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Challenges in building Enterprise Mashups for Collaborative Application Lifecycle Management

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AGENDA

- What are Mashups?
- Mashups in Enterprise
- C/ALM & Mashups
- Best Practices to build Enterprise Mashups
 - Action at a distance
 - Single Sign on
 - Integration &Traceability Relationships
 - Application Registration
 - Presentation as a Service
 - 3rd Party Widgets Open Social
 - Security & Governance
 - Tooling Support
- Summary
- Q & A















What are Mashups?

Mashups — a "mashup" is a lightweight web application created by <u>combining information or capabilities</u> from more than one existing source to deliver <u>new functions & insights</u>.

Composite Applications (CA's) — presented as a integrated desktop interface, composite applications are:

- An assembly of *user interface* components.
- Each component may be a window into a disparate application or system
- The ability to *bridge multiple systems* and applications, freeing you from information *silos* and application *switching*.





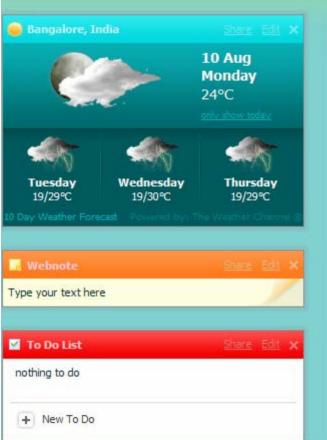






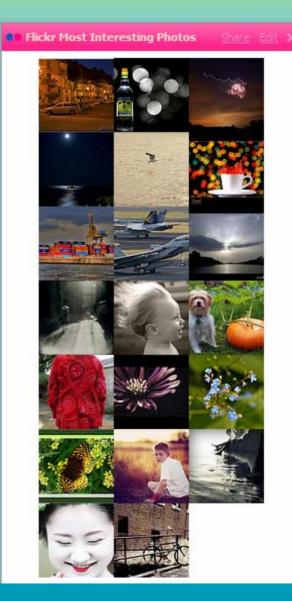








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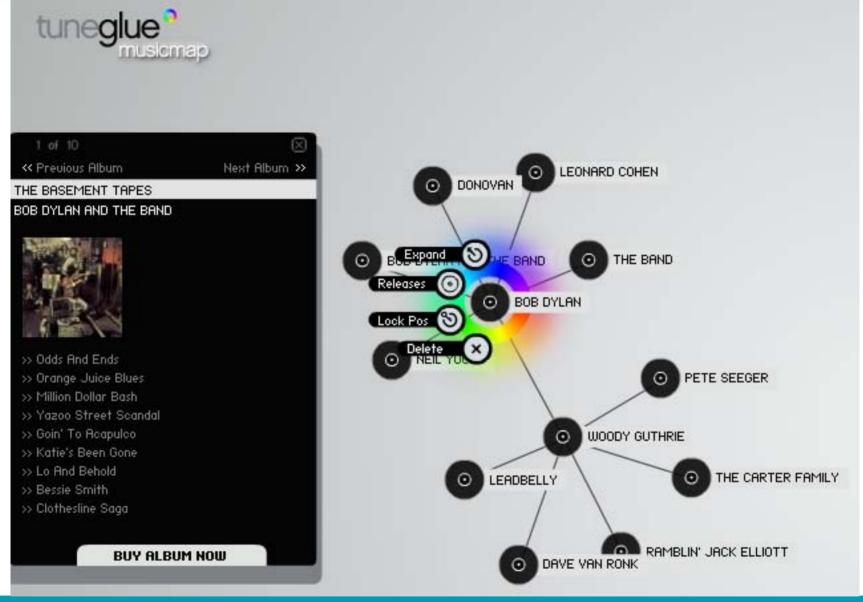


















