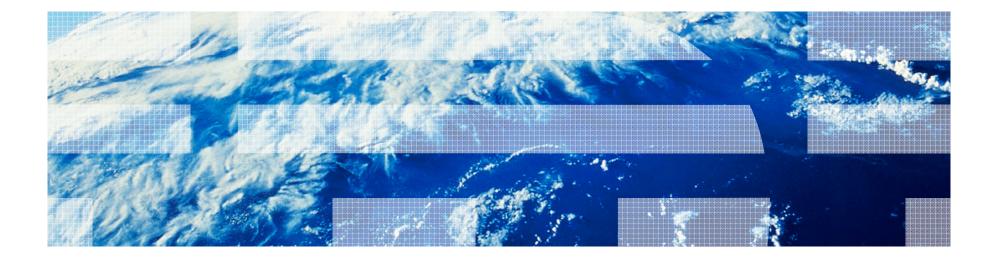


# System z – The premier platform for Enterprise Modernization

Karl Freund – System z VP Marketing





### Trademarks

The following are trademarks of the International Business Machines Corporation in the United States and/or other countries.

DB2*	MQSeries*
CICS*	System z*
Cognos*	System z10
Destination z	Tivoli*
Domino	WebSphere*
Dynamic Infrastructure*	z/OS*
FICON*	z/VM*
GDPS	z10
IMS	z10 BC
Informix*	z10 EC

\* Registered trademarks of IBM Corporation

#### The following are trademarks or registered trademarks of other companies.

Adobe, the Adobe logo, PostScript, and the PostScript logo are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States, and/or other countries. Cell Broadband Engine is a trademark of Sony Computer Entertainment, Inc. in the United States, other countries, or both and is used under license therefrom.

Java and all Java-based trademarks are trademarks of Sun Microsystems, Inc. in the United States, other countries, or both.

Microsoft, Windows, Windows NT, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both.

INFINIBAND, InfiniBand Trade Association and the INFINIBAND design marks are trademarks and/or service marks of the INFINIBAND Trade Association.

Intel, Intel logo, Intel Inside, Intel Inside logo, Intel Centrino, Intel Centrino logo, Celeron, Intel Xeon, Intel SpeedStep, Itanium, and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

ITIL is a registered trademark, and a registered community trademark of the Office of Government Commerce, and is registered in the U.S. Patent and Trademark Office.

IT Infrastructure Library is a registered trademark of the Central Computer and Telecommunications Agency, which is now part of the Office of Government Commerce.

\* All other products may be trademarks or registered trademarks of their respective companies.

#### Notes:

Performance is in Internal Throughput Rate (ITR) ratio based on measurements and projections using standard IBM benchmarks in a controlled environment. The actual throughput that any user will experience will vary depending upon considerations such as the amount of multiprogramming in the user's job stream, the I/O configuration, the storage configuration, and the workload processed. Therefore, no assurance can be given that an individual user will achieve throughput improvements equivalent to the performance ratios stated here.

IBM hardware products are manufactured from new parts, or new and serviceable used parts. Regardless, our warranty terms apply.

All customer examples cited or described in this presentation are presented as illustrations of the manner in which some customers have used IBM products and the results they may have achieved. Actual environmental costs and performance characteristics will vary depending on individual customer configurations and conditions.

This publication was produced in the United States. IBM may not offer the products, services or features discussed in this document in other countries, and the information may be subject to change without notice. Consult your local IBM business contact for information on the product or services available in your area.

All statements regarding IBM's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

Information about non-IBM products is obtained from the manufacturers of those products or their published announcements. IBM has not tested those products and cannot confirm the performance, compatibility, or any other claims related to non-IBM products. Questions on the capabilities of non-IBM products should be addressed to the suppliers of those products.

Prices subject to change without notice. Contact your IBM representative or Business Partner for the most current pricing in your geography.

