

Lotus knows.

Smarter software for a Smarter Planet.

개발자 커뮤니티를 통한 협업 사례

Rational Jazz와 Lotus Connections/Quickr의 만남

이현찬 차장 | IBM SWG Rational 사업부



Agenda

- 협업이 왜 중요한가요?
- 개발 협업 사례 : IBM 개발팀
- IBM 개발팀 변화의 주역들

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사람은 성격, 능력, 체력, 생각 등이 모두 다릅니다.



조직에 이들이 모였을 때를 생각해 보셨나요?

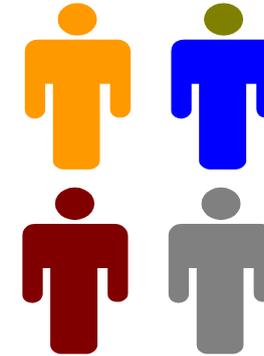
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S U P E R M A N
R E T U R N S

지난 날을 돌이켜 보면 ...
개인의 역량 강조 : 슈퍼맨이 되라!

개인 역량 의존이 강한 회사/조직의 문제점



$$12 + 1 + 4 = 17?$$

- 제품/품질이 개인에 의존적
- 슈퍼맨에게도 약점은 있다.
- 슈퍼맨 이직률이 높다.
- 팀원들의 상대적 박탈감 및 반

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역량을 지나치게 강조하면 ...

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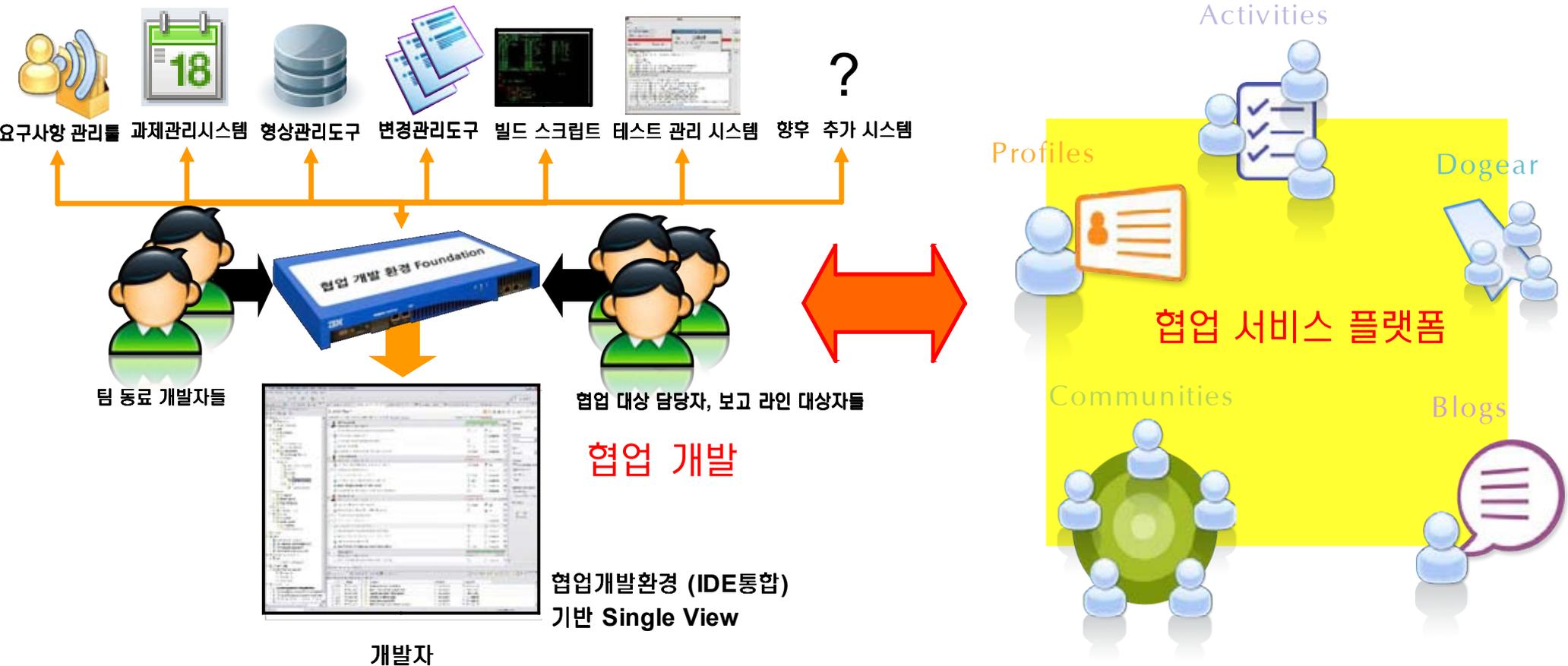
People building great software, together

그래서, 함께하는 협업이 중요합니다.

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Rational software 와 Lotus software 의 만남 : 협업을 통한 조직의 강화



Rational과 Lotus의 만남은 최고의 협업 환경을 제공해 드립니다.

