Selling WebSphere into SAP Accounts

September, 2001

WebSphere software

the fastest way to dynamic e-business

Agenda

Overview

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- SAP's History, Strength and Worldview
- Extend the SAP story with IBM software
- Resources
- Summary

Overview

- Extend SAP's solution to the web
- Integrate SAP with other applications
- Develop new applications using SAP functionality
- IBM software deal size from \$100K to \$1M

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SAP Background

Largest enterprise resource planning (ERP) application software company

- Third-largest independent software vendor
- 29 years in business
 - 10 Million Users

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- 30,000 Installations
- 1,000 Partners
- 21 Industries
- 50 countries
- 23,700 employees
- Headquartered in Walldorf, Germany

Industry Strongholds

- Manufacturing
- Distribution
- Retail

What is ERP?

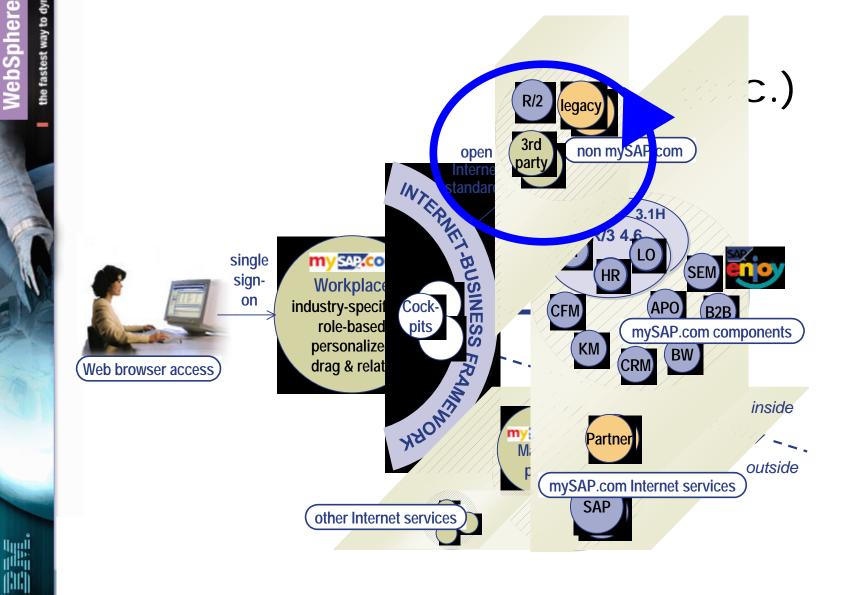
- Enterprise Resource Planning (ERP) attempts to integrate all departments and functions across a company onto a single computer system
- Hot in the '90s, but e-business changed everything

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- ERP vendors are scrambling to re-cast themselves as e-business vendors
- mySAP.com is SAP's Internet strategy (re-branding) to encompass ECM, SCM, CRM e-business

SAP View of the e-business Universe



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Where's the center -- SAP?

What about:

- Other packaged applications
 - PeopleSoft
 - Siebel
 - Baan
 - Oracle

Custom-developed applications using:

- ► DB2
- Oracle
- CICS
- Tuxedo
- Informix
- ► MQ

Why should you care?

Many SAP customers are

large enterprises

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- multiple divisions
- likely have made acquisitions

SAP is one of IBM's biggest partners

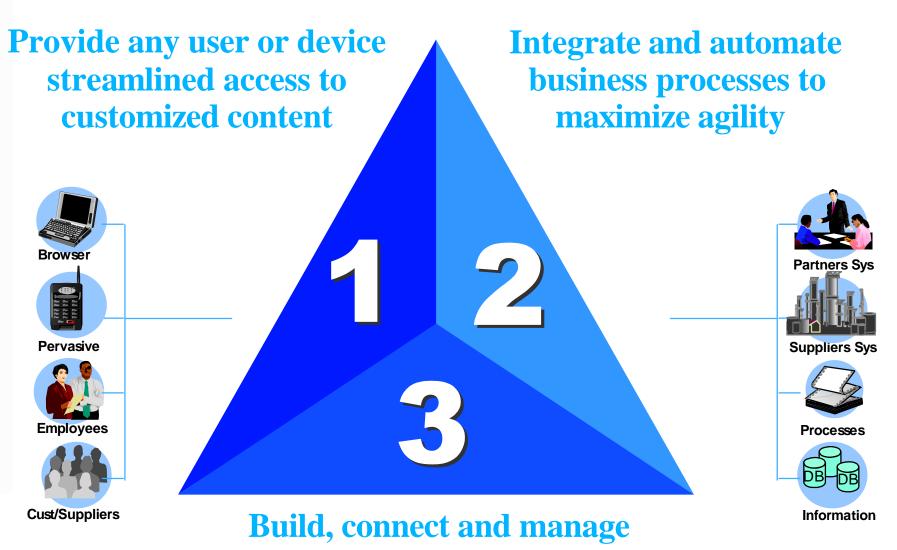
- IBM hardware and services sales to SAP customers is huge
- Unexploited, established relationships for software
- Untapped market for many WebSphere products

Example: e-commerce is an emerging key play

- Typical e-commerce Opportunity
 - SW WebSphere Commerce, MQSI, MQ = \$500K+
 - Services Will vary from 2 to 5+ times software revenue
- Many other areas where WebSphere software brings value

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WebSphere fundamentally does three things!



applications

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WebSphere fundamentally does three things for SAP Customers!

