



The Gold Standard for Enterprise Computing

**Mainframe Skills – The Myth and the Reality** 



### There's a perception of a mainframe skills shortage...

- ... which might discourage companies from deploying new workload on the platform
- ... or lead others to consider moving off the mainframe altogether





...Let's looks at the facts and try to understand the real picture



### Mainframe usage is growing and is projected to continue

Finally, despite regular declarations that "the mainframe is dead," the research shows this has never been further from the truth. In reality, the mainframe is working harder than ever. Almost two-thirds of respondents (62 percent) are now using mainframe applications, which were initially designed to perform back-end functions, to now support external-facing services, such as e-commerce (chart 9). This is putting added pressure on the mainframe and, in turn, increasing MIPS. This is evidenced by the fact that 68 percent of respondents believe that the increase in mobile applications is driving higher MIPS usage (chart 10).

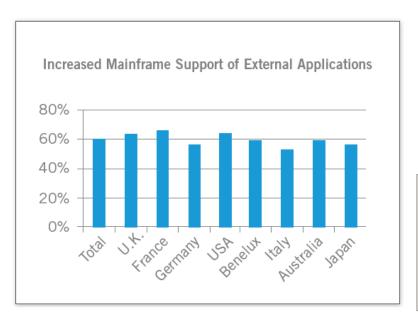


Chart 9: 62 percent of companies are using their mainframes to support external applications, such as online banking.

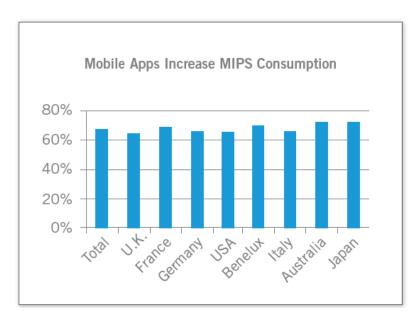


Chart 10: 68 percent of respondents believe that the increase in mobile applications is driving higher MIPS usage.

Compuware commissioned Vanson Bourne to study the impact of new IT trends and models. In September 2012, the independent research firm interviewed 520 CIOs from large enterprises across a range of industries in the U.S., Europe & Asia.



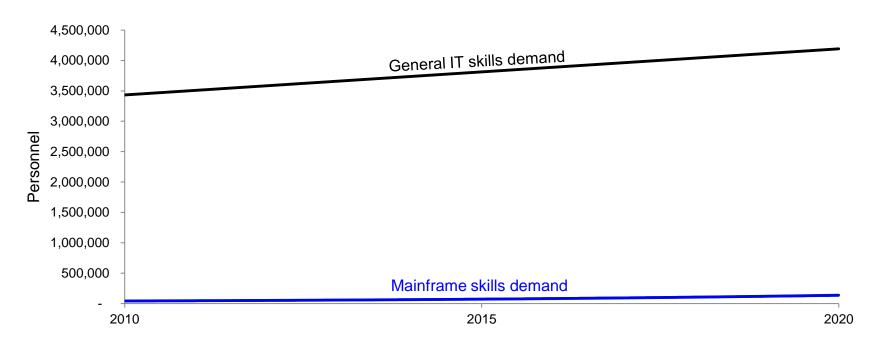
## Most companies say they are OK now, but many need a replenishment plan

- 80% of System z customers don't have System z skill issues now, though 43% will need additional System z skills within 5 years\*
  - Baby boomers are retiring
- System z has a bright future for new applications, many companies plan on growth so there should be talent plans to replenish
- 55% of System z (mainly low-end) sites don't have a talent plan for mainframe skills\*
  - experienced professionals from other companies are the most preferred source of skills
  - retraining existing employees is the next most preferred choice
  - IBM is helping by
    - simplifying the skills requirement
    - defining curriculum and stimulating academic coverage (AI)
    - brokering employment
- "Right now, it's pretty easy to hire programmers, and if they understand Java I can bring them back to procedural languages like Cobol,"
  - David Brown, managing director of BNY Mellon's IT transformation group\*\*



# The potential mainframe skills shortage is being fixed by IBM It's insignificant relative to the general IT skills shortage

