## IBM Insight for SAP R/3 Overview

The IBM Insight for SAP R/3 utility program and its subsequent analysis process and report are designed to provide a high level and convenient workload analysis for an inproduction SAP system complex. The analysis includes actual active user counts, machine utilizations, user/module load distributions, dialog counts, information about batch and reporting usage, system information, and database information.

The IBM Insight for SAP R/3 utility program is packaged as an all-in-one Microsoft® Windows 2000 SP3 and Microsoft® Windows XP install image, ready for installation on any customer's Windows/Intel® system capable of communicating with the production SAP complex. Documentation is included with this software. IBM Insight for SAP R/3 has been validated to run against SAP production complexes comprised of Wintel (xSeries), AIX (pSeries), OS/400 (iSeries), OS/390 (zSeries), or non-IBM installed UNIX® or Wintel servers.

To use IBM Insight, just install the utility on your PC, set up initial communication parameters, ensure authorization and access, and then begin your recording session. The software continues to record performance data from the SAP complex, using SAP's RFC functionality, until you end the session. At this point, the collected data is forwarded via e-mail to IBM for reduction, analysis, and customer report production. Customer collected data sets, as well as requests for further information or support, should be sent to: eSizings@us.ibm.com

We strongly recommend that three days worth of data be collected during a period of the month with reasonably high usage. Only the data from the production system will be analyzed. Non-production environments are excluded from this offer.

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