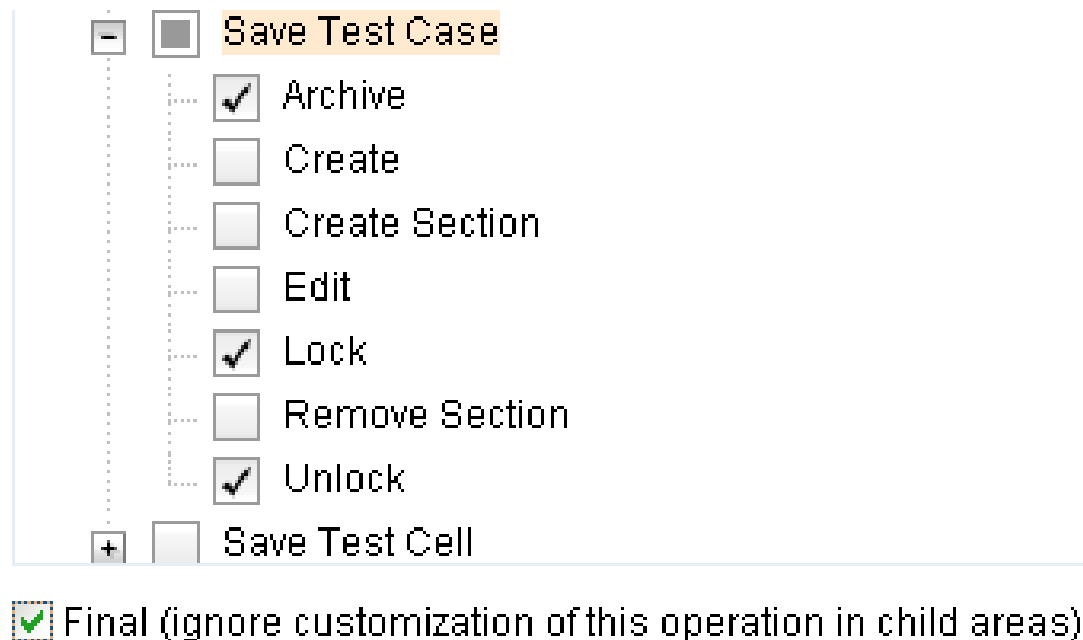
In creating new project areas, apply the last process sharing option and reference the common process project area.



Administration

Process Sharing Across Project Areas

In defining permissions in the common process project area, you can control whether settings for a permitted action can be overridden.



The screenshot shows a permissions configuration interface. At the top, there is a section for 'Save Test Case' with a minus sign icon to its left. Below this, a list of actions is shown with checkboxes: 'Archive' (checked), 'Create' (unchecked), 'Create Section' (unchecked), 'Edit' (unchecked), 'Lock' (checked), 'Remove Section' (unchecked), and 'Unlock' (checked). Below this list is a plus sign icon and a checkbox for 'Save Test Cell' (unchecked). At the bottom of the configuration, there is a checkbox labeled 'Final (ignore customization of this operation in child areas)' which is checked. An orange arrow points to this checkbox.

<input type="checkbox"/>	<input type="checkbox"/>	Save Test Case
<input checked="" type="checkbox"/>		Archive
<input type="checkbox"/>		Create
<input type="checkbox"/>		Create Section
<input type="checkbox"/>		Edit
<input checked="" type="checkbox"/>		Lock
<input type="checkbox"/>		Remove Section
<input checked="" type="checkbox"/>		Unlock
<input type="checkbox"/>	<input type="checkbox"/>	Save Test Cell
<input checked="" type="checkbox"/>		Final (ignore customization of this operation in child areas)



Administration

User Administration

You can create or edit user account and licensing information in

The various Application (QM, CCM, RM) User Administration pages.

The Jazz Team Server User Administration pages. These serve as a single point for user and license management in a CLM install.



To edit Application-specific user settings, you will need to use the Application user Administration page.

Common user information is synchronized across the Applications and the Jazz Team Server.



Governance

Topics

Artifact ownership

Artifact history

Required fields

Execution Result enhancements



Governance

Artifact Ownership

An Owner field was added to the test plan, test case, and test script artifact editors to allow you identify the person responsible for maintaining such artifacts.

The Owner field is also shown in corresponding artifact views to allow you to sort, filter, group by, or bulk update it. This allows you to determine if artifact ownership is appropriately balanced across the team and to efficiently reassign ownership in response to resource or assignment changes.