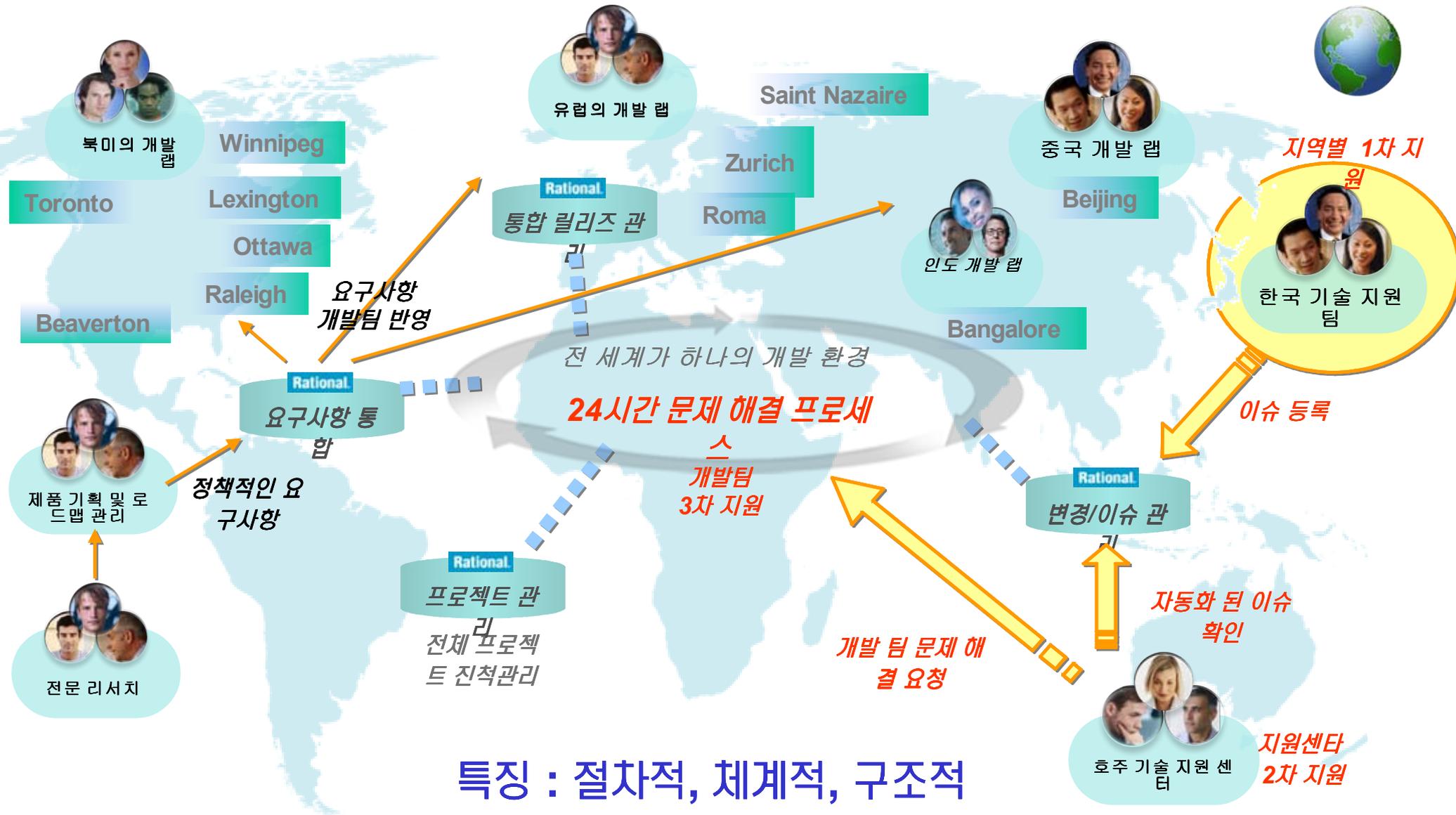
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IBM은 200개 이상의 개발 랩과 수만 명의 개발자가 일하는 곳



Lotus knows.

Smarter software for a Smarter Planet.

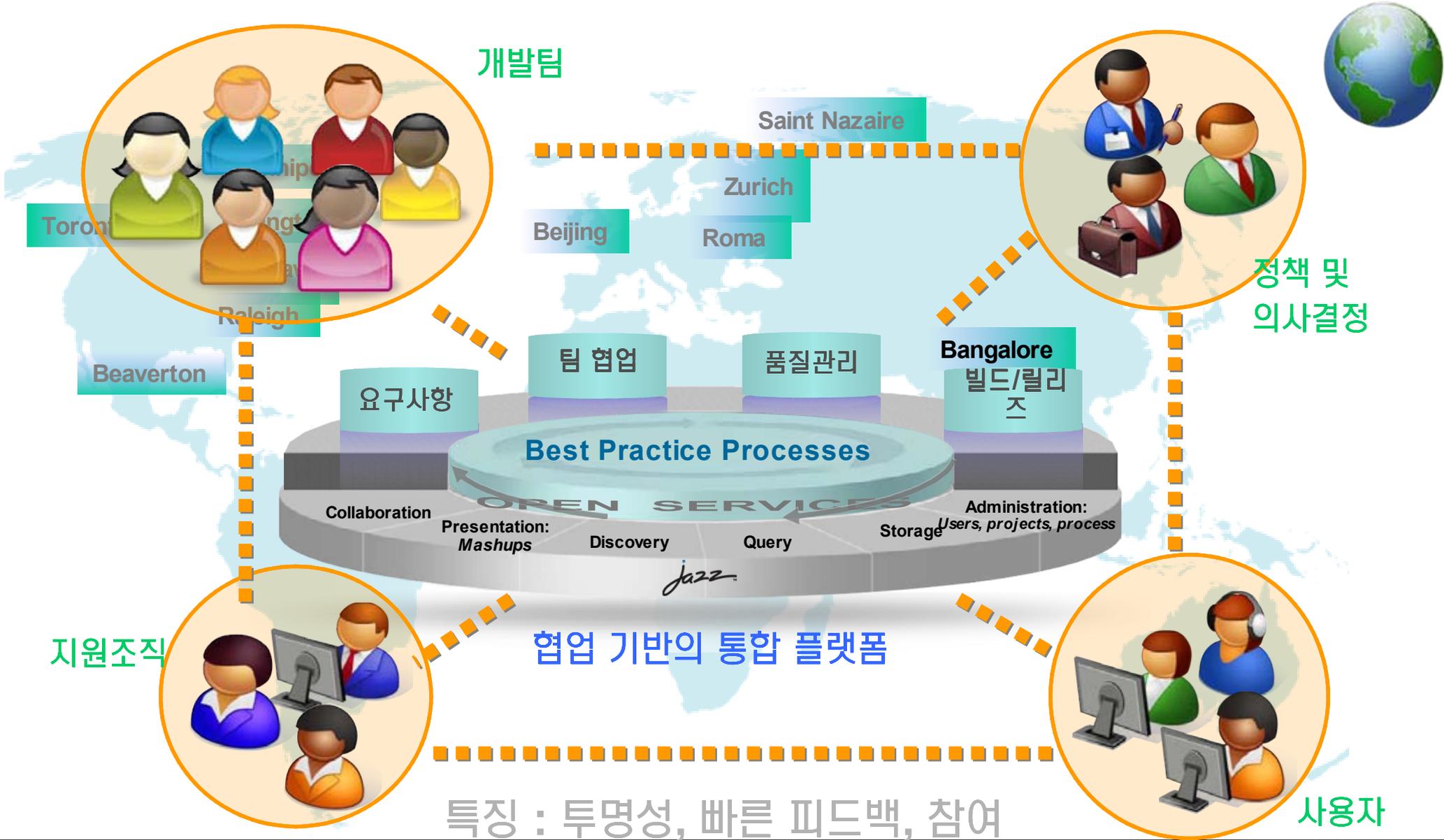
2008년부터 새롭게 개선하고 있는 개발 환경



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IBM의 개발 팀 변화의 핵심은 사람간/팀간의 협업



