

DevOps Track 4 – zSummit 2015

How can I shift-left to achieve better business results using Service Virtualization?

IBM Automated Integration Testing - Continuous Testing

Rational Development and Test Environment for System z (RD&T)
Rational Integration Tester (RIT)
Rational Test Control Panel (RTCP)

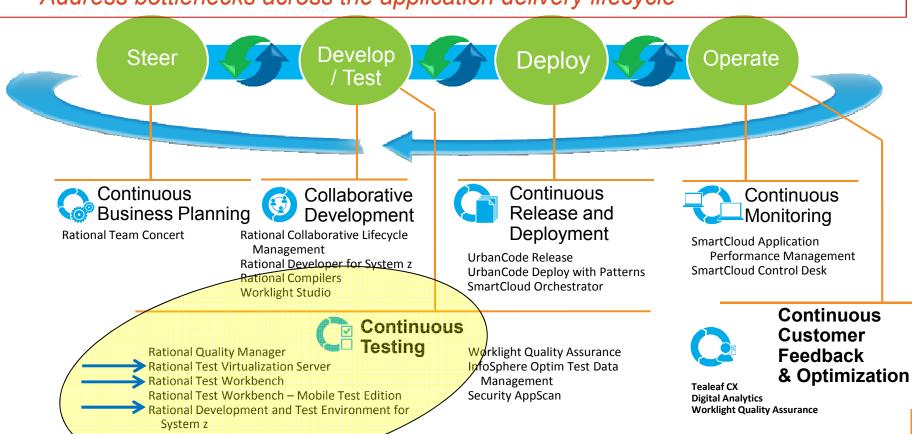
Spencer Krueger skrueger@us.ibm.com

Wilbert Kho wilbert@us.ibm.com



IBM DevOps – Broad set of DevOps capabilities

Address bottlenecks across the application delivery lifecycle





Agile planning and tracking Application auto-scaling AppScan mobile analyzer Continuous delivery pipeline Git hosting Mobile application security Mobile data Mobile quality assurance Monitor & analytics Push RapidApps (beta) Server-side code Web IDE Challenges

Our Solution

3 Benefits **4** Demo **5** Getting Started



Only 1/10th of an iceberg is above water A

Traditional UI Testing:

Waterfall approach



Automated Integration Testing and Service Virtualization:

Tests can bypass the UI and execute beneath the iceberg. Test while your system is being built and at an accelerated rate. Much greater coverage = much greater confidence

Testing the side effects below the water level

Validating contents:

Messages sent and received Files, databases and log input and outputs

Service virtualization can replace components and databases in complex test scenarios. You can test when environments are unavailable or even before they have been built.

Service virtualization can work with any type of test – manual, automated or performance. It doesn't matter



Web-Services

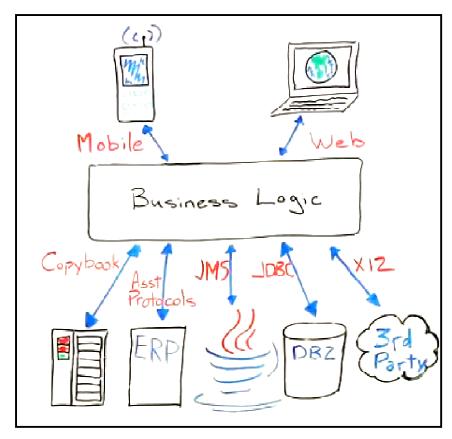
Message Queues

Databases

The majority of risk in today's systems is seldom tested as it is unseen.

IBM Service Virtualization

Applications are becoming more complex to Test



\$5-30 million investment

Typically required to build a single test lab for a Fortune 500 company. Most have dozens...

- Increasing expense of standing up complex environments
- Time spent to Build/Replicate systems
- Integration with legacy systems, mobile technology
- Delays caused by lack of system availability: "Ripple-affect"
- Third-party services can be especially costly

30-50% average time

Testing teams spend on setting up test environments, instead of testing



Primary "shortfalls" with current Virtualization Testing solutions...