Originator: Adm1 Archt1

Owner: Adm13 Archt13

View Test Cases

Group by: Ungrouped

10 Items per page

Previous | 1, 2, 3, 4, 5, 6, 7

	ID	Risk	Suspect	Name	State	Owner	Application
		Any	Any		Any	Any	Any
<input type="checkbox"/>	41	○○○○○	◇	Testcase1	Draft	<input type="checkbox"/> Adm1 Archt1	
<input type="checkbox"/>	47	○○○○○	◇	TC2	Draft	<input type="checkbox"/> Adm13 Archt13	
<input type="checkbox"/>	3	○○○○○	◇	JS req 2	Unde...	<input type="checkbox"/> Admin10 T Mgr10	
<input type="checkbox"/>	4	○○○○○	◇	JS req 3	Draft	<input type="checkbox"/> Admin13 T Mgr13	
<input type="checkbox"/>	8	○○○○○	◇	TC from ...	Draft	<input type="checkbox"/> U33 T Lead33	
<input type="checkbox"/>	9	○○○○○	◇	TC from ...	Draft	<input type="checkbox"/> User3 S Manager3	
<input type="checkbox"/>	10	○○○○○	◇	TC1	Draft	<input type="checkbox"/> usr001 dev001	
						<input type="checkbox"/> usr002 dev002	
						<input type="checkbox"/> usr011 dev011	
						More...	

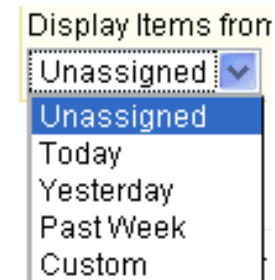
Governance

Artifact History

Artifact history is now viewable in the UI via the **History** link. Requesting a PDF of history was moved to the History page.

You can now view History for a designated timeframe.

History provides another means of recovering prior rich text content (e.g., if a snapshot was never taken). Simply access **Before** text via the **See Details** link and then copy the desired text.



6 : JKE Banking Sprint 1 ?

*Test Plan Overview | Snapshots | History

Items per page: 10

Display Items from: Unassigned

Modified date:
Modified by:
Business Objectives

Test Objectives

Before

The primary testing objectives of **Release 1, Sprint 1** will include:

- * Verify the **Dividend Allocation** capability of the **Business Recovery Matters** initiative works.
- * Ensure all development stories are implemented
- * Verify all user requests have been met
- * Ensure no Severity 1 Defects remain
- * Ensure all Severity Defects have work-arounds posted to our support site

After

The primary testing objectives of **Release 1, Sprint 1** will include:

- * Verify the **Dividend Allocation** capability of the **Business Recovery Matters** initiative works.
- * Ensure all development stories are implemented

See Details

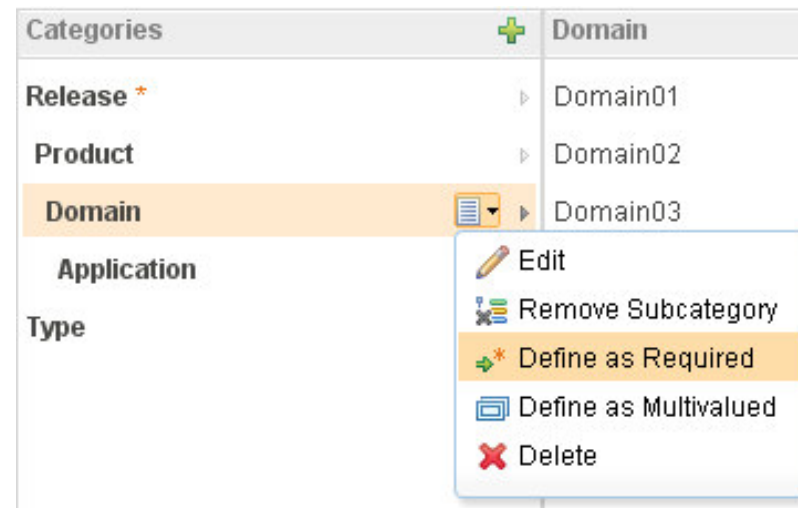
Governance Required Fields



If you use a category type as one of your metrics, you can define it as required to ensure more accurate data in an artifact view or report.

Likewise, custom attributes can be defined as required.

Required fields are only enforced on saving an artifact. Artifact editors flag required categories/attributes with a red * and show an error message on the field when a Save is attempted.



Summary ?



Domain is a required category. Please se...

Overview of the test plan.

Categories

Release: *

1Q2011

Product:

Product02

Domain *

Unassigned

Application: *

Unassigned

Type: *

Unassigned

Governance

Execution Result Enhancements

If you need to tightly monitor test case execution results, you can use the new **Action** field in the editor and the **State** column in the view to implement a primitive review/approval process.

You can also use custom attributes to solicit additional information (as shown earlier).

A warning prompt appears on a Save when a given slider is not set for certain Actual Result values.

To prevent an execution result from being modified, you can lock it.