IBM 프로젝트의 변화 결과 : 2009 상반기 Releases

<ul style="list-style-type: none"> ● Analysis Design & Construction ● Best Practices ● Change & Configuration Management ● Compilers ● Cross Segment ● Enterprise Architecture 	<ul style="list-style-type: none"> ● Enterprise Modernization ● Project & Portfolio Management ● Quality Management ● Requirements Management ● Security ● Software Process Automation
--	--

3/09

- Rational Application Developer 7.5.2
- Rational Software Modeler 7.5.2
- Rational Modeler Extension.Net 7.5.2
- Rational Software Architect for WebSphere Software 7.5.2
- Rational Software Architect Standard Edition 7.5.2
- Rational Change Synchronization
- Rational ClearCase 7.1.0.1
- Rational ClearQuest 7.1.0.1
- Rational Team Concert 1.0
- Telelogic Team Webtop
- Rational Quality Manager
- Rational RequisitePro 7.1.0.1
- Rational AppScan Developer Edition
- Rational AppScan Standard Edition 7.8
- Rational Software Analyzer 7.0.1

81% Delivered on time

1Q09

6/09

- Rational Application Developer 7.5.3
- Rational Software Architect for WebSphere Software 7.5.3
- Rational Software Architect Standard Edition 7.5.3
- Rational Software Modeler 7.5.3
- Rational Modeler Extension.Net 7.5.3
- Rhapsody 7.5
- Statestate 4.6
- System Tester 3.3
- Tau 4.3
- Rational ClearCase 7.1.0.2
- Rational ClearQuest 7.1.0.2
- Rational Synergy 7.1
- Rational Team Concert 2.0
- Jazz Foundation 1.0
- Rational Dashboard 3.6
- Rational Insight 1.0
- Rational Publishing Engine 1.1
- System Architect 11.3
- Rational Focal Point 6.4
- DOORS / Rational Quality Manager Integration
- DOORS 9.2
- Rational RequisitePro 7.1.0.2
- Rational Requirements Composer 1.0 Fixpack
- Rational Build Forge 7.1.1

90% Delivered on time**

2Q09

빠르게 변화하는 현 시대에 이러한 결과는 엄청난 결과

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- IBM 개발팀 변화의 주역들
 - Rational Team Concert
 - Lotus Connections (with RTC)
 - Lotus Quickr (with RTC)
 - Lotus Sametime (with RTC)

Jazz 기반의 첫 번째 제품 Rational Team Concert

eclipse

반복적 계획수립



- 통합된 반복 계획 및 실행
- 주요 마일스톤과 연관된 업무 평가
- 주요 개발 프로세스 템플릿에 맞게 계획

eclipse

프로젝트 투명성



- 수정 가능한 웹 기반 대쉬보드
- 실시간 메트릭스 및 레포트
- 프로젝트 진행 현황 및 상태 파악

eclipse

소스 변경 관리



- 체인지 셋
- 변경 내역 보류하기
- 워크스페이스, 스트림
- 컴포넌트, 베이스라인
- 스냅샷
- 타제품 컨넥터 / Import

eclipse

작업 항목



- 결함, 기능향상 요청
- 작업 추적
- 승인
- 짧은 반복 계획
- 워크플로어 커스터마이징
- 타 제품과의 컨넥터

eclipse

빌드



- CI (Continuous Integration)
- 빌드 엔진 내장
- 워크 아이템 및 체인지 셋 추적
- 팀 빌드, 개인별 빌드
- Build forge와 통합

Jazz Team Server

- 반복 계획 및 실행에 대한 통합 관리
- 실시간 프로젝트 상태 모니터링 윈도우
- 프로젝트 관련 아티팩트들에 대한 단일(일관된) 구조
- 팀 멤버 쉽 관리, 하위 팀 지원, 및 프로젝트 상속 기능을 포함하는 월드 클래스 레벨의 팀 참여 / 탈퇴 기능 제공
- 프로세스 및 기능에 대한 유연한 정의를 위해 룰 기반 실행 제어 제공
- “규칙”을 정의 / 정렬하고 지속적인 향상을 가능케 하는 팀 가이드
- 프로세스 제정 및 강화
- 팀원 및 그들의 작업 상태를 보여주는 문맥 (In-context) 협업
- 커스터마이징 가능한 프로젝트 대쉬보드
- 실시간 레포팅 및 쿼리 지원

전반적인 업무 흐름

Create Project Area
Choose Process Template
Select the template for the process that should govern the project area.

Available Process Templates:

- Agile Process
- Classical Sample Process
- Eclipse Way Process
- OpenUPJ Process
- Scrum
- Simple Team Process

The process is a mash-up of best practices of several existing agile processes.

Deploy pre-packaged process templates to the repository. If the templates have already been deployed they will be updated.

Project Area Initialization

- Automatically initialize the Project Area on Finish as specified in the process template.
- I will review the process specification before I manually initialize the project area.

< Back Next > Finish Cancel

Process 선택

Team First

Planning

개발 및 소스관리

업무 할당 및 내역

프로세스 자동제어

빌드 결과

57756: RCS status - Jazz Project

Track Build Item 57756

Summary: RCS status

Created: Jun 3, 2008 10:03 PM

Created By: Sonia Dimitrov

Filed Against: Release Engineering

Work Item

Dashboard

빌드 결과 추적

Detailed Plan available here:
End Game Plan

Jazz Development Description

Open Track Build Items (1)

57756: RCS status

Source Control Dashboard

다양한 차트 (현황 분석)

Jazz Development

RC4 Candidates

RC4 Candidates Agile Planning (13)

대쉬보드 (현황 파악)

대쉬보드 (현황 파악)

샘플 : 사용자 뷰

Team Artifacts | My Work

All Team Areas (1 of 1 Team Areas selected)

- Repository Connections
 - bill@localhost
 - JUnit Project [localhost]
 - BUILDS
 - Build Engines
 - Build Queue
 - JUnit (warning)
 - JUnit

Plans

- 4.1 m2 [development]
 - JUnit Plan [4.4 m2]
- 4.4 [development]
 - JUnit Release Plan [4.4]
- development
 - 4.1
 - JUnit Release Plan [4.4]
 - 4.4 rc1
 - 4.4 rc0
 - 4.4 m2
 - JUnit Plan [4.1 m2]
 - 4.4 m1
 - JUnit Plan [4.4 m1]

Reports

- My Reports
- Shared Reports
- Report Templates
- Streams
 - JUnit (JUnit Team)
 - JUnit (1: Initial Baseline)
- Work Items
- My Queues

프로젝트 전반적인
관리 및 이용

JUnit Plan [4.4 m2]

Team Area: JUnit Team | Iteration: 4.4 m2 (08. 7. 2 - 08. 8. 1) | 10 Closed | 12 Open

You do not have permission to save the iteration plan or attached pages.