Test Lab \$\$\$/People

- <u>HW-based virtualization</u> or cloud based resources have provided only a <u>partial savings</u> (20-30%)
- Installation and configuration of software is still very labor intensive
- Certain systems cannot leverage HW virtualization, e.g. <u>costly third</u> party services, proprietary systems

Cycle Time

- Testing new functions still require having an environment available to develop test scripts
- The time wasted <u>waiting for a test environment</u> is severely reducing the ability to do proper acceptance testing

Risk

■ Too many "trivial" defects are still <u>found late</u> in the process by Quality Assurance teams



Service Virtualization – What it Is and Isn't!

A <u>method to emulate/simulate the behavior of specific components</u> in a heterogeneous multi-tier component-based applications environment. Create and manage API-driven virtualized service "**stubs**", which can be <u>reused</u> across testing teams for integration and various testing scenarios and test suites.

- Different names/terms...same application intent:
 - Virtualization... "interchangeable"... Simulation
 - Test / Application / Service / Stubbing / Mocking
- Service Virtualization is <u>NOT</u> hardware <u>or</u> OS virtualization
 - This is not "VMware", although we can help customers reduce hardware/software licensing needs
- Service Virtualization allows you to...benefits
 - Eliminate critical development and testing constraints by virtualizing IT resources
 - "Shifting-Left = Earlier" Development and Testing
 - Deliver <u>realistic</u> simulated development and test environments at a <u>fraction of the cost</u>
 - Isolate <u>defects</u> "**below the surface**" and drill into their <u>root cause</u>
 - Create automated regression <u>test suites</u> to reduce test cycle time and improve test <u>coverage and quality</u>
 - Drive benefits across the entire application development and test lifecycle



Service/Test Virtualization Enables <u>Early</u> Automated Integration Testing→Shifts focus to Integration...Earlier!

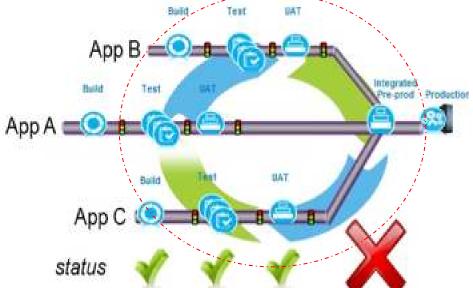
The Problem

Dependencies between applications traditionally means that integration testing is:

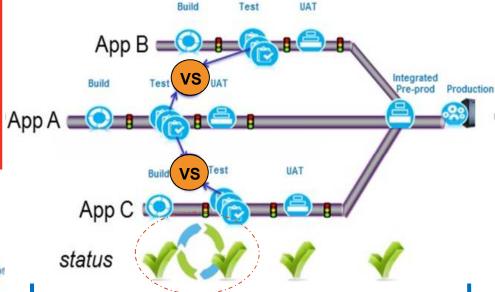
- Late, putting release schedule at risk
- Bugs detected later, costing more to fix:

*UT \$80 \rightarrow Build \$240 \rightarrow QA/ST \$960 \rightarrow Prod \$7600

Overall longer release cycle



*National Institute of Standards & Technology: Source: GBS Industry standard study



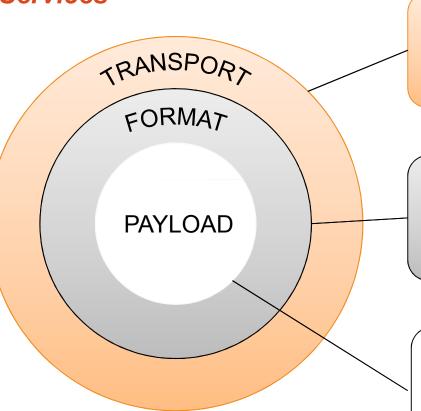
The Shift-Left Approach

- Simulate the production environment
- Test while concurrently building
- Provide "on-demand" parallel integration test environments
- Avoid conflicts for test resources across independent development team efforts

Transports and Formats

The building blocks of an Integration Test using IBM Virtualized

Services



The *transport* is the *technology* that carries your message. e.g. HTTP

Several transports have advanced support e.g.

