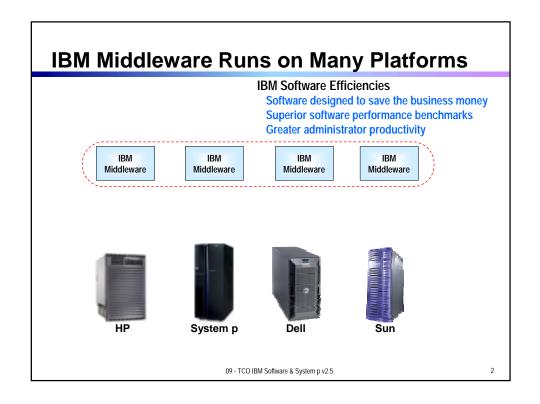
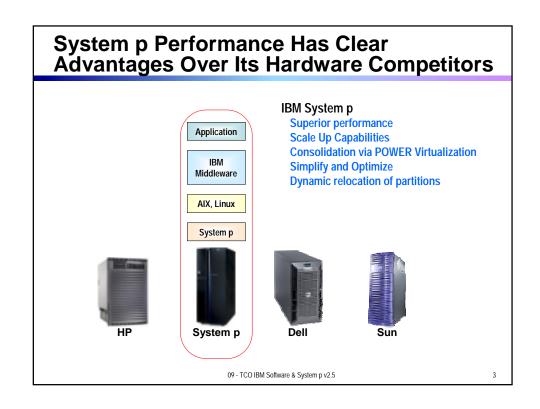
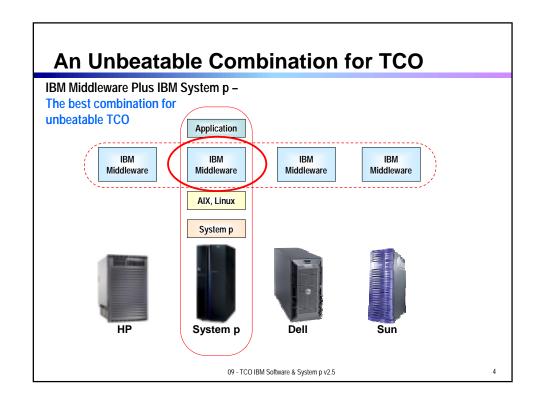
Building a Better Infrastructure With IBM Middleware on System p

IBM Middleware on System p – An Unbeatable Combination for Low TCO







Let's Break Down the Elements of Cost

- Total Cost of Ownership =
 - Cost of hardware +
 - Cost of software +
 - Cost of System Management +
 - Environmentals
 - Downtime

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The IBM Financial Advantage

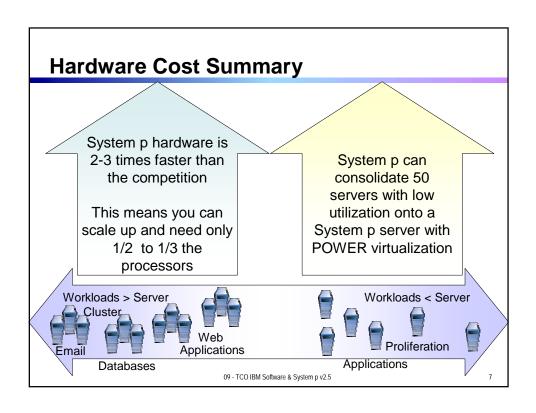


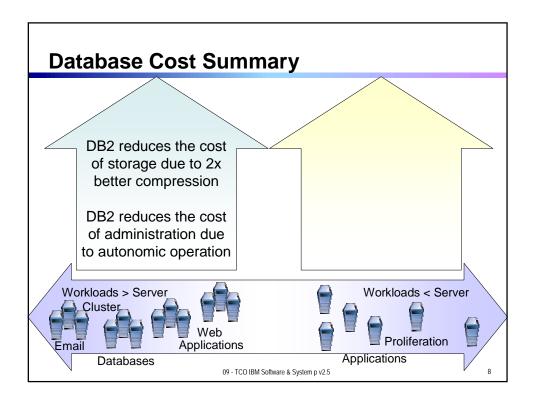
Service Oriented Finance CIO

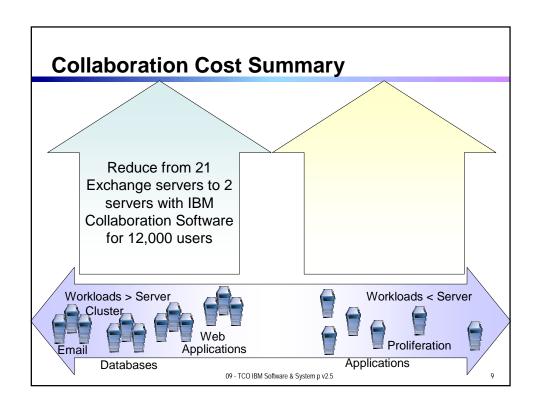
Let's review what we saw today...