Markus Kent
Closed items: 4 | Open items: 6
Progress 0 / 26 - 15 h Estimated: 67%

- assert/ArrayEquals misses differences 2 hours High 467
- testCount hard-coded to 1 for childless Description - Low 187
- Provide improved Assertion syntax 520
- Improve documentation for 4.4 515
- shows green bar while assert false 10 mins Unassigned 501
- Should not call devices's afters if super's before failed Unassigned 477
- @After method not called after my test timeout in 4.5.1 Unassigned 476
- Tests on protected methods fail Unassigned 474

Group by: Owner
Sort By: Priority
Bars: Progress
Exclude: Future and post items, Resolved items

Iteration Plan 현황

Defect 467

Summary: * assertArrayEquals misses differences

Details

Type: Defect
Severity: Major
Found in: Unassigned
Created: 2008. 06. 26 오후 11:08
Created By: Rick Yuen
Team Area: JUnit Team / JUnit Project
Filed Against: JUnit
Tags:
Owned By: Markus Kent

Description

I'm using JUnit of Eclipse

These two arrays pass the assertion as equals:

```
[3, 21.1, 2007-01-03, ccc]  
[3, 21.0, 2007-01-03, ccc]
```

The class is Comparable[], with different classes: Integer, Pixel, java.sql.Date, String.

I've read <http://junit.sourceforge.net/doc/ReleaseNotes4.4.html>, but there is no mention of this.

The javadoc: <http://junit.sourceforge.net/javadoc-4.0/index.html> is ancient.

Rick

작업 내역 상세 보기

Team Central

My Open Work Items By Priority (오전 1:34)

3

Unassigned Low Medium High

New Unassigned Work Items By Severity (오전 1:25)

4 2 0 0

Line... Minor Normal Major Critical Blocker

Event Log Events (91 unread)

- * Provide improved Assertion syntax (520)
- [3] Specify new assertThat syntax (516) Yes
- [3] Write test cases for assertThat (518) Yes
- [2] Implement new assert that (518) Yesterday
- [2] Based on the assertThat syntax we should [Docs] Cookbook TestRunner section incorrect Typo in cookbook: wrong package for JUnitC
- * Improve documentation for 4.4 (515) Yes
- javac updates for @Ignore in 4.3 (490) Yes
- Jerry Jazz delivered 5 change sets to JUnit
- [2] Scope down public API (513) Yesterday
- [2] JUnit developers need more javadoc (51

Team Load JUnit Team, current [4.4 m2]

- Load: 2 / 112 | +110 h Estimated: 100%
- Load: 136 / 170 | +16 h Estimated: 75%
- Load: 35 / 80 | +53 h Estimated: 67%

Build

- JUnit

팀 현황 분석

Chat

Chat with Markus Kent (Available) [Local]

- (오전 1:28:12) Bill Cassavelli: 미커스
- (오전 1:28:28) Bill Cassavelli: 미커스
- (오전 1:30:00) Bill Cassavelli: 미커스 defect 467 이런 어떻게 되며 가고 있나?
- (오전 1:33:22) Markus Kent: 1시간 정도 후에 처리 완료할 예정입니다.
- (오전 1:34:30) Markus Kent: 마무리하고 defect 470 미션 검토예정입니다.
- (오전 1:35:24) Bill Cassavelli: 알았네. 계속 수고하세요!
- (오전 1:35:41) Bill Cassavelli: 수고

협업 채팅

Work Items

Found 3 work items - Open assigned to me

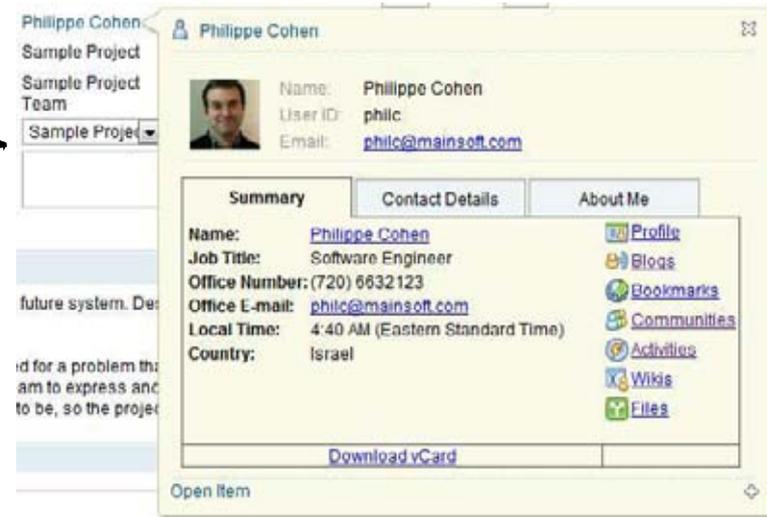
ID	Status	P	S	Summary	Owned By	Created By
520	Idea			Provide improved Assertion syntax	Bill Cassavelli	Bill Cassavelli
515	Idea			Improve documentation for 4.4	Bill Cassavelli	Bill Cassavelli
473	New			timeout doesn't work properly for >=2 cases in junit4.3?	Bill Cassavelli	Jennifer Ginness

관심 업무 검색

“Jazz Connections” Rational Team Concert 와 Lotus Connections 통합

Social network 프로필 :

담당자의 신상정보 및 연락방법, 관련 Connection의 정보 (Blogs, 위키, 파일들, 포럼, 작업내용 등)



