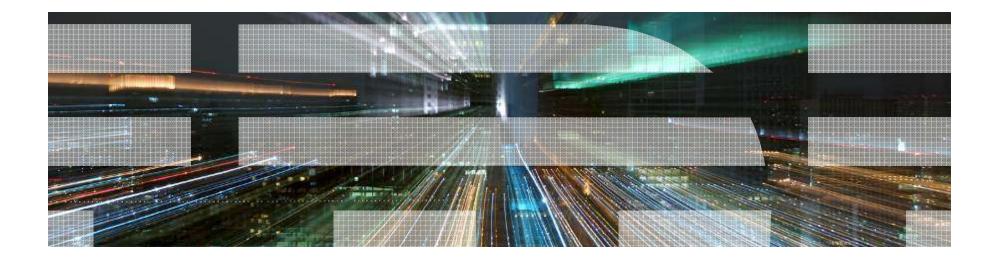




Enhancing Visibility, Flexibility, and Productivity with IBM's WebSphere SOA Connectivity and Integration Portfolio

Sreelatha R, IBM



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Agenda

- Introduction to Integration
- Critical Business Needs with Connectivity and Integration
- Integration within the Enterprise
- Integration with Partners
- IBM Product Portfolio
- IBM Customer Scenarios





Organizations face the opportunity of accelerating market shifts and broadening business networks

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- Rising consumer expectations compel improvements in speed and personalization
- Rapid swings in economic and commodity markets highlight lack of adaptability
- Lower barriers to entry in a digital, flat world, enable fast and easy access by new competitors

The perceived business network focuses on the challenges happening within a company's four walls ...



... but in reality the **business network is much broader** than just the relationships inside the business, and is changing rapidly





Today's Business Imperatives, Cost Optimization & Agility

Improved Efficiency

•Maximize efficiency necessary for all economic climates

Cost Optimization

•Slash operational and maintenance expense

Address competitive threats

•Take advantage of new revenue opportunities

Agility

Survival & Success

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A variety of questions come to your mind about IT



How do I manage and govern my IT to be more tightly integrated with my business needs?

How can I improve my business processes?

How can I manage my services for more <u>reuse</u>?

How can I understand how my services interact with each other?

How do I <u>manage</u> my ever growing set of IT information?

How can I get basic service statistics on my services?

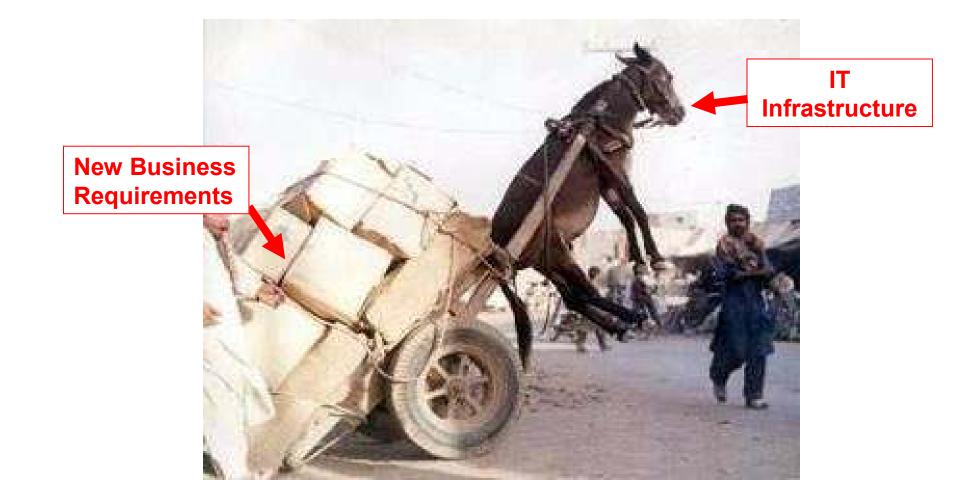
How can I <u>socialize common</u> <u>services</u>?

How can I have a standard way to subscribe to services?

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Is your IT infrastructure ready for On Demand operation?