Action: → State: Draft

ID: 132

Actual Result:

The screenshot shows a software interface with a 'Save' button highlighted in yellow. A red box highlights a lock icon in the top toolbar. An 'E-Signature' dialog box is open, titled 'Action Requires E-Signature'. It contains the following fields:

- User Id:
- Password:
- Reason:

Buttons for 'Discard Changes', 'Save', 'OK', and 'Cancel' are visible.

General Usage/Productivity

Topics

Navigation

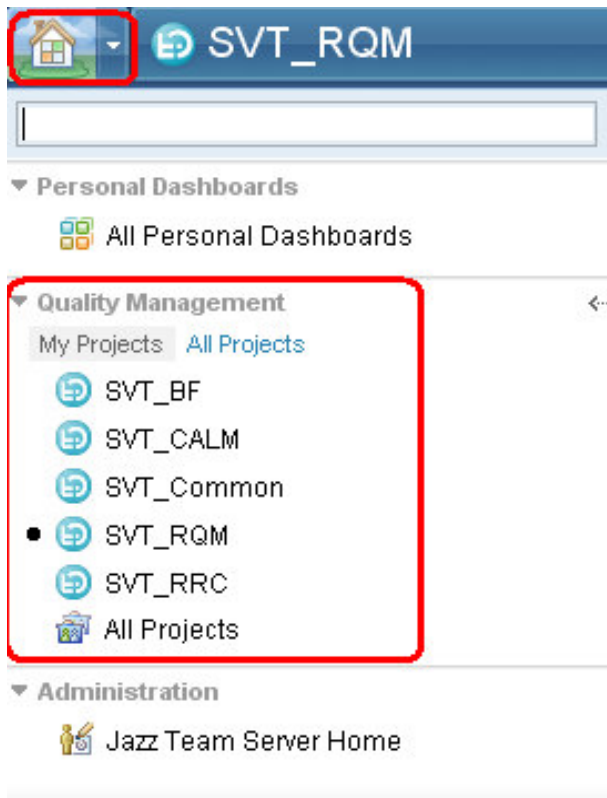
Finding artifacts

Rich text editing

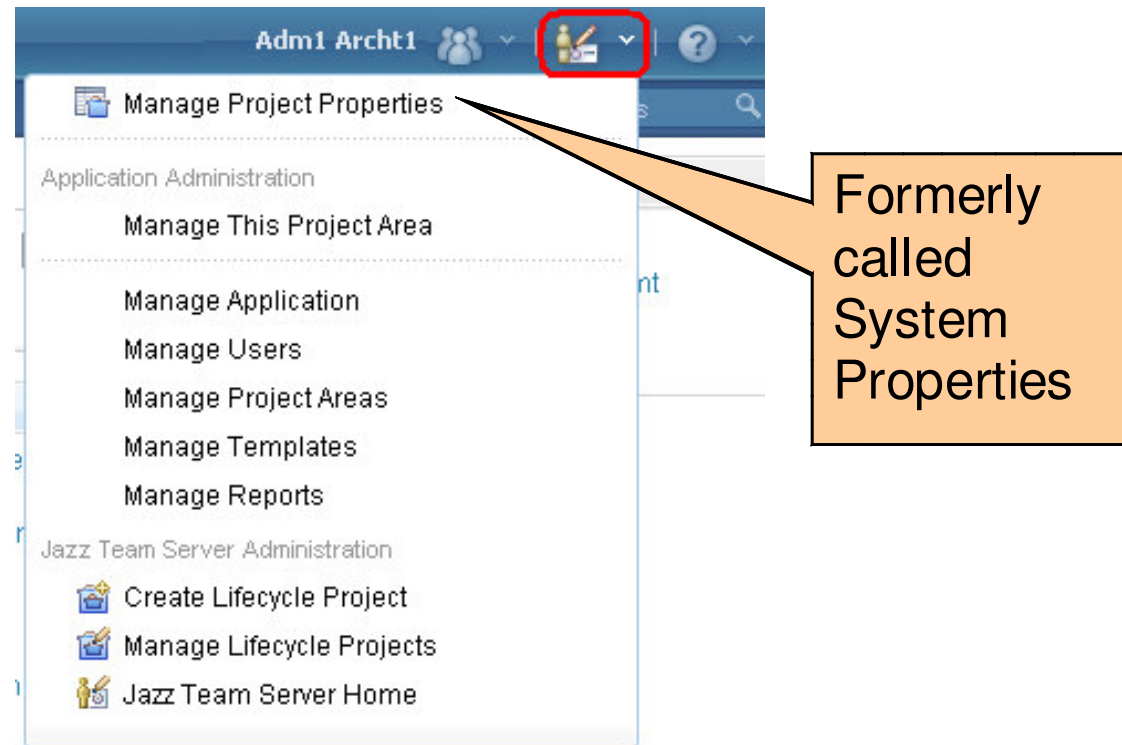


General Usage/Productivity Navigation

Once logged in, you can switch between projects from the Home menu.