### System z delivers unmatched value for today's critical workloads

A large portfolio of leading applications growing ISV support:

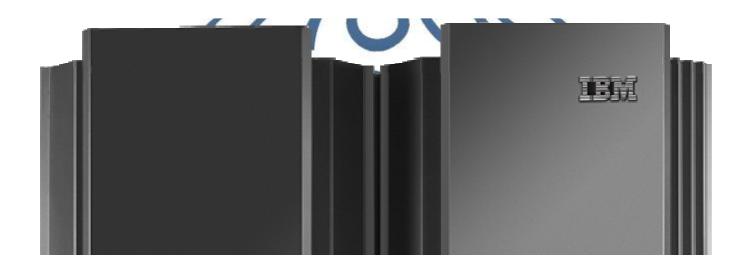
A comprehensive portfolio for business intelligence and data warehousing:

> Information Management on System z

Business Applications on System z Industry-leading virtualization, management and qualities of service:

IT Optimization and Consolidation on System z The premier platform for modernizing and optimizing IT service delivery:

> Enterprise Modernization with System z





### Customer challenges – Non-optimized IT enterprise architecture

#### **Business Needs**



- Continuous pressure to deliver new business value
- Rip and replacement of core business applications are too high risk
- Reduced flexibility to adapt to changing business requirements
- Core business processes lack real-time integration

#### Resources



- High cost to maintain legacy assets
- Non-portable skill sets
- Redundancy in IT operations
- Integration of silo'ed architectures consume development and operational resources

#### Technology



- Complexity prevails Silos of legacy and modern assets slow innovation and reduce QOS
- Stagnant technologies lack modern integration and delivery capabilities (Web 2.0, mobile....)
- Multiple data architectures make Business Analytics challenging