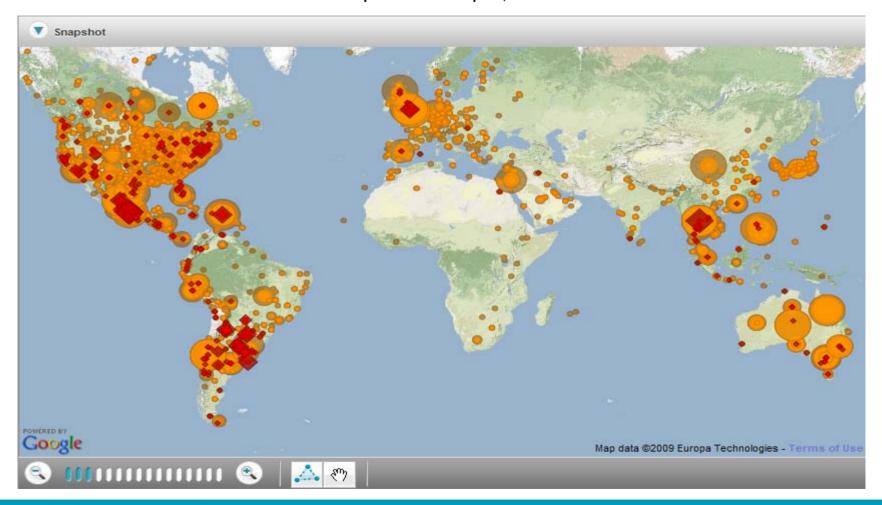








Mashups = Consumer Space, Web 2.0

















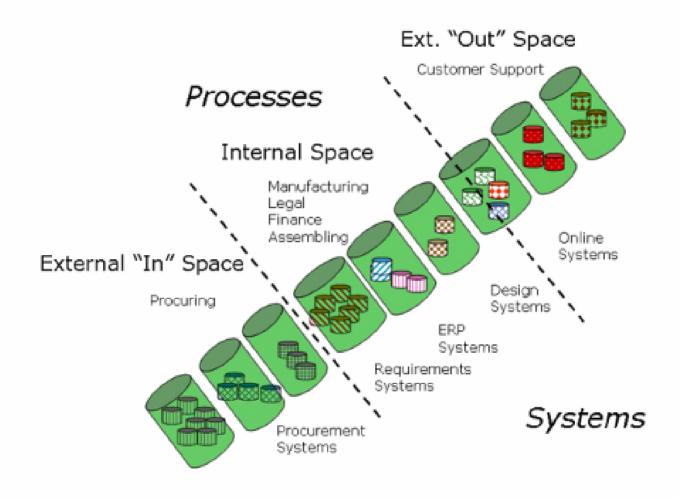


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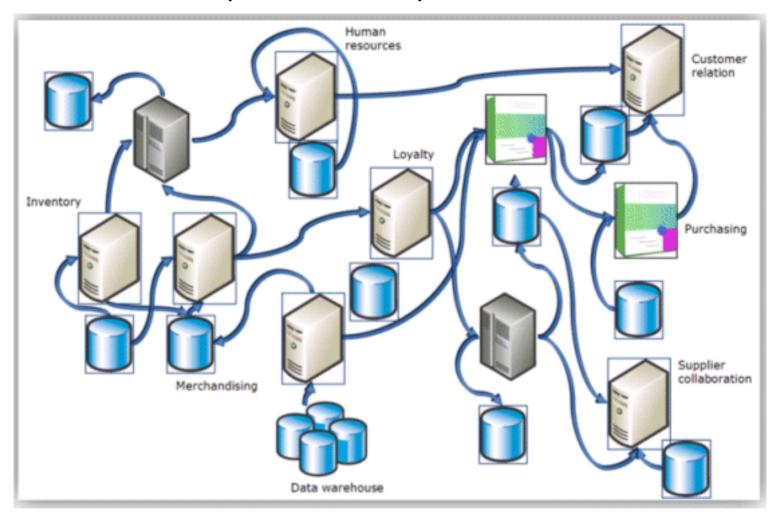


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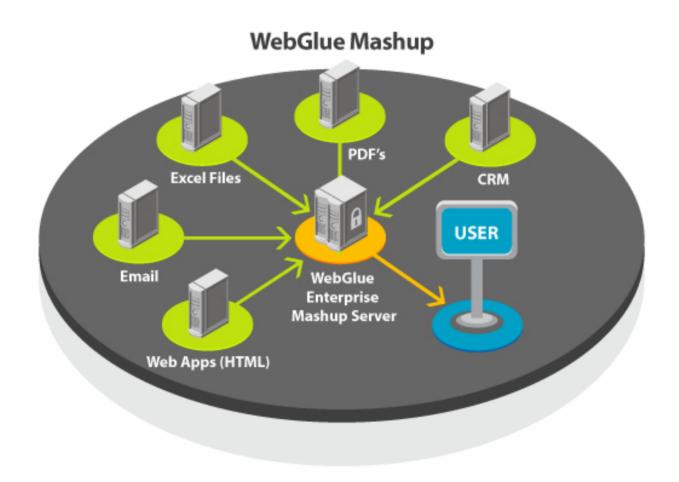


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In the old way aggregating & representation of data to provide *insight* is a **manual** process.