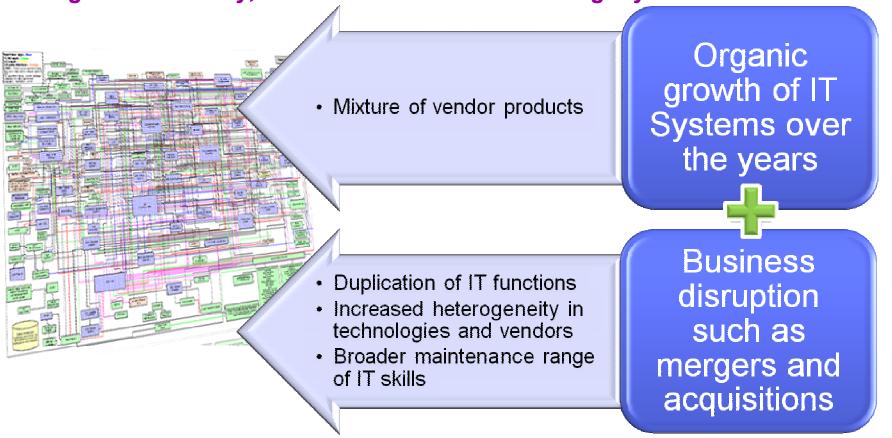
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Common Enterprise wide IT Problems *Resulting in Inefficiency, Inflated Costs and reduced agility*



Integration becomes the major cost and inhibitor in building a flexible IT infrastructure

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The Cost of Integration is a Major Factor of IT Budgets and Seriously Limits the Ability to Innovate

"Integration remains the number one IT priority; fully 60-70% of IT budgets are dedicated to it."

Source: WebServices Journal

"According to analysts, over 70% of the IT budget is being spent on overcoming the limitation of current systems, while less than 30% is spent on acquiring <u>new capabilities</u> that can provide a competitive edge to the business."

Source: IBM Research

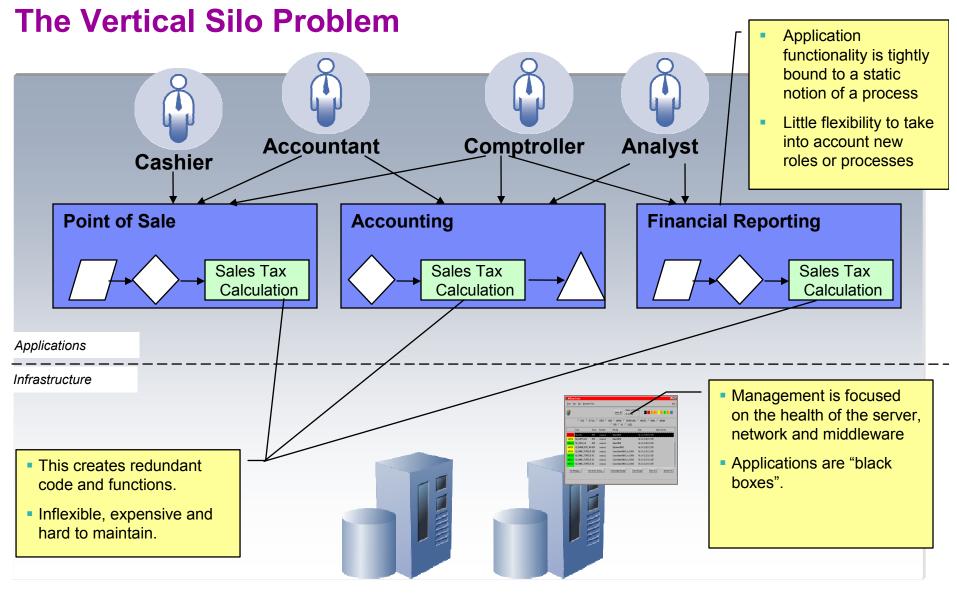
"In 2005, 76% of I.T budgets were spent on maintenance, leaving only 24% for new investments."

Source: Forrester Research

"Various surveys tell us that the typical enterprise is devoting over 80% of its applications budget to simply supporting normal business because of the <u>complexity of making change</u>."