IT CONSTRAINED ENTERPRISE PRESSURES

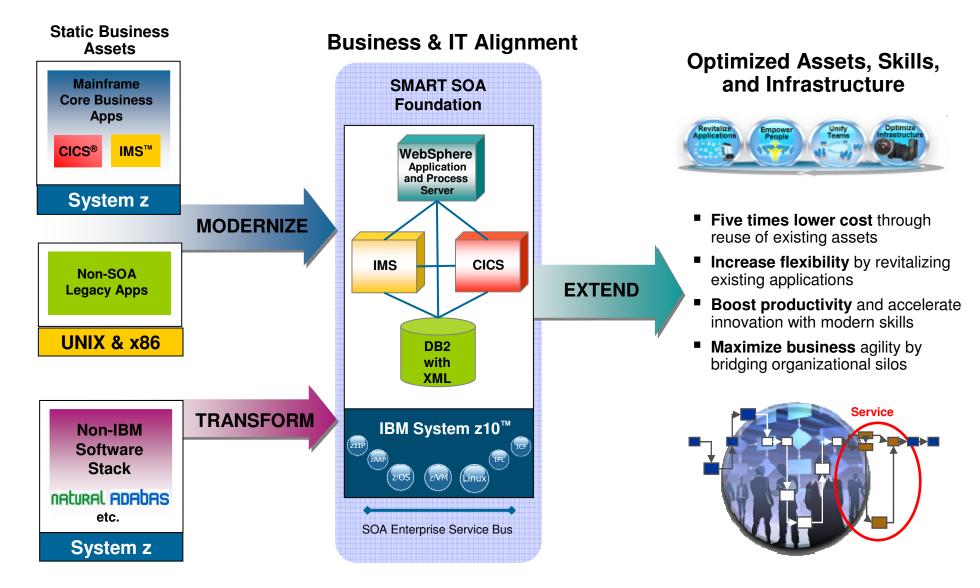


## System z is the Premier Platform for Enterprise Modernization

IBM	Preparing for the new risks of a more connected and collaborative world.	Reduce Risk	<ul> <li>Automatically transform legacy software assets to modern languages while preserving your investment in the core business logic that runs the enterprise.</li> </ul>
	Achieving breakthrough productivity gains tomorrow.	Lower Costs	<ul> <li>Service, Web or Event enable your existing applications to promote reuse of core business functionality, automate handling and response to business events, and extend the ROI of exiting investments.</li> <li>Reduce the cost of deploying new applications that by leveraging Solutions Editions pricing for WebSphere and System z specialty engines.</li> <li>Boost productivity and accelerate innovation by standardizing on a common set of development tools and by leveraging a collaborative application lifecycle management solution to help unify teams and skills across the enterprise.</li> </ul>
	Providing for real-time, dynamic access to innovative new services.	Improve Service	<ul> <li>Dramatically reduce time to value for new capabilities to stay competitive in today's rapidly changing environment by enabling Lines of Business (LOB) to discover, implement, and managed business rules for existing mainframe applications.</li> </ul>



### Modernizing the enterprise through SMART SOA



© 2010 IBM Corporation

## TRANSFORM

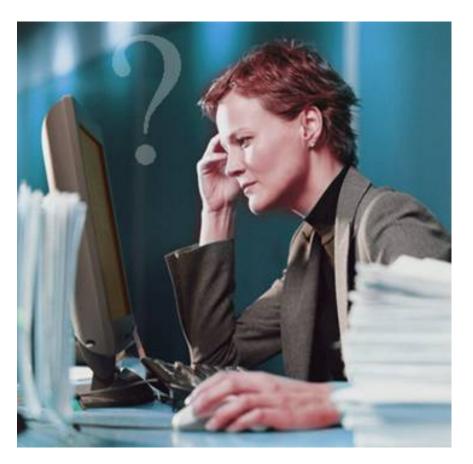
## critical IT assets for agility





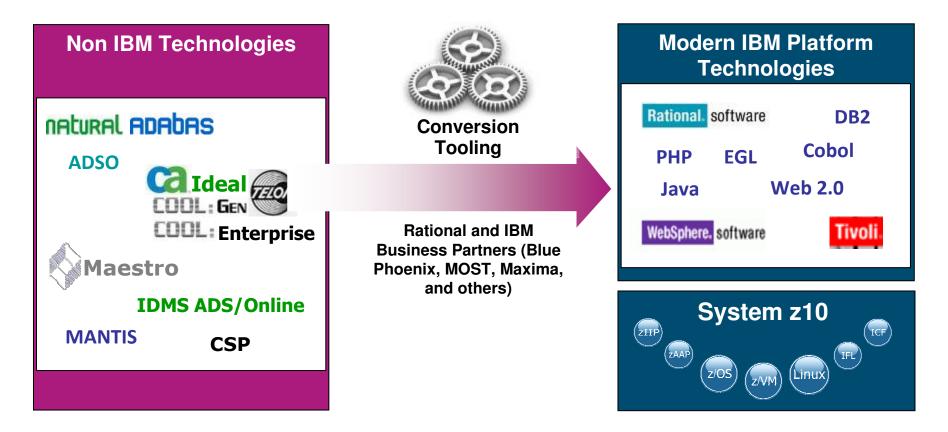
## Application transformation challenges

- Major investment in older applications (time, money, effort)
  - This is tested, proven, business-critical code it runs the business
  - Advantageous to reuse (harvest) as much as possible
  - Escalating software vendor maintenance fees for obsolete environments
- Maintaining separate tools for each platform
- Retraining, Retaining and Attracting talent
  - Advantageous to leverage existing IT staff and skills





## Enterprise modernization solutions – Migrating customers from outdated and costly legacy languages



- Establish a Modern, Flexible Application Development Platform
- Reuse of Existing, Mission-critical, Production Tested Software Assets
- Maximize the Existing In-house IT Skills & Domain Expertise



## Case study – Montreal Informatica

#### **Business challenge:**

To seize a marketplace opportunity to help its clients modernize their legacy enterprise systems, move away from Natural/ADABAS technology and to provide a flexible platform for core business applications moving forward.

