

SAN Data Gateway Installation Cookbook

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Preface

This cookbook is a complement to the formal documents available for the IBM Storage Area Network Data Gateway (2108-G07) and the information available on the SDG website - http://www.ibm.com/storage/sangateway. You should be familiar with basic SAN concepts and implementation guidelines. If you have not already done so, please read the SAN whitepaper <u>Sample SAN Configurations for</u> <u>Disk</u> by Mark Bruni which can be found at

http://ethel.sanjose.ibm.com/sanhard/documents/SANSamp120.pdf

This cookbook will help you install, tailor and configure the SDG for attachment of the Enterprise Storage Server (2105 E or F series with SCSI interfaces) to a server with fibre channel HBAs(host bus adapters).

This book is not intended to be a substitute or to replace formal product documents nor is it intended to be used in lieu of formal IBM publications. The material in this book assumes basic knowledge of SCSI and fibre channel bus architectures, of the server platforms that are covered in here and of the ESS subsystem in a open systems environment.

This cookbook will guide you step by step in configuring and implementing a server - ESS fibre channel solution.

This publication is intended to help storage specialists, systems administrators, and storage administrators who are chartered to install a Enterprise Storage Server attached to a UNIX or NT server via a supported fibre channel adapter. The information in this publication is not intended as the specification of any programming interfaces that are provided by the San Data Gateway(SDG) or Enterprise Storage Server(ESS), or the servers to which they may be connected. See the PUBLICATIONS section of the IBM Programming Announcement for ESS (2105) and SDG (2108-G07) for more information about what publications are considered to be product documentation.

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Information in this book was developed in conjunction with use of the equipment specified, and is limited in application to those specific hardware and software products and levels.

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Any pointers in this publication to external Web sites are provided for convenience only and do not in any manner serve as an endorsement of these Web sites.

Reference to PTF numbers that have not been released through the normal distribution process does not imply general availability. The purpose of including these reference numbers is to alert IBM customers to specific information relative to the implementation of the PTF when it becomes available to each customer according to the normal IBM PTF distribution process.

The team that wrote this cookbook

This cookbook was developed based on the installation experiences and expertise of the storage specialists.

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Comments welcome

Your comments are important to us!

We want this cookbook to be as helpful as possible. Please send us your comments about this book to:

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Chapter 1. Introduction

The Storage Area Network Data Gateway (2108-G07), hereafter referred to as the SDG, is also sometimes known as a bridge box or a protocol converter. It's function is to convert SCSI to Fibre Channel. The SDG was introduced over a year ago and has been enhanced a number of times.

1.1 Purpose

This cookbook is intended to be used with the version that was announced and made available on March 31, 2000. It may be used to a lesser degree as a guide for installing the prior versions of the SDG but a number of functions, like lun masking and SAN fabric support will not be available.

The SAN Data Gateway connects any interface as either an initiator or a target. It is a fully scalable product with fibre channel and SCSI interface options. The SDG has up to four ultra SCSI channels and presently up to two SAN interfaces, each configured using plug-in cards. These interfaces, used for host or device point-to-point and loop connections, create powerful SAN solutions. The types of hosts, devices, and fibre channel components that are usable for the SAN Data Gateway will increase over time.

The SAN Data Gateway is a high-performance and transparent product. The SDG is nearly transparent to the host and its applications. The gateway maps addresses across and between the different interfaces. The gateway maintains the address mappings across the starting up of attached systems, devices, and the gateway, supporting up to 256 unique device addresses across all of its interfaces. The SAN Data Gateway is a protocol-aware, intelligent gateway. The gateway has full enabling with SCSI-3 and SCSI-2 protocols for disk and tape.

1.2 Fibre Channel Connections

The SDG, as with other SAN products provide connectivity with different types of adapters. Each of these adapters support different modes of operation. Here is a list of connection options supported:

1.2.1 QLOGIC Adapters

- Single-port fibre channel interfaces with the **QLogic QLA2100F adapter** (QLogic ISP2100 controller) support the following private loop modes:
 - a. Target
 - b. Initiator
 - c. Target and Initiator
- Single- and dual-port fibre channel interfaces with the QLogic QLA2200 adapter (QQLogic ISP2200 controller) support the following public- and private-loop modes:
 - a. Target
 - b. Public initiator

- c. Private initiator
- d. Target and public initiator
- e. Target and private initiator
- Single- and dual-port fibre channel interfaces with the **QLogic QLA2200** adapter support the following connection options:
 - a. Loop
 - b. Point-to-point
 - c. Loop preferred
 - d. Point-to-point preferred

1.2.2 Jaycor JNI Adapters

JNI adapters are Sun SBus adapters and support the following modes of operation:

- a. Loop
- b. Point-to-point
- c. Loop preferred
- d. Point-to-point preferred

1.3 SCSI channels

The key features and capabilities of the SAN Data Gateway SCSI channels are listed below:

- Four ultra wide SCSI channels with internal termination.
- SCSI channels have automatic speed negotiation capability for wide or narrow bus widths and standard, fast or ultra speeds. These parameters can be configured using the StorWatch SAN Data Gateway Specialist software.
- Termination on SCSI channels can be disabled through the installation of a jumper or from the StorWatch SAN Data Gateway Specialist software.
- The SCSI ID of each channel is set by default to 7 and can be changed using the StorWatch SAN Data Gateway Specialist software.
- The SDG SCSI ports are SE (single ended) UltraSCSI ports and not LVD(low voltage differential) UltraSCSI ports.

1.4 Supported Platforms

The server platforms currently supported by the SDG are:

- 1. RS6000
- 2. Sun
- 3. Intel (NT)
- 4. HP (via special request)

Please check the ESS website ESSurl for the most current list of supported servers.

Chapter 2. Installation - Common

This is a list of tasks and functions that have to be performed in the installation of the SAN Data Gateway for attachment to all server platforms

2.1 SDG Installation Guide Additions & Changes

These are the changes that need to be made for the Gateway Installation and User's Guide to clarify some of the instructions and steps.

2.1.1 No changes are needed in the Pre-installation checklist.

Checklist can be found in Appendix D, "San Data Gateway pre-install checklist" on page 65

2.1.2 Installation Checklist

2.1.2.1 Service representative installation checklist

In Table 4: Service representative installation steps, the following needs to be added

- 1. Give the
 - a. user name ----StorWatch
 - b. password -----StorWatch
- 2. The SDG Website is:

htp://www.ibm.com/storage/hardsoft/products/SANGateway/sangatew ay.htm

2.1.2.2 Installation Checklist steps

- 1. Step 1A provide the configuration information for the PC to be connected to the SDG or give the page number of where to go....
- 2. Invoke the intializeBox command
 - Example:

Gateway> initiallizeBox

- 3. Move step 13 to step 17
 - configure the Ethernet port
 - assign a name to the SDG (see example in Figure 28 on page 63)
- 4. If you want to use the telnet interface, you must define user(s) for the interface
 - issue the userAdd command
 - issue userAdd "username","password"
 - username is 3 to 80 characters
 - password is 8 to 40 characters
 - to check user(s) defined, use the userList command
 - userList will return a list of users and their encryptedpasswords
- 5. Step 9A add the following
 - load the SDG StorWatch Specialist code on the NT (Server and client code[client code can be on different system])

- Set the server code to autostart on boot on the NT system (autostart is a suggestion, not required).
- Make an icon for the client (also a suggestion, so it is easier to start in when desired)
- 6. Step 7 Check the firmware(microcode) level of the SDG
 - check the SDG website for the most current level of microcode and SDG Specialist code
 - · download and update microcode if necessary

http://www.storage.ibm.com/hardsoft/products/sangateway/

- select "Downloads"
- fill out form (to "register" for download)
- select "Firmware downloads"

Hint: you may want to bookmark the download webpage so you don't have to fill out the form every time

• code installation example

7. Step 9C

- a. Connect one SCSI cable to the SDG.
- b. Do a SCSI Re-Scan of the bus you just added (attached from the ESS to the SDG).
 - issue "scsiRescan" command
- c. repeat steps a) and b) for each of the SCSI cable attachments to the ESS *one at a time*.

Notes:

NT with Service Pack 3 and Novell will only support the first 8 devices (SCSI addresses 0 - 7).

The iterative process described in steps1 - 3 are needed for clustering support to ensure that the devices are in the right order. NT SP 3 or higher is needed for MSCS support.

- 8. Step 9D Connect the SDG to the fibre channel adapter in the server
 - make sure proper fibre channel cable connection procedures are followed,
 - clean the dual SC fibrechannel connectors
 - good (uncrimped fiber)
- 9. Go to the appropriate chapter for connection to the server of choice
 - 1. FC Switch
 - IBM 2109/Brocade
 - McDATA ED5000
 - 2. AIX go to chapter 3
 - 3. SUN go to chapter 4
 - 4. NT go to chapter 5

5. HP - go to chapter 6

At this point, an install script could be run for each server system to simplify the SDG discovery process.

2.2 SDG Installation Tips from IRT

The tips below are supplements to the MAPs when performing a 2108-G07 install. They are not meant to replace the existing documentation. Existing documentation (official manuals and service notices) can be obtained from <u>http://www.storage.ibm.com/hardsoft/products/sangateway/support/cdr/Document/sdgdoc.htm</u>.

Contents:

- 1. Symptom: 2108-G07 does not pass initial verification after install (fails POST or no Ready light)
- 2. Symptom: 2108-G07 not properly communicating with ESS
- 3. Symptom: Unable to update the firmware from StorWatch Specialist
- 4. Symptom: 2108-G07 properly sees and presents ESS LUNs, but host cannot also see the LUNs
- 5. Symptom: 2108-G07 randomly reboots itself
- 6. Symptom: 2108-G07 already at firmware 3.40.05
- 7. Symptom: 2108-G07 is attached to a host OS that requires use of a LUN 0 device
- 8. Symptom: Uncertain about settings for 2108-G07 when attaching to a particular operating system
- 9. Symptom: SCSI errors or data errors on the SCSI side of the connection
- 10. Symptom: Fibre errors or data errors on the Fibre Channel side of the connection

Tips:

Attention: These tips are supplements to the MAPs. Please always follow the MAPs first. If you fall out of the MAPs without resolution, see if any of the below tips apply. If for any tip, the problem is still not resolved, contact your next level of support.

1. **Symptom**: **2108-G07 does not pass initial verification after install** (fails POST or no Ready light).