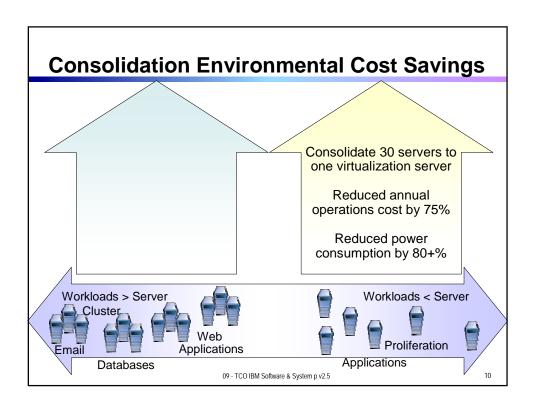


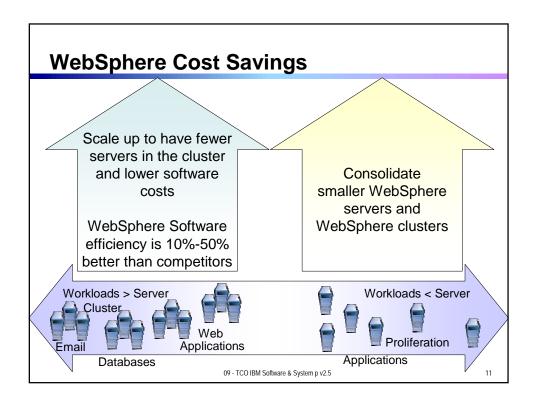
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Service Management Cost Savings



First Citizens uses IBM service management and puts money in the bank

Value drivers:

 Solve and prevent problems before customers and branch staff are affected

Solution

- IBM Tivoli Provisioning Manager
- IBM Tivoli Monitoring
- IBM Tivoli Enterprise Console
- IBM Tivoli NetView

Value realization:

- Increased service availability by monitoring and managing all facets of the operating environment
- Saved approximately \$800,000 with virus protection; \$400,000 in U.S. compliance regulations
- Distributed software to 3,500+ desktops across 340 branches in 2 days with 99.5% accuracy
- Saves \$200,000 for each new service deployed

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Alinean Case Study on TCO: Overview

- Business problem: Multiple servers, high costs
 - ▶ 47 IBM, Sun and HP servers hosting Insurance claims processing, CRM, e-Commerce, BI, database, and web portal workloads
- 19% average utilization, managed by 8 operations and administration staff
 - Solution: Consolidate and rationalize to System p
 - Consolidate 47 servers to 2 System p 590 servers with Advanced POWER Virtualization
 - Migrate SUN and HP servers to System p
 - ▶ Increase average server utilization to nearly 60%
 - Result: Reduced TCO by over 56%
 - ▶ 77.8% lower support, maintenance and server costs
 - ▶ 62.1% lower server operations and admin labor costs
 - ▶ 85.7% lower facilities costs
 - ▶ 85.5% lower downtime costs

* "IBM System p5: Lower TCO Through Server Consolidation" whitepaper by Alinean Inc., September 2006

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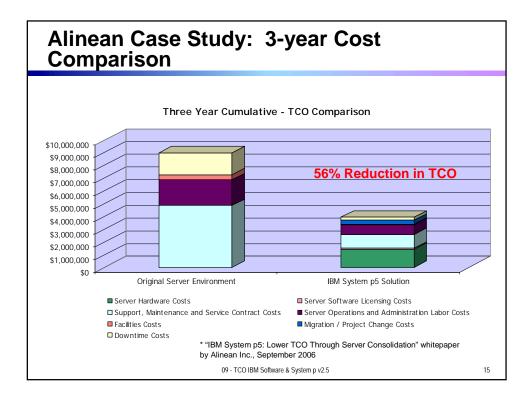
Alinean Case Study: Original Environment

Primary Server Function	Server Type	Number of Servers	Processors per Server
Web e-Commerce Portal	IBM pSeries® 660 Mod 6H1	16	4
Agent CRM Application	IBM pSeries 630 Mod 6C4	20	4
Database Servers	Sun Fire 12K	4	32
Claims Processing Application	HP Integrity Superdome	1	32
Departmental Servers	Sun Fire 6800	6	16
Total		47	400

All workloads consolidated onto two System p5 590 systems (32 processors, 128GB; 16 processors, 64GB)

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 $^{^{\}star}$ "IBM System p5: Lower TCO Through Server Consolidation" whitepaper by Alinean Inc., September 2006



Unbeatable Combination

- Efficient IBM Software That Reduces Cost
 - ▶ Most Efficient Data Base and Data Warehouse
 - ▶ Most Efficient Application Server and SOA Components
 - ▶ Most Efficient Collaboration Solutions
 - ▶ Most Productive SOA Tools
 - Support for I/T Service Management Best Practices
- Plus Powerful System p hardware
 - ▶ Top Performance on Industry Standard Benchmarks
 - ▶ Leading Price/Performance
 - Virtualization Technology to Support Consolidation
- Equals an Unbeatable Combination for TCO!

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