#### Solution:

Working with IBM, Montreal Informática conducted a proof of concept project using IBM Rational Business Developer, IBM Rational Migration Extension for Natural and IBM DB2 information management software together with Enterprise Generation Language (EGL) technology to modernize a legacy Natural/ADABAS application.

#### **Results:**

Montreal Informática has seen increased developer productivity. Developers from a range of backgrounds learned EGL rapidly, enabling Montreal Informática to use the same developers for building batch and online systems. The successful pilot project has opened new business opportunities because the company now has the ability to automate much of the transformation process, while offering clients a choice of deployment platforms.

"At the beginning of this project I was a bit skeptical. I have almost 30 years of IT experience. After the first Discovery and Analysis delivery, I was surprised because it was really very good. I see that with the right skills, developers are very productive. I am very enthusiastic about the results and about the future of enterprise modernization at Montreal Informática."

- Mauricio Alvarenga, IT manager at Montreal Informática





## to System z with Smart SOA

**MODERNIZE** 



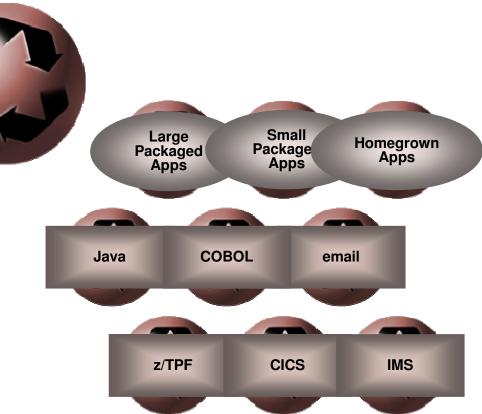


## Reuse business applications

Enable agility required for smart business outcomes

### Get More Value from Applications & Expand Business Opportunities

- Service-enable existing packaged and existing apps
- Create new, reusable services
- Extend reusable services to the web
- Consume external reusable services

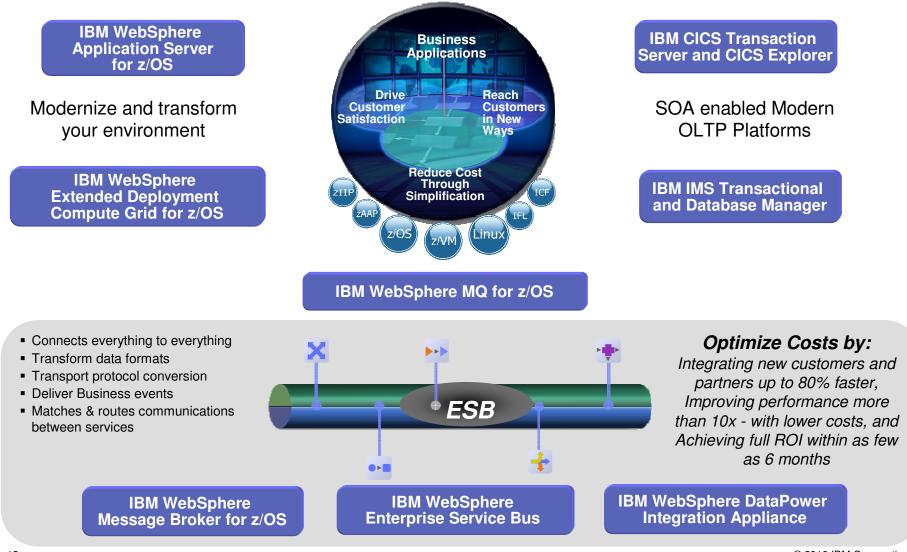


### **Benefits**

- Extend ROI by reusing prior investments
- Reduce risk and costs by leveraging robust applications
- Speed time to market with faster development cycles



