

IBM WebSphere Commerce V7 Quarterly Releases – 2Q2015

Import/Export of Marketing Activities





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 - Test environments may have specific marketing data that needs to be loaded into several separate databases
 - Identical (or near-identical) marketing data between different stores, but not able to create the data at an asset store level
 - Reproducing issues relating to marketing (e.g. wrong promotion prices) in a test environment, using production data
- The data extract and load utilities now supports exporting and importing marketing data:
 - Activities
 - Campaigns
 - Customer segments
 - Content
 - E-Marketing Spots
 - Attachments

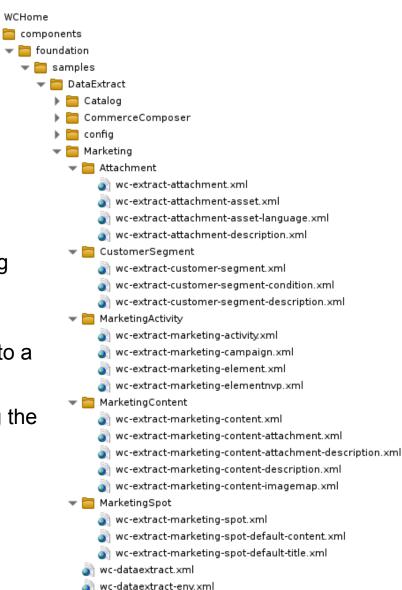


Exporting Marketing Data



Marketing Extract Configuration

- After installing JR53463, you will notice some extra sample files for Data Extract
- In the root Marketing directory, there are two files:
 - The main configuration file: wc-dataextract.xml
 - Refers to files in sub directories for extracting
 - The environment file: wc-dataextract-env.xml
 - Defines basic data, e.g. database settings
- You should copy the entire Marketing directory tree to a working directory before extracting
- You can configure all details of the extract, including the SQL statements, if needed



Promotion



Marketing Extract Process

- Copy sample files to extract working directory
 - Samples are in WCHome/components/foundation/samples/DataExtract/Marketing
- Edit environment settings (wc-dataextract-env.xml)
 - Database settings (default: Cloudscape)
 - Language to export (default: US English)
 - Store for which data should be exported (default: Aurora)
- Edit export settings (wc-dataextract.xml)
 - Output directory
 - Which types of assets to export
 - File names for exported data
- Advanced: Modify individual component configuration files
- Run data extract utility
- Verify generated files
- Optional: Modify data to fit target system
- Load files into target system using the data load utility
 - See second part of presentation for this process



Settings in wc-dataextract-env.xml

- Basic configuration is stored in wc-dataextract-env.xml
 - This file name can be overridden by a setting in wc-dataextract.xml
 - Store to export from (storeIdentifier attribute)
 - Language to export for (langld)
 - Master catalog to export for (catalogIdentifier)
 - Database settings (_config:Database node)



Settings in wc-dataextract.xml

- Extract options are stored in wc-dataextract.xml
- Output directory (default is a directory called output under the location of wc-dataextract.xml)

```
<_config:Variable name="outputDirectory" value="output" />
```

Environment configuration file (default: wc-dataextract-env.xml)

```
<_config:DataLoadEnvironment configFile="wc-dataextract-env.xml" />
```

Basic CSV file format

```
<_config:property name="firstTwoLinesAreHeader" value="true" />
```

Which data to export and output file names for exported data (default: everything in subdirs)



Individual business object mediator and data reader files

- The details of how to export individual objects are in the subdirectories
- Example from CustomerSegment/wc-extract-customer-segment.xml:

< config:DataReader className="com.ibm.commerce.foundation.dataload.datareader.UniqueIdReader" >

< config:DataLoader className="com.ibm.commerce.foundation.dataload.BusinessObjectLoader">