Sift and Pass-Through

The *format* is the type of *message* that is carried on the transport e.g. XML

Formats presented in an easily readable and configurable tree structure

The *payload* is the *contents* of the message fields Fields can be "parameterized" using data sources 11 Challenges 2 Our Solution **3** Benefits **4** Demo

Getting Started



Advantages of Sift and Pass-Through

- Virtual Services don't have to be a full replacement
 - Only handle the requests that you need; Real or Virtual or Both
 - Reduces both complexity and maintenance
- Failure cases

IBM Service Virtualization

- Allow selective failure cases, fail based on request fields
- Provide or <u>simulate</u> failures that are <u>hard to recreate</u>
- Allows concurrent testing
 - Users can continue to use the "Real" system, while the Virtual Service serves only a subset of requests
- Filter what the receiving app gets
 - Virtual Services can be used to filter-out new capabilities during development phase using <u>Sift</u> (simulate features not yet built)
- Delay
 - Can be used to introduce a delay in <u>front of real services</u> to <u>simulate</u> slow performance



Supporting technologies YOU Depend On!

Protocols, Message formats, and Technologies (not a complete list)

Transport/Protocol

- ActiveMQ
- Email (SMTP, IMAP)
- Files
- FTP/S
- HTTP/S
- WebSphere MQ
- Java RMI
- JMS
- SAP IDoc, BAPI, RFC
- Software AG's IB & IS
- Sonic MQ
- TCP/IP
- TIBCO Rendezvous, Smart Sockets & EMS
- CICS TG
- CICS IPIC
- IMS Connect

Message Formats

- Net Objects
- Bytes
- COBOL Copybook
- ebXML
- ASC X12
- UN/EDIFACT
- DFDL
- Fixed Width
- Java Objects
- MIME
- SOAP
- Software AG Broker Docs
- SWIFT
- CHIPS
- FedWire
- TIBCO ActiveEnterprise
- HL7 v3
- XML (DTD, XSD, WSDL)
- ISO8583
- Custom

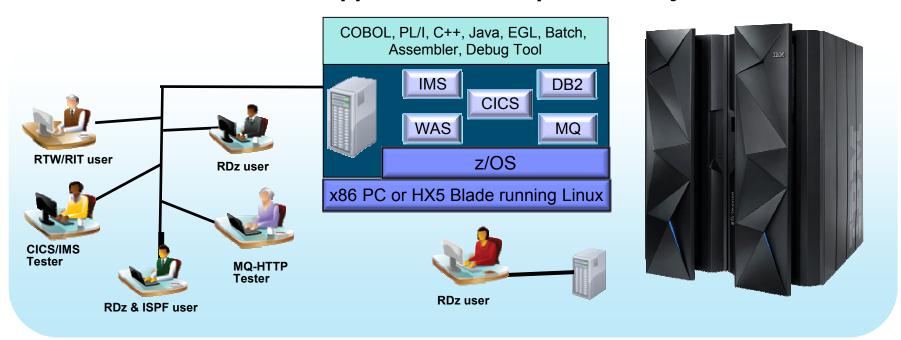
Technologies

- CentraSite
- Oracle Fusion
- SCA Domain
- Software AG IS, Broker, BPMS
- WebSphere Application Server
- WebSphere Message Broker
- WebSphere MQ
- Websphere SI Bus
- Sonic ESB
- System z (CICS and IMS)
- TIBCO ActiveMatrix
- UDDI
- Web Services
- WebSphere RR
- WSDL
- BPM
- Databases
- Log Files



Rational Development & Test Environment for System z (RD&T)