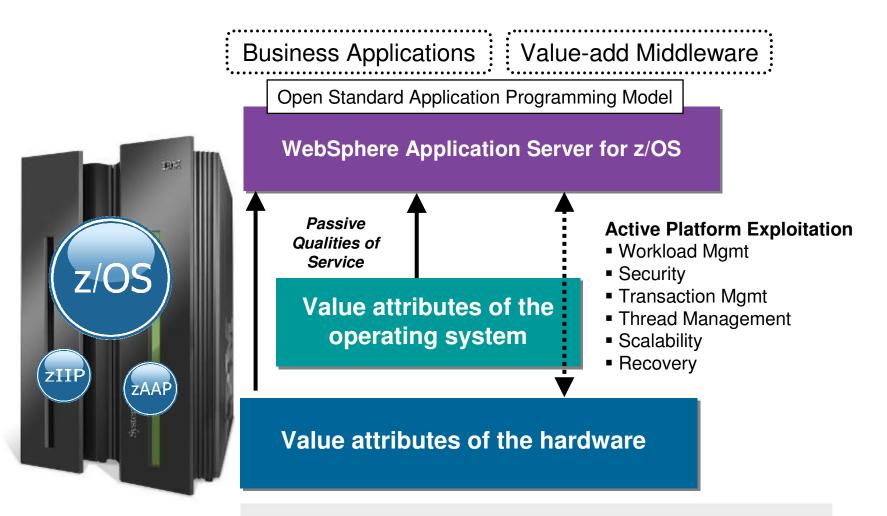
#### The Right Platform for Any Situation SOA Enabled Integrated Application and Transaction Environment



© 2010 IBM Corporation



### WebSphere Application Server for z/OS Integrated Mainframe Values – Open Standards Flexibility



Read the Whitepaper on Value of WAS on z/OS

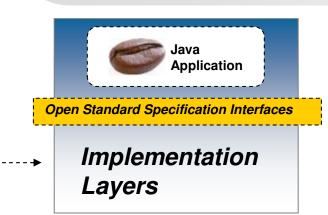


## **ACTIVE** Areas of exploitation for WAS on z/OS

- 1. Exploitation of SMP/E
- 2. Exploitation of JES and common z/OS facilities
- 3. Exploitation of zAAP specialty engines
- 4. Exploitation of WLM
- 5. Exploitation of RRS
- 6. Exploitation of SAF and Crypto
- 7. Exploitation of SMF
- 8. Exploitation of z/OS exclusive Cross Memory Communications

These are all z/OS value

attributes



WebSphere is WebSphere up here. It's all based on accepted standards.

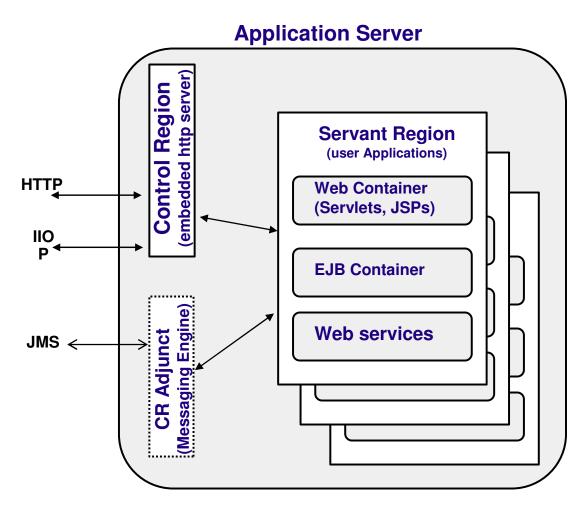
Exploitation taking place below the open standard interface line.

© 2010 IBM Corporation



#### WAS z/OS internal architecture – very different!

- z/OS implementation uses a "master-slave" hierarchy
  - This architecture is at the heart of CICS and IMS also
- A WAS "Control Region" distributes the application work to its "Servant Regions"
- This is key to understanding the value of WAS on z/OS
- This is what brings the business value





## Example **ACTIVE** Exploitation – Workload Management (WLM)

Many view WLM exploitation as the heart of the platform exploitation model for WAS z/OS. There are four main elements of this exploitation ...