- IBM-CPO projects 80,000 additional mainframe positions needed WW by 2020 (35,000 in US)
  - 25,000 mainframe jobs filled from 2005-13
  - IBM Academic Initiative has trained 64,000 since 2003

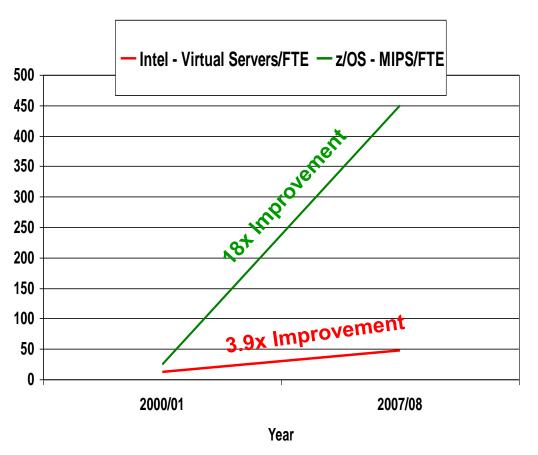


- BUT US government predicts 2M additional IT positions needed by 2020 in the US alone
  - Many retiring from non-mainframe IT
  - Far more jobs than graduates forecasted

Mainframe skills are <2% of the full problem – and being addressed



## Mainframe administration costs are typically less than distributed administration costs

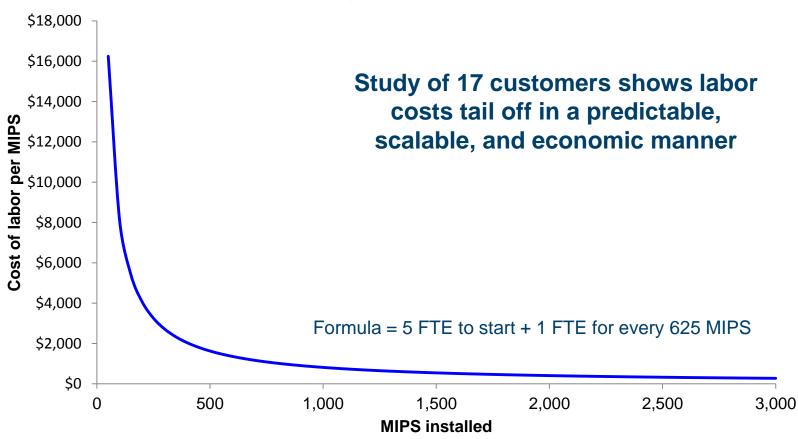


- Mainframe servers drive increased labor productivity
  - Primarily because of large scale consolidation and consistent structured management practices
- Distributed servers achieve lesser gains
  - Due to smaller scale consolidation with ad hoc management practices



# Eagle studies validate that adding workload to mainframes reduces labor cost per unit of work

### **Labor cost per mainframe MIPS**



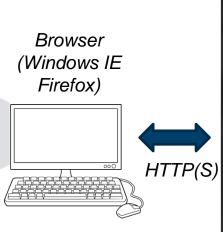


## Today, mainframe system administrators use the latest workstation-based tools

**IBM z/OS Management Facility (z/OSMF)** - a modern, browser-based console for management of day-to-day operations and administration

- Maximizes productivity of a diversified workforce
  - Simplification of tasks
  - Enhanced collaboration
  - Reduced learning curve
- Role-based, scenario-based
- Integrates with other tools







