

INTELLIDEN®

An IBM Company

Company and Solution Overview



Intelliden Overview (part of IBM Tivoli Software)

- A leading provider of best-in-class network automation solutions for multi-vendor devices e.g. routers, switches, hubs and firewalls
 - Network Configuration & Change Management, Compliance, Provisioning, Software Upgrades and Resource Reconciliation
- Patented XML device models provide full device control
- State-aware changes ensure maximum accuracy
- Production hardened platform scalable from 100 to 100Ks of devices
- Open standards based APIs
- 35 issued and pending patents
- Blue Chip Customers



















What the analysts say about us

Gartner.

Intelliden has sophisticated functionality, such as the ability to roll back a device to a previous configuration without having to reboot the device if a configuration change fails halfway during the process.



The success of its solutions in the network compliance domain indicates the degree to which Intelliden recognizes the unique challenges of demanding network environments, and has been proven in some of the world's most complex networks.



Our studies show that a typical Tier 1 CSP operates with up to 35 percent of its network assets and components stranded - either lost or deployed erroneously....Intelliden's Discovery and Reconciliation application will help companies to more efficiently deploy their existing network infrastructure and improve overall integrity and management of critical network data.



Service Provider	Business	Intelliden Solution	# of Devices
вт	#1 UK CSP; Leading Global MSP	NCCM, Compliance & Provisioning	110,000
Bell	#1 Canadian CSP	NCCM	50,000
TELUS	#2 Canadian CSP	NCCM, Compliance & Provisioning	40,000
Comcast.	#1 US Cable Operator	NCCM & Compliance	15,000
VISA	#1 Global Financial Transaction Company	NCCM	2,200
Telefonica	#1 Spanish and Latin American CSP	NCCM, Provisioning	2000
Scotia Capital	#2 Financial Institution in Canada	NCCM	500



Cost of Network Complexity

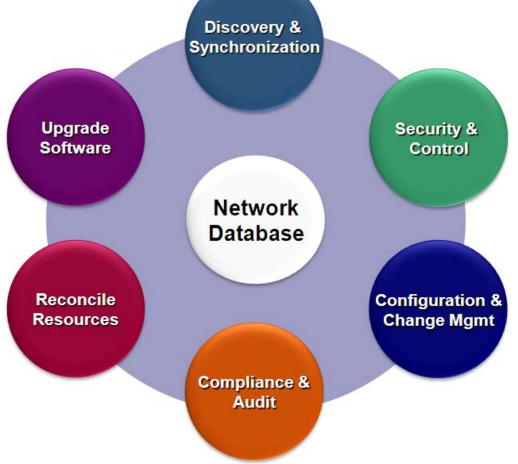
60% caused by manual Errors largest cause of network outages configuration errors Increasing impact on of revenue lost to 4% service revenue network problems Network complexity configuration errors per 30 outpacing scripting device (U.S. avg.) of engineering time Routine tasks 45% spent on manual config consuming resources of network Incorrect provisioning 35% assets lost or and excess inventory misdeployed of security breaches Inconsistent security 80% from posture open to threat non-compliant devices





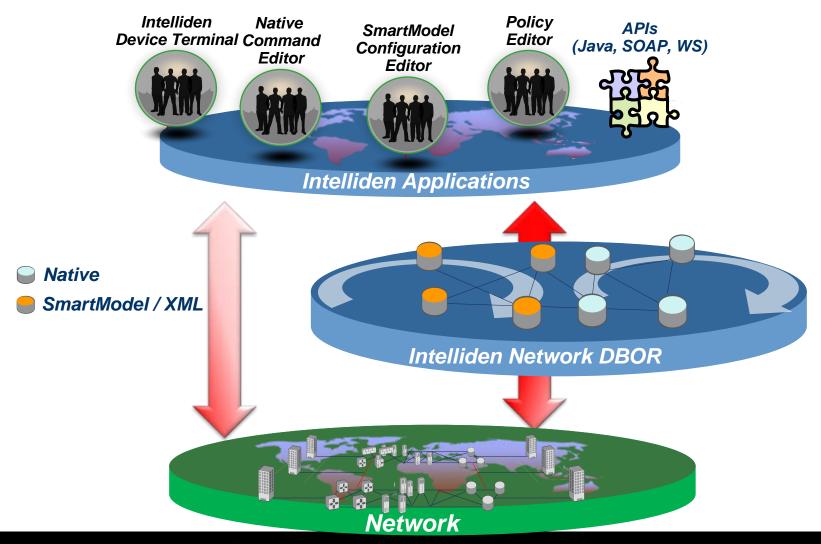
Intelliden Network Automation Solutions: Manage the Change Lifecycle of Multi-vendor

Networks





Network Database of Record





Intelliden Advantages



Strategic

- Contain cost of increasing network complexity
- Centralize control of configuration, compliance & provisioning
- Increase visibility into network security & performance



Operational

- Re-allocate time away from routine tasks
- Standardize policies & processes
- Accurate Network Database



Quality

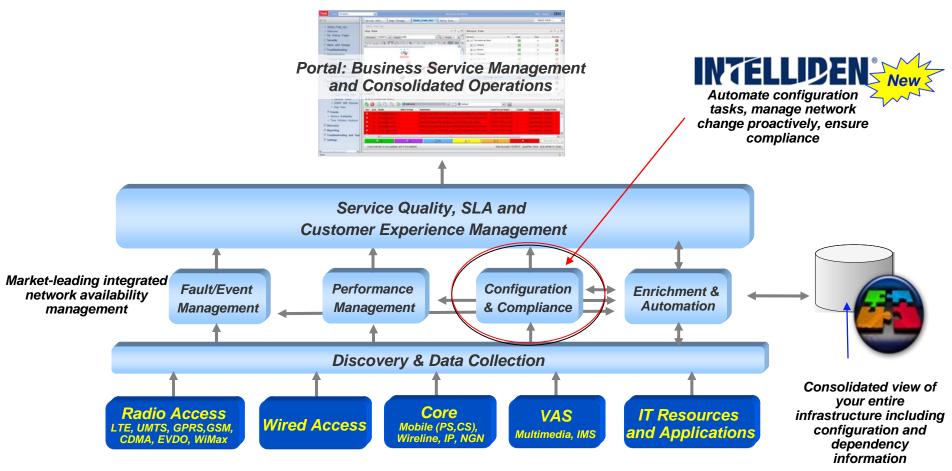
- Reduce risk with "always accurate," re-useable commands
- Speed implementation with "point-and-click" ease-of-use
- Improve Audit



IT/OSS

- Create an integrated provisioning solution
- Improve provisioning accuracy & service agility
- Provide accurate network info to CMDB / Inventory applications

Integrated Service and Network Management



...All aligned to your service management goals





Trusted Source of Network TruthTM

Database Of Record For Network Devices, Configurations & Policies

