IBM Data Management...

the power of ONE

Rick Bowers, Program Director WW Channel Development IBM Data Management



We're Winning!

Database

Station ProductsDB2 for Windows22%DB2 for Unix13%DB2 for zSeries14%

64

132

35

Tools

30 New ProductsIBM30%

Development On-time Deliveries DM Patents Product Awards

Partners

YTY Rev. Growth – Tier 1 ISVs 50%Dist. Rev. w/ Partners44%

Business Intelligence 9 New Products DB2 EEE 17%

Enterprise Content Mgmt.

9 New Products IBM 4

s 4%

Finishing Strong In 4Q...

48% YTY Growth

Largest Data Management Quarter Ever

30% of the Largest Deals Driven by Informix Portfolio

4Q Distributed Larger than FY 1997 Distributed

The IBM DM Engine... In High Gear Bank of America, Lucent, Motorola, Sears, Wal-Mart....

Building Brand Awareness - 2001





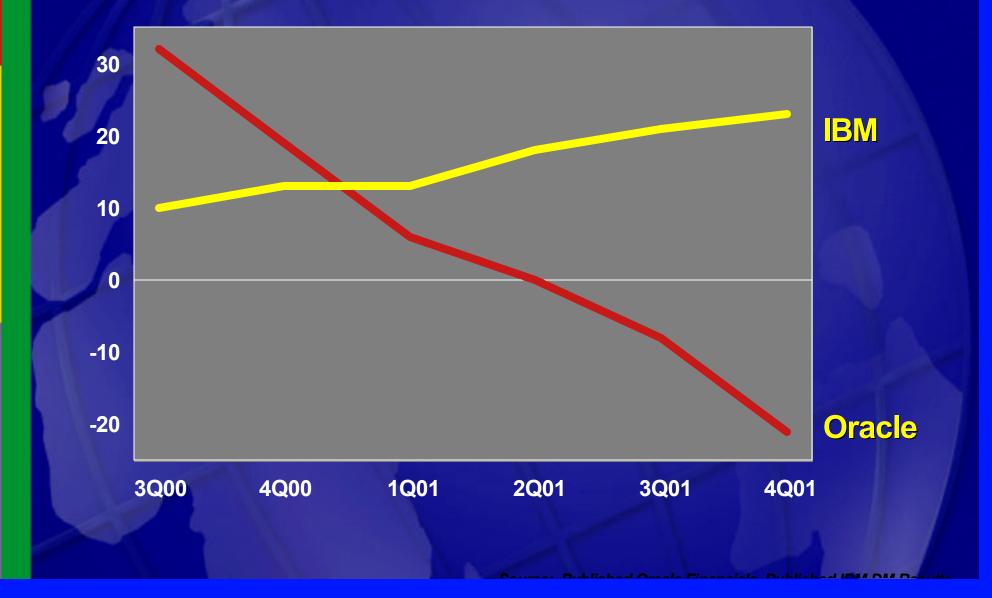
10 new Ad
Creatives
100s of
Executions

- Unaided awareness up 4 points
- Most voice & most favorable voice
- Over 4,000 Leads
- DB2 Site Web traffic
 - >2 million views / month (+55%)
- Millions of e-mail Touches
 - 40,000 Newsletter Permissions
 - 50,000 DB2 Mag. Subscribers
 - IOOs of e-mail sponsorships
 - ► >500 INFOBRIEFS; >4K Subscribers
- DB2 Developers Zone
 - >90 Technical Papers

"...they're [IBM] a marketing machine..." Larry Ellison, 2001

Impacting the Competition

YTY Quarterly Growth % Comparing Similar Calendar Periods



IBM Bolsters DB2 and Ties To WebSphere, MQSeries In New Release

Why

Winning

Computer Reseller News - 5/8/01

"Content Management Is Major Goal as It Battles Rival Oracle..." Wall Street Journal - 10/1/01

> "IBM, the best-of-breed alternative to Oracle" Giga Group, 2001

"IBM's done a lot of marketing work. The company [is serious]...." Gartner Group

The Best Customer Value...

Oracle

Microsoft

NCR

FileNET

Documentum

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Innovative Technology

- e-business Enablement, SWG Portfolio
- Performance & Scale, x-Workload
- SMART Databases

Strong Partnering

- Tier I ISVs, 26,000 Apps, 16,000 Partners
- Industry Specific Investments

Low Cost of Ownership

- Ease-of-use
- Standards, Cross Platform
- Pricing

• IBM's Service, Support & Relationship

IBM Data Management Vision

Be the leader in helping customers access, integrate, manage, analyze and securely distribute all forms of digitized information.

Opportunity Dynamics

