

The Gold Standard for Enterprise Computing

Mainframe Skills – The Myth and the Reality



There's a perception of a mainframe skills shortage...

- ... which might discourage companies from deploying new workload on the platform
- ... or lead others to consider moving off the mainframe altogether



...Let's looks at the facts and try to understand the real picture

IBM. Ö

See IBM Redbooks Point of View: "Mainframe Modernization and Skills: The Myth and the Reality"

http://www.redbooks.ibm.com/abstracts/redp5115.html?Open

Mainframe Modernization and Skills: The Myth and the Reality

An IBM Redbooks Point-of-View publication

By Emily Farmer, Senior Software Engineer, and Michael Casile, Senior Software Engineer

Highlights

- Defying predictions, the IBM mainframe is not only alive today, running much of the world's business, but its usage continues to grow. So to prepare for future resource needs, mainframe customers must adopt plans to onboard the new developers and administrators that will be needed in the future.
- Attracting qualified talent to work on mainframes is not the challenge some might think. IBM has developed a wealth of modern, GUI-based mainframe tools, making the platform more interesting to a new generation and, just as important, more comfortable for those now working in distributed environments who are thinking of making a switch.
- IBM is investing heavily in training a new supply of mainframe resources. More than 360 companies are participating in these initiatives, with some 68,000 people, and counting, trained to date.



Is the mainframe a modern platform?

In April 2014, IBM® celebrated the 50th anniversary of the first mainframe computer, the System/360 (see Figure 1). Growth over that time has been such that today, much of the world's business runs on IBM mainframes, including 97 of the world's top 100 banks¹. Yet perhaps because it has been around as long as it has, the mainframe is seen by some as not modern enough for today's demands.

Many in business still assume that the only interface to mainframes is through the traditional *green screen*, that administration is cumbersome and difficult, and that the only people with the skills to administer and develop applications on mainframes are those who grew up with the platform, that is, post-World War II baby boomers. As these boomers approach retirement, some business leaders fear an impending skills shortage, and distributed server vendors have been known to use this fear to promote migrating off the mainframe to more "modern" platforms. A 2011 ComputerWorld study² even found that some younger IT professionals were reluctant to focus on the mainframe, seeing it as a stagnant environment.





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Three things to keep in mind



Numerous indicators show mainframe usage continuing to grow for the foreseeable future



IBM has made considerable investment in intuitive, GUI-based tools for mainframe administration and development



IBM continues to invest heavily in development of mainframe skills for the next generation



Mainframe usage is growing and is projected to continue

Finally, despite regular declarations that "the mainframe is dead," the research shows this has never been further from the truth. In reality, the mainframe is working harder than ever. Almost two-thirds of **respondents (62 percent)** are now using mainframe applications, which were initially designed to perform back-end functions, to now support **external-facing services**, such as e-commerce (chart 9). This is putting added pressure on the mainframe and, in turn, increasing MIPS. This is evidenced by the fact that 68 percent of respondents believe that the **increase in mobile applications is driving higher MIPS** usage (chart 10).

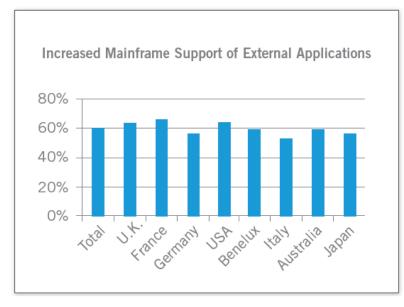


Chart 9: 62 percent of companies are using their mainframes to support external applications, such as online banking.

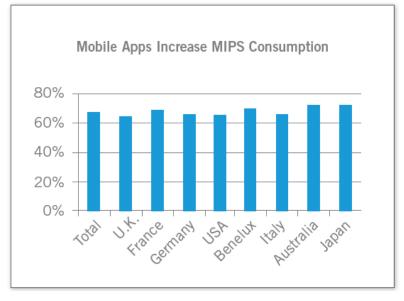
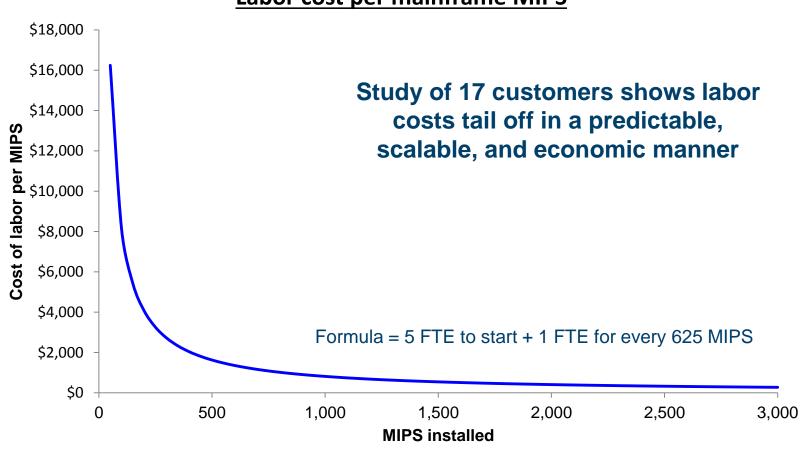


Chart 10: 68 percent of respondents believe that the increase in mobile applications is driving higher MIPS usage.

Compuware commissioned Vanson Bourne to study the impact of new IT trends and models. In September 2012, the independent research firm interviewed 520 CIOs from large enterprises across a range of industries in the U.S., Europe & Asia.