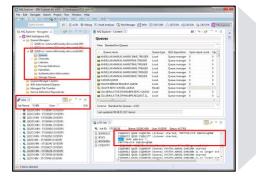


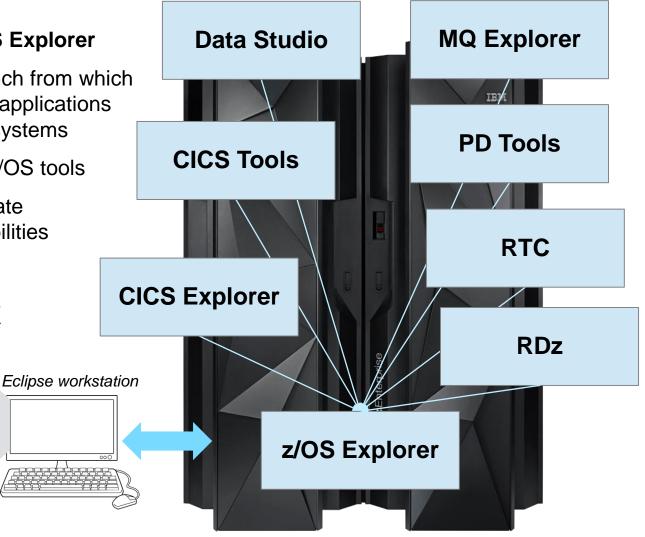
# z/OS administrators work from an Eclipse-based integration platform

### IBM Explorer for z/OS (zOS Explorer

- Provides a single workbench from which to develop, and test z/OS applications and manage related sub-systems
- Common base for many z/OS tools
- Extendable to accommodate user's roles and responsibilities

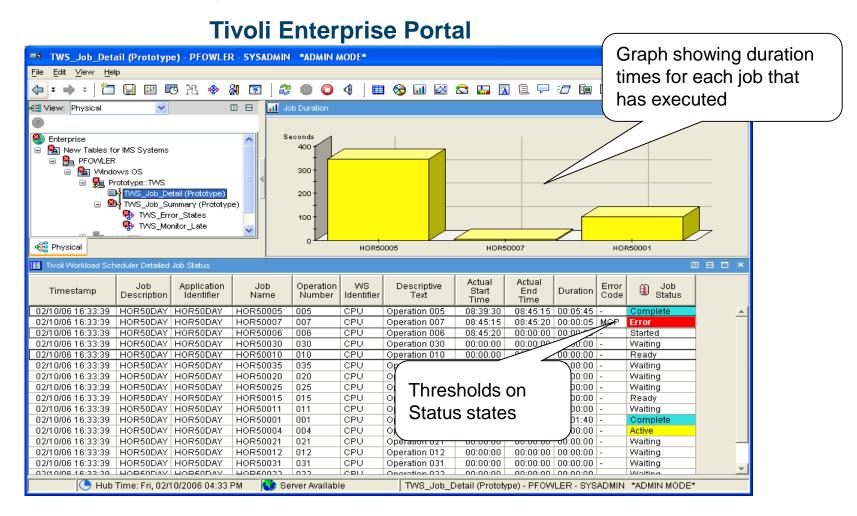
MQ Explorer plug-in in z/OS Explorer – showing Queues and Jobs







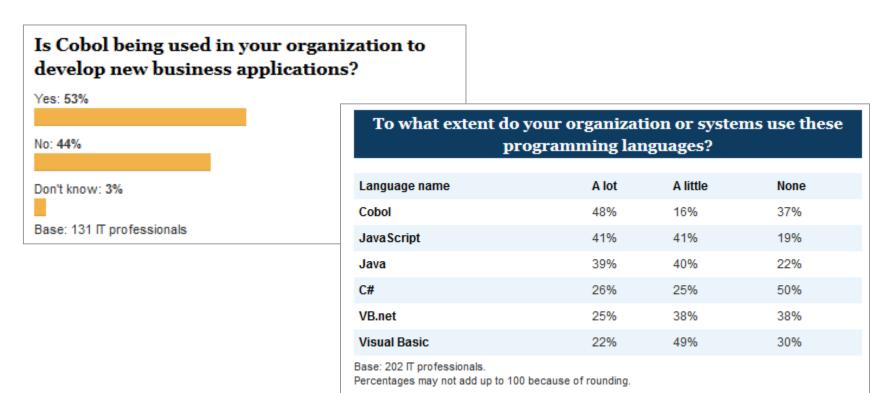
# An entire enterprise can be efficiently managed with intuitive, GUI-based capability



(Tivoli Enterprise Portal was used in the demos in module 1)



### **COBOL** continues to be alive and well!



See "Leaving the Myth business to the ancient Greeks and Romans: COBOL is dead ... seriously?" (http://get.syr.edu/news\_alt.aspx)