< config:Query>

```
< config:SQL>
                   <! [CDATA [
                                  SELECT MBRGRP.MBRGRP ID
                                 FROM MBRGRP
                                           JOIN MBRGRPUSG ON (MBRGRP.MBRGRP ID = MBRGRPUSG.MBRGRP ID)
                                           JOIN STOREENT ON (MBRGRP.OWNER ID = STOREENT.MEMBER ID)
                                 WHERE MBRGRPUSG.MBRGRPTYPE ID = -1 AND STOREENT.STOREENT ID = ?
                                 ORDER BY MBRGRP.MBRGRP ID
                   11>
            </ config:SQL>
                                                                                                                       ad.businessobjectmediator.AssociatedObjectMediator" >
            < config:Param name="storeId" valueFrom="BusinessContext" />
         </ config:Query>
</ config:DataReader>
                                                                             DECECT MONOR MONOR MANE, GENERAL TOLOGO AS USAGE, MBRGRPDESC.DISPLAYNAME, MBRGRPDESC.DESCRIPTION
                                                                             LEFT OUTER JOIN MBRGRPDESC ON (MBRGRP.MBRGRP ID = MBRGRPDESC.MBRGRP ID AND MBRGRPDESC.LANGUAGE ID = ?)
                                                                             WHERE MBRGRP.MBRGRP ID in (?)
                                                     </ config:SQL>
                                                     < config:Param name="langId" valueFrom="BusinessContext" />
                                                     < config:Param name="MBRGRP ID" />
                                                     < config:ColumnMapping name="MBRGRPNAME" value="memberGroupName" />
                                                     < config:ColumnMapping name="USAGE" value="usage" />
                                                     < config:ColumnMapping name="DISPLAYNAME" value="shortDescription" />
                                                     < config:ColumnMapping name="DESCRIPTION" value="longDescription" />
                                                   </ config:Query>
                                                      < config:DataWriter className="com.ibm.commerce.foundation.dataload.datawriter.CSVWriter">
                                                       < config:Data>
                                                                < config:column number="1" name="memberGroupName" />
                                                              < config:column number="2" name="usage" />
                                                              < config:column number="3" name="shortDescription" />
                                                              < config:column number="4" name="longDescription" />
                                                                                    < config:column number="5" name="delete" value="0" />
                                                       </ config:Data>
                                               </ config: DataWriter>
                                             </ config:BusinessObjectMediator>
                                            </ config:BusinessObjectBuilder>
```



Exported data

- Generated unique IDs (e.g. MBRGRP_ID) are not exported to avoid conflicts in target system
 - Instead, the unique key values are exported (e.g. MBRGRP.NAME)
 - Data load will then resolve the generated IDs when loading the data
- Files are comma-delimited (CSV) text files
 - Default setting includes two header lines
 - Asset type
 - Column definitions
 - Files are generated with UNIX line endings
- Example:

```
MemberGroup
```

memberGroupName, usage, shortDescription, longDescription, delete Registered Customers, GeneralPurpose, Registered Customers, Customers who have registered, 0 Repeat Customers, GeneralPurpose, Repeat Customers, Customers who have placed an order, 0 Guest Shoppers, GeneralPurpose, Guest Shoppers, Shoppers who have not registered, 0



Usage Notes

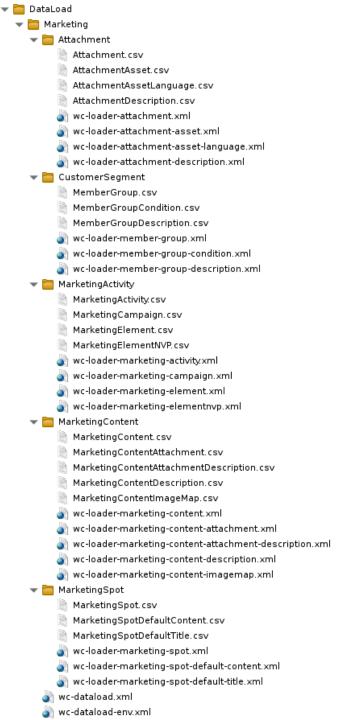
- This functionality is not meant to replace for stage propagation
 - For production environments, create marketing data in a staging or authoring server and then publish to the live servers
- Extracts are limit to a single store
 - If you need data from multiple stores, re-run the utility for each store
- Extracted attachment data does not include file data
 - You must manually import actual files before loading an extract if needed
- Not all Activity data is exported, for example:
 - Search rules
 - E-mail templates
- The functionality requires install of cumulative fixes JR53438.fp and JR53438.fep
- Since this feature is using data extract, troubleshooting is the same as for other extracts
 - Specifically, the log file is saved in WC_Home/logs/wc-dataextract.log