> Source: CBDI The Business Case for SOA

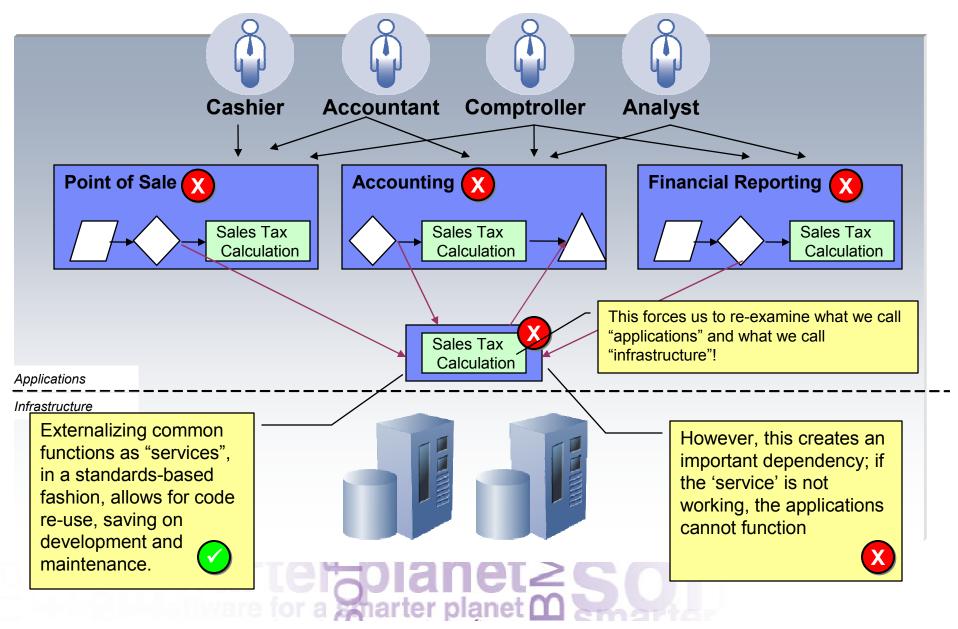




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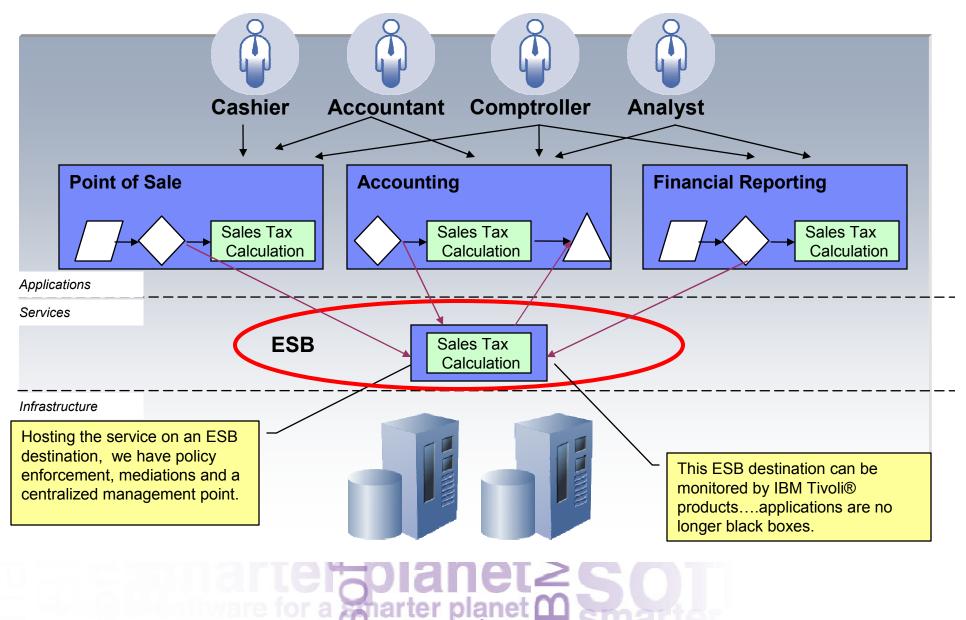


The New World: Composable Services





The New World: Composable Services + ESB





Address Key Critical Customer Needs With SOA Connectivity & Integration

ESB Messaging & Enrichment





Fast and Flexible Application Integration

Extreme

Reliability



Reduce Integration Costs





Address Key Critical Customer Needs With SOA Connectivity & Integration







Fast and Flexible Application Integration



Reduce Integration Costs

Extreme

Reliability



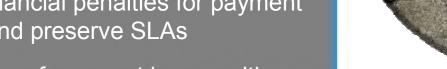
Extreme Reliability Needs – A Banking Example