Mashups **automate** aggregation and representation of data from diverse sources. Mashups would therefore enable convenient and intuitive process compliance in enterprises.

Image courtesy - http://www.rareplay.com













C/ALM & Mashups

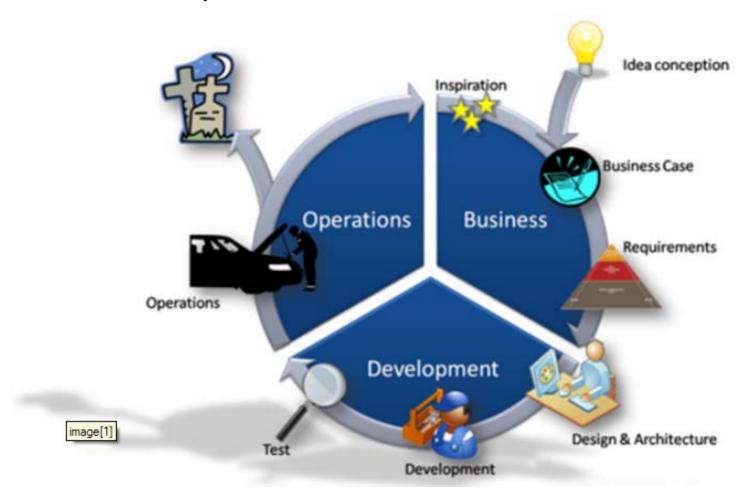


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ALM & Mashups

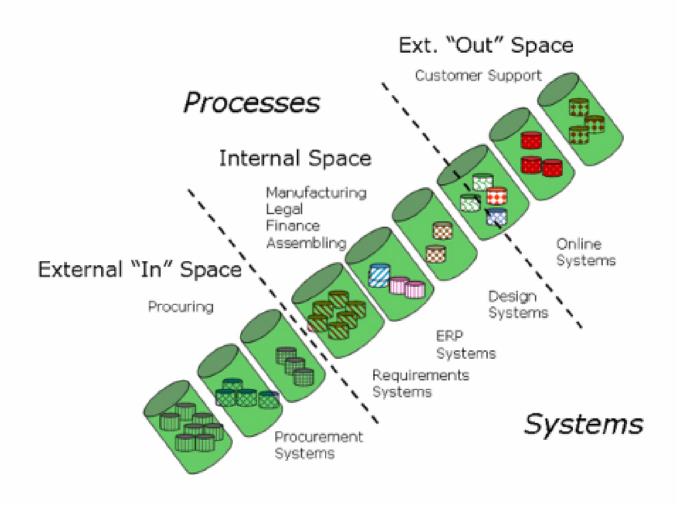


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ALM & Mashups

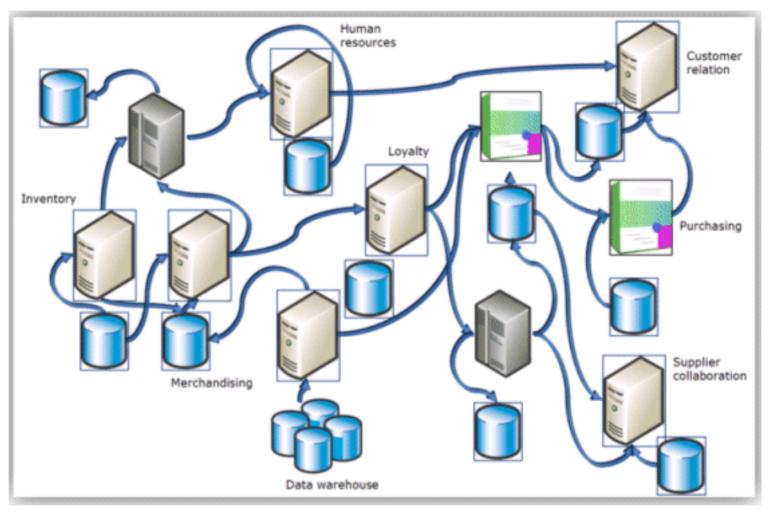


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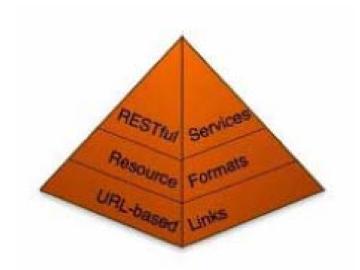






