

Introducing the IBM z/OS Management Facility V1.11 Session 0921 SHARE, Denver August 2009

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IBM system z

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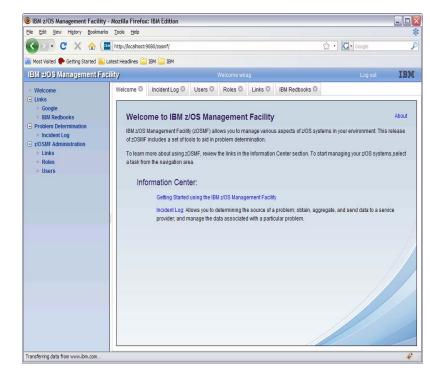
Agenda

- Overview
- Usage & Invocation
- Interactions & Dependencies
- Migration & Coexistence Considerations
- Session Summary
- Appendix



IBM z/OS Management Facility V1.11

- The IBM z/OS Management Facility is a new, product for z/OS that provides support for a modern, Web-browser based management console for z/OS.
- Helps system programmers to more easily manage and administer a mainframe system by simplifying day to day operations and administration of a z/OS system.
- More than just a graphical user interface, the z/OS Management Facility is intelligent, addressing the needs of a diversified skilled workforce and maximizing their productivity.
 - Automated tasks can help reduce the learning curve and improve productivity.
 - Embedded active user assistance (such as wizards) guides you through tasks and helps provide simplified operations.





IBM z/OS Management Facility V1.11 Focus on System Programming

- Address the needs for a mixed skill workforce.
- Make System Programmers who are new to the mainframe productive more quickly by:
 - Providing a modern browser-based user interface that is more familiar to those new to the platform
 - Automating tasks, thus reducing the learning curve
 - Embedding active user assistance in the UI (e.g., wizards that guide users through tasks, interactive troubleshooting aids).
- Make experienced System Programmers more productive by:
 - Making functions easier
 - z/OS Management Facility is optional for those who prefer traditional interfaces







IBM z/OS Management Facility V1.11

Focus areas for simplification

Problem Management and Analysis

- Monitoring health; identifying real and potential problems
- Analyzing and resolving problems

Configuration

 Adding or changing system components; enabling new features; defining and updating policies that affect system behavior.

Simplify and modernize the System Programmer User Experience

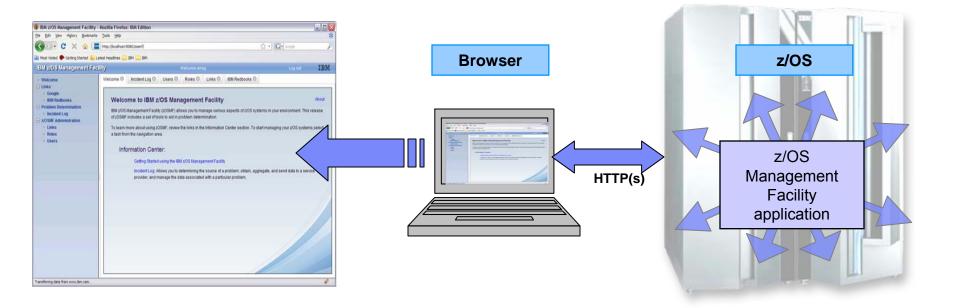
Deliver solutions in a task-oriented browser-based user interface with integrated user assistance

Information

Finding the information needed to use z/OS



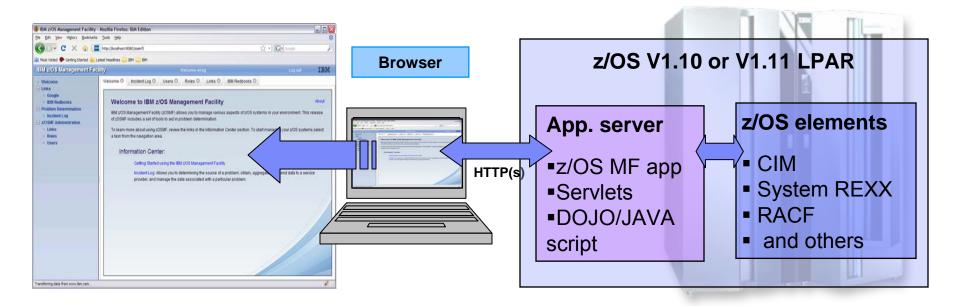
IBM z/OS Management Facility z/OS application, browser access



- z/OS Management Facility is a WEB 2.0 application on z/OS
 - Manages z/OS from z/OS
 - Browser communicates with z/OSMF via secure connection



IBM z/OS Management Facility *The Application Stack*



- z/OS Management Facility is based on industry standards
 - Java and Dojo

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 Dojo is an Open Source DHTML toolkit written in JavaScript. Dojo allows you to build dynamic capabilities into web pages and any other environment supporting JavaScript.