Eagle studies validate that adding workload to mainframes *reduces* labor cost per unit of work



Labor cost per mainframe MIPS

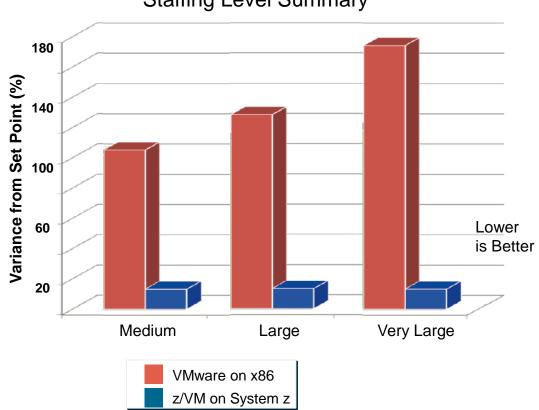
Source: IBM Eagle Team

IBM. Ö

Independent analysis shows that mainframe administration requirements are typically less than for distributed platforms

Staffing levels required to maintain a "gold standard":

- Normalized to VMWare
 in Medium sized environment
- Staffing levels for z/VM was as much as 13x smaller

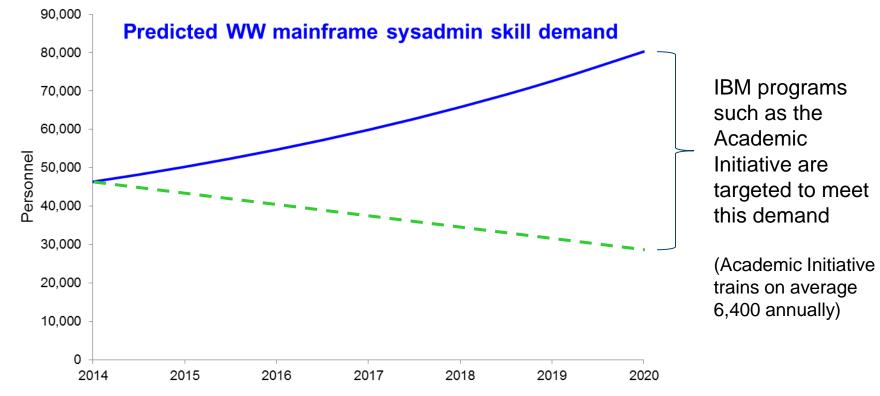


Staffing Level Summary

8

Estimation of the potential mainframe skills demand over the next six years

- IBM CPO projects 37,200 additional mainframe positions needed WW by 2020 Projection based on mainframe MIPS growth from 2005-2013
- Some number of today's personnel will retire by 2020, increasing that demand

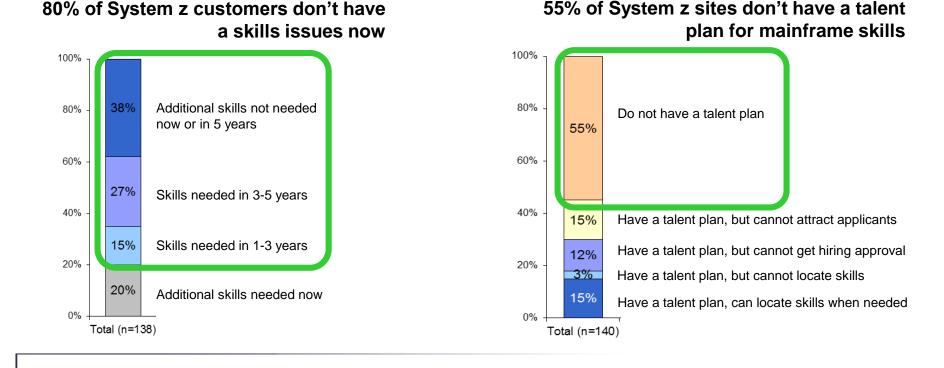


05. Mainframe skills - The myth and the reality





Most companies say they are OK now, but many need a talent replenishment plan



"Right now, it's pretty easy to hire programmers, and if they understand Java I can bring them back to procedural languages like Cobol,"

- David Brown, managing director of BNY Mellon's IT transformation group**

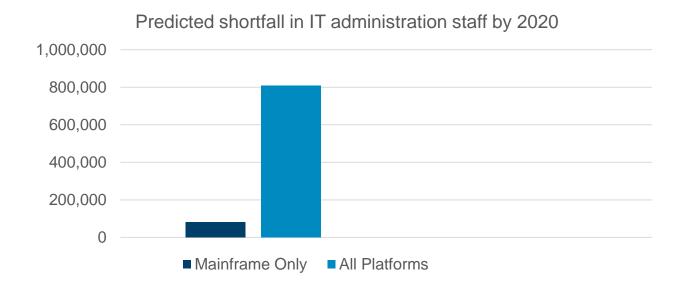
Source: IBM's 2013 System z Tracker

**http://www.computerworld.com/s/article/9225099/Cobol_brain_drain_Survey_results?taxonomyId=154&pageNumber=1

05. Mainframe skills - The myth and the reality



The shortage of mainframe skills projected is only about 10% of a greater problem...



 US government predicts that approximately 810,000 new and replacement administrative personnel will be needed across all platforms by 2020

...the requirements for development of an aggressive talent plan should cover all platforms within the data center, and not just the mainframe

Source: US Bureau of Labor Statistics (2013 Occupational Outlook, March 2013); IBM CPO



Don't panic — do plan

- mainframes are still a critical technology
 - Especially as back-end servers for mobile computing
 - Critical assets require resource planning
 - Enterprise computing is a different mind-set
- Mainframers often stay in their job their whole career
 - Baby-boomers retiring exacerbates the skills challenge
 - Many learned on the job often without ANY formal technology-training
 - 10,000 hour rule-of-thumb \rightarrow on-the-job learning can take 3-5 years
- Get good people
 - Be careful with skill specification
 - Cross-train existing technologists
 - Learn the business first
 - Hire in cohorts
- Modernize your tools and processes....