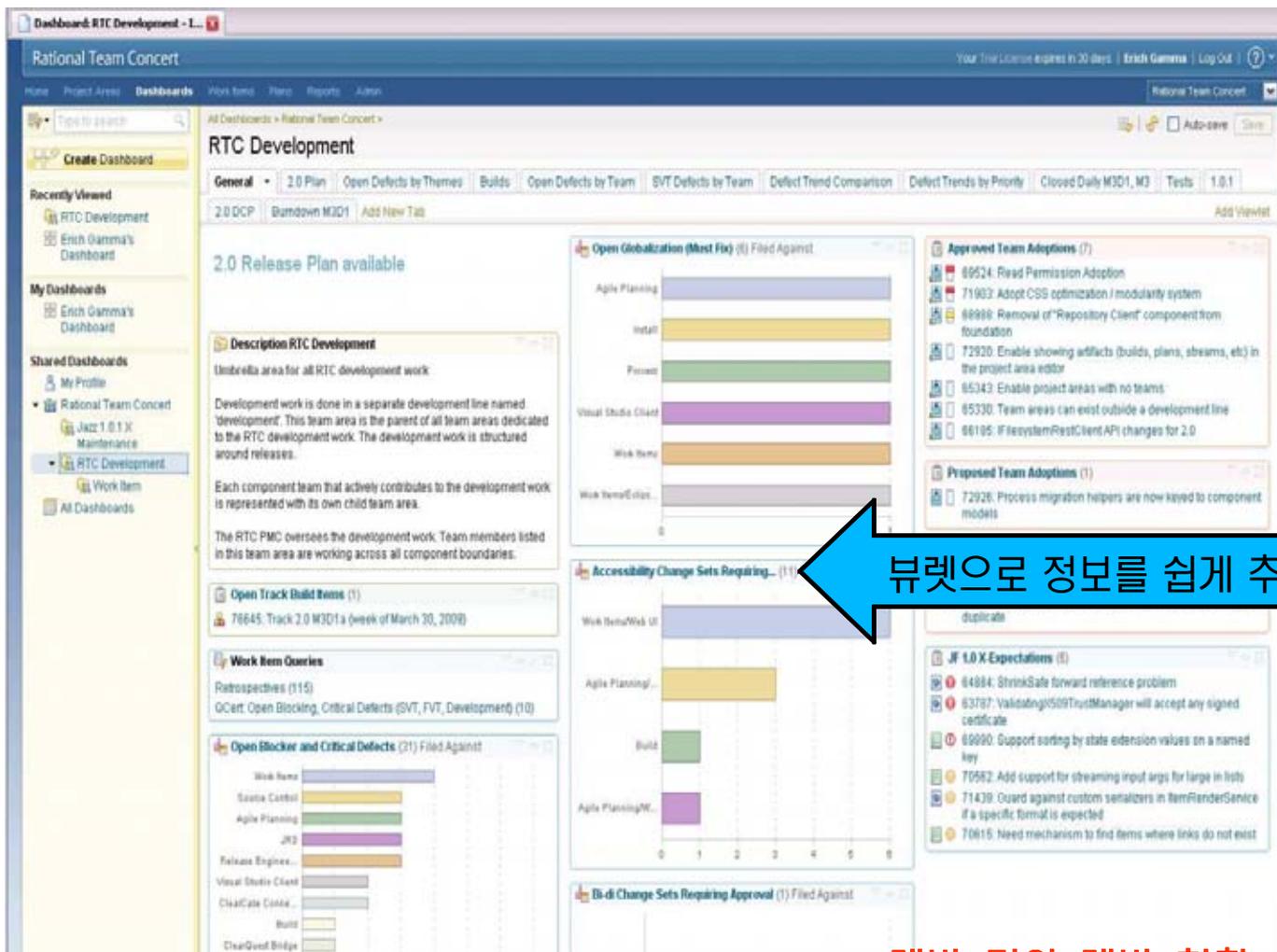
조직원의 다양한 정보를 쉽고 빠르게 검색 및 공유가 가능

협업 개발 환경과 협업 서비스/컨텐츠의 만남

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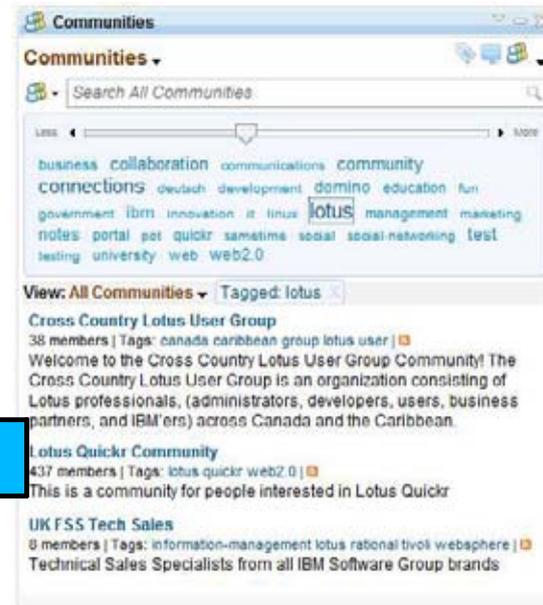
프로젝트 대쉬보드 연계를 통한 실시간 정보 공유