### Languages should be selected using "fit-for-purpose"

### COBOL's use

- ✓ building mission critical applications in the business logic and data management layers
- calculated
- in delivering high service levels
  - sub-second response time is needed
- ✓ where you need to get programmers to learn a language quickly and that the resulting code needs to be readable by non-programmers
- not for the presentation layer where chasing a mouse around a screen is required

### Compared to more modern programming languages such as Visual Basic, C#, C++ and Java, how does Cobol rate for these characteristics:

Function	Much better/ Somewhat better	About the same	Worse/ Much worse
Batch processing	82%	12%	4%
Transaction processing	65%	24%	9%
Handling business-oriented features	55%	21%	19%
Run-time efficiency	54%	33%	8%
Security	39%	38%	15%
Reporting	45%	37%	17%
Development cost	39%	32%	17%
Maintenance cost	43%	29%	18%
Ability to hire programmers	13%	25%	55%
Agility	15%	33%	45%
Base: 131 IT professionals			

12

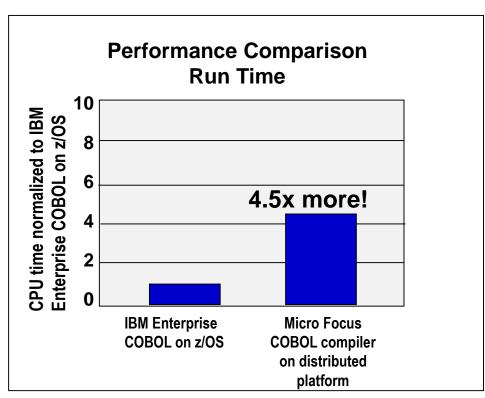


# Jettisoning CICS/COBOL can be problematic, risky and expensive

- Moving applications off the mainframe with a Micro Focus compiler can lead to significant performance issues
- HP (a major rehosting competitor) estimates that 20% of COBOL lines will need to be rewritten under Micro Focus

"COBOL and the mainframe run well together, and that's where I want to keep it."

David Brown managing director of the IT transformation group at BNY Mellon

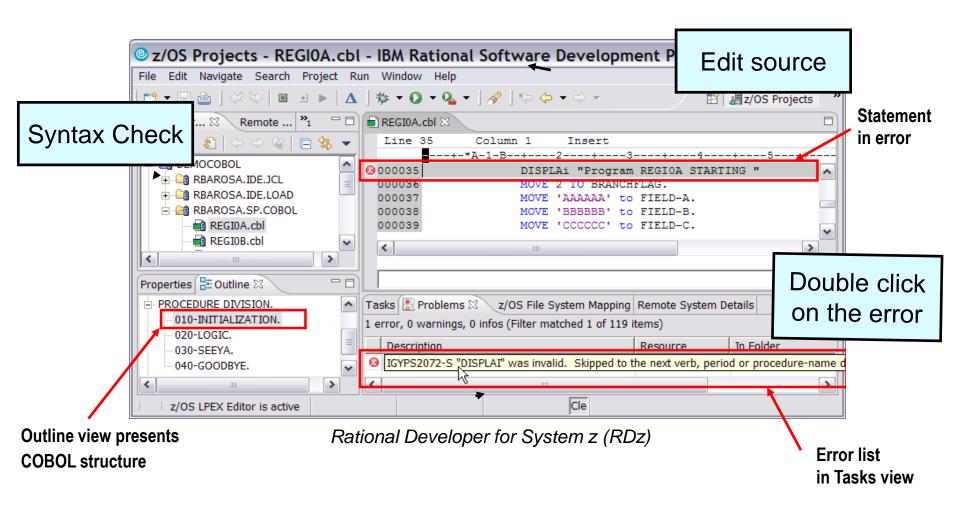


"Millions of users unknowingly activate CICS every day, and if it were to disappear the world economy would grind to a halt." Phil Manchester, Personal Computer Magazine