Provide streamlined access to customized views of SAP and other application content

Integrate and automate SAP as part of a larger **business process**





Reach & User Experience

Business Process Mgmt

Infrastructure and Tools





Partners Svs



Suppliers Sys



Processes



Cust/Suppliers

Build extensions that connect SAP to other applications

Information

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Complementing an SAP Solution

- WebSphere Portal Family
- WebSphere Commerce

- WebSphere Business Integrator
- WebSphere Partner Agreement Mgr
- WebSphere Business Process Manager

Reach & User Experience Business Process Mgmt

Infrastructure and Tools

- WebSphere Application Server
- VisualAge for Java
- Connector for SAP R/3
- WebSphere Adapter for mySAP.com
- WebSphere MQ Integrator
- MQSeries Link for SAP R/3
- MQSeries Adapter Offering

Reach & User Experience

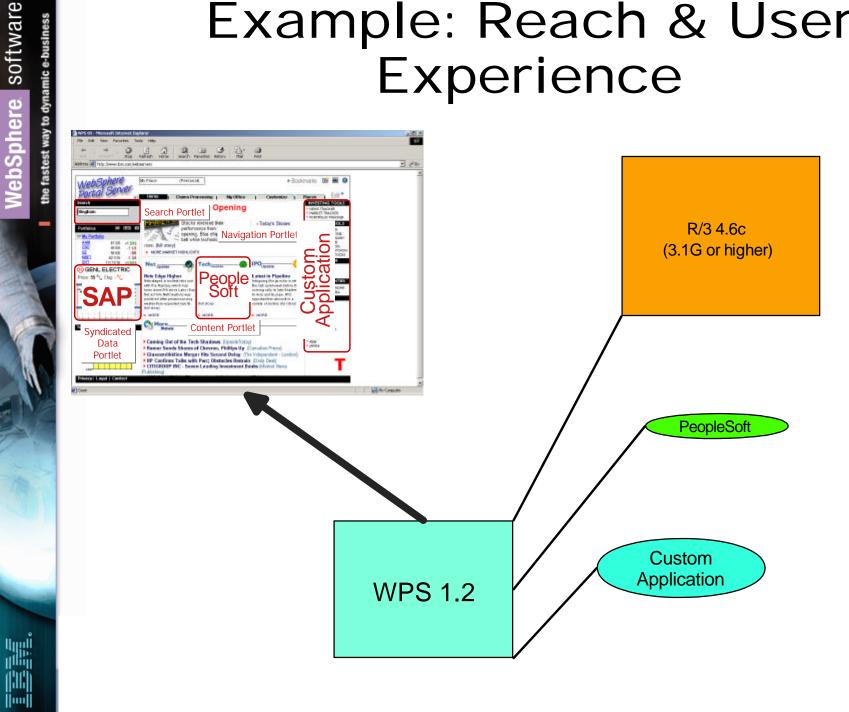
- WebSphere Portal Family
 - Customize and present SAP content
 - Combine with other application and data content
 - SAP-specific portlets
 - Collaborate with co-workers and partners

WebSphere Commerce

- Use SAP for backend processes of commerce
 - availability checking and inventory
 - order processing
 - supply chain

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Example: Reach & User Experience



Business Process Management

WebSphere Business Integrator

- End-to-end processes choreography within and across your enterprise
- Based on EAI with built-in SAP connectivity

