IBM WebSphere Business Connection

IBM

Administering the System

Version 1.1.1

Contents

Administering the System

This document provides you with step-by-step instructions on performing administrative tasks on your IBM(R) WebSphere(R) Business Connection system. Many of the tasks described in the document, from starting the Business Connection servers through accepting the registration request of a trading partner, are performed through the Business Connection Admin console. Other tasks, such as adding security between Web Service Gateways, are also described.

The Business Connection Admin Console and most of the tasks described in this document apply only to Business Connection and Business Connection Enterprise Editions. The console and the functions described are not available on the Business Connection Express Edition. The last sections of the book—the information on security and on determining the version of your Business Connection edition—apply to all editions.

Administrative tasks that are performed from the Web Services Gateway console, available on all editions of Business Connection, are described in Using the Web Services Gateway.

How this document is organized

This document begins with a description of the Business Connection Admin Console and covers basic operations such as starting and stopping the Business Connection servers. It then shows you how to set up logging and tracing and how to view messages from CrossWorlds(R) and Web Services Gateway.

The next section covers Registration and Provisioning. After you install a Business Connection system and learn about the basic operations, you will want to begin registering with trading partners so that you can exchange information and subscribe to services. If you are a service provider, you'll learn how to create offers and make services available to your partners.

Once you are registered with partners, you can begin using services, such as the Document Exchange service that is a part of Business Connection. Then you'll see how you can view logs for the Document Exchange and Registration and Provisioning services.

Finally, you will be given step-by-step instructions on providing additional security (beyond what was covered in the *Installation and Configuration Guide*). You will also see how to determine the version of your product. These sections apply to all editions of WebSphere Business Connection.

Conventions used in this document

WebSphere Business Connection runs on the Windows(R) 2000 server as well as two UNIX-based servers, AIX(R) and Solaris. Use this document no matter which platform you're using to run WebSphere Business Connection.

The following sample step is an example of the convention used throughout this document to signal when there are different procedures for the Windows platform versus the UNIX-based platform.

> 1. Create the appropriate directory, if one does not already exist, for your operating system platform:
>
>   **Windows:**   *<BCT_HOME>*\partners*<your company name>*\serv\tpiserver
>   **UNIX:**   *<BCT_HOME>*/partners/*<your company name>*/serv/tpiserver

Using a Windows client system with a UNIX-based server

If you are using a UNIX-based server, you must have a Windows client system connected to the server so that you can use CrossWorlds System Manager. As part of the installation of CrossWorlds, you were instructed to set up this separate Windows client system. If you have not already set up the Windows client, refer now to the *CrossWorlds System Installation Guide for UNIX*.

Similarly, as shown in the following illustration of a Windows client connected to the UNIX server, you interact with the WebSphere Business Connection Admin Console by using the Microsoft Internet Explorer on your Windows system.

AIX or
Solaris server

Windows
client system
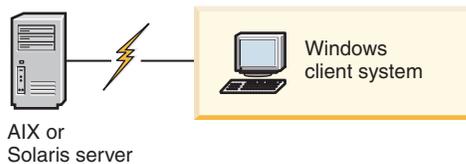
Windows client is used to interact with Admin Console

The instructions in this document that relate to the WebSphere Business Connection Admin Console assume that you are using the Windows client system to perform administrative duties.

Starting the Admin Console

The Business Connection Admin Console looks like this:

Welcome to Business Connection Admin Console
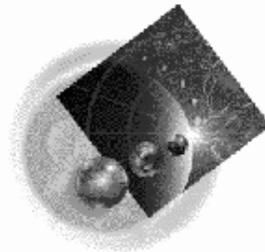
Business Connection Admin Console

Note: As part of the installation of WebSphere Business Connection, you were instructed to configure an application server in WebSphere Application Server for the System Resources Admin console. If you have not done so, please refer now to Installation and Configuration Guide for Windows or Installation and Configuration Guide for UNIX.

Note that if you have security enabled, you should specify **https** (rather than **http**) in any URL specifications.

To start the application server for the Business Connection Admin Console:
1. If it is not already running, start the WebSphere Application Server.
2. Start the WebSphere Application Server Administrative Console.
3. Right-click on all the application servers and click **Start**.
4. Enter the following URL to bring up the Business Connection Admin Console:

   `http://<fully qualified hostname>/WBC/index.jsp;`
5. If security has been installed on your system, you will be asked to enter a user ID and password. Use the same user ID and password you used when you registered as a company.

Selecting a task from the WebSphere Business Connection Admin Console

To select a task from the console, click one of the entries from the menu bar. The tasks that you can perform are described in the sections that follow:
- "System Control" on page 5
- "Log/Trace Setup" on page 7
- "Log Viewer" on page 9
- "Document Exchange" on page 33
- "Registration and Provisioning" on page 13

System Control

From System Control, you can start and stop the CrossWorlds InterChange Server and the Web Services Gateway application server.

Starting the Business Connection servers

To start the servers:

1. From the Business Connection Admin Console, click **System Control**.

2. To start the CrossWorlds InterChange Server, click **Start**.
   Note: Do not click **Start** multiple times in succession without first stopping the server. (See "Stopping the Business Connection servers" for the procedure for stopping the CrossWorlds InterChange Server). If you click **Start** multiple times in succession, the status of the server might be reported inaccurately.

3. To start the Web Services Gateway application server, click **Refresh Status** to see the current status of the server. Then click **Start**.
   If the status for the Web Services Gateway application server is **Server Unknown**, the application server was not fully stopped. Wait a few minutes and try again.

Stopping the Business Connection servers

To stop the servers:

1. From the Business Connection Admin Console, click **System Control**.

2. To stop the CrossWorlds InterChange Server, click **Stop**.

3. To stop the Web Services Gateway application server, click **Refresh Status** to see the current status of the server. Then click **Stop**.
   If the status for the Web Services Gateway application server is **Server Unknown**, the application server was not fully started. Wait a few minutes and try again.

Log/Trace Setup

The WebServices Gateway and CrossWorlds components provide the ability to log and trace information. You view these logs using the "Log Viewer" on page 9.

The Log/Trace Setup lets you identify *where* you want the logging information stored (if you want it stored somewhere other than the default location).

In addition, Log/Trace Setup lets you specify whether you want tracing enabled and, if so, at which level you want the tracing to occur.

Changing the location of log files

To change the location of the CrossWorlds trace file, Web Services log file, or both:

1. From the Business Connection Admin Console, click **Log/Trace Setup**.
2. To change the name of the CrossWorlds log file, edit the name in the **Logging File Name** field.
3. To change the name of the Web Services Gateway log file, edit the name in the **WorkingDir** field or the **Stdout** field or both.
4. Click **Submit**.

Changing the location of trace files

To change the location of the CrossWorlds trace file, Web Services trace file, or both:

1. From the Business Connection Admin Console, click **Log/Trace Setup**.
2. To change the name of the CrossWorlds trace file, edit the name in the **Tracing File Name** field under CrossWorlds.
3. To change the name of the Web Services Gateway trace file, edit the name in the **Tracing File Name** field under Web Services Gateway. A complete path and file name must be specified.
4. Click **Submit**.

Setting a trace level

Tracing is turned off by default.

To turn on tracing or to change the trace level that is currently set:

1. From the Business Connection Admin Console, click **Log/Trace Setup**.
2. To set tracing or to change the value that is currently shown, click a number in the trace list.
3. Click **Submit**.

Because tracing consumes resources, you will probably want to turn tracing on only when you are trying to discover the cause of a problem. The range of trace levels is 0 through 5 (with 0 being no tracing and 5 being the highest level of tracing).

Log Viewer

The Log Viewer lets you display the logs or trace files for the CrossWorlds InterChange Server and the Web Services Gateway as well as for the Document Exchange and Registration and Provisioning services.

Log File Viewer

From the Log File Viewer, you can view the following:

- CrossWorlds InterChange Server log files
- CrossWorlds InterChange Server trace files
- Web Services Gateway Application Server Stdout log files
- Web Services Gateway Application Server Stderr log files
- Web Services Gateway Application Server trace files

Viewing a log file

To view the messages in a log file:

1. From the Business Connection Admin Console, click **Log Viewer > Log File Viewer**.
2. Click the name of the file you want to view.
3. Click **Open File Viewer**. The log messages are displayed. Notice that the number of messages in the log is shown in the upper right-hand corner.
4. Click **Next** to scroll to the next set of messages. Click **Previous** to scroll to the previous set of messages. Click **First** to return to the first page of messages. Click **Last** to go the last page of messages.

The messages contain information about the time the message was generated, the component that generated the message, the message ID and message type, and the actual message itself.

The messages can be Information messages, providing you with status, or Error messages, which are useful in determining where a problem has occurred.

Viewing a trace file

To view the contents of a trace file:

1. From the Business Connection Admin Console, click **Log Viewer > Log File Viewer**.
2. Click the name of the trace file you want to view.
3. Click **Open File Viewer**. The trace messages are displayed. Notice that the number of messages in the trace file is shown in the upper right-hand corner.
4. Click **Next** to scroll to the next set of messages. Click **Previous** to scroll to the previous set of messages. Click **First** to return to the first page of messages. Click **Last** to go to the last page of messages.

Preparing to use Registration and Provisioning

Before you can begin using the Registration and Provisioning component to register with partners, complete the sections that apply to you.

If you will be using a CrossWorlds TPI Server

If you will be using the TPI server, you must have a company profile in the TPI server. If you have not already created a company profile in the TPI server, perform these steps:

1. Create the appropriate directory, if one does not already exist, for your operating system platform:

    Windows: *<BCT_HOME>*\partners*<your company name>*\serv\tpiserver
    UNIX: *<BCT_HOME>*/partners/*<your company name>*/serv/tpiserver

2. Create a company profile in CrossWorlds TPI Server. (Refer to the CrossWorlds TPI Server Admin doc).

3. Export the company profile (as a partner profile using XML format) to the directory you created in step 1.
    Note: The name of the file must be: *your company name*.xml. This same name (*your company name*) must be specified when using the WebSphere Business Connection to register your company with your partners.

If you will be using Document Exchange

The Registration and Provisioning service, which is described in the section "Registration and Provisioning" on page 13, includes the exchange of files between trading partners. If you are going to use the Document Exchange service (which is described in the section "Document Exchange" on page 33), you must complete steps to make a file containing information about your company available to be sent to your partners during the registration process. If you are going to use Document Exchange and you did not already complete this procedure during installation, do the following:

1. From the command window or prompt, go to the following directory:

    Windows: *<BCT_HOME>*\wsdl
    UNIX: *<BCT_HOME>*/wsdl

2. Open the BCTDE_ServiceDefinition.xml file for edit.

3. In the **lft:address** location line, replace *<localhost>* with the host name.

4. Save the changes.

5. Create the directory:

    Windows: *<BCT_HOME>*\partners*<your company name>*\serv\de
    UNIX: *<BCT_HOME>*/partners/*<your company name>*/serv/de

    Note that *<your company name>* must be the same name you will use to register your company.

6. Copy the BCTDE_ServiceDefinition.xml file and the BCTDE_ServiceInterface.xml file to the directory you created in step 5.

During registration, you will deploy files sent to you (by your trading partner). This process is described in "Deploying the Document Exchange service wsdl file from other partners" on page 24.

Registration and Provisioning

The Registration and Provisioning service provides a variety of functions for users and administrators. For example, the administrator at an organization can register with a trading partner (such as a marketplace or service provider) and request services of that trading partner. The trading partner, in turn, accepts the registration and grants access to services.