The Admin menu is now in the banner bar next to the Help.



General Usage/Productivity Navigation

Exposing filterable columns in the artifact views.

View Test Plans

Group by: **Ungrouped** ▼

Type Filter Text 

Show All ▼ Items per page

◀ Previous | 1 | Next ▶



<input type="checkbox"/>	ID	Name ▲1	Release 	Product 	Component 	Type 	
			Any ▼	Any ▼	Any ▼	Any ▼	 
							  Run

<input type="checkbox"/>		15	Product01 Comp01 Reg...	3Q2011	Product01	Comp01	Component Regression
<input type="checkbox"/>		16	Product01 Comp02 Reg...	3Q2011	Product01	Comp02	Component Regression
<input type="checkbox"/>		17	Product01 Comp03 Reg...	3Q2011	Product01	Comp03	Component Regression
<input type="checkbox"/>		18	Product01 End-to-End T...	3Q2011	Product01	NA	End-to-End
<input type="checkbox"/>		14	Product01 Regression T...	3Q2011	Product01	NA	Product Regression

General Usage/Productivity Navigation

Exposing the filters sidebar in the artifact views.

The screenshot displays a software interface with a sidebar on the left and a main content area on the right. The sidebar, titled 'Filter By Categories', is highlighted with a red border and contains a tree view of categories: Release (1Q2011, 1Q2012, 2Q2011, 2Q2012, 3Q2011, Product01, Product02, Product03, Product04, 4Q2011) and Type. The 'Product01' category is selected. An orange arrow points from the 'Product01' category in the sidebar to the 'View Test Plans' table in the main content area.

The main content area is titled 'View Test Plans' and features a search bar, a 'Group by' dropdown set to 'Ungrouped', and a 'Type Filter Text' input field. Below these are navigation controls including 'Show All', 'Items per page', and 'Next'. A table with columns 'ID', 'Name', 'ct', 'Component', and 'Type' is displayed. The table contains 5 rows of data, with the first 5 rows visible. A 'Run' button is located at the bottom right of the table area.

ID	Name	ct	Component	Type
15	Product01 Comp01		Comp01	Component R...
16	Product01 Comp02		Comp02	Component R...
17	Product01 Comp03		Comp03	Component R...
18	Product01 End-to-Er		NA	End-to-End
14	Product01 Regressi		NA	Product Regre...

Showing 1-5 of 5 items

General Usage/Productivity Navigation

Take advantage of hovering. More detailed information is provided in hovers to avoid having to navigate away from the current artifact.

135317: Execution Result

Overview

Result:  Failed

Environment: Final_LO_Att1_RHEL 5.6 64, WAS 6.1.0.29, Oracle 10g Ent R2 in RHEL 5.6 64, Brwsr inside Summary

Test Case: LO_TestPlanningModR1M1

Details

Type: Execution Result

Owner:

Host Name: Local Computer

Test Plan:

Test Milestone:

Test Script:

Test Data:

Start Time: 5/9/11 12:46:00 PM EDT

End Time: 5/9/11 12:46:00 PM EDT

Total Run Time: 0

Modified: 5/9/11 12:48:36 PM EDT

Weight: 40

Build:

Project Area:

Weight Distribution

Points Passed 37

Points Failed 3

Point Inconclusive 0

Points Blocked 0

Points Attempted 40

[Show Less](#)

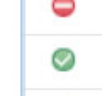
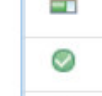
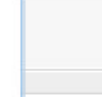


Type Fi



Last Result

Any



Example:
hovering
over a Last
Result in
View Test
Case
Execution
Records
(Show
More
selected)

General Usage/Productivity


Finding Artifacts – using filterable columns


For performance reasons, it's recommended:


Users run filtered queries, especially in a project area with lots of artifacts. In support of this, suggest updating Preferences to uncheck the option to automatically run a search when a list view is opened.

















Users use the filterable columns instead of the Filter Text field whenever possible in artifact views. To facilitate this, you can update Preferences to show the filterable columns on initial display.



View Test Cases

Group by: 

Func3 

Show All  Items per page Previous | 1 | Next

<input type="checkbox"/>	ID	Risk 	Suspect	Name	State 	Owner 	Application 	Function 	Type 	Weight 	Modified
		An 	Any 		Any 	Any 	Any 		Any 		Any 
<input type="checkbox"/>	1968	○○○○○	◇	Reg Testcase 1	Draft	Unassigned	App03	Func3	Regression Test	100	Mar 28, 2011
<input type="checkbox"/>	2013	○○○○○	◇	Req Name 6	Draft	Unassigned	App04	Func3	End-to-End	100	Apr 15, 2011

General Usage/Productivity

Finding Artifacts – using the filters sidebar



Find artifacts by the category hierarchical structure.