Cause 1: Shipping, especially outside the US, may jar loose the internal boards. **Quick Tip 1:**

- 1. Power off the 2108-G07
- 2. Open the 2108-G07 chassis
- 3. Reseat the mainboard and any other boards that appear loose
- 4. Power on the 2108-G07

Cause 2: Manufacturing defect causes Power LED to not light.

- Quick Tip 2:
 - 1. Follow the Service Notice for Main Power LED available at http://www.stor-

age.ibm.com/hardsoft/products/sangateway/support/cdr/Document/sdgdoc.htm

If the 2108-G07 has failed both the MAPs and the above tips, replace the unit.

2. Symptom: 2108-G07 not properly communicating with ESS.

Cause: Various. One cause is the 2108-G07 not at the proper firmware level. **Quick Tip:**

- 1. Verify the SDG is at the supported firmware levels (3.40.14 except AIX host which needs 3.40.16 for fibrechannel support)
- 2. If not, update the firmware using the StorWatch Specialist

- 3. If you are not able to update the firmware using the Specialist, refer to the next tip
- 4. If the symptom is not resolved, see if Tip 4 applies.

3. Symptom: Unable to update the firmware from StorWatch Specialist.

Cause: Older levels of firmware only properly communicate with older levels of Specialist (which are levels 2.2x, 2.3x, 2.40). Likewise, newer levels of firmware only properly communicate with newer levels of Specialist prior to Specialist 2.40.01. This problem is avoided if the firmware is updated before the Specialist is updated.

Quick Tip:

1. If possible, update the Specialist to 2.40.02 or later. (available from http://www.stor-

- age.ibm.com/hardsoft/products/sangateway/support/cdr/sdgcdr.htm)
- 2. If this is not possible, the following workaround may help.
 - a. AIX host: use the "soip" utility (available from Level 3 support or oem.pathlight.com) to update the firmware. Follow the instructions that come with the utility.
 - b. Use NetTerm process as described in the SDG Service Guide
 - c. Other hosts: install old Specialist code (prior to 2.X), then update the firmware.

4. Sympton: 2108-G07 properly sees and presents ESS LUNs, but host cannot also see the LUNs.

Cause 1: Host is not aware of all the SCSI addresses of the LUNs.

Quick Tip 1:

SUN only

- Verify the host file "sd.conf" has all the LUNs listed as presented by the 2108-G07 (The SDG presents LUNs as Target 0, ID = LUN ID of "fcShowDevs" output).
- 2. If the symptom is not resolved, and you have not yet done Quick Tip 2 below, continue to Quick Tip 2 below.

Cause 2: The adapter may not be set to talk to a loop device.

Quick Tip 2:

AIX host

- 1. On the host, type "rmdev -I fcs0 -R" (this unconfigures the adapter and all its child devices)
- 2. Ensure the adapter is connected to the 2108-G07 and the 2108-G07 is powered on
- 3. On the host, type "cfgmgr" (this configures the FC devices and the adapter resets its port mode based on the current connection type)
- 4. If the symptom is not resolved, and you have not yet done Quick Tip 1 above, do Quick Tip 1.

Sun Host

- Verify the host file "fcaw.conf" has the following settings: "private_loop = 0" and "fc_nport = 1"
- 2. If changes were made to the file, reboot the host.

3. If the symptom is not resolved, and you have not yet done Quick Tip 1 above, do Quick Tip 1.

5. Symptom: 2108-G07 randomly reboots itself.

Cause: Uncertain.

Quick Tip:

1.Try using SDG firmware 3.40.14 or later. (available from <u>http://www.storage.ibm.com/hard-soft/products/sangateway/support/cdr/Firmware/sdgfw.htm</u>)

6. Symptom: 2108-G07 already at firmware 3.40.05

Cause: Debug attempts may have led IBM support to try firmware 3.40.05; however, this is no longer considered an acceptable code load for disk attachments (it is fine for tape).

Quick Tip:

1. Update the SDG firmware to 3.40.08 or later. (available from <u>http://www.stor-age.ibm.com/hardsoft/products/sangateway/support/cdr/Firmware/sdgfw.htm</u>)

7. Symptom: 2108-G07 is attached to a host OS that requires use of a LUN 0 device

Cause: Design of some operating systems (NT and AIX) require use of a LUN 0 device (which conflicts with the SDG default setting).

Quick Tip:

1. Reassign the Command and Control LUN to something other than 0 (default) by issuing the "set-SnaCCLun [newLun]" command on the SDG.

2. If the new LUN was already in use, issue the "mapRebuildDatabase" command on the SDG to reassign LUNs.

8. Symptom: Uncertain about settings for 2108-G07 when attaching to a particular operating system

Cause: Inexperience of CE or customer or uncertain about previous tuning made to SDG on previous installation.

Quick Tip:

1. Issue a "setHost [port] [OS]". Note, the default is set to NT. This command modifies how the SDG appears to the host.

disableCC

setHost 0,"aix"

setHost 1,"aix"

Note: in the setHost commands above, the '0' will set all FC ports to AIX mode, the 1, 2, or 3 will set the specific FC port to AIX mode. For additional information, check the release notes at the SDG download website filename *AIX.readme.txt*

2. Issue a "reboot" for the change to take affect.

9. Symptom: SCSI errors or data errors on the SCSI side of the connection

Cause: Various. Two causes may be poor installation of SCSI cables or excessive weight of cables causing excess stress at connectors.

Quick Tip:

1. Verify the SCSI cables are properly attached to the ESS (i.e. screws tight, grounding mesh

attached to frame, cable passed through bottom of ESS).

2. Verify the SCSI cables are properly attached to the SDG (i.e. screws tight, plug perpendicular to back of box).

3. Tighten screws as necessary.

4. Use tie-wraps as necessary to relieve stress on connectors.

5. If above does not apply or fixing cable installation as stated above does not resolve problem, replace cables.

10. Symptom: Fibre errors or data errors on the Fibre Channel side of the connection

Cause: Various. Three causes may be poor alignment, excessive bend, or dirty ends of Fibre cables. **Quick Tip:**

- 1. Reseat Fibre cables at both ends of connection.
- 2. Verify no bend of the Fibre cable is tighter than the curvature of a quarter.
- 3. Look for debris on end of cable. Clean as necessary (use compressed air/gas dust spray).
- 4. If the above does not resolve the problem, replace the fiber cables.

Chapter 3. Installation - RS6000/AIX

This section describes the steps that need to be executed to complete the installation of a SAN data gateway in a RS6000 environment. It is a direct continuation of the steps already performed in Chapter 2, "Installation - Common" on page 11 (steps 1 through 8).

AIX Maintenance required for Fibre Channel support

Currently the required OS Fix levels for AIX with fibre attachments is Service Level 03 (which has an APAR number of IY09047) and APAR IY08690.

Together, Service Level 3 and PTF for IY08690 will encompass the following APARs:

- IY05369
- IY03871
- IY03872
- IY03911
- IY04166
- IY04607
- IY04981
- IY06844 (Service Level 2)
- IY08960

There doesn't appear to be an easier way to check what APARs/PTFs are already included in a Service Level. Had to find all the files in the individual APARs and then compare them to the files in SL3. Think there should be a release note stating what is fixed in a given Service Level (maybe there is, but couldn't find it?).

3.1 Service Representative Installation Steps

3.1.1 Adapter and adapter microcode/firmware installation

- 1. Step 9B install the fibre channel adapter cards if not yet installed (step 9A has not changes or tips).
- 2. **Step 10** install/upgrade the adapter microcode and device driver if not yet done

Note: Before you install the microcode, it is important to determine the FRU Number and Micro code level of the adapter installed in the target system. Use the following instructions to read the FRU number stored in the adapter's nonvolatile memory.

a.List the Fiber Channel PCI adapters installed in the system by typing:

Isdev -C | grep "fcs"

Note the device names of all the Gigabit Fiber Channel PCI Adapters installed. The adapter device names will be fcsX, where X is 0,1, or some other number.

b. To check the current microcode level for the adapter enter the following command:

Iscfg -vl fcs0X

where **X** is the number/s of the previous command.

The Command will produce output similar to:

DEVICE	LOCATION	DESCRIPTION
scraid0	00-04	IBM Gigabit Fiber Channel PCI Adapter

Part Number	.24L0023 or 03N4167
Serial Number	00000000
ROS Level and ID	029022F0
Device Specific (Z9)	SS2.23
Device Specific.(YL)	P2-I5

If the ROS Level and ID is less than 029022F0 then you should update the adapter's microcode.

3.1.1.1 Updating the adapter's microcode

To update the microcode on the Adapter please follow the instructions below.

With the machine powered ON and AIX operational, perform the following steps to install the FLASH code into your adapter.

- 1. Log in as the **root** user
- 2. Download and unpack the files into the root subdirectory, being careful to follow the RS/6000 microcode download procedure.
- This will unpack the files into /etc/microcode.
- 3. You are now ready to FLASH the EEPROM in the adapter using the single command:

diag -c -d fcsX -T"download"

Where X is the number found from the *"Isdev -C | grep scraid"* command. Repeat the above command for all the cards that need the update.

3.1.1.2 Step 11. Install the FC device drivers

It is recommended that you upgrade both adapter microcode and AIX device drivers at the same time.

- 1. Login as **root**.
- 2. Create an empty directory and cd into it.
- Select your AIX version to download (If you are downloading it from the Web).
- · Save the file onto your system in the directory you created in step one
- 4. If you are not down loading from the web copy the file into the directory that was setup in step 2.
- 5. Run smitty install
- 6. Select install & update software
- 7. Select install & update from ALL available software
- 8. Use the directory from step 2 as the install device
- 9. Select all filesets in this directory for install
- 10.Execute the command
- 11.Exit Smit

3.2 Step 12. Install the SANMGNT code

This package only works with the IBM Fibre Channel driver, *fscsi*, it does not work with Emulex's version of the FC driver for AIX. Make sure this driver is installed and the latest APARs or PTFs have been applied to your system.