A graphical user interface is provided for the administrator registering at the organization. The administrator at the trading partner performs most of the registration tasks (such as accepting a registration) via the Admin Console. All the administrative tasks are described in this section.

If you want to modify the way this service works, refer to the Registration Flow document, which describes the collaboration and associated business objects that are a part of the Registration and Provisioning service.

Overview

The following is an overview of the major steps that occur between the organization and the trading partner when the administrator at the organization initiates a registration request. The actual procedures are listed following the overview, beginning with "Registering as a new participant" on page 17.

This overview assumes that both the organization and the trading partner have a Business Connection edition installed. In addition, before performing any of the steps in this section, you should have completed configuration of the WebSphere Business Connection, including the configuration of optional services, such as the TPI gateway, per the instructions in the Installation and Configuration Guide.

Configuring your own organization profile

The administrator at the organization uses an input form to fill out his or her own organization profile information.

Self-registration page

- **Company Name** is used as the organization ID and cannot contain any punctuation except for the dash (-), underscore (_), space ( ), and ampersand (&).
- **Primary Contact** is used as the exchange administrator. The user defined here will have administrative privileges for the exchange.
- **User ID** is used as the logon ID for the administrator and cannot contain any punctuation except for underscore (_).

- **Exchange Password** is the password that will be given to other exchanges during registration processes as the password to use when accessing automated services from this exchange, such as the Profile Upload service.
- **Optional Services** are WebSphere Business Connection-supplied services, which you can enable or disable.

Note that you will see this screen only once. If you make any mistakes in crucial information (Company Name, for example), you will not be able to change them later. The only recourse is to drop the WebSphere Member Service database, clear out LDAP, and start over—so be careful with your entries.

The profile information is placed in a repository. The organization repository now has one entry—the local one.

Registering your organization at a trading partner

The administrator accesses the registration form at the partner exchange and indicates the location of the file with his or her organization's profile information. The profile information is then exported to the exchange partner.
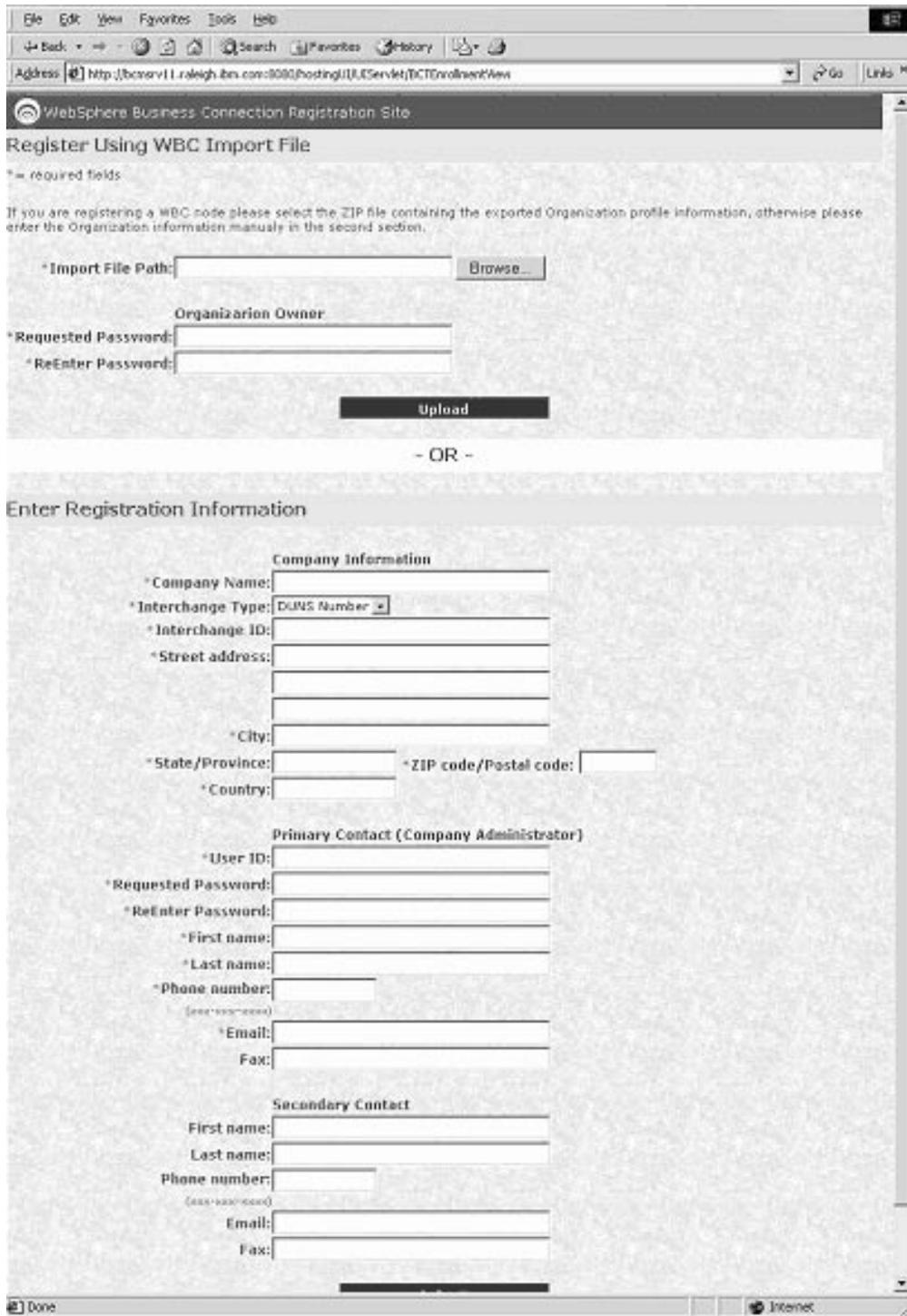
Registration page of partner exchange

- **Import File Path** is where you select your organization's Profile Export file. This file is located in the partners directory of *<BCT_HOME>* and has the name *<your company name>*.**zip**.
- **Organization Owner** is where you specify the password for the organization-owner at the Exchange partner. Note that the user ID and all other user information is the same as the information for your own organization's administrator. You will most likely want to specify a different password here

than the password used at your own exchange, because this password will be visible to the administrator at the partner.

- **Enter Registration Information** is for non-WebSphere Business Connection organizations. You can ignore this field.

At the trading partner:

1. The profile information that was imported is placed in a repository with a pending status.
2. The administrator approves the organization's request.
3. During the process of approving of the organization, WebSphere Business Connection deploys the profile information to the appropriate gateways.
4. The profile information from the exchange partner is sent to your organization via the Profile Upload service and is automatically approved.

Alternatively, for non-WebSphere Business Connection partners, the administrator at the requesting organization can fill in the company information in the manual portion of the form. In this case, the partner profile must be manually sent to and registered in the requesting organization's repository.

At the end of the registration process, both the organization requesting registration and the trading partner have profile information about each other in their repositories.

After an organization is registered with its trading partner, it can request services of the trading partner.

The following sections describe the tasks that are done to register a trading partner. Listed first are the activities that the requesting organization would perform (such as registering, changing profile information, and subscribing to an offer). Following that are the activities that the trading partner (marketplace, for example) would perform (such as accepting the registration, managing groups, and creating offers).

Special Note:
As you perform registration tasks, you might see some error messages on your WebSphere Administrative Console similar to the following: SESN0013E Session Data put value null value entered. The http session put value or HTTP session set attribute method was called from servlet/JSP with a null value. Fix the servlet JSP. You can ignore these messages and continue with the task. Do NOT, however, ignore errors returned through your browser window.

Registering as a new participant

You begin the registration process by completing a form. The first time the form is called from a browser, the registration program assumes you are setting up your own organization. When you register with the trading partner, this information will also be stored in the trading partner's Federated Partner Profile, just as the information about the trading partner will be stored in the Federated Partner Profile of your system.

Note: If you will be using the Document Exchange service to transfer files to and from a trading partner, see the "Preparing to use Registration and Provisioning" on page 11 section for information on the steps to follow before you register with a trading partner.

Filling out your organization profile (self-registration)

As the administrator, follow these steps to complete and store the information about your company:

1. Display the Enter Registration Information page. This is the same page that will be accessed later on by other prospective trading partners. On first use, it lets you enter your own profile information.

   To display the registration page, enter:

   ```
   https://<hostname>:8080/hostingUI/UIServlet/BCTEnrollmentView
   ```

   where *hostname* is the fully qualified name of your WebSphere Business Connection System (for example, wbc4you.bocaraton.ibm.com).

Self-registration page

2. Complete the registration form, filling in all required fields. Fill in your own information as the primary contact.

3. Click **Submit**.

   At this point, your own profile is built in your repository and is also exported to the file system in the partners directory (of *<BCT_HOME>*) with the name *<your company name>*.zip.

The illustration below shows an example of World-Class Company starting the process of registering with A-1 Marketplace. A-1 Marketplace already has two other companies registered with it.

The registration information has been stored in World-Class Company's own
system but has not yet been placed in the repository of A-1 Marketplace.

World-Class Company

Federated Partner Profile	
World-Class Company	

A-1 Marketplace

Federated Partner Profile	
A-1 Marketplace	
ABC Company	
XYZ Incorporated	
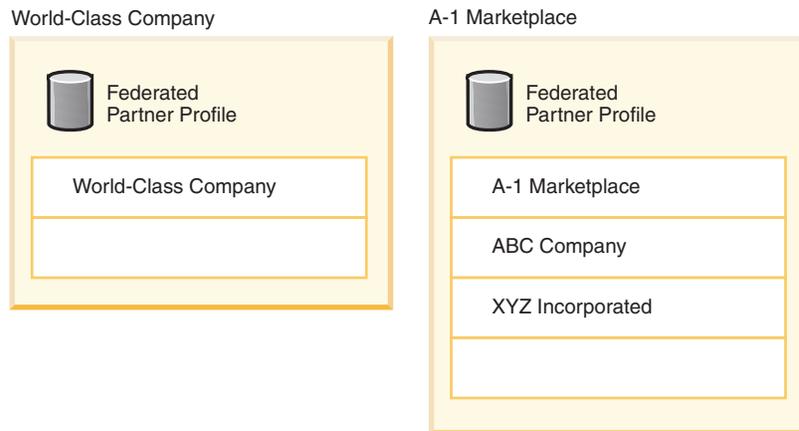
The profile is now in the requester's repository

Sending the profile to the trading partner

The next step is to actually register with the trading partner.