The ultimate in modern application development for System z



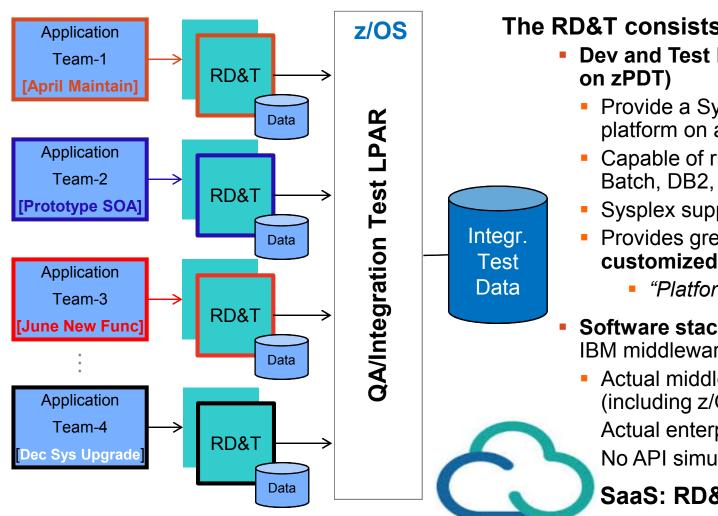
- Enable developers to prototype new applications functions (Sandbox)
- Develop and Test System z applications anywhere, anytime! (Remove constrains)
- Free-up mainframe Dev/Test MIPS for Production capacity (Hard cost savings)
- Eliminate costly delays by reducing dependencies on operations staff (Turnaround)

Note: This Program is licensed only for development and test of applications that run on IBM z/OS. The Program may not be used to run production workloads of any kind, nor more robust development workloads including without limitation production module builds, pre-production testing, stress testing, or performance testing.



Using RD&T as a Development & Testing Platform

Organized by application team, horizontally sliced, dedicated resources, highly automated



The RD&T consists of:

- Dev and Test Environment (based
 - Provide a System z/OS Dev/Test platform on a PC
 - Capable of running CICS, IMS, Batch, DB2, MQ, WAS
 - Sysplex support
 - Provides great flexibility to run a customized environment
 - "Platform Independence"
- **Software stack** provides a choice of IBM middleware test environments
 - Actual middleware software (including z/OS) Actual enterprise compilers No API simulation

SaaS: RD&T Managed Cloud



How & What value does IBM's Testing Solution with Service Virtualization provide?

Capabilities provided:

- Capture and Model virtual services
- Virtualize heterogeneous hardware, software and services to provide 24x7 testing capabilities



Value:

- Reduce infrastructure costs of traditional testing environments by <u>reducing the number of</u> <u>integration platforms</u>. Reduced technical debt for projects.
- <u>Deliver earlier</u>, end-to-end <u>continuous integration testing</u> across hardware, software by relieving dependencies and Lowering TCO to consume service
- Reduce delivery risk due to unmanaged dependencies
- Faster time to provision versus conventional environment stand-up times (on-demand)
- Share test environments across their team enabling parallel development
- Employ traceability and collaborate in-context across their development domains
- <u>Test services and applications before their user interfaces</u> becomes available and do integration testing

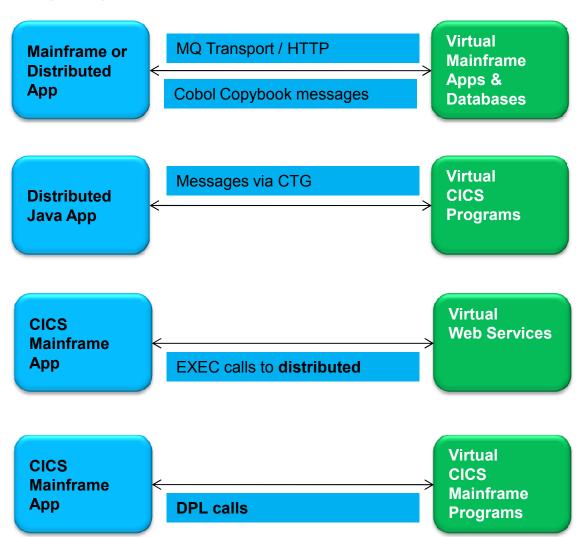
Drives Test Virtualization → Continuous Integration Testing

- Test Virtualization is an enabler for Continuous Integration Testing
- Services, applications, systems are introduced into the continuous integration cycle in a prioritized, controlled fashion (when you need them!)



