



Passport Advantage Online quick tour and overview

Abstract: Your Passport Advantage Online (PAO) is your organization’s private domain with IBM. Access is managed by your Site Primary Contact to ensure Site security. Within PAO authorized users can complete a number of tasks and access Site specific data and reports. Take a tour to learn more.

Passport Advantage Online (PAO) provides secure access to the data and tools you need to manage and update

Site specific contact information, entitlements and reports.

Authorized users can also sign in to download software and fixes, purchase additional licenses and renew IBM Software Subscription and Support.

Let’s take a look at your PAO Site.

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IBM Passport Advantage Online

Your Passport Advantage Online site is your private domain with IBM.

Through it, you gain secure access to the data and tools you need to manage various aspects of your IBM Passport Advantage and Passport Advantage Express Sites.

To access your PAO Site you need an IBM ID and authorization from your Site's Primary Contact.

This ensures that only those with approved access can sign in.

Once logged on, you can see that PAO is a task-driven interface.

The left navigator and main content areas offer options to download software, purchase and renew and more.

The right column offers language preferences and 'Find it fast' links to speed navigation to some of your most frequently performed tasks.

And the 'We're here to help' module is always there to connect you with the eCustomer Care team.

Let's take a closer look at some of the options in the left navigation menu.

- The '**Software download and media access**' experience is for users with download privileges. On this page they can search or browse software and request media.
 - This section also allows you to set and subscribe to eNotifications specific to your preferences.
 - Subscribing to a specific product means you'll receive email notifications about new downloads.
- In the '**Purchase and renew**' menu authorized users can view and order quotes, purchase new software licenses and renew IBM Software Subscription and Support.
- In the '**Reporting**' menu of your PAO Site, users can generate, view and download site-specific reports.

The entitlement section is hugely important. Here you can view proof-of-entitlement certificates, view and update entitlement allocations and view entitlement inventory and update deployments.

IBM Passport Advantage Online

- Under the '**Account management**' section the Primary and Secondary Contacts can update privileges, contact information, Site access, and more.

The important decisions made here impact access to your PAO site, the data users can see and the tasks they can perform.

With this overall view of your PAO site, you're ready to begin diving deeper on all that your IBM domain has to offer.

For additional information about Passport Advantage, Passport Advantage Online or IBM Software Subscription and Support, go to www.ibm.com/software/subscriptionandsupport