Install **vpsreg** using the *installp* command:

installp -a -d vps111.bff all

Add the following command to /etc/rc.net to enable periodic host registration:

usr/bin/vpsreg -i 15 -D &

You can also manually execute the command *vpsreg*; it will display information on each SAN Gateway it finds as you boot.

vpsreg options

- -D (upper case).. run as a daemon (must use the & to send it to background). Also sets silent mode.
- -i valuespecify the re-registration interval in minutes. Default is 15, the range is 1-255. A value of 0 will prevent periodic registrations.
- -s..... run in silent mode at the command prompt; no output produced at the command terminal.
- -Sshutdown the daemon/background process
- -v..... displays more information and shows attached devices

3.2.1 Removing vpsreg

To remove the VPS registration service, execute the command

installp -u vps111.bff

Release Notes:

Issues addressed:

- **Step 12** Go to page 54 of the User Guide (Virtual Private SAN and Channel Zoning)
- Configure the drives that are needed.
- Run cfgmgr to attach the drives to the System

3.3 San DataGateway feature code 3020 attachment requirements

3.3.1 Non-Switched:

ESS 1.1 for Exx-model and Fxx-model hardware = JBldg0427

SDG with f/c2214 for FC3020 = 3.40.14

AIX 4.3.3 with Emulex LP7000E at 030800 device driver with 2.2.3 code

ODM timeout values at 180 and qdepth at 24

3.3.2 Switched:

ESS 1.1 for Exx-model and Fxx-model hardware = JBldg0427

SDG with f/c2214 for FC3020 = 3.40.15

AIX 4.3.3 with Emulex LP7000E at 030800 device driver with 2.2.3 code

2109 = 2.3 firmware

McData ED5000 = 2.0 firmware

ODM timeout values at 180 and qdepth at 24

3.4 Required AIX parameter changes

You can check the queue_depth and timeout values set for ESS by issuing the list attributes command *lsattr*. Updating the ODM, modifying queue-depth and timeout values may be required and is described below.

Note: when you change ODM values, the changes are not persistent. The ESS install script settings will be the default settings.

3.4.1 How to modify the io queue_depth

modify queue_depth setting to 24 for SDG operation

chdev -I hdiskn -a queue_depth=24

where 'n' is the number of the lun

Chapter 4. Installation Sun Servers/Solaris

This section describes the steps that need to be executed to complete the installation of a SAN data gateway in a Sun server environment. It is a direct continuation of the steps already performed in Chapter 2, "Installation - Common" on page 11

4.1 Service Representative Installation Steps

4.1.1 Install the necessary drivers and PTFs/patches

This README file for installing the JNI HBA drivers for Solaris 2.5.1, 2.6 and Solaris 7 contains information for using the JNI Sbus Adapters with the SAN Datagateway. This file supplements the information provided on the JNI web site. Read the installation information from JNI first.

Obtain the JNI drivers from the Jaycor Networks download page at http://www.jni.com/drivers.html

CAUTION: 32-bit and 64-bit drivers are not interchangeable with each host bus adapter. Please install the correct driver and refer to the list below for correct driver name.

HBA Part Number Driver Name Driver Package

FC-1063 (32-bit) fca fca.pkg

FC64-1063 (64-bit) fcaw fcaw.pkg

Note: FC64-1063 and FC64-1063-EMC are the same adapter.

4.1.2 FC-1063 INSTALLATION

4.1.2.1 FC-1063 Installation

To install the 32-bit driver, first remove any existing driver using the command

pkgrm JNIfca

Install the new driver using the command

pkgadd -d fca.pkg

4.1.2.2 FC64-1063 Installation

To install the 64-bit driver, first remove any existing driver using the command

pkgrm JNIfcaw

Install the new driver using the command

pkgadd -d fcaw.pkg

To force the 64-bit Sbus HBA to 32-bit mode, add this line to

the */etc/system* file:

set fcaw:force32 = 1

4.1.3 Install the FC adapter card(s)

Install the fibre channel adapter(s) in the server

4.2 SANMGNT Code Installation

You can assign Hard ID to the SAN Gateway using either the SAN Data Gateway Specialist (aka SAN Director) or through the Service Port.

4.2.1 San Data Gateway Specialist -

- SAN Director select a Gateway, then choose the Fibre Channel connection and select the Controls, Fibre Channel menu item. Click on the Hard ID box and select an ID from the drop down list (make sure it is not is use by any other device on the loop). Changes made will not take effect until the Gateway or Router is rebooted - and you almost certainly will need to reboot the host as well.
- The display always shows the exact loop ID assigned to the channel, so if it does not match the selected Hard ID, there is another device set to use that address on the loop. Also, when the loop is down (nothing connected or hosts powered off), the loop ID is not meaningful.

4.2.2 Service Port

Enter the setFcHardId command as follows:

- Gateway> setFcHardId 1,5
- This will set SAN Connection 1 to a hard ID of 5 when the Gateway is rebooted.

WARNING

Changing the Hard ID may result in devices being not recognized by the host systems or the device addresses changing. You should shut down all hosts before you do this to prevent data corruption. You will also need to reconfigure devices: a reconfiguration boot on Solaris, changing hard assigned SCSI addresses such as used by some backup applications, etc.

Contents of this directory and version information:

4.3 Customization and Configuration after Installation

The JNI adapters must be configured for proper use with the SAN Gateway and attached storage devices. This section provides critical information that supplements the Jaycor JNI adapter documentation.

Scanning for LUNs

• In order to use LUNs greater than 8, the sd.conf (or st.conf for tape attach) must be modified. These files are located in */kernel/drv*.

kernel/drv sd.conf:

• For disk devices, add lines of the following format to sd.conf.

name="sd" class="scsi" target=0 lun=1;

Add one line for each LUN that needs to be scanned. The SAN Gateway supports up to 255 LUNs. LUN ID values normally incremented sequentially.

For attaching tape devices using the standard st driver, edit *st.conf* and add lines similar to

name="st" class="scsi" target=0 lun=1;

NOTE: Many tape applications use their own drivers and bypass the Solaris

st driver. Consult your application's documentation for information on configuring the specific driver to support additional LUNs.

4.3.0.1 System Parameters

Here are three parameters that should be set in */etc/system* should to optimize the JNI adapter driver for use with the SAN Gateway.

sd_max_throttle

The sd_max_throttle variable is the maximum number of outstanding commands that the SCSI target driver (sd) will attempt to queue to the targets, like io_queue_depth in AIX. The default value is 256, but this variable must be set to a value less than the maximum queue depth of any LUN attached to the SAN Gateway (for devices that support command queuing, such as RAID subsystems. For attachment to the IBM VSS or ESS, this value should be set to 24. Insert the line

set sd_max_throttle = 24

in *letc/system*. (This only affects disk devices, not tape drives.)

For other disk devices, you may need to experiment to obtain the best performance, or contact the disk subsystem vendor.

• maxphys

The system variable maxphys determines the maximum number of bytes that can be transferred per SCSI transaction. This variable is set in the /etc/system file as

set maxphys = nnn

The default value is 126976 (124KB); however, this value may vary depending on the version of the sd driver. If an I/O block size exceeds the default value, the I/O request will be broken up into multiple requests - each request not exceeding the default size. This value should be tuned to the intended use and application

Requirement: Ask the customer what size block will be transferred.

NOTE: Do not set this maxphys value greater than 8 MB.

• sd_io_time

The variable sd_io_time sets the time-out for disk operations. For storage attached to fibre channel interfaces (such as the SAN Gateway), this value should be set as follows:

set dd:sd_io_time=0x3c

Example: sd.conf file for an ESS using ID 20 and through a switch.

Use of ID larger than 15 indicates to Solaris that the definition is for a fibre channel device, it is an arbitrary number. The devices with SCSI target IDs within the standard SCSI address range(0-15) are SCSUI devices. The WWN(worldwide name) in each FC lun definition is the WWN of the SDG.

```
# Copyright (c) 1992, by Sun Microsystems, Inc.
```

```
#
```

```
#ident "@(#)sd.conf1.8 93/05/03 SMI"
name="sd" class="scsi" target=0 lun=0;
name="sd" class="scsi" target=1 lun=0;
```

name="sd" class="scsi" target=14 lun=0;

```
name="sd" class="scsi" target=15 lun=0;
```

```
name="sd" class="scsi" target=20 lun=0 hba="fca-pci0" wwn="200100604516050d";
name="sd" class="scsi" target=20 lun=1 hba="fca-pci0" wwn="200100604516050d";
```

name="sd" class="scsi" target=20 lun=2 hba="fca-pci0" wwn="200100604516050d"; name="sd" class="scsi" target=20 lun=3 hba="fca-pci0" wwn="200100604516050d";

.. .

```
..
```

```
name="sd" class="scsi" target=20 lun=124 hba="fca-pci0" wwn="200100604516050d";
name="sd" class="scsi" target=20 lun=125 hba="fca-pci0" wwn="200100604516050d";
name="sd" class="scsi" target=20 lun=126 hba="fca-pci0" wwn="200100604516050d";
name="sd" class="scsi" target=20 lun=127 hba="fca-pci0" wwn="200100604516050d";
name="sd" class="scsi" target=20 lun=128 hba="fca-pci0" wwn="200100604516050d";
*
```

```
*
```

```
* SYSTEM SPECIFICATION FILE
```

*

```
* moddir:
```

*

- * Set the search path for modules. This has a format similar to the
- * csh path variable. If the module isn't found in the first directory
- * it tries the second and so on. The default is /kernel /usr/kernel

```
* Example:
```

* moddir: /kernel /usr/kernel /other/modules

* root device and root file system configuration:

- The following may be used to override the defaults provided by
 the boot program:
 roots: Set the file system type of the root.
- * rootdev: Set the root device. This should be a fully

*	expanded physical pathname. The default is the
*	physical pathname of the device where the boot
*	program resides. The physical pathname is
*	highly platform and configuration dependent.
*	
*	Example:
*	roots:ufs
*	rootdev:/sbus@1,f8000000/esp@0,800000/sd@3,0:a
*	
*	(Swap device configuration should be specified in /etc/vfstab.)