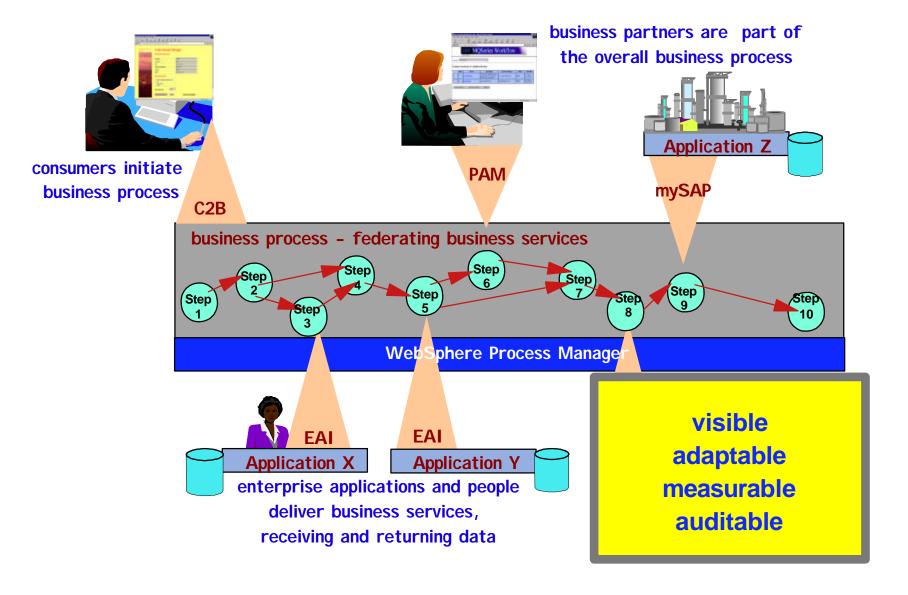
WebSphere Partner Agreement Manager

- Involve your trading partners in your business processes
- Extend SAP's supply-chain management to your customers and suppliers

WebSphere Business Process Manager

- High level process management involving human and system resources
- Connect SAP and non-SAP services in a business context

Example: Business Process Management



WebSphere Software

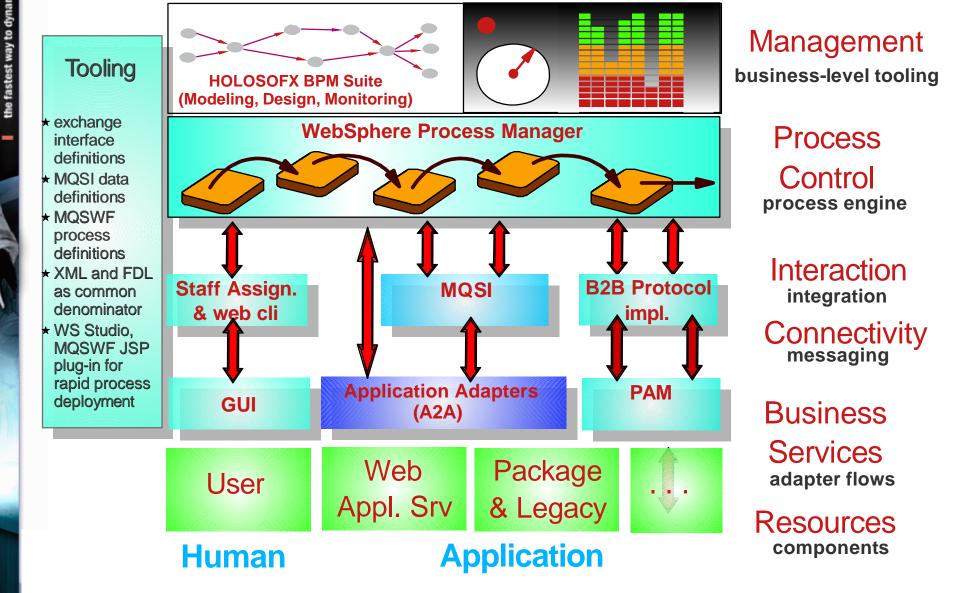
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WebSphere Business Integrator: End-to-end Process Management

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Infrastructure and Tools

Tightly coupled

- WebSphere Application Server
 - Web applications utlizing SAP functionality
- VisualAge for Java
 - Tooling to build connections to SAP applications
- Connector for SAP R/3
 - CCF version runtime
- WebSphere Adapter for mySAP.com
 - JCA-compliant version

Loosely coupled

- WebSphere MQ Integrator
 - Routes and transforms SAP data to other applications
- MQSeries Link for SAP R/3
 - Base level messaging links
- MQSeries Adapter Offering
 - Adapts messages to J2EE component model