OSLC – Building the groundwork for an E-Mashup

- OSLC is a vendor neutral approach to lifecycle integration
- Has 3 stages:

















The C in C/ALM & Web 2.0

- Development is social
- Team works on shared objects like source code, artifacts, builds etc
- Collaboration and easier communication in the team will improve productivity in a big way
- Web 2.0 technologies facilitate collaboration
- Mashups and OpenSocial are good integration and collaboration patterns







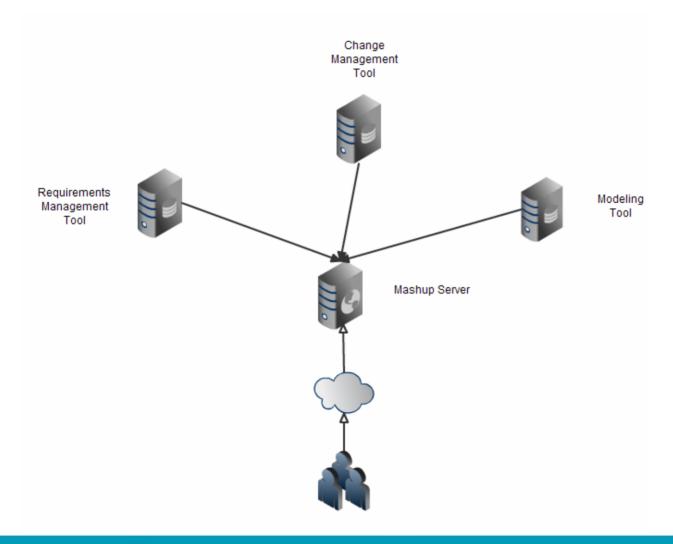








C/ALM & Mashups

















C/ALM & Mashups

Traceability across Resources

Accountability across Processes

. . .

Without manual overhead!

















Best Practices / Design Guidelines to build Enterprise Mashups

- Action at a distance
- Application Registry
- Single Sign On
- Presentation as a Service
- Linking Resources
- 3rd Party Widgets
- Tooling















Action at a distance

..being able to direct requests to a tool, somewhere in the enterprise network and have it understand these requests and respond meaningfully.