뷰렛으로 정보를 쉽게 추가

개발 팀의 개발 현황

Lotus Connections 정보



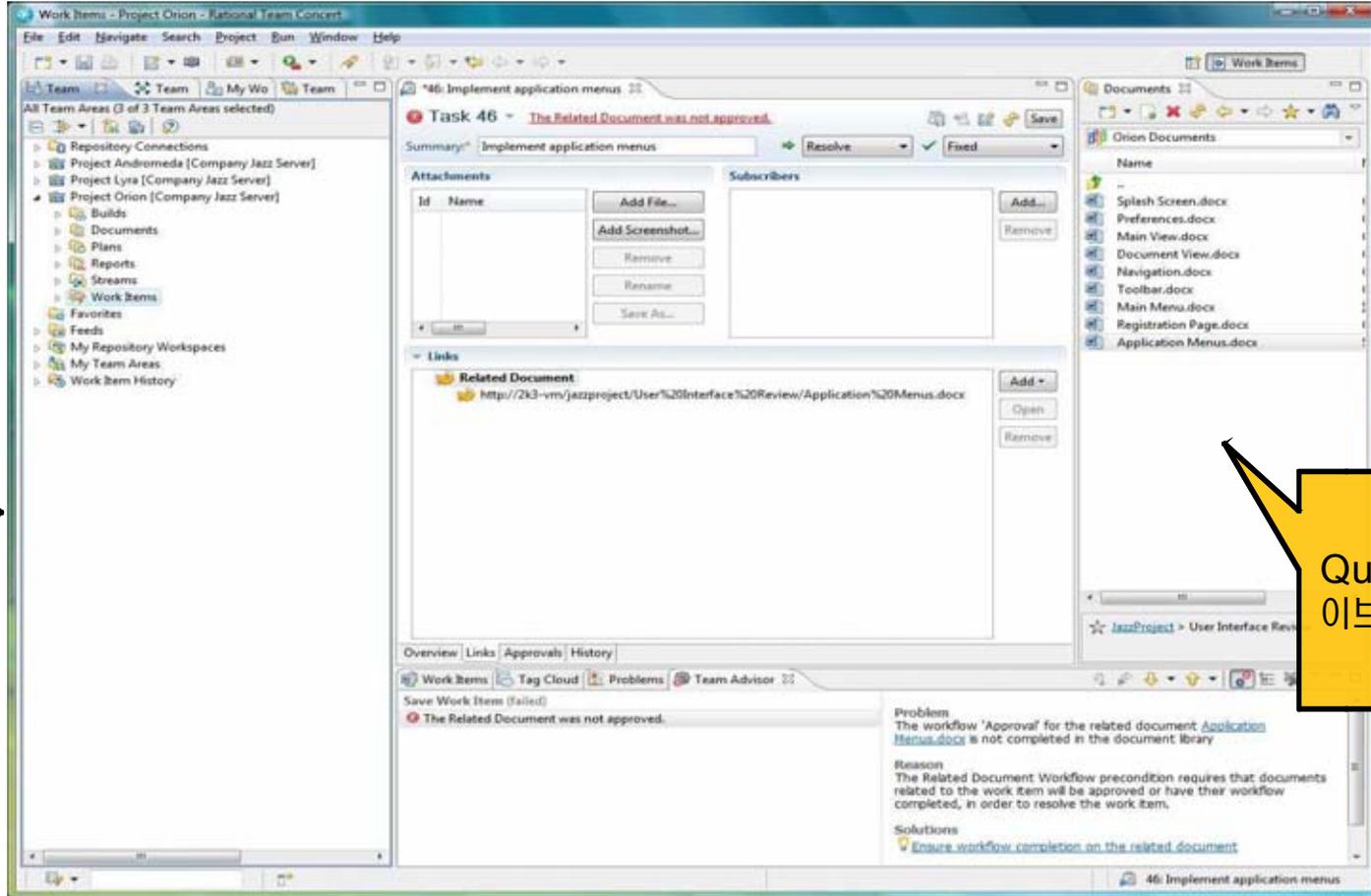
개발 팀의 커뮤니티 현황

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“Jazz Connections”

Rational Team Concert 와 Lotus Quickr 통합



Rational Team
Concert 클라이언
트

Quickr 문서 라
이브러리

협업 개발 환경과 협업 문서관리의 만남

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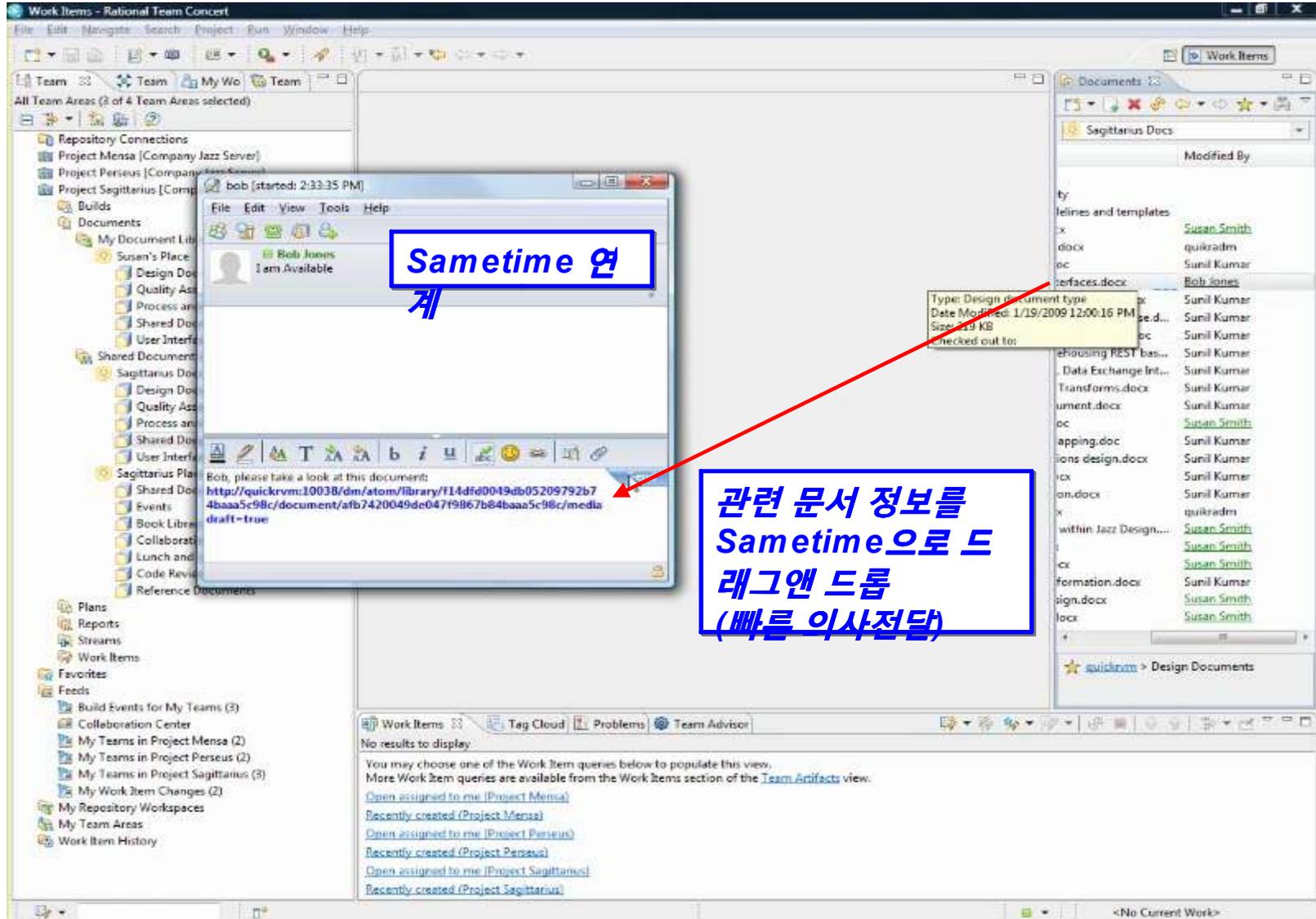
RTC 클라이언트 와 Lotus Quickr 통합 상세화면

