i2 Help Guide

Please see below the additional help in collecting deployment information for your IBM Software. (You may need to zoom in to more easily view the screenshots.)

- 1.) Please run the Dongle Diagnose utility provided by i2. It is typically located in the folder \Dongle\i2 Dongle Diagnostics.
- 2.) In order to read the dongle contents, the appropriate HASP device drivers must be installed. If this is not the case, please visit the below link for instructions on downloading the HASP drivers. http://www.issafrica.co.za/downloads/dongle/user_guides/nethasplicensemanagerguide.pdf
- 3.) If you have a network HASP dongle attached, Dongle Diagnose will list the contents of the dongle. To list the contents of a HASP dongle:
 -Double-click on DongleDiag.exe
 -Select NetHasp and click Diagnose
- 4.) Take a screenshot of the following window (example):

Sample Output:

🧇 Dongle Diagnose	
C Hardlock	NetHasp (LPT1)
NetHasp licence '4A404B06' Serial #102, Owner i2 Limited, 11 Man Application 1 (i2 Analyst's Notebook), 5 stat Application 2 (Link Notebook), 1 station, 0 u Application 6 (iTel), 1 station, 0 users Application 8 (i2 iBase), 1 station, 0 users Application 9 (i2 iBase Designer), 1 station, Application 11 (i2 Analyst's Workstation Dat Application 12 (i2 iBase Data Miner Interfac Application 13 (i2 iBase GIS Interfaces), 1 s Application 16 (i2 iBridge), 1 station, 0 users Application 17 (i2 iBridge Designer), 1 statio Application 18 (i2 iBase SSE), 1 station, 0 u Application 19 (i2 PatternTracer), 1 station, Application 23 (i2 TextChart), 1 station, 0 us Application 24 (i2 Visual Notebook), 1 station, Application 25 (i2 Xa Search AN), 1 station, Application 27 (<unknown>), 1 station, 0 us</unknown>	2006 102698 ions, unlimited users users 0 users (a Miner), 1 station, 0 users e), 1 station, 0 users tation, 0 users tation, 0 users sers 0 users sers 0 users ers 0 users ers 0 users (b users (c users) (c users)
Diagnose	Close

Additional resources <u>i2 License Information (all)</u>