* exclude:

*	
*	Modules appearing in the moddir path which are NOT to be loaded,
*	even if referenced. Note that `exclude' accepts either a module name,
*	or a filename which includes the directory.
*	
*	Examples:
*	exclude: win
*	exclude: sys/shmsys

* forceload:

*	
*	Cause these modules to be loaded at boot time, (just before mounting
*	the root file system) rather than at first reference. Note that
*	forceload expects a filename which includes the directory. Also
*	note that loading a module does not necessarily imply that it will
*	be installed.
*	
*	Example:
*	forceload: drv/foo

* set:

*	
*	Set an integer variable in the kernel or a module to a new value.
*	This facility should be used with caution. See system(4).
*	
*	Examples:
*	
*	To set variables in 'unix':
*	
*	set nautopush=32
*	set maxusers=40
*	

* To set a variable named 'debug' in the module named 'test_module' * * set test_module:debug = 0x13* The shmsys:shminfo_shm lines below are added during jumpstart set shmsys:shminfo_shmmax=16777216 set shmsys:shminfo_shmseg=64 set shmsys:shminfo_shmmni=1024 * See http://www.sun.com/sun-on-net/performance/priority_paging.html set priority_paging=1 * pt_cnt and npty set the number of ptys available set pt_cnt=1024 set npty=1024 * The watchdog_enable line below restarts a hung machine set watchdog_enable=1 * The noexec user stack lines below reduce the risk of security breaches set noexec_user_stack=1 set noexec_user_stack_log=1 set sd:sd_max_throttle=24 set sd:sd_io_time=0x3c * vxvm_START (do not remove) forceload: drv/atf forceload: drv/pln forceload: drv/ses forceload: drv/vxdmp forceload: drv/vxio forceload: drv/vxspec forceload: drv/sd forceload: drv/scsi forceload: drv/pci forceload: drv/ssd forceload: drv/sf forceload: drv/soc forceload: drv/socal rootdev:/pseudo/vxio@0:0 set vxio:vol_rootdev_is_volume=1 * vxvm_END (do not remove) * vxfs_START -- do not remove the following lines: * VxFS requires a stack size greater than the default 8K. * The following values allow the kernel stack size * for all threads to be increased to 16K. * set lwp_default_stksize=0x4000 set rpcmod:svc_run_stksize=0x4000 * vxfs_END *****

File Viewer- fca-pci.conf

fca-pci.conf - JNI FCA DRIVER (Solaris SCSI-IP HBA) CONFIGURATION FILE

Configuration variable scsi-initiator-id # Type: integer, 0-125; default: none (must be explicitly set for PCI driver) # Defines the adapters SCSI ID (and hence FC AL_PA) on the loop scsi-initiator-id = 0x7d;

Configuration flag fca_nport # Type: boolean; default: 0 (false) # If false (0), then fca initializes on a loop # If true (1), then fca initializes as an N_Port # and fabric operation is enabled fca_nport = 1;

Configuration flag publicly
Type: boolean; default: 0 (false)
If false (0), then fca-pci initializes according to what fca_nport is set to
If true (1), then fca initializes as an N_Port on a public loop
and fabric operation is enabled via the FL_Port of the switch
if public_loop = 1, then fca_nport is overridden to be 0
public_loop = 0;

Configuration flag ip_disable
Type: boolean; default; 0 (false)
if false (0), then the IP side of the driver is enabled
if true (1), the IP side of the driver is completely disabled
ip_disable = 0;

Configuration variable qfull_retry_count # Type: integer, count; default: 0 # Defines the number of times a command is retried by the HBA if a target # rejects it with a queue full status. # if 0, then the HBA will retry forever # if > 0, then the HBA tries at least qfull_retry_count times # if qfull_retry_count exceeded, then the HBA returns the command to the target # driver with reason set to transport error. qfull_retry_count = 0;

Configuration variable qfull_retry_interval # Type: integer, milliseconds; default: 1000

Time the HBA waits before retrying a rejected command due to queue full qfull_retry_interval = 1000;

qrun_retry_intervar = 1000;

Configuration variable failover

Type: integer, seconds; default: 30

Defines the number of seconds after target is declared "offline"

before target is declared "failed" and all pending commands # are flushed back to the application. # See failover_extension for additional info. failover = 0;

Configuration variable failover_extension
Type: integer, seconds; default: 0
Extends a target's failover period by this number of seconds to perform target rediscovery.
If defined and the target has pending commands at the time it is declared "failed",
the target will first be declared "missing" for this period before being declared "failed".
When a target is declared "missing" the link will be reset once and targets will be rediscovered.
This provides a "last chance" opportunity for the target to go "online" before
the target is declared "failed" and all pending commands are flushed.
See failover for additional info.
failover_extension = 0;

Configuration variable recovery_attempts
Type: integer, count; default: 5
Defines the number of times login_recovery is attempted before failed
recovery_attempts = 5;

Configuration flag class2_enable
Type: boolean; default: 0
If set to 1 (true), then FC Class 2 exchanges (ACK_1 model) are enabled for
devices which support it [even when connected to a loop].
class2_enable = 0;

Configuration variable fca_heartbeat # Type: value, microseconds; default: 0 # Defines the number of microseconds between "heartbeat" frames. # Only used for debugging. fca_heartbeat = 0;

Configuration flag reset_glm
Type: boolean; default: 0
If non-zero, then the Gigabit Link Module will be reset before
adapter initialization. This is a workaround for specific boot-up
conditions.
reset_glm = 0;

Configuration flag time-out_reset_enable
Type: boolean; default: 0
When a command times out to a target, the driver can attempt to clear the problem in two ways:
1. (time-out_reset_enable = 1) Reset the target.
2. (time-out_reset_enable = 0) Send an abort exchange (ABTS_LS) request to the target.
time-out_reset_enable = 0;

Configuration flag busy_retry_delay

Type: unsigned int; default: 100

Sets delay between retries after a SCSI device returns a BUSY response for a command.

The delay is in milliseconds with a 10 millisecond resolution. busy_retry_delay = 500;

Configuration flag link_recovery_delay # Type: unsigned int; default: 1000 # Sets delay between link up state and login recovery. # This delay helps ensure link stability before recovery of communications to ports. # The delay is in milliseconds with a 10 millisecond resolution. # for combined SCSI/IP operation, this should be set to at least 1000 link_recovery_delay = 1000;

Configuration flag scsi_probe_delay
Type: unsigned int, milliseconds; default: 500
Sets delay before SCSI probes are allowed to occur during boot.
This allows time for the driver to build a network port list for target binding.
The delay is in milliseconds with a 10 millisecond resolution.
scsi_probe_delay = 500;

Configuration flag def_hba_binding

Type: string; default: "fca-pci*" (means all target/lun instances will be initialized by all fca-pci instances)
Sets the default HBA binding for every target/lun instance which does not explicitly define one.
- A "*" following an hba name indicates all instances of that hba driver
*See technote for details on hba bindings
def hba binding = "fas*";

Configuration flag def_wwXn_binding where X is either n for node or p for port.

Type: string; default: "\$xxxxxxxxxxxxxxx" (means WWXN is "static don't care")

Sets the 16 digit hexadecimal default wwXn binding for every target/lun instance which does not # explicitly define one.

- A "\$" preceding the string indicates static binding enabled

- A "x" in place of a digit indicates "don't care" for that digit

*See technote for details on wwn bindings

def_wwpn_binding = "\$xxxxxxxxxxxxxxx;;

def_wwnn_binding = "\$xxxxxxxxxxxxxxx;";

Configuration flag def_port_binding

Type: string; default: "xxxxxx" (means PORT is "non-static don't care")

Sets the 6 digit hexadecimal default port binding for every target/lun instance which does not # explicitly define one.

- A "\$" preceding the string indicates static binding enabled

- A "x" in place of a digit indicates "don't care" for that digit

*See technote for details on port bindings

def_port_binding = "xxxxxx";

Configuration flag fca_verbose

Type: boolean; default: 1

Determines how many messages are displayed directly to the console.

- A "0" will quiet the driver messages to the console, but still print them to the

system message log.

(NOTE: a "boot -v" will override this setting and make the driver verbose again)

- A "1" will make the driver print all messages to the console and to the system
message log.
fca_verbose = 0;

Lun Visibility with ESS and Gateway at boot time

What is seen at boot time in *dmesg* is below.

This is with a completely standard sd.conf (unmodified).

```
Rather than see two LUNS which are assigned, or no LUNS as the sample sd.conf does not include 93(?) and 123(?) There are four LUNO's one for each of four targets as can be seen below.
```

None of these LUNS appears when the *format* command is issued.

fca-pci0: JNI Fibre Channel Adapter model FCI-1063 fca-pci0: SCSI ID 125 / AL_PA 0x1 fca-pci0: Fibre Channel WWNN: 100000e069c011a9 WWPN: 200000e069c011a9 fca-pci0: FCA SCSI/IP Driver Version 2.4.1, Feb 14, 2000 for Solaris 2.5,2.6 fca-pci0: All Rights Reserved. fca-pci0: < Total IOPB space used: 1145024 bytes > fca-pci0: < Total DMA space used: 8458269 bytes > NOTICE: pci1242,46430 NPORT Initialization Complete, SID=c011a9 NOTICE: pci1242,46430 got_plogi_acc: fffffc Returned version_bb_credit 2006001b common_featu res_size 80000840 fca-pci0: New Fabric Parameters Received. Resetting... fca-pci0: LINK DOWN NOTICE: pci1242,46430 NPORT Initialization Complete, SID=c011a9 fca-pci0: LINK UP (180002ff) NOTICE: pci1242,46430 got_plogi_acc: fffffc Returned version_bb_credit 2006001b common_featu res_size 80000840 root on /pci@1f,4000/scsi@3/disk@0,0:a fstype ufs WARNING: forceload of drv/atf failed WARNING: forceload of drv/pln failed

(This the WWN address of the gateway for each FC port from the Gateway....)

fca-pci0: Host: Port 011000 (100000e069c011a9:200000e069c011a9) fca-pci0: Port 0118ef (100000604516050d:200100604516050d) available. fca-pci0: Port 011cef (1000006045160842:2002006045160842) available. fca-pci0: Port 0218ef (1000006045160842:2001006045160842) available. fca-pci0: Port 021cef (100000604516050d:200200604516050d) available. NOTICE: pci1242,46430 fffc01 logging out fffc01=new id /kernel/drv/fcaw symbol ddi_model_convert_from multiply defined

(This is the Gateway control, This address is not seen in the format file)

fca-pci0: Target 0: Port 0118ef (100000604516050d:200100604516050d) online. fca-pci0: Target 0 Lun 0: Port 0118ef (100000604516050d:200100604516050d) present.

fca-pci0:: Port Target 1 011cef (1000006045160842:2002006045160842) online. fca-pci0: Target 1 Lun 0: Port 011cef (1000006045160842:2002006045160842) present.

fca-pci0: Target 2: Port 0218ef (1000006045160842:2001006045160842) online. fca-pci0: Target 2 Lun 0: Port 0218ef (1000006045160842:2001006045160842) present.

fca-pci0: Target 3: Port 021cef (100000604516050d:200200604516050d) online. fca-pci0: Target 3 Lun 0: Port 021cef (100000604516050d:200200604516050d) present.