1. Display the Register Using WBC Import File page. (This is the registration page
   on the WebSphere Business Connection System of your trading partner.) Type:

   ```
   https://<hostname>:8080/hostingUI/UIServlet/BCTEnrollmentView
   ```

   where *<hostname>* is the fully qualified name of your ***trading partner's***
   WebSphere Business Connection system.
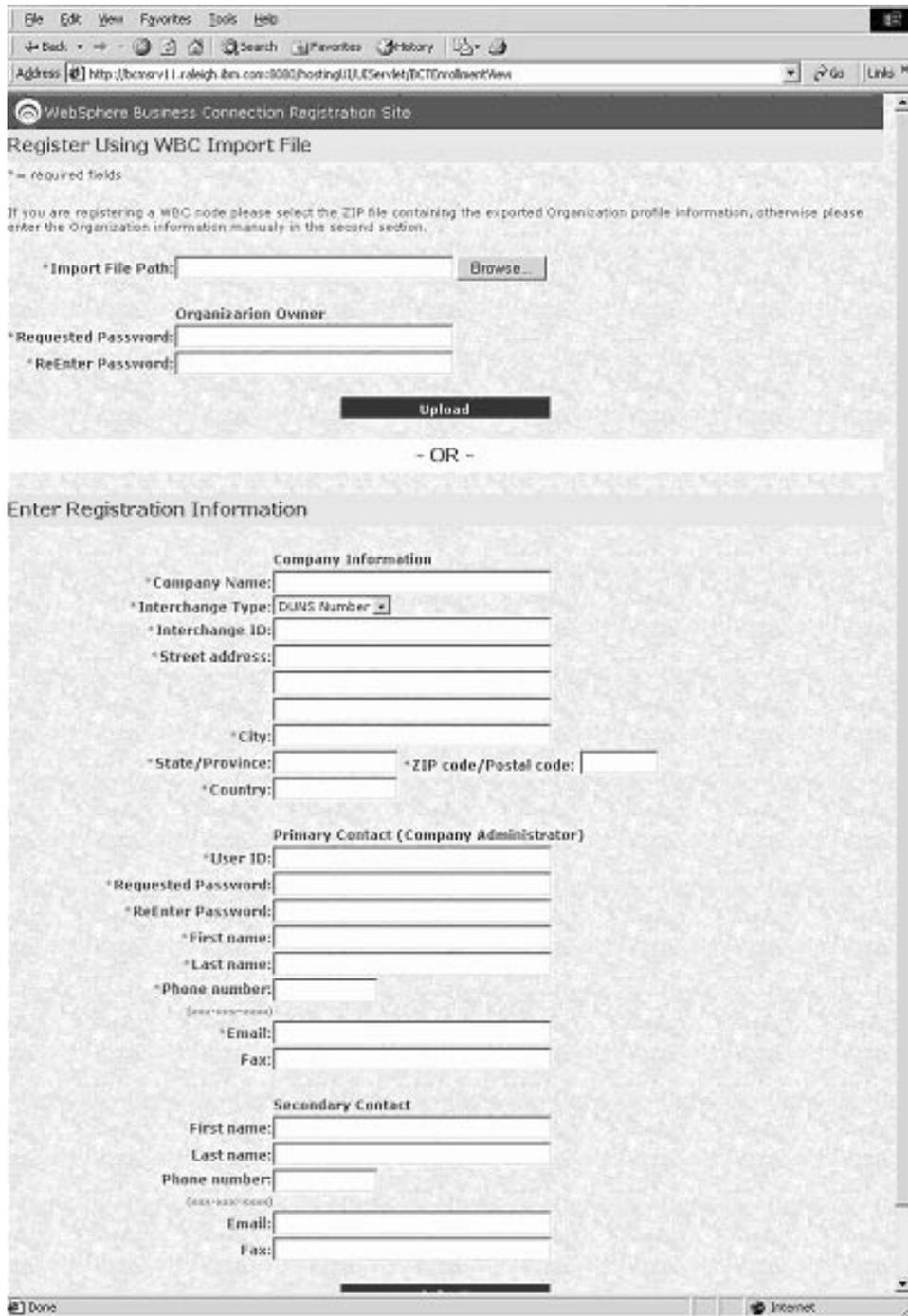
Registration page of partner exchange

2. Type the name of the file containing your organization profile:

Windows:

`<BCT_HOME>\partners\<your company name>.zip`

UNIX:

`<BCT_HOME>/partners/<your company name>.zip`

or use the **Browse** button to locate the file. To use the Browse function, you will need to use the Map Network Drive feature of Windows to map the UNIX drive. Alternatively, you can copy in binary the file (using a program such as FTP) from the UNIX system to any directory under Windows.

3. After you enter the name, enter the Organization Owner's password.
Note: If you are using Document Exchange with multiple partners, the password must be identical to the exchange password that was selected during self-registration.
Once this password is set, it cannot be changed because it is used by the partners to authorize access to their Document Exchange service. This password is also the logon password when you log on to your Organization Workspace on your partner exchange.

4. Click **Upload**.

The administrator at the trading partner is notified of the registration request. The administrator then accepts or rejects the request. (The instructions that the administrator follows to accept the request are described in the section "Accepting the registration of the requester" on page 27.)

If the administrator at the trading partner accepts the registration, the organization profile of your company is stored at the trading partner.

For example, using the companies shown in the previous illustration, the organization profile of World-Class Company would now be in the repository of A-1 Marketplace.
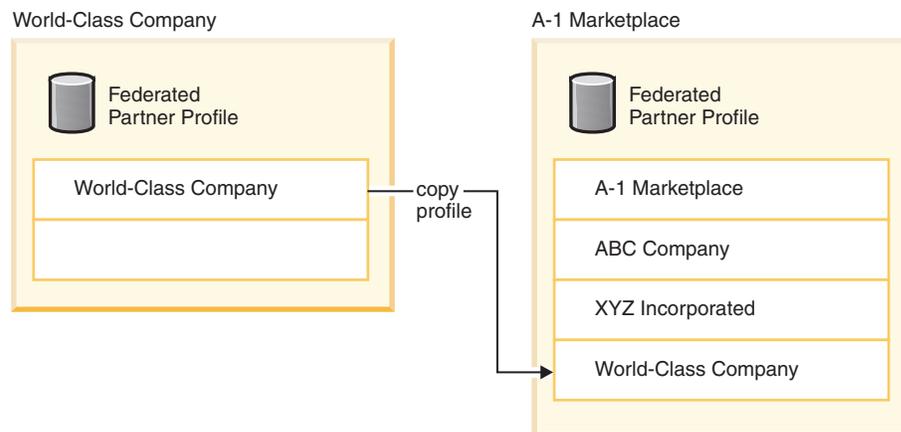
The profile is now in the partner's repository

The approval of the registration starts a series of processes that culminate in the profile of the trading partner being exported to the requesting organization. Now both partners have information about each other, as shown in the example:
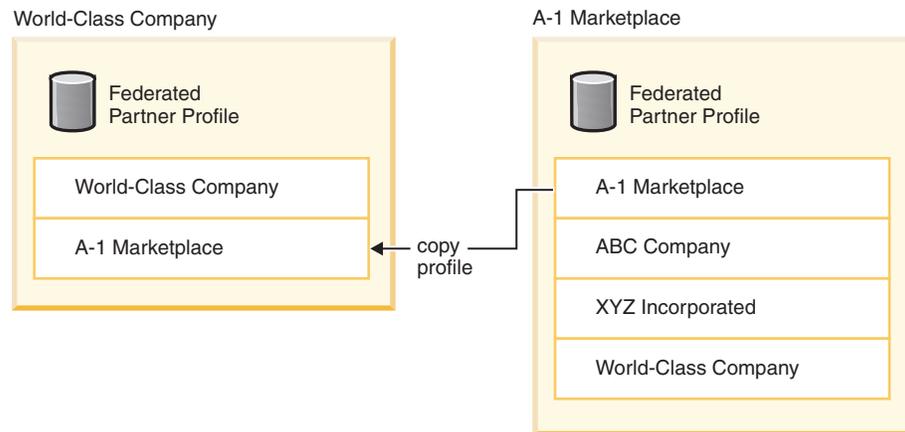
The partner's profile is now in the requester's repository

Confirming the registration

You will receive notification from the trading partner when your registration is approved.

Also, to confirm that the registration process completed correctly, check the database to make sure your partner's profile is now in the database. Do the following:

1. From the Administration Workspace page (see "Performing administrative tasks" on page 26 for information on accessing and using this page), click **Customer Service > Customer Accounts**.

2. Check to see that your trading partner is listed.

   • If the trading partner is not listed, contact the administrator at the trading partner and ask the administrator to check the following file to see which error occurred:

   Windows: *<BCT_HOME>*\logs\wbcuiout.txt
   UNIX: *<BCT_HOME>*/logs/bct_allegro_out.txt

   After the administrator fixes the problem listed there, the administrator must manually enroll his or her organization at the requesting organization. The requesting administrator must then approve it.

   • If the trading partner is listed but the status is not **Active**, check the logs on your system to see if there is an error and do the appropriate recovery based on the error found. If the error was that the provisioning message was not queued, find the provisioning message in the file ProvisionExport-*<your company name>*.xml in the TEMP directory and, after fixing the problem with the queues, place the contents of that file on the BCT.RPH_Q queue to reinvoke the provisioning.

   • If the trading partner is listed and the status is **Active**, the registration process completed successfully.

Deploying the Document Exchange service wsdl file from other partners

If you are going to use the Document Exchange service, you must deploy the Document-Exchange-related files sent to you by trading partners during the registration process.

1. From a command window or prompt, go to the following directory:

   Windows: *\<BCT_HOME\>*\partners*\<partner company name\>*\serv\de
   UNIX: *\<BCT_HOME\>*/partners/*\<partner company name\>*/serv/de

2. Open the BCTDE_ServiceDefinition.xml file for edit.

3. Replace the line

   ```
   location=file:///BCTDE_ServiceInterface.xml
   ```

   with:

   ```
   location=file:///<BCT_HOME>/partners/<partner company name>
       /serv/de/BCTDE_ServiceInterface.xml
   ```

4. Bring up the Web Services Gateway Admin console.

5. Select **List** under **Services**.

6. Click **BCT_DocumentTransfer_Create**

7. In the Add new target section, specify the following:

   a. In the **WSDL Location** field, enter:

      Windows:

      ```
      file:/<BCT_HOME>\partners\<partner
          company name>\serv\de\BCTDE_ServiceDefinition.xml
      ```

      UNIX:

      ```
      file:/<BCT_HOME>/partners/<partner
          company name>/serv/de/BCTDE_ServiceDefinition.xml
      ```

   b. For **Location type**, select **URL**.

   c. In the **Target Service Identity Information**, enter:

      ```
      <partner company name>
      ```

   d. Click **Add**.

Performing organization tasks

After your organization has registered with the trading partner, you can subscribe to services that reside on the trading partner. You can also manage your departments and users and update your Personal Profile. You perform these tasks using the Organization Workspace interface.

