# **System z Premier Executive Event**

# Enabling Business Innovation with Cloud Computing on System z

**Reed A. Mullen** System z Cloud Computing Initiative Leader IBM Systems and Technology Group





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**Discussion Topics** 

- Cloud computing basics and business value proposition
- Linux on System z and z196 the ideal cloud infrastructure
- System z cloud offerings
- Customer success stories
- A closer look at zEnterprise and cloud computing





C-level executives are seeking alternatives such as Cloud Computing to reduce costs, improve service, and manage risks

- Respond to uncertain change
- Innovate for competitive advantage
- Create strategic alignment







## What is Cloud Computing? U.S. National Institute of Standards and Technology:

"Cloud computing is a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources that can be rapidly provisioned and released with minimal management effort or service provider interaction."

#### **Characteristics**

- Resource pooling
- Broad network access
- Rapid elasticity
- Measured service
- On-demand self service

#### Service Models

- Software as a Service
- Platform as a Service
- Infrastructure as a Service

#### **Deployment Models**

- Private cloud
- Public cloud
- Hybrid cloud
- Community cloud

Read more at: http://csrc.nist.gov/groups/SNS/cloud-computing/index.html





# Cloud Computing...

## ... is a user experience and a business model

Cloud computing is an emerging style of computing in which applications, data, and IT resources are provided as services to users over the network.

## ... is an infrastructure management methodology

Cloud computing is a way of managing large numbers of highly virtualized resources such that, from a management perspective, they can be automatically aggregated to deliver services.







## **Cloud Service Models**





# There is a spectrum of deployment options for cloud computing

## **Private**

IT capabilities are provided "as a service," over an intranet, within the enterprise and behind the firewall

Public IT activities / functions are provided "as a service," over the Internet



Hybrid

Internal and external service delivery

methods are integrated





# Integrate a cloud computing deployment as part of the existing IT optimization strategy and roadmap



# Standardize and automate

- Standardize services
- Reduce deployment cycles
- Enable scalability
- Flexible delivery

- Consolidate
- Reduce infrastructure complexity
- Reduce staffing requirements
- Manage fewer things better
- Lower operational costs

- Remove physical
  - resource boundaries

    Increase hardware

    utilization

Virtualize

- Reduce hardware costs
- Simplify deployments

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## **Cloud Economics**





Flexibility

**IT Alignment** 

**Business** 



# Cloud computing services from IBM are delivering measurable results and addressing IT infrastructure challenges

<b>-</b>	IT attributes	From	То
zation	Server/storage utilization	10-20%	70-90%
rtuali	Test provisioning	Weeks	Minutes
on Vi	Change management	Months	Days/hours
dizati	Release management	Weeks	Minutes
Indar	Metering and billing	Fixed cost	Variable cost
n Sta	Service catalog ordering	Months	Days/hours
natio	Service access	Administered	Self service
Auto	Payback period for new services	Years	Months

Journey to cloud

SOURCE: Based on IBM and client experience.



## Clients Will Adopt Cloud Computing Based on Workload Affinity





# Why deploy clouds on larger, scale-up servers like System z?



### **Higher Utilization**

- Shared everything architecture
- Superior workload management
- Host large and small workloads



## **Increased Productivity**

- Efficient, rapid provisioning
- Superior life-cycle management
- Fast, easy technology refresh



## **More Efficient Data Center**

- Less power and cooling
- Less floor space
- Fewer parts to monitor



## Greater Reliability, Availability

- Hardware / hypervisor redundancy
- Decades of RAS innovation
- Capacity and Backup on Demand



## The IBM zEnterprise System: A New Dimension in Cloud Computing

zEnterprise offers a major leap in virtualization and scale, providing opportunities to gain the benefits of cloud computing **today**. Unlike competitors who offer restrictive cloud solutions, IBM stands alone in offering cloud solutions than span architectures with a proven management solution for visibility, control, and automation.