WARNING: forceload of drv/ses failed

Do a *boot - - - r* (reconfiguration re-boot to recognize new/changed devices)

Chapter 5. Installation - Windows NT Systems

This section describes the steps that need to be executed to complete the installation of a SAN datagateway in a NT environment. This is a real customer example of a SDG installation in a MSCS 2-node cluster environment. It is a direct continuation of the steps already performed in Chapter 2, "Installation - Common" on page 11 (steps 1 through 8)

5.1 Service Representative Installation Steps

5.1.1 Adapter and adapter microcode/firmware installation

This is an example of the installation of one fibre channel adapter (QLOGIC). The following are the steps executed to install:

- 1. Install Qlogic driver
- 2. CP SCS drivers add
- 3. Select OEMsetup.INF

Figure 1. Driver Install

Install Dr	iver	х	
¢	Click the driver you want to install, and then click OK. If you have an installation disk for a driver that is not in the list, click Have Disk.		
SCSI Ad	apter		
QLogic	QLA2000/QLA2100, PCI-Fibre Channel Adapter		
	OK Cancel		

4. No to *restart*

Figure 2. Reboot prompt



- 5. Press OK to complete
- 6. Regedit
 - LargeLUNs = 1

Figure 3. Large LUNs 1

Edit DWORD Value	? ×
Value <u>n</u> ame:	
LargeLuns	
⊻alue data:	Base
1	• <u>H</u> exadecimal
	O <u>D</u> ecimal
	OK Cancel

Figure 4. Large LUNs 2

獻 Regis	try E	ditor		_ 🗆 ×
<u>R</u> egistry	<u>E</u> dit	<u>V</u> iew <u>H</u> elp		
		pnpisa ProtectedStorage psidisp Ql10wnt ql2100 Parameters Qv ProtectedStorage	Name (Default) DriverParameters CargeLuns MaximumSGList Son NumberOfRequests	Data (value not set) "FabricSupported=1" 0x00000001 (1) 0x0000000ff (255) 0x000000e0 (224)
My Computer\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\ql2100\Parameters\Device				

- 7. Reboot
- 8. Install QLgix utility from BIOS directory
- 9. Run QUTIL.EXE
- 10.After Qlogix splash screen, press Next
- 11.Accept default path and program folder
- 12.Complete installation
- 13.Run QLogic BIOS and NVRAM Update Utility

Figure 5. QLogic Flash and NVRAM Update Utility

Image: Selected Adapter: Image: Selected Adapter: Image: Selected Adapter: 20-00-00-E0-8B-01-C0-4F Image: Selected Adapter: Image: Selected Adapter:	🖼 QLogic Flash and NVRAM Upd	ate Utility				×
Name Driver Version BIOS Version World-wide Name 2100 6.17 (NT4) 1.35 20-00-00-E0-8B-01-C0-4F 2100 6.17 (NT4) 1.35 20-00-00-E0-8B-01-C0-4F Selected Adapter: 20-00-00-E0-8B-01-C0-4F 20-00-00-E0-8B-01-C0-4F	Update NVRAM Update	Flash He	Þ	Exit		
2100 6.17 (NT4) 1.35 20-00-00-E0-8B-01-C0-4F 1		Name	Driver Version	BIOS Version	World-wide Name	
Selected Adapter: 20-00-00-E0-8B-01-C0-4F			6.17 (NT4)	1.35 Glogic	20-00-00-E0-8B-01-C0-4F	
Selected Adapter: 20-00-00-E0-8B-01-C0-4F			gic-	glogic	- glogic	
	Selected Adapter: 20-00-00-E0-8B-01-C0	4F 49	gic-	qlogic	- qlogic	

14.Note the WWN for the adapter (20-00-00-E0-8B-01-C0-4F)

15.Update both the NVRAM and BIOS and update if necessary

- a. Press the NVRAM button
- b. Select the NVRAMFC.DAT file

c. Selecting NVRAMFC.DAT file

Open					?	×
Look jn:	Qlogic2100_BIOS_1.35	-	£	Ċ		
nvramfc.da	at					
File <u>n</u> ame:	nvramfc.dat				<u>O</u> pen	
Files of <u>type</u> :	QLogic NVRAM Data File (*.DAT)		-		Cancel	
				_		

d. Settings windows will be displayed, press update NVRAM

Figure 6. Updating NVRAM

	NVRAM Settings For: 20-0	0-00-E0-	8 B-01-C0 -	4F		
	glogic Corp.		Ο Υ Α Τ	I/O		
Number	Risc Parameters	Value	Number	Host Parameters	Value	Ŀ
1	version	1	55	unused	0	
2	reserved	0	56	disable BIOS	1	
3	enable hard loop ID	0	57	disable LUNs	0	
1	enable fairness	1	58	enable selectable boot	0	
5	enable full duplex	0	59	disable RISC code load	0	
6	enable fast posting	1	60	set cache line size 1	0	
7	enable target mode	0	61	PCI Parity Disable	0	
3	disable initiator mode	0	62	enable extended logging	0	
3	Enable ADISC	0	63	enable 64bit addressing	0	
10	Reserved	0	64	enable LIP reset	0	
11	Enable PDBC Notify	0	65	enable LIP full login	1	
2	Disable Initial LIP	0	66	enable target reset	1	
3	Descending Search LoopID	0	67	enable database storage	0	
4	Reserved	0	68	unused	0	
5	Reserved	0	69	unused	0	
6	Full Login After LIP	1	70	unused	0	
17	Reserved	0	71	boot node name 0	0	
	unused	0	72	boot node name 1	0	
18	anasca				-	

e. Accept warning and update the NVRAM

Figure 7. Accepting NVRAM setting message



16.Now press *Update Flash* as shown in Figure 5 on page 37 and select the QL21ROM.BIN

Figure 8. Update Flash

Open			? ×
Look jn:	🔄 Qlogic2100_BIOS_1.35	- 🗈 🖸	
al21rom.b	n		
File <u>n</u> ame:	ql21rom.bin		<u>O</u> pen
Files of <u>t</u> ype:	QLogic flash Data File (*.BIN)	•	Cancel
File <u>n</u> ame: Files of <u>t</u> ype:	ql21rom.bin QLogic flash Data File (*.BIN)		<u>O</u> pen Cancel

a. Accept the warning and the BIOS will be updated

Figure 9. Flash update message

BiosUtil	X
٩	Flash BIOS has been sucessfully updated. The new BIOS will take effect after the next reboot.

- b. The BIOS should be listed as version 1.35 in the update utility
- c. Exit from the QLogic update utility
- 17.Install PathLight SAN Explorer (includes vps111.bff[VPSREG]) 18.Run SANexp.EXE

5.2 NT Disk Adminstrator Setup

5.2.1 Installing SAN Explorer

- 1. On Setup welcome window, Press Next, accept license and default path
- 2. Select both SAN explorer and VPSservice

Figure 10. Selcting SDG options

🔝 Select Components		×
	In the options list below, select the checkbox that you would like to have installed. The dis reflect the requirements of the options you ha SAN Explorer Pathlight VPS Registration Service	es for the options k space fields ve selected. 143 k 40 k
	Disk Space Required: Disk Space Remaining:	183 k 1697526 k
	< <u>B</u> ack <u>N</u> ext >	Cancel

- 3. Press next and complete the installation
- 4. Accept reboot

5.2.2 Configuring the QLogic Adapter

- 1. When the server is starting watch the storage card BIOS messages
 - Adaptec SCSI
 - ServRAID
 - QLogic 2000/2100 BIOS
- 2. When QLogic adapter is presented, press Alt-Q to access the Fast!util BIOS settings screen and make changes as follows:
 - Select Host Adapter Settings Advanced Settings.
 - Use the down arrow to select each setting and press enter to select values:
 - "LUNs per target" set to 0
 - "Enable Target Reset" "Yes"
 - "Enable LIP Reset" "No"
 - "Enable Full LIP Login" "No"

- Press Esc to back out of the menus and select save changes and Exit Fast!Util
- 3. Power off the NT system when the Qlogic Fast!Util exits

5.2.3 MSCS Setup (if required)

- 1. Complete process on MSCS cluster node A and cluster node B and provide WWNs to managed storage managers
- 2. Bring up NT node A attached to fibre
- 3. Storage manager will observe the WWN in SAN expert / StorWatch and will assign the drives in the ESS
- 4. Reboot system
- 5. Check to make sure the devices made available are visible use CP SCSI expand the Qlogic device or use the SAN explorer

Example for 6 drives

Figure 11. CP - SCSI

SCSI Adapters
Devices Drivers
SCSI adapters and connected devices are listed below.
QLogic QLA2000/QLA2100, PCI-Fibre Channel Adapter Bus 0 PATHLGHT SAN Gateway IBM 2105E20
OK Cancel

Figure 12. Expand the device



6. Use disk administrator to partition the SAN drives on 1 system. Provide drive letters (at least Q) and quick format with NTFS

🕮 Disk Administ	rator			_ 🗆 ×
Partition Fault Tol	erance <u>T</u> ools <u>V</u> iew <u>O</u> ptions	<u>H</u> elp		
	-			
🖃 Disk O		C: NT	D:	
8673 MB	Unknown 55 MB	NTFS 4094 MB	NTFS 4524 MB	
🖃 Disk 1				
953 MB	Free-Space (953)MB			
🖃 Disk 2				
91552 MB	Free Space 91552 MB			
🖃 Disk 3				
91552 MB	Free Space 91552 MB			
🖃 Disk 4				
7629 MB	Free Space 7629 MB			
🖃 Disk 5				
7629 MB	Free Space 7629 MB			
🖃 Disk 6				
7629 MB	Free Space 7629 MB			
🖃 Disk 7				
7629 MB	Free Space 7629 MB			
🖃 Disk 8				//////////////////////////////////////
Primary parti	tion			

Figure 13. Partitioning drives

៉ Disk Administra	tor			_ 🗆 ×
Partition Fault Toler	ance <u>T</u> ools <u>V</u> iew <u>O</u> ptions <u>H</u> e	elp		
				<u> </u>
🖃 Disk O		C:	D:	
	Unknown	NT NTFS	NTFS	
8673 MB	55 MB	4094 MB	4524 MB	
🖃 Disk 1	Q: Quorum			
953 MB	NTFS 953 MB			
🖃 Disk 2	E:		F:	
	NTES		NTFS	
91552 MB	50000 MB		41552 MB	
🖃 Disk 3	G:			
91552 MB	NTFS 91552 MB			
🖃 Disk 4	H:			
	NTFS			
7629 MB	7629 MB			
🖃 Disk 5	l:			
7629 MB	NTFS 7629 MB			
🖃 Disk 6	J:			
	NTFS			
7629 MB	7629 MB			
E Disk 7	К:			
7629 MB	NTFS 7629 MB			
🖃 Disk 8	L:			
Primary partition	on			
Partition		7629 MB NTFS		

Figure 14. Assigning drive letters

- 7. With system (node A)1 off and system 2 (node B) on. Assign drive letter the same as in system 1 with disk administrator
- 8. Disk administrator will recognize new disks

Figure 15. Disk administrator drive reconciliation

Disk Adm	ninistrator
~	
A.	Disk Administrator has determined that the configuration of one of more disks has been altered since Disk Administrator was last run.
-	System configuration will be automatically updated to reflect these changes when you next opt to save changes when exiting Disk Administrator.