Filter By Categories

- [-] Release
 - [-] 1Q2011
 - [-] Product01
 - + Domain01
 - + Domain03
 - + Product02
 - + 1Q2012

View Test Plans

- Refresh
- ✓ Explore Test Plans in tree

Show All [v] Items per page

ID

Optionally view, access, and filter on related artifacts in a tree.

Access filters that you saved as personal or shared queries.

Filter By Categories

Filter By Saved Queries

- + My Queries
- Shared Queries
 - RQM 3.0.1
 - All TERs
 - TERs with Blocking Status
 - TERs with Blocking Stat...
 - TERs with Last Result o...

Optionally add/promote a query of global value to the QM Menu.



General Usage/Productivity

Finding Artifacts - using the filters sidebar



Using the explore artifacts in a tree option as a way to filter Test Cases in context of a test plan.

Filter By Categories

- Release
 - 1Q2011
 - Product01
 - Domain01
 - App01
 - App02
 - 287:Product01**
 - Test Cases**
 - Test Suites
 - Requirem..
 - Test Case..
 - Execution..
 - App03
 - App04
 - App05
 - App06
 - App07
 - App08

Test Cases

Filter By Categories: Release > 1Q2011 > Product01 > Domain01 > App02 > 287:Product01 Regression Test Plan

Group by: **Ungrouped**

Show All Items per page Previous | 1 | Next

ID	Suspect	Name	State	Owner	Application	Function	Type	Wei
	Any		Any	Any	Any	Any	Any	
1887		Login existing user	Draft	Unassi...	App02	User ...	Regr...	10
1888		Create user account- ...	Draft	Unassi...	App02	Accou...	Regr...	5
1889		Create user account- a...	Draft	usr008 ...	App02	Accou...	Regr...	15
1886		Login new user	Draft	Unassi...	App02	User ...	Regr...	10

Showing 1-4 of 4 items Previous | 1 | Next

General Usage/Productivity

Finding Artifacts – using full-text search

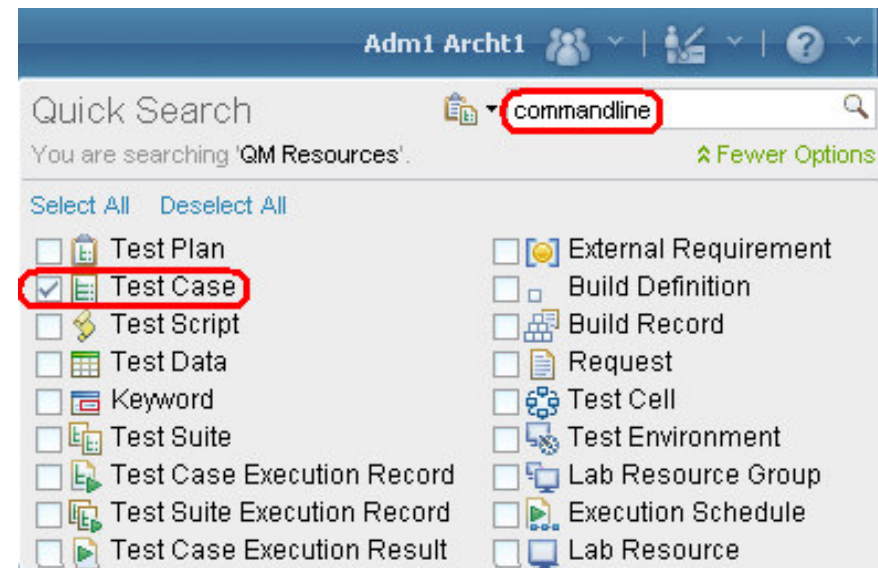
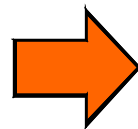
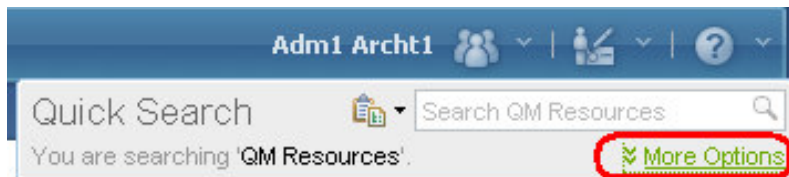
Full-text searches can be useful as well as they:

Make use of indexing for improved performance.

Allow for searching of text across the majority of text fields within artifacts, including names, descriptions, and section text, which are included in the full text index. You can designate which artifact type(s) to search across.

By default, the search returns up to 100 items.

For more information, including examples, read the “Using full-text search” help topic.