To gain access to this page, do the following:

1. Type:

   ```
   https://<fully qualified hostname>:8080/hostingUI/UIServlet/BCTSecureLogonView
   ```

2. Enter the user ID and password you used when you registered.
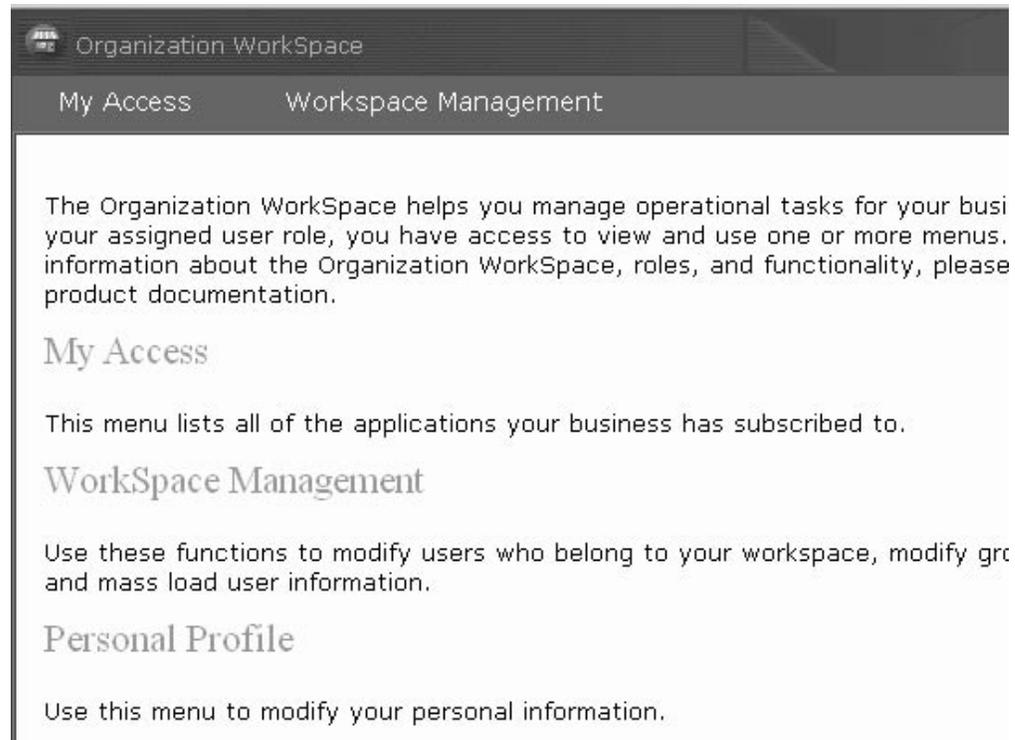
Organization workspace page

Updating your personal profile

To update your organization's information:

1. From the Organization Workspace page, click **Personal Profile > Personal Profile**.
2. When the Detail Information page is displayed, make the necessary changes.
3. If you need to change the contact information, click **Contact** and change the information on that page.
4. Click **OK**.

Subscribing to offers

To subscribe to an offer:

1. Click **Workspace Management > Department Management**.
2. Select your department and click **Subscribed Offerings**.
3. Click **Subscribe New Offer**.
4. Select an offer from the list and click **Next**.
5. Fill in any extended attribute information required. Note that some offers might not have this step, or this step might repeat for each service within an offer. Click **Next**.
6. On the summary screen, review your selections and click **Finish**.

Loading user data from a file

To load user data from a file:

1. Click **Workspace Management > Load User Data**.
   A log of imported user files is displayed.

2. Click **Browse** and then select an XML file containing exported users.
3. Click **Upload this file** to import the users into your organization.

Performing administrative tasks

The previous section described the tasks you perform to update profiles, subscribe to offers, and upload files. These are tasks associated with the administrator who has recently registered with a trading partner.

This section describes the tasks the administrator at the trading partner would perform, such as accepting registration requests and creating offers. You perform these tasks using the Administration Workspace.

To gain access to this workspace, do the following:

1. Type:

   ```
   https://<hostname>:8080/hostingUI/UIServlet/BCTSecureAdminView
   ```

   where *hostname* is the fully qualified name of your WebSphere Business Connection System (for example, wbc4you.bocaraton.ibm.com)

2. Enter the user ID and password you used when you registered your organization (self-registration)

You see the Administration Workspace page.
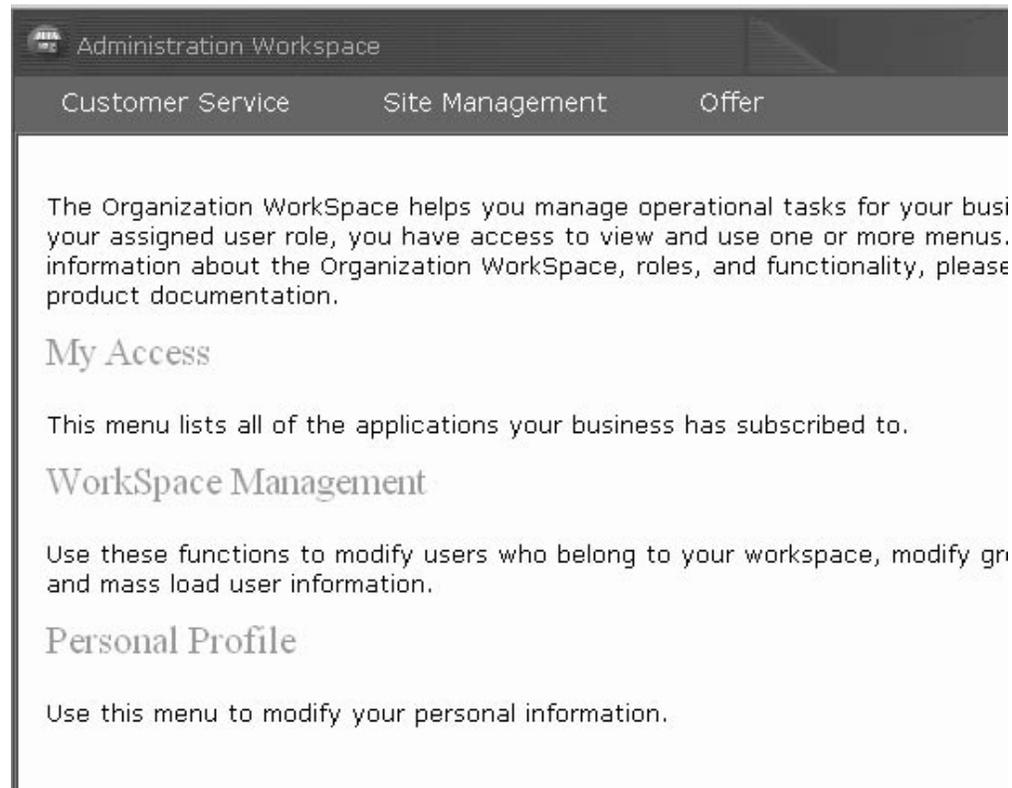
Administration Workspace page

This interface is similar to the one for the Organization Workspace.

Accepting the registration of the requester

You use the Customer Service selection of the Administration Workspace to accept the registration request. After you accept the registration request, an e-mail is sent to the requester. Therefore, you need to make sure that the EMail connector is running.

To start the EMail connector:

Windows:
Click **Start > Programs > CrossWorlds > Connectors > EMail Connector**.

UNIX:
At a command prompt, enter:

```
connector_manager_EMail -start
```

As the administrator at the trading partner, you do the following to accept a registration request:

1. From the Administration Workplace page, click **Customer Service > Customer Accounts**.
2. Select an organization that has Status set to **Guest**.
3. Click **Activate** to approve the registration request.

From this screen, you can also click:

- **Members** to view the users for the selected organization
- **Subscribed Offerings** to view the offers to which the organization has subscribed

Managing Groups

When you select **Site Management > Group Management,** you see a list and description of the current groups as well as buttons you can use to add a group, delete a group, and manage members of the group.

Adding new groups

To add groups:

1. From the Groups page, click **New**.
2. When the New Group screen is displayed, type a name for the group.
3. Type a description for the group. The description will be displayed in the Groups window.
4. Click **OK**.

Managing group members

To add or delete members to or from a group:

1. From the Groups page, click **Change**. The members of the group are displayed.
2. Click **Site Management > Group Management**. A list of group attributes is displayed.
3. Click **Members**.
4. If you want to add organizations to the group, click **Add**.
   If you want to delete organizations from the group:
   a. Select the group or groups you want to delete.
   b. Click **Delete**.

Creating an offer

An offer is made up of one or more services. To create an offer, you provide the name of the offer and select the services that will be part of the offer, as follows:

1. Click **Offer > Create Offer**.
2. Type the name of the offer.
3. Type the description of the offer.
4. Select the services that will be packaged into the offer:
   a. Highlight an offer from the Available Services list.
   b. Click **Add** to include it in the offer.
   When you click **Add**, the service is moved to the Selected Services list.
   If you want to remove an offer, highlight the offer in the Selected Services list and click **Remove**.
5. Click **Next**.
6. For each service in an offer, fill in the service-specific data and click **Next**.
7. View and confirm the offer parameters, and then click **Finish**.

Clearing the initial registration

If you encounter any problems with the initial registration of your own organization information on your own exchange, you can perform the following procedure to clear that information and return the system to its initial state.

1. From WebSphere Application Server:
   a. Stop the following application server:
   Windows: **Default Server**
   UNIX: **BCT_Allegro**
   b. Stop the WebSphere Member Services Application Server
2. Clear the WebSphere Member Services database:
   Windows:
   a. Open the IBM DB2 Control Center and list its databases.
   b. Select and drop the WMS database.
   c. Open a DB2 command window.
   d. Change the directory to: *<drive>*:*<BCT_HOME>*\wms\bin
   e. Enter the command:
   ```
   wms_createBCTdb.db2.bat WMS db2admin <DB2_password>
   ```
   f. Enter the command:
   ```
   wms_populateBCTdb.db2.bat WMS db2admin <DB2_password>
   ```

   UNIX:
   a. Open the IBM DB2 Control Center and list its databases.
   b. Select and drop the WMS database.
   c. Change to the owner of the DB2 instance by entering:
   ```
   su <DB2 instance owner ID>
   ```
   d. Change the directory to: *<BCT_HOME>*/wms/bin
   e. Enter the command:
   ```
   wms_createBCTdb.db2.sh WMS <DB2_instance_owner> <DB2_password>
   ```
   f. Enter the command:
   ```
   wms_populateBCTdb.db2.sh WMS <DB2_instance_owner> <DB2_password>
   ```
3. Clear the LDAP user information:

a. Open the IBM SecureWay Directory Directory Management Tool and rebind as **cn=root**

b. Open **dc=allegro,dc=Users** and delete all user records *except* uid=spadmin and uid=csr

c. Open **o=root organization** and delete all org records *except* o=wbc.

4. Clear the user credentials:

   Windows:

   a. Open a DB2 command window.

   b. Change to the following directory: *<BCT_HOME>*\bin

   c. Enter:

   ```
   ClearSecAuth
   ```

   UNIX:

   a. Change to the owner of the DB2 instance by entering:

   ```
   su <DB2 instance owner ID>
   ```

   b. Change to the following directory: *<BCT_HOME>*/bin

   c. Enter:

   ```
   ClearSecAuth.sh
   ```

5. From the partners directory of *<BCT_HOME>*, delete the company partner folders.

6. From the partners directory of *<BCT_HOME>*, delete the zip files for your organization as well as any partner organizations. These files have the form *<company name>*.zip.

7. If you are using TPI and have deleted the company folder, export the TPI company info again.

8. If you use Document Exchange, resave the serviceDefinition and serviceInterface XML files in:

   Windows: *<BCT_HOME>*\partners*<your company name>*\serv\de
   UNIX: *<BCT_HOME>*/partners/*<your company name>*/serv/de

9. If you are using TPI:

   a. Delete the appropriate entries in:

      Windows: *<BCT_HOME>*\bin\tpicfg.in
      UNIX: *<BCT_HOME>*/bin/TPI.IN

   b. Delete the appropriate partner profiles in the CrossWorlds TPI Server.