- NT will write disk signatures to new disks (select *yes* as in Figure 17 on page 46).
- Figure 16. New Signatures written



- 10.Check that disks are assigned correctly and change letters / disk number if necessary
- 11.Now start the other NT system (both started both connected)

12.Install MSCS

Figure 17. MSCS setup (step 1)

Microsoft Cluster Server	Setup			×
	Setup will place the cluster	er files in this folder:		<u>C</u> hange
		< <u>B</u> ack	<u>N</u> ext >	Cancel

Figure 18. MSCS setup (step2)

Microsoft Cluster Server	Setup X
	For security purposes, Microsoft Cluster Server must run in a domain account. This account will be given special security privileges on each cluster node. Enter the account and password that Microsoft Cluster Server should run in. User name: s-msps Password: **** Domain: ETSCONLAB
	< <u>B</u> ack <u>N</u> ext > Cancel

Microsoft Cluster Server	Setup		X
	Please add the disks you want the shared SCSI bus for the clu Available unshared disks	to share. Remove disks that a ister. Shared cluster	ire not on disks
		Add -> <- Hemove (- Hemove IBM 210 IBM 210 	m) 05E20 (
		(<u>B</u> ack <u>N</u> ext >	Cancel

Figure 19. MSCS setup (step 3)

Figure 20. MSCS setup (step 4)

Microsoft Cluster Server Setup
Select the shared disk on which to store permanent cluster files.
< <u>B</u> ack <u>N</u> ext > Cancel

Microsoft Cluster Server	Setup		×
	Enter the administrativ the role it will play in th Adapter Name: IP Address: Network Name: IP Enable for cluste I Lise for all con Use only for jr Use only for o	e name associated with this network and specify te cluster. IBMFE1 10.160.28.64 Data Highway 10.160.28.0 r use mmunications hternal cluster communications gient access	
		< <u>B</u> ack <u>N</u> ext > Cancel	

Figure 21. MSCS setup (step 5)

Figure 22. MSCS setup (step 6)

Microsoft Cluster Server	Setup		×
	Enter the administrative the role it will play in the Adapter Name: IP Address: Network Name: IP Enable for cluste IP Enable for cluste IP Use for all co I Use only for it Use only for o	ve name associated with this network and specify ne cluster. IBMFE3 10.10.1.1 Heartbeat 10.10.1.0 er use mmunications internal cluster communications client access	
		< <u>B</u> ack <u>N</u> ext > Cancel	

Figure 23.	MSCS setup (step 7)
rigure 20.	

Microsoft Cluster Server	Setup		X
	Enter the administrativ the role it will play in th Adapter Name: IP Address: Network Name: IV Enable for cluste IV Lise for all cor IV Lise only for in Use only for c	e name associated with this network and specify e cluster. IBMFE2 10.10.0.1 Heatbeat 10.10.0.0 r use mmunications iternal cluster communications jient access	
		< <u>B</u> ack <u>N</u> ext> Cancel	

Figure 24. MSCS setup (step 8)

Microsoft Cluster Server	Setup 🗙
	Please prioritize the networks to be used for Internal Cluster Communication. The topmost network in the list has the highest priority. Networks Available for Internal Cluster Communication Heartbeat 10.10.00 Heartbeat 10.10.1.0 Data Highway 10.160.28.0
	< <u>B</u> ack <u>N</u> ext > Cancel

Microsoft Cluster Server	Setup		X
	Enter the IP ad Network, click IP Address: Subnet Mask: N <u>e</u> twork:	ddress you want to use to administer the cluster. In the network over which clients will see the cluster. 10.160.28.69 255.255.255.128 Data Highway 10.160.28.0	
		< <u>B</u> ack <u>N</u> ext > Can	cel

Figure 25. MSCS setup (step 9)

13.Install SP5 when setup completes

14.Restart.

15.Install MSCS on node B (join a cluster)

Figure 26. Join nodes into a cluster (TNYCMCL20)

Microsoft Cluster Server S	etup		×
	Enter the name of the cluster to join or form: TNYCMCL20		
	< <u>B</u> ack	<u>N</u> ext> (Cancel

Figure 27. Establish domain account

Microsoft Cluster Server S	Setup	×
	For security p account. Thi cluster node Enter the acc run in. User name: Password: Domain:	purposes, Microsoft Cluster Server must run in a domain is account will be given special security privileges on each count and password that Microsoft Cluster Server should s-mscs s-mscs tersconLAB
		< <u>B</u> ack <u>N</u> ext > Cancel

16.SP5

17.Restart node B

The installation process is now complete with a MSCS cluster of node A and node B sharing a set of six fibre channel LUNs on an ESS accessed via two SAN Datagateways.

Chapter 6. Installation - HP Systems

This section differs somewhat from the preceding section because it documents installation experiences for an unsupported server platform. The information presented here does not represent any exhaustive testing or installtion experience, thus it should be *taken at face value*.

6.1 Service Representative Installation Steps

6.1.1 Adapter and adapter microcode/firmware installation

As with the HP HSC and PB SCSI adapters, TIBN (target initiated bus negotiation is not supported and thus must be turned off in the SDG/ESS. (You must contact your service representative (CE) to have this done)

6.2 HP Operating System Requirements

6.2.1 HP-UX Maintenance

We recommend that you apply the latest patch bundles available from HP. The patches can be requested from the following website:

Http://www.software.hp.com/SUPPORT_PLUS

Note: allow 30 days for delivery of patches if you don't have a support contract).

6.2.1.1 Recommended bundles

(there may be order dependencies)

Check with HP Services for additional patches.

Sample patch bundle retrieval

General Patch Bundles (click on Try now):

http://www.software.hp.com/cgi-bin/swdepot_parser.cgi/cgi/displayProductInfo

.pl?productNumber=B3782XSW

Individual Patches:

http://us-support.external.hp.com/wpsl/bin/doc.pl/screen=wpslSrchHPUXpatc hes

/sid=217551a406d8334e23?OS=HP-UX

From that file, this is what Pathlight recommends (so use later when available)

OnlineDiag B.11.00.08.07 HPUX 11.0 Support Tools Bundle

XSWGR1100 B.11.00.45 HP-UX Extension Pack, May 1999 [.47 avail]

XSWHWCR1100 B.11.00.46 Hardware Enablement and Critical Patches for HP-UX 11.00 (September 1999) [.47 avail]

Y2K-1100 B.11.00.B0315 HP-UX Core OS Year 2000 Patch Bundle

Here are the additional patches that Pathlight recommends				
PHKL_20207	Fibre Channel Mass Storage Driver Patch			
PHNE_15537	Fibre Channel cumulative patch			
PHCO_16341 PHCO_21310)	HP AutoRAID Manager cumulative patch (use			
PHCO_19571	HPArray Manager/60 Cummulative Patch			
(use PHCO_20218)				
PHCO_20078	Software Distributor (SD-UX) Cumulative Patch			
PHKL_20629	scsi3 cumulative patch			

6.3 SDG (feature code 3020) attachment requirements

6.3.1 Non-Switched

none

6.3.2 Switched:

San Data Gateway Installation Tips

There are two SDG components that you need to pay particular attention to when installing. The components are the SDG StorWatch Specialist (aka SAN Director), and VP SAN (the lun masking feature of the SDG).

Component Version

VPS Host Registration Service 1.11

SAN Director 2.4.02

Each component has a separate installation procedure, which is noted in the README.TXT file in each of the sub directories. Information is included to assist in the installation and configuration of the SAN Gateway and Router on HP-UX 11.0 systems. This file is divided into several sections:

Prerequisites - Lists OS requirements

Installation - Covers connection of the SAN Gateway or Router to an HP-UX system and configuring the host to recognize the devices.

Configuration Information - Explains some of the terms used when connecting to a HP-UX system and provides details of device mapping.

6.3.3 Minimum requirements:

HP-UX 11.0 with the patches (see bottom of note) and the port on the SDG defined as a HP server

1. SDG 3.40.14 with 2.40.02 on StorWatch

- 2. Quick Loop is required if an IBM 2109 is attached (firmware 2.1.3)
- 3. 3.40.10 is a suitable level for this configuration if the ESS is 1.0.
- 4. 3.40.16 is the required level for this configuration if the ESS is 1.1
- 5. 3.40.16 is also required if a 2109 is in the configuration.
- 6. Do not use HP-UX 10.2.
- You must be using the version of the SDG (dual port FC modules (with SDG fc 2214only) or 2105 FC3020). Do not use the older SDGs you/customer may have around.
- 8. Additionally, zoning is best done using VP-SAN, although channel zoning could be used, just make sure you use the setHost command on the SDG.

6.3.4 HP Attachment

6.3.4.1 The Readme file:

Contents of this directory and version information:

ComponentVersion

VPS Host Registration Service 1.11

SAN Director 2.4.02

Each component has a separate installation procedure, which is noted in the README.TXT file in each of the subdirectories.

Information is included to assist in the installation and configuration of the SAN Gateway and Router on HP-UX 11.0 systems. This file is divided into several sections:

- Prerequisites Lists OS requirements
- Installation Covers connection of the SAN Gateway or Router to an HP-UX system and configuring the host to recognize the devices.
- Configuration Information Explains some of the terms used when connecting to an HP-UX system and provides details of device mapping.