General Usage/Productivity

Finding Artifacts – Test Cases in Context of a Test Plan

Filtering has been added to the Test Cases section of a test plan to allow you to more efficiently work with test cases **in context of your test plan**; for example:



To facilitate finding test cases when the test bed for an effort is large.

To filter test cases for TER generation or to make ownership changes.

To see which test cases have been run the least/most (a column was added in 3.0.1 that shows the number of TERs defined against the test plan).

To process test cases flagged as suspect in response to updated/removed requirements.

To track the state of new test cases being developed for a test effort as shown on the next slide.



General Usage/Productivity

Finding Artifacts – Test Cases in Context of a Test Plan

Filtering test cases within a test plan:

Example: tracking the state of new test cases. We used this as we strove to have all test cases approved before execution, which we enforced via an Artifact State Transition Constraint.

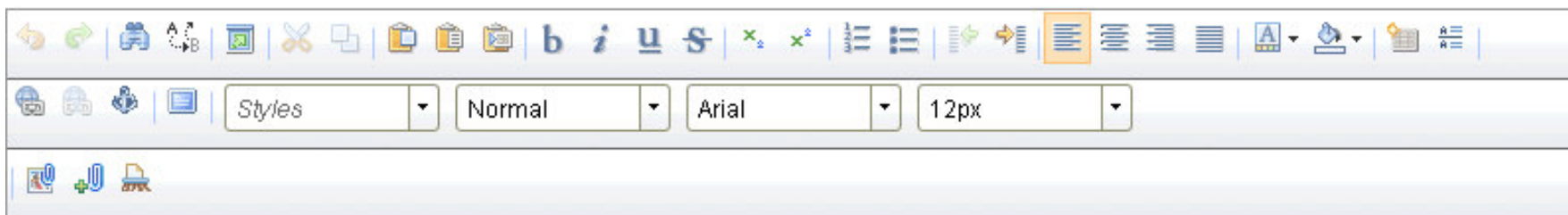
<input type="checkbox"/>	ID	Name ▲1	State	Theme	Weight		
			Draft, Under	Acceptance Test Case,			
						<input type="button" value="Run"/>	
<input type="checkbox"/>	41934	LO_TestPlanningR2_Complete	Under Review	Regression Test Case	20		
<input type="checkbox"/>	41933	LO_TestPlanningR2_CopyR1DifferentServer	Under Review	Regression Test Case	30		
<input type="checkbox"/>	41932	LO_TestPlanningR2_CopyR1SameServer	Under Review	Regression Test Case	40		
<input type="checkbox"/>	43147	LToFullCLM_RequirementChangesR2	Under Review	Regression Test Case	45		
<input type="checkbox"/>	40225	MO_Config_CQ_Synchronizer	Draft	Regression Test Case	50		



General Usage/Productivity

Rich Text Editing

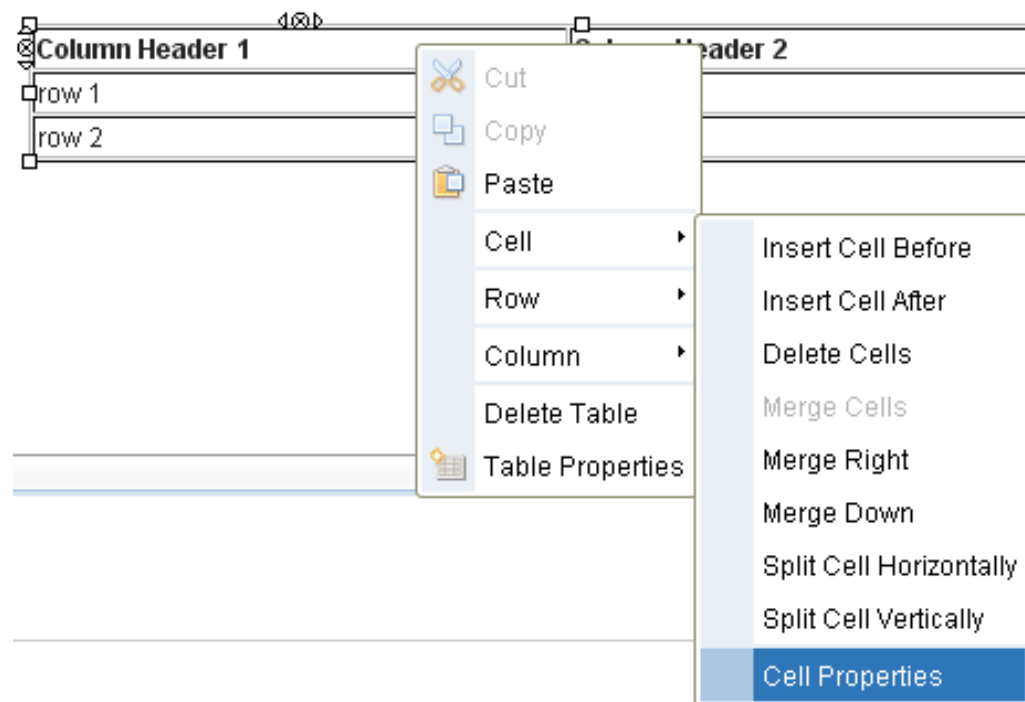
A new rich text editor is provided in RQM 3.0.1.