IBM zEnterprise System – Best-in-class Systems & Software Technologies A "System of Systems" that unifies IT for predictable service delivery



#### IBM zEnterprise 196 (z196)

- Optimized to host large-scale database, transaction, and mission-critical applications
- The most efficient platform for large-scale Linux consolidation
- Capable of massive scale-up
- New easy-to-use z/OS V1.12

#### zEnterprise Unified Resource Manager

- Unifies management of resources, extending IBM System z qualities of service end-to-end across workloads
- Provides platform, hardware and workload management

zEnterprise BladeCenter Extension (zBX)

- Selected IBM POWER7 blades and IBM System x Blades\* for tens of thousands of AIX and Linux applications
- High-performance optimizers and appliances to accelerate time to insight and reduce cost
- Dedicated high-performance private network

<sup>15 \*</sup> All statements regarding IBM future direction and intent are subject to change or withdrawal without notice, and represents goals and objectives only.

## IBM zEnterprise for IT Optimization, Consolidation, Cloud Computing Even Greater Savings, Operational Simplification, and System Reliability

- Consolidate even more with zEnterprise IFLs: up to 60% faster at 33% lower price
- Increase energy savings as you scale, up to 75%<sup>(1)</sup>
- Spend up to 70% less on acquisition costs <sup>(2)</sup> and boost staff productivity by up to 70% <sup>(3)</sup> compared to virtualized x86 alternatives
- Incorporate IBM Power and System z technologies for unparalleled levels of workload optimization
- Manage and govern the integrated environment to deliver superior business results at a lower cost



(1) Based on zEnterprise comparison to virtualized x86 alternative

(2) Based on three-year acquisition costs for large-scale, enterprise-class workloads

16 (3) Based on life-cycle management testing of large-scale virtual server environment conducted by IBM



# Driving Down the Cost of Linux and Increasing Customer Value

- Three-year TCA for z196 is less than half of a z10 for equivalent capacity
- Superior Virtualization
- Larger z196 processors can lead to fewer IFLs which:
  - Reduces software fees
  - Simplifies management
  - Reduces hardware costs
    - IFL and memory over 50%
    - Maintenance over 80%
- Able to scale while adding resources non-disruptively
  - Add more engines within book package
  - Better performance per watt







## The Most Efficient Platform for Large Scale Consolidation

## Linux on z196

- Lower acquisition costs of hardware and software vs distributed servers\*
- Less than \$1.00 per day per virtual server (TCA)\*
- Reduce floor space by up to 90% compared to distributed servers\*
- Reduce energy consumption by up to 80% compared to distributed servers\*

### Consolidate 40 Oracle server cores onto 2 Linux cores on zEnterprise



\* Distributed server comparison is based on IBM cost modeling of Linux on zEnterprise vs. alternative distributed servers. Given there are

multiple factors in this analysis such as utilization rates, application type, local pricing, etc., savings may vary by user.





## Linux on System z Technology Refreshes <u>Forklift Upgrades</u>: Fast, Easy, Upwardly Compatible





IBM System z10

IBM zEnterprise System

"One of the key advantages we see of running Linux on System z is as new generations of hardware technology are introduced, we're able to basically do a forklift upgrade – we don't have to re-certify applications as we have had to do on other platforms in the past."

- IT Manager, Delivery Industry Company





## Linux on System z Advantages As Seen by a Large Financial Services Company

- Test servers tend to multiply (one application can require 16 or more servers)
  - Unit testing
  - QA testing
  - Enterprise testing
  - Regression testing
  - Cluster testing
  - Middleware and Operating System version testing
- Reliable common driver code for all virtual servers
- HW platform changes / upgrades are all possible without major disruption to Linux
- Every virtual server benefits from hardware upgrades, technology refreshes, and hardware currency – no waiting for the 3-to-4-year upgrade cycle
- No cables!
- No flaky memory cards, no NIC mismatches, no CPU failures
- Real hardware multi-pathing
- Significant power / floor space / cooling savings
- Decommissioned virtual server resources are returned to the shared pool of system resources and reused (vs. spending about \$800 to dispose of an old physical server)



# Automobile Services Company Selects IBM System z, Linux and WebSphere as New Strategic Direction for Enterprise Middleware

#### **Business challenge:**

Client relied on a Microsoft .net infrastructure running on HP blades to connect its various systems. Ad-hoc functionality and non-standard interfaces created support and scalability challenges that made the company less agile in responding to business requirements and new opportunities.

#### Solution:

A new project offering in-car communication services prompted the company to pursue an IBM WebSphere SOA-based enterprise standard for middleware running on Linux on System z. The System z solution significantly outperformed a Microsoft / HP alternative.