Importing Marketing Data

Marketing Load Configuration

- After installing JR53463, you will notice some extra sample files for Data Load
- In the root Marketing directory, there are two files:
 - The main configuration file: wc-dataload.xml
 - Refers to files in sub directories for extracting
 - The environment file: wc-dataload-env.xml
 - Defines basic data, e.g. database settings
- You should copy the entire Marketing directory tree to a working directory before loading
 - You can delete the sample CSV files if you are loading previously extracted data





Marketing Load Process

- Copy sample files to load working directory
 - Samples are in WCHome/components/foundation/samples/DataLoad/Marketing
 - Exclude the sample CSV files if you are planning on loading a previously extract
- Edit environment settings (wc-dataload-env.xml)
 - Database settings
 - Language to export
 - Store for which data should be exported
- Edit load settings (wc-dataload.xml)
 - Load directories
 - Which types of assets to load
 - File names for exported data
- Copy previously extracted files to the working directory
- Run data load utility
- Verify log files



Settings in wc-dataload-env.xml

- Basic configuration is stored in wc-dataload-env.xml
 - Includes the same settings as for wc-dataextract-env.xml
 - Additionally settings for the ID resolver and JDBC data writer

```
< config:DataLoadEnvConfiguration
        xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
        xsi:schemaLocation="http://www.ibm.com/xmlns/prod/commerce/foundation/config ../xsd/wc-dataload-env.xsd"
        xmlns: config="http://www.ibm.com/xmlns/prod/commerce/foundation/config">
        < config:BusinessContext storeIdentifier="Aurora" langId="-1" catalogIdentifier="Aurora"/>
        < config:Database name="..\db\mall" type="derby" />
        <!-- database setting for Oracle -->
        <! - -
        < config:Database name="<database name>" user="<user>" password="<password>"
                port="1521" schema="<schema name>" server="<server>" type="0racle" dbDriverType="thin" />
        <!-- database setting for AIX/DB2 server -->
        < config:Database type="db2" name="<database name>" user="<user>" password="<password>" server="<server>"
port="<port>" schema="<schema>" />
        < config:IDResolver className="com.ibm.commerce.foundation.dataload.idresolve.IDResolverImpl" cacheSize="2000000" >
        </ config:IDResolver>
        < config:DataWriter className="com.ibm.commerce.foundation.dataload.datawriter.JDBCDataWriter" />
</ config:DataLoadEnvConfiguration>
```



Settings in wc-dataload.xml

- Load options are stored in wc-dataload.xml
- Environment configuration file (default: wc-dataextract-env.xml)

```
<_config:DataLoadEnvironment configFile="wc-dataextract-env.xml" />
```

Commit count and load mode

```
<_config:LoadOrder commitCount="10000" batchSize="1" dataLoadMode="Insert">
```

Basic CSV file format

```
<_config:property name="firstTwoLinesAreHeader" value="true" />
```

Which data to load and input file names for exported data (default: same as data extract)



Individual business object mediator and data reader files

- The details of how to load individual objects are in the subdirectories
- Example from CustomerSegment/wc-loader-customer-segment.xml:

```
< config:DataLoader className="com.ibm.commerce.foundation.dataload.BusinessObjectLoader" >
 < config:DataReader className="com.ibm.commerce.foundation.dataload.datareader.CSVReader" firstLineIsHeader="true" useHeaderAsColumnName="true" >
      < config:property name="keyColumns" value="memberGroupName,ownerId,storeId,storeIdentifier" />
  </ config:DataReader>
 < config:BusinessObjectBuilder className="com.ibm.commerce.foundation.dataload.businessobjectBuilder.BaseBusinessObjectBuilder"
   packageName="com.ibm.commerce.member.facade.datatypes.MemberPackage" dataObjectType="MemberGroupType" >
   < config:DataMapping>
      < config:mapping xpath="MemberGroupIdentifier/UniqueID" value="memberGroupId" />
      < config:mapping xpath="MemberGroupIdentifier/ExternalIdentifier/Name" value="memberGroupName" />
      < config:mapping xpath="MemberGroupIdentifier/ExternalIdentifier/ownerID" value="ownerId" />
      < config:mapping xpath="MemberGroupIdentifier/ExternalIdentifier/StoreIdentifier/UniqueID" value="storeId" />
      < config:mapping xpath="MemberGroupIdentifier/ExternalIdentifier/StoreIdentifier/ExternalIdentifier" />
      < config:mapping xpath="LastUpdate" value="lastUpdate" />
      < config:mapping xpath="LastUpdatedBy" value="lastUpdatedByLogonId" />
      < config:mapping xpath="MemberGroupDescription[0]/ShortDescription" value="shortDescription" />
      < config:mapping xpath="MemberGroupDescription[0]/LongDescription" value="longDescription" />
      < config:mapping xpath="MemberGroupDescription[0]/language" value="langId" />
      < config:mapping xpath="Usage[0]" value="usage" />
      < config:mapping xpath="" value="delete" deleteValue="1"/>
   </ config:DataMapping>
   < confiq:BusinessObjectMediator className="com.ibm.commerce.member.dataload.mediator.MemberGroupMediator" componentId="com.ibm.commerce.member" >
    </ config:BusinessObjectMediator>
  </ config:BusinessObjectBuilder>
</ config:DataLoader>
```