Some differences from the RQM 2.x rich text editor:


Context menus are now available.

The Background Color toolbar icon only sets text background color. To set table cell background color, select Cell>Cell Properties from the context menu.





General Usage/Productivity

Rich Text Editing

Use Validate Content () to clean up any formatted text copied from another source (e.g., Microsoft Word).

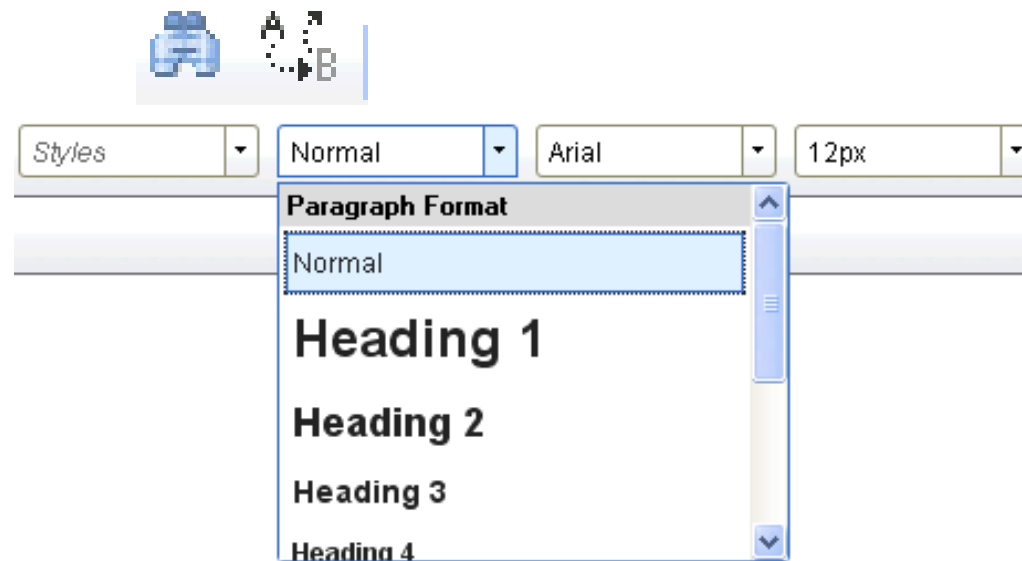
Additional capabilities in the new rich text editor we found useful:

Maximize () -  ws you to edit rich text in a full size window. To return and save your text, select Minimize.

Merging/splitting table cells (available from context menu).

Find and replace capabilities.

Improved text controls.



Test Execution

Topics

Artifact content as it relates to test execution

Bulk update of Last Result

Test Suite enhancements



Test Execution

Artifact Content: in context of test execution



Test Execution

Artifact Content: in context of test execution



Test Execution

Artifact Content: in context of test execution



Test Execution

Artifact Content: in context of test execution



Test Execution

Artifact Content: in context of test execution



Test Execution

Bulk Update of Last Result



Enables testers to update the Last Result of multiple Test Case Execution Records. Applies to Test Case Execution Records with or without a Test Script identified so it can be used as an alternative/workaround to Offline Execution which only supports scripted Test Cases.

Efficient way to apply a Verdict across the steps of many manual test scripts.

Results in one of weight distribution sliders being fully set; which one is dependent on selected Verdict.

View Test Case Execution Records

Group by: Ungrouped

10 Items per page

◀ Previous | 1, 2, 3, 4, 5, 6, 7 ... | Next ▶

<input type="checkbox"/>	Risk	Test Case ^1	Test	Test	Blocking	Last Result	Last
<input type="checkbox"/>	Any						
<input checked="" type="checkbox"/>	○○○○○	LO_NewProjectAreaS					
<input checked="" type="checkbox"/>	○○○○○	LO_ProjectAreaAdmin	RQM30-...	None			Yes
<input checked="" type="checkbox"/>	○○○○○	LO_ProjectAreaUpdate	RQM30-...	None			Yes
<input checked="" type="checkbox"/>	○○○○○	LO_ReportingPrep_RelLead	RQM30-...	None			Yes

Create Result without Execution

Set Verdict of the Result as

Verdict Passed

OK Cancel

Test Execution

Test Suite Enhancements



A number of management capabilities have been added to test suites to bring them in line with test plans and test cases; Test suites now support templates, formal review/approval, sections, category fields, and custom attributes. They can also be locked and snapshotted.