The screenshot displays the Lotus Quickr interface with several key components highlighted by orange boxes and blue callout boxes:

- 개인 문서 관리함 (Personal Document Management):** Points to the 'My Document Libraries' section in the left sidebar, which includes folders like 'Susen's Place', 'Design Documents', 'Quality Assurance', 'Process and Methodology', 'Shared Documents', and 'User Interface Review'.
- 상세 파일 목록 (Detailed File List):** Points to the 'Documents' window on the right, which shows a detailed list of files within the 'Sagittarius Docs' folder, including various design and development documents.
- 팀 문서 공유함 (Team Document Sharing):** Points to the 'Shared Document Libraries' section in the left sidebar, which includes folders like 'Sagittarius Docs [Project Sagittarius Team]', 'Design Documents', 'Quality Assurance', 'Process and Methodology', 'Shared Documents', and 'User Interface Review'.

The interface also shows a 'Work Items' section at the bottom with a 'No results to display' message and a list of links for 'Open assigned to me' and 'Recently created' across different projects.

RTC 클라이언트 와 Lotus Quickr / Sametime 연계



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문서 리뷰 및 승인 프로세스를 탈 수 있도록 설정

The screenshot displays the 'Work Items' configuration window for 'Project Sagittarius'. The main area is divided into several sections:

- Preconditions (4 available):** A list containing 'Required Properties' and 'Related Document Workflow'. The 'Related Document Workflow' is selected, showing its name, description, and associated work item types (Defect, Task).
- Follow-up actions (0 available):** An empty list for configuring actions after a work item is resolved.
- Document locations and workflows:** A table listing document locations and their associated workflows. The entry 'quickrym/User Interface Review' is linked to the 'Document Approval' workflow, which is highlighted with an orange box. An orange arrow points from the 'Document Location' column to the 'Workflow' column.

At the bottom of the window, there are buttons for 'Apply changes' and 'Revert to last applied state'.

**승인을 타야만 되도록
관리자가 설정**

업무의 상태 변경 과정에서 승인처리가 되어야만 저장가능

The screenshot displays the Lotus Symphony Work Items interface. The main window shows a task titled "Task 45" with the summary "Add new user interface for registration page". The status is "Fixed". A red box highlights the error message: "The Related Document was not approved." A blue callout box points to this message with the text "상태 변경 저장 시에 문제 알림" (Alert when changing status and saving).

Below the main window, a detailed error dialog is shown. It contains the following text:

Problem
The document Registration Page.docx is not approved in the document library User Interface Review.
Current document approval status is Draft.

Reason
The Related Document Workflow precondition requires that documents related to the work item will be approved or have their workflow completed, in order to resolve the work item.