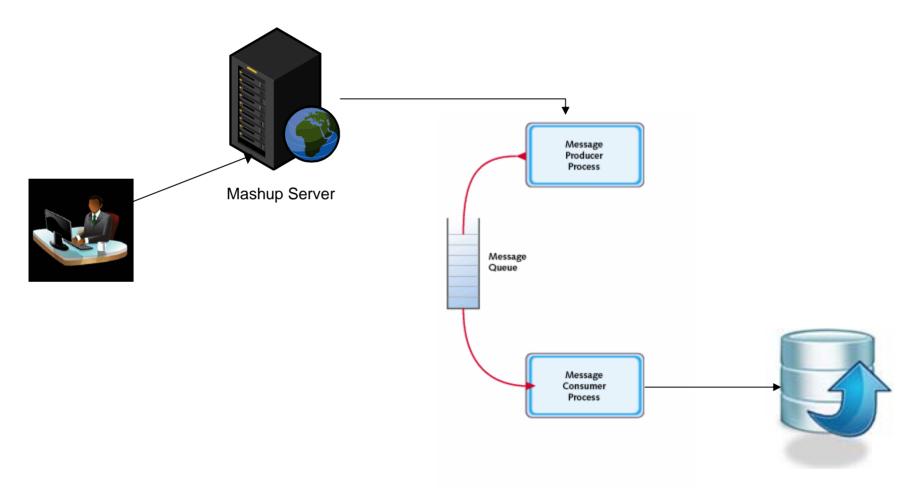








Action at a distance – via message queues







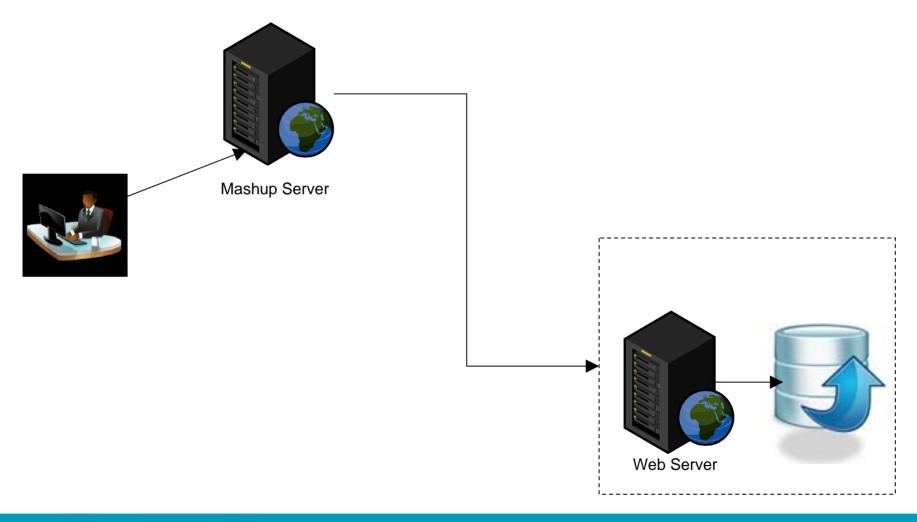








Action at a distance – via HTTP





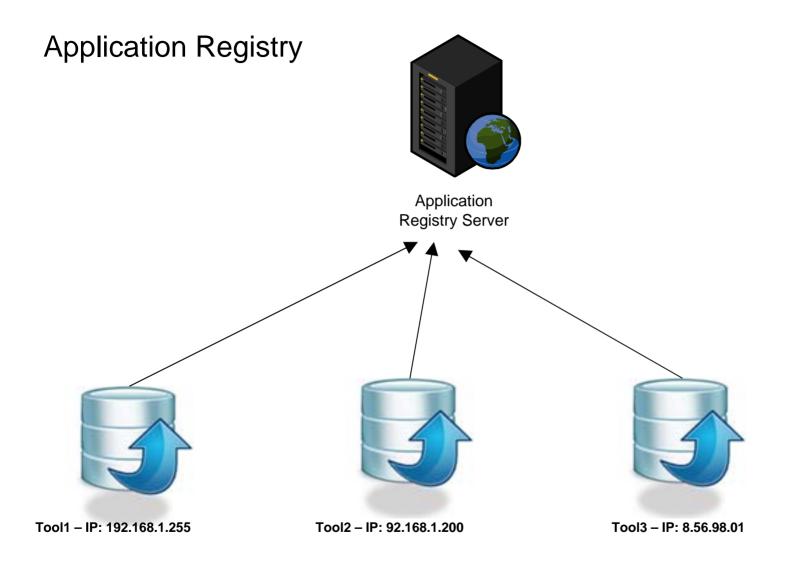


























Application Registry

<u>Demo</u>















Single Sign On

Motivation

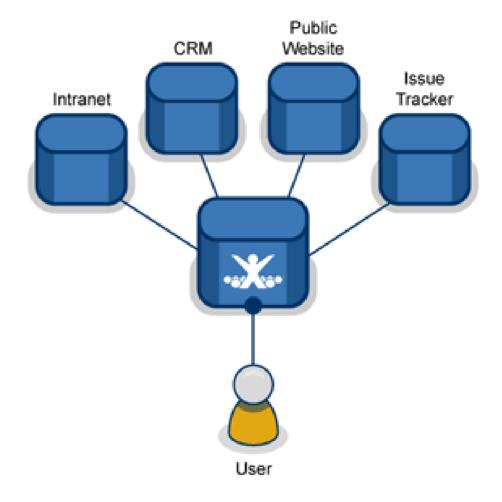


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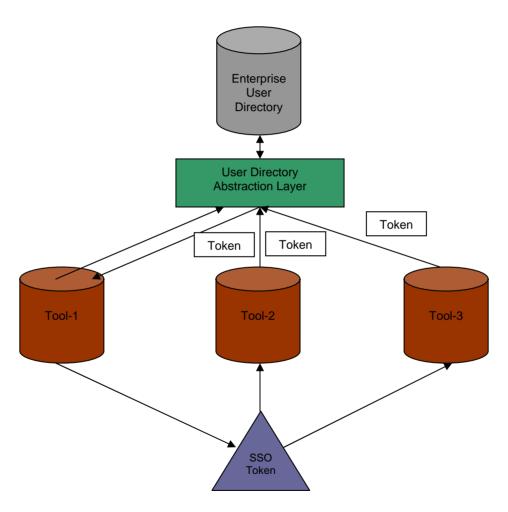