Test suites can be identified within the context of a test plan via a new Test Suites section. This allows suites to be shared between test plans.

Test Suite Execution Records (TSERs) can now be created to plan the execution of a test suite. As with Test Case Execution Records, you can:
identify an owner, test plan, test plan milestone, and environment.
generate them (from the Test Suite Execution Records section).

Test Suite execution can be optionally halted if a contained Test Case doesn't pass.



Test Execution Test Suite Enhancements



Execution variables (name/value pairs) can be used to vary data during sequential Test Script execution in a Test Suite:

Can be set at different levels (Test Script, Test Case, and Test Suite via a new Execution Variables section). Highest level wins (i.e. value in Test Suite overrides value in Test Case and Test Script).

Variable values can be modified at run-time (when starting a Test Case or Test Suite run) without modifying an actual Test Script.

Optionally passed from script to script during Test Suite execution. One script can set values and another script can read them. For example:
a manual Test Script that embeds a keyword Test Script reads an execution variable set within the keyword Test Script (next slide).


a manual Test Script sets variables that subsequent automation Test Scripts use.



Execution Variables

Example of passing data from a keyword Script to a manual Test Script that embeds it.

Manual Steps ?

Step	Description	Expected Results
1	JKE Login Log into JKE Banking with username and password username password	Accounts Overview screen appears 
2	Go to user's home page	home page displays
3	Create Account Select create new account. Enter current username, username . Enter address information. Record account number Set account	Validate account created successfully.
4	View account details page.	validate new account with id account is listed.
5	JKE Logout	

Keyword View ?

Clipboard ?

Type Filter Text

Steps

Add one or more steps to this view by dragging them from the Manual Test editor.

Execution Variables ?

Type Filter Text

Name	Value
username	jbrown
account	
password	password123

Set within a keyword script and referenced in the main script.

Summary

Hierarchical categories and custom attributes provides powerful organizational capabilities within a project area.

Permissions are improved in RQM 3.0.1 so review your permissions when upgrading.

Governance enhancements gives you tighter control over artifact ownership, artifact history, required fields and execution result enhancements.

Navigation improvements, additional capability to filter artifacts, new rich text editor address end-user feedback to improve day to day productivity.

Test suite enhancements, execution variables, and bulk update allows more powerful ways to work with large number of executions.



QUESTIONS

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Test Execution Offline Execution



Enables testers with limited network access to select one or more test case execution records for offline execution.

Setup:

You must download and install the **Microsoft Excel and Word to Rational Quality Manager Import Utility** (available under Extras on All Downloads page on jazz.net).

Limitations:

Only test case execution records with a manual test script are supported.

A maximum of 50 execution records can be selected.

Any category fields and custom attributes for a test case execution result must be subsequently set in RQM after exporting results from Excel.



Test Execution

Offline Execution

Initiating offline execution from within RQM:

View Test Case Execution Records

Group by: Test Milestone Type Filter Text

Show All Items per page Previous | 1 | Next

<input type="checkbox"/>	ID	Name	Test Case ^{▲1}	Test Plan 	Test Script	Blocking Status	Last Result 	TE
<input type="checkbox"/>	R1 (1 - 5 of 5)							
<input checked="" type="checkbox"/>	26	TC1_CLM T...	TC1	Ramin Master TP	MTS1		<input type="radio"/>	Unassigned 100
<input checked="" type="checkbox"/>	25	TC2_CLM T...	TC2	Ramin Master TP	MTS1		<input type="radio"/>	Unassigned 100

Run
Resume Execution
Create Result without Execution
Run Offline
Modify Variable(s) and Run

Test Execution Offline Execution

Updating the result of manual test script steps within Excel, including adding actual results with images, comments, etc.

OfflineData_TC1_CLM Test_R1.xls - Microsoft Excel

Home Insert Page Layout Formulas Data Review View Add-Ins

RQM

Menu Commands

Steps:	Description	Expected Result:	Step Result:	Actual Result:	Comment	Step Type:
1	Testplan: Ramin Master TP					
2	Testcase: TC1					
3	TestScript: MTS1	StartTime:	2011-04-18T18:11:35.289Z			
4	ID: .../executionresult/urn:com.ibm.rqm:executionresult:	Weight	100			
5		Overall Result				
6						
8	1 Login	Login successful	Pass			com.ibm.rqm.execution.common.elementype.execution
9	2 Browse catalog	Should see products listed (250 total).	Fail	Only 223 products appeared. Sports products missing.		com.ibm.rqm.execution.common.elementype.execution
10	3 Select a product to order from the catalog and add to the shopping cart.	Product should appear in shopping cart.				com.ibm.rqm.execution.common.elementype.execution

Pass
Fail
Blocked
Error
Inconclusive