Source: IBM CPO

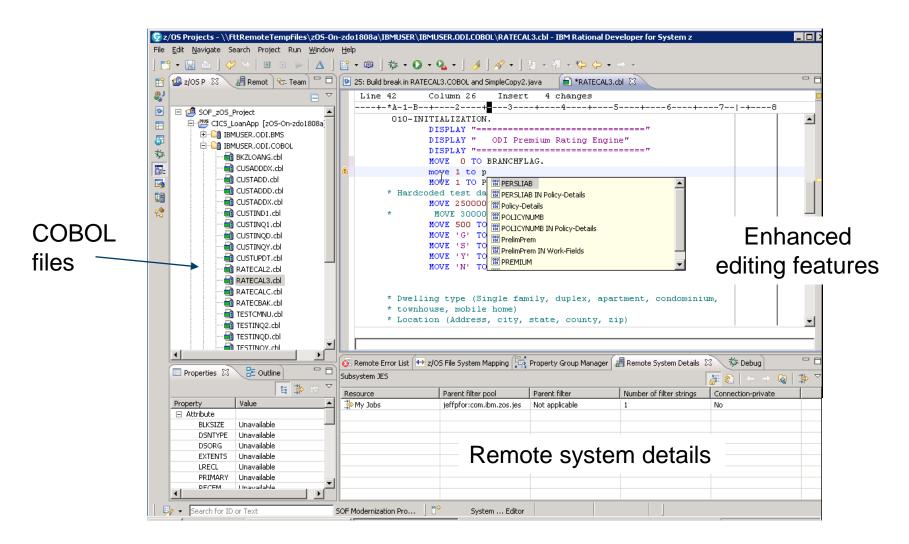


# Today, COBOL application development is simplified using Eclipse-based graphical editing tools





# DEMO: COBOL development using state-of-the-art Eclipse-based tools





# Use a single, rich, integrated interface for all zEnterprise development

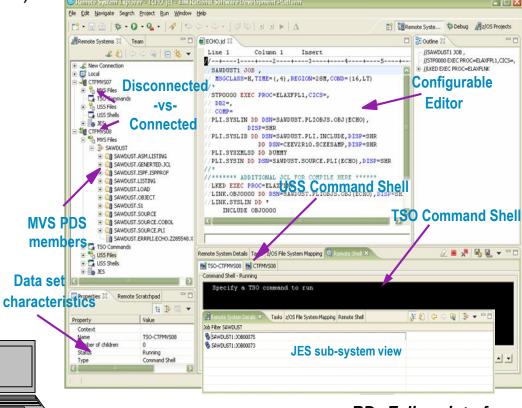
### Rational Developer for System z

Supports all mainframe languages (COBOL, PL/I, C/C++, ASM, Java, etc.) and runtimes

(CICS, IMS, Batch, USS, DB2, WAS, etc.)

 Fully supports development and reuse of all mainframe assets

- Connected and disconnected modes
  - Connect to z/OS for debug, job generation, etc.
  - Disconnect and reduce mainframe MIPS usage and costs
- Includes Web Services and JSON wrappers

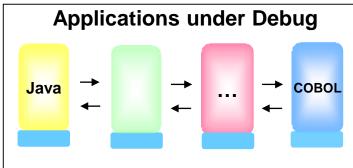


RDz Eclipse interface



Mainframe Problem Determination Tools (PDT) are integrated into the workstation development environment

 Easily debug and step through multi-tier applications Step through each tier end-toend

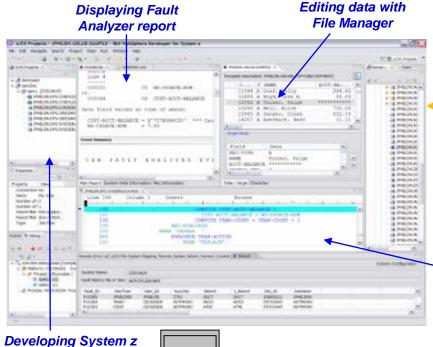


**IBM** 

File

Manager

**VSAM** 



Debugging application with Debug Tool z/OS

■ End-to-end debug

Edit VSAM data

**IBM** 

Debug

Tool

Analyze ABEND logs!