10. From WebSphere Application Server:

    a. Start the WebSphere Member Services Application Server.

    b. Start the following application server:

       Windows: **Default Server**
       UNIX: **BCT_Allegro**

Changing the IP address

If you change the IP address of your system after installing WebSphere Business Connection, you must do the following in order for your system to work properly:

1. Start the WebSphere Administrator Console, if it is not already started.

2. Click **WebSphere Administrative Domain** > **Nodes**.

3. Click *<your node>* and then **Application Servers**.

4. Select **BCT_RP**.

5. Click **JMS Settings**.

6. In the **System Properties** section, do the following:

   a. Set the value of TPI_CONNECTOR_ADDR to the new IP address.

   b. If you are using the CrossWorlds TPI and if it has been installed on the system, set the value of TPI_INTERCHANGE_URL to **http://<*your new IP address*>:5081/api/servlet/rpcrouter**

7. Click **Apply**.

8. Stop **BCT_RP**.

9. Start **BCT_RP**.

Changing your LDAP administrative password

If you need to change your LDAP administrative password (cn=root) using the SecureWay[(R)] Directory Configuration program, you also need to make a change to a property file, as follows:

1. Optionally encode the new LDAP password.

   a. Start a command prompt.

   b. Change to the following directory:
      Windows: *<BCT_HOME>*\bin
      UNIX: *<BCT_HOME>*/bin

   c. Enter:

      Windows:

      WBCEncodePassword *password*

      UNIX:

      WBCEncodePassword.sh *password*

      where *password* is your LDAP password.

2. Open the following file for edit:

   Windows: *<WBCUI_HOME>*\config\LDAPConfig.properties
   UNIX: *<WBCUI_HOME>*/config/LDAPConfig.properties

3. Locate the line **LDAPRootpassword = <*admin password*>**

4. Change the value to your new LDAP administrative password or the encoded password.

5. Save and close the file.

6. Encrypt the new LDAP password.

   a. Start a command prompt.

   b. Change to the following directory:
      Windows: *<BCT_HOME>*\wms\bin
      UNIX: *<BCT_HOME>*/wms/bin

   c. Enter **wms_encrypt *password*,** where *password* is your LDAP password.

   d. The **ASCII encrypted string value** is the one needed. Make a note of it.

7. Open the following file for edit:
   Windows:
   <WebSphereAppServer>\installedApps\WebSphere_Member_Services.ear\
         classes\xml\wms.xml
   UNIX:
   <WebSphereAppServer>/installedApps/WebSphere_Member_Services.ear/
         classes/xml/wms.xml

8. Locate the line **LDAPAdminPW = "<encrypted *admin password*>"**
9. Change the value to your new encrypted LDAP administrative password.
10. Save and close the file

Document Exchange

The Document Exchange service enables you to exchange files—even very large files—with your trading partners.

When you select **Document Exchange** from the Admin Console, you can perform administrative tasks, such as forwarding documents, sorting the list of documents you've received, and deleting documents. The administrative tasks are described in this section.

The Document Exchange service sends your files through the SOAP channel of your Web Services Gateway. The files are received by your trading partner via the trading partner's LFT channel. If you want to enable security for the file transfer, you enable it only on the inbound (LFT) channel. See "Securing the receiving channels" on page 49 for the steps to take to enable security.

As mentioned earlier in this document, when you enable security, you will be asked to enter a user ID and password when you bring up the Business Connection Admin Console. When you log in to the Admin Console and when you send documents to a partner, make sure that you use the same user ID and password you used when you registered as a company

Users of UNIX-based systems should note that **root** is the default user when you are running or administering the Document Exchange service. It is recommended, though, that you run Document Exchange as a non-root user to prevent the inadvertent overwriting of read-only files. The procedure for changing users is documented in the section "Changing the Document Exchange application server user ID on UNIX" on page 37.

If you want to modify the way this service works, refer to the Document Transfer document, which describes the collaborations and associated business objects that are a part of the Document Exchange service. The collaboration properties you can change are also described in this document in the section "Changing Document Exchange properties" on page 40.

Starting Document Exchange

Before you use the Admin Console to access Document Exchange, you must do the following to start the Document Exchange artifacts:

1. Make sure that the CrossWorlds InterChange Server prerequisites (DB2[R]), MQSeries[R], and CrossWorlds VisiBroker) are running and that the MQSeries Listener is started.
2. From the CrossWorlds System Manager, start the following collaboration objects by right-clicking them and then clicking **Start**:
   - **SAI_to_BCTDEReceiveConnector_BCT_DocumentTransferInbound**
   - **BCTDESendConnector_to_BCTDESOAPConnector_BCT _DocumentTransferOutbound**
3. From the CrossWorlds System Manager, start the following connectors by right-clicking them and clicking **Start**:
   - **BCTDocTransferSendConnector**
   - **BCTDocTransferReceiveConnector**

- **BCTDocTransferSOAPConnector**
4. Start the connector agents by following these steps:

   Windows:
   a. Open a command window and change to the following directory:
      <CROSSWORLDS>\Connectors\BCTDocTransferSOAP

   b. Enter the following:
      ```
      bctde_conn_run_soap.bat
      ```

   c. Open a command window and change to the following directory:
      <CROSSWORLDS>\Connectors\BCTDocTransferReceive

   d. Enter the following:
      ```
      bctde_conn_run_receive.bat
      ```

   e. Open a command window and change to the following directory:
      <CROSSWORLDS>\Connectors\BCTDocTransferSend

   f. Enter the following:
      ```
      bctde_conn_run_send.bat
      ```

   UNIX:
   a. From a command prompt, change to the following directory:
      <CROSSWORLDS>/bin

   b. Enter the following:
      ```
      connector_manager_BCTDocTransferSOAP -start
      ```

   c. When the command prompt is displayed again, enter the following:
      ```
      connector_manager_BCTDocTransferSend -start
      ```

   d. When the command prompt is displayed again, enter the following:
      ```
      connector_manager_BCTDocTransferReceive -start
      ```

5. From the WebSphere Application Server, start the Document Exchange application server by right-clicking **BCT_DE** and clicking **Start**.

The inbox

When you receive documents, they are listed in an inbox. When you send documents, they are listed in an outbox. The following is an example of an inbox:

From Partner	File ID	Received Date	Subject	File URL
bcm14	r001	2002-09-02 17:09:09.937	r001	file:///c:/wbc/wsgw/serverTemp/27617454825
bcm14	78789	2002-09-02 15:42:48.593	ssj7	file:///c:/wbc/wsgw/serverTemp/23213910245
bcm14	23123123	2002-09-02 15:38:22.796	ssj6	file:///c:/wbc/wsgw/serverTemp/19106767077
bcm14	7565657	2002-09-02 15:34:34.265	ssj5	file:///c:/wbc/wsgw/serverTemp/15177518104
bcm14	wewerwer	2002-09-02 15:28:50.406	ssj4	file:///c:/wbc/wsgw/serverTemp/11202525003

| Compose Message | Forward | Delete | Save As | Refresh |

Example of documents listed in an inbox

The inbox shows where in your local file system the document is actually stored, the name of the trading partner who sent the document, the date it was sent, and the subject matter. It also shows the Message Delivery Notification (MDN) ID.

When you send a document (as described in the following section), your trading partner's system responds with an MDN, which is an indication of whether the document was received. Similarly, when a trading partner sends you a document, your system responds to the trading partner with an MDN.

Viewing the inbox

To view the inbox:
1. From the Business Connection Admin Console, click **Document Exchange**.
2. If the outbox is displayed, in the View list, click **Inbox**.

Viewing the outbox

When you send or forward documents to your trading partners, the documents are listed in your outbox.

To view the outbox:
1. From the Business Connection Admin Console, click **Document Exchange**.
2. If the inbox is displayed, in the View list, click **Outbox**.

For the remainder of the tasks in this section, it will be assumed that you are already viewing the Document Exchange screen.

Note that you should use the Document Exchange screens on your *local* computer (where Document Exchange is deployed) to perform the tasks that are described in the following sections. In other words, you can sort documents, delete a document, save documents under a different name, and send documents only from your local computer.

Sorting the inbox

To sort the documents in the inbox:

1. Display the inbox.
2. Click one of the following:
- **From Partner**, to sort the documents according to the partners who sent them
- **File ID**, to sort the documents based on their file names (without the fully qualified paths)
- **Received Date**, to sort the documents by the dates on which they arrived
- **Subject**, to sort the documents based on subject
- **File URL**, to sort the documents by their location in the file system (the file names with their fully qualified paths)
- **MDN ID**, to sort the documents based on their MDN IDs

Sorting the outbox

To sort a document in the outbox:

1. Display the outbox.
2. Click one of the following:
- **To Partner**, to sort the documents according to the partners to whom they were sent
- **File ID**, to sort the documents by their file names (without the fully qualified paths)
- **Sent Date**, to sort the documents by the dates on which they were sent
- **Subject**, to sort the documents by subject
- **File URL**, to sort the documents by their location in the file system (the file names with their fully qualified paths)
- **Status**, to sort the documents based on their status
- **MDN ID**, to sort the documents based on their MDN IDs

Deleting a document from the inbox

To delete a document from the inbox:

1. Display the inbox.
2. Click the radio button next to the document you want to delete.
3. Click **Delete**.
4. When prompted to confirm that you want to delete the document, click **OK**.
5. When you are prompted about whether to delete the document from the file system (in addition to deleting it from the inbox), do one of the following:
- Click **OK** if you want to delete the file from both the inbox and the file system. If you delete the document from the file system, it is permanently removed.
- Click **Cancel** if you want to keep the file in your file system but remove the reference from the inbox.

   If you choose to delete the file from the file system, and if there are any references to it in the outbox, an error message is displayed. You are advised to delete the references to the file from the outbox without deleting the file from the file system, and then try this procedure again.

Deleting a document from the outbox

To delete a document from the outbox:

1. Display the outbox.
2. Click the radio button next to the document you want to delete.
3. Click **Delete**.
4. When prompted to confirm that you want to delete the document, click **OK**.
5. When prompted about whether to delete the document from the file system (in addition to deleting it from the outbox), do one of the following:

   - Click **OK** if you want to delete the file from both the outbox and the file system. If you delete the document from the file system, it is permanently removed.
   - Click **Cancel** if you want to keep the file in your file system but remove the reference from the outbox.

   If you choose to delete the file from the file system, and if there are any references to it in the inbox, an error message is displayed. You are advised to delete the references to the file from the inbox without deleting the file from the file system, and then try this procedure again.

Saving a document with a different name

You can save a document under a different name. This is similar to a "Save as" operation. When you save the document under a different name, a copy of the file is created with the new name.

Changing the Document Exchange application server user ID on UNIX

The default user, **root**, has the authority to overwrite even files that are marked read-only. It is therefore recommended that you run Document Exchange as a non-root user, so that read-only files are protected from being overwritten inadvertently. The following procedure shows you how to run the Document Exchange (BCT_DE) application server as a non-root user.

Note: This procedure is for UNIX users only. If you are running Document Exchange on a Windows system, skip to "Using Save As" on page 38.

The first step is to identify the non-root user ID you will use to run the BCT_DE application server. The user ID cwadmin, which is the CrossWorlds administrator user ID that should already be set up on your system, is an example of such a non-root user and is recommended for use with Document Exchange. After you identify the user ID, you will change permissions on files related to Document Exchange to give the new user ID read, write, and execute permission on Document-Exchange-related files. Then you will specify that a new user ID (and group ID) should be used with the Document Exchange application server (BCT_DE).

1. Start the WebSphere Application Server Admin Console, if it is not already started.
2. From the WebSphere Administrative Console, expand **WebSphere Administrative Domain > Nodes >** *yournode* **> Application Servers > BCT_DE**.
3. Stop the **BCT_DE** application server.

4. From the command prompt, log in as **root**.

5. Delete the application server's temporary files and directories in the *<WAS_HOME>*/temp/*<yournode>* directory.

6. Change permissions to the WebSphere product installation directories to allow access to the application server when it runs as the non-root ID. Give the user read, write, and execute permission on:

    - *<WAS_HOME>*/temp/*
    - *<WAS_HOME>*/logs/*
    - *<WAS_HOME>*/properties/*
    - *<WAS_HOME>*/etc/secbootstrap
    - *<WAS_HOME>*/installedapps/DE_EAR.ear
      Note: Change permissions on any other enterprise applications deployed under the BCT_DE application server.