The Situation

- Costly audit failures with payment transactions
- Loss or inconsistencies between payments data and transactional updates
- Unable to provide payments status or business positions in real-time

Your Opportunity

- Avoid heavy financial penalties for payment audit failures and preserve SLAs
- Remove the fear of payment losses with assured movement of payment transactions
- Gain instant access to payment transaction records from any system



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Extreme Reliability & Assured Delivery



Message, File & Payment Transaction Integrity Cut risk and cost of lost SWIFTNet payments



Message & Transaction Delivery Assurance Reduce costs, penalties and disruptions to the bank from failed or duplicated payments

Gain real-time visibility to payment status information

Enables status of payments to be reported accurately as well as audited without effort

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Enrichment

Reduce Costs With Unified, Guaranteed Message Delivery *WebSphere MQ V7.0.1*

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- Reduce TCO and accelerate ROI with new options for software-enabled high availability messaging and resilience features
 - Reduce business costs and disruption from unplanned outages
 - Reduce IT costs of skills, programming, and system maintenance
- Increase performance through tighter integration with WebSphere Message Broker
- Extend value of z/OS platform with 64-bit storage and increased performance
- Increase governance and save time preparing for audits by controlling MQ applications with SOA governance and change events
- Minimize cost of disruption with automatic rerouting through standby Queue Managers

Reliable, proven, and ubiquitous multi-purpose messaging transport for SOA connectivity



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Integration can be Complex and Inflexible

The Situation

 Inflexible, "homegrown" applications don't integrate

•Variety of different platforms, networks, and devices

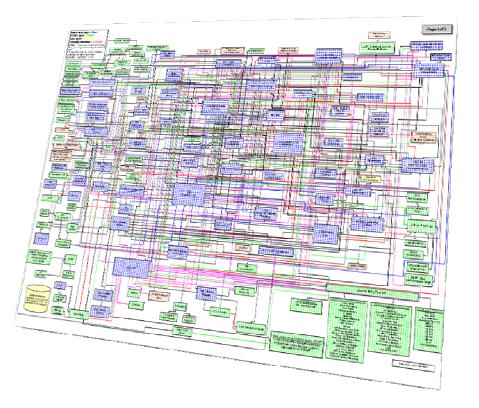
•Changes to the business impact current IT environment

Your Opportunity

•Single integration hub to connect applications up to 80% faster

•Immediate access to virtually any system

•Improve performance more than 10x, with lower costs



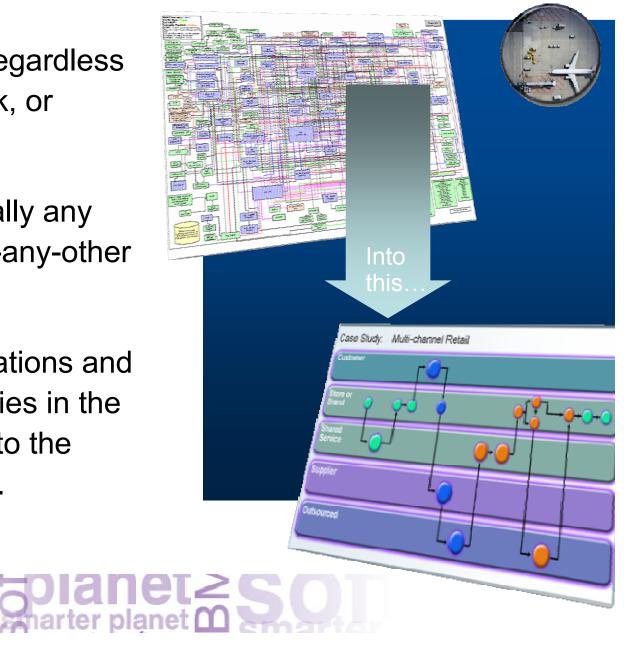
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Unifying, Cross-enterprise Integration Hub