Intelligent	Intelligent	Intelligent	Intelligent
Dynamic Capacity	Workload Flow	Management of Mixed	Workload Routing
Expansion	Control	Work in Server	Advice
The ability to increase the number of JVM instances based on WLM goals and configuration settings. This is the "Controller / Servant" structure you may have heard about.	An element of the Controller/Servant structure. Inbound work is queued and held, waiting for a thread to select it, based on importance and arrival. It's a pull model rather than a push. Applications in JVMs take only what they can handle.	Multiple servants allows differently classified work to be placed in different servant regions. This allows WAS/WLM to understand what kind of work is in each and to manage system resources accordingly.	WAS z/OS using WLM to determine where best to route certain kinds of work

The key is the controller / servant architecture ...



## CICS is at the heart of smart business

#### Event source for "Real-time visibility for smarter **Integrated Tool Solutions** decisions and actions" **Dynamic Business Networks** CTCS TS CTCS TOOLS **CICS Business Applications Business** Occurrences PD TOOL TOOLS **Events** Business **CICS EXPLORER** Information **CICS TS** CICS Atom Updated MQQM MOO feeds Values QSG MQQM CICS CICS Integration for LOB and **Tighter MQ Integration** COBOL business rule mgmt.

**Revitalize Business** 

## **Revitalize Infrastructure**

"Greater efficiency and reduced costs"

## **Revitalize Applications**

"Faster and easier to respond to change"



IBM Rational Enterprise modernization solutions can help Optimize your applications, people, team and infrastructure investments

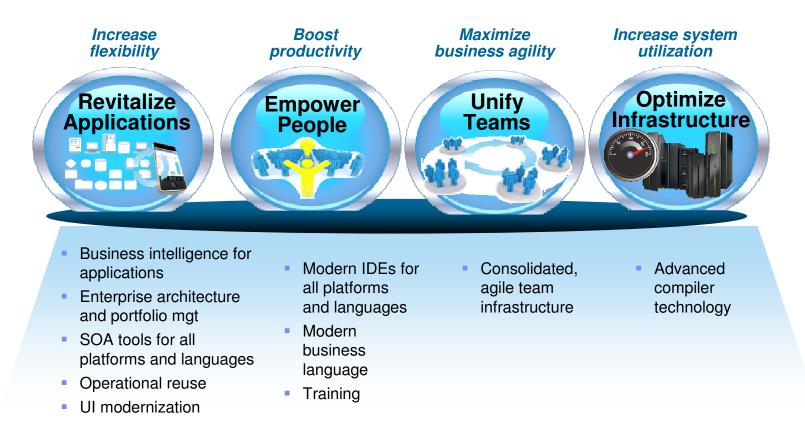


- Boost productivity and accelerate innovation with modern skills
- Maximize business agility by bridging organizational silos
- Increase system utilization by optimizing application infrastructure

Rational Software Delivery Platform powered by



#### IBM Rational Enterprise modernization solutions can help Optimize your applications, people, team and infrastructure investments



Rational Software Delivery Platform powered by



## UniCredit

*Improves developer productivity and testing efficiency for mainframe development* 

#### The challenge

- Modernize its development platform for core financial business software
- Development and testing efficiency for new and existing applications
- Make COBOL development more attractive to younger programmers

#### Solution

 More than 200 developers began using IBM Rational Developer for System z software to develop applications for IBM System z servers with IBM DB2 and IBM Information Management Systems software

#### What Makes it Smarter

- Similar development environment for COBOL and Web applications — attractive to younger developers
- Estimated 15% increase in development and 10% increase in testing productivity

## **Think Rational**

One of many ways Rational enables a smarter planet.