7. Make sure that the non-root user has read, write, and execute permissions to the working directory (*<BCT_HOME>*/properties/*) and to the standard output and standard error files (*<BCT_HOME>*/logs/*) for the application server.

8. From the WebSphere Administrative Console, expand **WebSphere Administrative Domain > Nodes >** *yournode* **> Application Servers > BCT_DE**.

9. In the right panel, click **Advanced**.

10. In the **UserID** field, enter the user ID (for example, **cwadmin**).

11. In the **GroupID** field, enter the MQSeries Users Group (for example, **mqm**).

12. Click **Apply**.

13. Start the BCT_DE application server and ensure that no errors are displayed during startup.

Using Save As

To save a document with a different name:

1. Display the inbox or outbox.

2. Click the document whose file name you want to change.

3. Click **Save As**.

4. Type the new name for the file in the field.

5. After you have typed or selected the new name, click **OK**.

Forwarding a document to a trading partner

This section describes how to forward a document to a trading partner.

- If you are running Document Exchange on a UNIX system, be aware that a file forwarded from the inbox or outbox must have one of the following permissions set:
  - **read** permission set for **group** and a group owner ID of **mqm**
  - **read** permission set for **other**
- Note also that if you are forwarding an ASCII file to a different operating system (for example, from Windows to AIX or from Solaris to Windows), the ASCII file is not modified in any way by Document Exchange. Because an ASCII file on a Windows platform differs in its use of end-of-line (EOL) characters from an ASCII file on a UNIX platform, you will need to modify (add or delete) the EOL character before forwarding the file to the other operating system.

To forward a document from either the inbox or the outbox:

1. Display the inbox or outbox.
2. Click the document you want to forward.
3. Click the **Forward** button.
4. In the Partner ID list, click the name of the trading partner to whom you are forwarding the document.
5. Type a subject if you want to include one. The subject will appear in your outbox and in your trading partner's inbox.
6. The file that you selected from the inbox or outbox is listed in the **File Reference** field. If you want to change the file you selected, click **Browse** and select another file.
7. Type a shortened form of the file name in the **File ID** field. The File Reference itself is usually very long, so the shortened form of the file name helps you and your trading partner easily identify the document.
8. Click **Send**.

You will receive a message that the document is marked for delivery.

Sending a document to a trading partner

This section describes how to send a document to a trading partner.

- If you are running Document Exchange on a UNIX system, be aware that a file sent from the inbox or outbox must have one of the following permissions set:
  - **read** permission set for **group** and a group owner ID of **mqm**
  - **read** permission set for **other**
- Note also that if you are sending an ASCII file to a different operating system (for example, from Windows to AIX or from Solaris to Windows), the ASCII file is not modified in any way by Document Exchange. Because an ASCII file on a Windows platform differs in its use of end-of-line (EOL) characters from an ASCII file on a UNIX platform, you will need to modify (add or delete) the EOL character before sending the file to the other operating system.

To send a document that is not currently listed in your inbox or outbox:

1. From the inbox or outbox screen, click the **Compose Message** button.
2. In the Partner ID list, click the name of the trading partner to whom you are sending the document.
3. Type a subject if you want to include one. The subject will appear in your outbox and in your trading partner's inbox.
4. Type the name of the file (including its path) in the **File Reference** field, or click **Browse** and select a file.
   Note: The file name must not exceed 240 characters.
5. Type a shortened form of the file name in the **File ID** field. The File Reference itself is usually very long, so the shortened form of the file name helps you and your trading partner easily identify the document.
6. Click **Send**.

You will receive a message that the document is marked for delivery.

Stopping Document Exchange

To stop the Document Exchange artifacts:

1. From the CrossWorlds System Manager, stop the collaboration objects by right-clicking them and then clicking **Stop**:
   - **SAI_to_BCTDEReceiveConnector_BCT_DocumentTransferInbound**
   - **BCTDESendConnector_to_BCTDESOAPConnector _BCT_DocumentTransferOutbound**
2. Stop the connector agents by doing the following:

   Windows:
   Stop the connector agents by typing **q** in their respective windows or by pressing Ctrl + C:
   - **bctde_conn_run_soap.bat**
   - **bctde_conn_run_receive.bat**
   - **bctde_conn_run_send.bat**

   UNIX:
   a. From a command prompt, change to the following directory: *<CROSSWORLDS*/bin
   b. Enter the following:
      ```
      connector_manager_BCTDocTransferSOAP -stop
      ```
   c. When the command prompt is displayed again, enter the following:
      ```
      connector_manager_BCTDocTransferSend -stop
      ```
   d. When the command prompt is displayed again, enter the following:
      ```
      connector_manager_BCTDocTransferReceive -stop
      ```
3. From the CrossWorlds System Manager, stop the connectors by right-clicking them and clicking **Stop**:
   - **BCTDocTransferSendConnector**
   - **BCTDocTransferReceiveConnector**
   - **BCTDocTransferSOAPConnector**
4. From the WebSphere Application Server, stop the Document Exchange application server by right-clicking **BCT_DE** and clicking **Stop**.

Changing Document Exchange properties

The properties for Document Exchange artifacts are located in two places:
- In a property file
- In collaboration objects

This section explains the attributes and the values that can be specified.

The BCTDE.Properties file

The BCTDE.Properties file has the following attributes:
- **BCT_DSContextFactory** should have the value for the WebSphere Administrative Server initial context factory name, **com.ibm.websphere.naming.WsnInitialContextFactory**.
- **BCT_DataSource** should point to the datasource name, **jdbc/BCTDE**.
- **BCTE_TABLE_DISP_SIZE** is used to control the display of the number of rows in the inbox and outbox.

Collaboration Properties

Document Exchange includes two collaborations: BCT_DocumentTransferInbound and BCT_DocumentTransferOutbound. Each of the collaborations has properties associated with it.

BCT_DocumentTransferInbound has two collaboration-specific properties:
- **BCT_LOG** can take a value of **Yes** or **No** for logging in to the Solution Manager.
- **BCT_FILE_DOWNLOAD_DIR** should point to the directory where the Web Services Gateway downloads the file. For reference, check the attribute **lft-directory** on the application server on WebSphere Application Server where the LFT channel is deployed.

BCT_DocumentTransferOutbound has two collaboration-specific properties:
- **BCT_LOG** can take a value of **Yes** or **No** for logging in to the Solution Manager.
- **BCT_SOAP_SERVER_URL** should have the value of the outbound Web Services Gateway SOAP-server URL.

You specify a value for these attributes by modifying their respective collaboration objects. Refer to the Document Transfer document for information about the collaborations objects. Refer to the IBM CrossWorlds documentation for general information about collaborations.

Updating the HTTP Session Timeout

The Document Exchange service is implemented as a synchronous model, so any file transfer initiated by the collaboration waits for the response. If the file size is extremely large (for example, 4 GB), the transfer can take 7 or 8 hours. The HTTP Session Timeout, however, is set to 300 seconds by default. It is therefore recommended that you increase the HTTP Session Timeout if you will be exchanging very large files.

Determining the status of a transferred file

If you send a file but are uncertain of its status, you can use the **status** utility to determine the state of the file transfer. You can also use status to cancel the file transfer.

Status information about large file transfers is written to a status file called stateFile, which is located in the working directory of your Web Services Gateway application server.

Note: This utility is provided for use by system administrators only. Do not delete files with names you do not recognize, because the files might be system-generated pieces of a larger file that are in the process of being transferred and that will eventually be reassembled into a single file at the receiving gateway.

The status utility is provided by the Web Services Gateway in the following directory:

Windows:	*<WSGW_HOME>*\samples\services\lftfileservice\status.bat
UNIX:	*<WSGW_HOME>*/samples/services/lftfileservice/status.sh

The status utility takes three parameters, as shown below:

Windows:	status.bat *<wsgw_dir>* *<stateFile_dir>* *<optional_parameter>*
UNIX:	status.sh *<wsgw_dir>* *<stateFile_dir>* *<optional_parameter>*

where:

- *<wsgw_dir>* is the Web Services Gateway directory, with no trailing slash.
- *<stateFile_dir>* is the directory containing the httpr state file (stateFile), with no trailing slash. This would typically be the working directory of the Web Services Gateway application server.
- *<optional_parameter>* is **cancel**. If you do not want to use **cancel**, omit this parameter.

If you enter **cancel** as the third (optional) parameter, the contents of the state file are displayed item by item, and you choose whether or not to delete each item by entering **y** (to cancel the transfer) or **n** (to continue the transfer).

Troubleshooting tips

This section describes tips to help you solve problems with the transfer of your documents.

Duplicate entries for the same file

It is possible for you to see two entries in your inbox that relate to the same file. The information in the two entries (From Partner, for example) is identical; the only difference between the two is the MDN ID. This situation can arise if a Web-service invocation during the document transfer exceeds the timeout limit but is eventually completed.   The MDN ID that is produced first in the inbox is the one that correlates to the sending ID.

Problems occurring when sending files

When you use Compose or Forward to send a file to a trading partner, your outbox is updated as follows:

- **Status** is set to **Attempting Delivery**
- **MDN ID** is set to null

After your trading partner receives the file, the receiving collaboration generates an MDN ID, which is returned to you in the response message. To complete the process, your outbox is updated as follows:

- **Status** is set to **Sent Successfully**
- **MDN ID** is set to the ID returned in the response

The following sections describe what to do if the final status for the transfer is something *other* than **Sent Successfully**.

Sent Cancelled status
If you see a **Send Cancelled** status, the system already cancelled the sending of the document because of some failure. If this happens, check the logs to find the cause of the problem.

Send Error status
If a failure occurs and you receive a fault message or if any other exception occurs, the **Status** field is set to **Send Error**. If, when you check the outbox, you see a **Send Error** status, do the following:

1. Run the status utility (described in "Determining the status of a transferred file" on page 41) to view the status of the file that was sent.
2. If an entry for the file is displayed by the status utility:
   a. Use the status utility to cancel the transfer.
   b. Delete the entry from the outbox.
   c. Compose or forward the message again.
3. If an entry for the file is *not* displayed by the status utility, either the transfer was successful but the response was not received from the receiving side or an error occurred before the transfer was initiated. Do the following:
   a. Check to see if any errors occurred before the file was transmitted. For example, check the WebSphere Administrative Console and the ICS logs. If an error did occur before the file transmission:
      1) Delete the entry from the outbox.
      2) Compose or forward the message again.
   b. Confirm with your trading partner that the file was received. Then use the DB2 tools to update the Status and MDN ID for that entry in the outbox.

Attempting Delivery status

If you see that the entry in the outbox is in **Attempting Delivery** state for a longer time than it typically takes to perform the transfer, perform one or more of the following actions, depending on the state of the transfer, until the problem is resolved.

Stalled transfer: Using the status utility, check to see if the transfer is stalled. If the transfer is stalled:
1. Check the BCTDocTransferSOAP connector log for any errors.
2. Check for any errors in the Web Services Gateway logs files.
3. Check with your trading partner to see if there are any errors on the trading partner's side.

Other action required: If the error cannot be resolved or it needs some action (such as restarting an application server):
1. Cancel the transfer using the status utility before taking any other action.
2. Use the DB2 tools to update the state from **Attempting Delivery** to **Send Cancelled**.