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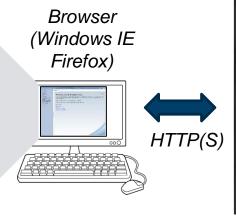
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Today, mainframe system administrators use the latest workstation-based tools

IBM z/OS Management Facility (z/OSMF) - a modern, browser-based console for management of day-to-day operations and administration

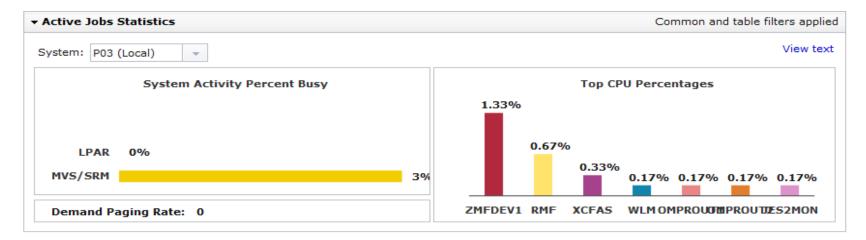
- Maximizes productivity of a diversified workforce
 - Simplification of tasks
 - Enhanced collaboration
 - Reduced learning curve
- Role-based, scenario-based
- Integrates with other tools







Z/OSMF (Jobs and Resources -> SDSF section)



Active Jobs

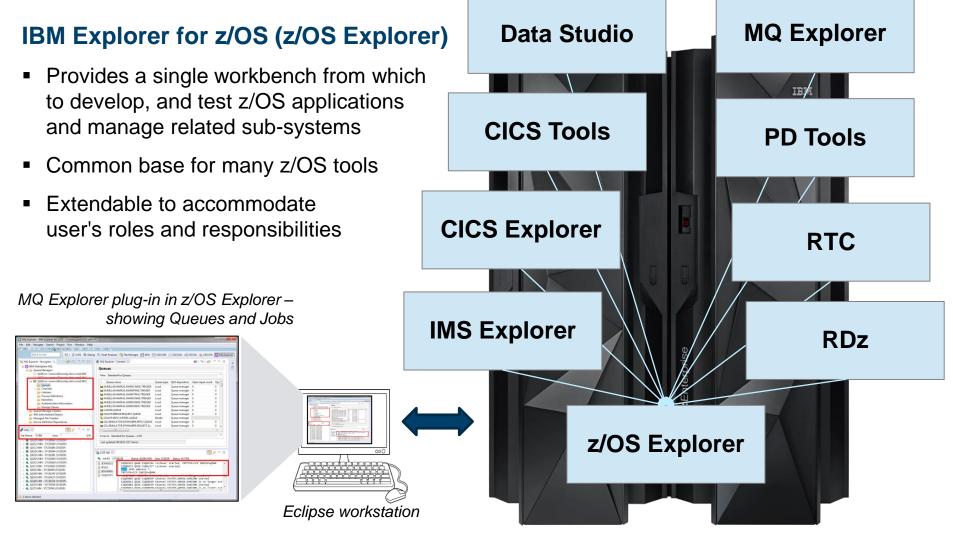
Common Filters

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z/OS administrators work from an Eclipse-based integration platform





Business Connexion, Ltd. (South Africa) – Services company simplifies its IT to better meet customer requirements

A committed CICS service provider looking to continue delivering strong value proposition

Business challenge:

- · Customers consistently requesting "more for less"
- · Required easier-to-use interfaces into its CICS systems

Solution:

- Reinvented their IT with the CICS Explorer, CICSPlex System Manager (CPSM), Events Processing and ATOM feeds features
- Enhanced CICS resources to populate a business operations dashboard highlights all the CICS events in the system

Benefits:

- Made system administration more intuitive and user friendly
- Provides greater control and monitoring, helping customers better react to situations

"The CICS Explorer is a nonchargeable Eclipse based tool that provides our clients views of their resource state and information across multiple CICS Systems - it's simple to deploy and simple to use and should make it easier for our new staff to become competent on our CICS systems more quickly"

- Rob Loyd, data center services manager

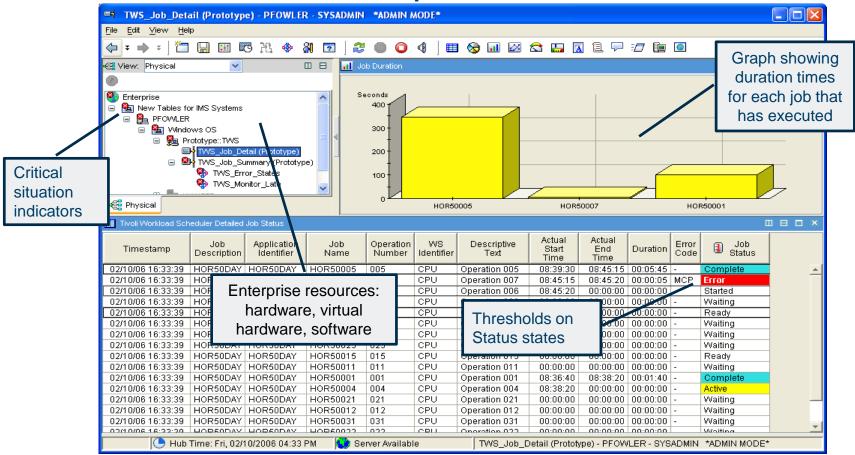


Creating value together



An entire enterprise can be efficiently managed with intuitive, GUI-based capability

Tivoli Enterprise Portal



(Tivoli Enterprise Portal was used in the demos in modules 1 and 4)



COBOL continues to be alive and well!