**IBM** 

Fault

**Analyzer** 

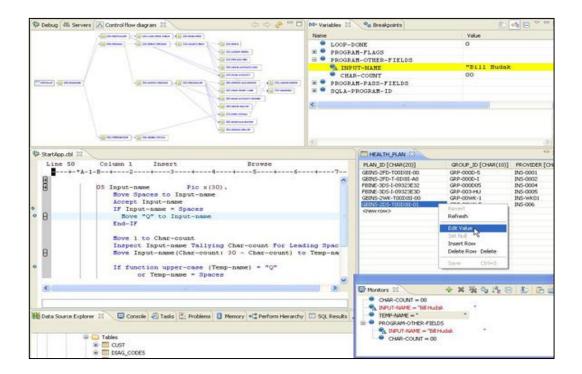
ABEND

Logs



# DEMO: Grow and enhance the skills set of development teams through use of multi-faceted, integrated tools

- RDz makes it easy for Java developers to also contribute to COBOL applications
- Features in RDz enable cross-fertilization of development skills
  - Results in more unified team, back-filling capabilities, enabling future growth
  - Reduces overhead and cost of multiple tool sets



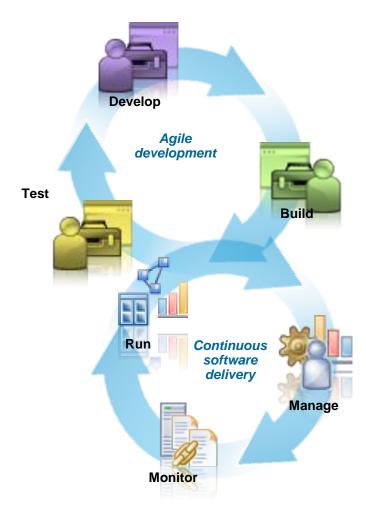


# zEnterprise has tools that enable a DevOps approach for continuous development and operations

Today, customers expect better product quality and shorter release cycles. Businesses must meet this challenge, while keeping costs low

### DevOps:

- A process that addresses this challenge
- Unites Development and Operations around a continuous and agile delivery model
- Enables Testers to have production-like environments
- Ensures an integrated view to govern and manage end-to-end delivery pipeline





# Rational solution packages for zEnterprise help to automate the development and testing cycles for DevOps agility

### For development teams...

**Integrated Solution for System z Development** 

Rational Developer for System z

Rational Asset Analyzer

Rational Team Concert

Rational Development and Test



For test teams...

Continuous Integration Solution for System z

Rational Team Concert

Rational Development and Test

Rational Quality Manager

Rational Test Workbench

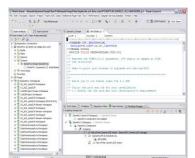


## Agile compilation and unit test can be done off-platform to reduce costs and simplify operations

**Rational Development** 

and Test (RD&T)

RDz



Compile and **Unit Test** 



Intel x86 running Linux

IMS CICS WAS DB<sub>2</sub> MQ ...

z/OS

### **Edit and Debug**



Deploy and Run



### No interruptions to mainframe operations

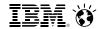
- Compile and Unit Test on an Intel x86 server running Linux
- RD&T server runs z/OS and all mainframe software
- Continuously updated to emulate the latest releases of zEnterprise hardware and software
- Enables developers to rapidly prototype new applications
- Eliminates costly delays by reducing dependencies on operations staff



## Using the right tools can yield significant business benefits

Business challenge	Business benefit of Rational Development & Test	
Application quality issues	Highest-fidelity environment (vs. simulators provided by competitors)	
Cost of mainframe development	Development and Test MIPS can be re-allocated for higher value production workloads	
Developer productivity affected by test system availability	More control in hands of developers – reduces dependency on test personnel	
Slow time-to-market	Reduces delays, faster debugging, improves testing speed and accuracy	
Competitive development costs at scale	Brings System z development and test in line with Unix and Windows	
Different skill sets required for mainframe and distributed	Use of a common IDE and processes eliminates need for cross-training – skills are immediately unleashed	

© 2014 IBM Corporation



## Nationwide embraces DevOps to drive continuous delivery across platforms and improve speed to market

50% increase in software quality over the last three years

90% on-time delivery vs. 60% previously

70% decrease in user downtime

58% of developers moved to industry top quartile in productivity measures



"We're more agile as a business and more responsive to our customers. Collaboration has become an expected part of our culture."

