

Cloud & Smarter Infrastructure Lab Services and Support

Dedicated to Client Success



## Quickstart Services for IBM Endpoint Manager for Datacenters

IBM Endpoint Manager (IEM)

# Maximize the Value of your C&SI Solution

This offering helps new customers of IEM for Datacenters to maximize their return on investment by installing and configuring the necessary components on the IEM platform.

- You need to achieve real-time visibility and control of thousands of servers from a single console.
- Ensure continuous configuration compliance according to your security policies helping to avoid a security breach.
- Optimize IT efficiency through higher levels of automation.
  - Leverage more than 20,000 outof-the box automation fixlets to easily create and re-use automation flows that suit your best practices
  - No programming skills required!
- Optimize tools and teams by managing the lifecycle of physical and virtual machines through a single solution.

#### **Benefits**

- Ensure configuration compliance across ALL endpoints to significantly reduce vulnerability threats such as those seen at Target
- Eliminate 'silos of management' and ensure visibility & control across ALL endpoints
- Simplifying Server build ongoing configuration management, on average, by more than 40%.
- Reduce costs for OS patching of multitier server applications, on average, by more than 50% in both physical and virtual environments
- Increase patch compliance to 98-99% first pass success in minutes vs. days or weeks
- Speed service delivery with seamless physical and virtual server build/management including 20,000+ OOTB fixlets and Simple customized task automation
- Get your staff trained NOW on the tools and techniques they need to properly leverage a huge set of Out Of The Box automation that will drive significant gains in your efficiency in just a few weeks.

#### **Deliverables**

• Deployment services to install IEM for Datacenters on your IEM platform.

This Includes:

- Installation of key components
- Education on basic concepts and techniques for advanced automation
- Creation and demonstration of Server Automation Plans
- Next steps recommendations and guidance.
- Duration: the average customer completes this offering in 20 days – remote and onsite options are available.

### Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our website.