Transfer in progress: If the transfer is in progress, do *one* of the following:
- Allow the transfer to complete.
- Cancel the transfer (using the status utility) and manually update the outbox to **Send Cancelled** as in step 2 above.

Restart necessary: If the sending computer has to be restarted (because of an error) while the Web Services Gateway is in the process of sending a file, check the entry in the outbox for the file after you reboot the system. If the file is in **Attempting Delivery** state, you have two options. Do *one* of the following:
- Send a dummy file to your partner so that the original file will be transferred first, followed by the dummy file.
- Cancel the request using the status utility, and send the request again.

Solution Log Viewer

Logging is built in to the Document Exchange and Registration and Provisioning services. For example, the Document Exchange service logs key events as it moves a document from one trading partner to another. The following illustration shows the type of information that Document Exchange logs:

Table 1. Solution Log Viewer - Document Exchange

Start time	Subsystem	Type	Instance ID	Step Name
2002/04/12 16:25:35.801	Collaboration	Log	JDBC Connector_10 196342881158_1	Collaboration Start
2002/04/12 16:25:36.234	Collaboration	Log	JDBC Connector_10 196342881158_1	Received WSDL

If you want to view the status of a document as it is processed through your gateway into the gateway of a trading partner, you can view the log produced by Document Exchange for that transaction.

Viewing a solution log

To view the log for Document Exchange or Registration and Provisioning:

1. From the WebSphere Business Connection Admin Console, click **Log Viewer > Solution Log Viewer**.
2. Select the service whose log you want to view from the Select Application list.
3. If you want to see messages from a certain range of dates, type the dates in the **From Date** or **End Date** fields.
   Note: The **End Date** field represents the beginning of the day (00:00) at which the search should stop. In other words, if you want to search for log entries from the beginning of November 18 through midnight of November 19, you would enter **2002 11 18** as the From Date and **2002 11 20** as the End Date.
4. Click **Next** to scroll to the next set of messages. Click **Previous** to scroll to the previous set of messages. Click **First** to return to the first page of messages. Click **Last** to scroll to the last set of messages.

Viewing detailed information

To view detailed information about one of the instances listed in the Solution Log Viewer, click the name of the instance (in the Correlation ID column). For example, if you choose to view the information for Document Exchange, you see the events that occur as a document is sent from one gateway to another.

Adding logging to your programs

If you are writing services for a WebSphere Business Connection system, you will want to add logging to your services so that you can view and track your business processes. See Using the Business Connection APIs for information on how to add logging to your service.

Providing security between Business Connection systems

As part of the installation of WebSphere Business Connection, you added security to your system. This section tells you how to add security between two or more Business Connection systems, starting with the procedure to configure HTTPS between two Web Service Gateways.

HTTPS Configuration from Web Services Gateway to Web Services Gateway

HTTPS should be configured from the sending Web Services Gateway to the receiving Web Services Gateway in order to provide data encryption for business exchanges.

To configure HTTPS from the sending Web Services Gateway to the receiving Web Services Gateway:

1. Extract the certificate from the receiving Web Services Gateway machine to a file, as follows:

   a. Start the ikeyman program:

      Windows:
      Click **Start > Programs > IBM HTTP Server > Start Key Management Utility**.
      UNIX:
      From a command prompt, enter: `<HTTP_SERVER_HOME>`/ssl/ikeyman

   b. Select **Key Database File > Open**.

   c. Select the certificate database that was created during installation (an example is key.kdb, located in the properties directory of *<BCT_HOME>*). Enter the password for the database when prompted.

   d. Click **Extract Certificate** and save it to:

      Windows: *<BCT_HOME>*\properties*<Exported>*Cert.arm
      UNIX: *<BCT_HOME>*/properties/*<Exported>*Cert.arm

   e. Close ikeyman.

2. Copy the exported certificate file from the receiving Web Services Gateway to the sending Web Services Gateway and place it in the following directory:

   Windows: *<CROSSWORLDS>*\lib\security
   UNIX: *<CROSSWORLDS>*/lib/security

3. Add the certificate to the trusted certificate database (truststore) on the sending Web Services Gateway computer as follows:

   a. From a command window, change to the following directory:

      Windows: *<CROSSWORLDS>*\lib\security
      UNIX: *<CROSSWORLDS>*/lib/security

   b. Enter the following command:

      ```
      keytool -import -alias <Receiving_WSGW_Server_HTTP_Server
        _Hostname> -file <Exported>Cert.arm -keystore truststore
      ```

   c. Enter the password that was used to create the truststore during installation.

4. When the **Trust this certificate** prompt appears, type **Yes**.
   From the WebSphere Admin console, select the **WSGW Application Server** and select the **JVM Settings** tab.

5. Add the system properties shown in the table.

   These parameters are used to establish the SSL link between Web Services Gateways. The httpr parameters are used to secure the LFT channels.

Table 2. System properties

Field Name	Value
httpr.ssl	yes (**Note:** This must be lowercase.)
httpr.passphrase	*<password>*
httpr.keystore	**Windows:** *<CROSSWORLDS>*\lib\security\truststore **UNIX:** *<CROSSWORLDS>*/lib/security/truststore

6. Restart the WSGW Application Server server.

7. On the sending computer, modify each partner's WSDL' (WSDL prime) file so it establishes an SSL connection to the receiving Web Services Gateway computer. For Document Exchange, the WSDL file is located in:

   Windows: *<BCT_HOME>*\partners*<company name>*\serv\
        de\BCTDE_ServiceDefinition.xml

   UNIX: *<BCT_HOME>*/partners/*<company name>*/serv/
        de/BCTDE_ServiceDefinition.xml

   a. If the WSDL file contains a SOAP entry, edit the **soap:address location** and modify the URL to use HTTPS instead of http. For example:

      ```
      soap:address location="https://<hostname>
        /wsgwsoap1/soaprpcrouter
      ```

   b. If the WSDL file contains an LFT entry, edit the **lft:address** location and modify the URL to use port 443. For example:

      ```
      lft:address location="httpr://<hostname>:
        443/wsgwlft1/HttprServer#HTTPR.DEMO.REQUEST"
      ```

8. Using the Web Services Gateway admin facility on the sending Web Services Gateway computer, remove the target service and add a new target service, as follows:

   a. Click **Services > List** and click the Web service to be updated (for example, **BCT_DocumentTransfer_Create**).

   b. In the WSDL Location field, enter the location and file name of the WSDL. For example, Document Exchange would be specified as:

      Windows: file:*<BCT_HOME>*\partners*<partner company name>*
           \serv\de\BCTDE_ServiceDefinition.xml

      UNIX: *<BCT_HOME>*/partners/*<partner company name>*
           /serv/de/BCTDE_ServiceDefinition.xml

   c. For **Location Type**, select **URL**.

   d. In the **Target Service Identify Information**, enter:

      ```
      <partner company name>
      ```
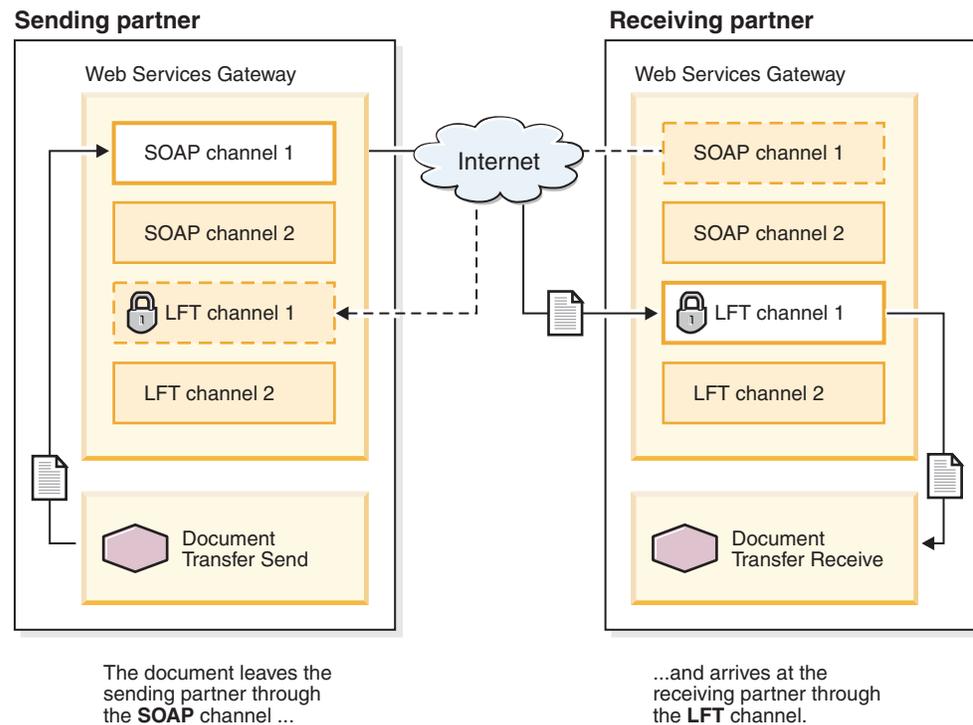
   e. Click **Add**.

Securing the receiving channels

This section describes the process to secure the *receiving* LFT channel and *receiving* SOAP channel so that WebSphere security can protect the resources.

If you are using the Document Exchange service, be aware that you should activate security only on messages coming *into* an enterprise. This limitation is necessary because the Web Services Gateway does not distinguish between outbound calls from a service and inbound calls to a service, and the Document Exchange service uses the same name on both enterprises. If you check the secure box in the Document Exchange service in the gateway, a security challenge is presented when a message is sent (outbound) from one enterprise to the other. The security challenge should be active only on messages coming *into* the enterprise.

The following illustration shows the flow from the sending partner to the receiving partner when a document is transferred. The document is sent through SOAP Channel 1 of the sending partner but is received (at the receiving partner) through LFT Channel 1. Only the LFT channel is secured.

Sending partner — Web Services Gateway: SOAP channel 1, SOAP channel 2, LFT channel 1, LFT channel 2, Document Transfer Send

The document leaves the sending partner through the **SOAP** channel ...

Receiving partner — Web Services Gateway: SOAP channel 1, SOAP channel 2, LFT channel 1, LFT channel 2, Document Transfer Receive

...and arrives at the receiving partner through the **LFT** channel.

Only the receiving (LFT) channel is secured

If the receiving partner were to respond to the sending partner, the flow would again be from SOAP Channel 1 to LFT Channel 1, as indicated by the dotted line in the illustration.

Securing the LFT channel

These instructions apply to an LFT channel, depending on which one (LFT 1 or LFT 2) is specified as the inbound channel. Perform the following steps on the *receiving* Web Services Gateway computer:

1. Stop the **WSGW** application server.

2. Highlight the LFT channel (either **Web Services Gateway LFT Channel 1** or **Web Services Gateway LFT Channel 2**) that is being used as the receiving channel.

3. Select the **User/Role Mappings** tab on the right pane of the window.

4. Select the **AuthenticatedUsers** role and click **Select**.

5. Check only the **Select user/groups** box , type an asterisk (*) in the **Search** field, and click **Search**. Select the group **cn=SPAdmin,dc=SecurityRole,dc=allegro** and then click **Add.** Finally, click **OK**.

6. On the **Mapping Users to Roles** page, highlight **AuthenticatedUsers** and click **Select**.

7. Check only the **Select users/groups** and then enter * in the **Search** field, and click **Search**. A list of users and groups is displayed.