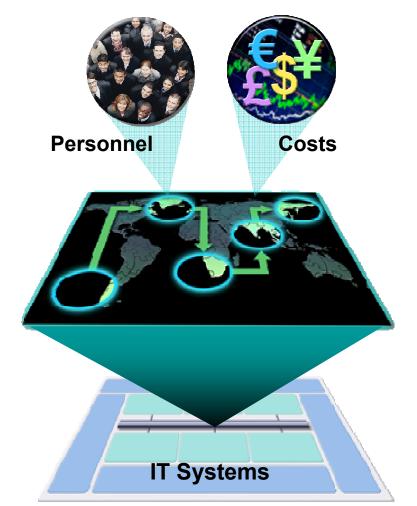
- Connect applications regardless of the platform, network, or device
- Enable access to virtually any system through any-to-any-other transformation of data
- Expose existing applications and data as new opportunities in the market without impact to the current IT environment.





Free Up Costs and Personnel for IT Projects

- Decouple complex integration logic from each application
- Leverage existing assets and skills utilizing one integration hub
- Provide universal service delivery including messages, processes, files and events



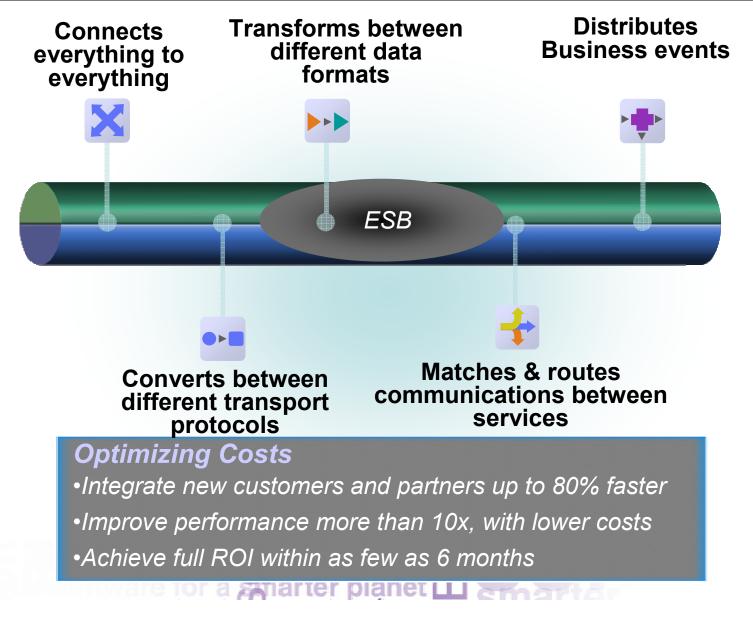
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Agility and Savings Begin with Integration

The Enterprise Service Bus (ESB)



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ESB Offerings from IBM WebSphere Solutions to Meet Any and Every Demand



WebSphere ESB

Optimized with WebSphere Application server for an integrated SOA platform: service providers, registry, common tooling, extensible to BPM



BM WebSphere

WebSphere DataPower XI50 transformation in



Purpose-built hardware for simplified, self-contained deployment with hardened security, low latency, rich application integration and data transformation

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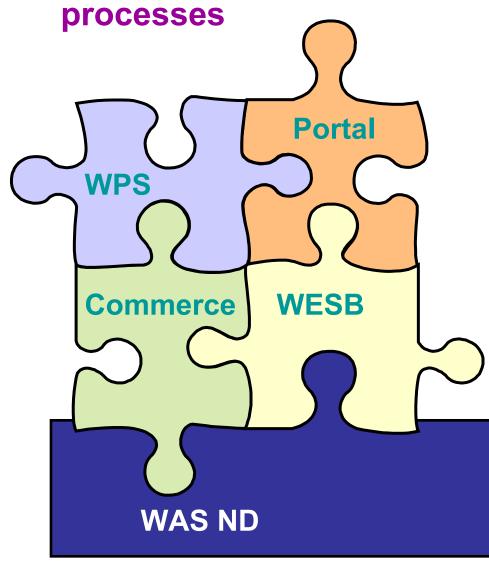


WebSphere Message Broker

Platform-independent, universal connectivity and transformation in heterogeneous IT environments, with rich set of adapters and protocol bridges packaged with applications and legacy platforms