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- Welcome	IBM z/OS Management Facility (z/OSMF) enables simp Log in to utilize and learn more about z/OSMF.	lified management of various aspects of z/OS systems in your environment.

- To log in you will need a z/OS userID that has been defined and enabled for z/OSMF (and the WebSphere runtime environment)
 - Guidance is provided.



IBM z/OS Management Facility Welcome page

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- Users	Problem Determination:Provides a consolidated list of problems, along with the details and the diagnostic data captured and saved with each problem. It also facilitates sending th data for further diagnosis. Links: Provides a common launch point for accessing resources beyond IBM z/OS Management Facility.	e diagnostic



IBM z/OS Management Facility Welcome page

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Configuration category with Configuration Assistant for z/OS Communication Server

•Simplified configuration and setup of TCP/IP policy-based networking functions

Links category:

Provides common launch point for accessing resources beyond the z/OSMF
Some links are pre-defined in the product.

Problem Determination category with the Incident Log task

-The Incident Log provides a consolidated list of SVC Dump related problems, along with details and diagnostic data captured with each incident. It also facilitates sending the data for further diagnostics.

z/OSMF Administration category for the administrator:

Authorization services for administrator to add z/OSMF users and roles
 Allows the administrator to dynamically add links to non-z/OSMF resources,

e.g. ISV products, commonly used installation Web sites



z/OSMF Problem Determination

Pain Points

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- ▶ Need to troubleshoot a live system, recover from an apparent failure.
- Need to reduce risk to the business, reduce risk of re-occurrence.
- Complexity of performing the task (number of steps, jargon).
- Data collection very time-consuming
- Significant skill level needed to analyze problems, interact with IBM and ISVs to obtain additional diagnostic info (setting SLIP traps, traces, etc.)
- Initial focus on Problem Determination capability Incident Log :
 - Troubleshoot your system easier, faster
 - The incident log and underlying z/OS diagnostic data gathering greatly improves the tasks related to:
 - Identifying system-detected problems (those related to SVC dumps taken by the system)
 - Collecting diagnostic materials related to a problem and sending materials to IBM or another company's support area
 - Telling the system to take the next dump for a previously-recognized problem



z/OSMF Problem Determination – Incident Log Details

- Auto-capture basic diagnostic materials, triggered when the dump is written to a data set, managed via parmlib member
 - Initial focus is on Abend and user initiated SVC dumps
 - Improved FFDC for system-detected problems;
 - Diagnostic data "snapshots" for transient data;
 - Snapshots of 30 min Operlog,
 - 1 hr Logrec detail, and
 - 24-hour Logrec summary
 - Allow doc to be FTP'd to IBM (or ISV) without having to keep track of where logs are archived via easy to use interface
 - Simplify informing DAE to take the next dump for the selected incident's symptom string

Functions include:

- Display list of incidents (Filter/sort/configure table)
- Set properties (associate problem number and tracking id)
- Display properties view list of diagnostic data, logs
- Send diagnostic data via FTP, define FTP Profiles (firewall)
- Manage ftp jobs status –View, Cancel Job, Delete Status
- Allow next dump
- Delete incident



z/OSMF Problem Determination – Incident log Benefits

	Without z/OSMF**	With z/OSMF**
Recognizing a system-detected (dumped) problem occurred	Requires 5 to 7 manual steps, plus skill on effective use of IPCS to extract data from each of the dumps. Up to 5-6 minutes	Display in 1 click. Greatly reduced skill required As little as 5 seconds
Collecting and sending diagnostic data	Requires 7 to 15 manual steps, plus skill to locate the right log files, build and run JCL jobs, rename the output datasets, and use an ftp job to send the different data sets to the target destination. Up to 20 minutes Up to 30 minutes for sysplex components	Send the material in 8 clicks: •Select the incident materials •Specify the FTP destination information •Indicate send the material •Check whether the information was FTP'd successfully As little as 30 seconds
Allow new dump to be taken for the same symptom	Requires 7 to 12 manual steps, plus skill on effective use of IPCS to locate the dump data set, obtain the symptom string, get into the IPCS DAE display, locate the matching symptom string (could be non-trivial) and indicate TakeNext on the IPCS display Up to 15 minutes	Make the update happen in 3 mouse clicks As little as 10 seconds