Single Sign On

















Presentation as Service

- Service Oriented Architecture extended to presentation at browser end
- Browser as a platform for Integration
- Increasing need for reusability on the browser side
- Evolution of java script toolkits
- Products moving their user interfaces to web
- Collaboration becoming increasingly important
- AJAX improved performance and usability















Traceability Relationships/Linking Resources

- Relationship between data elements from disparate products
- Navigation from one end of the relationship to another end
- Traceability relationships: a use case for Mashups
- Mashups only possible after composition: Relationships only possible after seeing widgets from different products in a single browser
- Traceability relationships, a good example of how integration can be solved using Mashups













Traceability Relationships/Linking Resources

<u>Demo</u>















3rd Party Widgets - Open Social

















3rd Party Widgets - Open Social

- Portability of widgets across different open social containers
- Adoption for enterprise still needs to be achieved
- One can see project artifacts, workitems alongside Google mails if widgets/gadgets are built with open social standards
- Ability to run third party widgets in a product's browser environment
- Network externalities yet to come into play in enterprise world for wider adoption of Open Social
- Has the potential to develop as a method for integration















Security and Governance

- Security and related usability is a challenge when third party widgets run in products browser environment and vice versa
- OAuth is the way today to ensure security. It does "access delegation"
 - "OAuth: Your valet key for the Web".
 - OAuth allows you to share your private resources stored on one site with another site without having to hand out your username and password.
- OAuth and similar such mechanisms are the way forward for solving security issues with Mashups and Open social
- Governing which third party widgets can run in a product and enterprise environment is important. Who does it and how to do it







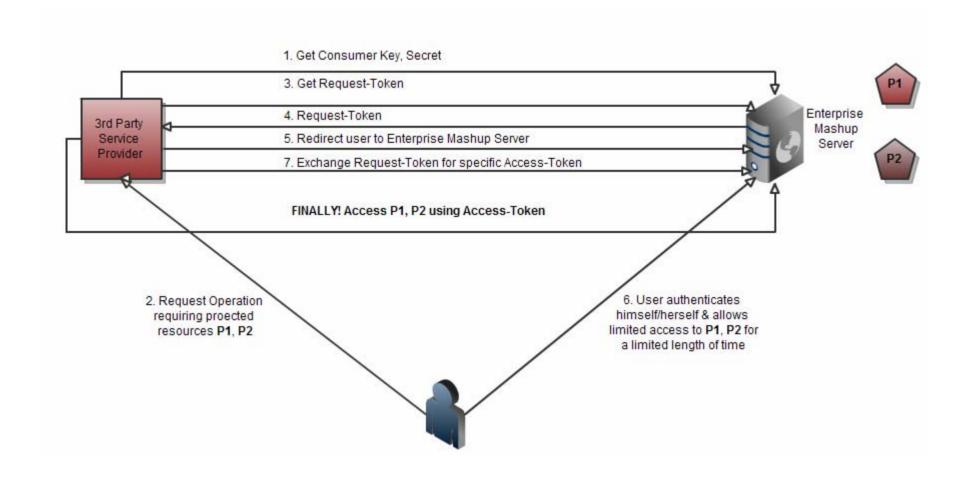








The OAuth Dance

















Productivity and Tooling

- Productivity at browser end is roughly 1/3 compared to productivity at server end
- Javascript toolkits are still in evolution
- Weakly typed language
- Browser portability
- Tool support
 - Development tools
 - Testing tools
 - Unit testing
 - Proven Frameworks















Summary

- Mashups solve enterprise integration problems
- Mashups can be effective in solving C/ALM
- There are some basic practices to follow when building a mashup to solve C/ALM viz. a viz. – SSO, 3rd Party Widgets (OpenSocial), Application Registry
- Mashups facilitate collaboration and enables integration thus enhancing team productivity















Q&A

















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