SOA platform for integration, applications and



- WebSphere ESB is part of the SOA Foundation
 - Built on WebSphere Application Server
 - Single platform for integration, applications and processes
 - Preserves investment in Java and J2EE development and operation skills
 - Easily extended to WebSphere Process Server
 - Integrated solution for service mediation and hosting

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Universal Connectivity

– Simplify application connectivity to provide a flexible and dynamic infrastructure

Routes and transforms messages FROM anywhere, TO anywhere

- Supports a wide range of protocols
 - MQ, JMS 1.1, HTTP(S), SOAP, REST, File, Database, ERP (SAP, SEBL...), TCP/IP, SCA...
- Supports a broad range of data formats
 - Binary (C/COBOL), XML, CSV, Industry (SWIFT, EDI, HL7...), IDOCs, User Defined
- Message Processors
 - Route, Filter, Transform, Enrich, Monitor, Distribute, Decompose, Sequence, Correlate, Detect

Simple programming

- Patterns based for top-down, parameterized connectivity of common use cases
 - e.g. Web Service façades, Message oriented processing, Queue to File...
- Construction based for bottom-up assembly of bespoke connectivity logic
 - Message Flows to describe application connectivity comprising...
 - Message Nodes which encapsulate required integration logic which operate on...
 - Message Tree which describes the data in a format independent manner
 - Transformation options include Graphical mapping, PHP, Java, ESQL, XSL and WTX

Operational Management and Performance

Extensive Administration and Systems Management facilities for developed solutions

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- Wide range of operating system and hardware platforms supported
- Offers performance of traditional transaction processing environments
- Easy to get started with Trial, Remote Deployment, Get Started and Enterprise deployment options



South American Retail Company – SAP Customer

Background

A large retail group in Chile and Argentina. Its primary business is supermarkets, but this company also owns shopping malls and home improvement stores. The retail group includes a number of popular brands.

Challenge

Streamline ordering procedures thereby reducing logistics and inventory costs by accessing data on stock, sales, cost and margin information resident in central SAP ERP data directly from stores. Had been attempted in the past with custom interfaces linking the SAP software with in-store applications, but the process was timeconsuming and costly.

Solution

IBM WebSphere Message Broker software to provide a centralized integration platform for consistent data integration

IBM WebSphere Adapter for SAP Software to access ERP and databases

Results



Established an interface between ERP solution and its in-store applications, providing access to the ERP data via the Internet



Decreased SAP development time by 60 percent, enabling the company to reassign its developers to other tasks and increase productivity

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This retailer will extend this to implement a full enterprise service bus (ESB), allowing the company to integrate additional business applications and decrease development time in the future

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Address Key Critical Customer Needs With SOA Connectivity & Integration

ESB Messaging & Enrichment





Extreme Reliability

Fast and Flexible Application Integration

Reduce Integration Costs







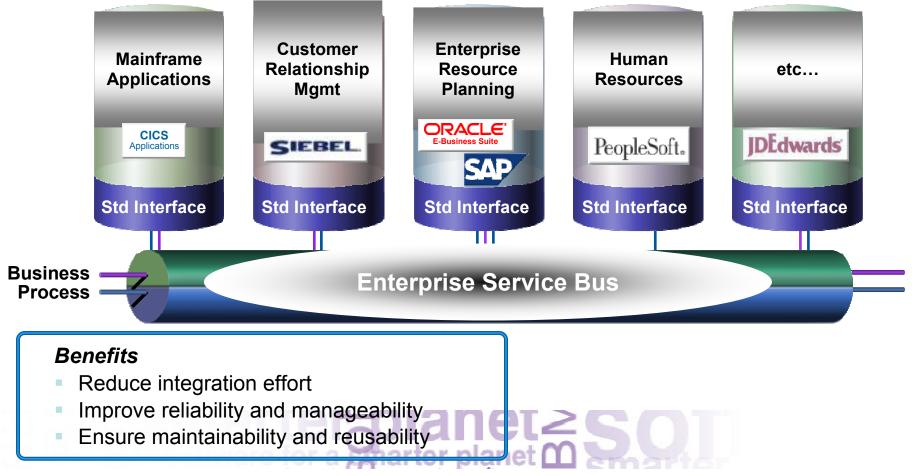
We Rely on Many Systems, Databases And Applications to Run Our Business

- A single application turns into *dozens or even hundreds*.
- Information and application functionality become siloed.