Benefits of Virtualizing System z Applications

- Set-up multiple Test environments in minutes vs. weeks
- Test multi-platform applications that produce and consume Cobol Copybooks / data files and interact with <u>MQ, Web Services, DB2 and</u> <u>other systems</u> by virtualizing complex dependencies
- Improve coverage for integration and negative test scenarios
- Improve coverage for latency tests by simulating application behavior taking too long to respond
- Early performance testing to ensure the robustness of system under test
- Execute Parallel development on different parts of an application or system by virtualizing dependencies





Bank Of Montreal accelerates project delivery 51-75% with IBM Continuous Testing solution



51-75% AcceleratedProject delivery

10-25% DecreasedDefects in production

10-25% Improved Team productivity



Business Challenge: The testing organization suffered from inefficient testing processes that were a drain on team productivity.

The Solution: The Bank switched from Parasoft to IBM's test automation because IBM had superior product functionality and was easier to use. IBM service virtualization and test automation was used to:

- Deliver applications built on a service oriented architecture
- Increase the speed at which they could delivery TIBCO applications

Software:

IBM Rational Test Workbench
IBM Rational Test Virtualization Server

"Automated testing is a requirement when building Web Service solutions. IBM's Green Hat solution was the best tool on the market at the time of our investigation and the support was second to none."

— Patrick Brophy, Director / VP , Bank of Montreal



The Coca-Cola Company decreased Production defects by 26-50% with IBM





26-50% Decreased Defects in production

26-50% Accelerated Project delivery

26-50% Reduced Cost of testing

26-50% Improved Team productivity



Business Challenges:

- Quality issues/defects found in production
- Insufficient or unavailable test environments

The Solution: The Coca-Cola Company chose IBM's service virtualization and automated integration testing solution over other offerings for the following reasons:

- 1) Broadest support for the technologies in their environment
- 2) Cost of the solution
- 3) Realizing increased developer and tester productivity

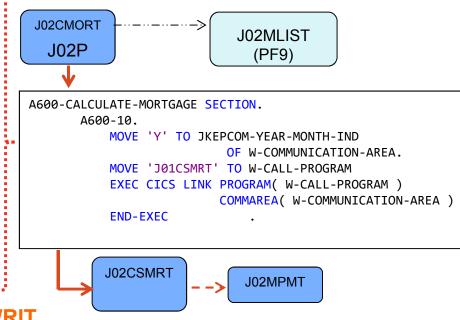
Software:

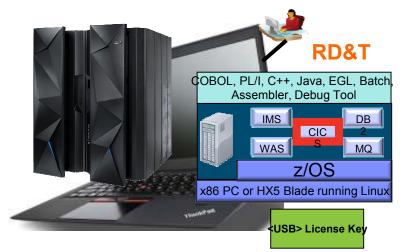
IBM Rational Test Workbench IBM Rational Test Virtualization Server

Test & Virtualization Scenario

Mortgage Payment Application

- Problem:
 - CICS test scenario is unavailable for testing
- Solution:
 - Virtualize J02P CICS-DPL link as a stub to calculate payment
 - Test/Run Payment Stub
 - Apply change to Payment Stub
 - Demonstrate Sift & Pass-Through
 - Force Frror condition
 - Publish/Deploy Stub to Development Team





RTW/RIT

- Create a Logical and Physical model of our system under test
- Record events from the system
- Create, design and test stubs before publishing to Dev team via RTVS

RTCP

 Web-based UI to administer RIT agent, publish stubs, tests and test suites **IBM Service Virtualization**

1 Challenges

Our Solution

3 Benefits

4 Demo

5 Getting Started







Steps to Getting You Started... From Discovery to Execution

Discover	Configure	Virtualize	Model	Deploy	Execute
Identify testing pain points Understand IT	Install and configure SV software	Execute specified test cases	Model behavior of transactions	Deploy models to virtual environment	Execute specified test cases
technologies Review use	Configure transactions / protocols	Listen and capture transactions	Model negative test cases	Configure SUT	Capture test results
cases	Configure	Build	Model	connections	Capture and measure
Initiate ROI analysis	services Build	negative test case	"perfect storm" test cases		results Recommend
Understand testing methodology	additional AV test cases	Refine ROI	Apply metrics to virtual models		next steps





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Optional Reference & Backup Slides