** Based on IBM laboratory results, your results may vary



Incident Log – Summary Information

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Incident Log – Incident Details

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z/OSMF Configuration

Pain Points

- Configuration task is highly fragmented
 - Multiple tools, limited integration between tools
- User interfaces not intuitive for new system programmers
- Syntax is complicated and error-prone
- Regression of dynamic changes not reflected in system control files
- Difficult to assess impact of configuration changes

Initial focus on Configuration Assistant for the z/OS Comm. Server

- A GUI application that simplifies the configuration and setup of the following TCP/IP policy-based networking functions:
 - Application Transparent TLS (AT-TLS)
 - IP Security (IPSec) including filters and VPNs
 - Network Security Server(NSS)
 - Intrusion Detection Services (IDS)
 - Policy-based Routing (PBR)
 - Quality of Service (QoS)



Configuration Assistant for z/OS Communications Server

 A GUI that you can use to generate configuration files for z/OS Application Transparent-Transport Layer Security (AT-TLS), IP Security (IPSec), Network Security Services (NSS), Policy Based Routing (PBR), Quality of Service (QoS), and Intrusion Detection Services (IDS).

• Originally available as a Microsoft[®] Windows[®] web download since z/OS V1.7

- Functions have grown over time
- > Still available as a Windows download, but strategy is to provide it only with z/OSMF
- All functions available with Windows are also provided with z/OSMF
- If you are familiar with the Windows GUI, the Configuration Assistant on z/OSMF is essentially the same
- Now available with z/OSMF V1.11 and z/OS V1.11
 - Configuration files can now be saved to local disk storage that is accessible to your z/OS system where the Configuration Assistant is running so FTP (from Windows) is not required
 - Can also import configuration text files in cases where users have already defined policies and would like to begin using the Configuration Assistant



Configuration Assistant for z/OS Communications Server *Value*

- Do you need to protect your enterprise data over the network with IP Security or Application Transparent TLS?
- Have you considered protecting your system from misuse from the network with Intrusion Detection Services and then using the Defense Manager Daemon to apply defensive filters?
- If so, you know that these functions can be quite complex to understand and also to set up
- You can pour over manuals or you can use a great tool to help you configure your policies and set up the environment to run these important functions right on the z/OS systems your configuring!
- Use The Configuration Assistant for z/OS Communications Server application on z/OSMF
- Helps users build their networking policies and then generates configuration text files for installation
- Guides users through setup tasks for the policy-base environment, including generation of configuration files, sample started procedures, and RACF® profiles



Configuration Assistant for z/OS Communications Server

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Configuration Assistant for z/OS Comm. Server (V1.11) New Application setup tasks

- Application Setup task panel is a customized set of tasks (stepby-step) for each policy perspective to deploy the applications required for that function
- There are both image-level and stack-level setup tasks.

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Focus on z/OSMF Administration

z/OSMF Authorization – defining users and roles

- The z/OSMF administrator must define the user to z/OSMF and assign a role in order for the user to start working with z/OSMF tasks
- The user must have a valid userid on the z/OS system

Adding Links

Allows the administrator to dynamically add links to non-z/OSMF resources, e.g. ISV products, commonly used installation Web sites

There are 4 roles that z/OSMF supports:

- Guest User is not logged into z/OSMF
- Authenticated Guest User is logged into z/OSMF but has no role assigned
- Administrator User can access all tasks in z/OSMF
- User User can access all tasks except Administrator tasks



z/OSMF Administration: Adding a z/OSMF user

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z/OSMF Administration: Defining a role

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z/OSMF Administration: Adding a link

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Focus on Links



- This category contains the predefined links provided by IBM as well as any new links added by the z/OSMF administrator
- The links are available to all users of z/OSMF
- Administrator can define which roles have access to each of the defined links.
- The IBM pre-defined links are accessible to all users, including guests, by default.



z/OSMF V1R11 operating environment

- One instance of z/OSMF can manage one local system or sysplex
- Multiple users may log into the same instance of z/OSMF from different workstations/browsers
 - Expectation is to support up to 15 concurrent users
- From one client system, user can manage additional sysplexes by opening new browser windows (or tabs) and logging into the z/OSMF instance installed on those sysplexes (one browser per system/sysplex).
- Only one active instance of z/OSMF is supported within a sysplex at any point in time.
 - Additional instance may be created e.g for test or service update or backup, but it should not be actively managing the systems at the same time (e.g. working on the same incident concurrently from 2 separate instances of z/OSMF) or using the same data repository.