#### **Benefits:**

- IBM solution gives the client a more flexible middleware infrastructure to support innovative new solutions
- Increased responsiveness allows client to bring new offerings to the marketplace sooner rather than later
- Client is in a better position to differentiate itself from competitors

The client cited value, performance, and robustness as the primary reasons for selecting the IBM solution.

#### **Solution components:**

- IBM System z
- Linux on System z
- IBM Tivoli Composite Application Manager
- IBM Tivoli OMEGAMON
- IBM WebSphere Process Server
- IBM WebSphere Service Registry and Repository
- IBM WebSphere Modeler



# Smarter Virtualization with IBM System z and z/VM

### Do more with less

- Consolidate more servers, more networks, more applications, and more data in a single machine with Linux and z/VM
- Achieve nearly 100% utilization of system resources nearly 100% of the time
- Enjoy the highest levels of resource sharing, I/O bandwidth, system availability, and staff productivity
- Reduce costs on a bigger scale
  - Consume less power and floor space
  - Save on software license fees
  - Minimize hardware needed for business continuance and disaster recovery
- Manage growth and complexity
  - Exploit extensive z/VM facilities for life cycle management: provisioning, monitoring, workload mgmt, capacity planning, security, charge back, patching, backup, recovery, more...
  - Add hardware resources to an already-running system without disruption – the epitome of Dynamic Infrastructure
  - Consolidation on a <u>scale up</u> machine like System z means fewer cables and fewer components to impede growth





## z/VM Statements of Direction Clustered Hypervisor Support and Guest Mobility Overview of Planned New Function

- Clients can cluster up to four z/VM systems in a Single System Image (SSI)
- Provides a set of shared resources that can be used by both z/VM and hosted virtual machines, with full awareness of sharing by the clustered z/VM systems – be they on the same and/or different z10 servers
  - Directory, minidisks, spool files, Virtual Switch MAC addresses
- Helps simplify systems management for a multi-z/VM environment
  - Single user directory
  - Cluster management from any system
    - Apply maintenance to all systems in the cluster from one location
    - Issue commands from one system to operate on another
  - Built-in cross-system capabilities
  - Service consolidation: run one copy of service virtual machines for the cluster
  - Resource coordination and protection: network and disks
- Dynamically move Linux guests from one z/VM system to another in the cluster via Live Guest Relocation
  - Helps reduce planned outages; enhances workload management
  - With z/VM: dynamically move work to available resources **and** dynamically move resources to work







#### Creating z/VM virtual servers using the zEnterprise Unified Resource Manager







## Creating z/VM virtual servers using the zEnterprise Unified Resource Manager

🥹 EnsHMC1: New Virtual Server - Mozilla Firefox 📃 🗖 🔀			
m http://9.60.14.210:8080/hmc/content?taskId=71&refresh=138			
New Virtual Server - R32:VM			
<ul> <li>✓ Welcome</li> <li>→ Enter Name</li> <li>Assign Processors</li> <li>Specify Memory</li> <li>Add Network</li> <li>Add Storage</li> <li>Specify Options</li> <li>Select Workloads</li> <li>Performance Management</li> <li>Summary</li> </ul>	Enter Name Enter in a name and Hypervisor name Hypervisor type: Name: Description:	description for the virtual server. VM Image * BuyerVM ZVM Virtual Server	
		Configuration task panel	
<back next=""> Finish Cancel Help</back>			



## Workload Management with Unified Resource Manager Policy-based Resource Sharing that Aligns IT Assets with Business Priorities

- A Workload is a grouping mechanism and management view of virtual servers supporting a business application
- It provides the context within which associated platform resources are presented, monitored, reported, and managed
- A Performance Policy is associated with a Workload
- Unified Resource Manager will dynamically adjust CPU settings to achieve performance policy compliance
- Workloads can span LPARs, blades, and even zEnterprise systems (up to eight)





## Database-as-a-Service and Multi-tenancy with DB2 on z/OS

- Multi-tenancy: multiple companies or users using the same software with a level of isolation
  - Tenants are companies or users that would have historically installed and used a single instance of software solely for their own use
  - Multi-tenancy allows companies/users to use the same software with a level of isolation
- Multi-tenancy can further reduce hardware and maintenance costs of DBaaS
- Analogous to users running various applications on the same operating system
  - The point is to share management and hardware costs among a number of tenants
  - Tenants, like the distinct users on an operating system require a level isolation