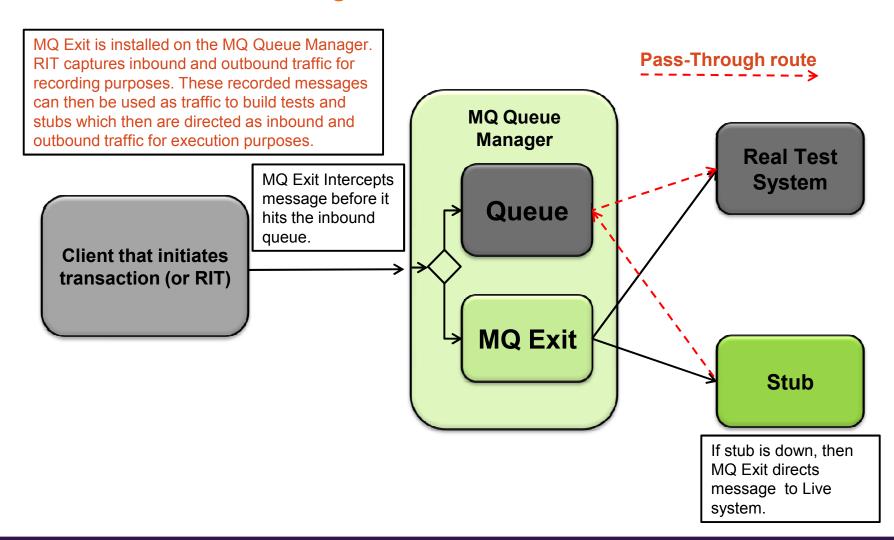
IBM's Rational Test Virtualization Solution

IBM's Rational Test Virtualization Solution focuses on a key set of problems most organizations face: that being time, and resources required to set up and manage test environments. Traditionally, people have been running around installing hardware, setting up application servers, database servers, installing application software, configuring all of that. Not only this is very capital intensive problem, but as environments have become more and more complex, this is also a very error prone process that typically involves a lot of scrap and rework. What the IBM solutions does is to enable organizations to address that problem by Virtualizing complete stacks of software, hardware, and services, enabling developers and testers to stand up test environments in a matter of minutes vs. weeks, which enables them to start testing much earlier than previously possible.



An example using a Virtualized MQ Service/Stub

Sift and Pass-Through with MQ



1 Challenges 2 Our Solution **3** Benefits

Demo

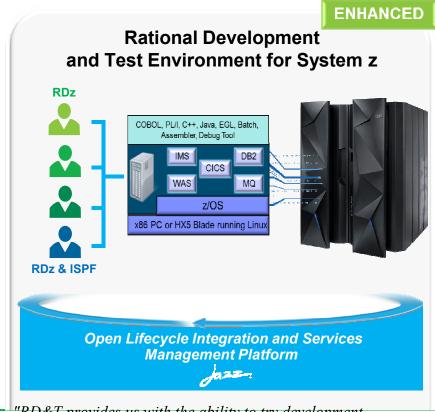
5 Getting Started



Rational Development and Test Environment for IBM System z v9

Reduce System z development costs with high fidelity off host development and test

- Exploit added zEnterprise capability for increased mainframe compatibility
 - New Parallel Sysplex support via the latest System z coupling facility
 - New zEnterprise EC12 platform support
 - Better development and test coverage early in the cycle for higher quality applications delivered more quickly
- Improve hardware utilization and simplify management
 - New support for virtualization technologies, including VMWare vSphere and IBM zEnterprise BladeCenter Extension
- New, flexible licensing to support automated testing and variable usage patterns



"RD&T provides us with the ability to try development approaches that may introduce instability to our normal environment with none of the associated risks. It provides an environment where we can quickly start a new project without waiting for setup delays inherent in our day-to-day processes."

Development Team Lead

DEVELOPER VALUE



RD&T Device maps – Defining devices to z/OS

"Devmap" - will map the entities known to Linux, to the devices known to z/OS

z/OS volumes are contained in Linux files

z/OS Communication device is a Linux ethernet card or a logical tunnel device

z/OS printer or card readers can be Linux files

... Other devices are also possible such as SCSI attached tape drives.