8. Select the **cn=CSR,dc=SecurityRole,dc=allegro** group from the **Available Users/Groups**, and click **Add** to add the group.

9. If **cn=OrgOwner,dc=SecurityRole,dc=allegro** was added previously, remove it.

10. Click **OK**.

11. Click **Apply**.

12. Start the **WSGW** application server.

13. Using Microsoft Internet Explorer Version 5.5 or above, enter *one* of the following URLs to display the Web Services Gateway Admin Console:

```
http://<WSGW_hostname>/wsgwlft1/HttprServer
http://<WSGW_hostname>/wsgwlft2/HttprServer
```

Because you secured the channel, you are prompted for a user ID and password.

14. When you are prompted, enter the company ID and exchange password created during self-registration.

The Web Services Gateway LFT Channel page is displayed.

If your system is configured to receive messages on a SOAP channel, continue to "Securing the SOAP channel". Otherwise, go to "Configuring the Web Services Gateway Authentication Filter" on page 51 and follow the procedure listed.

Securing the SOAP channel

These instructions apply to a SOAP channel. *If* your system has been configured to receive messages on a SOAP channel, perform the following steps on the *receiving* Web Services Gateway computer:

1. Stop the **WSGW** application server.

2. Highlight the SOAP channel (either **Web Services Gateway Apache SOAP Channel 2** or **Web Services Gateway Apache SOAP Channel 2**) that is being used as the receiving channel.

3. Select the **User/Role Mappings** tab on the right pane of the window.

4. Select the **AuthenticatedUsers** role and click **Select**.

5. Check only the **Select user/groups** box , type an asterisk (*) in the **Search** field, and click **Search**. Select the group **cn=SPAdmin,dc=SecurityRole,dc=allegro** and then click **Add.** Finally, click **OK**.

6. On the **Mapping Users to Roles** page, highlight **AuthenticatedUsers** and click **Select**.

7. Check only the **Select users/groups** and then enter * in the **Search** field and click **Search**. A list of users and groups is displayed.

8. Select the **cn=CSR,dc=SecurityRole,dc=allegro** group from the **Available Users/Groups**, and click **Add** to add the group.

9. If **cn=OrgOwner,dc=SecurityRole,dc=allegro** was added previously, remove it.

10. Click **OK**.

11. Click **Apply**.

12. Start the **WSGW** application server.

13. Using Microsoft Internet Explorer Version 5.5 or above, enter *one* of the following URLs to display the Web Services Gateway Admin Console:

    ```
    http://<WSGW_hostname>/wsgwsoap1/soaprpcrouter
    http://<WSGW_hostname>/wsgwsoap2/soaprpcrouter
    ```

    Because you secured the channel, you are prompted for a user ID and password.

14. Enter the company ID and exchange password created during self-registration.

The SOAP RPC Router page is displayed.

Continue now with the procedure listed under "Configuring the Web Services Gateway Authentication Filter".

Configuring the Web Services Gateway Authentication Filter

The authentication filter is a Web Services Gateway plug-in that parses the SOAP header looking for trading-partner identifiers in the SOAP message. The filter calls WebSphere Member Services to retrieve the HTTP user ID and password associated with the source trading partner. The HTTP header is then updated to contain these fields, which can then be used by WebSphere security to authenticate and authorize trading partners to access Web Services Gateway and Web services resources.

The authentication filter is installed as part of the Web Services Gateway, but it must be associated with a particular service.

Perform the following steps on the Client Web Services Gateway:

1. Open a browser and enter

    ```
    http://<Web Service Gateway hostname>/wsgw
    ```

2. Click **Services > List**, and then select the Web Service (for example, **BCT_DocumentTransfer_Create**).

3. In the Request Filters section, add the BCTWSAuthenticationFilter. The position does not matter.

4. List the service to verify that the request filter is now included.

Perform the following steps on the WSGW application server.

1. From the WebSphere Administrative Console, click on the **WSGW** application server.

2. Click on the **JVM Settings** tab.

3. In the Classpath field, click **Add** and add the following to the classpath for the application server:

    Windows:

    `<BCT_HOME>\properties`

    UNIX:

    `<BCT_HOME>/properties`

4. Restart the **WSGW** application server.

The SOAP message sent from the Web Services Gateway will now contain the basic authentication header in the HTTP(s) message.

Providing security for Web services

This section describes how to apply security to Web services.

Access to a protected Web service is based on role-based authentication using WebSphere security. Specific roles are defined during construction of an Enterprise Application Resource (EAR) file. Individual users or groups are assigned to roles at deployment. The setting of roles and assigning these to methods are performed using the Application Assembly Tool, which is part of WebSphere Application Server.

The installation includes a wsgwauth.ear file. Generating a *<webservice>*.ear file and importing this into wsgwauth.ear file protects a target Web service. This modified wsgwauth.ear file is then installed in WebSphere Application Server, whereupon users are assigned to the previously defined roles. Therefore, authorized access to Web-service methods is based on the role model, and authentication is based on WebSphere Application Server

Creating a <webservice>.ear file

The first step is to generate the facade EJB using the WSGWAuthGen batch file or script, which is located in:

Windows: *<WSGW_HOME>*\scripts\auth
UNIX: *<WSGW_HOME>*/scripts/auth

The script takes two arguments.
- The URL defining the location of the gateway installation
- The name of the Web service deployed in the gateway

To generate the facade EJB do the following:

1. Go to a command window or prompt and switch the directory to:
    Windows: *<WSGW_HOME>*\scripts\auth
    UNIX: *<WSGW_HOME>*/scripts/auth

2. Enter the following:
    Windows:

    `WSGWAuthGen http://<WSGW_Hostname>/wsgw BCT_DocumentTransfer_Create`

    UNIX:

    `./WSGWAuthGen.sh http://<WSGW_Hostname>/wsgw BCT_DocumentTransfer_Create`

Note that the URL should include the root context and that the deployed service is case-sensitive.

Upon successful execution of WSGWAuthGen, a *<webservice>*.**ear** file is created in the auth directory, which is located in the scripts directory of *<WSGW_HOME>*, and also a subfolder called <ejb>. This directory is temporary and may be deleted. The EAR file will be used to implement security on the Web Services Gateway for this particular service.

Modifying wswgauth.ear

To complete the steps of assigning roles and protecting methods, use the Application Assembly Tool (AAT) that comes with WebSphere. The following instructions are specific to AAT. The process discussed involves making changes to the file wsgwauth.ear, which can be found in the lib directory of *<WSGW_HOME>*. In order to protect the installation copy of this file, make a copy of it.

1. Launch the Application Assembly Tool from the WebSphere task menu.
2. Cancel the **Welcome to Application Assembly Tool**.
3. Select **File** > **Open** and use the **Browse** button to select:

   Windows: *<BCT_HOME>***\wsgw\lib\wsgwauth.ear**
   UNIX: *<BCT_HOME>***/wsgw/lib/wsgwauth.ear**

4. Import the *<webservice.ear>* file into the wsgwauth.ear using the following instructions:

   a. Click on the **EJB Modules** folder in the left-hand pane.
   b. Right-click and select **Import**.
   c. Use the file dialog to select the generated ear file:

      Windows: *<WSGW_HOME>***\scripts\auth\<webservice>.ear**
      UNIX: *<WSGW_HOME>***/scripts/auth/<webservice>.ear**

   d. A dialog box is presented offering a choice of **Select Modules to Import**. Select the name of the Web service and click on **OK**.
   e. A **Confirm Values** dialog box is presented. Click **OK**.

5. Expand the EJB Modules folder in the left-hand pane to see the name of the Web service just imported. This will be called *<web service>*.

6. Now that you have imported the EAR file, you can begin to define roles and assign roles to methods.

   a. Expand the *<Web-service>* EJB module and highlight the **Security Roles** option.
   b. Right-click and select **New** to define a security role. Enter **Authenticated Users** for the role name. Click **OK** to save.
   c. To assign defined roles to Web-service methods, select **Method Permissions** in the left-hand pane under the *<web service>* EJB. Right-click and select **New**.
   d. Enter **ProtectedMethods** as the method permission name.
   e. In the **Methods** pane, click **Add** for methods.
   f. Expand the tree down to the Remote branch and select the method(s) to be protected. For example, for Document Exchange, the method to select is m_BCT_DocumentTransfer()
   g. Click **OK** to save.
   h. In the **Roles** pane, click **Add**.
   i. Select a previously defined role from the list. For example, **Authenticated Users**. Click **OK** to save.

j. Click **OK**.

7. The next stage is to ensure the Authorization EJB is able to reference the new EJB just imported. To do this:

   a. Expand the **<EJB Module >_<web service> > Session Beans>**. Select the *<Web service>*. Then select the **Bindings** tab on the right side pane, and copy the JNDI name into the clipboard. You will use this name in step d below.

   b. Expand the **WSGW Authorization** EJB module, and then expand **Session Beans** > **Authorization** and click on **EJB References**. Right-click and select **New**.

   c. Enter **WSGWReference** as the name for the reference and use the **Link** pulldown field to select the newly imported **<Web service>**. All the other fields in the pane will be populated automatically. Accept all these defaults.

   d. Click on the **Bindings** tab and enter the JNDI name that was copied in step a. This should be in the form of **websphere/WSGW/Security/<WebServiceName>**. Click **OK** to save.

   e. Select **File** > **Save** to save a modified copy of the wsgwauth.ear file.

   f. Close the Application Assembly Tool.

8. Deploy the wsgwauth.ear file by highlighting **Enterprise Applications** on the WebSphere Administrative Console. Right-click and select **Install Enterprise Application**.

9. Select **Browse** and find the wsgwauth.ear file, which is located in the bin directory of *<WSGW_HOME>*. Click **Next** to continue. Next you will see the following message:

   ```
   The application contains method permissions. Do you wish to deny access to
   unprotected methods?
   ```

   Select **No**.

10. On the **Mapping Users to Roles** page, highlight **AuthenticatedUsers** and click **Select**. Check only the **Select users/groups** and then enter * in the **Search** field and click **Search**. A list of users and groups is displayed.

11. Search the **cn=CSR,dc=SecurityRole,dc=allegro** group from the **Available Users/Groups**, and click **Add** to add the group to the **Select Users/Groups**. Finally, click **OK**.

12. Click **Next** until you reach the Binding Enterprise Beans to JNDI Names screen. Click **Next** and the following message appears:

    ```
    Duplicate EJB JNDI Name message will appear.
    ```

    Click **No** to proceed.

13. Click **Next** until you reach the Selecting Application Servers screen. Highlight both modules and then click **Select Server**. Select the **WSGW** application server, and click **OK**.

14. Click **Next**, and then click **Finish**. At the completion of the installation wizard, you will be requested to generate application code. Select **Yes** when this option appears, and then click **OK** to deploy the code. Do not change any of the default values.

15. Using the Web Services Gateway Administrative console, select the Web service to protect (for example, BCT_DocumentTransfer_Create). Make sure **Authorization Policy - Control access to this service** is checked.

16. Restart the **WSGW** application server from the WebSphere Administrative Console.

Determining your product version

For Business Connection and Business Connection Enterprise Editions, use the BCTVPDVersion program to determine the version of your product. Do the following:

1. Open a command window or prompt.
2. Enter the following:

   Windows: `BCTVPDVersion.bat`
   UNIX: `BCTVPDVersion.sh`

For Business Connection Express Edition, open a browser and enter the following:

`http://<`*`fully qualified hostname`*`>/wsgw/version.txt`

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