## IBM Systems Director VMControl *Proactively Manage the Virtual Environment*



- Discover and manage heterogeneous image repositories
- Import, capture and catalog new images from existing systems
- Simplified virtual image deployment and customization
- Dynamically provision virtual server, storage and network resource
- Leveraging OVF open standard packaging for interoperability



## Deploying a Virtual Server Image with VMControl

- The server image meta-data is used to create a virtual container, allocating the required platform resources
- Storage is dynamically allocated and attached to the virtual server – other data disks are attached
- The virtual server is dynamically attached to the appropriate networks and VLANs
- The virtual server is started from the bootable disk image and customized as part of its initial boot









# IBM System z Cloud Computing Solutions



... a cloud computing foundation solution that can be customized by the client for a wide range of cloud workloads ... a cloud computing solution for the delivery of business intelligence & analytics optimized for the large enterprise client



## IBM System z Offerings for Large Scale Consolidation

### **The Enterprise Linux Server**

A dedicated IBM zEnterprise or System z10 server for large-scale Linux workloads

## System z Solution Edition for Enterprise Linux

Additional capacity on an installed IBM zEnterprise or System z10 server for large Linux workloads

#### Offerings include

- System z IFL specialty processors, memory, and I/O connectivity
- Hardware maintenance for three to five years
- z/VM virtualization software package with three to five years of subscription and support

#### Supported with promotions from Linux Development partners Novell and Red Hat

### Very competitive pricing

- Competitive TCA with scalable Linux and UNIX alternatives
- Total Cost of Ownership and Qualities of Service that blow away the competition
- Price / performance improves as you grow your environment
- Able to host thousands of servers in a single system
- Pricing starting at under \$1,000 per virtual server for 3 years for very large consolidations<sup>(1)</sup>

#### More Solution Editions include: SAP, Business Resiliency, Security, WebSphere, Application Development, Chordiant, ACI, Data Warehousing, **and Cloud**





# IBM System z Solution Edition for Cloud Computing

Creates		That delivers	
Solution Edition for Cloud Computing	An infrastructure solution for cloud computing built on Tivoli & System z	The framework to migrate workloads for rapid adoption of cloud computing benefits	

## The solution components...



#### **IBM Services**

- Phase 1: Create cloud computing use cases within the enterprise
- Phase 2: Implement the service automation and management tooling to support cloud workloads
- Phase 3: Educate the client on cloud computing for on-going success and provide a sample workload

Learn more at: http://www.ibm.com/systems/z/solutions/editions/cloud/index.html



## IBM Tivoli Service Automation Manager Aggregated capabilities for managing your cloud environment

- Built on the IBM Service Management Platform to manage the life cycle of virtual images
- Reduces complexity by orchestrating technology, processes, people and data to provide cloud computing services and service management of cloud computing
- Provides rapid provisioning of physical and virtual resources into a highly secured environment



No other vendor provides one solution for consistent provisioning, security, or monitoring across mainframe, UNIX, and x86 platforms



## IBM Tivoli Service Automation Manager Giving Clients Visibility, Control, and Automation of Linux on System z

Tivoli.       Service Automation Manager         Welcome TSAM CloudAdmin       About         Help       Logout				
ি		Search My Requests		
Home	Register Image       Image (Image In the Image Library).         Register a new server image in the Image Library.	Resolved (15)       Failed (1)       Total (16)         Recent Activity       Register Image SLES10 with mediawiki on system z       Resolved         Register Image SLES10 with eyeOS on system z       Resolved       Resolved         Register Image SLES10 with eyeOS on system z       Failed       Failed		
4	General     Images       *Name of V       SLES10 w       Y Find	Web Replay     Bulletins: (0)     Resolved     Resolved     Manage Requests      Run Workflow		
	Description     List     Image     Variables     Provisioning Workflows     Credentials       SLES10 wi     M Advanced Search v     Save Query v     Pookmarks			
	*Resource Images   → Filter > ∰   □   → →   → 1 - 5 of 5 → System z Image Description	Provisioning Workflow Cloud_Discover_zVM Logical Management Operation		
	*Discovered SLES10 GI SLES10 GI SLES10 SP2 with wordpress	Workflow Parameters   > Filter > A   =   + +   + 1 - 2 of 2 - C Download   ?   = rvers		
	SLES10 GM O SLES10 with mediawiki on system z	MapServeName N MAPSRV16		
	RHEL GM OS ( SLES10 SP2 with opensource apps	PoolName N LXDASD		
	*Number of RHEL 5.4 dedicated disks	Parameter value Hide Encrypted Input? ✓		
	*Amount of	Data Model Object Finder		
	*Amount of Memory (in GBs) 1.000	Scheduling Cheduled: Now Schedule		
-	OK Cancel	Run Cancel		