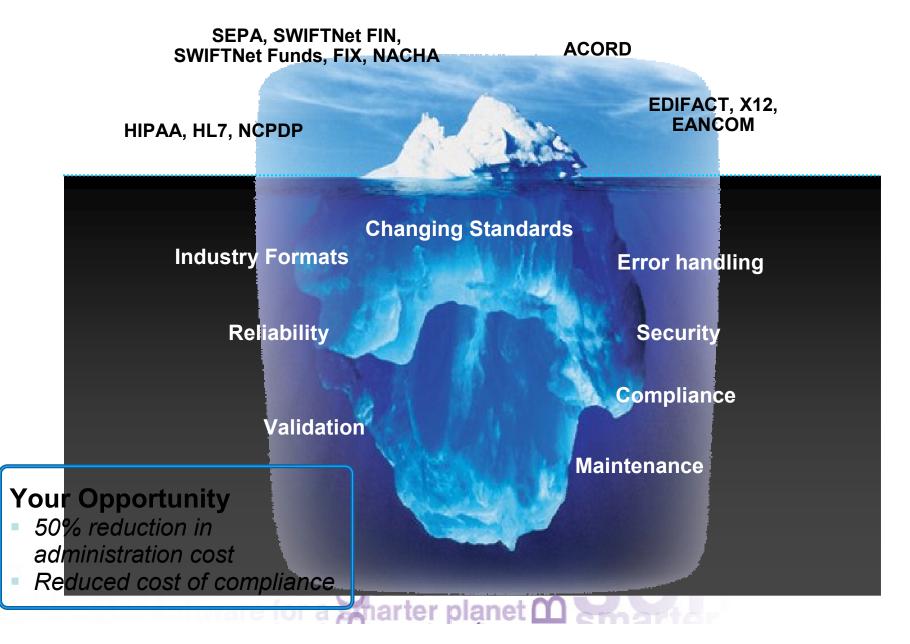
WebSphere. software Work Smarter and Unlock Siloed Information By WebSphere Adapters

- Service enable business applications with graphical service discovery tools
- Access data directly from source applications for improved data integrity
- Create standard interface points to business applications facilitating reuse and the creation of new services





Industry Connectivity is Complex and Expensive



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Industry Transformation and Universal Access With WebSphere Transformation Extender

Graphical transformation capabilities with predefined maps for industry connectivity

Enable access to information regardless of its location and format Quickly and efficiently process large volumes of data

- Share data and provide information where and when needed
- Access to information at remote or partner locations (satellite/branch offices, commercial outlets, etc...)
- Resolve disparate data formats and perform complex transformations reliably and efficiently

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Insurance



Commerce



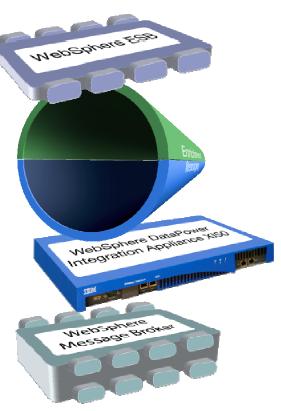
Healthcare





Connect & Save with SOA Connectivity & Integration IBM Connectivity Portfolio

- WebSphere MQ: providing a messaging transport on distributed platforms to connect virtually any commercial IT system, extendable with WebSphere MQ File Transfer Edition
- <u>WebSphere Message Broker</u>: built for universal connectivity and transformation in heterogeneous IT environments
- WebSphere ESB: optimized with WebSphere Application server for an integrated SOA platform
- WebSphere DataPower Integration Appliance XI50: purpose-built hardware for simplified deployment and hardened security
- WebSphere Adapters: pre-built integration components built to run directly on IBM integration and application servers and integrate with IBM tooling
- WebSphere Transformation Extender: improved time to market with accelerated industry data delivery



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SOA Connectivity & Integration Leadership

Largest Customer Base!

- 10,000+ Customers
- Customer Success Stories; 100+ on ibm.com

Strongest Ecosystem

- 1000+ SOA Connectivity business partners
 - Largest users group



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Unparalleled expertise, and level of investment

- Over 15+ years of industry leadership
 - 100's of assets
- Broadest, Deepest solution portfolio & services



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