Is Cobol being used in your organization to develop new business applications?

165. 00 /0	
No: 44%	
Don't know: 3%	
Base: 131 IT professionals	

Vec: 53%

To what extent do your organization or systems use these programming languages?					
Language name	A lot	A little	None		
Cobol	48%	16%	37%		
JavaScript	41%	41%	19%		
Java	39%	40%	22%		
C#	26%	25%	50%		
VB.net	25%	38%	38%		
Visual Basic	22%	49%	30%		
Base: 202 IT professionals. Percentages may not add up to 100 because of rounding.					

See "Leaving the Myth business to the ancient Greeks and Romans: COBOL is dead ... seriously?" (http://get.syr.edu/news_alt.aspx)

http://www.computerworld.com/s/article/9225099/Cobol_brain_drain_Survey_results?taxonomyId=154&pageNumber=1



Languages should be selected using "fit-for-purpose"

Use COBOL for:

- Building mission critical applications in the business logic and data management layers
- ✓ Where records are processed and calculated
- ☑ Where performance is important in delivering high service levels
 - Sub-second response time is needed
- ✓ Where programmers must learn a language quickly, and the resulting code needs to be readable by non-programmers

Don't use COBOL for:

The presentation layer where chasing a mouse around a screen is required Compared to more modern programming languages such as Visual Basic, C#, C++ and Java, how does Cobol rate for these characteristics:

Function	Much better/ Somewhat better	About the same	Worse/ Much worse
Batch processing	82%	12%	4%
Transaction processing	65%	24%	9%
Handling business-oriented features	55%	21%	19%
Run-time efficiency	54%	33%	8%
Security	39%	38%	15%
Reporting	45%	37%	17%
Development cost	39%	32%	17%
Maintenance cost	43%	29%	18%
Ability to hire programmers	13%	25%	55%
Agility	15%	33%	45%
Base: 131 IT professionals			

From: http://get.syr.edu/news_alt.aspx?recid=269

http://www.computerworld.com/s/article/9225099/Cobol_brain_drain_Survey_results?taxonomyId=154&pageNumber=2

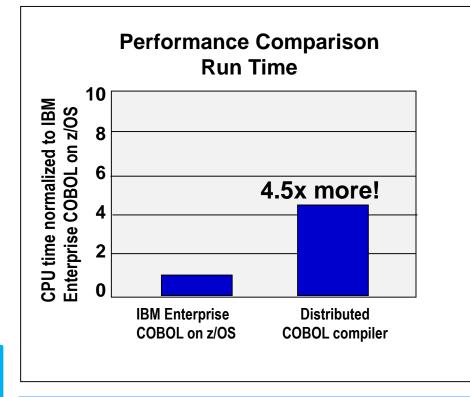
IBM. Ö

Jettisoning CICS/COBOL can be problematic, risky and expensive

- Moving applications off the mainframe with a distributed compiler can lead to significant performance issues
- HP (a major rehosting competitor) estimates that 20% of COBOL lines will need to be rewritten when rehosting

"COBOL and the mainframe run well together, and that's where I want to keep it."

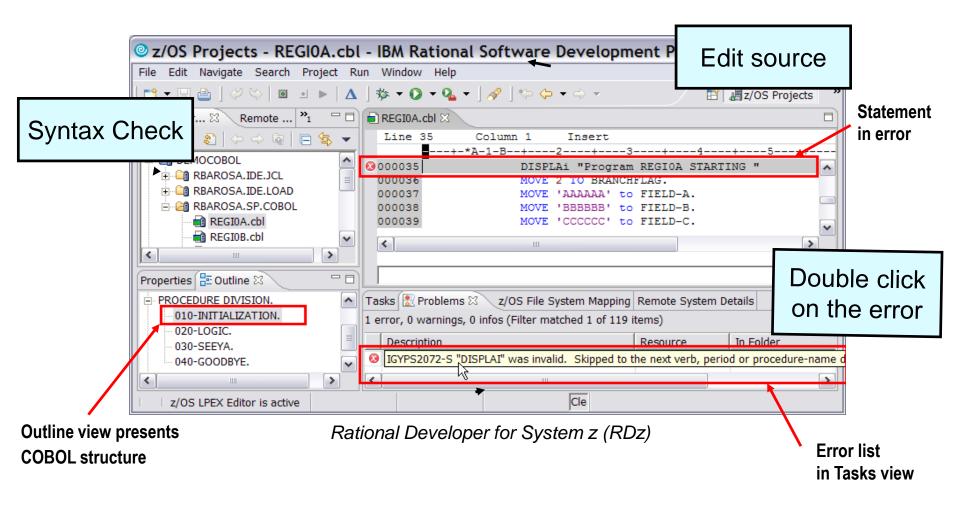
> David Brown managing director of the IT transformation group at BNY Mellon



"Millions of users unknowingly activate CICS every day, and if it were to disappear the world economy would grind to a halt." *Phil Manchester, Personal Computer Magazine*