6.3.4.2 Prerequisites

- The HP-UX host should have a fibre channel adapter installed, and all applicable driver bundles and patches applied (see below for recommendations).
- The SAN Gateway should not be connected at this point.

6.3.4.3 Installation

- The SAN Gateway and Router can be connected to an HP-UX 11.0 system using HP Fibre Channel Adapters (HSC or PCI).
- Because HP-UX uses a different LUN address method, please follow these procedures to ensure a successful connection to systems running HP-UX 11.0. The procedure differs slightly from installation on other platforms due to the unique nature of addressing fibre channel devices on HP-UX. Connect a terminal or emulator to the SAN Gateway as described in the Installation and User Guide and proceed as follows:

- 1. Before connecting the SAN Gateway to an HP-UX system, set the FC Host type for the connected port to HP-UX:
- setHost <port>, "HP-UX"

<port> refers to the SAN Connection (1-6). This must be done BEFORE you connect the host.

- 2. (Recommended) Configure the Fibre Channel SAN Connection to use a "Hard ID".
- setFcHardId <port>, <id>

Pick an <id> value between 0 and 125 only. If more than one Gateway is connected to the host, make sure they each have unique IDs (although this won't prevent the Gateway from working, it might cause devices to move around and could lead to data corruption).

- 3. Reboot the SAN Gateway with all attached devices powered up. You can connect the HP-UX host at this time.
- 4. Issue the following commands on the Host (HP-UX) system as root:
- ioscan -fn
- insf -e

The first command(*ioscan*) will locate all new devices. The second command(*insf*) will ensure that device special files are created for each device attached to the SAN Gateway.

[Note: ioscan will show multiple instances of PATHLGHT SAN Gateway Invl. These do not indicate a problem and they will not result in extra device files. These are related to the LUN mapping method imposed by HP-UX.]

At this point, devices are ready for use and you can create file systems, do backups, etc.

6.3.4.4 Configuration Information

LUN Mapping

 Since HP-UX only supports a three-bit LUN value (0-7) on each target ID, HP has implemented a mapping mechanism that converts system allowable addresses (in bus/target/lun format) to volume set addresses. The device driver uses Target IDs and virtual busses to allow addressing up to 16,384 devices on a fibre channel loop. LUNs range from 0-7 (three bits), Targets range from 0-15 (four bits) and busses range from 0-127 (seven bits).

Hardware Path

Devices on HP-UX are represented by a hardware path, an example of which is:

8 / 8 , 8 . 0 . 255 . 0 . 5 . 0 | | | | | | | | | | | | | | | | LUN | | | | | | \- Target | | | | | \---- Bus

| | | | \----- Port (255 for direct attach to an FC device)

| | | \----- Area (0 = private loop)

| | \----- Protocol type (8 = mass storage)

| \----- Adapter address

\----- Bus Converter

This is how the SAN Gateway will be addressed on HP-UX if the Loop ID (using Hard IDs) is set to 5.

Devices attached to the SAN Gateway use volume set addressing and an example of an attached device (Assigned LUN 12 on the SAN Gateway) will look like this instead:

8/8.8.0.5.0.1.4

Looking only at the last three values (bus/target/lun) we can show that this corresponds to an Assigned LUN (what the Gateway presents to the host) of

(bus * 128) + (target * 8) + lun = (0 * 128) + (1 * 8) + 4 = 12

Volume Set Addressing

ANSI SCC-2 Documentation specifies three different modes of addressing LUNs on SCSI-3 compliant systems. When used with the SAN Gateway, two of the three methods are used: peripheral device addressing (used to access the Gateway itself) and volume set addressing (used to access attached devices). From the Gateway viewpoint, the main difference is the LUN numbers (in ANSI 8 byte LUN format) are 0 for the SAN Gateway and 4001 - 40ff for attached devices (4000 also represents the Gateway itself - so there are actually two addresses assigned to it).

Hard ID

You must use Hard IDs on the SAN Gateway. This can be set using either the SAN Director or from the Service Port.

ioscan

The HP-UX command 'ioscan' will look for all devices. This will also reveal "extra" devices, that is, LUN 0 on each "Target" will appear as a device "PATHLGHTSAN Gateway Invl" if a real device does not exist at that address (LUNs 8, 16, 24, 32, 40, 48, 56, 64, 72, 80, 88, 96, 104, 112, 120).

These exist because HP-UX doesn't support discontiguous LUNs and does not properly use the Report LUNs information.

insf

The HP-UX command 'insf' creates (or recreates) device special files, such as /dev/dsk/c6t1d4 and /dev/rscsi/c11t0d0. These files allow communication with the SAN Gateway and attached devices.

Patches

See the recommended patches listed at the beginning of this chapter.

Check with HP Services for additional patches.

Configuration Information

•LUN Mapping

Volume Set Addressing

•ANSI SCSI-2 Documentation specifies three different modes of addressing LUNs on SCSI-3 compliant systems. When used with the SAN Gateway, two of the three methods are used: peripheral device addressing (used to access the Gateway itself) and volume set addressing (used to access attached devices).

•From the Gateway viewpoint, the main difference is the LUN numbers (in ANSI 8 byte LUN format) are 0 for the SAN Gateway and 4001 - 40ff for attached devices (4000 also represents the Gateway itself - so there are actually two addresses

6.3.5 SAN Environments and Restrictions

The same SDG can not be used (at this time) for tape and disk. This is still a restriction.

HP is supported but on an individual basis or you could say a Controlled Availability (CA or I also call it Beta). The requests for HP or HP with 2109 are coming through the War Room or via Marketing. Each request is considered and if the request is a good candidate for the Beta. The IRT and PFE team works with the account to ensure a successful installation.

At this time the 2109 Switch attachment is not supported. If and when it is available, the Quick Loop RPQ will be required for the Switch to attach to the HP system.

Next, DPO/SDD is not supported with SDG/SFO2 on ESS 1.1. The above accounts are using VP-SAN included with SFO2. We do not recommend that they use Channel zoning. VP-SAN is a better solution.

Clustered pairs is currently not supported.

Appendix A. SAN Compatibility Matrix

SAN Attachment Compatibility Matrix.

(See information in the IRT forum at http://snjlnt01.sanjose.ibm.com/cyda/sansupport.nsf/

Appendix B. Useful Websites

The following are the URLs that provide useful information and reference material for ESS and SDG installation.

- 1. http://www.storage.ibm.com/hardsoft/products/ess/supserver.htm ESS supported server list
- http://www.storage.ibm.com/hardsoft/products/sangateway/gatewayspec.htm -SAN datagateway mainpage
- http://ssddom01.storage.ibm.com/techsup/swtechsup.nsf/support/sddupdates
 SDD webpage
- 4. http://www.storage.ibm.com/software/dpo/dpohome.htm DPO webpage
- http://www.mcdata.com/efcdirector/supdevice.html McDATA ED5000 supported attachment webpage
- http://www.storage.ibm.com/hardsoft/products/fcswitch/supserver.htm Fibre Channel Switch supported attachment webpage
- 7. http://www.redbooks.ibm.com/ ITSO Redbook Webpage
- 8. http://www.jni.com/products/index.html JNI webpage
- 9. http://www.qlogic.com/ QLogic webpage
- 10.http://www.emulex.com/ Emulex webpage
- 11.http://www.pathlight.com/ Pathlight webpage

Appendix C. Sample SAN Data Gateway Configuration

This is an illustration of a SDG implementation with sixty-four(64) LUNs mapped on four (4) SDGs attached to a RS6000. The SDGs are mapped as DPO/SDD pairs with eight(8) 12GB LUNs on each of four SCSI buses in each SDG mapped to one FC connection.

Figure 28. Sample SDG Implementation.



Logical Mapping and Connection - SDG and DPO

Appendix D. San Data Gateway pre-install checklist

2108-G07 Checklists from the 2108-G07 Service Guide (version 03) © Copyright IBM Corp. 2000

Chapter 2. Installation

This section covers installation of the IBM Storage Area Network Data Gateway, 2108 Model G07, the attached SCSI devices, and the host adapter. Before you install the SAN Data Gateway, ensure that the customer has performed the steps in the "Customer pre-installation checklist".

Customer pre-installation checklist

To ensure a successful installation of the SAN Data Gateway, it is important that the items in this checklist are verified before you begin. Some steps will vary, depending on which host platform you choose to attach.

Table 3. Customer pre-installation checklist

Ston	Customor	Action	~ ~	Decision
Step	Customer	Action	OI.	Decision

- 1 * Desktop installation of the gateway *Rack mount installation of the gateway
- Required host platform operating system, service pack or PTFs installed. For example, Windows NT 4.0 with Service Pack 5 (or later) and required patch fixes.
- 3 Required fibre channel host bus adapter firmware, HBA BIOS, and device driver

4 If you are connecting more than one host to the SAN Data Gateway, you might need to choose an access control option.

5 If you chose the virtual private SAN access option, install the host registration service on the fibre channel hosts that are connected to the SAN Data Gateway. **Comments and References**

Inform the service representative whether it is a desktop or rack mount installation.

For a current list of supported platforms, required host platform code, updates, and information on how to obtain them, see the Web site: http://www.ibm.com/storage/SANGateway

For a list of supported HBA firmware, required BIOS and device driver, see the Web site: http://www.ibm.com/storage/SANGateway For information about the host bus adapter setup, refer to the *IBM Storage Area Network Data Gateway Installation and User's Guide, 2108 Model G07*.

For information about setting up access control, see the *IBM Storage Area Network Data Gateway Installation and User's Guide, 2108 Model G07.*

For Windows NT, see Installing the SAN Data Gateway explorer and host registration service section in the *IBM Storage Area Network Data Gateway Installation and User's Guide, 2108 Model G07*.

For Solaris, AIX _☉, and other platforms, see the Installing the host registration service section in the *IBM Storage Area Network Data Gateway Installation and User's Guide, 2108 Model G0*7.

product description and features section in the IBM

Storage Area Network Data Gateway Installation

See the host bus adapter (HBA) specification

provided with your host bus adapter and the

and User's Guide, 2108 Model G07.

