

## Systems Management Tools Seminar February 21 - Birmingham

Host: Dennis Sample, Manager of High Availability and Workload Product Management

- 9:00 a.m.      How to effectively manage an SOA architecture  
*Barry Lamkin, Consulting IT Specialist, Performance Automation Solutions*
- 9:55 a.m.      Governance and compliance consideration  
*Marc Van Zadelhoff, Program Director, Business Development*
- 10:50 a.m.      Break**
- 11:00 a.m.      Best practices for data center operations and automation  
*Mark Edwards, Senior Market Manager, Tivoli Workload Automation Portfolio*
- 11:45 a.m.      Best practices for defining the right chargeback methodology  
*Nick Ara, Senior IT Specialist*
- 12:30 p.m.      Casual lunch**
- 1:30 p.m.      Closing

Presentations are available for download at <http://www.ibm.com/software/systemz/sysmgmtseminars/handouts>