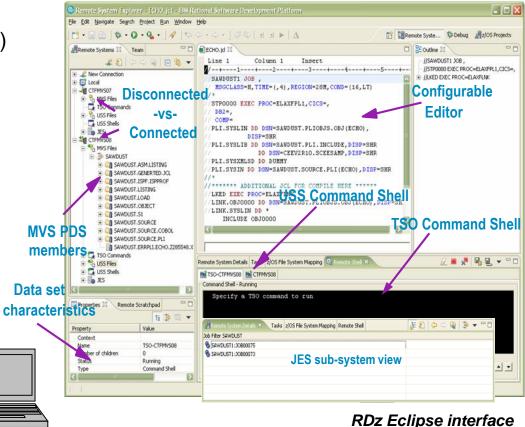
Today, COBOL application development is simplified using Eclipse-based graphical editing tools



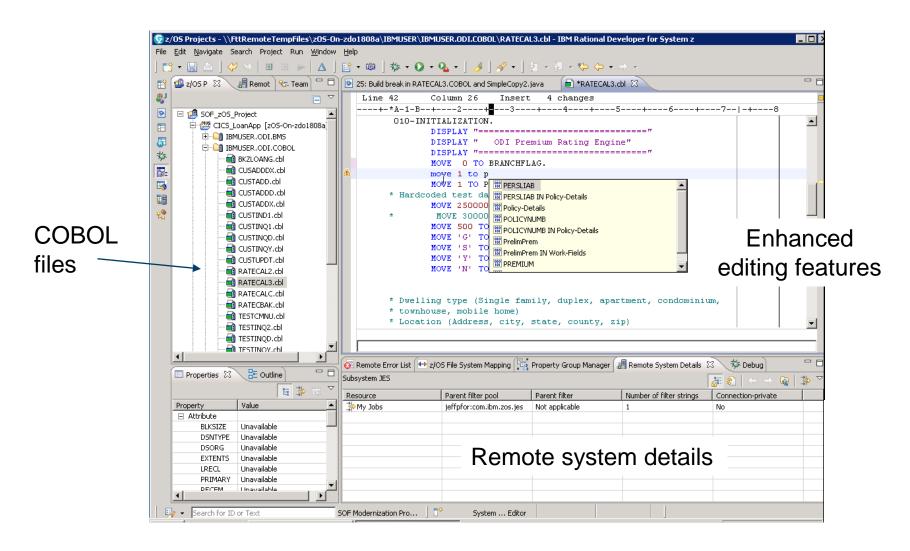


Rational Developer for System z is a single, rich, integrated interface for all zEnterprise development

- Supports all mainframe languages (COBOL, PL/I, C/C++, ASM, Java, etc.) and runtimes (CICS, IMS, Batch, USS, DB2, WAS, etc.)
- Fully supports development and reuse of all mainframe assets
- Connected and disconnected modes
 - Connect to z/OS for debug, job generation, etc.
 - Disconnect and reduce mainframe MIPS usage and costs
- Includes Web Services and JSON wrappers



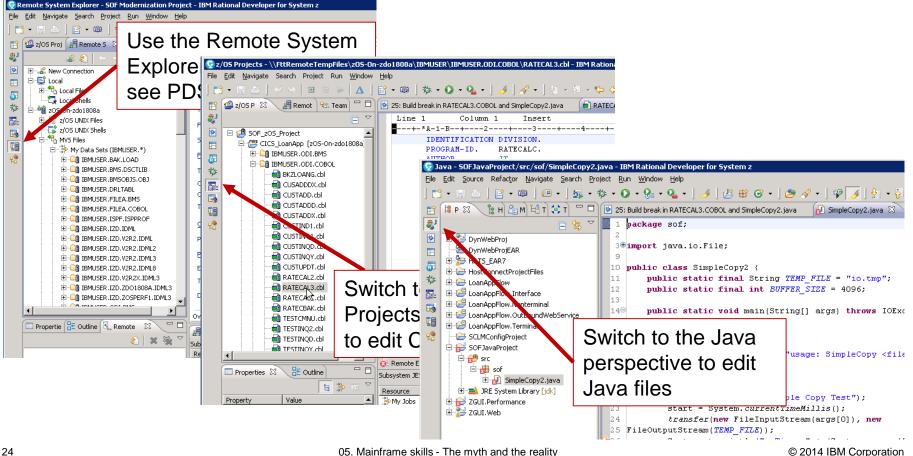
DEMO: COBOL development using state-of-the-art Eclipse-based tools





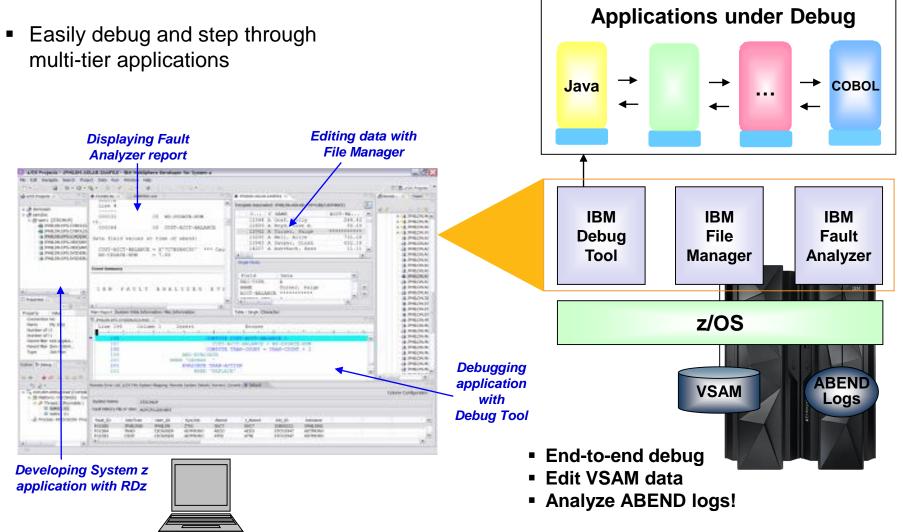
Grow and enhance the skills set of development teams through use of multi-faceted, integrated tools