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## Architecture Overview of Solution Edition for Cloud Computing



- Management LPAR provides rapid provisioning / de-provisioning and services lifecycle management
- Workload LPAR supports the customer-defined cloud images
  - Linux and z/OS running on z/VM
  - A sample workload is provided by eyeOS (web-based desktop)

### Available now!

- WebSphere Cloudburst appliance can be used for rapid provisioning of best practice WebSphere workloads onto System z
- IBM Director with VMControl provides a consistent crossplatform approach to cloud

The System z Solution Edition for Cloud Computing can be used to build test and compute clouds, and also provide a foundation for software services in the cloud



## National Business Center Slashes Costs by Creating Strategic Enterprise Cloud Platform on IBM System z Efficient Data Centers Prove to be a Competitive Advantage

#### **Business challenge:**

Despite being part of the Department of the Interior, the National Business Center (NBC) does not receive governmental funding, and relies on competitive bids to operate. It needed to be able to offer the best service while keeping a sharp eye on costs to succeed.

#### **Solution:**

Implemented IBM System z mainframes running Linux and IBM WebSphere SOA. A range of IBM Tivoli products help manage mainframe virtualization, provisioning, and balancing workload.

#### **Benefits:**

- NBC can experience greater efficiency thanks to higher utilization, better integration, and simplified management than it could realize if using a distributed computing architecture
- System z maximizes ROI by operating at 80-to-100% utilization compared to the 10-to-20% average of distributed servers
- Offers customers solid and secure service, ensuring maximum satisfaction
- Takes advantage of System z virtualization capabilities to optimize resource provisioning and workload balancing

"System z is our enterprise server of choice due to clear advantages in cost-of-acquisition and operation – these savings are vitally important to us as they ensure NBC remains competitive in bidding situations."

— Doug Bourgeois, Director, National Business Center

#### **Solution components:**

 IBM System z and z/VM, WebSphere SOA, Linux, and IBM Tivoli management products



## Universita di Bari

## **Innovative Cloud Solutions**

#### Wine Market

Support for 60 wineries to determine demand and get best market price

#### Fish Market

### MoniCA

Electronic fish auction for fishermen while on boats

Solution Edition for

**Cloud Computing** 

Logistics solution tracks and collects data real time

## **BENEFITS to Clients**

Cloud computing allows multiple organizations to tap into heavy-duty computing power at minimal cost.

It lowers the barrier for local businesses to benefit from this technology.

DO MORO

Solve community challenges



Universita di Bari, established in 1924, is developing cloud-based solutions for a consortium of companies and universities from five regions of southern Italy.

37 Press release: http://www-03.ibm.com/press/us/en/pressrelease/32051.wss





## IBM Smart Analytics Cloud for System z

	Creates	That delivers
Smart Analytics Cloud	A private cloud within the enterprise	A solution for delivering business intelligence to the entire organization

### The solution components...



#### IBM Software

#### **IBM Services**

- Phase 1: Create awareness of, a strategy for, and a governance foundation for BI across the organization
- Phase 2: Preparation for the Smart Analytics Cloud
- Phase 3: Install the base cloud, integrate into the



corporate enterprise, and test the cloud use cases

 Phase 4: Educate the enterprise for on-going success with the Smart Analytics Cloud

Learn more at: http://www.ibm.com/systems/z/solutions/cloud/smart.html



## Smart Analytics Cloud for Large Enterprises



This offering transforms the delivery of business intelligence into a service that is readily available and affordable to corporate users across and beyond the enterprise



## Smart Analytics Cloud in the IBM Corporation



Our commitment to informed decision making led us to consider private cloud delivery of Cognos via System *z*, which is the enabling foundation that makes possible **more than \$20M savings over 5 years**.

