



WebSphere® software



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IBM

(MDM)

IBM WebSphere Customer Center

CRM(Customer Relationship Management)

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WebSphere Customer Center

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WebSphere Customer Center

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. WebSphere Customer Center SOA (Services Oriented Architecture)

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WebSphere Customer Center

WebSphere Customer Center  
SOA

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WebSphere Customer Center  
CDI

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IBM WebSphere Customer Center

CRM

[ibm.com/software/data/masterdata/launch.html](http://ibm.com/software/data/masterdata/launch.html)

WebSphere Customer Center

480

WebSphere Customer Center  
J2EE(Java™ 2 Platform, Enterprise  
Edition), EJB(Enterprise JavaBeans)

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Customer Center

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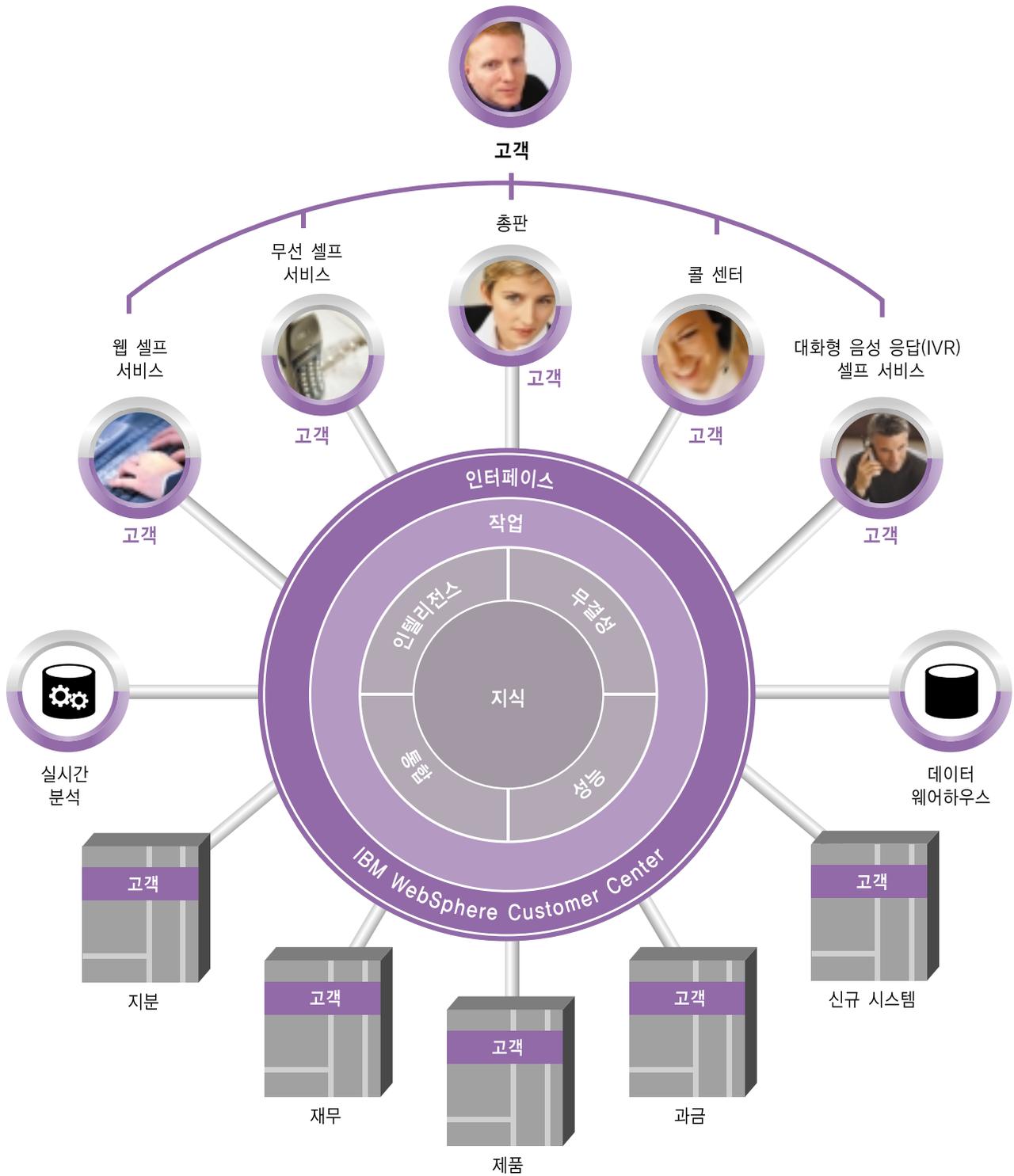
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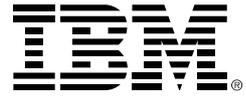
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