- Features in RDz enable cross-fertilization of development skills
- RDz makes it easy for Java developers to also contribute to COBOL applications



IBM. Ö

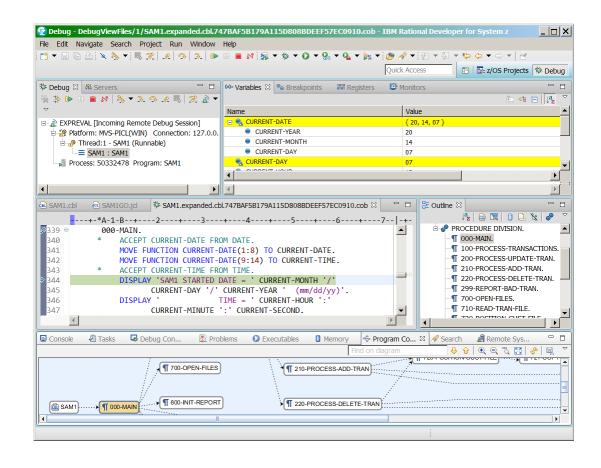
Mainframe Problem Determination Tools (PDT) are integrated into the workstation development environment





DEMO: New RDz v9.1 Integrated Debugger

- Leverages the workstation CPU with smaller mainframe footprint
- Has tighter integration with other views
- Multi-language support
- New breakpoints types can be saved across debugging sessions
- View memory in different formats
- Watch complex variables and see all occurrences of a variable in the code
- New Code Coverage analysis to see what's executed and what's not





Businesses reap the benefits of modernizing with RDz

UBS

By implementing IBM Rational Developer for System z software, UBS produced better quality code that led to fewer deployments into test environments. UBS also gained standard interfaces that allowed them to follow a DevOps strategy toward continuous testing.



By implementing an array of IBM Rational software (including RDz, Enterprise COBOL, and Enterprise PL/1), Citigroup significantly raised developer productivity – and can now plan, budget and forecast in a much more efficient way.

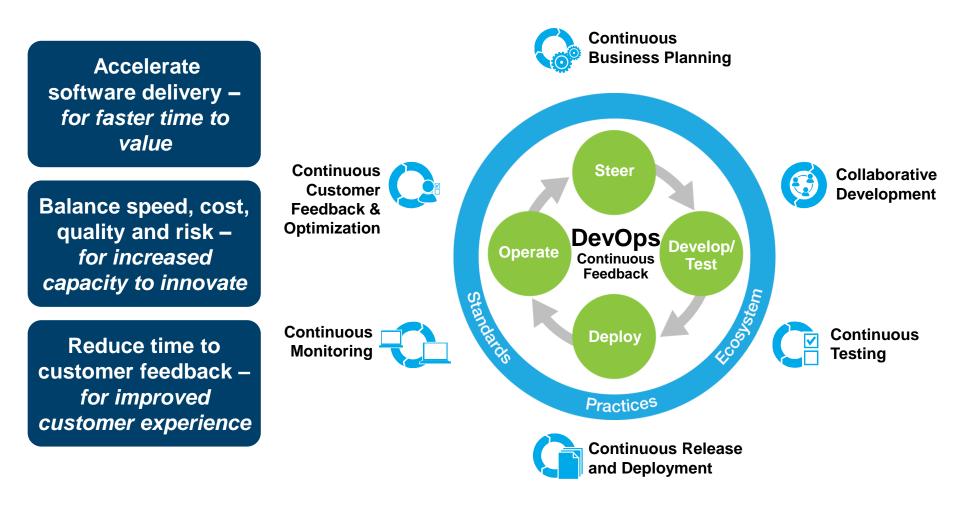


By deploying IBM Rational Solution for Collaborative Lifecycle Management (including RDz), TSYS successfully moved to agile software development and accelerated the delivery of business value while reducing the risks associated with software development

05. Mainframe skills - The myth and the reality



IBM DevOps point of view Enterprise capability to improve efficiency and effectiveness



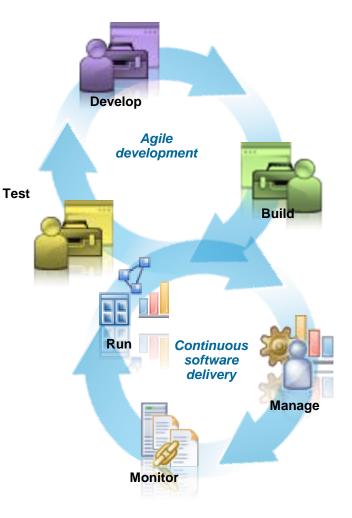
IBM. 🍯

Tools enable a DevOps approach for continuous development and operations on zEnterprise

Today, customers expect better product quality and shorter release cycles. Businesses must meet this challenge, while keeping costs low

DevOps:

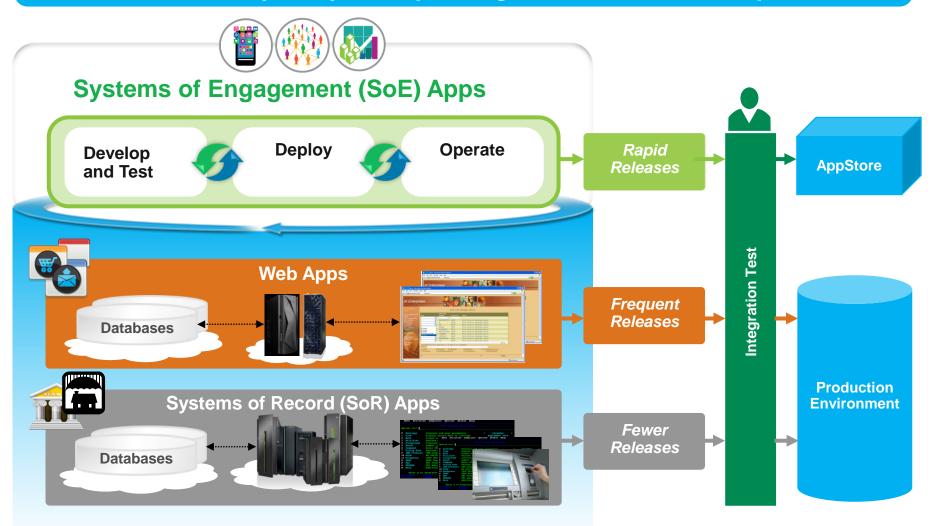
- A process that addresses this challenge
- Unites Development and Operations around a continuous and agile delivery model
- Enables Testers to have production-like environments
- Ensures an integrated view to govern and manage end-to-end delivery pipeline





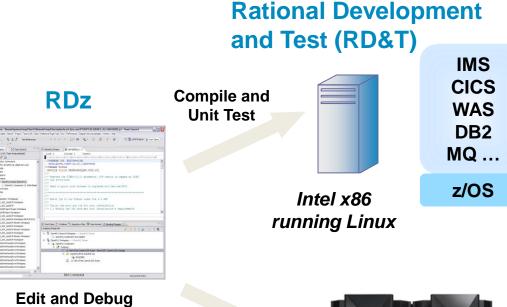
Integrate Systems of Engagement with Systems of Record

By bringing together the culture, processes, and tools across the entire software delivery lifecycle – spanning mobile to mainframe platforms





Agile compilation and unit test can be done off-platform to reduce costs and simplify operations





Deploy and Run

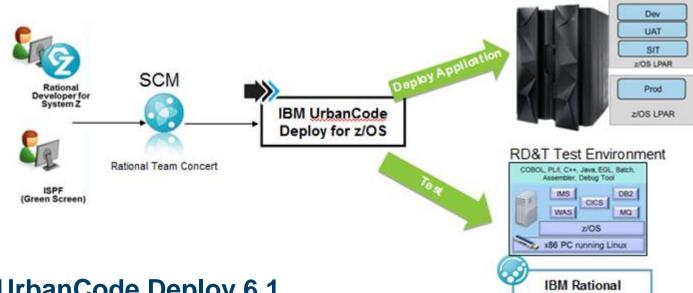


No interruptions to mainframe operations

- Compile and Unit Test on an Intel x86 server running Linux
- RD&T server runs z/OS and all mainframe software
- Continuously updated to emulate the latest releases of zEnterprise hardware and software
- Enables developers to rapidly prototype new applications
- Eliminates costly delays by reducing dependencies on operations staff



Extend DevOps support to back-end Systems of Record



IBM UrbanCode Deploy 6.1

- Deploy component to IBM z/OS data sets with enhancements to display partitioned data set members in component versions
- Set up artifact repositories in agent relays that cache downloaded artifacts

IBM Rational Test Workbench 8.6

Test Workbench

- New Application Topology Discovery feature to quickly discover services used by the system under test
- Full range of features aimed at service testing and virtualization in SAP environments



DevOps capabilities for mobile applications with enterprise systems



Rational Test Workbench IBM Worklight Platform IBM DevOps services for Bluemix Rational Application Developer IBM UrbanCode Deploy Rational Developer for the Enterprise CICS Interdependency Analyzer CICS Performance Analyzer

Enabling you to...

- Quickly design, code, build, test, and deploy mobile apps that run on wide variety of mobile platforms
- Refactor and extend existing back-end services to provide optimal mobile experience
- Stub out back-ends to simplify test and development
- Automate testing for native and hybrid mobile apps



Nationwide embraces DevOps to drive continuous delivery across platforms and improve speed to market

50% increase in software quality over the last three years

90% on-time delivery vs. 60% previously

70% decrease in user downtime

58% of developers moved to industry top quartile in productivity measures



"We're more agile as a business and more responsive to our customers. Collaboration has become an expected part of our culture."

> - Steve Farley, Vice President, Application Development Center, Nationwide



36



Three things to keep in mind



Numerous indicators show mainframe usage continuing to grow for the foreseeable future



IBM has made considerable investment in intuitive, GUI-based tools for mainframe administration and development



IBM continues to invest heavily in development of mainframe skills for the next generation

IBM. Ö

Through the Academic Initiative, IBM is working to train new mainframe developers and administrators

- Since its inception in 2003, the program has grown significantly benefiting schools, students, and clients
- Market place demand for enterprise systems resources over the last decade has remained strong
- Our clients have expressed continued interest in expanding the program to ensure a healthy ecosystem

Corporate Engagement 360+ companies actively recruiting

Professional Connections 9 Communities

http://www.ibm.com/university/systemz



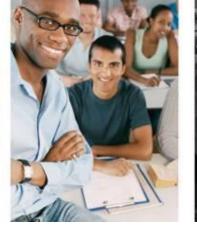
Program Investment \$10M+ over in 10 years