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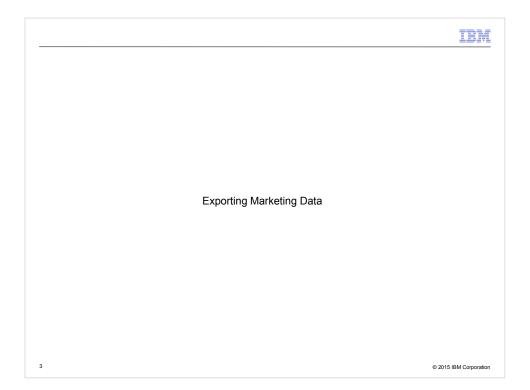


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http://www.ibm.com/support/knowledgecenter/SSZLC2 7.0.0/com.ibm.commerce.data.doc/tasks/tmldataextractmarketing.htm

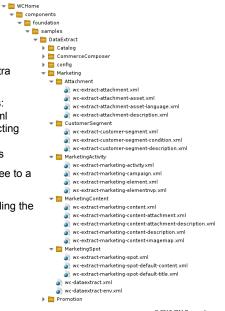
2





Marketing Extract Configuration

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```
<_config:Variable name="outputDirectory" value="output" />
```

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<_config:DataLoadEnvironment configFile="wc-dataextract-env.xml" />
```

Basic CSV file format

```
<_config:property name="firstTwoLinesAreHeader" value="true" />
```

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```
<!-- Marketing Activity -->
<_config:LoadItem name="MarketingCampaign" businessObjectConfigFile="MarketingActivity/wc-extract-marketing-campaign.xml" >
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/MarketingCampaign.csv" />
</_config:LoadItem>
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/wc-extract-marketing-activity.xml" >
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/wc-extract-marketing-activity.csv" />
</_config:LoadItem>
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/wc-extract-marketing-element.xml" >
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/MarketingElement.csv" />
</_config:LoadItem name="MarketingElementNVP" businessObjectConfigFile="MarketingActivity/wc-extract-marketing-elementnvp.xml" >
<_config:DataOutputLocation location="${outputDirectory}/MarketingActivity/MarketingElementNVP.csv" />
</_config:LoadItem>
```



Individual business object mediator and data reader files

- The details of how to export individual objects are in the subdirectories
- Example from CustomerSegment/wc-extract-customer-segment.xml:



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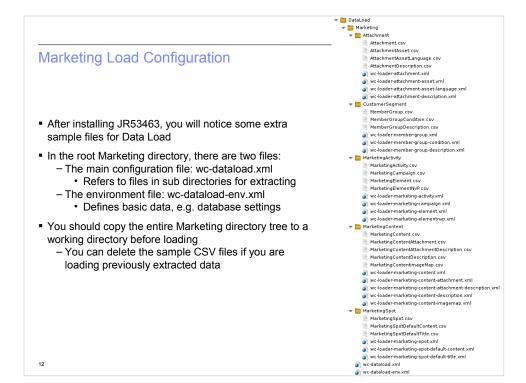
memberGroupName,usage,shortDescription,longDescription,delete Registered Customers,GeneralPurpose,Registered Customers,Customers who have registered,0 Repeat Customers,GeneralPurpose,Repeat Customers,Customers who have placed an order,0 Guest Shoppers,GeneralPurpose,Guest Shoppers,Shoppers who have not registered,0



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Settings in wc-dataload-env.xml

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