All host fibre channel cables:
 * Have been ordered with the product or have been pre-installed and checked
 * Marked with:

- Host server identifier
- SAN Data Gateway identifier

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Table 3. Step 7	Customer pre-installation checklist (continued) Customer Action or Decision Ensure that IBM VSS and ESS, or tape system installation has been completed. * For IBM tape attach, tape device driver installed or updated * Mark both ends of each SCSI cable with: 1. Target ID and channel number 2. SAN Data Gateway ID and channel number specific target device ID, specific SAN Data	Comments and References Usually done by a service representative on target installation. This is simply a way to label the cables with the Gateway name, and the specific SCSI channel number where the cable is attached in case it needs to be disconnected and reconnected later.
8	Install Ethernet TCP/IP protocol hardware for StorWatch SAN Data Gateway Specialist server and client with: * Ethernet adapter and device drivers * Ethernet cabling * Ethernet hubs Determine the SAN Data Gateway network parameters. Assign the following: Ethernet port configuration: * Static IP address * Netmask (optional)	Obtain your SAN Data Gateway network parameters from your network administrator. Attention: Use of incorrect network parameters can cause problems on the Ethernet network. The default name is gateway. If you choose a different name, it becomes the prompt displayed of the service terminal. Choosing a different name ca be useful if you have more than one SAN Data Gateway.

* User defined SAN Data Gateway name (optional)

If the SAN Data Gateway is not the same TCP/IP subnet as the server, assign the default network gateway address and/or route table entries. Attention: Save this configuration information for future reference.

- 9 Run the Ethernet cable from the NT serverto the network hub.
- 10 Run the Ethernet cable from the network hub where the SAN Data Gateway will be installed. Leave it unconnected for the service representative to install.

Give the information to the service representative during the SAN Data Gateway installation so that the parameters can be set from the SAN Data Gateway service port.

"Server in this context means the computer used for the StorWatch SAN Data Gateway Specialist server.

Note: Service representatives cannot install non-IBM software, hardware, or device drivers unless there is a previous maintenance contract in place for the equipment.

Service representative installation checklist

Table 4. Service representative installation steps

Service Representative Actions Step

- 1 Upon initial customer contact, acquire information for the SAN Data Gateway installation.
- 2 Unpack the SAN Data Gateway. Check the components against the ship group list.

Comments and References

Refer to Table 3 on page 13, step 8.

If any MES kits are included, follow the MES installation instructions before proceeding with the rest of this check list.

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Table 4. Step 3	Service representative installation steps (continued) Service Representative Actions If desktop, install four rubber feet (SAN Data Gateway supplied parts) If rack mount, install rack mounting (SAN Data Gateway supplied parts)	Comments and References Refer to Table 3 on page 13, Step 1. If desktop, go to "Desktop configuration" on page 18. If rack mount, go to "Rack mount configuration" on page 19.
4	Connect the power cord to the SAN Data Gateway	Go to "Connecting power" on page 22.
5	Connect the service terminal to the service port and start a terminal emulation session.	See "Connecting the service terminal" on page 67 for the required parameters.
6	Turn on the SAN Data Gateway and observe the startup messages on the service terminal.	Look for done executing startup message (see "Appendix E. Startup message reference" on page 113). Within one minute, the Ready LED should start flashing once per second. If the done executing startup message is not displayed or the Ready LED is not flashing as expected, go to "Start MAP" on page 27.
7	Issue the initializeBox command from the service terminal. After issuing this command the SAN Data Gateway restarts automatically.	See "Appendix B. Service port command reference" on page 71. Attention: This command erases all configuration information. It should be used only during initial SAN Data Gateway installation.
8	Look for the done executing startup message on the service terminal, then turn off the SAN Data Gateway.	
9	The SCSI target devices (such as the VSS and ESS, or tape subsystem) must be installed and verified before the SAN Data Gateway installation can continue.	
10	Connect the SCSI cables from the target devices to the SAN Data Gateway. Turn on the SCSI target devices.	Go to "Attaching SCSI devices" on page 20.
11	Turn on the SAN Data Gateway.	Within 1 minute, the Ready LED should start flashing once per second and the done executing startup message should be displayed on the service terminal
12	Issue the targets command from the service terminal.	See "Appendix B. Service port command reference" on page 71. If all attached SCSI targets are not shown, go to "SCSI MAP" on page 34.
13	 Configure the Ethernet port (host name, address, routes, enable ethernet, restart). Connect the customer's Ethernet cable from the network hub to the SAN Data Gateway. Observe the Ethernet link LED. 	 Configure the Ethernet port using information from Step 1 of this checklist. Go to "SAN Data Gateway network setup" on page 23. If the Ethernet link LED is not on, go to "Ethernet MAP" on page 47.

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<i>Table 4.</i> Step 14	 Service representative installation steps (continued) Service Representative Actions Tell the customer to power down the fibre channel hosts. Connect the fibre channel cables from the fibre channel host bus adapters to the SAN Data Gateway. Tell the customer to power up the fibre channel hosts. 	Comments and References If SAN Connection Status LED for the attached host(s) are not on, check the fibre channel cables. You might have to change the polarity of the fibre channel cables. If the problem persists, go to "Fibre channel MAP" on page 40.
15	 Issue the fcShow command from the service terminal to show the status of each fibre channel interface that is installed and connected. Issue the fcShowDevs command from the service terminal to show SCSI target devices that are connected as seen by the fibre channel interface. 	 See "Appendix B. Service port command reference" on page 71. 1. Look for FW State=03 (Ready) for each fibre channel interface. If FW State NOT=03, go to "Fibre channel MAP" on page 40. 2. Check that all SCSI target devices are seen by each fibre channel interface. If not, go to "SCSI MAP" on page 34.
16	Ask the customer to verify that all target devices are available to the host systems.	Use the appropriate host system utilities for disk and tape. If all devices are NOT available, ask the customer to restart the system and check again. If the problem persists, go to "Start MAP" on page 27.
17	Ask the customer to complete the Customer post-installation checklist.	In SAN configurations, two specific issues require understanding and attention. * Access Control * Save Configuration For more information on these issues, see the Understanding and maintaining SANs section in the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G0</i> 7.
18	End of the service representative installation process.	Complete the call with service code 20.

Note: Installation time is approximately 1-1/2 hours.

Customer post-installation checklist

The following actions are to be performed by the customer after the service representative has completed the installation.

Table 5 is for reference only, and is included here to give the service representative an understanding of what the customer does.

Step	Customer Action Co	omments and References
1	Install the StorWatch SAN Data Gateway Speci software. For an updated list of supported systems, see th http://www.ibm.com/storage/SANGateway Web For an updated version of the SAN Data Gatew Specialist software, see the http://www.ibm.com/storage/SANGateway Web	alist See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about installing the software. site. The designated system is used as the central point for monitoring and controlling SAN Data Gateway management and configuration. It is <i>not</i> connected site. to the SAN Data Gateway fibre channel interface.

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<i>Table 5.</i> Step 2	Customer post-installation steps (continued) Customer Action Comme Ensure that the designated system has access to the same Ethernet subnet as the SAN Data Gateway.	ents and References Consult with your network administrator.
3	Start up the StorWatch SAN Data Gateway Specialist server.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about starting the server.
4	 Start up the StorWatch SAN Data Gateway Specialist client: 1. Connect to the server. 2. Logon. 3. Add the new administrator account and password. 4. Log off and log on again, using the new administrator account. 	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about starting the client application. Connect using the name or IP address of the designated server system. See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about initial configuration.
5	From the client, connect to the desired SAN Data Gateway.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about the tools menu group, connecting to the SAN Data Gateway. If a connection is not successful, check the network parameters with the network administrator. If the problem persists, perform the process in "Ethernet MAP" on page 47.
6	Save your user/administrative setup.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about the file menu group, save setup.
7	Perform the following for each SAN Data Gateway (if necessary): * Update firmware * Restart	To download the latest available firmware, see the following Web site: http://www.ibm.com/storage/SANGateway See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about the controls menu group.
8	If you have more than one host system connected to the SAN Data Gateway, you might need to enable access control.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 G07</i> for information about access control.
9	At this time you <i>must</i> save your SAN Data Gateway configuration.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about saving the SAN Data Gateway configuration.
10	Become familiar with using the IBM StorWatch SAN Data Gateway Specialist.	See the <i>IBM Storage Area Network Data Gateway</i> <i>Installation and User's Guide, 2108 Model G07</i> for information about using the IBM StorWatch SAN Data Gateway Specialist application.

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Table 5.	Customer post-installation steps (continued)	
Step	Customer Action Co	mments and References
11	You must use the StorWatch SAN Data Gateway Specialist to monitor and maintain your storage area network. If a trap or event is reported by the StorWatch S Data Gateway Specialist, perform the following: 1. Check the reported event code against the following tables in the <i>IBM Storage Area</i> <i>Network Data Gateway Installation and User's</i> <i>Guide, 2108 Model G07.</i> * Event trap descriptions table	 See the IBM Storage Area Network Data Gateway Installation and User's Guide, 2108 Model G07 for information about remote service. AN
	* Heartbeat notification codes table	
	* Health check description table	
	2 Go to "Action reference table" on page 31 and	

2. Go to "Action reference table" on page 31 and perform the recommended action.

Note: It is highly recommended that you save your SAN Data Gateway configuration periodically. You *must* save your configuration if you make changes to access control or operating parameter settings.

Glossary

HBA. Host bus adapter

SCSI...Small Computer system interface

FC-AL...fibre channel arbitrated loop

WWN...world wide name, a unique 64 bit address assigned to each adapter (like a ethernet MAC address)

LUN...logical unit address

Target...a SCSI device address in the range of 0 - 15 for SCSI2

RPC...remote call procedure

GLM...gigabit link module

GBIC...gigabit interface connector

N-Port...node port, also known as a F-port or fabric port. A fibre channel port that has the capability to perform a fabric login

E-Port...a node port that is acting as a interswitch connection

G-Port...a node port that has not been assigned and can assume the role of a F-port or a E-port

F-Port...a fabric port or adapter that has the capability to login to a SAN fabric

NL-Port...a port or adapter that is capable of performing arbitrated loop functions and protocols but cannot execute a fabric login. Also known as a FL-port.

FL-Port...a fibre channel port that is only capable of performing arbitrated loop functions and protocols. Also known as a NL-port.

Public loop...a fibre channel loop that is defined in a switched environment whose nodes are accessible to all fabric attached nodes.

Private loop...a fibre channel loop that is defined on a fibre channel switch but is only accessible to loop members that are defined t o it and are part of a dedicated loop defined within that switch or hub.
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