Steve Farley, Vice President,
 Application Development Center, Nationwide





# Through the Academic Initiative, IBM is working to train new developers and administrators

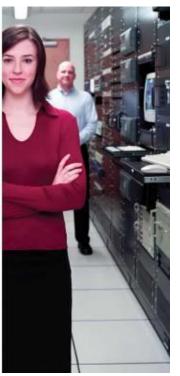
- Since its inception in 2003, the program has grown significantly benefiting schools, students, and clients
- Market place demand for enterprise systems resources over the last decade has remained strong
- Our clients have expressed continued interest in expanding the program to ensure a healthy ecosystem

http://www.ibm.com/university/systemz

Corporate
Engagement
360+ companies



# Professional Connections 9 Communities



Growth
64K+Students
Over 1K Schools





Job Candidates
Over 4,200
Job Seekers

Program
Investment
\$10M+ over
in 10 years

Over 1K Schools
in 67 countries



25



## **IBM zEnterprise Academic Initiative**

Major Academic Institutions and Key Recruiters











#### Recruiters

Cigna
Compuware
EMC
Fidelity
JP Morgan Chase

### **Recruiters**

Baldor BB&T Dillards JB Hunt Wal-mart

#### **Recruiters**

Daimler Dt. Bank SAP

### **Recruiters**

CROC Lusoft Rosoboronexport









#### **Recruiters**

HSBC Tivit

#### Recruiters

China Construction Bank

#### Recruiters

Citi

#### **Recruiters**

Bull Groupama



### An zEnterprise Academic Initiative student example



- West Texas A&M University, Computer Science Graduate
- Courses on the New Mainframe
- Master the Mainframe Contest 2010 winner, 3,537 participants 549 schools
- 2012 Hire at Fidelity OS sysprog
- "A career I never imagined"
- "kinda fun ... as we went through some of the tasks, it isn't much different from the distributed world..."
- "RD&T was great because I could IPL the system"

## WT student wins IBM competition

Posted: January 28, 2011 - 2:31am



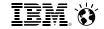
#### By Yann Ranaivo

Students from Princeton University and the Massachusetts Institute of Technology competed in IBM's international Master the Mainframe contest, but only one university fielded three top finishers, including the winner: West Texas A&M.

"It's a great feeling," said Patricio Reynaga, a WT senior studying computer science. "The mainframe is not something you learn in your usual computer class."

Reynaga won IBM's 2010 Master the Mainframe Contest, a three-month international competition that pitted roughly 3,500 computer science students against each other.

The students used an online network to access



### Use the Job Board to find needed skills



### Welcome to the System z Job Board

Are you looking to hire talented System z professionals? Are you seeking a career with System z technology?

Then you've found the right place! This web site connects IBM System z clients, partners and businesses with students and professionals seeking System z job opportunities.

**Special limited-time offer!** Employers who hire a candidate through Systemzjobs.com and agree to publicize their hiring success can receive a voucher to send an employee to an instructor-led online System z course (valued at \$1,200). Once you make a connection through Systemzjobs.com, simply send an email to zskills@us.ibm.com to request your voucher. First-come, first-served!

#### **Job Seekers**

#### View Job Opportunities

Browse the hottest new jobs in the enterprise computing industry.

#### · Receive job alerts

Set up a job agent so that jobs matching your search will be emailed to you.

#### · Create a free account

Store job openings and manage your job search through your My Career account.

#### Access your account

Log in to your free My Career account.

#### **Employers/Recruiters**

#### · Post a job

Post your System z job here to attract the most qualified candidates from universities and industry.

#### · Create a free account

Manage your job posts through your My Recruiting account.

#### Access your account

Log in to your free My Recruiting account.

### http://systemzjobs.com



### Every mainframe IT manager should know...

### The Academic Initiative!

- Locate schools teaching enterprise systems to recruit new talent
- Partner with IBM to build new skills for your business zskills@us.ibm.com
- Advertise job opportunities to students and experienced professionals systemzjobs.com
- Use resources to assist with building employees skills (internal training programs)
   www.ibm.com/systems/z/education/skills\_coursematerials.html
- Build credentials through the Mastery Test
   www.ibm.com/certify/mastery\_tests/ovrZ05.shtml
- Online mainframe education (certificates)
   www.idcp.org/learnzos.html
- Stay connected with through communities and social media. "Like" us on Facebook.