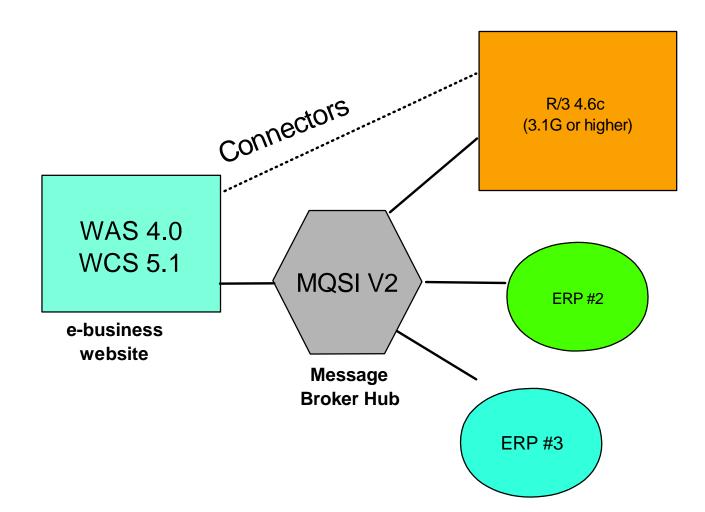
Example: Infrastructure and Tools

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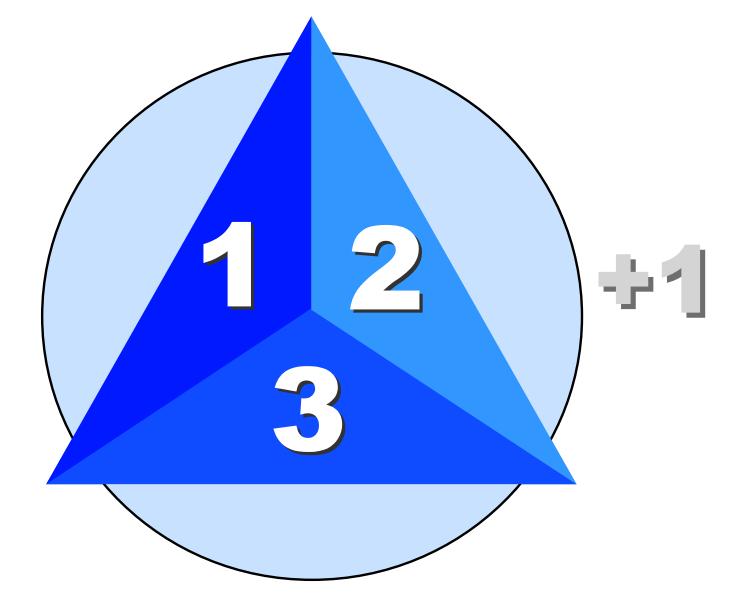


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The +1 is Enablement

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Reach & User Experience

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Business Process Mgmt

Foundation and Tools Expertise & Practical Experience
Services
Development Community Building
Customer Support
Technical Enablement

Enablement

Resources

IBM will create future education on our SAP capabilities, including detailed technical information and development and deployment patterns that integrate SAP solutions to meet different customer needs.

- In the interim, look to these two web resources for content and contact information:
- Partners

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- http://www.ibm.com/websphere/partners
- IBM Sales and Marketing
- w3.ibm.com/software/websphere/sales
 - Competitive Sales Initiatives

References

General Info

- Websphere Software Platform http://www.ibm.com/websphere
- MQSeries Link for SAP R/3 http://www-4.ibm.com/software/ts/mqseries/platforms/r3/
- VisualAge for Java http://www.ibm.com/software/ad/vajava/sap.html
 - Newsgroup news://news.software.ibm.com/ibm.software.vajava.sap
 - VADD Tutorial http://www7.software.ibm.com/vad.nsf/Data/Document2151
- Lotus Domino
 - http://www.lotus.com/products/eibu_knowbase.nsf/eipages/homeconsap

Case Studies

- MQSeries Texas Instruments, Samsung
 - -http://www2.software.ibm.com/casestudies/swcs.nsf/swgSearch?SearchView&Query=mqseries+AND+sap
- WebSphere Whirlpool, Degussa-Hüls AG
 - -http://www2.software.ibm.com/casestudies/swcs.nsf/swgSearch?SearchView&Query=websphere+AND+sap
- VisualAge for Java Bosch AG
 - -http://www-4.ibm.com/software/developer/casestudies/bosch.html?dwzone=java

Technical infos

- SAP Professional Journal http://www.sappro.com
 - Article "BAPI Basics When Programming with Java" in 1/1999
 - Article "Web-Enabling SAP R/3 with Java A Guide for the Uninitiated" in 01/2001
- SAP Insider http://www.sapinsider.com
 - Article "Building Java Applications for SAP R/3 Using IBM's VisualAge for Java"
 - in premier issue

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Summary

SAP has a huge install base to which WebSphere can provide value

WebSphere software

Internet

- WebSphere is geared to a much wider world view
- WebSphere extends SAP functionality
 - Extends the reach of SAP functionality and combines it with other application functionality
 - Integrates SAP processes into larger enterprise processes
 - Connects and uses SAP functionality in new e-business applications

Call to Action

Make sure you know which of your accounts have SAP and where they use it.

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- Get familiar with IBM's SAP offerings. Look for content over next few weeks at:
 - IBM Sales w3.ibm.com/software/websphere/sales
 - Partners: www.ibm.com/webpshere/partners
- Stay tuned for future SAP/WebSphere telecons.
- Work with your standard WebSphere support contacts on SAP opportunities.
 - SAP should be viewed as a back-end WebSphere helps leverage, not something new and difficult.