- IBM CIO Office

# *"What IBM has done is come up with a perfect application for a private cloud."*

– John Webster, CNET, Nov. 18, 2009

- Blue Insight: IBM's deployment is the world's largest private cloud computing environment for business intelligence and analytics that will empower IBMers from around the world with information and business insight to make smarter decisions – no matter where the data resides
- IBM Smart Analytics Cloud: a services based solution offering to enable large enterprise clients to build their own private cloud environment with easily consumable business intelligence services, system and software

#### IBM Blue Insight results:

- Consolidating 20+ multi-product, departmental BI deployments to Cognos 8 BI on System z
- Realizing value from 60+ data sources across IBM representing more than 1 PB of data
- Deploying private cloud self service to support 200,000+ named users across our global workforce (120K by mid-year 2010, expanding to 200K by 2011)
- 56% cost savings per user (grows with volume)
  - \$7,775,767 Infrastructure cost savings realized with z10 technology
  - \$2,558,525 Business Intelligence Competency Center (BICC) cost savings
- Elasticity in a shared server model supporting SLAs for diverse tenants; speed to value and reduced capital spend (26 weeks to 2 weeks)





## Putting zEnterprise System to the task Use the smarter solution to improve your application design



withdrawal without notice, and represents goals and objectives only.



## zEnterprise hardware management and platform management ...





## ... value made possible by the Unified Resource Manager





## Workload Optimization with Operational Certainty and Efficiency Using zEnterprise for "Best Fit" Cloud Computing

Tivoli. software	Integrated Service Management for System a	
Information Management WebSphere. software	Cross-System Software and Applications	Lotus. software Rational. software
Platform Management with zEnterprise Unified Resource Manager		
Reduced Cost Re	Business Value: duce Cost, Improve Service, Manage	Risk Optimized Business

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# IBM Service Management on System z Delivers Value on the Innovation of zEnterprise



- Consolidated view of the IT infrastructure
- Asset optimization



Security Remains Top Concern for Cloud Adoption

**80%** Of enterprises consider security the #1 inhibitor to cloud adoptions

**48%** Of enterprises are concerned about the reliability of clouds

**33%** 

Of respondents are concerned with cloud interfering with their ability to comply with regulations



Source: "Driving Profitable Growth Through Cloud Computing", IBM Study conducted by Oliver Wyman



## Top Challenges in Moving to a Public or Private Cloud

Q: What do you see as the top 2 challenges in moving to a public/private cloud?



Source: IDC's "Data Center and Cloud Computing Survey", January 2010

# Securing Your Cloud with IBM Tivoli Security for zEnterprise

- Enforce security policy compliance and reduce security vulnerabilities
- Centrally manage and protect access to applications, business services, infrastructure, and data
- Leverage the mainframe as your Enterprise Security Hub for cross-platform security

Tivoli zSecure suite and Tivoli Security Management for z/OS
 Cost-effective security administration, security policy enforcement, automated auditing and compliance to detect threats and reduce risk

#### **NEW!** Tivoli zSecure Manager for RACF z/VM

- Mainframe audit solution for the enterprise security hub for analysis and reporting
- Mainframe administration enables efficient and effective RACF administration

#### **Tivoli Federated Identity Manager**

- Secure information sharing with federated SSO and a security token service
- New-user self enrollment capabilities

### **NEW!** Tivoli Access Manager Family

- Data-level entitlement management and enforcement
- B2C enrollment and proxy standards
- Federation standards for on- and off-premise









## Multi-System Cloud Management on IBM zEnterprise The Big Picture Going Forward



- Enables optimal workload placement in a multisystem cloud infrastructure: spend less and deliver higher qualities of service
- Allows clients to manage all the hypervisors in a zEnterprise system with consistency
- Extends same management capabilities to Power and System x servers elsewhere in the enterprise







The IBM zEnterprise System: Now extending System z cost savings and value to a new dimension

- Designed to meet the need of today's heterogeneous data centers
- Enables a mixed set of workloads to be deployed on best fit technologies
- Delivers lower acquisition and operating costs than a one size fits all approach
- Reduces risk by extending the reach of System z qualities of service
- Improves service through tighter integration for multi-tier workloads