- One of Europe's largest financial services organizations
- 9,000 branch locations
- 40 million customers
- Employing over 170,000 people

"Our team now develops, debugs and tests with more confidence, and it is clear that more and more people here will be using Rational Developer for System z." Almut Geiger, Product Specialist, HVB



#### NYS Department of Taxation and Finance Modernizing applications with System z

#### What's Smart:

- Deployed an SOA solution that leveraged existing assets.
- Delivers faster execution.
- Easily adaptable and fast to implement.
- Open to new technologies.



The new SOA infrastructure provides the needed structure to meet public sector demands of servicing the constituent needs along with the needs of the business.

## to new value with System z

**EXTEND** 





### Insight contained in business events all around us

## What is a Business Event?

An action that has occurred, or the absence of it occurring, which has relevance to the business

#### Nearly **4 Trillion** RFID events are emitted each day



Large companies can experience up to <u>800 Billion</u> business events (shipments, weather, customer contacts, delays) daily



Over **190 Billion** emails are sent daily



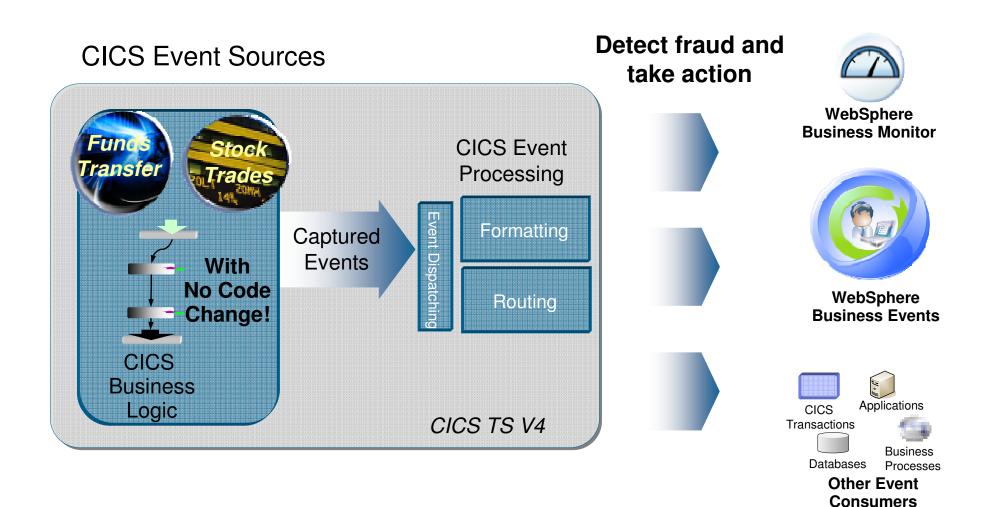


## Business events in the right business context enable proactive management



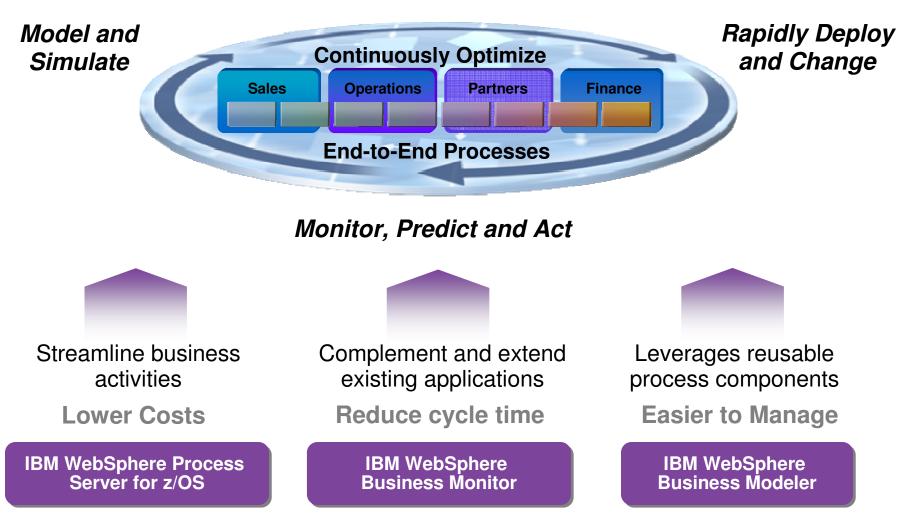


### Capture mainframe events for smarter business outcomes





Process automation – Triggered by the Events of your Business Improves operating efficiency and reduces cost