Prerequisites

z/OS Management Facility requires z/OS V1 R10 and later

 z/OS V1R10 requires additional service, as defined in the program directory

The Configuration Assistant for z/OS Communications Server portion of z/OS Management Facility requires z/OS V1.11 or later.

Client machine (no client machine install requirements)

- ▶ Windows XP[®] operating system and later
- Supported browsers:
 - Mozilla Firefox 3.0.6 (recommended)
 - Mozilla Firefox 2
 - Internet Explorer[®] 7
 - Internet Explorer 6



Migration & Coexistence Considerations

- In a mixed sysplex with some systems below z/OS V1R10:
 - z/OSMF V1R11 must be installed and run on z/OS V1R10 or above
 - Incident Log: z/OS V1R9 system's SVC dumps will be reflected, but with some property values missing
- Configuration Assistant is only supported on z/OSMF V1R11 running on a z/OS V1R11 system.
- z/OSMF can coexist with other ISV products
 - For example, all setup instructions are provided for RACF, but z/OSMF will operate with other security products with equivalent instructions



Installation

Installation scenarios:

- z/OS V1R11 ServerPac
 - Provides default customization via post install customization
 - Follow the z/OSMF User's guide and WAS OEM Configuration Guide and use the Configuration scripts to setup if defaults are not viable
 - Provided for both Full System Replace and Software Upgrade installation paths
- z/OSMF V1R11 CBPDO
 - Can be installed on z/OS V1R10 or z/OS V1R11
 - Use Program directory to get started
 - Follow the z/OSMF User's guide and WAS OEM Configuration Guide and use the Configuration scripts to setup if defaults are not viable
- Setting additional instances (test, service, backup)
 - Follow the User's guide for instructions



Installation

V1R11 ServerPac

- The z/OS V1R11 ServerPac with z/OSMF V1R11 will have both the FMIDs that make up z/OSMF installed in the appropriate directories
- ServerPac provides post-install jobs to create a *default* instance of z/OSMF that has been setup end-end with all applications deployed. This includes:
 - Allocate and mount z/OSMF product and data file systems
 - Install and set up WAS OEM for z/OSMF and deploy z/OSMF applications
 - Create ZOSMFAD administrator identity
 - Set up z/OS for Incident Log (CIM Server, Sysplex Dump Directory, Logger, Log streams, etc).
 - Prime z/OSMF data repository with ZOSMFAD userid
- Note: When defaults cannot be taken, the User guide (s) should be followed to setup the product



Installation

z/OSMF V1R11 CBPDO (on z/OS V1R10 or z/OS V1R11)

- The program directory provides sample jobs to install both the FMIDs that make up z/OSMF in the appropriate directories
- If you are installing on z/OS V1R10, apply prerequisite service
- Setup z/OS as described in the Planning section of z/OSMF User's Guide and WAS OEM 7.0 Configuration Guide
- Collect all the input as described in the WAS OEM Configuration Guide
- Collect all the inputs for application setup as described in the z/OSMF User's Guide
- Scripts are provided to configure and setup WAS OEM 7.0 and z/OSMF V1R11, as well as some of the required z/OS setup



Summary

- IBM z/OS Management Facility (z/OSMF) V1R11 is a new product for z/OS customers.
- z/OSMF will make the day to day operations and administration of the mainframe z/OS systems easier to manage for both new and experienced system programmers.
- z/OSMF delivers solutions in a task oriented, Web browser based user interface.
- The initial functions in z/OSMF 1.11 include z/OSMF Administration, Incident Log, Configuration Assistant for z/OS Communication Server and Links

IEM

Additional information

- Program Directory for z/OS Management Facility
 GI11-2886-00
- IBM z/OS Management Facility License Information
- IBM z/OS Management Facility User's Guide
- IBM WebSphere[®] Application Server OEM Edition for z/OS Configuration Guide, Version 7.0, GA

GA32-0631-00

GC52-1263-00

SA38-0652-00



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