Build Team Capability

Rational UCM Deployment Service

The Rational® UCM Deployment Service is a configurable service offering that enables you to deploy Unified Change Management with Rational ClearCase and Rational ClearQuest in the most efficient and effective manner to meet your specific needs. Your Rational account team works in partnership with you to transfer ClearCase and ClearQuest technology and best practices in Unified Change Management (UCM) to your team.

This deployment service provides the guidance and tools necessary to address your unique situation while mitigating the risks associated with introducing new technology into your organization. Rational's many years of experience in successfully introducing tools and best practices are combined into a deployment service package that will help you take full advantage of your investment in the Rational UCM solution.

Clearly Defined Milestones and Deliverables

The UCM Deployment Service follows a proven path to success and includes a comprehensive set of activities and deliverables addressing best practices, environment setup, training, deployment, and a follow-up assessment.

Rational UCM Administrator Training

Your team's Rational ClearCase and ClearQuest administrators attend training at a Rational training facility, saving time by speeding up the learning curve and ensuring effective processes are put into place from the very beginning of the project.

Environment Setup

Your Rational technical representative will assess your project's hardware and network topology against Rational UCM deployment requirements and provide recommendations to reduce project risk. The UCM environment is designed, tested, and deployed in collaboration with your project's administrators, ensuring the success of the project by starting off with an efficient environment tailored to your organization's needs.

End-User Deployment

A Rational UCM usage model will be defined for your organization in collaboration with your development leads. On-site UCM basic training is then provided to end-users in your development environment. Ramp-up time is reduced and all end-users start off with the same knowledge.

Follow-Up Assessment

Approximately 30 days after the initial deployment, your Rational technical representative will return to evaluate your project's initial success by reviewing the current state of the technology and process deployment. This evaluation identifies potential problems, and provides recommendations in order to avoid unnecessary project delays.

Rational Deployment Services help you:

Enhance efficiency and predictability of deploying a new technology

Improve communication and teamwork

Accelerate self-sufficiency

Leverage Rational's industryleading software development experience

Recommended for:

Project teams or organizations of any size that are newly adopting Rational UCM. This service is also recommended for existing Rational ClearCase users who want to migrate to a UCM model or expand their use of UCM within their organization.

Rational Software

Dual Headquarters

18880 Homestead Road Cupertino, CA 95014

20 Maguire Road Lexington, MA 02421

Toll-free: (800) 728-1212 e-mail: info@rational.com Web: www.rational.com

International Locations: www.rational.com/worldwide