### Smarter schools transform insight into action A large university makes processes explicit and understood

#### What's Smart:

- Modeling and documenting existing business processes to identify areas for improvement
- Leveraging BPM to collaborate with process stakeholders across departments
- Deliver business agility for proven and trusted traditional System z applications

#### **Smarter Outcomes:**

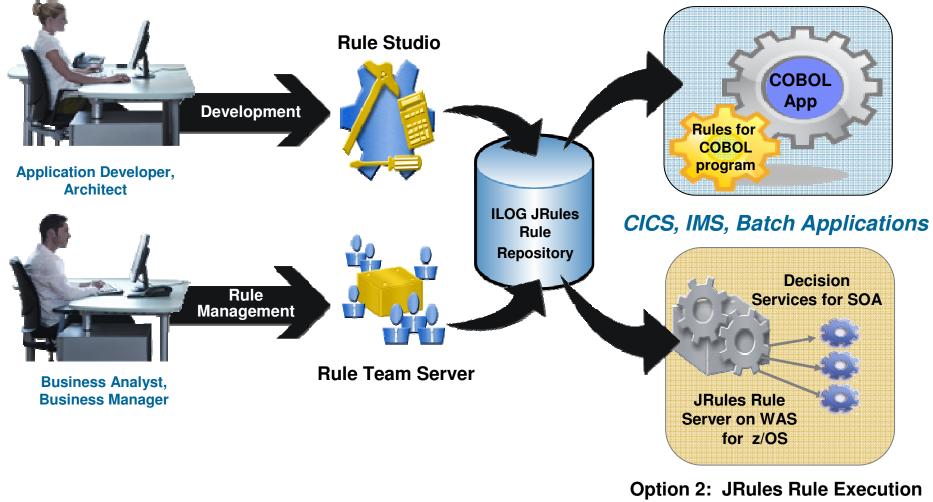
- Reduced new application development from 1 2 months to several days
- Improved user satisfaction by increasing success rate of online registration
- Reduced enrollment time from 3 days to instantaneous

The event processing system was implemented and deployed within 2 weeks and exceed its first year ROI estimate within the first month in production.





## ILOG business rule management solutions on System z



#### **Option 1: ILOG Rules for COBOL**

Option 2: JRules Rule Execution Server on z/OS or Linux on System z

## WebSphere ILOG BRMS Case Study – Large Financial Service Provider

#### The challenge:

- The company was missing revenue by not being able to present the right offer at the right time when a customer was on-line.
- Decision logics were scattered and inconsistent across channels.
- Poor customer experience: branch staff attempts to cross-sell to clients who did not qualify for the additional credit resulted in negative client experience

#### Solution:

- Create an ILOG BRMS based cross-sell/up-sell solution
- Decision support throughout generation of personalized & qualified offers
- Cross-channel (branches, call centers, etc.), cross-product & customer centric

#### What Makes it Smarter:

- Improved client relationship acquisition, retention & wallet-share
- Accelerated ROI
  - Increased revenues \$14M in approved bookings in 2.5 months
  - Significantly increased cross-sell offers: from 13% to 40%
  - Significantly increased acceptance from 3% to 20%-30%
- Instant updates of rules fully managed by business users

One of the Largest Financial Service Providers in the World Dramatically Increases Revenue through Cross-sell/Upsell







## Thank you!