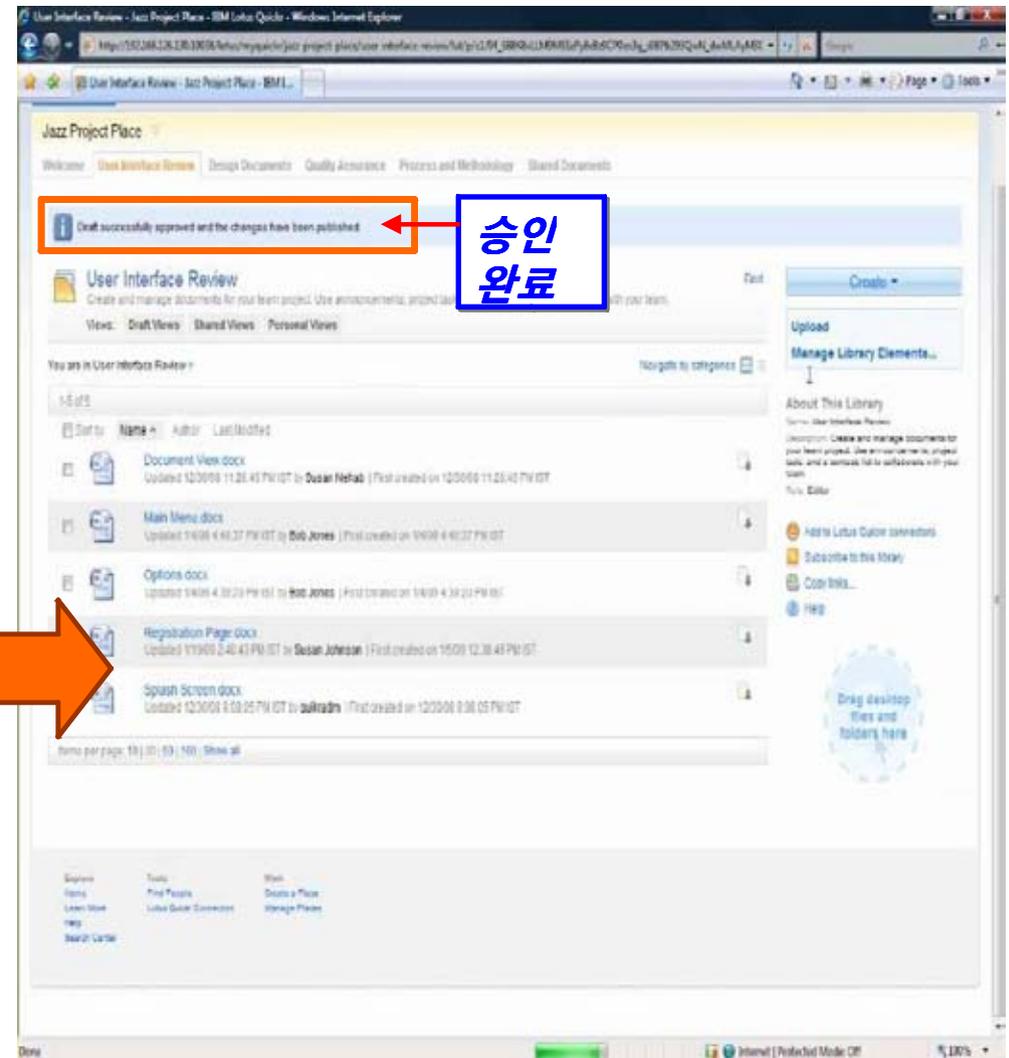
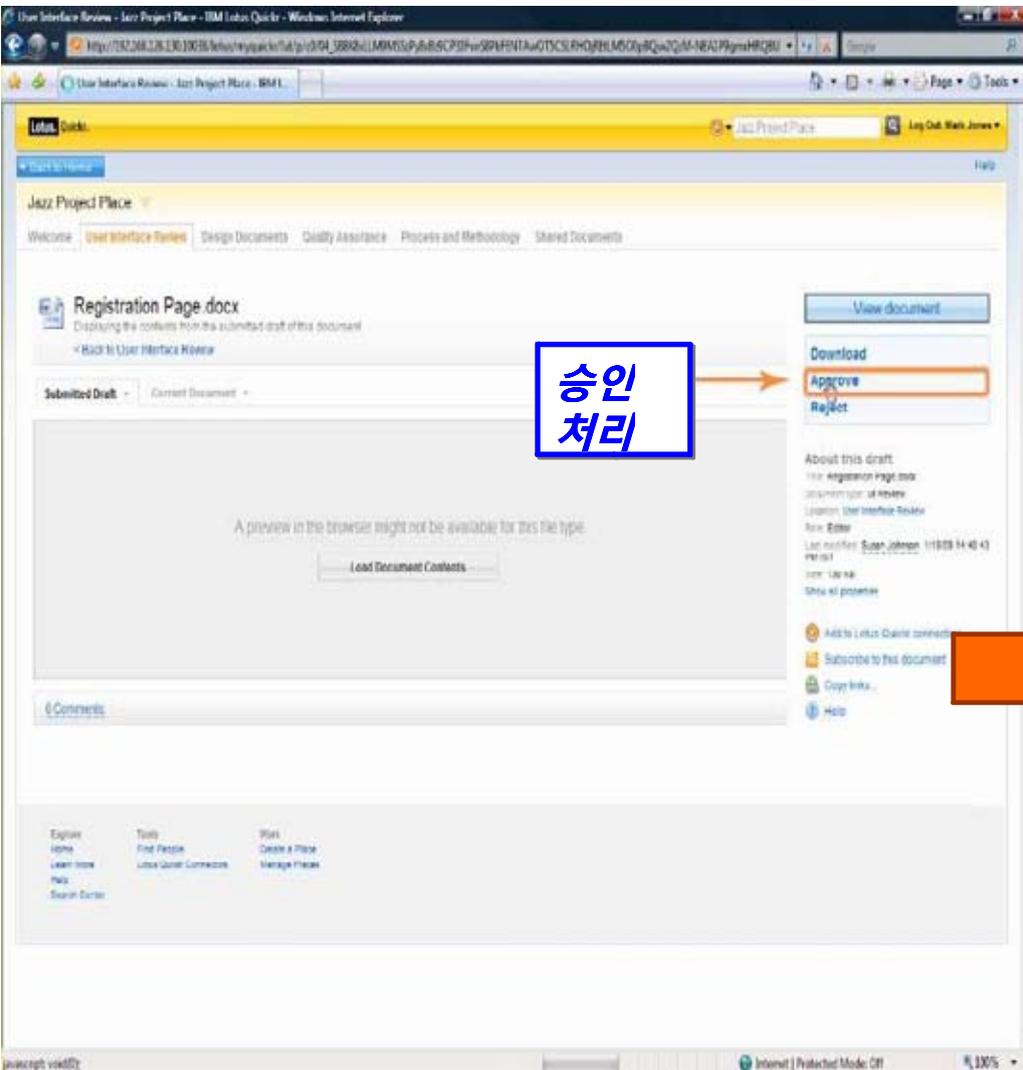
Why did this happen?

A blue callout box points to the error dialog with the text "승인처리를 하지 않았음에 대한 상세 정보와 처리 방법 가이드" (Detailed information and processing method guide for not approving).

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관리자 및 담당자의 문서 리뷰 및 승인 처리와 완료



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문서승인까지 완료 후, 업무의 최종 완료처리

The screenshot displays the Lotus Symphony Work Items application. The main window shows a task titled "45: Add new user interface for registration page" with a status of "Resolved". A blue callout box with the text "업무 처리 완료" (Task completed) is overlaid on the "Resolved" status. The task details include: Type: Task, Severity: Normal, Found In: Unassigned, Created: Jan 4, 2009 4:29 PM, Created By: Susan Johnson, Team Area: Project Sagittarius Team / Project Sagittarius, Filed Against: Backlog, Owned By: Susan Johnson, Priority: 8 Low, Planned For: -> Sprint 1 (1.0), Estimate: [blank], Time Remaining: [blank], Due: None, Resolved: Jan 5, 2009 12:53 PM, Resolved By: Susan Johnson. The interface also shows a left-hand navigation pane with various team areas and documents, and a bottom status bar indicating "Found 1 work item - Recently closed".

Id	Status	Summary	Owned By	Created By
45	Resolved	Add new user interface for registration page	Susan Johnson	Susan Johnson

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질의 응답



관련정보 및 Q&A



Learn more about how Lotus Connections

Latest product info, research, documentation, podcasts, and more

<http://www.ibm.com/lotus/connections>

Developer Works

<http://www.ibm.com/developerworks/lotus/products/connections/>

Synch.rono.us blog – keep up to date on Social Software activities @ IBM!

<http://synch.rono.us/>

MyDeveloperWorks– experience the software ‘live’

<https://www.ibm.com/developerworks/mydeveloperworks/>



Learn more about Rational Team Concert...

Latest product info, research, documentation, podcasts, and more

www.ibm.com/software/awdtools/rtc/



Preview Lotus Connections Integration with Team Concert

Features, use cases, recorded demo and links to download the software

<https://jazz.net>