Growth 64K+ Students 1,000+ Schools in 70 countries



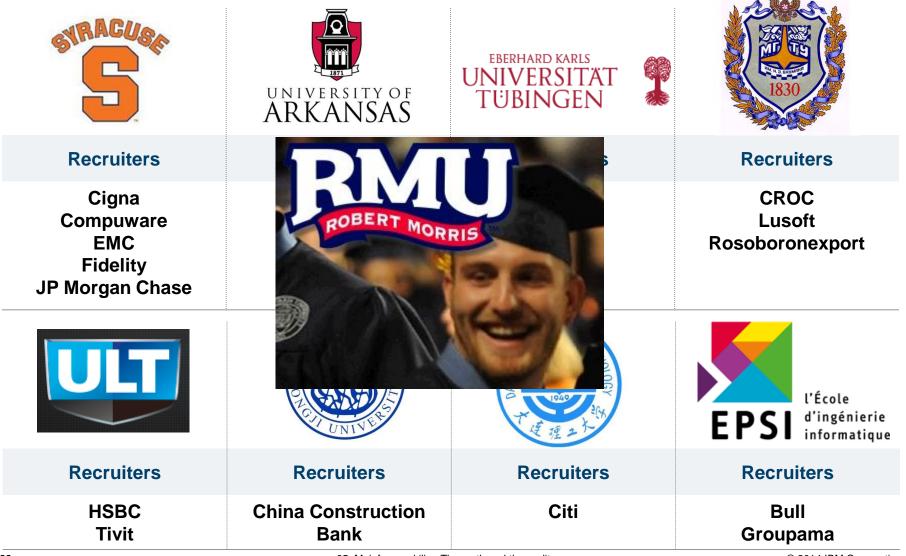
Job Candidates Over 4,200 Job Seekers



05. Mainframe skills - The myth and the reality

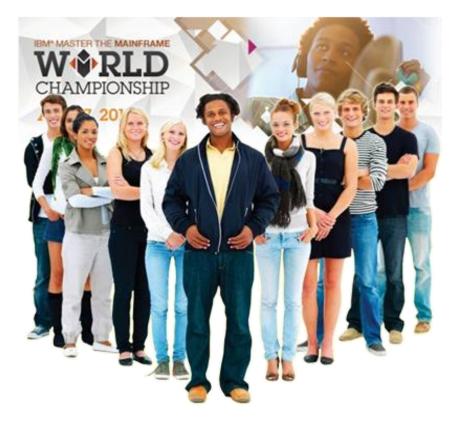
IBM zEnterprise Academic Initiative

Major Academic Institutions and Key Recruiters



Master the Mainframe competition is helping a new generation find opportunity in the mainframe

A three-part contest of increasing difficulty, open to high school and college students and offered around the world



43 students from 23 countries



Yong-Siang Shih - 1 Score: 3407 National Taiwan University Taiwan



Rijnard van Tonder - 2 Score: 3329 Stellenbosch University South Africa



Philipp Egli - 3 Score: 3186 University of Brighton United Kingdom



Mugdha Kadam - 4 Score: 3031 University of South Florida United States

GENERATION z. They will create the future.





Use the Job Board to find needed skills



Welcome to the System z Job Board

Are you looking to hire talented System z professionals? Are you seeking a career with System z technology?

Then you've found the right place! This web site connects IBM System z clients, partners and businesses with students and professionals seeking System z job opportunities.

Special limited-time offer! Employers who hire a candidate through Systemzjobs.com and agree to publicize their hiring success can receive a voucher to send an employee to an instructor-led online System z course (valued at \$1,200). Once you make a connection through Systemzjobs.com, simply send an email to zskills@us.ibm.com to request your voucher. First-come, first-served!

Job Seekers

View Job Opportunities

Browse the hottest new jobs in the enterprise computing industry.

· Receive job alerts

Set up a job agent so that jobs matching your search will be emailed to you.

Create a free account

Store job openings and manage your job search through your My Career account.

Access your account

Log in to your free My Career account.

Employers/Recruiters

Post a job

Post your System z job here to attract the most qualified candidates from universities and industry.

Create a free account

Manage your job posts through your My Recruiting account.

Access your account

Log in to your free My Recruiting account.

http://systemzjobs.com



Every mainframe IT manager should know...

The Academic Initiative!

- Locate schools teaching enterprise systems to recruit new talent
- Partner with IBM to build new skills for your business zskills@us.ibm.com
- Advertise job opportunities to students and experienced professionals systemzjobs.com
- Use resources to assist with building employees skills (internal training programs) www.ibm.com/systems/z/education/skills_coursematerials.html
- Build credentials through the Mastery Test www.ibm.com/certify/mastery_tests/ovrZ05.shtml
- Online mainframe education (certificates) <u>www.idcp.org/learnzos.html</u>
- Stay connected with through communities and social media. "Like" us on Facebook.



Career opportunities abound!

https://synapse.metlife.com/

Explore(Jobs,MetLife);

MetLife



MetLife Technology Transforming Business

Watch >

Learn more about how mainframe and emerging technologies are shaping innovation at MetLife - as told by our own MetLife technology associates.

SYNAPSE

Begin >

We're looking for the best and brightest technologists to join our MetLife team, people who share our passion for moving quickly and using the latest tools and technologies. Technologies like what powers this site, built in less than two weeks using **NodeJS**, hosted in **Microsoft Azure Cloud**, and leveraging **MongoDB**.

If you're interested in exploring, please click Begin above and proceed to the next page. Depending on how you describe your interests, you will be presented with a scheme that will survey your ability to think critically and provide solutions for our day to day tech challenges. This is a way to have some